<html lang="en" dir="ltr" prefix="content: http://purl.org/rss/1.0/modules/content/ dc: http://purl.org/dc/terms/ foaf: http://xmlns.com/foaf/0.1/ og: http://ogp.me/ns# rdfs: http://www.w3.org/2000/01/rdf-schema# schema: http://schema.org/ sioc: http://rdfs.org/sioc/ns# sioct: http://rdfs.org/sioc/types# skos: http://www.w3.org/2004/02/skos/core# xsd: http://www.w3.org/2001/XMLSchema# " class=" js"><head>
  <meta charset="utf-8"><script type="text/javascript" src="https://bam.nr-data.net/1/ea2a3c61cd?a=899848932&v=1216.487a282&to=Z1QAYRNVCEoDAEYLV14eI1YVXQlXTSdAF0hRXT5bDlADZSEMXBZKX10OUBNoKFYGBmQLXUdyDVsVRglVDgZATwZGWAdC&rst=1194&ck=1&ref=https://www.fca.org.uk/&ap=871&be=283&fe=984&dc=746&perf=%7B%22timing%22:%7B%22of%22:1655938561142,%22n%22:0,%22f%22:2,%22dn%22:11,%22dne%22:67,%22c%22:69,%22s%22:97,%22ce%22:188,%22rq%22:189,%22rp%22:253,%22rpe%22:276,%22dl%22:277,%22di%22:745,%22ds%22:746,%22de%22:848,%22dc%22:984,%22l%22:984,%22le%22:988%7D,%22navigation%22:%7B%7D%7D&at=SxMDF1tPG0Q%3D&jsonp=NREUM.setToken"></script><script src="https://js-agent.newrelic.com/nr-1216.min.js"></script><script type="text/javascript">(window.NREUM||(NREUM={})).init={ajax:{deny_list:["bam.nr-data.net"]}};(window.NREUM||(NREUM={})).loader_config={licenseKey:"ea2a3c61cd",applicationID:"899848932"};window.NREUM||(NREUM={}),__nr_require=function(t,e,n){function r(n){if(!e[n]){var i=e[n]={exports:{}};t[n][0].call(i.exports,function(e){var i=t[n][1][e];return r(i||e)},i,i.exports)}return e[n].exports}if("function"==typeof __nr_require)return __nr_require;for(var i=0;i<n.length;i++)r(n[i]);return r}({1:[function(t,e,n){function r(){}function i(t,e,n,r){return function(){return s.recordSupportability("API/"+e+"/called"),o(t+e,[u.now()].concat(c(arguments)),n?null:this,r),n?void 0:this}}var o=t("handle"),a=t(9),c=t(10),f=t("ee").get("tracer"),u=t("loader"),s=t(4),d=NREUM;"undefined"==typeof window.newrelic&&(newrelic=d);var p=["setPageViewName","setCustomAttribute","setErrorHandler","finished","addToTrace","inlineHit","addRelease"],l="api-",v=l+"ixn-";a(p,function(t,e){d[e]=i(l,e,!0,"api")}),d.addPageAction=i(l,"addPageAction",!0),d.setCurrentRouteName=i(l,"routeName",!0),e.exports=newrelic,d.interaction=function(){return(new r).get()};var m=r.prototype={createTracer:function(t,e){var n={},r=this,i="function"==typeof e;return o(v+"tracer",[u.now(),t,n],r),function(){if(f.emit((i?"":"no-")+"fn-start",[u.now(),r,i],n),i)try{return e.apply(this,arguments)}catch(t){throw f.emit("fn-err",[arguments,this,t],n),t}finally{f.emit("fn-end",[u.now()],n)}}}};a("actionText,setName,setAttribute,save,ignore,onEnd,getContext,end,get".split(","),function(t,e){m[e]=i(v,e)}),newrelic.noticeError=function(t,e){"string"==typeof t&&(t=new Error(t)),s.recordSupportability("API/noticeError/called"),o("err",[t,u.now(),!1,e])}},{}],2:[function(t,e,n){function r(t){if(NREUM.init){for(var e=NREUM.init,n=t.split("."),r=0;r<n.length-1;r++)if(e=e[n[r]],"object"!=typeof e)return;return e=e[n[n.length-1]]}}e.exports={getConfiguration:r}},{}],3:[function(t,e,n){var r=!1;try{var i=Object.defineProperty({},"passive",{get:function(){r=!0}});window.addEventListener("testPassive",null,i),window.removeEventListener("testPassive",null,i)}catch(o){}e.exports=function(t){return r?{passive:!0,capture:!!t}:!!t}},{}],4:[function(t,e,n){function r(t,e){var n=[a,t,

{name:t},e];return o("storeMetric",n,null,"api"),n}function i(t,e){var n=[c,t,
{name:t},e];return o("storeEventMetrics",n,null,"api"),n}var
o=t("handle"),a="sm",c="cm";e.exports={constants:
{SUPPORTABILITY_METRIC:a,CUSTOM_METRIC:c},recordSupportability:r,recordCu
stom:i}},{}],5:[function(t,e,n){function r(){return c.exists&&performance.now?
Math.round(performance.now()):(o=Math.max((new Date).getTime(),o))-
a}function i(){return o}var o=(new
Date).getTime(),a=o,c=t(11);e.exports=r,e.exports.offset=a,e.exports.getLastTi
mestamp=i},{}],6:[function(t,e,n){function r(t,e){var
n=t.getEntries();n.forEach(function(t){"first-paint"===t.name?l("timing",
["fp",Math.floor(t.startTime)]):"first-contentful-paint"===t.name&&l("timing",
["fcp",Math.floor(t.startTime)])})}function i(t,e){var
n=t.getEntries();if(n.length>0){var r=n[n.length-
1];if(u&&u<r.startTime)return;var i=[r],o=a({});o&&i.push(o),l("lcp",i)}}function
o(t){t.getEntries().forEach(function(t){t.hadRecentInput||l("cls",[t])})}function
a(t){var e=navigator.connection||navigator.mozConnection||
navigator.webkitConnection;if(e)return e.type&&(t["net-
type"]=e.type),e.effectiveType&&(t["net-etype"]=e.effectiveType),e.rtt&&(t["net-
rtt"]=e.rtt),e.downlink&&(t["net-dlink"]=e.downlink),t}function c(t){if(t
instanceof y&&!w){var
e=Math.round(t.timeStamp),n={type:t.type};a(n),e<=v.now()?n.fid=v.now()-
e:e>v.offset&&e<=Date.now()?(e-=v.offset,n.fid=v.now()-e):e=v.now(),w=!
0,l("timing",["fi",e,n])}}function f(t){"hidden"===t&&(u=v.now(),l("pageHide",
[u]))}if(!("init"in NREUM&&"page_view_timing"in NREUM.init&&"enabled"in
NREUM.init.page_view_timing&&NREUM.init.page_view_timing.enabled===!1))
{var
u,s,d,p,l=t("handle"),v=t("loader"),m=t(8),g=t(3),y=NREUM.o.EV;if("Performanc
eObserver"in window&&"function"==typeof window.PerformanceObserver)
{s=new PerformanceObserver(r);try{s.observe({entryTypes:["paint"]})}catch(h)
{}d=new PerformanceObserver(i);try{d.observe({entryTypes:["largest-
contentful-paint"]})}catch(h){}p=new
PerformanceObserver(o);try{p.observe({type:"layout-shift",buffered:!
0})}catch(h){}}if("addEventListener"in document){var w=!
1,b=["click","keydown","mousedown","pointerdown","touchstart"];b.forEach(func
tion(t){document.addEventListener(t,c,g(!1))})}m(f)}},{}],7:[function(t,e,n)
{function r(t,e){if(!i)return!1;if(t!==i)return!1;if(!e)return!0;if(!o)return!1;for(var
n=o.split(".“),r=e.split(".“),a=0;a<r.length;a++)if(r[a]!==n[a])return!1;return!
0}var i=null,o=null,a=/Version\/(\S+)\s+Safari/;if(navigator.userAgent){var
c=navigator.userAgent,f=c.match(a);f&&c.indexOf("Chrome")===-
1&&c.indexOf("Chromium")===-
1&&(i="Safari",o=f[1])}e.exports={agent:i,version:o,match:r}},{}],8:
[function(t,e,n){function r(t){function e(){t(c&&document[c]?
document[c]:document[o]?"hidden":"visible")}"addEventListener"in
document&&a&&document.addEventListener(a,e,i(!1))}var
i=t(3);e.exports=r;var o,a,c;"undefined"!=typeof document.hidden?
(o="hidden",a="visibilitychange",c="visibilityState"):"undefined"!=typeof
document.msHidden?(o="msHidden",a="msvisibilitychange"):"undefined"!
=typeof
document.webkitHidden&&(o="webkitHidden",a="webkitvisibilitychange",c="we
bkitVisibilityState")},{}],9:[function(t,e,n){function r(t,e){var n=[],r="",o=0;for(r
in t)i.call(t,r)&&(n[o]=e(r,t[r]),o+=1);return n}var
i=Object.prototype.hasOwnProperty;e.exports=r},{}],10:[function(t,e,n)
{function r(t,e,n){e||(e=0),"undefined"==typeof n&&(n=t?t.length:0);for(var r=-
1,i=n-e||0,o=Array(i<0?0:i);++r<i;)o[r]=t[e+r];return o}e.exports=r},{}],11:

[function(t,e,n){e.exports={exists:"undefined"!=typeof
window.performance&&window.performance.timing&&"undefined"!=typeof
window.performance.timing.navigationStart}},{}],ee:[function(t,e,n){function r()
{}function i(t){function e(t){return t&&t instanceof r?t:t?u(t,f,a):a()}function
n(n,r,i,o,a){if(a!==!1&&(a=!0),!l.aborted||o){t&&a&&t(n,r,i);for(var
c=e(i),f=m(n),u=f.length,s=0;s<u;s++)f[s].apply(c,r);var p=d[w[n]];return
p&&p.push([b,n,r,c]),c}}function o(t,e){h[t]=m(t).concat(e)}function v(t,e){var
n=h[t];if(n)for(var r=0;r<n.length;r++)n[r]===e&&n.splice(r,1)}function m(t)
{return h[t]||[]}function g(t){return p[t]=p[t]||i(n)}function y(t,e){l.aborted||
s(t,function(t,n){e=e||"feature",w[n]=e,e in d||(d[e]=[])})}var
h={},w={},b={on:o,addEventListener:o,removeEventListener:v,emit:n,get:g,list
eners:m,context:e,buffer:y,abort:c,aborted:!1};return b}function o(t){return
u(t,f,a)}function a(){return new r}function c(){(d.api||d.feature)&&(l.aborted=!
0,d=l.backlog={})}var
f="nr@context",u=t("gos"),s=t(9),d={},p={},l=e.exports=i();e.exports.getOrSe
tContext=o,l.backlog=d},{}],gos:[function(t,e,n){function r(t,e,n)
{if(i.call(t,e))return t[e];var
r=n();if(Object.defineProperty&&Object.keys)try{return
Object.defineProperty(t,e,{value:r,writable:!0,enumerable:!1}),r}catch(o)
{}return t[e]=r,r}var i=Object.prototype.hasOwnProperty;e.exports=r},
{}],handle:[function(t,e,n){function r(t,e,n,r){i.buffer([t],r),i.emit(t,e,n)}var
i=t("ee").get("handle");e.exports=r,r.ee=i},{}],id:[function(t,e,n){function r(t)
{var e=typeof t;return!t||"object"!==e&&"function"!==e?-1:t===window?
0:a(t,o,function(){return i++})}var i=1,o="nr@id",a=t("gos");e.exports=r},
{}],loader:[function(t,e,n){function r(){if(!M++){var
t=T.info=NREUM.info,e=m.getElementsByTagName("script")
[0];if(setTimeout(u.abort,3e4),!(t&&t.licenseKey&&t.applicationID&&e))return
u.abort();f(x,function(e,n){t[e]||(t[e]=n)});var n=a();c("mark",
["onload",n+T.offset],null,"api"),c("timing",["load",n]);var
r=m.createElement("script");0===t.agent.indexOf("http://")||
0===t.agent.indexOf("https://")?
r.src=t.agent:r.src=l+"://"+t.agent,e.parentNode.insertBefore(r,e)}}function i()
{"complete"===m.readyState&&o()}function o(){c("mark",["domContent",a()
+T.offset],null,"api")}var
a=t(5),c=t("handle"),f=t(9),u=t("ee"),s=t(7),d=t(2),p=t(3),l=d.getConfiguration(
"ssl")===!
1?"http":"https",v=window,m=v.document,g="addEventListener",y="attachEven
t",h=v.XMLHttpRequest,w=h&&h.prototype,b=!
1;NREUM.o={ST:setTimeout,SI:v.setImmediate,CT:clearTimeout,XHR:h,REQ:v.Re
quest,EV:v.Event,PR:v.Promise,MO:v.MutationObserver};var
E=""+location,x={beacon:"bam.nr-data.net",errorBeacon:"bam.nr-
data.net",agent:"js-agent.newrelic.com/nr-1216.min.js"},O=h&&w&&w[g]&&!/
CriOS/.test(navigator.userAgent),T=e.exports={offset:a.getLastTimestamp(),now
:a,origin:E,features:{},xhrWrappable:O,userAgent:s,disabled:b};if(!b)
{t(1),t(6),m[g]?(m[g]("DOMContentLoaded",o,p(!1)),v[g]("load",r,p(!1))):(m[y]
("onreadystatechange",i),v[y]("onload",r)),c("mark",
["firstbyte",a.getLastTimestamp()],null,"api");var M=0}},{}],"wrap-function":
[function(t,e,n){function r(t,e){function n(e,n,r,f,u){function nrWrapper(){var
o,a,s,p;try{a=this,o=d(arguments),s="function"==typeof r?r(o,a):r||{}}catch(l)
{i([l,"",[o,a,f],s],t)}c(n+"start",[o,a,f],s,u);try{return p=e.apply(a,o)}catch(v)
{throw c(n+"err",[o,a,v],s,u),v}finally{c(n+"end",[o,a,p],s,u)}}return a(e)?e:(n||
(n=""),nrWrapper[p]=e,o(e,nrWrapper,t),nrWrapper)}function r(t,e,r,i,o){r||
(r="");var c,f,u,s="-"===r.charAt(0);for(u=0;u<e.length;u++)f=e[u],c=t[f],a(c)||
(t[f]=n(c,s?f+r:r,i,f,o))}function c(n,r,o,a){if(!v||e){var c=v;v=!

0;try{t.emit(n,r,o,e,a)}catch(f){i([f,n,r,o],t)}v=c}}return t||(t=s),n.inPlace=r,n.flag=p,n}function i(t,e){e||(e=s);try{e.emit("internal-error",t)}catch(n){}}function o(t,e,n){if(Object.defineProperty&&Object.keys)try{var r=Object.keys(t);return r.forEach(function(n){Object.defineProperty(e,n,{get:function(){return t[n]},set:function(e){return t[n]=e,e}})}),e}catch(o){i([o],n)}for(var a in t)l.call(t,a)&&(e[a]=t[a]);return e}function a(t){return!(t&&t instanceof Function&&t.apply&&!t[p])}function c(t,e){var n=e(t);return n[p]=t,o(t,n,s),n}function f(t,e,n){var r=t[e];t[e]=c(r,n)}function u(){for(var t=arguments.length,e=new Array(t),n=0;n<t;++n)e[n]=arguments[n];return e}var s=t("ee"),d=t(10),p="nr@original",l=Object.prototype.hasOwnProperty,v=!1;e.exports=r,e.exports.wrapFunction=c,e.exports.wrapInPlace=f,e.exports.argsToArray=u},{}]},{},["loader"]);</script>
<link rel="canonical" href="https://www.fca.org.uk/">
<link rel="shortlink" href="https://www.fca.org.uk/">
<meta name="apple-mobile-web-app-capable" content="yes">
<meta name="apple-mobile-web-app-status-bar-style" content="black">
<meta name="description" content="The Financial Conduct Authority is the conduct regulator for around 51,000 financial services firms and financial markets in the UK and the prudential supervisor for 49,000 firms">
<meta name="theme-color" content="#fff">
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<meta name="twitter:card" content="summary">
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<meta name="Generator" content="Drupal 9 (https://www.drupal.org)">
<meta name="MobileOptimized" content="width">
<meta name="HandheldFriendly" content="true">
<meta name="viewport" content="width=device-width, initial-scale=1.0">
<script type="application/ld+json">{
  "@context": "https://schema.org",
  "@graph": [
    {
      "@type": "Organization",
      "@id": "https://www.fca.org.uk/",
      "description": "The Financial Conduct Authority is a financial regulatory body in the United Kingdom, but operates independently of the UK Government, and is financed by charging fees to members of the financial services industry.",
      "name": "Financial Conduct Authority",
      "sameAs": [
        "https://www.linkedin.com/company/financial-conduct-authority",
        "https://twitter.com/TheFCA",
        "https://www.facebook.com/fcascamsmart"
      ],
      "url": "https://www.fca.org.uk/",
      "telephone": "+44800 111 6768",

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        "contactPoint": {
            "@type": "ContactPoint",
            "telephone": "+44207 066 1000",
            "email": "firm.queries@fca.org.uk",
            "url": "https://www.fca.org.uk/",
            "contactType": "Customer service"
        },
        "acceptsReservations": "False",
        "address": {
            "@type": "PostalAddress",
            "streetAddress": "FCA Head Office",
            "addressLocality": "12 Endeavour Square",
            "addressRegion": "London",
            "postalCode": "E20 1JN",
            "addressCountry": "GB"
        }
    },
    {
        "@type": "WebSite",
        "@id": "https://www.fca.org.uk/",
        "name": "Financial Conduct Authority",
        "url": "https://www.fca.org.uk/",
        "potentialAction": {
            "@type": "SearchAction",
            "target": {
                "@type": "EntryPoint",
                "urlTemplate": "https://www.fca.org.uk/search-results?
search_term={search_term_string}"
            },
            "query": "https://www.fca.org.uk/search-results?
search_term={search_term_string}",
            "query-input": "required name=search_term_string"
        }
    }
  ]
}</script>
<meta name="theme-color" content="#6c1d45">
<script>window.euCookieComplianceLoadScripts = function(category) {if
(category === "tracking_ad") {var scriptTag =
document.createElement("script");scriptTag.src =
"\/sites\/default\/files\/google_tag\/fca_gtm\/google_tag.script.js";document.body.
appendChild(scriptTag);}}</script>
<style>div#sliding-popup, div#sliding-popup .eu-cookie-withdraw-banner, .eu-
cookie-withdraw-tab {background: #6C1D45} div#sliding-popup.eu-cookie-
withdraw-wrapper { background: transparent; } #sliding-popup h1, #sliding-
popup h2, #sliding-popup h3, #sliding-popup p, #sliding-popup label, #sliding-
popup div, .eu-cookie-compliance-more-button, .eu-cookie-compliance-
secondary-button, .eu-cookie-withdraw-tab { color: #ffffff;} .eu-cookie-withdraw-
tab { border-color: #ffffff;}#sliding-popup.sliding-popup-top { position:
fixed; }</style>
<link rel="icon" href="/themes/custom/fca/favicon.ico"
type="image/vnd.microsoft.icon">

  <title>Financial Conduct Authority | FCA</title>
```

```
    <link rel="stylesheet" media="all" href="/sites/default/files/css/css_3A3dIPad-ZyYkp0-0bguGJLh9bnH7wrH0LwqXgZhz5g.css">
<link rel="stylesheet" media="all" href="/sites/default/files/css/css_g50pvgxlEc7Z-SncR7sa1dQp9W3kQPe5jGRakxjZhEI.css">

    <link rel="preload" href="/themes/custom/fca/bootstrap/fonts/bootstrap/glyphicons-halflings-regular.woff2" as="font" crossorigin="">
    <meta name="google-site-verification" content="UMTpd8qXqUbCGtkijm3SkFV2lRJQM2lIIkMKmJg8jMk">
    <meta name="msvalidate.01" content="57E38F6BD7138599EBD7F7F4FF496957">

</head>
<body class="page-node-233 node-bg-6c1d45 logged-out eu-cookie-compliance-status-null">
<div class="skip-links">
  <a href="#main-content" id="skip-main-content" class="visually-hidden sr-only-focusable focusable" tab-index="1">Skip to main content</a>
  <a href="#edit-search-term" class="visually-hidden focusable skip-to-search">Skip to search box</a>
      </div><div id="sliding-popup" style="height: auto; width: 100%; top: -12.859244787798332px;" class="sliding-popup-top clearfix"><div role="banner" class="eu-cookie-compliance-banner eu-cookie-compliance-banner-info eu-cookie-compliance-banner--categories">
  <div class="popup-content info">
    <div class="popup-text">
      <p>We use cookies to improve your online experience. Some cookies are necessary to make the site work. We’d like to set additional cookies to understand how the website is used. These are optional. All cookie data is anonymised. View <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="e112e960-2a79-48ce-9cd3-8537356a784a" href="/privacy/our-use-cookies" title="Our use of cookies">cookies</a>.</p>

    </div>
        <ul id="eu-cookie-compliance-categories" class="eu-cookie-compliance-categories list-inline list-unstyled hidden">
                <li class="eu-cookie-compliance-category">
      <div>
        <input type="checkbox" name="cookie-categories" id="cookie-category-functional" value="functional">
        <label for="cookie-category-functional">Functional</label>
      </div>

            <div class="eu-cookie-compliance-category-description">These cookies are necessary for the operation of the FCA.org.uk web site</div>
            </li>
                <li class="eu-cookie-compliance-category">
      <div>
        <input type="checkbox" name="cookie-categories" id="cookie-category-tracking_ad" value="tracking_ad">
        <label for="cookie-category-tracking_ad">Non-functional</label>
      </div>
```

```
          <div class="eu-cookie-compliance-category-description">Accept
analytics and campaign advertising cookies</div>
          </li>
             </ul>
     <div class="eu-cookie-compliance-category-fca-custom">
       <button type="button" class="btn agree">Accept additional
cookies</button>
       <button type="button" class="btn dont-agree">Reject additional
cookies</button>
     </div>
     </div>
</div></div>
<noscript aria-hidden="true">&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-PCC62S" height="0"
width="0" style="display:none;visibility:hidden"&gt;&lt;/iframe&gt;</noscript>
  <div class="dialog-off-canvas-main-canvas" data-off-canvas-main-canvas="">
                                                <header class="header">
  <div class="container">
    <div class="row">
      <div class="col-xs-12 col-sm-4 header__logo-col">
        <a class="header__logo navbar-btn pull-left" href="/" title="Home">
          <img src="/themes/custom/fca/images/logo.png" alt="Home">
        </a>
      </div>

      <div class="col-md-8 col-sm-8 header__nav-col">
        <div class="row header__nav-search">
          <div id="block-fca-funnelback-fca-funnelback-search-box" class="block
block-fca-funnelback clearfix col-xs-12 col-md-6 header__nav-search-block">
            <section class="fca-funnelback-search-form block block-fca-funnelback
block-funnelback-search-block clearfix" data-drupal-selector="fca-funnelback-
search-form" novalidate="novalidate" id="block-funnelbacksearchblock">



      <form action="/" method="post" id="fca-funnelback-search-form" accept-
charset="UTF-8">
  <div class="input-group search-input-group">
  <label class="sr-only" for="edit-search-term">
    Search
  </label>
  <input title="Search" placeholder="Search" class="funnelback-query form-text
form-control ui-autocomplete-input" data-drupal-selector="edit-search-term"
type="text" id="edit-search-term" name="search_term" value="" size="60"
maxlength="128" autocomplete="off">
  <span class="input-group-btn">
    <button aria-label="Submit" title="Submit" class="form-submit btn--search
text-hide button js-form-submit form-submit btn-primary btn icon-before"
id="edit-submit--funnelback_search_form" data-drupal-selector="edit-submit"
type="submit" name="op" value="Search"><span class="icon glyphicon
glyphicon-search" aria-hidden="true"></span>
Search</button>
  </span>
```

```
</div>

<input autocomplete="off" data-drupal-selector="form-xhm-
bh9nkwbqubjihajcxq7jcppmnsks86xkoewa-s0" type="hidden"
name="form_build_id" value="form-
xhm_bH9nkwBquBjIHAjcXq7jcppmnsks86XKOeWA_S0"><input data-drupal-
selector="edit-fca-funnelback-search-form" type="hidden" name="form_id"
value="fca_funnelback_search_form">

</form>

  </section>


        </div>
      </div>
    </div>
    <div class="col-md-10 header__nav-col header__nav-menu">
      <div class="row header__nav-wrapper">
        <nav class="navbar navbar-default header__nav-navigation" aria-
labelledby="navbar-collapse">
          <div class="navbar-header">
            <button type="button" class="navbar-toggle menu-icon" data-
toggle="collapse" data-target=".navbar-collapse">
              <span class="sr-only">Toggle navigation</span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
            </button>
                    </div>
          <div class="navbar-collapse collapse" id="navbar-collapse">
            <section class="block-tb-megamenu-main-menu">
              <div class="tb-megamenu tb-megamenu-main-menu">
                <nav aria-labelledby="block-fca-main-menu-menu" id="block-fca-
main-menu">
          <h2 class="sr-only" id="block-fca-main-menu-menu">Main
navigation</h2>


<div class="always-show">
      <ul class="tb-megamenu-nav nav level-0 items-6 list-inline mega-menu">
                        <li class="first tb-megamenu-item level-1 mega dropdown col-
xs-12 col-sm-2 mega-menu__level-one-item">
                                                <a href="/about" class="dropdown-toggle
mega-menu__level-one-link" data-drupal-link-system-path="node/2881">About
us</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
```

```
        <div class="row row--promo">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">What we
do</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
72c314de7a377b4994537488ebc90426029f7c261240a34542737fe70890081e"
>



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/the-fca" hreflang="en">About
the FCA</a></li>
        <li class="menu--item"><a href="/about/enhancing-market-integrity"
hreflang="en">Enhancing market integrity</a></li>
        <li class="menu--item"><a href="/about/international-standards-
regulations" hreflang="en">International standards and regulations</a></li>
        <li class="menu--item"><a href="/opbas" hreflang="en">Office for
Professional Body Anti-Money Laundering Supervision (OPBAS)</a></li>
        <li class="menu--item"><a href="/our-approach-menu"
hreflang="en">Our Approach</a></li>
        <li class="menu--item"><a href="/about/promoting-competition"
hreflang="en">Promoting competition</a></li>
        <li class="menu--item"><a href="/about/protecting-consumers"
hreflang="en">Protecting consumers</a></li>
        <li class="menu--item"><a href="/about/uk-regulators-government-other-
bodies/statutory-panels" hreflang="en">Statutory panels</a></li>
        <li class="menu--item"><a href="/about/uk-regulators-government-other-
bodies" hreflang="en">UK regulators, government and other bodies</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
a963c330ec85fd0c3356faaeb7ee042da88f3550d82c0843757035bc458326ae">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
```


Contact us

<h4 class="menu__heading">How we regulate</h4>

<li class="menu--item">Competition law
<li class="menu--item">Enforcement
<li class="menu--item">Handbook of rules and guidance
<li class="menu--item">Principles of good regulation
<li class="menu--item">Raising procedural issues with our Procedural Officer
<li class="menu--item">Supervision

<h3 class="promo-block__title">Contact us</h3> Contact us by web chat, email, phone or post:
Financial Conduct Authority
12 Endeavour Square

London E20 1JN

Contact us

<h4 class="menu__heading">How we operate</h4>

<li class="menu--item">Allowances and expenses
<li class="menu--item">Complain about us, the PRA or the Bank of England (the regulators)
<li class="menu--item">Corporate responsibility
<li class="menu--item">Data strategy
<li class="menu--item">Procuring goods and services
<li class="menu--item">Reporting to Treasury and Parliament
<li class="menu--item">Transparency


```
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Our
structure</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
ba85941469626bbebdb6988b4f80b9232fa568c2b144e48e87f3e1af1701ea20">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/chair"
hreflang="en">Chair</a></li>
        <li class="menu--item"><a href="/about/chief-executive"
hreflang="en">Chief Executive</a></li>
        <li class="menu--item"><a href="/about/committees"
hreflang="en">Committees</a></li>
        <li class="menu--item"><a href="/about/executive-committees"
hreflang="en">Executive committees</a></li>
        <li class="menu--item"><a href="/about/fca-board" hreflang="en">The
FCA Board</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
df3b5ff51e581d70fa6393d9deaf02d409787bd0cd397a435698f18aac4ce014">



          <div class="view-content">
```

```
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0"
class="no-link">Careers</span></h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
ac1eec7242a2bacebefd0d6c9c92e4d79e939d50d75418abf46df6d924cc1a50">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/careers-home" hreflang="en">Careers
home</a></li>
        <li class="menu--item"><a href="/careers/early-careers"
hreflang="en">Early careers</a></li>
        <li class="menu--item"><a href="/careers/experienced-professionals"
hreflang="en">Experienced professionals</a></li>
        <li class="menu--item"><a href="/careers/search-jobs-apply"
hreflang="en">Search jobs and apply</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Contact
us</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
5822d55f206d4fca16751ba2ae32ba96b62a741f952566d0bf2280c35c970c46">



          <div class="view-content">
       <div class="item-list">
```

```
  <ul>

        <li class="menu--item"><a href="/contact-us-web-chat-email-phone-or-
post" hreflang="en">Contact us by web chat, email, phone or post</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

           </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                                <a href="/firms" class="dropdown-toggle
mega-menu__level-one-link"
data-drupal-link-system-path="node/2886">Firms</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
       <div class="container">
        <div class="row">
             <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Firm
types</span></h4><div class="megamenu__menu view view-megamenu-block
view-id-megamenu_block view-display-id-megamenu_firms_types js-view-dom-id-
c40c57c5d538a58eb89bdfc5938e87ede8a0a60659d1102e0ff9c593238d9233
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
       <div class="container">
        <div class="row">
          <div class="item-list firms-types">

  <ul>
```

```
        <li class="menu--item"><a href="/firms/banks-building-societies-credit-
unions" hreflang="en">Banks, building societies and credit unions</a></li>
        <li class="menu--item"><a href="/firms/claims-management-companies"
hreflang="en">Claims management companies</a></li>
        <li class="menu--item"><a href="/firms/consumer-credit"
hreflang="en">Consumer credit firms</a></li>
        <li class="menu--item"><a href="/firms/electronic-money-payment-
institutions" hreflang="en">Electronic money and payment
institutions</a></li>
        <li class="menu--item"><a href="/firms/innovation" hreflang="en">FCA
Innovation Hub</a></li>
        <li class="menu--item"><a href="/firms/financial-advisers"
hreflang="en">Financial advisers</a></li>
        <li class="menu--item"><a href="/firms/general-insurers-insurance-
intermediaries" hreflang="en">General insurers and insurance
intermediaries</a></li>
        <li class="menu--item"><a href="/firms/investment-managers"
hreflang="en">Investment managers</a></li>
        <li class="menu--item"><a href="/firms/life-insurers-pension-providers"
hreflang="en">Life insurers and pension providers</a></li>
        <li class="menu--item"><a href="/firms/mortgage-lenders-
intermediaries" hreflang="en">Mortgage lenders and intermediaries</a></li>
        <li class="menu--item"><a href="/firms/mutual-societies"
hreflang="en">Mutual societies</a></li>
        <li class="menu--item"><a href="/firms/sole-advisers"
hreflang="en">Sole advisers</a></li>
        <li class="menu--item"><a href="/firms/wealth-managers"
hreflang="en">Wealth managers</a></li>

  </ul>

</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">New firm
authorisation</span></h4><div class="view view-megamenu-block-items view-
id-megamenu_block_items view-display-id-default js-view-dom-id-
6cc6bb4fd0096a20af33ea8e18ce1a0abe40ac341d29b9d7101febf0bb928df9">



          <div class="view-content">
       <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/firms/authorisation"
hreflang="en">Authorisation: what's involved</a></li>
        <li class="menu--item"><a href="/firms/authorisation/how-to-apply"
hreflang="en">How to apply for authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/cancel"
hreflang="en">How to cancel an authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/process"
hreflang="en">Our authorisation process</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Tasks for
regulated firms</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
1b65b868660299c9305bddeffbc65412a1b48b3b68fb4118584fdbadf9875825">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/appointed-representatives-
principals" hreflang="en">Appointed representatives and principals</a></li>
        <li class="menu--item"><a href="/firms/approved-persons"
hreflang="en">Approved persons</a></li>
        <li class="menu--item"><a href="/firms/change-control"
hreflang="en">Change in control</a></li>
        <li class="menu--item"><a href="/firms/client-money-assets"
hreflang="en">Client money and assets</a></li>
        <li class="menu--item"><a href="/firms/defined-benefit-pension-
transfers" hreflang="en">Defined benefit pension transfers</a></li>
        <li class="menu--item"><a href="/firms/directory-persons"
hreflang="en">Directory of certified and assessed persons</a></li>
        <li class="menu--item"><a href="/firms/fair-treatment-customers"
hreflang="en">Fair treatment of customers</a></li>
        <li class="menu--item"><a href="/firms/fees" hreflang="en">Fees and
levies</a></li>
        <li class="menu--item"><a href="/firms/financial-promotions-adverts"
hreflang="en">Financial promotions and adverts</a></li>
        <li class="menu--item"><a href="/firms/passporting"
hreflang="en">Passporting</a></li>

  </ul>

</div>
```

```
    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Focus
areas</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
45ffdb4571b7bee0fcd088a0e0f051851082a48605787f935961838cc4c6e30c">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/investment-firms-prudential-
regime-ifpr" hreflang="en"> Investment Firms Prudential Regime (IFPR)
</a></li>
        <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
        <li class="menu--item"><a href="/brexit/resources"
hreflang="en">Brexit resources</a></li>
        <li class="menu--item"><a href="/firms/business-interruption-insurance"
hreflang="en">Business interruption insurance </a></li>
        <li class="menu--item"><a href="/firms/complaints-data"
hreflang="en">Complaints data</a></li>
        <li class="menu--item"><a href="/coronavirus/information-firms"
hreflang="en">Coronavirus (Covid-19): Information for firms</a></li>
        <li class="menu--item"><a href="/firms/cryptoassets"
hreflang="en">Cryptoassets: our work</a></li>
        <li class="menu--item"><a href="/firms/financial-crime/money-
laundering-regulations" hreflang="en">Money Laundering Regulations</a></li>
        <li class="menu--item"><a href="/firms/senior-managers-certification-
regime" hreflang="en">Senior Managers and Certification Regime </a></li>

  </ul>

</div>

    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Registers and
systems</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
88162dde058058cc3ae48fe3bbceb07ba0627e724ec2e71cb7145f555f46d267">
```

```
          <div class="view-content">
        <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/firms/connect"
hreflang="en">Connect</a></li>
         <li class="menu--item"><a href="/firms/financial-services-register"
hreflang="en">Financial Services Register</a></li>
         <li class="menu--item"><a href="/firms/mutuals-public-register"
hreflang="en">Mutuals Public Register</a></li>
         <li class="menu--item"><a href="/firms/regdata"
hreflang="en">RegData</a></li>
         <li class="menu--item"><a
href="/firms/regulated-covered-bonds/register" hreflang="en">Regulated
Covered Bonds Register</a></li>

  </ul>

</div>

      </div>

         </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
         </div>
        </div>
      </div>

         </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                          <a href="/markets" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2891">Markets</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
        <div class="container">
         <div class="row">
              <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Primary
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
1687ca90555754c0d0c3fae26d6dcbe0a19e245e0b7fa12fae322affb2224c71">
```

```
          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/markets/ukla/regulatory-disclosures"
hreflang="en">Regulatory Disclosures</a></li>

  </ul>

</div>

     </div>

         </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Markets
policy</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
d105ce0e7e77dc9f3f9b7062aea3203b0c2114c254de52210e2b42b98274a583">



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
         <li class="menu--item"><a href="/markets/data-reporting-services-
providers-drsps" hreflang="en">Data reporting services providers</a></li>
         <li class="menu--item"><a href="/markets/securitisation"
hreflang="en">Securitisation</a></li>
         <li class="menu--item"><a href="/markets/uk-emir" hreflang="en">UK
EMIR</a></li>
         <li class="menu--item"><a href="/markets/sftr" hreflang="en">UK
Securities Financing Transactions Regulation (UK SFTR)</a></li>

  </ul>

</div>

     </div>

         </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Regulated
markets</span></h4><div class="view view-megamenu-block-items view-id-
```

megamenu_block_items view-display-id-default js-view-dom-id-649fafbaab185375f2a4c6fff6ef04f4ea79023368be23e0363b8d4446b2a6b5">

<li class="menu--item">Benchmarks
<li class="menu--item">Central securities depositories

<h4 class="menu__heading">Market abuse</h4>

<li class="menu--item">How to report suspected market abuse as a firm or trading venue
<li class="menu--item">How to report suspected market abuse as an individual
<li class="menu--item">Market abuse
<li class="menu--item">Market Abuse Regulation
<li class="menu--item">Polling and Market Abuse Regulation


```
    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Short
selling</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
b8f15b77408310db438dcf319ff1f4a02c155494ece20ba4ecd0399ecb35cb18">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/short-selling/exemptions-
requirements" hreflang="en">Exemptions from short-selling
requirements</a></li>
        <li class="menu--item"><a href="/markets/short-selling/notification-and-
disclosure-net-short-positions" hreflang="en">Notification and disclosure of net
short positions</a></li>
        <li class="menu--item"><a href="/markets/short-selling"
hreflang="en">Short selling</a></li>
        <li class="menu--item"><a href="/markets/short-selling/restrictions-
prohibitions" hreflang="en">Short selling restrictions and prohibitions</a></li>

  </ul>

</div>

    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Transaction
reporting</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
9f67e0ca8e2b2caea177b431de3c374e4e32b1028cfc784c696e89f59e1969c2">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a
href="/markets/transaction-reporting/instrument-reference-data"
hreflang="en">Instrument Reference Data</a></li>
```

```
        <li class="menu--item"><a
href="/markets/transaction-reporting/reportable-instruments"
hreflang="en">Reportable instruments</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting/access-
change-sample-data-extracts" hreflang="en">Requesting sample transaction
reporting data</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting"
hreflang="en">Transaction reporting</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                            <a href="/consumers" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2901">Consumers</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
       <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Complaints and
compensation</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
707f3c73f7246854ba4bbbb136676d4fb66d2a336737309a430b37d4d4d63436">



          <div class="view-content">
       <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/consumers/claim-compensation-firm-
fails" hreflang="en">How to claim compensation if a firm fails</a></li>
        <li class="menu--item"><a href="/consumers/how-complain"
hreflang="en">How to complain</a></li>
        <li class="menu--item"><a href="/consumers/how-complain/report-
information-payment-services-e-money-firm" hreflang="en">Report information
about a payment services or e-money firm</a></li>
        <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
09b3b57ea28c71daebb6f2958a1e860eea140326c18ad7ddf4c3157b7dde37eb">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Report a
firm</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
c01884b4a077a2e02b17e2d6a312aa9c41a36df2a2acd081e234d031c0c95d72"
>



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/misleading-financial-
promotions" hreflang="en">Misleading financial promotions</a></li>
```

```
        <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>
        <li class="menu--item"><a href="/consumers/unfair-contracts"
hreflang="en">Unfair contracts</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
e6e08b7b00b577cbf3d21d84341155b67506ef4281d2e8ec9a07bfdfdc288448">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0"
class="no-link">Scams</span></h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
a1814c795057376676eadaa23e76422fdacc78b8779568396130da2d591a7771"
>



           <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/banking-online-account-
scams" hreflang="en">Banking and online account scams</a></li>
        <li class="menu--item"><a href="/scamsmart/binary-options-scams"
hreflang="en">Binary options scams</a></li>
        <li class="menu--item"><a href="/scamsmart/cryptoasset-investment-
scams" hreflang="en">Cryptoasset investment scams</a></li>
        <li class="menu--item"><a href="/scamsmart/how-avoid-investment-
scams" hreflang="en">How to avoid investment scams</a></li>
```

```
        <li class="menu--item"><a href="/scamsmart/how-avoid-pension-scams"
hreflang="en">How to avoid pension scams</a></li>
        <li class="menu--item"><a href="/consumers/loan-fee-fraud"
hreflang="en">Loan fee fraud</a></li>
        <li class="menu--item"><a href="/consumers/money-transfer-scams"
hreflang="en">Money transfer scams</a></li>
        <li class="menu--item"><a href="/scamsmart/online-trading-scams"
hreflang="en">Online trading scams</a></li>
        <li class="menu--item"><a href="/consumers/ppi-refund-scams"
hreflang="en">PPI refund scams</a></li>
        <li class="menu--item"><a href="/consumers/protect-yourself-scams"
hreflang="en">Protect yourself from scams</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
989e06495df9ca00fa283245aa6bb453b18f32ac7cbb81647efde63c57c4984d">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

             </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Know your
rights</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
c2ee48834caffbc13c3c1ddecdaf59c33c0327fac05e0d3a6575480920351311">



           <div class="view-content">
       <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/consumers/check-if-firm-fca-
authorised" hreflang="en">Check if a firm is FCA authorised</a></li>
        <li class="menu--item"><a href="/consumers/deposit-savings-protection"
hreflang="en">Deposit and savings protection</a></li>
        <li class="menu--item"><a href="/consumers/how-brexit-could-affect-
you" hreflang="en">How Brexit could affect you</a></li>
        <li class="menu--item"><a href="/consumers/interest-rate-hedging-
products" hreflang="en">Interest rate hedging products (IRHP)</a></li>
        <li class="menu--item"><a href="/consumers/loans-credit"
hreflang="en">Loans and credit</a></li>
        <li class="menu--item"><a href="/consumers/mini-bonds"
hreflang="en">Mini-bonds</a></li>
        <li class="menu--item"><a href="/ppi-explained" hreflang="en">PPI:
payment protection insurance</a></li>
        <li class="menu--item"><a href="/consumers/unauthorised-payments-
account" hreflang="en">Unauthorised payments from your account</a></li>
        <li class="menu--item"><a href="/consumers/using-payment-service-
providers" hreflang="en">Using payment service providers</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
a94836ecac4edda7a981833404e1c64e8fef2fceb128ee3930c3eb12d9d5dbd2">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

             </div>

        </div>
</div>

           <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>
```

```
            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                        <a href="/news" class="dropdown-toggle
mega-menu__level-one-link"
data-drupal-link-system-path="node/11876">News</a>
                            <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
       <div class="container">
         <div class="row">
             <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news" hreflang="en">News</a></h4><div
class="view view-megamenu-block-items view-id-megamenu_block_items view-
display-id-default js-view-dom-id-
c30a7e184e1c1a2b2d38ad8298d3b0fa77819031341dc60683b416a2757d2cf7">



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/news/news-stories/news-stories"
hreflang="en">News stories</a></li>
         <li class="menu--item"><a href="/news/newsletters/newsletters"
hreflang="en">Newsletters</a></li>
         <li class="menu--item"><a href="/news/press-releases/press-releases"
hreflang="en">Press releases</a></li>
         <li class="menu--item"><a href="/news/speeches/speeches"
hreflang="en">Speeches</a></li>
         <li class="menu--item"><a href="/news/statements/statements"
hreflang="en">Statements</a></li>
         <li class="menu--item"><a href="/news/warnings/warnings"
hreflang="en">Warnings</a></li>

  </ul>

</div>

      </div>

         </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news/media-centre" hreflang="en">Media
centre</a></h4><div class="view view-megamenu-block-items view-id-
```

megamenu_block_items view-display-id-default js-view-dom-id-
64eb1b6e4bd02fe4783aca62b9db908978b772a0126d41bf63e08c5def7237f3">

<li class="menu--item"><a href="/news/news-stories/media-library"
hreflang="en">Media library

<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
633863b8cf6bd1ebcd0ff581ee7a596227ea0e1fe3c514e2f48c5b571c8e5527">

<h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"> Receive new and
updated warnings in a daily email.
<a href="/sign-fca-warnings-list-
daily-alerts">Sign up

<h4
class="menu__heading"><a href="/events"
hreflang="en">Events</h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
e101c8463a8a2d4fe5351ac367b2bcfcc52ba94a01ad5112aded5abd759780f0">

<li class="menu--item"><a href="/news/news-stories/see-all-fca-events"
hreflang="en">See all FCA events

```
  </ul>

</div>

     </div>

         </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-52d7a6509ac203c1e41e60e0f225d14662615838f0541634394a5a5bf6a7e0c6">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Sign up to receive daily alerts on the warnings we issue</h3><div class="promo-block__image"></div><div class="promo-block__copy"><p>Receive new and updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-daily-alerts">Sign up</a></div></div>

             </div>

         </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><a href="/insight" hreflang="en">Insight</a></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-757414c9eb371e13669904bb7ff4c1e185a3cb950f59c0b8e35fce2a4243624f">



           <div class="view-content">
        <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/news/news-stories/fca-home-independent-opinion" hreflang="en">The FCA home for independent opinion</a></li>

  </ul>

</div>

     </div>

         </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-98ed6809ec890b7b1d551edff676fa024c08992f960ba5ac1011324f6b3dee9d">
```

```
          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>

            </li>
                        <li class="last tb-megamenu-item level-1 mega dropdown col-
xs-12 col-sm-2 mega-menu__level-one-item">
                                        <a href="/publications" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/6011">Publications</a>
                            <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">
  <div class="view-content">
    <div class="container">
      <div class="row">
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?p_search_term=
%20&amp;category=policy%20and%20guidance%2Cpolicy%20and
%20guidance-policy%20statements%2Cpolicy%20and%20guidance-finalised
%20guidance%2Cpolicy%20and%20guidance-consultation%20papers%2Cpolicy
%20and%20guidance-guidance%20consultations%2Cpolicy%20and
%20guidance-feedback%20statements%2Cpolicy%20and%20guidance-
discussion%20papers%2Cpolicy%20and%20guidance-calls%20for%20input
%2Cpolicy%20and%20guidance-newsletters%2Cpolicy%20and%20guidance-
handbook&amp;sort_by=dmetaZ" hreflang="en">Policy and
guidance</a></h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
```

```
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
category=corporate%20documents%2Ccorporate%20documents-annual
%20reports%2Ccorporate%20documents-business%20plans%2Ccorporate
%20documents-corporate%20documents%2Ccorporate%20documents-impact
%20assessments%2Ccorporate%20documents-memorandums%20of
%20understanding%2Ccorporate%20documents-correspondence%2Ccorporate
%20documents-foi%20releases%2Ccorporate%20documents-meeting
%20minutes&amp;start=1" hreflang="en">Corporate documents</a></h4>
            <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
          </div>
  </div>
</div>

          </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
p_search_term=&amp;category=notices%20and%20decisions-decision
%20notices%2Cnotices%20and%20decisions-libor%20notices%2Cnotices
%20and%20decisions-final%20notices%2Cnotices%20and%20decisions-warning
%20notices%2Cnotices%20and%20decisions-supervisory%20notices%2Cnotices
%20and%20decisions-cancellation%20notices%2Cnotices%20and%20decisions-
requirement%20notices%2Cnotices%20and%20decisions-temporary%20product
%20interventions%2Cnotices%20and%20decisions-undertakings%2Cnotices
%20and%20decisions-waivers%20and%20crr%20notices"
hreflang="en">Notices and decisions</a></h4>
            <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
          </div>
  </div>
</div>

          </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/data" hreflang="en">Data</a></h4>
            <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
          </div>
  </div>
</div>

          </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
category=research%20and%20data%2Cresearch%20and%20data-market
%20studies%2Cresearch%20and%20data-thematic%20reviews%2Cresearch
%20and%20data-multi-firm%20reviews%2Cresearch%20and%20data-occasional
```

%20papers%2Cresearch%20and%20data-research%2Cresearch%20and
%20data-data&start=1" hreflang="en">Research</h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

              <h4
class="menu__heading"><a href="/publications/search-results?
start=1&category=forms" hreflang="en">Forms</h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

             <a tabindex="0" class="megamenu__close btn--close text-hide
hidden-xs js-megamenu-close">Close menu

  </nav>

            </section>

        </nav>

</header>

<!-- Breadcrumb -->

<section>

<article data-history-node-id="233" role="article" about="/homepage" class="landing-page full clearfix">

<section class="component carousel-and-image-boxes">

<h2 class="featured__title">
Branch and ATM closures or conversions

</h2>

We're updating our guidance for firms to make sure our expectations are clear.

```
  </div>
</div></div></div><div class="slick-slide slick-current slick-active" data-slick-index="0" aria-hidden="false" style="width: 363px;" role="tabpanel" id="slick-slide20"><div><div class="slick-view" style="width: 100%; display: inline-block;">
  <div>
    <div class="container">
      <div class="slick-view__item fca-custom-6c1d45-bg fca-custom-6c1d45-border-tint-medium with-spotlight">
        <h2 class="featured__title">
                                                <a href="/consumers/funeral-plans/providers-list" tabindex="0">Funeral plan providers</a>

        </h2>
        <div class="featured__body">
          We intend to authorise 24 firms when the pre-paid funeral plans industry comes under our regulation from 29 July.
        </div>
        <div class="featured__links">

        </div>
      </div>
    </div>
  </div>
</div></div></div><div class="slick-slide" data-slick-index="1" aria-hidden="true" style="width: 363px;" tabindex="-1" role="tabpanel" id="slick-slide21"><div><div class="slick-view" style="width: 100%; display: inline-block;">
  <div>
    <div class="container">
      <div class="slick-view__item fca-custom-ffffff-bg fca-custom-ffffff-border-tint-medium with-spotlight">
        <h2 class="featured__title">
                                                <a href="/news/press-releases/fca-tells-lenders-support-consumers-struggling-cost-living" tabindex="-1">The cost of living</a>

        </h2>
        <div class="featured__body">
          We tell lenders to support consumers struggling with the cost of living
        </div>
        <div class="featured__links">

        </div>
      </div>
    </div>
  </div>
</div></div></div><div class="slick-slide" data-slick-index="2" aria-hidden="true" style="width: 363px;" tabindex="-1" role="tabpanel" id="slick-slide22"><div><div class="slick-view" style="width: 100%; display: inline-block;">
  <div>
    <div class="container">
```

```
      <div class="slick-view__item fca-custom-6c1d45-bg fca-custom-6c1d45-
border-tint-medium with-spotlight">
        <h2 class="featured__title">
                                                <a href="/publications/guidance-
consultations/gc22-2-branch-atm-closures-conversions-updated-guidance-firms"
tabindex="-1">Branch and ATM closures or conversions</a>

        </h2>
        <div class="featured__body">
          We're updating our guidance for firms to make sure our expectations are
clear.
        </div>
        <div class="featured__links">

        </div>
      </div>
    </div>
  </div>
</div></div></div><div class="slick-slide slick-cloned" data-slick-index="3"
id="" aria-hidden="true" style="width: 363px;" tabindex="-1"><div><div
class="slick-view" style="width: 100%; display: inline-block;">
  <div>
    <div class="container">
      <div class="slick-view__item fca-custom-6c1d45-bg fca-custom-6c1d45-
border-tint-medium with-spotlight">
        <h2 class="featured__title">
                                                <a
href="/consumers/funeral-plans/providers-list" tabindex="-1">Funeral plan
providers</a>

        </h2>
        <div class="featured__body">
          We intend to authorise 24 firms when the pre-paid funeral plans industry
comes under our regulation from 29 July.
        </div>
        <div class="featured__links">

        </div>
      </div>
    </div>
  </div>
</div></div></div><div class="slick-slide slick-cloned" data-slick-index="4"
id="" aria-hidden="true" style="width: 363px;" tabindex="-1"><div><div
class="slick-view" style="width: 100%; display: inline-block;">
  <div>
    <div class="container">
      <div class="slick-view__item fca-custom-ffffff-bg fca-custom-ffffff-border-tint-
medium with-spotlight">
        <h2 class="featured__title">
                                                <a href="/news/press-releases/fca-tells-
lenders-support-consumers-struggling-cost-living" tabindex="-1">The cost of
living</a>

        </h2>
```

```
        <div class="featured__body">
          We tell lenders to support consumers struggling with the cost of living
        </div>
        <div class="featured__links">

        </div>
      </div>
    </div>
  </div>
</div></div></div><div class="slick-slide slick-cloned" data-slick-index="5"
id="" aria-hidden="true" style="width: 363px;" tabindex="-1"><div><div
class="slick-view" style="width: 100%; display: inline-block;">
  <div>
    <div class="container">
      <div class="slick-view__item fca-custom-6c1d45-bg fca-custom-6c1d45-
border-tint-medium with-spotlight">
        <h2 class="featured__title">
                                                <a href="/publications/guidance-
consultations/gc22-2-branch-atm-closures-conversions-updated-guidance-firms"
tabindex="-1">Branch and ATM closures or conversions</a>

        </h2>
        <div class="featured__body">
          We're updating our guidance for firms to make sure our expectations are
clear.
        </div>
        <div class="featured__links">

        </div>
      </div>
    </div>
  </div>
</div></div></div></div></div><ul class="slick-dots" style=""
role="tablist"><li class="slick-active" role="presentation"><button
type="button" role="tab" id="slick-slide-control20" aria-controls="slick-slide20"
aria-label="1 of 3" tabindex="0" aria-selected="true" title="Slide 1 of
3">1</button></li><li role="presentation"><button type="button" role="tab"
id="slick-slide-control21" aria-controls="slick-slide21" aria-label="2 of 3"
tabindex="-1" title="Slide 2 of 3">2</button></li><li
role="presentation"><button type="button" role="tab" id="slick-slide-
control22" aria-controls="slick-slide22" aria-label="3 of 3" tabindex="-1"
title="Slide 3 of 3">3</button></li></ul><div class="slick-controls">
        <button title="Pause carousel" class="slick-pause"><span class="sr-
only">Pause</span> <i class="glyphicon glyphicon-pause"></i></button>
        <button title="Play" class="slick-play active"><span class="sr-
only">Play</span> <i class="glyphicon glyphicon-play"></i></button>
      </div></div>
      </div>
      <div class="col-xs-12 col-md-5 carousel-and-image-boxes__image-boxes">
        <div class="col-xs-12 image-box fca-custom-003c71-bg fca-custom-
004851-border-tint-medium">
          <h2 class="image-box__title">                                          <a
href="/firms"> Firms</a>
                          </h2>
```

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        <div class="image-box__body">
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                
        <a href="/russian-invasion-ukraine">Russian invasion of Ukraine: firm information</a>
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        </div>
      </div>
      <div class="col-xs-12 image-box fca-custom-004851-bg fca-custom-004851-border-tint-medium">
        <h2 class="image-box__title">                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                
        <a href="/firms/innovation/innovation-pathways">Innovation Pathways</a>

        </div>
      </div>
      <div class="col-xs-12 image-box fca-custom-004851-bg fca-custom-004851-border-tint-medium">
        <h2 class="image-box__title">                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                
        <a href="/consumers/financial-impact-rising-cost-living">Financial impact of the rising costs of living</a>
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                <a href="/consumers/cryptoassets">Information on cryptoassets</a>
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                <a href="https://www.fca.org.uk/news/search-results?np_category=warnings&amp;start=1">Warnings on unauthorised and clone firms</a>

        </div>
      </div>
    </div>
  </div>
</div>
</section>


<section class="feed-carousel component fca-colour fca-colour--6c1d45">
  <header class="feed-carousel__header fca-colour__foundation">
    <div class="container">
      <h2>Latest news</h2>
    </div>
  </header>
  <div class="container">
    <div class="view view-component-latest-news-pubs-data-hub-carousel view-id-component_latest_news_pubs_data_hub_carousel view-display-id-default js-view-dom-id-7de83ceb19761ebb0780fcd0f3bd73cb4c3438726ecb11f79c9a049b00a4451a">



      <div class="view-content">
     <div class="slick-view slick-initialized slick-slider slick-dotted"><button class="slick-prev slick-arrow" aria-label="Previous" type="button" style="">Previous</button><div class="slick-list draggable"><div class="slick-track" style="opacity: 1; width: 6365px; transform: translate3d(-335px, 0px,
```

0px);">
FCA to strengthen protection of access to banking services

  Published:
  <time datetime="2022-06-14T10:02:27Z">14/06/2022</time>

FCA seeks re-trial in insider dealing case

  Published:
  <time datetime="2022-06-22T11:00:12Z">22/06/2022</time>

FCA fines insurance broker JLT Specialty Limited £7.8m for financial crime control failings

  Published:
  <time datetime="2022-06-22T10:15:36Z">22/06/2022</time>

FCA’s work on market abuse and manipulation – update 17 June 2022

  Published:

<time datetime="2022-06-17T12:21:18Z">17/06/2022</time>

FCA announces funeral plan providers likely to be authorised

Published:
<time datetime="2022-06-17T07:06:36Z">17/06/2022</time>

Shaping the rules for a data-driven future

Published:
<time datetime="2022-06-16T10:33:00Z">16/06/2022</time>

FCA tells lenders to support consumers struggling with the cost of living

Published:
<time datetime="2022-06-16T07:02:51Z">16/06/2022</time>

The FCA’s second phase of reform of the Listing Rules: Increasing transparency and encouraging more…

  Published:
  <time datetime="2022-06-15T22:00:53Z">15/06/2022</time>

Information for customers of unauthorised firm BubbleXT

  Published:
  <time datetime="2022-06-14T11:12:13Z">14/06/2022</time>

FCA to strengthen protection of access to banking services

  Published:
  <time datetime="2022-06-14T10:02:27Z">14/06/2022</time>

FCA seeks re-trial in insider dealing case

  Published:
  <time datetime="2022-06-22T11:00:12Z">22/06/2022</time>

<a href="/news/press-releases/jlt-specialty-limited-fined-7.8m-pounds-financial-crime-control-failings" class="feed-carousel__content" tabindex="-

1">FCA fines insurance broker JLT Specialty Limited £7.8m for financial crime control failings

  Published:
  <time datetime="2022-06-22T10:15:36Z">22/06/2022</time>

FCA’s work on market abuse and manipulation – update 17 June 2022

  Published:
  <time datetime="2022-06-17T12:21:18Z">17/06/2022</time>

FCA announces funeral plan providers likely to be authorised

  Published:
  <time datetime="2022-06-17T07:06:36Z">17/06/2022</time>

Shaping the rules for a data-driven future

  Published:
  <time datetime="2022-06-16T10:33:00Z">16/06/2022</time>

<div class="views-row" style="width: 100%; display:

inline-block;">
FCA tells lenders to support consumers struggling with the cost of living

  Published:
  <time datetime="2022-06-16T07:02:51Z">16/06/2022</time>

The FCA’s second phase of reform of the Listing Rules: Increasing transparency and encouraging more...

  Published:
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FCA to strengthen protection of access to banking services

  Published:
  <time datetime="2022-06-14T10:02:27Z">14/06/2022</time>

```
</div></div></div></div></div></div></div></div><button class="slick-next slick-arrow" aria-label="Next" type="button" style="">Next</button><ul class="slick-dots" style="" role="tablist"><li class="slick-active" role="presentation"><button class="fca-colour__foundation" type="button" role="tab" id="slick-slide-control10" aria-controls="slick-slide10" aria-label="1 of 9" tabindex="0" aria-selected="true">1</button></li><li role="presentation"><button class="fca-colour__foundation" type="button" role="tab" id="slick-slide-control11" aria-controls="slick-slide11" aria-label="2 of 9" tabindex="-1">2</button></li><li role="presentation"><button class="fca-colour__foundation" type="button" role="tab" id="slick-slide-control12" aria-controls="slick-slide12" aria-label="3 of 9" tabindex="-1">3</button></li><li role="presentation"><button class="fca-colour__foundation" type="button" role="tab" id="slick-slide-control13" aria-controls="slick-slide13" aria-label="4 of 9" tabindex="-1">4</button></li><li role="presentation"><button class="fca-colour__foundation" type="button" role="tab" id="slick-slide-control14" aria-controls="slick-slide14" aria-label="5 of 9" tabindex="-1">5</button></li><li role="presentation"><button class="fca-colour__foundation" type="button" role="tab" id="slick-slide-control15" aria-controls="slick-slide15" aria-label="6 of 9" tabindex="-1">6</button></li><li role="presentation"><button class="fca-colour__foundation" type="button" role="tab" id="slick-slide-control16" aria-controls="slick-slide16" aria-label="7 of 9" tabindex="-1">7</button></li><li role="presentation"><button class="fca-colour__foundation" type="button" role="tab" id="slick-slide-control17" aria-controls="slick-slide17" aria-label="8 of 9" tabindex="-1">8</button></li><li role="presentation"><button class="fca-colour__foundation" type="button" role="tab" id="slick-slide-control18" aria-controls="slick-slide18" aria-label="9 of 9" tabindex="-1">9</button></li></ul></div>
    </div>

        </div>

    <span class="feed-carousel__more-link">
                                <a href="https://www.fca.org.uk/news/search-results?np_category=news%20stories%2Cpress%20releases%2Cstatements%2Cspeeches%2Cnewsletters&amp;start=1">Show all news</a>
                                                </span>
  </div>
</section>


<section class="component icons-row container fca-icons-transparent">
      <div class="slick-view">
    <div class="slick default slick-initialized slick-slider">
<button class="slick-prev slick-arrow" aria-label="Previous" type="button" style="">Previous</button>
<div class="slick-list draggable">
<div class="slick-track" style="opacity: 1; width: 2268px; transform: translate3d(-324px, 0px, 0px);">
<div class="slick-slide slick-cloned" data-slick-index="-2" id="" aria-hidden="true" style="width: 162px;" tabindex="-1">
<div>
<div class="icons-row__col col-xs-4 col-sm-2" style="width: 100%; display: inline-block;">

  <a href="/firms/fees/online-invoices" tabindex="-1">
        <div class="icons-row__icon-wrapper">
       <span class="icons-row__icon">
```

```
        <img alt="" title="Annual fees: online invoices annual fees"
src="/sites/default/files/styles/icon_teaser/public/images/annual_fees_online_invo
ices.png?itok=ep8-kkTr" width="83" height="75" loading="lazy"
typeof="foaf:Image" class="img-responsive">


      </span>
     </div>
      <div class="icons-row__title">
     <h1 class="h5">Annual fees: online invoices</h1>
    </div>
  </a>
</div></div></div><div class="slick-slide slick-cloned" data-slick-index="-1"
id="" aria-hidden="true" style="width: 162px;" tabindex="-1"><div><div
class="icons-row__col col-xs-4 col-sm-2" style="width: 100%; display: inline-
block;">

  <a href="/firms/authorisation" tabindex="-1">
        <div class="icons-row__icon-wrapper">
      <span class="icons-row__icon">
        <img alt="" title="Authorisation: new to regulation"
src="/sites/default/files/styles/icon_teaser/public/images/authorisation_new_to_re
gulation.png?itok=VHXkZ-ca" width="83" height="75" loading="lazy"
typeof="foaf:Image" class="img-responsive">


      </span>
     </div>
      <div class="icons-row__title">
     <h1 class="h5">Authorisation: new to regulation</h1>
    </div>
  </a>
</div></div></div><div class="slick-slide slick-current slick-active" data-slick-
index="0" aria-hidden="false" style="width: 162px;"><div><div class="icons-
row__col col-xs-4 col-sm-2" style="width: 100%; display: inline-block;">

  <a href="https://register.fca.org.uk/" tabindex="0">
        <div class="icons-row__icon-wrapper">
      <span class="icons-row__icon">
        <img alt="" title="Financial Services Register"
src="/sites/default/files/styles/icon_teaser/public/images/financial_services_regist
er.png?itok=nbdAa1b-" width="83" height="75" loading="lazy"
typeof="foaf:Image" class="img-responsive">


      </span>
     </div>
      <div class="icons-row__title">
     <h1 class="h5">Financial Services Register</h1>
    </div>
  </a>
</div></div></div><div class="slick-slide slick-active" data-slick-index="1"
aria-hidden="false" style="width: 162px;"><div><div class="icons-row__col col-
xs-4 col-sm-2" style="width: 100%; display: inline-block;">
```

```
  <a href="/firms/regdata" tabindex="0">
        <div class="icons-row__icon-wrapper">
      <span class="icons-row__icon">
        <img alt="" title="Gabriel and RegData"
src="/sites/default/files/styles/icon_teaser/public/media/images/regdata.png?
itok=lyIgwLGy" width="83" height="75" loading="lazy" typeof="foaf:Image"
class="img-responsive">


      </span>
    </div>
      <div class="icons-row__title">
    <h1 class="h5">RegData</h1>
  </div>
  </a>
</div></div></div><div class="slick-slide" data-slick-index="2" aria-
hidden="true" style="width: 162px;" tabindex="-1"><div><div class="icons-
row__col col-xs-4 col-sm-2" style="width: 100%; display: inline-block;">

  <a href="/firms/connect" tabindex="-1">
        <div class="icons-row__icon-wrapper">
      <span class="icons-row__icon">
        <img alt="" title="Connect"
src="/sites/default/files/styles/icon_teaser/public/images/connect.png?
itok=HF0aud4q" width="83" height="75" loading="lazy" typeof="foaf:Image"
class="img-responsive">


      </span>
    </div>
      <div class="icons-row__title">
    <h1 class="h5">Connect</h1>
  </div>
  </a>
</div></div></div><div class="slick-slide" data-slick-index="3" aria-
hidden="true" style="width: 162px;" tabindex="-1"><div><div class="icons-
row__col col-xs-4 col-sm-2" style="width: 100%; display: inline-block;">

  <a href="https://www.handbook.fca.org.uk/" tabindex="-1">
        <div class="icons-row__icon-wrapper">
      <span class="icons-row__icon">
        <img alt="" title="FCA Handbook"
src="/sites/default/files/styles/icon_teaser/public/images/fca_handbook.png?
itok=ikPzeF7Y" width="83" height="75" loading="lazy" typeof="foaf:Image"
class="img-responsive">


      </span>
    </div>
      <div class="icons-row__title">
    <h1 class="h5">FCA Handbook</h1>
  </div>
  </a>
```

```
</div></div></div><div class="slick-slide" data-slick-index="4" aria-hidden="true" style="width: 162px;" tabindex="-1"><div><div class="icons-row__col col-xs-4 col-sm-2" style="width: 100%; display: inline-block;">

  <a href="/firms/fees/online-invoices" tabindex="-1">
        <div class="icons-row__icon-wrapper">
      <span class="icons-row__icon">
        <img alt="" title="Annual fees: online invoices annual fees" src="/sites/default/files/styles/icon_teaser/public/images/annual_fees_online_invoices.png?itok=ep8-kkTr" width="83" height="75" loading="lazy" typeof="foaf:Image" class="img-responsive">


      </span>
    </div>
      <div class="icons-row__title">
    <h1 class="h5">Annual fees: online invoices</h1>
   </div>
  </a>
</div></div></div><div class="slick-slide" data-slick-index="5" aria-hidden="true" style="width: 162px;" tabindex="-1"><div><div class="icons-row__col col-xs-4 col-sm-2" style="width: 100%; display: inline-block;">

  <a href="/firms/authorisation" tabindex="-1">
        <div class="icons-row__icon-wrapper">
      <span class="icons-row__icon">
        <img alt="" title="Authorisation: new to regulation" src="/sites/default/files/styles/icon_teaser/public/images/authorisation_new_to_regulation.png?itok=VHXkZ-ca" width="83" height="75" loading="lazy" typeof="foaf:Image" class="img-responsive">


      </span>
    </div>
      <div class="icons-row__title">
    <h1 class="h5">Authorisation: new to regulation</h1>
   </div>
  </a>
</div></div></div><div class="slick-slide slick-cloned" data-slick-index="6" id="" aria-hidden="true" style="width: 162px;" tabindex="-1"><div><div class="icons-row__col col-xs-4 col-sm-2" style="width: 100%; display: inline-block;">

  <a href="https://register.fca.org.uk/" tabindex="-1">
        <div class="icons-row__icon-wrapper">
      <span class="icons-row__icon">
        <img alt="" title="Financial Services Register" src="/sites/default/files/styles/icon_teaser/public/images/financial_services_register.png?itok=nbdAa1b-" width="83" height="75" loading="lazy" typeof="foaf:Image" class="img-responsive">


      </span>
    </div>
```

```
        <div class="icons-row__title">
      <h1 class="h5">Financial Services Register</h1>
    </div>
  </a>
</div></div></div><div class="slick-slide slick-cloned" data-slick-index="7"
id="" aria-hidden="true" style="width: 162px;" tabindex="-1"><div><div
class="icons-row__col col-xs-4 col-sm-2" style="width: 100%; display: inline-
block;">

  <a href="/firms/regdata" tabindex="-1">
        <div class="icons-row__icon-wrapper">
        <span class="icons-row__icon">
        <img alt="" title="Gabriel and RegData"
src="/sites/default/files/styles/icon_teaser/public/media/images/regdata.png?
itok=lyIgwLGy" width="83" height="75" loading="lazy" typeof="foaf:Image"
class="img-responsive">


        </span>
      </div>
        <div class="icons-row__title">
      <h1 class="h5">RegData</h1>
    </div>
  </a>
</div></div></div><div class="slick-slide slick-cloned" data-slick-index="8"
id="" aria-hidden="true" style="width: 162px;" tabindex="-1"><div><div
class="icons-row__col col-xs-4 col-sm-2" style="width: 100%; display: inline-
block;">

  <a href="/firms/connect" tabindex="-1">
        <div class="icons-row__icon-wrapper">
        <span class="icons-row__icon">
        <img alt="" title="Connect"
src="/sites/default/files/styles/icon_teaser/public/images/connect.png?
itok=HF0aud4q" width="83" height="75" loading="lazy" typeof="foaf:Image"
class="img-responsive">


        </span>
      </div>
        <div class="icons-row__title">
      <h1 class="h5">Connect</h1>
    </div>
  </a>
</div></div></div><div class="slick-slide slick-cloned" data-slick-index="9"
id="" aria-hidden="true" style="width: 162px;" tabindex="-1"><div><div
class="icons-row__col col-xs-4 col-sm-2" style="width: 100%; display: inline-
block;">

  <a href="https://www.handbook.fca.org.uk/" tabindex="-1">
        <div class="icons-row__icon-wrapper">
        <span class="icons-row__icon">
        <img alt="" title="FCA Handbook"
src="/sites/default/files/styles/icon_teaser/public/images/fca_handbook.png?
```

itok=ikPzeF7Y" width="83" height="75" loading="lazy" typeof="foaf:Image" class="img-responsive">

    <h1 class="h5">FCA Handbook</h1>

        <img alt="" title="Annual fees: online invoices annual fees" src="/sites/default/files/styles/icon_teaser/public/images/annual_fees_online_invoices.png?itok=ep8-kkTr" width="83" height="75" loading="lazy" typeof="foaf:Image" class="img-responsive">

    <h1 class="h5">Annual fees: online invoices</h1>

        <img alt="" title="Authorisation: new to regulation" src="/sites/default/files/styles/icon_teaser/public/images/authorisation_new_to_regulation.png?itok=VHXkZ-ca" width="83" height="75" loading="lazy" typeof="foaf:Image" class="img-responsive">

    <h1 class="h5">Authorisation: new to regulation</h1>

<button class="slick-next slick-arrow" aria-label="Next" type="button" style="">Next</button>

</section>

<section class="two-column-content component fca-colour">

              <h2 class="fca-colour__foundation content-block__title">
                                Latest consultations
                        </h2>

GC22/2: Branch and ATM closures or conversions: Updated guidance for firms

CP22/10: Quarterly Consultation Paper No. 36

DP22/2: Primary Markets Effectiveness Review: Feedback to the discussion of the purpose of the listing regime and further discussion

DP22/1: Resilience of Money Market Funds

CP22/6: Cynllun iawndal i ddefnyddwyr am gyngor anaddas i drosglwyddo allan o Gynllun Pensiwn Dur Prydain

```
                    </div>
          <div class="media-library__see-more">
                                                  <a
href="https://www.fca.org.uk/publications/search-results?
p_search_term=&amp;category=policy%20and%20guidance-consultation
%20papers%2Cpolicy%20and%20guidance-guidance%20consultations%2Cpolicy
%20and%20guidance-discussion%20papers&amp;sort_by=dmetaZ">Show all
consultations</a>

          </div>
        </div>
      </div>

      <div class="fca-colour table-display__cell fca-colour--6c1d45 fca-
colour__foundation-swatch">
        <div class="with-spotlight--wide">
          <h2 class="fca-colour__foundation content-block__title">
                              Latest policy and guidance
                    </h2>
          <div class="content-block__body">

                                  <div class="view view-component-content view-
id-component_content view-display-id-2_col_latest_publications js-view-dom-id-
7ba42c016a0fa78f8f9c05e6621e6ef17c063598403c314d4d22220c5467ad89">



        <div class="view-content">
        <div class="link-and-title views-row"><div class="views-field views-
field-title"><span class="field-content"><a href="/publications/policy-
statements/ps22-6-preventing-claims-management-phoenixing-financial-
services-firms" hreflang="en">PS22/6: Preventing claims management
phoenixing by financial services firms</a></span></div></div>
  <div class="link-and-title views-row"><div class="views-field views-field-
title"><span class="field-content"><a href="/publications/feedback-
statements/fs22-3-pensions-consumer-journey" hreflang="en">FS22/3: Pensions
consumer journey</a></span></div></div>
  <div class="link-and-title views-row"><div class="views-field views-field-
title"><span class="field-content"><a href="/feedback-statements/fs22-2-
driving-value-money-defined-contribution-pensions" hreflang="en">FS22/2:
Driving Value for Money in Defined Contribution
Pensions</a></span></div></div>
  <div class="link-and-title views-row"><div class="views-field views-field-
title"><span class="field-content"><a
href="/publications/policy-statements/ps22-5-new-cancellation-variation-power-
changes-handbook-enforcement-guide" hreflang="en">PS22/5: New cancellation
and variation power: Changes to the Handbook and Enforcement
Guide</a></span></div></div>
  <div class="link-and-title views-row"><div class="views-field views-field-
title"><span class="field-content"><a
href="/publications/policy-statements/ps22-4-temporary-asset-retention-
requirement-certain-firms-proposed-bsps-redress-scheme"
hreflang="en">PS22/4: Temporary asset retention requirement for certain firms
```

subject to the proposed British Steel Pension Scheme consumer redress scheme

Show all policy and guidance

</section>

<section class="two-tone-banner component">

/news-and-publications-email-alerts

<h2 class="two-tone-banner__top-title">
Sign up to daily and weekly news and publications alerts
</h2>

Receive the latest FCA news and publications in a daily or weekly email

</section>

```
<section class="two-image-buttons component vertical default">
  <div class="container">
    <h2 class="two-image-buttons__title"></h2>
    <div class="row">
                    <div class="two-image-buttons__col two-image-buttons__col--
first col-md-12 col-lg-6">
              <div class="image-button image-button--left">
                            <h2 class="image-button__title fca-custom-6c1d45-bg">
                    Open consultations
          </h2>
          <div class="row ">
                        <div class="image-button__image image-button__image--left
col-xs-5">
              <img alt="" title="open consultations"
src="/sites/default/files/styles/two_image_buttons_style/public/media/images/
open-consultation-maroon.jpg?itok=bbRKxStU" width="280" height="130"
loading="lazy" typeof="foaf:Image" class="img-responsive">


            </div>

                        <div class="image-button__body col-xs-7">
                        <p>See our current live consultations</p>
            <div class="image-button__link">
                                                        <a
href="https://www.fca.org.uk/publications/search-results?live_c=1">Have your
say</a>

            </div>
           </div>


                    </div>
        </div>
      </div>
                    <div class="two-image-buttons__col  col-md-12 col-lg-6">
              <div class="image-button image-button--left">
                            <h2 class="image-button__title fca-custom-003c71-bg">
                    Innovation Pathways
          </h2>
          <div class="row ">
                        <div class="image-button__image image-button__image--left
col-xs-5">
              <img alt="" title="innovation-promo-box-image-blue.png"
src="/sites/default/files/styles/two_image_buttons_style/public/media/images/
innovation-promo-box-image-blue.png?itok=_UQkFO-I" width="280"
height="130" loading="lazy" typeof="foaf:Image" class="img-responsive">


            </div>

                        <div class="image-button__body col-xs-7">
                        <p>New unified firm support service</p>
            <div class="image-button__link">
```

```
                                                    <a href="/firms/innovation">Our
Innovation services</a>

              </div>
            </div>


                    </div>
        </div>
      </div>
        </div>
  </div>
</section>


                                                <div class="node_view">></div>
  </div>

</article>


  </div>

                  </section>

                                        </div>

      <footer class="footer">
      <div class="footer-main">
        <div class="container">
          <div class="row">
            <div class="region region-footer">



  <section id="block-menu-menu-onsite-links" class="block block-menu clearfix
footer-main__column footer-main__column--no-title">


  <ul class="menu nav">
        <li class="leaf">
      <a href="/accessibility">Accessibility</a>
    </li>
        <li class="leaf">
      <a href="/about/complain-about-regulators">Complain about us</a>
    </li>
        <li class="leaf">
      <a href="/legal">Copyright notice</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility">Corporate responsibility</a>
    </li>
        <li class="leaf">
      <a href="/about/cymraeg">Cymraeg</a>
```

```
    </li>
        <li class="leaf">
      <a href="/freedom-information">Freedom of information</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility#modern_slavery">Modern Slavery
and Human Trafficking Statement</a>
    </li>
        <li class="leaf">
      <a href="/privacy">Privacy</a>
    </li>
        <li class="leaf">
      <a href="/sitemap">Sitemap</a>
    </li>
        <li class="leaf">
      <a href="/translated-pages">Translated languages</a>
    </li>
      </ul>
</section>



  <section id="block-menu-menu-social" class="block block-menu contextual-
links-region clearfix footer-main__column footer-main__column--social">

      <h3 class="block block-menu contextual-links-region footer-main__menu-
title">Social</h3>

  <ul class="menu nav">
          <li class="leaf social-footer-links__item social-footer-links__item--
linkedin">
                  <a href="https://www.linkedin.com/company/financial-conduct-
authority" aria-label="LinkedIn" title="Publish this post to LinkedIn"
class="linkedin ext" target="_blank" rel="noopener noreferrer" data-extlink="">
            <span class="visually-hidden">LinkedIn</span>
            <span class="social-footer-links__item__icon"></span>
          <span class="ext"></span></a>
              </li>
          <li class="leaf social-footer-links__item social-footer-links__item--rss
feed">
                  <a href="/news/rss.xml" aria-label="RSS Feed" title="Subscribe to
our RSS feed" class="rss feed" target="_blank" rel="noopener noreferrer">
            <span class="visually-hidden">RSS Feed</span>
            <span class="social-footer-links__item__icon"></span>
          </a>
              </li>
          <li class="leaf social-footer-links__item social-footer-links__item--twitter">
                  <a href="https://twitter.com/thefca" aria-label="Twitter" title="Share
this on Twitter" class="twitter ext" target="_blank" rel="noopener noreferrer"
data-extlink="">
            <span class="visually-hidden">Twitter</span>
            <span class="social-footer-links__item__icon"></span>
          <span class="ext"></span></a>
```

```
            </li>
      </ul>

</section>



  <section id="block-menu-menu-systems" class="block block-menu clearfix
footer-main__column">

      <h3 id="footerSystemsList" class="block block-menu footer-main__menu-
title">
      <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerSystems" aria-expanded="false" aria-
controls="footerSystems">Registers and Systems</a>
      <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerSystems" class="collapse" aria-hidden="true">
    <ul class="menu nav">
            <li class="leaf">
        <a href="/firms/mutuals-public-register"> Mutuals Public Register</a>
      </li>
            <li class="leaf">
        <a href="/firms/connect">Connect</a>
      </li>
            <li class="leaf">
        <a href="/about/handbook">FCA Handbook</a>
      </li>
            <li class="leaf">
        <a href="/firms/financial-services-register">Financial Services
Register</a>
      </li>
            <li class="leaf">
        <a href="/firms/regdata">RegData</a>
      </li>
          </ul>
  </div>

</section>



  <section id="block-menu-menu-careers" class="block block-menu clearfix
footer-main__column">
      <h3 id="carrersList" class="block block-menu footer-main__menu-title">
    <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerCareers" aria-expanded="false" aria-
controls="footerCareers">Careers</a>
    <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
```

```
    <div id="footerCareers" class="collapse" aria-hidden="true">
    <ul class="menu nav">
            <li class="leaf">
        <a href="/careers">Careers home</a>
       </li>
            <li class="leaf">
        <a href="/careers/early-careers">Early careers</a>
       </li>
            <li class="leaf">
        <a href="/careers/experienced-professionals">Experienced
professionals</a>
       </li>
            <li class="leaf">
        <a href="/careers/search-jobs-apply">Search jobs and apply</a>
       </li>
        </ul>
  </div>
</section>



<section id="block-block-1" class="block block-block clearfix footer-
main__column">
     <h3 id="contactInfo" class="block block-block footer-main__menu-title">
     <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerContact" aria-expanded="false" aria-
controls="footerContact">Contact</a>
     <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerContact" class="footer-main__content-wrapper collapse" aria-
hidden="true">
                                                <p>FCA Head Office</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p><a class="btn btn-primary" href="/contact">Contact us</a></p>


  </div>
</section>

  </div>

        </div>
        <div class="footer__plain-text-logo">
                    <a href="https://www.clearest.co.uk/gold-standard" title="Clear
English Gold Standard Award Logo" class="" target="_blank" rel="noopener">
            <span class="visually-hidden">Plain Language Commission Gold
Award</span>
            <img class="plain-text-logo__img"
src="/themes/custom/fca/images/PLC_CES_GOLD.png" alt="Clear English Gold
Standard Award Logo">
          </a>
        </div>
```

```
      </div>
    </div>
    <div class="footer-bottom">
      <div class="container">
        <div class="row">
          <div class="col-xs-8 col-sm-4 footer-bottom__column">
            <p class="footer-bottom__copyright">Copyright © 2022 FCA. All rights
reserved.</p>
          </div>
          <div class="col-xs-4 col-sm-4 footer-bottom__column">
            <div class="footer-bottom__back-to-top">
              <a href="#">
                <span class="glyphicon glyphicon-menu-up"
aria-hidden="true"></span>
                <p>Back to top</p>
              </a>
            </div>
          </div>
          <div class="col-xs-12 col-sm-4 footer-bottom__column">
            <p class="footer-bottom__company-number">Company no.
01920623</p>
          </div>
        </div>
      </div>
    </div>
  </footer>

</div>


<script type="application/json" data-drupal-selector="drupal-settings-
json">{"path":
{"baseUrl":"\/","scriptPath":null,"pathPrefix":"","currentPath":"node\/
233","currentPathIsAdmin":false,"isFront":true,"currentLanguage":"en"},"pluralD
elimiter":"\u0003","suppressDeprecationErrors":true,"multiselect":
{"widths":250},"selection_sharer":{"jquery_selectors":[".node-publication-
longform div",".node-publication-longform h1",".node-publication-longform
h2",".node-publication-longform h3",".node-publication-longform h4",".node-
publication-longform h5",".node-publication-longform h6",".node-publication-
longform p"]},"data":{"extlink":
{"extTarget":true,"extTargetNoOverride":false,"extNofollow":false,"extNoreferrer
":false,"extFollowNoOverride":false,"extClass":"ext","extLabel":"(link is
external)","extImgClass":false,"extSubdomains":false,"extExclude":"(fca\\.org\\.u
k)|(fsa\\.gov\\.uk)|
(fcatest\\.org\\.uk)","extInclude":"","extCssExclude":"","extCssExplicit":"","extAler
t":false,"extAlertText":"This link will take you to an external web site. We are not
responsible for their content.","mailtoClass":"0","mailtoLabel":"(link sends
email)","extUseFontAwesome":false,"extIconPlacement":"append","extFaLinkCla
sses":"fa fa-external-link","extFaMailtoClasses":"fa fa-envelope-
o","whitelistedDomains":null}},"bootstrap":
{"forms_has_error_value_toggle":1,"modal_animation":1,"modal_backdrop":"true
","modal_focus_input":1,"modal_keyboard":1,"modal_select_text":1,"modal_show
":1,"modal_size":"","popover_enabled":1,"popover_animation":1,"popover_auto_c
lose":1,"popover_container":"body","popover_content":"","popover_delay":"0","p
```

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style="position:absolute;">
<a class="action tweet" href="" title="Share this selection on Twitter"
target="_blank">Tweet <a class="action facebook" href=""
title="Share this selection on Facebook" target="_blank">Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-
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selectionSharerPopunder">
<label>Share this selection</label> <a class="action tweet"
href="" title="Share this selection on Twitter" target="_blank">Tweet
<a class="action facebook" href="" title="Share this selection on Facebook"
target="_blank">Facebook <a class="action linkedin" href=""
title="Share this selection on LinkedIn" target="_blank">LinkedIn
<a class="action email" href="" title="Share this selection by email"
target="_blank">
><svg width="20" height="20">><path stroke="%23FFF"
stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-
30m22,0 30,30">></path>></svg>>> > ><div

class="selectionSharer selectionSharerPopover" style="position:absolute;">
   Tweet Facebook
LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
<label>Share this selection</label> Tweet
Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
   Tweet Facebook
LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
<label>Share this selection</label> Tweet
Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
   Tweet Facebook
LinkedIn <svg width="20"

height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
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<a class="action facebook" href="" title="Share this selection on Facebook"
target="_blank">Facebook <a class="action linkedin" href=""
title="Share this selection on LinkedIn" target="_blank">LinkedIn
<a class="action email" href="" title="Share this selection by email"
target="_blank"><svg width="20" height="20"><path stroke="%23FFF"
stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-
30m22,0 30,30"></path></svg> <div
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title="Share this selection on Facebook" target="_blank">Facebook
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title="Share this selection by email" target="_blank"><svg width="20"
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30,30"></path></svg>   <div
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href="" title="Share this selection on Twitter" target="_blank">Tweet
<a class="action facebook" href="" title="Share this selection on Facebook"
target="_blank">Facebook <a class="action linkedin" href=""
title="Share this selection on LinkedIn" target="_blank">LinkedIn
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   <a class="action
tweet" href="" title="Share this selection on Twitter"
target="_blank">Tweet <a class="action facebook" href=""
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<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-
arrow"> <div class="selectionSharer
selectionSharerPopunder">
<label>Share this selection</label> <a class="action tweet"
href="" title="Share this selection on Twitter" target="_blank">Tweet

Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook LinkedIn ><svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   >>   <label>Share this selection</label> Tweet Facebook LinkedIn ><svg width="20" height="20">><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30">></path></svg>   Tweet Facebook LinkedIn ><svg width="20" height="20">><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30">></path></svg>   >>   <label>Share this selection</label> Tweet Facebook LinkedIn ><svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30">></path></svg> <ul class="ui-autocomplete ui-front ui-menu ui-widget ui-widget-content" id="ui-id-

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[function(t,e,n){var r=!1;try{var i=Object.defineProperty({},"passive",
{get:function(){r=!
0}});window.addEventListener("testPassive",null,i),window.removeEventListener
("testPassive",null,i)}catch(o){}e.exports=function(t){return r?{passive:!
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{name:t},e];return o("storeMetric",n,null,"api"),n}function i(t,e){var n=[c,t,
{name:t},e];return o("storeEventMetrics",n,null,"api"),n}var
o=t("handle"),a="sm",c="cm";e.exports={constants:
{SUPPORTABILITY_METRIC:a,CUSTOM_METRIC:c},recordSupportability:r,recordCu
stom:i}},{}],5:[function(t,e,n){function r(){return c.exists&&performance.now?
Math.round(performance.now()):(o=Math.max((new Date).getTime(),o))-
a}function i(){return o}var o=(new
Date).getTime(),a=o,c=t(11);e.exports=r,e.exports.offset=a,e.exports.getLastTi
mestamp=i},{}],6:[function(t,e,n){function r(t,e){var
n=t.getEntries();n.forEach(function(t){"first-paint"===t.name?l("timing",
["fp",Math.floor(t.startTime)]):"first-contentful-paint"===t.name&&l("timing",
["fcp",Math.floor(t.startTime)])})}function i(t,e){var
n=t.getEntries();if(n.length>0){var r=n[n.length-
1];if(u&&u<r.startTime)return;var i=[r],o=a({});o&&i.push(o),l("lcp",i)}}function
o(t){t.getEntries().forEach(function(t){t.hadRecentInput||l("cls",[t])})}function
a(t){var e=navigator.connection||navigator.mozConnection||
navigator.webkitConnection;if(e)return e.type&&(t["net-
type"]=e.type),e.effectiveType&&(t["net-etype"]=e.effectiveType),e.rtt&&(t["net-
rtt"]=e.rtt),e.downlink&&(t["net-dlink"]=e.downlink),t}function c(t){if(t
instanceof y&&!w){var
e=Math.round(t.timeStamp),n={type:t.type};a(n),e<=v.now()?n.fid=v.now()-
e:e>v.offset&&e<=Date.now()?(e-=v.offset,n.fid=v.now()-e):e=v.now(),w=!
0,l("timing",["fi",e,n])}}function f(t){"hidden"===t&&(u=v.now(),l("pageHide",
[u]))}if(!("init"in NREUM&&"page_view_timing"in NREUM.init&&"enabled"in
NREUM.init.page_view_timing&&NREUM.init.page_view_timing.enabled===!1))
{var
u,s,d,p,l=t("handle"),v=t("loader"),m=t(8),g=t(3),y=NREUM.o.EV;if("Performanc
eObserver"in window&&"function"==typeof window.PerformanceObserver)
{s=new PerformanceObserver(r);try{s.observe({entryTypes:["paint"]})}catch(h)
{}d=new PerformanceObserver(i);try{d.observe({entryTypes:["largest-
contentful-paint"]})}catch(h){}p=new
PerformanceObserver(o);try{p.observe({type:"layout-shift",buffered:!
0})}catch(h){}}if("addEventListener"in document){var w=!
1,b=["click","keydown","mousedown","pointerdown","touchstart"];b.forEach(func
tion(t){document.addEventListener(t,c,g(!1))})}m(f)}},{}],7:[function(t,e,n)
{function r(t,e){if(!i)return!1;if(t!==i)return!1;if(!e)return!0;if(!o)return!1;for(var
n=o.split("."),r=e.split(."),a=0;a<r.length;a++)if(r[a]!==n[a])return!1;return!
0}var i=null,o=null,a=/Version\/(\S+)\s+Safari/;if(navigator.userAgent){var
c=navigator.userAgent,f=c.match(a);f&&c.indexOf("Chrome")===-
1&&c.indexOf("Chromium")===-
1&&(i="Safari",o=f[1])}e.exports={agent:i,version:o,match:r}},{}],8:
[function(t,e,n){function r(t){function e(){t(c&&document[c]?
document[c]:document[o]?"hidden":"visible")}"addEventListener"in
document&&a&&document.addEventListener(a,e,i(!1))}var
i=t(3);e.exports=r;var o,a,c;"undefined"!=typeof document.hidden?
(o="hidden",a="visibilitychange",c="visibilityState"):"undefined"!=typeof
document.msHidden?(o="msHidden",a="msvisibilitychange"):"undefined"!
=typeof
document.webkitHidden&&(o="webkitHidden",a="webkitvisibilitychange",c="we

bkitVisibilityState")},{},9:[function(t,e,n){function r(t,e){var n=[],r="",o=0;for(r in t)i.call(t,r)&&(n[o]=e(r,t[r]),o+=1);return n}var i=Object.prototype.hasOwnProperty;e.exports=r},{},10:[function(t,e,n){function r(t,e,n){e||(e=0),"undefined"==typeof n&&(n=t?t.length:0);for(var r=-1,i=n-e||0,o=Array(i<0?0:i);++r<i;)o[r]=t[e+r];return o}e.exports=r},{},11:[function(t,e,n){e.exports={exists:"undefined"!=typeof window.performance&&window.performance.timing&&"undefined"!=typeof window.performance.timing.navigationStart}},{},ee:[function(t,e,n){function r(){}function i(t){function e(t){return t&&t instanceof r?t:t?u(t,f,a):a()}function n(n,r,i,o,a){if(a!==!1&&(a=!0),!l.aborted||o){t&&a&&t(n,r,i);for(var c=e(i),f=m(n),u=f.length,s=0;s<u;s++)f[s].apply(c,r);var p=d[w[n]];return p&&p.push([b,n,r,c]),c}}function o(t,e){h[t]=m(t).concat(e)}function v(t,e){var n=h[t];if(n)for(var r=0;r<n.length;r++)n[r]===e&&n.splice(r,1)}function m(t){return h[t]||[]}function g(t){return p[t]=p[t]||i(n)}function y(t,e){l.aborted||s(t,function(t,n){e=e||"feature",w[n]=e,e in d||(d[e]=[])})}var h={},w={},b={on:o,addEventListener:o,removeEventListener:v,emit:n,get:g,listeners:m,context:e,buffer:y,abort:c,aborted:!1};return b}function o(t){return u(t,f,a)}function a(){return new r}function c(){(d.api||d.feature)&&(l.aborted=!0,d=l.backlog={})}var f="nr@context",u=t("gos"),s=t(9),d={},p={},l=e.exports=i();e.exports.getOrSetContext=o,l.backlog=d},{},gos:[function(t,e,n){function r(t,e,n){if(i.call(t,e))return t[e];var r=n();if(Object.defineProperty&&Object.keys)try{return Object.defineProperty(t,e,{value:r,writable:!0,enumerable:!1}),r}catch(o){}return t[e]=r,r}var i=Object.prototype.hasOwnProperty;e.exports=r},{},handle:[function(t,e,n){function r(t,e,n,r){i.buffer([t],r),i.emit(t,e,n)}var i=t("ee").get("handle");e.exports=r,r.ee=i},{},id:[function(t,e,n){function r(t){var e=typeof t;return!t||"object"!==e&&"function"!==e?-1:t===window?0:a(t,o,function(){return i++})}var i=1,o="nr@id",a=t("gos");e.exports=r},{},loader:[function(t,e,n){function r(){if(!M++){var t=T.info=NREUM.info,e=m.getElementsByTagName("script")[0];if(setTimeout(u.abort,3e4),!(t&&t.licenseKey&&t.applicationID&&e))return u.abort();f(x,function(e,n){t[e]||(t[e]=n)});var n=a();c("mark",["onload",n+T.offset],null,"api"),c("timing",["load",n]);var r=m.createElement("script");0===t.agent.indexOf("http://")||0===t.agent.indexOf("https://")?r.src=t.agent:r.src=l+"://"+t.agent,e.parentNode.insertBefore(r,e)}}function i(){"complete"===m.readyState&&o()}function o(){c("mark",["domContent",a()+T.offset],null,"api")}var a=t(5),c=t("handle"),f=t(9),u=t("ee"),s=t(7),d=t(2),p=t(3),l=d.getConfiguration("ssl")===!1?"http":"https",v=window,m=v.document,g="addEventListener",y="attachEvent",h=v.XMLHttpRequest,w=h&&h.prototype,b=!1;NREUM.o={ST:setTimeout,SI:v.setImmediate,CT:clearTimeout,XHR:h,REQ:v.Request,EV:v.Event,PR:v.Promise,MO:v.MutationObserver};var E=""+location,x={beacon:"bam.nr-data.net",errorBeacon:"bam.nr-data.net",agent:"js-agent.newrelic.com/nr-1216.min.js"},O=h&&w&&w[g]&&!/CriOS/.test(navigator.userAgent),T=e.exports={offset:a.getLastTimestamp(),now:a,origin:E,features:{},xhrWrappable:O,userAgent:s,disabled:b};if(!b){t(1),t(6),m[g]?(m[g]("DOMContentLoaded",o,p(!1)),v[g]("load",r,p(!1))):(m[y]("onreadystatechange",i),v[y]("onload",r)),c("mark",["firstbyte",a.getLastTimestamp()],null,"api");var M=0}},{},"wrap-function":[function(t,e,n){function r(t,e){function n(e,n,r,f,u){function nrWrapper(){var o,a,s,p;try{a=this,o=d(arguments),s="function"==typeof r?r(o,a):r||{}}catch(l)

{i([l,"",[o,a,f],s],t)}c(n+"start",[o,a,f],s,u);try{return p=e.apply(a,o)}catch(v)
{throw c(n+"err",[o,a,v],s,u),v}finally{c(n+"end",[o,a,p],s,u)}}return a(e)?e:(n||
(n=""),nrWrapper[p]=e,o(e,nrWrapper,t),nrWrapper)}function r(t,e,r,i,o){r||
(r="");var c,f,u,s="-"===r.charAt(0);for(u=0;u<e.length;u++)f=e[u],c=t[f],a(c)||
(t[f]=n(c,s?f+r:r,i,f,o))}function c(n,r,o,a){if(!v||e){var c=v;v=!
0;try{t.emit(n,r,o,e,a)}catch(f){i([f,n,r,o],t)}v=c}}return t||
(t=s),n.inPlace=r,n.flag=p,n}function i(t,e){e||(e=s);try{e.emit("internal-
error",t)}catch(n){}}function o(t,e,n)
{if(Object.defineProperty&&Object.keys)try{var r=Object.keys(t);return
r.forEach(function(n){Object.defineProperty(e,n,{get:function(){return
t[n]},set:function(e){return t[n]=e,e}})}),e}catch(o){i([o],n)}for(var a in
t)l.call(t,a)&&(e[a]=t[a]);return e}function a(t){return!(t&&t instanceof
Function&&t.apply&&!t[p])}function c(t,e){var n=e(t);return
n[p]=t,o(t,n,s),n}function f(t,e,n){var r=t[e];t[e]=c(r,n)}function u(){for(var
t=arguments.length,e=new Array(t),n=0;n<t;++n)e[n]=arguments[n];return
e}var
s=t("ee"),d=t(10),p="nr@original",l=Object.prototype.hasOwnProperty,v=!
1;e.exports=r,e.exports.wrapFunction=c,e.exports.wrapInPlace=f,e.exports.args
ToArray=u},{}]},{},["loader"]);</script>
<link rel="canonical" href="https://www.fca.org.uk/contact">
<meta name="apple-mobile-web-app-capable" content="yes">
<meta name="apple-mobile-web-app-status-bar-style" content="black">
<meta name="description" content="If you have a query, comment or
complaint about the FCA you can contact us by web chat, email or phone.">
<meta property="funnelback:content-type" content="Basic Page">
<meta property="funnelback:created-date" content="30/03/2016">
<meta property="funnelback:date-of-release-year" content="2016">
<meta property="funnelback:modified-date" content="22/06/2022">
<meta property="funnelback:nid" content="3166">
<meta property="funnelback:published-year" content="2016">
<meta name="theme-color" content="#fff">
<meta property="og:site_name" content="FCA">
<meta property="og:type" content="article">
<meta property="og:url" content="https://www.fca.org.uk/contact">
<meta property="og:title" content="Contact us">
<meta property="og:description" content="Consumers (and people
representing consumers)

Popular queries:
Check the Financial Services Register to find out if a firm is authorised
Use our contact form to report a scam or unauthorised firm
Find out how to complain about a financial product or service
Find out about fake FCA emails, letters and phone calls
Discover which firms to avoid
Learn how to be a ScamSmart investor

If you are trying to reach your product or service provider, we won’t be able to help you. Their contact details can be found on your documentation or on the FS Register.
Call us
0800 111 6768 (freephone)
0300 500 8082 (from the UK)
+44 207 066 1000 (from abroad)

Calls using next generation text relay, please call us on (18001) 0207 066 1000.
We’re open Monday to Friday, 8am to 6pm and Saturday 9am to 1pm.
If you have contacted us before about a topic or issue, please have your case reference number ready to give us.
Please note, while it's not illegal for you to capture and record voice calls for your own use, such recordings must not be published or shared with any third party without our consent.
Contact form
If you use our contact form, it will take up to 3 working days for you to receive a response. If your query is urgent, please call us.
If you need information in a different format, such as an audio recording, large print, or spoken rather than written communication, please call us and we will do our best to help. Find out more about how we provide support. ">
<meta property="og:updated_time" content="2022-06-22T15:44:27+01:00">
<meta property="article:published_time" content="2016-03-30T10:30:32+01:00">
<meta property="article:modified_time" content="2022-06-22T15:44:27+01:00">
<meta name="twitter:card" content="summary">
<meta name="twitter:description" content="Consumers (and people representing consumers)

Popular queries:
Check the Financial Services Register to find out if a firm is authorised
Use our contact form to report a scam or unauthorised firm
Find out how to complain about a financial product or service
Find out about fake FCA emails, letters and phone calls
Discover which firms to avoid
Learn how to be a ScamSmart investor

If you are trying to reach your product or service provider, we won’t be able to help you. Their contact details can be found on your documentation or on the FS Register.
Call us
0800 111 6768 (freephone)
0300 500 8082 (from the UK)
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Calls using next generation text relay, please call us on (18001) 0207 066 1000.
We’re open Monday to Friday, 8am to 6pm and Saturday 9am to 1pm.
If you have contacted us before about a topic or issue, please have your case reference number ready to give us.
Please note, while it's not illegal for you to capture and record voice calls for your own use, such recordings must not be published or shared with any third party without our consent.
Contact form
If you use our contact form, it will take up to 3 working days for you to receive a response. If your query is urgent, please call us.
If you need information in a different format, such as an audio recording, large print, or spoken rather than written communication, please call us and we will do our best to help. Find out more about how we provide support. ">
<meta name="twitter:site" content="@TheFCA">
<meta name="twitter:title" content="Contact us">
<meta name="twitter:site:id" content="169431716">

<meta name="twitter:image" content="https://www.fca.org.uk/sites/default/files/images/fca-logo-social-media.jpg">
<meta name="Generator" content="Drupal 9 (https://www.drupal.org)">
<meta name="MobileOptimized" content="width">
<meta name="HandheldFriendly" content="true">
<meta name="viewport" content="width=device-width, initial-scale=1.0">
<meta name="theme-color" content="#6c1d45">
<script type="application/ld+json">{
  "@context": "https://schema.org",
  "@graph": {
    "@type": "BreadcrumbList",
    "itemListElement": [
      {
        "@type": "ListItem",
        "position": 1,
        "name": "Home",
        "item": "https://www.fca.org.uk/"
      },
      {
        "@type": "ListItem",
        "position": 2,
        "name": "Contact us"
      }
    ]
  }
}</script>
<script>window.euCookieComplianceLoadScripts = function(category) {if (category === "tracking_ad") {var scriptTag = document.createElement("script");scriptTag.src = "\/sites\/default\/files\/google_tag\/fca_gtm\/google_tag.script.js";document.body.appendChild(scriptTag);}}</script>
<style>div#sliding-popup, div#sliding-popup .eu-cookie-withdraw-banner, .eu-cookie-withdraw-tab {background: #6C1D45} div#sliding-popup.eu-cookie-withdraw-wrapper { background: transparent; } #sliding-popup h1, #sliding-popup h2, #sliding-popup h3, #sliding-popup p, #sliding-popup label, #sliding-popup div, .eu-cookie-compliance-more-button, .eu-cookie-compliance-secondary-button, .eu-cookie-withdraw-tab { color: #ffffff;} .eu-cookie-withdraw-tab { border-color: #ffffff;}#sliding-popup.sliding-popup-top { position: fixed; }</style>
<link rel="icon" href="/themes/custom/fca/favicon.ico" type="image/vnd.microsoft.icon">

  <title>Contact us | FCA</title>
  <link rel="stylesheet" media="all" href="/sites/default/files/css/css_NpN2bGGsUcwa64t57Tn-mHTL9VshQQP8dtSdQDY10l0.css">
<link rel="stylesheet" media="all" href="/sites/default/files/css/css_2u8fWJ-OOtNHEJGPEweS0R9gIWWbc5sJR1slUVUF1ow.css">

  <link rel="preload" href="/themes/custom/fca/bootstrap/fonts/bootstrap/glyphicons-halflings-regular.woff2" as="font" crossorigin="">

```
    <meta name="google-site-verification"
content="UMTpd8qXqUbCGtkijm3SkFV2lRJQM2lIIkMKmJg8jMk">
    <meta name="msvalidate.01"
content="57E38F6BD7138599EBD7F7F4FF496957">

</head>
<body class="page-node-3166 node-bg-6c1d45 logged-out eu-cookie-
compliance-status-null" data-contact-webform-js="true" data-once="form-single-
submit">
<div class="skip-links">
  <a href="#main-content" id="skip-main-content" class="visually-hidden sr-
only-focusable focusable" tab-index="1">Skip to main content</a>
  <a href="#edit-search-term" class="visually-hidden focusable skip-to-
search">Skip to search box</a>
      </div><div id="sliding-popup" style="height: auto; width: 100%; top: -
150.2955093111443px;" class="sliding-popup-top clearfix"><div role="banner"
class="eu-cookie-compliance-banner eu-cookie-compliance-banner-info eu-
cookie-compliance-banner--categories">
  <div class="popup-content info">
    <div class="popup-text">
      <p>We use cookies to improve your online experience. Some cookies are
necessary to make the site work. We’d like to set additional cookies to
understand how the website is used. These are optional. All cookie data is
anonymised. View <a data-entity-substitution="canonical" data-entity-
type="node" data-entity-uuid="e112e960-2a79-48ce-9cd3-8537356a784a"
href="/privacy/our-use-cookies" title="Our use of cookies">cookies</a>.</p>

    </div>
        <ul id="eu-cookie-compliance-categories" class="eu-cookie-compliance-
categories list-inline list-unstyled hidden">
                <li class="eu-cookie-compliance-category">
      <div>
        <input type="checkbox" name="cookie-categories" id="cookie-category-
functional" value="functional">
        <label for="cookie-category-functional">Functional</label>
      </div>

            <div class="eu-cookie-compliance-category-description">These cookies
are necessary for the operation of the FCA.org.uk web site</div>
            </li>
                <li class="eu-cookie-compliance-category">
      <div>
        <input type="checkbox" name="cookie-categories" id="cookie-category-
tracking_ad" value="tracking_ad">
        <label for="cookie-category-tracking_ad">Non-functional</label>
      </div>

            <div class="eu-cookie-compliance-category-description">Accept
analytics and campaign advertising cookies</div>
            </li>
               </ul>
      <div class="eu-cookie-compliance-category-fca-custom">
        <button type="button" class="btn agree">Accept additional
cookies</button>
```

```
      <button type="button" class="btn dont-agree">Reject additional
cookies</button>
     </div>
     </div>
</div></div>
<noscript aria-hidden="true">&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-PCC62S" height="0"
width="0" style="display:none;visibility:hidden"&gt;&lt;/iframe&gt;</noscript>
  <div class="dialog-off-canvas-main-canvas" data-off-canvas-main-canvas="">
                                                <header class="header">
  <div class="container">
    <div class="row">
      <div class="col-xs-12 col-sm-4 header__logo-col">
        <a class="header__logo navbar-btn pull-left" href="/" title="Home">
          <img src="/themes/custom/fca/images/logo.png" alt="Home">
        </a>
      </div>

      <div class="col-md-8 col-sm-8 header__nav-col">
        <div class="row header__nav-search">
          <div id="block-fca-funnelback-fca-funnelback-search-box" class="block
block-fca-funnelback clearfix col-xs-12 col-md-6 header__nav-search-block">
            <section class="fca-funnelback-search-form block block-fca-funnelback
block-funnelback-search-block clearfix" data-drupal-selector="fca-funnelback-
search-form" novalidate="novalidate" id="block-funnelbacksearchblock">



      <form action="/contact" method="post" id="fca-funnelback-search-form"
accept-charset="UTF-8" data-once="form-updated" data-drupal-form-
fields="edit-search-term,edit-submit--funnelback_search_form">
  <div class="input-group search-input-group">
  <label class="sr-only" for="edit-search-term">
    Search
  </label>
  <input title="Search" placeholder="Search" class="funnelback-query form-text
form-control ui-autocomplete-input" data-drupal-selector="edit-search-term"
type="text" id="edit-search-term" name="search_term" value="" size="60"
maxlength="128" autocomplete="off">
  <span class="input-group-btn">
    <button aria-label="Submit" title="Submit" class="form-submit btn--search
text-hide button js-form-submit form-submit btn-primary btn icon-before"
id="edit-submit--funnelback_search_form" data-drupal-selector="edit-submit"
type="submit" name="op" value="Search"><span class="icon glyphicon
glyphicon-search" aria-hidden="true"></span>
Search</button>
  </span>
</div>

<input autocomplete="off" data-drupal-selector="form-q2ypilcglcutxnrrb-gfgtq-
60b6yvwk4fc8-ljsmmw" type="hidden" name="form_build_id" value="form-
q2yPiLcglcutxNRrb-gFgTq-60B6YvWk4fc8-ljsMmw"><input data-drupal-
selector="edit-fca-funnelback-search-form" type="hidden" name="form_id"
value="fca_funnelback_search_form">
```

```
</form>

  </section>


        </div>
      </div>
    </div>
    <div class="col-md-10 header__nav-col header__nav-menu">
      <div class="row header__nav-wrapper">
        <nav class="navbar navbar-default header__nav-navigation" aria-
labelledby="navbar-collapse">
          <div class="navbar-header">
            <button type="button" class="navbar-toggle menu-icon" data-
toggle="collapse" data-target=".navbar-collapse">
              <span class="sr-only">Toggle navigation</span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
            </button>
                    </div>
          <div class="navbar-collapse collapse" id="navbar-collapse">
            <section class="block-tb-megamenu-main-menu">
              <div class="tb-megamenu tb-megamenu-main-menu">
                <nav aria-labelledby="block-fca-main-menu-menu" id="block-fca-
main-menu">
          <h2 class="sr-only" id="block-fca-main-menu-menu">Main
navigation</h2>


<div class="always-show">
      <ul class="tb-megamenu-nav nav level-0 items-6 list-inline mega-menu">
                        <li class="first tb-megamenu-item level-1 mega dropdown col-
xs-12 col-sm-2 mega-menu__level-one-item">
                                                <a href="/about" class="dropdown-toggle
mega-menu__level-one-link" data-drupal-link-system-path="node/2881">About
us</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
        <div class="row row--promo">
              <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">What we
do</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
642f13dd8aa9e57ed5c6a93299121a9f6a47cc79497da5566bbaff28c0bb364b">
```

```
          <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/about/the-fca" hreflang="en">About
the FCA</a></li>
          <li class="menu--item"><a href="/about/enhancing-market-integrity"
hreflang="en">Enhancing market integrity</a></li>
          <li class="menu--item"><a href="/about/international-standards-
regulations" hreflang="en">International standards and regulations</a></li>
          <li class="menu--item"><a href="/opbas" hreflang="en">Office for
Professional Body Anti-Money Laundering Supervision (OPBAS)</a></li>
          <li class="menu--item"><a href="/our-approach-menu"
hreflang="en">Our Approach</a></li>
          <li class="menu--item"><a href="/about/promoting-competition"
hreflang="en">Promoting competition</a></li>
          <li class="menu--item"><a href="/about/protecting-consumers"
hreflang="en">Protecting consumers</a></li>
          <li class="menu--item"><a href="/about/uk-regulators-government-other-
bodies/statutory-panels" hreflang="en">Statutory panels</a></li>
          <li class="menu--item"><a href="/about/uk-regulators-government-other-
bodies" hreflang="en">UK regulators, government and other bodies</a></li>

  </ul>

</div>

      </div>

          </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
98d2d5e840516af525ce14cd341ade2d7e6dc99c54a54500cc2f0cf13d952e90">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

          </div>
</div>
```

```
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">How we
regulate</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
80f77116c1f270d983ab87c424497b96e31d910cd9579b8fe36ce66d1efa0ec2">



            <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/about/promoting-competition/powers"
hreflang="en">Competition law</a></li>
          <li class="menu--item"><a href="/about/enforcement"
hreflang="en">Enforcement</a></li>
          <li class="menu--item"><a href="/about/handbook"
hreflang="en">Handbook of rules and guidance</a></li>
          <li class="menu--item"><a href="/about/handbook/principles-good-
regulation" hreflang="en">Principles of good regulation</a></li>
          <li class="menu--item"><a
href="/about/promoting-competition/procedural-officer" hreflang="en">Raising
procedural issues with our Procedural Officer</a></li>
          <li class="menu--item"><a href="/about/supervision"
hreflang="en">Supervision</a></li>

  </ul>

</div>

      </div>

          </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
e6c18f90e4382cd6d2563458b5c10e78bba8ebb10adef228e586b0216a129cb5">



            <div class="view-content">
            <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

              </div>

          </div>
```

```
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">How we
operate</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
8a451d4fca8fd55c2f348a37bd1e392a8783067c823f126649c6e7c98ce89bc8">



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/about/allowances-expenses"
hreflang="en">Allowances and expenses </a></li>
         <li class="menu--item"><a href="/about/complain-about-regulators"
hreflang="en">Complain about us, the PRA or the Bank of England (the
regulators)</a></li>
         <li class="menu--item"><a href="/about/corporate-responsibility"
hreflang="en">Corporate responsibility</a></li>
         <li class="menu--item"><a href="/about/data-strategy"
hreflang="en">Data strategy </a></li>
         <li class="menu--item"><a href="/about/procuring-goods-services"
hreflang="en">Procuring goods and services</a></li>
         <li class="menu--item"><a href="/about/reporting-treasury-parliament"
hreflang="en">Reporting to Treasury and Parliament</a></li>
         <li class="menu--item"><a href="/about/transparency"
hreflang="en">Transparency</a></li>

  </ul>

</div>

     </div>

         </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
67ab2663d7379bc4a5b28b1e38e455c87b119239a62b646bdec4bbb79dd87eeb"
>



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>
```

```
            </div>

        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Our
structure</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
4b14e16d1ee17aeb5b173e02c61d15fb95f23062047f69faf34d215f66a318e0">



            <div class="view-content">
        <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/chair"
hreflang="en">Chair</a></li>
        <li class="menu--item"><a href="/about/chief-executive"
hreflang="en">Chief Executive</a></li>
        <li class="menu--item"><a href="/about/committees"
hreflang="en">Committees</a></li>
        <li class="menu--item"><a href="/about/executive-committees"
hreflang="en">Executive committees</a></li>
        <li class="menu--item"><a href="/about/fca-board" hreflang="en">The
FCA Board</a></li>

  </ul>

</div>

      </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
8cdc05b8eda24d1e9b0f28ca30ec8ffce0a61755df2f020fa18a9fbe360a6d38">



            <div class="view-content">
            <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>
```

```
        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0"
class="no-link">Careers</span></h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
298822ef2b5984d251f342d657c80625e717ebbfd12b7aa9bdabddd28cf325a4">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/careers-home" hreflang="en">Careers
home</a></li>
        <li class="menu--item"><a href="/careers/early-careers"
hreflang="en">Early careers</a></li>
        <li class="menu--item"><a href="/careers/experienced-professionals"
hreflang="en">Experienced professionals</a></li>
        <li class="menu--item"><a href="/careers/search-jobs-apply"
hreflang="en">Search jobs and apply</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Contact
us</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
82781fa4b0ff0ed629f8eb0fa5a0796e38b3558413da927366b2e875bf4ff559">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/contact-us-web-chat-email-phone-or-
post" hreflang="en">Contact us by web chat, email, phone or post</a></li>

  </ul>

</div>

     </div>
```

```
        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>

           </li>
                      <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                          <a href="/firms" class="dropdown-toggle
mega-menu__level-one-link"
data-drupal-link-system-path="node/2886">Firms</a>
                            <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Firm
types</span></h4><div class="megamenu__menu view view-megamenu-block
view-id-megamenu_block view-display-id-megamenu_firms_types js-view-dom-id-
f98baf1f85e3126e6d5e102d38f696034ca7332cba0731b4b1f99fd5a5588ddc
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
      <div class="container">
        <div class="row">
          <div class="item-list firms-types">

  <ul>

        <li class="menu--item"><a href="/firms/banks-building-societies-credit-
unions" hreflang="en">Banks, building societies and credit unions</a></li>
        <li class="menu--item"><a href="/firms/claims-management-companies"
hreflang="en">Claims management companies</a></li>
        <li class="menu--item"><a href="/firms/consumer-credit"
hreflang="en">Consumer credit firms</a></li>
        <li class="menu--item"><a href="/firms/electronic-money-payment-
institutions" hreflang="en">Electronic money and payment
institutions</a></li>
        <li class="menu--item"><a href="/firms/innovation" hreflang="en">FCA
Innovation Hub</a></li>
```

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        <li class="menu--item"><a href="/firms/financial-advisers"
hreflang="en">Financial advisers</a></li>
        <li class="menu--item"><a href="/firms/general-insurers-insurance-
intermediaries" hreflang="en">General insurers and insurance
intermediaries</a></li>
        <li class="menu--item"><a href="/firms/investment-managers"
hreflang="en">Investment managers</a></li>
        <li class="menu--item"><a href="/firms/life-insurers-pension-providers"
hreflang="en">Life insurers and pension providers</a></li>
        <li class="menu--item"><a href="/firms/mortgage-lenders-
intermediaries" hreflang="en">Mortgage lenders and intermediaries</a></li>
        <li class="menu--item"><a href="/firms/mutual-societies"
hreflang="en">Mutual societies</a></li>
        <li class="menu--item"><a href="/firms/sole-advisers"
hreflang="en">Sole advisers</a></li>
        <li class="menu--item"><a href="/firms/wealth-managers"
hreflang="en">Wealth managers</a></li>

  </ul>

</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">New firm
authorisation</span></h4><div class="view view-megamenu-block-items view-
id-megamenu_block_items view-display-id-default js-view-dom-id-
965fa0c23edf5453a4d111f238db3acac183d4eed86b39cabb92bcd0f471cbdc">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/authorisation"
hreflang="en">Authorisation: what's involved</a></li>
        <li class="menu--item"><a href="/firms/authorisation/how-to-apply"
hreflang="en">How to apply for authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/cancel"
hreflang="en">How to cancel an authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/process"
hreflang="en">Our authorisation process</a></li>

  </ul>
```

```
</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Tasks for
regulated firms</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
74b2ebb7594f58956d59968b8621cf1c2dcc1fe2e5d73b8b538f0acdd5426a7b">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/appointed-representatives-
principals" hreflang="en">Appointed representatives and principals</a></li>
        <li class="menu--item"><a href="/firms/approved-persons"
hreflang="en">Approved persons</a></li>
        <li class="menu--item"><a href="/firms/change-control"
hreflang="en">Change in control</a></li>
        <li class="menu--item"><a href="/firms/client-money-assets"
hreflang="en">Client money and assets</a></li>
        <li class="menu--item"><a href="/firms/defined-benefit-pension-
transfers" hreflang="en">Defined benefit pension transfers</a></li>
        <li class="menu--item"><a href="/firms/directory-persons"
hreflang="en">Directory of certified and assessed persons</a></li>
        <li class="menu--item"><a href="/firms/fair-treatment-customers"
hreflang="en">Fair treatment of customers</a></li>
        <li class="menu--item"><a href="/firms/fees" hreflang="en">Fees and
levies</a></li>
        <li class="menu--item"><a href="/firms/financial-promotions-adverts"
hreflang="en">Financial promotions and adverts</a></li>
        <li class="menu--item"><a href="/firms/passporting"
hreflang="en">Passporting</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Focus
areas</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
86252a9957cc08f8049718661758201a653c6352b05a8926e823a8e82bfb2429"
>
```

```
          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/investment-firms-prudential-
regime-ifpr" hreflang="en"> Investment Firms Prudential Regime (IFPR)
</a></li>
        <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
        <li class="menu--item"><a href="/brexit/resources"
hreflang="en">Brexit resources</a></li>
        <li class="menu--item"><a href="/firms/business-interruption-insurance"
hreflang="en">Business interruption insurance </a></li>
        <li class="menu--item"><a href="/firms/complaints-data"
hreflang="en">Complaints data</a></li>
        <li class="menu--item"><a href="/coronavirus/information-firms"
hreflang="en">Coronavirus (Covid-19): Information for firms</a></li>
        <li class="menu--item"><a href="/firms/cryptoassets"
hreflang="en">Cryptoassets: our work</a></li>
        <li class="menu--item"><a href="/firms/financial-crime/money-
laundering-regulations" hreflang="en">Money Laundering Regulations</a></li>
        <li class="menu--item"><a href="/firms/senior-managers-certification-
regime" hreflang="en">Senior Managers and Certification Regime </a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Registers and
systems</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
f1de1e2645167a597ba9063296f9201b02a3212431326410c1f14aaf2f69ac26">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/connect"
hreflang="en">Connect</a></li>
        <li class="menu--item"><a href="/firms/financial-services-register"
hreflang="en">Financial Services Register</a></li>
```

```
        <li class="menu--item"><a href="/firms/mutuals-public-register"
hreflang="en">Mutuals Public Register</a></li>
        <li class="menu--item"><a href="/firms/regdata"
hreflang="en">RegData</a></li>
        <li class="menu--item"><a
href="/firms/regulated-covered-bonds/register" hreflang="en">Regulated
Covered Bonds Register</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                          <a href="/markets" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2891">Markets</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
       <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Primary
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
8b0b71cee92c5e5c3085c63ce8c56668dce9f6765f2ac3cba939e6cc2ca30541">



          <div class="view-content">
       <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/markets/ukla/regulatory-disclosures"
hreflang="en">Regulatory Disclosures</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Markets
policy</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
0877a2edf925de1d8e00ee49faad56d15490cba2b851e34b7eb9b46c6beac9f9">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
        <li class="menu--item"><a href="/markets/data-reporting-services-
providers-drsps" hreflang="en">Data reporting services providers</a></li>
        <li class="menu--item"><a href="/markets/securitisation"
hreflang="en">Securitisation</a></li>
        <li class="menu--item"><a href="/markets/uk-emir" hreflang="en">UK
EMIR</a></li>
        <li class="menu--item"><a href="/markets/sftr" hreflang="en">UK
Securities Financing Transactions Regulation (UK SFTR)</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Regulated
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
bc6b1610e29b56ac9d7b7a7ba30923948e113b52da4041877b919833359cf6d8"
>



          <div class="view-content">
       <div class="item-list">
```

```
  <ul>

        <li class="menu--item"><a href="/markets/benchmarks"
hreflang="en">Benchmarks</a></li>
        <li class="menu--item"><a href="/markets/central-securities-
depositories" hreflang="en">Central securities depositories</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Market
abuse</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
c1483ec221c07f43dded14022fcaf0aca1641943bfb8e41971389f4817ca8d93">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/market-abuse/how-report-
suspected-market-abuse-firm-or-trading-venue" hreflang="en">How to report
suspected market abuse as a firm or trading venue</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/how-report-
suspected-market-abuse-individual" hreflang="en">How to report suspected
market abuse as an individual</a></li>
        <li class="menu--item"><a href="/markets/market-abuse"
hreflang="en">Market abuse</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/regulation"
hreflang="en">Market Abuse Regulation</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/polling-and-
market-abuse-regulation" hreflang="en">Polling and Market Abuse
Regulation</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Short
selling</span></h4><div class="view view-megamenu-block-items view-id-
```

megamenu_block_items view-display-id-default js-view-dom-id-
3c1d14d79d08ac54c9befb3f9db3dc09f2ce629757b76182af5ea35accfeda7e">

<li class="menu--item">Exemptions from short-selling requirements
<li class="menu--item">Notification and disclosure of net short positions
<li class="menu--item">Short selling
<li class="menu--item">Short selling restrictions and prohibitions

<h4 class="menu__heading">Transaction reporting</h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
9a4cdd45d2bffcded614e7394d179264716cda21a5add5e32d330dbddb03095d">

<li class="menu--item">Instrument Reference Data
<li class="menu--item">Reportable instruments
<li class="menu--item">Requesting sample transaction reporting data
<li class="menu--item">Transaction reporting

```
  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

           </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                                <a href="/consumers" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2901">Consumers</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
       <div class="container">
        <div class="row">
             <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Complaints and
compensation</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
0d19b5954ed5b47273f710746776c65282c63916b5686b5765832b559d8bc6a9"
>



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/claim-compensation-firm-
fails" hreflang="en">How to claim compensation if a firm fails</a></li>
        <li class="menu--item"><a href="/consumers/how-complain"
hreflang="en">How to complain</a></li>
        <li class="menu--item"><a href="/consumers/how-complain/report-
information-payment-services-e-money-firm" hreflang="en">Report information
about a payment services or e-money firm</a></li>
```

```
        <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
857b8ff8f60c7d86f61b5699be9f2dc6fa49cde3d4608987ce81ae8f52331cbb">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Report a
firm</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
5f78dd80693182aff210201de60d3c398f756e64aaa537be51e5dd1274f76137">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/misleading-financial-
promotions" hreflang="en">Misleading financial promotions</a></li>
        <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>
        <li class="menu--item"><a href="/consumers/unfair-contracts"
hreflang="en">Unfair contracts</a></li>

  </ul>

</div>
```

```
    </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-fca98b7b3fa9af3391c94b523fe3ad646b841c2da8a9279a6f7a78ea251a45d1">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a firm or individual is unauthorised</h3><div class="promo-block__image"></div><div class="promo-block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/consumers/unauthorised-firms-individuals">Check our Warning list</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><span tabindex="0" class="no-link">Scams</span></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-e27941b003886848c1725e33b3f63c9ae40653c26ad4874a7dfc80d8eb825320">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/banking-online-account-scams" hreflang="en">Banking and online account scams</a></li>
        <li class="menu--item"><a href="/scamsmart/binary-options-scams" hreflang="en">Binary options scams</a></li>
        <li class="menu--item"><a href="/scamsmart/cryptoasset-investment-scams" hreflang="en">Cryptoasset investment scams</a></li>
        <li class="menu--item"><a href="/scamsmart/how-avoid-investment-scams" hreflang="en">How to avoid investment scams</a></li>
        <li class="menu--item"><a href="/scamsmart/how-avoid-pension-scams" hreflang="en">How to avoid pension scams</a></li>
        <li class="menu--item"><a href="/consumers/loan-fee-fraud" hreflang="en">Loan fee fraud</a></li>
        <li class="menu--item"><a href="/consumers/money-transfer-scams" hreflang="en">Money transfer scams</a></li>
        <li class="menu--item"><a href="/scamsmart/online-trading-scams" hreflang="en">Online trading scams</a></li>
        <li class="menu--item"><a href="/consumers/ppi-refund-scams" hreflang="en">PPI refund scams</a></li>
```

```
        <li class="menu--item"><a href="/consumers/protect-yourself-scams"
hreflang="en">Protect yourself from scams</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
36ce3bd624b220154bfae6cf10ed57fe78ac8d6ecfa9b169f49cdbfd4b0c9f73">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Know your
rights</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
66b2be33bedcf368f29d3c52b3feda0e69c282d3629807042bbf8cb5bdde06fd">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/check-if-firm-fca-
authorised" hreflang="en">Check if a firm is FCA authorised</a></li>
        <li class="menu--item"><a href="/consumers/deposit-savings-protection"
hreflang="en">Deposit and savings protection</a></li>
        <li class="menu--item"><a href="/consumers/how-brexit-could-affect-
you" hreflang="en">How Brexit could affect you</a></li>
        <li class="menu--item"><a href="/consumers/interest-rate-hedging-
products" hreflang="en">Interest rate hedging products (IRHP)</a></li>
        <li class="menu--item"><a href="/consumers/loans-credit"
hreflang="en">Loans and credit</a></li>
```

```
        <li class="menu--item"><a href="/consumers/mini-bonds"
hreflang="en">Mini-bonds</a></li>
        <li class="menu--item"><a href="/ppi-explained" hreflang="en">PPI:
payment protection insurance</a></li>
        <li class="menu--item"><a href="/consumers/unauthorised-payments-
account" hreflang="en">Unauthorised payments from your account</a></li>
        <li class="menu--item"><a href="/consumers/using-payment-service-
providers" hreflang="en">Using payment service providers</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
84a9a17143cbe18b3863aee48fb6a1c959dc9a2b79bce7edec61473745073cb2">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>

           <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                    <a href="/news" class="dropdown-toggle
mega-menu__level-one-link"
data-drupal-link-system-path="node/11876">News</a>
                            <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">
```

```
          <div class="view-content">
      <div class="container">
        <div class="row">
             <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news" hreflang="en">News</a></h4><div
class="view view-megamenu-block-items view-id-megamenu_block_items view-
display-id-default js-view-dom-id-
8be1241ccee127bebea49f132f6087e3694b37030a7cf1625ae10ba5b54f35d6">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/news-stories"
hreflang="en">News stories</a></li>
        <li class="menu--item"><a href="/news/newsletters/newsletters"
hreflang="en">Newsletters</a></li>
        <li class="menu--item"><a href="/news/press-releases/press-releases"
hreflang="en">Press releases</a></li>
        <li class="menu--item"><a href="/news/speeches/speeches"
hreflang="en">Speeches</a></li>
        <li class="menu--item"><a href="/news/statements/statements"
hreflang="en">Statements</a></li>
        <li class="menu--item"><a href="/news/warnings/warnings"
hreflang="en">Warnings</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news/media-centre" hreflang="en">Media
centre</a></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
dd8c97ac14f7bb4d4585623ac282336cca381195f82c62f0f02fe0eba3a72ed5">



          <div class="view-content">
      <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/news/news-stories/media-library"
hreflang="en">Media library</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
8fc8b012887c217f8bbb3d1b305acd47a0a46ece41e7e0195331b4da92998844">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/events"
hreflang="en">Events</a></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
f845790fe7e9dfd42b071390968a0f7f2fc3c7ee7563fa3b14cfa62f6bedac7d">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/see-all-fca-events"
hreflang="en">See all FCA events</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
719b95ee0d529e86d143aa8da488c555405ea13d83fcbccf72c32bf109c0dcdc">
```

```
          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/insight"
hreflang="en">Insight</a></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
6cc9838a2c8f5b2d3bb61dab63dbd40260f8e6724bd29a68907911477984704c">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/fca-home-
independent-opinion" hreflang="en">The FCA home for independent
opinion</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
0f3a150401b5153a73178e3f9c906acc57fca51dfff0bb99dda2ad2a7654c95e">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

            </div>
```

```
        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

            </li>
                        <li class="last tb-megamenu-item level-1 mega dropdown col-
xs-12 col-sm-2 mega-menu__level-one-item">
                                            <a href="/publications" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/6011">Publications</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">
  <div class="view-content">
    <div class="container">
      <div class="row">
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?p_search_term=
%20&amp;category=policy%20and%20guidance%2Cpolicy%20and
%20guidance-policy%20statements%2Cpolicy%20and%20guidance-finalised
%20guidance%2Cpolicy%20and%20guidance-consultation%20papers%2Cpolicy
%20and%20guidance-guidance%20consultations%2Cpolicy%20and
%20guidance-feedback%20statements%2Cpolicy%20and%20guidance-
discussion%20papers%2Cpolicy%20and%20guidance-calls%20for%20input
%2Cpolicy%20and%20guidance-newsletters%2Cpolicy%20and%20guidance-
handbook&amp;sort_by=dmetaZ" hreflang="en">Policy and
guidance</a></h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
category=corporate%20documents%2Ccorporate%20documents-annual
%20reports%2Ccorporate%20documents-business%20plans%2Ccorporate
%20documents-corporate%20documents%2Ccorporate%20documents-impact
%20assessments%2Ccorporate%20documents-memorandums%20of
%20understanding%2Ccorporate%20documents-correspondence%2Ccorporate
%20documents-foi%20releases%2Ccorporate%20documents-meeting
%20minutes&amp;start=1" hreflang="en">Corporate documents</a></h4>
```

```
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
p_search_term=&amp;category=notices%20and%20decisions-decision
%20notices%2Cnotices%20and%20decisions-libor%20notices%2Cnotices
%20and%20decisions-final%20notices%2Cnotices%20and%20decisions-warning
%20notices%2Cnotices%20and%20decisions-supervisory%20notices%2Cnotices
%20and%20decisions-cancellation%20notices%2Cnotices%20and%20decisions-
requirement%20notices%2Cnotices%20and%20decisions-temporary%20product
%20interventions%2Cnotices%20and%20decisions-undertakings%2Cnotices
%20and%20decisions-waivers%20and%20crr%20notices"
hreflang="en">Notices and decisions</a></h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/data" hreflang="en">Data</a></h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
category=research%20and%20data%2Cresearch%20and%20data-market
%20studies%2Cresearch%20and%20data-thematic%20reviews%2Cresearch
%20and%20data-multi-firm%20reviews%2Cresearch%20and%20data-occasional
%20papers%2Cresearch%20and%20data-research%2Cresearch%20and
%20data-data&amp;start=1" hreflang="en">Research</a></h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>
```

```
        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
start=1&amp;category=forms" hreflang="en">Forms</a></h4>
            <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
              <a tabindex="0" class="megamenu__close btn--close text-hide
hidden-xs js-megamenu-close">Close menu</a>
      </div>
    </div>
  </div>
</div>

            </li>
        </ul>

</div>

  </nav>


              </div>
            </section>
          </div>
        </nav>
      </div>
     </div>

    </div>
  </div>
</header>

<!-- Breadcrumb -->
    <div class="container" role="banner" aria-labelledby="breadcrumb">
    <div id="breadcrumb" class="breadcrumb-wrapper">
      <ol class="breadcrumb">
                <li><a href="/">Home</a></li>
                <li class="active">Contact us</li>
            </ol>
    </div>
  </div>



        <div role="main" class="main-container js-quickedit-main-content">
```

<section>

    <header data-history-node-id="3166" role="article" about="/contact" class="article-header col-xs-12 four-step-limit col-sm-9">

            <h1 class="page-header">

Contact us

       </h1>

           First published: 25/04/2016

         Last updated: 22/06/2022

     See all updates

        </header>

<article data-history-node-id="3166" about="/contact" class="article-header col-xs-12 four-step-limit col-sm-9 has-sidebar clearfix article-content--">

<section class="copy-block default">

<h2>Consumers (and people representing consumers)</h2>

<h3>Popular queries:</h3>
Check the Financial Services Register to find out if a firm is authorised
Use our contact form to report a scam or unauthorised firm
Find out <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="33028e22-bb67-46ff-9df5-889256c13c39" href="/consumers/how-complain" title="How to complain">how to complain about a financial product or service
Find out about fake FCA emails, letters and phone calls
Discover which firms to avoid
Learn how to be a ScamSmart investor

If you are trying to reach your product or service provider, we won’t be able to help you. Their contact details can be found on your documentation or on the FS Register.
Call us
0800 111 6768 (freephone)
0300 500 8082 (from the UK)
+44 207 066 1000 (from abroad)
 Calls using next generation text relay, please call us on (18001) 0207 066 1000.
We’re open Monday to Friday, 8am to 6pm and Saturday 9am to 1pm.
If you have contacted us before about a topic or issue, please have your case reference number ready to give us.
Please note, while it's not illegal for you to capture and record voice calls for your own use, such recordings must not be published or shared with any third party without our consent.
<h3>Contact form</h3>
If you use our contact form, it will take up to 3 working days for you to receive a response. If your query is urgent, please call us.
If you need information in a different format, such as an audio recording, large print, or spoken rather than written communication, please call us and we

will do our best to help. Find out more about how we provide support. </p>

</section>

                                                Ask us a question

<section class="component collapse" id="fca-contact-webform" aria-expanded="false">
  <form class="webform-submission-form webform-submission-add-form webform-submission-contact-us-consumers-firms-form webform-submission-contact-us-consumers-firms-add-form webform-submission-contact-us-consumers-firms-paragraph-800796-form webform-submission-contact-us-consumers-firms-paragraph-800796-add-form js-webform-details-toggle webform-details-toggle" data-drupal-selector="webform-submission-contact-us-consumers-firms-paragraph-800796-add-form" novalidate="novalidate" enctype="multipart/form-data" action="/contact#webform-submission-contact-us-consumers-firms-paragraph-800796-add-form" method="post" id="webform-submission-contact-us-consumers-firms-paragraph-800796-add-form" accept-charset="UTF-8" data-once="form-updated" data-drupal-form-fields="edit-consumer-or-firm,edit-submit--2,edit-url-hp--2">

    <input data-drupal-selector="edit-reference" type="hidden" name="reference" value="">
      <label for="edit-consumer-or-firm" class="control-label js-form-required form-required">Are you a consumer or non-regulated firm?</label>

  <select data-drupal-selector="edit-consumer-or-firm" class="form-select required form-control" id="edit-consumer-or-firm" name="consumer_or_firm" required="required" aria-required="true" aria-label="- Select -" data-once="drupal-ajax"><option value="" selected="selected">- Select -</option><option value="consumer">Consumer</option><option value="firms">Firms</option></select>

<input autocomplete="off" data-drupal-selector="form-aizwvn-nvl5b4gpvrxwk3dwfg304yeehdqaigkdkjw0" type="hidden" name="form_build_id" value="form-aIzwvN-

Nvl5b4GpvrxWK3DwFG304yEEhDqaIGkDKJW0"><input data-drupal-selector="edit-webform-submission-contact-us-consumers-firms-paragraph-800796-add-form" type="hidden" name="form_id" value="webform_submission_contact_us_consumers_firms_paragraph_800796_add_form"> <button class="webform-button--submit button button--primary js-form-submit form-submit btn-primary btn" data-drupal-selector="edit-submit" type="submit" id="edit-submit--2" name="op" value="Submit">Submit</button>

    <label for="edit-url-hp--2" class="control-label">Leave this field blank</label>

  <input autocomplete="off" data-drupal-selector="edit-url-hp" class="form-text form-control" type="text" id="edit-url-hp--2" name="url_hp" value="" size="20" maxlength="128">

  </form>
</section>

<section class="copy-block default">

<h3>Consumer web chat</h3>
<img alt="" id="liveagent_button_online_573b0000000ClGQ" onclick="liveagent.startChat('573b0000000ClGQ')" src="https://connect.fca.org.uk/firms/resource/FCA_LiveAgent_Button_Online" style=" cursor: pointer; border: 0px none; display: none;"><img alt="" id="liveagent_button_offline_573b0000000ClGQ" src="https://connect.fca.org.uk/firms/resource/ShCA_FCALiveAgentButtonOffline" style="cursor: pointer; border: 0px none;">
<script type="text/javascript">
<!--//--><![CDATA[// ><!--

<!--//--><![CDATA[// ><!--

<!--//--><![CDATA[// ><!--

if (!window._laq) { window._laq = []; } window._laq.push(function()
{ liveagent.setChatWindowHeight(600);
liveagent.showWhenOnline('573b0000000ClGQ',
document.getElementById('liveagent_button_online_573b0000000ClGQ'));
liveagent.showWhenOffline('573b0000000ClGQ',
document.getElementById('liveagent_button_offline_573b0000000ClGQ')); });

//--><!]]]]]]><![CDATA[><![CDATA[>

//--><!]]]]><![CDATA[>

//--><!]]>
</script> Note: to access the contact form or web chat, you will need a current or recent version of internet browsers like Chrome, Internet Explorer 11, Microsoft Edge, Safari, Firefox or Opera.

<h2>Firms (and people representing firms)</h2>
Including consumer credit firms.

<h3>Find answers to your most frequently asked questions:</h3>
How to <a
href="https://www.fca.org.uk/firms/connect#Password">reset your Connect password
How to submit your firm details attestation
How to sign up and access the Online fees portal
How to pay your annual fee
Help with completing <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="415fceb5-ec00-4fca-affb-ed7b72d30e81" href="/firms/ccr007-consumer-credit-data-key-data-faqs" title="CCR007 Consumer Credit data: Key data FAQs">CCR007 Consumer Credit data
Help with completing your <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="a61a9587-7d7e-47e1-a9a2-2433187d23c6" href="/firms/regdata/retail-mediation-activity-data-items-faqs" title="Retail Mediation Activity data items: FAQs">Retail Mediation Activities (RMA) return
Help with completing <a
href="https://www.fca.org.uk/firms/aifmd/reporting">AIF returns

If you’ve received an email from us and want to check it’s genuine, please email firm.queries@fca.org.uk attaching a copy of the email. We will aim to respond to you within 2 working days. Find out more about fake FCA emails, letters and phone calls.
<h3>Call us</h3>
0300 500 0597 from the UK
+44 207 066 1000 from abroad
 We are open Monday, Tuesday, Wednesday and Friday 9am to 5pm, and Thursday 9.45am to 5pm.

If you have already contacted us about a topic or issue, please have your case reference number ready to give us. If you have a firm reference number, please also have this to hand.
For systems or applications queries, please call us during our opening hours as we may need to authenticate you.
<h3>Contact form</h3>

</section>

Ask us a question

<section class="component collapse in" id="fca-contact-webform" aria-expanded="true">
<form class="webform-submission-form webform-submission-add-form webform-submission-contact-us-consumers-firms-form webform-submission-contact-us-consumers-firms-add-form webform-submission-contact-us-consumers-firms-paragraph-800806-form webform-submission-contact-us-consumers-firms-paragraph-800806-add-form js-webform-details-toggle webform-details-toggle" data-drupal-selector="webform-submission-contact-us-consumers-firms-paragraph-800806-add-form" novalidate="novalidate" enctype="multipart/form-data" action="/contact#webform-submission-contact-us-consumers-firms-paragraph-800806-add-form" method="post" id="webform-submission-contact-us-consumers-firms-paragraph-800806-add-form" accept-charset="UTF-8" data-once="form-updated" data-drupal-form-fields="edit-consumer-or-firm--2,edit-submit--3,edit-url-hp--3">

<input data-drupal-selector="edit-reference" type="hidden" name="reference" value="">
<label for="edit-consumer-or-firm--2" class="control-label js-form-required form-required">Are you a consumer or non-regulated firm?</label>

<select data-drupal-selector="edit-consumer-or-firm" class="form-select required form-control" id="edit-consumer-or-firm--2" name="consumer_or_firm" required="required" aria-required="true" aria-label="- Select -" data-once="drupal-ajax"><option value="" selected="selected">- Select -</option><option value="consumer">Consumer</option><option value="firms">Firms</option></select>

```
  </div>
<input autocomplete="off" data-drupal-selector="form-xcd-iyjq5waqqzln6q68l2qdnv98yatwhv2eahf-mau" type="hidden" name="form_build_id" value="form-xcD_IyjQ5WaqqZlN6Q68L2QDNv98YatWhV2EaHF_MAU"><input data-drupal-selector="edit-webform-submission-contact-us-consumers-firms-paragraph-800806-add-form" type="hidden" name="form_id" value="webform_submission_contact_us_consumers_firms_paragraph_800806_add_form"><div data-drupal-selector="edit-actions" class="form-actions form-group js-form-wrapper form-wrapper" id="edit-actions--4"><button class="webform-button--submit button button--primary js-form-submit form-submit btn-primary btn" data-drupal-selector="edit-submit" type="submit" id="edit-submit--3" name="op" value="Submit">Submit</button>
</div>
<div class="url_hp-textfield form-group js-form-wrapper form-wrapper" style="display: none !important;"><div class="form-item js-form-item form-type-textfield js-form-type-textfield form-item-url-hp js-form-item-url-hp form-group">
      <label for="edit-url-hp--3" class="control-label">Leave this field blank</label>


  <input autocomplete="off" data-drupal-selector="edit-url-hp" class="form-text form-control" type="text" id="edit-url-hp--3" name="url_hp" value="" size="20" maxlength="128">



  </div>
</div>



  </form>
</section>
</div>

      </div>



<section class="copy-block default">
  <div class="container">
                                                <p>Firms can also email us at <a href="mailto:firm.queries@fca.org.uk">firm.queries@fca.org.uk</a>.</p>
<p>Note: to access the contact form or web chat, and some FCA systems like <a href="/firms/connect">Connect</a>, you will need a current or recent version of internet browsers like Chrome, Internet Explorer 11, Microsoft Edge, Safari, Firefox or Opera.</p>
<h3>Write to us</h3>
<p>During the current coronavirus situation, we encourage you to get in touch via email as, due to changing working patterns, we may not be able to receive letters via traditional post. Please use <a
```

href="mailto:firm.queries@fca.org.uk">firm.queries@fca.org.uk or use our
contact
form.
Head Office: 12 Endeavour Square, London E20 1JN. <a
href="/contact/find-us">How to find us.
Switchboard: +44 (0)20 7066 1000
Company no. 01920623

<h2>Other contact information</h2>
Primary market
functions
Press office (media centre)
Events
Whistleblowing
Requests for letters of
goodstanding
Complain about us, the
PRA and the Bank of England
Website feedback
<h3>International regulator contacts</h3>
<a
href="mailto:UKFCAInternationalRequests@fca.org.uk">International queries
about enforcement cases
International
queries about supervisory matters

</section>

<h3 class="page-revisions__title" tabindex="0">Page updates</h3>
<div class="view view-page-update-revision-logs view-id-
page_update_revision_logs view-display-id-revision_log js-view-dom-id-
2440a8d171d866f53c8fcd31c1d265369ffff606178fbff0ae6bb04b67468ca7">

<span class="views-field views-field-
changed">08/04/2022: <span
class="views-field views-field-fca-log"><strong class="field-
content">Information added<span class="views-field views-
field-revision-log"> popular firms queries updated
and Easter hours added
<span class="views-field views-field-
changed">13/07/2021: <span
class="views-field views-field-fca-log"><strong class="field-
content">Information changed<span class="views-field

views-field-revision-log"> Editorial amends and updates to our popular firm and consumer queries.
13/01/2021: Information added RegData error message when validating CCR data items.
22/10/2020: Information changed Technical issues resolved
22/10/2020: Information added Technical issues with email and webform services

<form class="webform-submission-form webform-submission-add-form webform-submission-page-feedback-form-form webform-submission-page-feedback-form-add-form webform-submission-page-feedback-form-node-3166-form webform-submission-page-feedback-form-node-3166-add-form js-webform-details-toggle webform-details-toggle webform-client-form webform-client-form-feedback-form fca-custom-form webform-conditional-processed" data-drupal-selector="webform-submission-page-feedback-form-node-3166-add-form" novalidate="novalidate" action="/contact#webform-submission-page-feedback-form-node-3166-add-form" method="post" id="webform-submission-page-feedback-form-node-3166-add-form" accept-charset="UTF-8" data-once="form-updated" data-drupal-form-fields="edit-radios-yes,edit-radios-no,edit-what-can-we-do-to-improve-pages-like-this-,edit-what-did-you-find-helpful-,edit-actions-submit,edit-url-hp">

<h3>Was this page helpful?</h3>

```
  </div>
<fieldset data-drupal-selector="edit-radios" class="radios--wrapper fieldgroup form-composite webform-composite-hidden-title js-webform-type-radios webform-type-radios js-form-item form-item js-form-wrapper form-wrapper" id="edit-radios--wrapper" role="radiogroup" aria-labelledby="edit-radios--wrapper-legend">
      <legend id="edit-radios--wrapper-legend">
    <span class="visually-hidden fieldset-legend">radios</span>
  </legend>
  <div class="fieldset-wrapper">
              <div id="edit-radios" class="js-webform-radios webform-options-display-side-by-side"><div class="form-item js-form-item form-type-radio js-form-type-radio form-item-radios js-form-item-radios radio">




      <label for="edit-radios-yes" class="control-label option"><input data-drupal-selector="edit-radios-yes" class="form-radio" type="radio" id="edit-radios-yes" name="radios" value="Yes"><span class="fca-custom-label">Yes
</span></label>


  </div>
<div class="form-item js-form-item form-type-radio js-form-type-radio form-item-radios js-form-item-radios radio">




      <label for="edit-radios-no" class="control-label option"><input data-drupal-selector="edit-radios-no" class="form-radio" type="radio" id="edit-radios-no" name="radios" value="No"><span class="fca-custom-label">No
</span></label>


  </div>
</div>

         </div>
</fieldset>
<div class="js-webform-states-hidden form-item js-form-item form-type-textarea js-form-type-textarea form-item-what-can-we-do-to-improve-pages-like-this- js-form-item-what-can-we-do-to-improve-pages-like-this- form-group" style="display: none;">
      <label for="edit-what-can-we-do-to-improve-pages-like-this-" class="control-label">What can we do to improve pages like this?  </label>


  <div class="form-textarea-wrapper">
  <textarea data-drupal-selector="edit-what-can-we-do-to-improve-pages-like-this-" class="form-textarea form-control resize-vertical" data-drupal-states="{&quot;visible&quot;:{&quot;.webform-submission-page-feedback-form-node-3166-add-form :input[name=\u0022radios\u0022]&quot;:
```

{"value":"No"}}}" id="edit-what-can-we-do-to-improve-pages-like-this-" name="what_can_we_do_to_improve_pages_like_this_" rows="5" cols="60"></textarea>

<div class="js-webform-states-hidden form-item js-form-item form-type-textarea js-form-type-textarea form-item-what-did-you-find-helpful- js-form-item-what-did-you-find-helpful- form-group" style="display: none;">
<label for="edit-what-did-you-find-helpful-" class="control-label">What did you find helpful?</label>

<textarea data-drupal-selector="edit-what-did-you-find-helpful-" class="form-textarea form-control resize-vertical" data-drupal-states="{"visible":{".webform-submission-page-feedback-form-node-3166-add-form :input[name=\u0022radios\u0022]":{"value":"Yes"}}}" id="edit-what-did-you-find-helpful-" name="what_did_you_find_helpful_" rows="5" cols="60"></textarea>

<input data-drupal-selector="edit-page-title" type="hidden" name="page_title" value="Contact us"><input data-drupal-selector="edit-page-url" type="hidden" name="page_url" value="https://www.fca.org.uk/contact "> <button class="webform-button--submit button button--primary js-form-submit form-submit btn-primary btn" data-drupal-selector="edit-actions-submit" type="submit" id="edit-actions-submit" name="op" value="Submit Feedback">Submit Feedback</button>

<input autocomplete="off" data-drupal-selector="form-ljhrjqaxebbiec-78dhommlvng6zq7h26mzsh20sjsy" type="hidden" name="form_build_id" value="form-LJhRjQAxebbIeC_78dHomMLVng6zq7h26MZSh20sJSY"><input data-drupal-selector="edit-webform-submission-page-feedback-form-node-3166-add-form" type="hidden" name="form_id" value="webform_submission_page_feedback_form_node_3166_add_form">
<label for="edit-url-hp" class="control-label">Leave this field blank</label>

```
  <input autocomplete="off" data-drupal-selector="edit-url-hp" class="form-text form-control" type="text" id="edit-url-hp" name="url_hp" value="" size="20" maxlength="128">



  </div>
</div>



</form>
            </div>
     </div></article>


<div class="article-sidebar col-xs-12 col-sm-3 article-sidebar--basic-page article-sidebar--">
  <div class="rhn article-sidebar__sticky" id="rhn">
        <div class="header__social-links action-links">
       <div class="row">
        <div class="col-xs-12 col-md-4 col-lg-6 header__social-links--left header__social-links--left--mail">
          <a id="printPageBtn" title="Print Page" aria-label="Print Page" href="/contact/printable/print" target="_blank" class="header__print-page print-ignore">Print Page</a>
        </div>
        <div class="col-xs-12 col-md-8 col-lg-6 header__social-links--left">
          <div class="links list-inline article-actions-list">
                                    <div class="service-links-linkedin article-action">
                <a href="https://www.linkedin.com/shareArticle?mini=true&amp;url=https%3A//www.fca.org.uk/contact&amp;title=Contact%20us&amp;summary=&amp;source=FCA" title="Publish this post to LinkedIn" aria-label="Publish this post to LinkedIn" class="service-links-linkedin sprites service-links w16 print-ignore" rel="nofollow" target="_blank">
                  <span class="sr-only">Linkedin</span>
                </a>
              </div>
                                                <div class="service-links-twitter article-action">
                <a href="https://twitter.com/share?url=https%3A//www.fca.org.uk/contact&amp;text=Contact%20us&amp;summary=&amp;source=FCA" title="Share this on Twitter" aria-label="Share this on Twitter" class="service-links-twitter sprites service-links w16 print-ignore" rel="nofollow" target="_blank">
                  <span class="sr-only">Twitter</span>
                </a>
              </div>
                                            <div class="email_share last article-action">
              <a href="mailto:?Subject=Contact%20us%20at%20FCA&amp;Body=I%20saw%20this%20on%20the%20FCA%20website%20and%20thought%20you%20might%20be%20interested%20https%3A//
```

www.fca.org.uk/contact" title="Share with Email" aria-label="Share with Email" class="print_mail print-ignore" rel="nofollow">

Share page

<h3 class="h5 rhn__header--title">In this section</h3>

Guidance for auditors
How to find us
Logos and photos
Request an FCA speaker
Unacceptable behaviour policy
Report wrongdoing or misconduct in financial services

```
        <div id="relatedContentBlock">
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                <section
class="rhn-referenced-custom">
     <div class="rhn__header">
     <h3 class="h5"><span class="custom-block__title rhn__header--collapse
rhn__header--title">Contact our press office</span></h3>
   </div>
   <div class="rhn__items custom-block__content">
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                <p><a href="/news/media-
centre">Media centre</a></p>


     <div class="rhn__hr" aria-hidden="true"></div>
   </div>
     <div class="rhn__header">
     <h3 class="h5"><span class="custom-block__title rhn__header--collapse
rhn__header--title">Contact our whistleblowing team</span></h3>
   </div>
   <div class="rhn__items custom-block__content">
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                
<p><a href="/firms/whistleblowing-
old">Whistleblowing</a></p>


     <div class="rhn__hr" aria-hidden="true"></div>
   </div>
     <div class="rhn__header">
     <h3 class="h5"><span class="custom-block__title rhn__header--collapse
rhn__header--title">FCA Head Office</span></h3>
   </div>
   <div class="rhn__items custom-block__content">
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                
<p>12 Endeavour Square</p>
<p>London</p>
<p>E20 1JN</p>


     <div class="rhn__hr" aria-hidden="true"></div>
   </div>
     <div class="rhn__header">
     <h3 class="h5"><span class="custom-block__title rhn__header--collapse
rhn__header--title">Firms - got a quick question?</span></h3>
   </div>
   <div class="rhn__items custom-block__content">
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                
<script src="https://c.la1-c1-
lo2.salesforceliveagent.com/content/g/js/54.0/deployment.js"
type="text/javascript"></script><script type="text/javascript">
<!--//--><![CDATA[// ><!--

<!--//--><![CDATA[//><!--
liveagent.init('https://d.la1-c1-lo2.salesforceliveagent.com/chat',
'5720X0000004MP6', '00Db0000000K8yP');
//--><!]]]><![CDATA[>

//--><!]]>
</script><p> </p>
```

<img alt="" id="liveagent_button_online_573b0000000ClUl"
onclick="liveagent.startChat('573b0000000ClUl')"
src="https://connect.fca.org.uk/firms/resource/FCA_Firms_LiveAgent_Button_Online" style=" cursor: pointer; display: none; border: 0px none;"><img alt=""
id="liveagent_button_offline_573b0000000ClUl"
src="https://connect.fca.org.uk/firms/resource/ShCA_FCALiveAgentButtonOffline"
style="cursor: pointer; border: 0px none;">
<script type="text/javascript">
<!--//--><![CDATA[// ><!--

<!--//--><![CDATA[//><!--
if (!window._laq) { window._laq = []; } window._laq.push(function()
{ liveagent.setChatWindowHeight(600);
liveagent.showWhenOnline('573b0000000ClUl',
document.getElementById('liveagent_button_online_573b0000000ClUl'));
liveagent.showWhenOffline('573b0000000ClUl',
document.getElementById('liveagent_button_offline_573b0000000ClUl')); });
//--><!]]]><![CDATA[>

//--><!]]>
</script>

<h3 class="h5">Darllenwch hyn yn Gymraeg</h3>

Cysylltwch â Ni

</section>

</section>

```
                                        </div>

      <footer class="footer">
      <div class="footer-main">
        <div class="container">
          <div class="row">
            <div class="region region-footer">



  <section id="block-menu-menu-onsite-links" class="block block-menu clearfix
footer-main__column footer-main__column--no-title">


  <ul class="menu nav">
        <li class="leaf">
      <a href="/accessibility">Accessibility</a>
    </li>
        <li class="leaf">
      <a href="/about/complain-about-regulators">Complain about us</a>
    </li>
        <li class="leaf">
      <a href="/legal">Copyright notice</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility">Corporate responsibility</a>
    </li>
        <li class="leaf">
      <a href="/about/cymraeg">Cymraeg</a>
    </li>
        <li class="leaf">
      <a href="/freedom-information">Freedom of information</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility#modern_slavery">Modern Slavery
and Human Trafficking Statement</a>
    </li>
        <li class="leaf">
      <a href="/privacy">Privacy</a>
    </li>
        <li class="leaf">
      <a href="/sitemap">Sitemap</a>
    </li>
        <li class="leaf">
      <a href="/translated-pages">Translated languages</a>
    </li>
      </ul>
</section>



  <section id="block-menu-menu-social" class="block block-menu contextual-
links-region clearfix footer-main__column footer-main__column--social">
```

```
    <h3 class="block block-menu contextual-links-region footer-main__menu-title">Social</h3>

  <ul class="menu nav">
        <li class="leaf social-footer-links__item social-footer-links__item--linkedin">
                <a href="https://www.linkedin.com/company/financial-conduct-authority" aria-label="LinkedIn" title="Publish this post to LinkedIn" class="linkedin ext" target="_blank" rel="noopener noreferrer" data-extlink="">
          <span class="visually-hidden">LinkedIn</span>
          <span class="social-footer-links__item__icon"></span>
        <span class="ext"></span></a>
           </li>
        <li class="leaf social-footer-links__item social-footer-links__item--rss feed">
                <a href="/news/rss.xml" aria-label="RSS Feed" title="Subscribe to our RSS feed" class="rss feed" target="_blank" rel="noopener noreferrer">
          <span class="visually-hidden">RSS Feed</span>
          <span class="social-footer-links__item__icon"></span>
        </a>
           </li>
        <li class="leaf social-footer-links__item social-footer-links__item--twitter">
                <a href="https://twitter.com/thefca" aria-label="Twitter" title="Share this on Twitter" class="twitter ext" target="_blank" rel="noopener noreferrer" data-extlink="">
          <span class="visually-hidden">Twitter</span>
          <span class="social-footer-links__item__icon"></span>
        <span class="ext"></span></a>
           </li>
    </ul>

</section>



  <section id="block-menu-menu-systems" class="block block-menu clearfix footer-main__column">

    <h3 id="footerSystemsList" class="block block-menu footer-main__menu-title">
    <a class="overlay-link collapsed" role="button" data-toggle="collapse" href="#footerSystems" aria-expanded="false" aria-controls="footerSystems">Registers and Systems</a>
    <span class="hidden-md hidden-lg footer-section-collapse" aria-hidden="true"></span>
   </h3>
   <div id="footerSystems" class="collapse" aria-hidden="true">
   <ul class="menu nav">
          <li class="leaf">
      <a href="/firms/mutuals-public-register"> Mutuals Public Register</a>
    </li>
          <li class="leaf">
```

```
        <a href="/firms/connect">Connect</a>
      </li>
            <li class="leaf">
        <a href="/about/handbook">FCA Handbook</a>
      </li>
            <li class="leaf">
        <a href="/firms/financial-services-register">Financial Services
Register</a>
      </li>
            <li class="leaf">
        <a href="/firms/regdata">RegData</a>
      </li>
          </ul>
  </div>

</section>



  <section id="block-menu-menu-careers" class="block block-menu clearfix
footer-main__column">
      <h3 id="carrersList" class="block block-menu footer-main__menu-title">
    <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerCareers" aria-expanded="false" aria-
controls="footerCareers">Careers</a>
    <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerCareers" class="collapse" aria-hidden="true">
    <ul class="menu nav">
            <li class="leaf">
          <a href="/careers">Careers home</a>
        </li>
            <li class="leaf">
          <a href="/careers/early-careers">Early careers</a>
        </li>
            <li class="leaf">
          <a href="/careers/experienced-professionals">Experienced
professionals</a>
        </li>
            <li class="leaf">
          <a href="/careers/search-jobs-apply">Search jobs and apply</a>
        </li>
          </ul>
  </div>
</section>



<section id="block-block-1" class="block block-block clearfix footer-
main__column">
      <h3 id="contactInfo" class="block block-block footer-main__menu-title">
```

```
      <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerContact" aria-expanded="false" aria-
controls="footerContact">Contact</a>
      <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerContact" class="footer-main__content-wrapper collapse" aria-
hidden="true">
                                                <p>FCA Head Office</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p><a class="btn btn-primary" href="/contact">Contact us</a></p>


  </div>
</section>

  </div>

          </div>
          <div class="footer__plain-text-logo">
                      <a href="https://www.clearest.co.uk/gold-standard" title="Clear
English Gold Standard Award Logo" class="" target="_blank" rel="noopener">
              <span class="visually-hidden">Plain Language Commission Gold
Award</span>
              <img class="plain-text-logo__img"
src="/themes/custom/fca/images/PLC_CES_GOLD.png" alt="Clear English Gold
Standard Award Logo">
            </a>
          </div>
        </div>
      </div>
      <div class="footer-bottom">
        <div class="container">
          <div class="row">
            <div class="col-xs-8 col-sm-4 footer-bottom__column">
              <p class="footer-bottom__copyright">Copyright © 2022 FCA. All rights
reserved.</p>
            </div>
            <div class="col-xs-4 col-sm-4 footer-bottom__column">
              <div class="footer-bottom__back-to-top">
                <a href="#">
                  <span class="glyphicon glyphicon-menu-up"
aria-hidden="true"></span>
                  <p>Back to top</p>
                </a>
              </div>
            </div>
            <div class="col-xs-12 col-sm-4 footer-bottom__column">
              <p class="footer-bottom__company-number">Company no.
01920623</p>
            </div>
          </div>
        </div>
```

```
    </div>
  </footer>

</div>
```


```
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     Tweet Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet <a class="action facebook" href="" title="Share this selection on Facebook"

target="_blank">Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook LinkedIn

tweet" href="" title="Share this selection on Twitter" target="_blank">Tweet Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0

30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook LinkedIn

<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook <a class="action linkedin" href=""

title="Share this selection on LinkedIn" target="_blank">LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg> <ul class="ui-autocomplete ui-front ui-menu ui-widget ui-widget-content" id="ui-id-1" tabindex="0" style="display: none;">
</body></html>

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  <meta charset="utf-8"><script type="text/javascript" src="https://bam.nr-data.net/1/ea2a3c61cd?a=899848932&v=1216.487a282&to=Z1QAYRNVCEoDAEYLV14eI1YVXQlXTRNTBV1vUgNWCVE%3D&rst=1131&ck=1&ref=https://www.fca.org.uk/about/the-fca&ap=59&be=565&fe=1129&dc=1015&perf=%7B%22timing%22:%7B%22of%22:1655938633313,%22n%22:0,%22u%22:557,%22ue%22:557,%22f%22:1,%22dn%22:2,%22dne%22:58,%22c%22:59,%22s%22:322,%22ce%22:441,%22rq%22:443,%22rp%22:534,%22rpe%22:561,%22dl%22:563,%22di%22:1016,%22ds%22:1016,%22de%22:1057,%22dc%22:1129,%22l%22:1129,%22le%22:1130%7D,%22navigation%22:%7B%7D%7D&at=SxMDF1tPG0Q%3D&jsonp=NREUM.setToken"></script><script src="https://js-agent.newrelic.com/nr-1216.min.js"></script><script type="text/javascript">(window.NREUM||(NREUM={})).init={ajax:{deny_list:["bam.nr-data.net"]}};(window.NREUM||(NREUM={})).loader_config={licenseKey:"ea2a3c61cd",applicationID:"899848932"};window.NREUM||(NREUM={}),__nr_require=function(t,e,n){function r(n){if(!e[n]){var i=e[n]={exports:{}};t[n][0].call(i.exports,function(e){var i=t[n][1][e];return r(i||e)},i,i.exports)}return e[n].exports}if("function"==typeof __nr_require)return __nr_require;for(var i=0;i<n.length;i++)r(n[i]);return r}({1:[function(t,e,n){function r(){}function i(t,e,n,r){return function(){return s.recordSupportability("API/"+e+"/called"),o(t+e,[u.now()].concat(c(arguments)),n?null:this,r),n?void 0:this}}var o=t("handle"),a=t(9),c=t(10),f=t("ee").get("tracer"),u=t("loader"),s=t(4),d=NREUM;"undefined"==typeof window.newrelic&&(newrelic=d);var p=["setPageViewName","setCustomAttribute","setErrorHandler","finished","addToTrace","inlineHit","addRelease"],l="api-",v=l+"ixn-";a(p,function(t,e){d[e]=i(l,e,!0,"api")}),d.addPageAction=i(l,"addPageAction",!0),d.setCurrentRouteName=i(l,"routeName",!0),e.exports=newrelic,d.interaction=function(){return(new r).get()};var m=r.prototype={createTracer:function(t,e){var n={},r=this,i="function"==typeof e;return o(v+"tracer",[u.now(),t,n],r),function(){if(f.emit((i?"":"no-")+"fn-start",[u.now(),r,i],n),i)try{return e.apply(this,arguments)}catch(t){throw f.emit("fn-err",[arguments,this,t],n),t}finally{f.emit("fn-end",

[u.now()],n)}}}};a("actionText,setName,setAttribute,save,ignore,onEnd,getCont
context,end,get".split(","),function(t,e)
{m[e]=i(v,e)}),newrelic.noticeError=function(t,e){"string"==typeof t&&(t=new
Error(t)),s.recordSupportability("API/noticeError/called"),o("err",[t,u.now(),!
1,e])}},{}],2:[function(t,e,n){function r(t){if(NREUM.init){for(var
e=NREUM.init,n=t.split(".",r=0;r<n.length-1;r++)if(e=e[n[r]],"object"!=typeof
e)return;return e=e[n[n.length-1]]}}e.exports={getConfiguration:r}},{}],3:
[function(t,e,n){var r=!1;try{var i=Object.defineProperty({},"passive",
{get:function(){r=!
0}});window.addEventListener("testPassive",null,i),window.removeEventListener
("testPassive",null,i)}catch(o){}e.exports=function(t){return r?{passive:!
0,capture:!!t}:!!t}},{}],4:[function(t,e,n){function r(t,e){var n=[a,t,
{name:t},e];return o("storeMetric",n,null,"api"),n}function i(t,e){var n=[c,t,
{name:t},e];return o("storeEventMetrics",n,null,"api"),n}var
o=t("handle"),a="sm",c="cm";e.exports={constants:
{SUPPORTABILITY_METRIC:a,CUSTOM_METRIC:c},recordSupportability:r,recordCu
stom:i}},{}],5:[function(t,e,n){function r(){return c.exists&&performance.now?
Math.round(performance.now()):(o=Math.max((new Date).getTime(),o))-
a}function i(){return o}var o=(new
Date).getTime(),a=o,c=t(11);e.exports=r,e.exports.offset=a,e.exports.getLastTi
mestamp=i},{}],6:[function(t,e,n){function r(t,e){var
n=t.getEntries();n.forEach(function(t){"first-paint"===t.name?l("timing",
["fp",Math.floor(t.startTime)]):"first-contentful-paint"===t.name&&l("timing",
["fcp",Math.floor(t.startTime)])})}function i(t,e){var
n=t.getEntries();if(n.length>0){var r=n[n.length-
1];if(u&&u<r.startTime)return;var i=[r],o=a({});o&&i.push(o),l("lcp",i)}}function
o(t){t.getEntries().forEach(function(t){t.hadRecentInput||l("cls",[t])})}function
a(t){var e=navigator.connection||navigator.mozConnection||
navigator.webkitConnection;if(e)return e.type&&(t["net-
type"]=e.type),e.effectiveType&&(t["net-etype"]=e.effectiveType),e.rtt&&(t["net-
rtt"]=e.rtt),e.downlink&&(t["net-dlink"]=e.downlink),t}function c(t){if(t
instanceof y&&!w){var
e=Math.round(t.timeStamp),n={type:t.type};a(n),e<=v.now()?n.fid=v.now()-
e:e>v.offset&&e<=Date.now()?(e-=v.offset,n.fid=v.now()-e):e=v.now(),w=!
0,l("timing",["fi",e,n])}}function f(t){"hidden"===t&&(u=v.now(),l("pageHide",
[u]))}if(!("init"in NREUM&&"page_view_timing"in NREUM.init&&"enabled"in
NREUM.init.page_view_timing&&NREUM.init.page_view_timing.enabled===!1))
{var
u,s,d,p,l=t("handle"),v=t("loader"),m=t(8),g=t(3),y=NREUM.o.EV;if("Performanc
eObserver"in window&&"function"==typeof window.PerformanceObserver)
{s=new PerformanceObserver(r);try{s.observe({entryTypes:["paint"]})}catch(h)
{}d=new PerformanceObserver(i);try{d.observe({entryTypes:["largest-
contentful-paint"]})}catch(h){}p=new
PerformanceObserver(o);try{p.observe({type:"layout-shift",buffered:!
0})}catch(h){}}if("addEventListener"in document){var w=!
1,b=["click","keydown","mousedown","pointerdown","touchstart"];b.forEach(func
tion(t){document.addEventListener(t,c,g(!1))})}m(f)}},{}],7:[function(t,e,n)
{function r(t,e){if(!i)return!1;if(t!==i)return!1;if(!e)return!0;if(!o)return!1;for(var
n=o.split(".",r=e.split(".",a=0;a<r.length;a++)if(r[a]!==n[a])return!1;return!
0}var i=null,o=null,a=/Version\/(\S+)\s+Safari/;if(navigator.userAgent){var
c=navigator.userAgent,f=c.match(a);f&&c.indexOf("Chrome")===-
1&&c.indexOf("Chromium")===-
1&&(i="Safari",o=f[1])}e.exports={agent:i,version:o,match:r}},{}],8:
[function(t,e,n){function r(t){function e(){t(c&&document[c]?

document[c]:document[o]?"hidden":"visible")}"addEventListener"in
document&&a&&document.addEventListener(a,e,i(!1))}var
i=t(3);e.exports=r;var o,a,c;"undefined"!=typeof document.hidden?
(o="hidden",a="visibilitychange",c="visibilityState"):"undefined"!=typeof
document.msHidden?(o="msHidden",a="msvisibilitychange"):"undefined"!
=typeof
document.webkitHidden&&(o="webkitHidden",a="webkitvisibilitychange",c="we
bkitVisibilityState")},{}],9:[function(t,e,n){function r(t,e){var n=[],r="",o=0;for(r
in t)i.call(t,r)&&(n[o]=e(r,t[r]),o+=1);return n}var
i=Object.prototype.hasOwnProperty;e.exports=r},{}],10:[function(t,e,n)
{function r(t,e,n){e||(e=0),"undefined"==typeof n&&(n=t?t.length:0);for(var r=-
1,i=n-e||0,o=Array(i<0?0:i);++r<i;)o[r]=t[e+r];return o}e.exports=r},{}],11:
[function(t,e,n){e.exports={exists:"undefined"!=typeof
window.performance&&window.performance.timing&&"undefined"!=typeof
window.performance.timing.navigationStart}},{}],ee:[function(t,e,n){function r()
{}function i(t){function e(t){return t&&t instanceof r?t:t?u(t,f,a):a()}function
n(n,r,i,o,a){if(a!==!1&&(a=!0),!l.aborted||o){t&&a&&t(n,r,i);for(var
c=e(i),f=m(n),u=f.length,s=0;s<u;s++)f[s].apply(c,r);var p=d[w[n]];return
p&&p.push([b,n,r,c]),c}}function o(t,e){h[t]=m(t).concat(e)}function v(t,e){var
n=h[t];if(n)for(var r=0;r<n.length;r++)n[r]===e&&n.splice(r,1)}function m(t)
{return h[t]||[]}function g(t){return p[t]=p[t]||i(n)}function y(t,e){l.aborted||
s(t,function(t,n){e=e||"feature",w[n]=e,e in d||(d[e]=[])})}var
h={},w={},b={on:o,addEventListener:o,removeEventListener:v,emit:n,get:g,list
eners:m,context:e,buffer:y,abort:c,aborted:!1};return b}function o(t){return
u(t,f,a)}function a(){return new r}function c(){(d.api||d.feature)&&(l.aborted=!
0,d=l.backlog={})}var
f="nr@context",u=t("gos"),s=t(9),d={},p={},l=e.exports=i();e.exports.getOrSe
tContext=o,l.backlog=d},{}],gos:[function(t,e,n){function r(t,e,n)
{if(i.call(t,e))return t[e];var
r=n();if(Object.defineProperty&&Object.keys)try{return
Object.defineProperty(t,e,{value:r,writable:!0,enumerable:!1}),r}catch(o)
{}return t[e]=r,r}var i=Object.prototype.hasOwnProperty;e.exports=r},
{}],handle:[function(t,e,n){function r(t,e,n,r){i.buffer([t],r),i.emit(t,e,n)}var
i=t("ee").get("handle");e.exports=r,r.ee=i},{}],id:[function(t,e,n){function r(t)
{var e=typeof t;return!t||"object"!==e&&"function"!==e?-1:t===window?
0:a(t,o,function(){return i++})}var i=1,o="nr@id",a=t("gos");e.exports=r},
{}],loader:[function(t,e,n){function r(){if(!M++){var
t=T.info=NREUM.info,e=m.getElementsByTagName("script")
[0];if(setTimeout(u.abort,3e4),!(t&&t.licenseKey&&t.applicationID&&e))return
u.abort();f(x,function(e,n){t[e]||(t[e]=n)});var n=a();c("mark",
["onload",n+T.offset],null,"api"),c("timing",["load",n]);var
r=m.createElement("script");0===t.agent.indexOf("http://")||
0===t.agent.indexOf("https://")?
r.src=t.agent:r.src=l+"://"+t.agent,e.parentNode.insertBefore(r,e)}}function i()
{"complete"===m.readyState&&o()}function o(){c("mark",["domContent",a()
+T.offset],null,"api")}var
a=t(5),c=t("handle"),f=t(9),u=t("ee"),s=t(7),d=t(2),p=t(3),l=d.getConfiguration(
"ssl")===!
1?"http":"https",v=window,m=v.document,g="addEventListener",y="attachEven
t",h=v.XMLHttpRequest,w=h&&h.prototype,b=!
1;NREUM.o={ST:setTimeout,SI:v.setImmediate,CT:clearTimeout,XHR:h,REQ:v.Re
quest,EV:v.Event,PR:v.Promise,MO:v.MutationObserver};var
E=""+location,x={beacon:"bam.nr-data.net",errorBeacon:"bam.nr-
data.net",agent:"js-agent.newrelic.com/nr-1216.min.js"},O=h&&w&&w[g]&&!/

CriOS/.test(navigator.userAgent),T=e.exports={offset:a.getLastTimestamp(),now
:a,origin:E,features:{},xhrWrappable:O,userAgent:s,disabled:b};if(!b)
{t(1),t(6),m[g]?(m[g]("DOMContentLoaded",o,p(!1)),v[g]("load",r,p(!1))):(m[y]
("onreadystatechange",i),v[y]("onload",r)),c("mark",
["firstbyte",a.getLastTimestamp()],null,"api");var M=0}},{}],"wrap-function":
[function(t,e,n){function r(t,e){function n(e,n,r,f,u){function nrWrapper(){var
o,a,s,p;try{a=this,o=d(arguments),s="function"==typeof r?r(o,a):r||{}}catch(l)
{i([l,"",[o,a,f],s],t)}c(n+"start",[o,a,f],s,u);try{return p=e.apply(a,o)}catch(v)
{throw c(n+"err",[o,a,v],s,u),v}finally{c(n+"end",[o,a,p],s,u)}}return a(e)?e:(n||
(n=""),nrWrapper[p]=e,o(e,nrWrapper,t),nrWrapper)}function r(t,e,r,i,o){r||
(r="");var c,f,u,s="-"===r.charAt(0);for(u=0;u<e.length;u++)f=e[u],c=t[f],a(c)||
(t[f]=n(c,s?f+r:r,i,f,o))}function c(n,r,o,a){if(!v||e){var c=v;v=!
0;try{t.emit(n,r,o,e,a)}catch(f){i([f,n,r,o],t)}v=c}}return t||
(t=s),n.inPlace=r,n.flag=p,n}function i(t,e){e||(e=s);try{e.emit("internal-
error",t)}catch(n){}}function o(t,e,n)
{if(Object.defineProperty&&Object.keys)try{var r=Object.keys(t);return
r.forEach(function(n){Object.defineProperty(e,n,{get:function(){return
t[n]},set:function(e){return t[n]=e,e}})}),e}catch(o){i([o],n)}for(var a in
t)l.call(t,a)&&(e[a]=t[a]);return e}function a(t){return!(t&&t instanceof
Function&&t.apply&&!t[p])}function c(t,e){var n=e(t);return
n[p]=t,o(t,n,s),n}function f(t,e,n){var r=t[e];t[e]=c(r,n)}function u(){for(var
t=arguments.length,e=new Array(t),n=0;n<t;++n)e[n]=arguments[n];return
e}var
s=t("ee"),d=t(10),p="nr@original",l=Object.prototype.hasOwnProperty,v=!
1;e.exports=r,e.exports.wrapFunction=c,e.exports.wrapInPlace=f,e.exports.args
ToArray=u},{}]},{},["loader"]);</script>
<link rel="canonical" href="https://www.fca.org.uk/about/the-fca">
<meta name="apple-mobile-web-app-capable" content="yes">
<meta name="apple-mobile-web-app-status-bar-style" content="black">
<meta name="description" content="The FCA is the conduct regulator for
around 51,000 financial services firms and financial markets in the UK. Find out
more about what we do and how we do it.">
<meta property="funnelback:category" content="About us,About us">
<meta property="funnelback:content-type" content="About Us">
<meta property="funnelback:created-date" content="20/04/2016">
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<meta property="funnelback:modified-date" content="08/04/2022">
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<meta property="og:type" content="article">
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<meta property="og:title" content="About the FCA">
<meta property="og:description" content="We are the conduct regulator for
around 51,000 financial services firms and financial markets in the UK. Find out
more about what we do and how we do it.">
<meta property="og:updated_time" content="2022-04-08T12:20:01+01:00">
<meta property="article:published_time" content="2016-04-
20T11:31:45+01:00">

<meta property="article:modified_time" content="2022-04-08T12:20:01+01:00">
<meta name="twitter:card" content="summary">
<meta name="twitter:description" content="We are the conduct regulator for around 51,000 financial services firms and financial markets in the UK. Find out more about what we do and how we do it.">
<meta name="twitter:site" content="@TheFCA">
<meta name="twitter:title" content="About the FCA">
<meta name="twitter:site:id" content="169431716">
<meta name="twitter:image" content="https://www.fca.org.uk/sites/default/files/images/fca-logo-social-media.jpg">
<meta name="Generator" content="Drupal 9 (https://www.drupal.org)">
<meta name="MobileOptimized" content="width">
<meta name="HandheldFriendly" content="true">
<meta name="viewport" content="width=device-width, initial-scale=1.0">
<meta name="theme-color" content="#6c1d45">
<script type="application/ld+json">{
  "@context": "https://schema.org",
  "@graph": {
    "@type": "BreadcrumbList",
    "itemListElement": [
      {
        "@type": "ListItem",
        "position": 1,
        "name": "Home",
        "item": "https://www.fca.org.uk/"
      },
      {
        "@type": "ListItem",
        "position": 2,
        "name": "About Us",
        "item": "https://www.fca.org.uk/about"
      },
      {
        "@type": "ListItem",
        "position": 3,
        "name": "About the FCA"
      }
    ]
  }
}</script>
<script>window.euCookieComplianceLoadScripts = function(category) {if (category === "tracking_ad") {var scriptTag = document.createElement("script");scriptTag.src = "\/sites\/default\/files\/google_tag\/fca_gtm\/google_tag.script.js";document.body.appendChild(scriptTag);}}</script>
<style>div#sliding-popup, div#sliding-popup .eu-cookie-withdraw-banner, .eu-cookie-withdraw-tab {background: #6C1D45} div#sliding-popup.eu-cookie-withdraw-wrapper { background: transparent; } #sliding-popup h1, #sliding-popup h2, #sliding-popup h3, #sliding-popup p, #sliding-popup label, #sliding-popup div, .eu-cookie-compliance-more-button, .eu-cookie-compliance-secondary-button, .eu-cookie-withdraw-tab { color: #ffffff;} .eu-cookie-withdraw-

tab { border-color: #ffffff;}#sliding-popup.sliding-popup-top { position: fixed; }</style>
<link rel="icon" href="/themes/custom/fca/favicon.ico" type="image/vnd.microsoft.icon">

    <title>About the FCA | FCA</title>
    <link rel="stylesheet" media="all" href="/sites/default/files/css/css_oji4Zf4EB0F2xqhGW79E-5gvAYX8wEh98iSlZAx0i5s.css">
<link rel="stylesheet" media="all" href="/sites/default/files/css/css_VbPuVvxbnWNNf3AgzsU1Pqwm0SqfLo4CC2LapCtdtj8.css">

    <link rel="preload" href="/themes/custom/fca/bootstrap/fonts/bootstrap/glyphicons-halflings-regular.woff2" as="font" crossorigin="">
    <meta name="google-site-verification" content="UMTpd8qXqUbCGtkijm3SkFV2lRJQM2lIIkMKmJg8jMk">
    <meta name="msvalidate.01" content="57E38F6BD7138599EBD7F7F4FF496957">

</head>
<body class="page-node-5966 node-bg-6c1d45 logged-out eu-cookie-compliance-status-null" data-once="form-single-submit">

  Skip to main content
  Skip to search box

      We use cookies to improve your online experience. Some cookies are necessary to make the site work. We’d like to set additional cookies to understand how the website is used. These are optional. All cookie data is anonymised. View <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="e112e960-2a79-48ce-9cd3-8537356a784a" href="/privacy/our-use-cookies" title="Our use of cookies">cookies.

        <ul id="eu-cookie-compliance-categories" class="eu-cookie-compliance-categories list-inline list-unstyled hidden">
                <li class="eu-cookie-compliance-category">

        <input type="checkbox" name="cookie-categories" id="cookie-category-functional" value="functional">
        <label for="cookie-category-functional">Functional</label>

            These cookies are necessary for the operation of the FCA.org.uk web site

```
          </li>
               <li class="eu-cookie-compliance-category">
     <div>
       <input type="checkbox" name="cookie-categories" id="cookie-category-
tracking_ad" value="tracking_ad">
       <label for="cookie-category-tracking_ad">Non-functional</label>
     </div>

          <div class="eu-cookie-compliance-category-description">Accept
analytics and campaign advertising cookies</div>
          </li>
             </ul>
     <div class="eu-cookie-compliance-category-fca-custom">
       <button type="button" class="btn agree">Accept additional
cookies</button>
       <button type="button" class="btn dont-agree">Reject additional
cookies</button>
     </div>
     </div>
</div></div>
<noscript aria-hidden="true">&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-PCC62S" height="0"
width="0" style="display:none;visibility:hidden"&gt;&lt;/iframe&gt;</noscript>
  <div class="dialog-off-canvas-main-canvas" data-off-canvas-main-canvas="">
                                                <header class="header">
  <div class="container">
    <div class="row">
      <div class="col-xs-12 col-sm-4 header__logo-col">
        <a class="header__logo navbar-btn pull-left" href="/" title="Home">
          <img src="/themes/custom/fca/images/logo.png" alt="Home">
        </a>
      </div>

      <div class="col-md-8 col-sm-8 header__nav-col">
        <div class="row header__nav-search">
          <div id="block-fca-funnelback-fca-funnelback-search-box" class="block
block-fca-funnelback clearfix col-xs-12 col-md-6 header__nav-search-block">
            <section class="fca-funnelback-search-form block block-fca-funnelback
block-funnelback-search-block clearfix" data-drupal-selector="fca-funnelback-
search-form" novalidate="novalidate" id="block-funnelbacksearchblock">



      <form action="/about/the-fca" method="post" id="fca-funnelback-search-
form" accept-charset="UTF-8" data-once="form-updated" data-drupal-form-
fields="edit-search-term,edit-submit--funnelback_search_form">
  <div class="input-group search-input-group">
  <label class="sr-only" for="edit-search-term">
    Search
  </label>
  <input title="Search" placeholder="Search" class="funnelback-query form-text
form-control ui-autocomplete-input" data-drupal-selector="edit-search-term"
type="text" id="edit-search-term" name="search_term" value="" size="60"
maxlength="128" autocomplete="off">
```

```
  <span class="input-group-btn">
    <button aria-label="Submit" title="Submit" class="form-submit btn--search
text-hide button js-form-submit form-submit btn-primary btn icon-before"
id="edit-submit--funnelback_search_form" data-drupal-selector="edit-submit"
type="submit" name="op" value="Search"><span class="icon glyphicon
glyphicon-search" aria-hidden="true"></span>
Search</button>
  </span>
</div>

<input autocomplete="off" data-drupal-selector="form-
vwz4axb8ezzjiryvqrobglv8go8c6azu-ertlrjy6u" type="hidden"
name="form_build_id" value="form-vwZ4aXb8ezZJIrYVqroBglV8gO8c6aZu_-
ErTlrjy6U"><input data-drupal-selector="edit-fca-funnelback-search-form"
type="hidden" name="form_id" value="fca_funnelback_search_form">

</form>

  </section>


        </div>
      </div>
    </div>
    <div class="col-md-10 header__nav-col header__nav-menu">
      <div class="row header__nav-wrapper">
        <nav class="navbar navbar-default header__nav-navigation" aria-
labelledby="navbar-collapse">
          <div class="navbar-header">
            <button type="button" class="navbar-toggle menu-icon" data-
toggle="collapse" data-target=".navbar-collapse">
              <span class="sr-only">Toggle navigation</span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
            </button>
                    </div>
          <div class="navbar-collapse collapse" id="navbar-collapse">
            <section class="block-tb-megamenu-main-menu">
              <div class="tb-megamenu tb-megamenu-main-menu">
                <nav aria-labelledby="block-fca-main-menu-menu" id="block-fca-
main-menu">
          <h2 class="sr-only" id="block-fca-main-menu-menu">Main
navigation</h2>


<div class="always-show">
      <ul class="tb-megamenu-nav nav level-0 items-6 list-inline mega-menu">
                      <li class="first tb-megamenu-item level-1 mega dropdown col-
xs-12 col-sm-2 mega-menu__level-one-item">
                                          <a href="/about" class="dropdown-toggle
mega-menu__level-one-link" data-drupal-link-system-path="node/2881">About
us</a>
```

<h4 class="menu__heading">What we do</h4>

<li class="menu--item">About the FCA
<li class="menu--item">Enhancing market integrity
<li class="menu--item">International standards and regulations
<li class="menu--item">Office for Professional Body Anti-Money Laundering Supervision (OPBAS)
<li class="menu--item">Our Approach
<li class="menu--item">Promoting competition
<li class="menu--item">Protecting consumers
<li class="menu--item">Statutory panels
<li class="menu--item">UK regulators, government and other bodies


```
          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">How we
regulate</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
80f77116c1f270d983ab87c424497b96e31d910cd9579b8fe36ce66d1efa0ec2">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/promoting-competition/powers"
hreflang="en">Competition law</a></li>
        <li class="menu--item"><a href="/about/enforcement"
hreflang="en">Enforcement</a></li>
        <li class="menu--item"><a href="/about/handbook"
hreflang="en">Handbook of rules and guidance</a></li>
        <li class="menu--item"><a href="/about/handbook/principles-good-
regulation" hreflang="en">Principles of good regulation</a></li>
        <li class="menu--item"><a
href="/about/promoting-competition/procedural-officer" hreflang="en">Raising
procedural issues with our Procedural Officer</a></li>
        <li class="menu--item"><a href="/about/supervision"
hreflang="en">Supervision</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
e6c18f90e4382cd6d2563458b5c10e78bba8ebb10adef228e586b0216a129cb5">
```

```
          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">How we
operate</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
8a451d4fca8fd55c2f348a37bd1e392a8783067c823f126649c6e7c98ce89bc8">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/allowances-expenses"
hreflang="en">Allowances and expenses </a></li>
        <li class="menu--item"><a href="/about/complain-about-regulators"
hreflang="en">Complain about us, the PRA or the Bank of England (the
regulators)</a></li>
        <li class="menu--item"><a href="/about/corporate-responsibility"
hreflang="en">Corporate responsibility</a></li>
        <li class="menu--item"><a href="/about/data-strategy"
hreflang="en">Data strategy </a></li>
        <li class="menu--item"><a href="/about/procuring-goods-services"
hreflang="en">Procuring goods and services</a></li>
        <li class="menu--item"><a href="/about/reporting-treasury-parliament"
hreflang="en">Reporting to Treasury and Parliament</a></li>
        <li class="menu--item"><a href="/about/transparency"
hreflang="en">Transparency</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
```

67ab2663d7379bc4a5b28b1e38e455c87b119239a62b646bdec4bbb79dd87eeb"
>

<h3 class="promo-block__title">Contact us</h3> Contact us by web chat, email, phone or post:
Financial Conduct Authority
12 Endeavour Square
London E20 1JN

Contact us

<h4 class="menu__heading">Our structure</h4>

<li class="menu--item">Chair
<li class="menu--item">Chief Executive
<li class="menu--item">Committees
<li class="menu--item">Executive committees
<li class="menu--item">The FCA Board


```
          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0"
class="no-link">Careers</span></h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
298822ef2b5984d251f342d657c80625e717ebbfd12b7aa9bdabddd28cf325a4">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/careers-home" hreflang="en">Careers
home</a></li>
        <li class="menu--item"><a href="/careers/early-careers"
hreflang="en">Early careers</a></li>
        <li class="menu--item"><a href="/careers/experienced-professionals"
hreflang="en">Experienced professionals</a></li>
        <li class="menu--item"><a href="/careers/search-jobs-apply"
hreflang="en">Search jobs and apply</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Contact
us</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
82781fa4b0ff0ed629f8eb0fa5a0796e38b3558413da927366b2e875bf4ff559">
```

```
          <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/contact-us-web-chat-email-phone-or-
post" hreflang="en">Contact us by web chat, email, phone or post</a></li>

  </ul>

</div>

      </div>

          </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
          </div>
        </div>
      </div>

          </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                                <a href="/firms" class="dropdown-toggle
mega-menu__level-one-link"
data-drupal-link-system-path="node/2886">Firms</a>
                                <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
        <div class="container">
          <div class="row">
              <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Firm
types</span></h4><div class="megamenu__menu view view-megamenu-block
view-id-megamenu_block view-display-id-megamenu_firms_types js-view-dom-id-
f98baf1f85e3126e6d5e102d38f696034ca7332cba0731b4b1f99fd5a5588ddc
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
        <div class="container">
          <div class="row">
```

```
          <div class="item-list firms-types">

  <ul>

        <li class="menu--item"><a href="/firms/banks-building-societies-credit-
unions" hreflang="en">Banks, building societies and credit unions</a></li>
        <li class="menu--item"><a href="/firms/claims-management-companies"
hreflang="en">Claims management companies</a></li>
        <li class="menu--item"><a href="/firms/consumer-credit"
hreflang="en">Consumer credit firms</a></li>
        <li class="menu--item"><a href="/firms/electronic-money-payment-
institutions" hreflang="en">Electronic money and payment
institutions</a></li>
        <li class="menu--item"><a href="/firms/innovation" hreflang="en">FCA
Innovation Hub</a></li>
        <li class="menu--item"><a href="/firms/financial-advisers"
hreflang="en">Financial advisers</a></li>
        <li class="menu--item"><a href="/firms/general-insurers-insurance-
intermediaries" hreflang="en">General insurers and insurance
intermediaries</a></li>
        <li class="menu--item"><a href="/firms/investment-managers"
hreflang="en">Investment managers</a></li>
        <li class="menu--item"><a href="/firms/life-insurers-pension-providers"
hreflang="en">Life insurers and pension providers</a></li>
        <li class="menu--item"><a href="/firms/mortgage-lenders-
intermediaries" hreflang="en">Mortgage lenders and intermediaries</a></li>
        <li class="menu--item"><a href="/firms/mutual-societies"
hreflang="en">Mutual societies</a></li>
        <li class="menu--item"><a href="/firms/sole-advisers"
hreflang="en">Sole advisers</a></li>
        <li class="menu--item"><a href="/firms/wealth-managers"
hreflang="en">Wealth managers</a></li>

  </ul>

</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">New firm
authorisation</span></h4><div class="view view-megamenu-block-items view-
id-megamenu_block_items view-display-id-default js-view-dom-id-
965fa0c23edf5453a4d111f238db3acac183d4eed86b39cabb92bcd0f471cbdc">



          <div class="view-content">
```

```
        <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/authorisation"
hreflang="en">Authorisation: what's involved</a></li>
        <li class="menu--item"><a href="/firms/authorisation/how-to-apply"
hreflang="en">How to apply for authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/cancel"
hreflang="en">How to cancel an authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/process"
hreflang="en">Our authorisation process</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Tasks for
regulated firms</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
74b2ebb7594f58956d59968b8621cf1c2dcc1fe2e5d73b8b538f0acdd5426a7b">



          <div class="view-content">
        <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/appointed-representatives-
principals" hreflang="en">Appointed representatives and principals</a></li>
        <li class="menu--item"><a href="/firms/approved-persons"
hreflang="en">Approved persons</a></li>
        <li class="menu--item"><a href="/firms/change-control"
hreflang="en">Change in control</a></li>
        <li class="menu--item"><a href="/firms/client-money-assets"
hreflang="en">Client money and assets</a></li>
        <li class="menu--item"><a href="/firms/defined-benefit-pension-
transfers" hreflang="en">Defined benefit pension transfers</a></li>
        <li class="menu--item"><a href="/firms/directory-persons"
hreflang="en">Directory of certified and assessed persons</a></li>
        <li class="menu--item"><a href="/firms/fair-treatment-customers"
hreflang="en">Fair treatment of customers</a></li>
        <li class="menu--item"><a href="/firms/fees" hreflang="en">Fees and
levies</a></li>
        <li class="menu--item"><a href="/firms/financial-promotions-adverts"
hreflang="en">Financial promotions and adverts</a></li>
        <li class="menu--item"><a href="/firms/passporting"
hreflang="en">Passporting</a></li>
```

```
  </ul>

</div>

     </div>

         </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Focus
areas</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
86252a9957cc08f8049718661758201a653c6352b05a8926e823a8e82bfb2429"
>



           <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/firms/investment-firms-prudential-
regime-ifpr" hreflang="en"> Investment Firms Prudential Regime (IFPR)
</a></li>
         <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
         <li class="menu--item"><a href="/brexit/resources"
hreflang="en">Brexit resources</a></li>
         <li class="menu--item"><a href="/firms/business-interruption-insurance"
hreflang="en">Business interruption insurance </a></li>
         <li class="menu--item"><a href="/firms/complaints-data"
hreflang="en">Complaints data</a></li>
         <li class="menu--item"><a href="/coronavirus/information-firms"
hreflang="en">Coronavirus (Covid-19): Information for firms</a></li>
         <li class="menu--item"><a href="/firms/cryptoassets"
hreflang="en">Cryptoassets: our work</a></li>
         <li class="menu--item"><a href="/firms/financial-crime/money-
laundering-regulations" hreflang="en">Money Laundering Regulations</a></li>
         <li class="menu--item"><a href="/firms/senior-managers-certification-
regime" hreflang="en">Senior Managers and Certification Regime </a></li>

  </ul>

</div>

     </div>

         </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Registers and
systems</span></h4><div class="view view-megamenu-block-items view-id-
```

megamenu_block_items view-display-id-default js-view-dom-id-f1de1e2645167a597ba9063296f9201b02a3212431326410c1f14aaf2f69ac26">

<li class="menu--item">Connect
<li class="menu--item">Financial Services Register
<li class="menu--item">Mutuals Public Register
<li class="menu--item">RegData
<li class="menu--item">Regulated Covered Bonds Register

Close menu

<li class="tb-megamenu-item level-1 mega dropdown col-xs-12 col-sm-2 mega-menu__level-one-item">
Markets

```
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Primary
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
8b0b71cee92c5e5c3085c63ce8c56668dce9f6765f2ac3cba939e6cc2ca30541">



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/markets/ukla/regulatory-disclosures"
hreflang="en">Regulatory Disclosures</a></li>

  </ul>

</div>

     </div>

         </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Markets
policy</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
0877a2edf925de1d8e00ee49faad56d15490cba2b851e34b7eb9b46c6beac9f9">



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
         <li class="menu--item"><a href="/markets/data-reporting-services-
providers-drsps" hreflang="en">Data reporting services providers</a></li>
         <li class="menu--item"><a href="/markets/securitisation"
hreflang="en">Securitisation</a></li>
         <li class="menu--item"><a href="/markets/uk-emir" hreflang="en">UK
EMIR</a></li>
         <li class="menu--item"><a href="/markets/sftr" hreflang="en">UK
Securities Financing Transactions Regulation (UK SFTR)</a></li>

  </ul>

</div>

     </div>
```

```
        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Regulated
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
bc6b1610e29b56ac9d7b7a7ba30923948e113b52da4041877b919833359cf6d8"
>



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/benchmarks"
hreflang="en">Benchmarks</a></li>
        <li class="menu--item"><a href="/markets/central-securities-
depositories" hreflang="en">Central securities depositories</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Market
abuse</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
c1483ec221c07f43dded14022fcaf0aca1641943bfb8e41971389f4817ca8d93">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/market-abuse/how-report-
suspected-market-abuse-firm-or-trading-venue" hreflang="en">How to report
suspected market abuse as a firm or trading venue</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/how-report-
suspected-market-abuse-individual" hreflang="en">How to report suspected
market abuse as an individual</a></li>
        <li class="menu--item"><a href="/markets/market-abuse"
hreflang="en">Market abuse</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/regulation"
hreflang="en">Market Abuse Regulation</a></li>
```

```
        <li class="menu--item"><a href="/markets/market-abuse/polling-and-
market-abuse-regulation" hreflang="en">Polling and Market Abuse
Regulation</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Short
selling</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
3c1d14d79d08ac54c9befb3f9db3dc09f2ce629757b76182af5ea35accfeda7e">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/short-selling/exemptions-
requirements" hreflang="en">Exemptions from short-selling
requirements</a></li>
        <li class="menu--item"><a href="/markets/short-selling/notification-and-
disclosure-net-short-positions" hreflang="en">Notification and disclosure of net
short positions</a></li>
        <li class="menu--item"><a href="/markets/short-selling"
hreflang="en">Short selling</a></li>
        <li class="menu--item"><a href="/markets/short-selling/restrictions-
prohibitions" hreflang="en">Short selling restrictions and prohibitions</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Transaction
reporting</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
9a4cdd45d2bffcded614e7394d179264716cda21a5add5e32d330dbddb03095d">



          <div class="view-content">
       <div class="item-list">
```

```
  <ul>

        <li class="menu--item"><a
href="/markets/transaction-reporting/instrument-reference-data"
hreflang="en">Instrument Reference Data</a></li>
        <li class="menu--item"><a
href="/markets/transaction-reporting/reportable-instruments"
hreflang="en">Reportable instruments</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting/access-
change-sample-data-extracts" hreflang="en">Requesting sample transaction
reporting data</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting"
hreflang="en">Transaction reporting</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                                <a href="/consumers" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2901">Consumers</a>
                                <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
       <div class="container">
        <div class="row">
             <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Complaints and
compensation</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
0d19b5954ed5b47273f710746776c65282c63916b5686b5765832b559d8bc6a9"
>
```

```
          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/consumers/claim-compensation-firm-
fails" hreflang="en">How to claim compensation if a firm fails</a></li>
         <li class="menu--item"><a href="/consumers/how-complain"
hreflang="en">How to complain</a></li>
         <li class="menu--item"><a href="/consumers/how-complain/report-
information-payment-services-e-money-firm" hreflang="en">Report information
about a payment services or e-money firm</a></li>
         <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>

  </ul>

</div>

     </div>

         </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
857b8ff8f60c7d86f61b5699be9f2dc6fa49cde3d4608987ce81ae8f52331cbb">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

         </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Report a
firm</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
5f78dd80693182aff210201de60d3c398f756e64aaa537be51e5dd1274f76137">



          <div class="view-content">
       <div class="item-list">
```

```
  <ul>

        <li class="menu--item"><a href="/consumers/misleading-financial-
promotions" hreflang="en">Misleading financial promotions</a></li>
        <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>
        <li class="menu--item"><a href="/consumers/unfair-contracts"
hreflang="en">Unfair contracts</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
fca98b7b3fa9af3391c94b523fe3ad646b841c2da8a9279a6f7a78ea251a45d1">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0"
class="no-link">Scams</span></h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
e27941b003886848c1725e33b3f63c9ae40653c26ad4874a7dfc80d8eb825320">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/banking-online-account-
scams" hreflang="en">Banking and online account scams</a></li>
        <li class="menu--item"><a href="/scamsmart/binary-options-scams"
hreflang="en">Binary options scams</a></li>
```

```
        <li class="menu--item"><a href="/scamsmart/cryptoasset-investment-
scams" hreflang="en">Cryptoasset investment scams</a></li>
        <li class="menu--item"><a href="/scamsmart/how-avoid-investment-
scams" hreflang="en">How to avoid investment scams</a></li>
        <li class="menu--item"><a href="/scamsmart/how-avoid-pension-scams"
hreflang="en">How to avoid pension scams</a></li>
        <li class="menu--item"><a href="/consumers/loan-fee-fraud"
hreflang="en">Loan fee fraud</a></li>
        <li class="menu--item"><a href="/consumers/money-transfer-scams"
hreflang="en">Money transfer scams</a></li>
        <li class="menu--item"><a href="/scamsmart/online-trading-scams"
hreflang="en">Online trading scams</a></li>
        <li class="menu--item"><a href="/consumers/ppi-refund-scams"
hreflang="en">PPI refund scams</a></li>
        <li class="menu--item"><a href="/consumers/protect-yourself-scams"
hreflang="en">Protect yourself from scams</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
36ce3bd624b220154bfae6cf10ed57fe78ac8d6ecfa9b169f49cdbfd4b0c9f73">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

             </div>

        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Know your
rights</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
66b2be33bedcf368f29d3c52b3feda0e69c282d3629807042bbf8cb5bdde06fd">



           <div class="view-content">
       <div class="item-list">
```

```
  <ul>

        <li class="menu--item"><a href="/consumers/check-if-firm-fca-
authorised" hreflang="en">Check if a firm is FCA authorised</a></li>
        <li class="menu--item"><a href="/consumers/deposit-savings-protection"
hreflang="en">Deposit and savings protection</a></li>
        <li class="menu--item"><a href="/consumers/how-brexit-could-affect-
you" hreflang="en">How Brexit could affect you</a></li>
        <li class="menu--item"><a href="/consumers/interest-rate-hedging-
products" hreflang="en">Interest rate hedging products (IRHP)</a></li>
        <li class="menu--item"><a href="/consumers/loans-credit"
hreflang="en">Loans and credit</a></li>
        <li class="menu--item"><a href="/consumers/mini-bonds"
hreflang="en">Mini-bonds</a></li>
        <li class="menu--item"><a href="/ppi-explained" hreflang="en">PPI:
payment protection insurance</a></li>
        <li class="menu--item"><a href="/consumers/unauthorised-payments-
account" hreflang="en">Unauthorised payments from your account</a></li>
        <li class="menu--item"><a href="/consumers/using-payment-service-
providers" hreflang="en">Using payment service providers</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
84a9a17143cbe18b3863aee48fb6a1c959dc9a2b79bce7edec61473745073cb2">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
```

```
    </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                        <a href="/news" class="dropdown-toggle
mega-menu__level-one-link"
data-drupal-link-system-path="node/11876">News</a>
                            <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news" hreflang="en">News</a></h4><div
class="view view-megamenu-block-items view-id-megamenu_block_items view-
display-id-default js-view-dom-id-
8be1241ccee127bebea49f132f6087e3694b37030a7cf1625ae10ba5b54f35d6">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/news-stories"
hreflang="en">News stories</a></li>
        <li class="menu--item"><a href="/news/newsletters/newsletters"
hreflang="en">Newsletters</a></li>
        <li class="menu--item"><a href="/news/press-releases/press-releases"
hreflang="en">Press releases</a></li>
        <li class="menu--item"><a href="/news/speeches/speeches"
hreflang="en">Speeches</a></li>
        <li class="menu--item"><a href="/news/statements/statements"
hreflang="en">Statements</a></li>
        <li class="menu--item"><a href="/news/warnings/warnings"
hreflang="en">Warnings</a></li>

  </ul>

</div>

    </div>

        </div>
</div>
```

```
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news/media-centre" hreflang="en">Media
centre</a></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
dd8c97ac14f7bb4d4585623ac282336cca381195f82c62f0f02fe0eba3a72ed5">



            <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/news/news-stories/media-library"
hreflang="en">Media library</a></li>

  </ul>

</div>

      </div>

          </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
8fc8b012887c217f8bbb3d1b305acd47a0a46ece41e7e0195331b4da92998844">



            <div class="view-content">
            <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

              </div>

          </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/events"
hreflang="en">Events</a></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
f845790fe7e9dfd42b071390968a0f7f2fc3c7ee7563fa3b14cfa62f6bedac7d">



            <div class="view-content">
        <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/news/news-stories/see-all-fca-events"
hreflang="en">See all FCA events</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
719b95ee0d529e86d143aa8da488c555405ea13d83fcbccf72c32bf109c0dcdc">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/insight"
hreflang="en">Insight</a></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
6cc9838a2c8f5b2d3bb61dab63dbd40260f8e6724bd29a68907911477984704c">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/fca-home-
independent-opinion" hreflang="en">The FCA home for independent
opinion</a></li>

  </ul>

</div>

     </div>

        </div>
```

<h3 class="promo-block__title">Sign up to receive daily alerts on the warnings we issue</h3> Receive new and updated warnings in a daily email.
Sign up

Close menu

<li class="last tb-megamenu-item level-1 mega dropdown col-xs-12 col-sm-2 mega-menu__level-one-item">
Publications

<h4 class="menu__heading">Policy and guidance</h4>

```
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
category=corporate%20documents%2Ccorporate%20documents-annual
%20reports%2Ccorporate%20documents-business%20plans%2Ccorporate
%20documents-corporate%20documents%2Ccorporate%20documents-impact
%20assessments%2Ccorporate%20documents-memorandums%20of
%20understanding%2Ccorporate%20documents-correspondence%2Ccorporate
%20documents-foi%20releases%2Ccorporate%20documents-meeting
%20minutes&amp;start=1" hreflang="en">Corporate documents</a></h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
p_search_term=&amp;category=notices%20and%20decisions-decision
%20notices%2Cnotices%20and%20decisions-libor%20notices%2Cnotices
%20and%20decisions-final%20notices%2Cnotices%20and%20decisions-warning
%20notices%2Cnotices%20and%20decisions-supervisory%20notices%2Cnotices
%20and%20decisions-cancellation%20notices%2Cnotices%20and%20decisions-
requirement%20notices%2Cnotices%20and%20decisions-temporary%20product
%20interventions%2Cnotices%20and%20decisions-undertakings%2Cnotices
%20and%20decisions-waivers%20and%20crr%20notices"
hreflang="en">Notices and decisions</a></h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/data" hreflang="en">Data</a></h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
```

```
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
category=research%20and%20data%2Cresearch%20and%20data-market
%20studies%2Cresearch%20and%20data-thematic%20reviews%2Cresearch
%20and%20data-multi-firm%20reviews%2Cresearch%20and%20data-occasional
%20papers%2Cresearch%20and%20data-research%2Cresearch%20and
%20data-data&amp;start=1" hreflang="en">Research</a></h4>
            <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
start=1&amp;category=forms" hreflang="en">Forms</a></h4>
            <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
              <a tabindex="0" class="megamenu__close btn--close text-hide
hidden-xs js-megamenu-close">Close menu</a>
      </div>
    </div>
  </div>
</div>

            </li>
        </ul>

</div>

  </nav>


              </div>
            </section>
          </div>
        </nav>
      </div>
     </div>

    </div>
  </div>
</header>
```

<!-- Breadcrumb -->

<ol class="breadcrumb">
Home
About Us
<li class="active">About the FCA

<section>

<header data-history-node-id="5966" role="article" about="/about/the-fca" class="article-header col-xs-12 four-step-limit col-sm-9">

<h1 class="page-header">

About the FCA

</h1>

First published:
<time datetime="2016-04-20T13:00:00Z">20/04/2016</time>

```
        <span class="pubdate latest">Last updated: <span
class="date">08/04/2022</span></span>


     <span class="revisions"><a href="#revisions">See all
updates</a></span>
  </div>
        </header>

     </div>
</div>

<div class="container">
  <div class="row">

<article data-history-node-id="5966" about="/about/the-fca" class="article-
header col-xs-12 four-step-limit col-sm-9 has-sidebar clearfix article-content--">
  <div class="node-content__wrapper node-content__wrapper--border">




<section class="copy-highlighted component fca-colour--6c1d45">
  <div class="container">
                                                <p>We are the conduct regulator for
around 51,000 financial services firms and financial markets in the UK. Find out
more about what we do and how we do it.</p>


  </div>
</section>




<section class="copy-block default">
  <div class="container">
                                                <h2>Our role</h2>
<p>Financial markets need to be honest, fair and effective so consumers get a
fair deal. Our role is to ensure markets work well for individuals, for businesses
and for the economy as a whole. </p>
<p>We do this by:  </p>
<ul><li>regulating the conduct of around 51,000 businesses </li>
<li>prudentially supervising 49,000 firms </li>
<li>setting specific standards for around 18,000 firms </li>
</ul><p>We were established on 1 April 2013, taking over responsibility for
conduct and relevant prudential regulation from the Financial Services Authority
(FSA).</p>
<h2>How we regulate</h2>
<p>Firms and individuals must be <a data-entity-substitution="canonical" data-
entity-type="node" data-entity-uuid="3c0bd70c-a220-41cf-b17f-47756037870f"
```

href="/firms/authorisation" title="Authorisation: what's involved">authorised or registered by us to carry out certain activities.
Before we grant authorisation, firms must demonstrate that they meet a range of requirements. We then <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="5b703c83-6bae-461d-82c8-62313fcdfac9" href="/about/supervision" title="Supervision">supervise these firms to make sure they continue to meet our standards and rules after they're authorised. If firms and individuals fail to meet these standards, we have a range of <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="ecd7f7b2-e460-40ad-86b3-30a43d878312" href="/about/enforcement" title="Enforcement">enforcement powers we can use.
We work alongside the Prudential Regulation Authority (PRA), the prudential regulator of around 1,500 banks, building societies, credit unions, insurers and major investment firms.
<h2>Why we do it</h2>
Financial services play a critical role in the lives of everyone in the UK, from children's ISAs to pensions, direct debits to credit cards, loans to investments.
How well financial markets work has a fundamental impact on us all.
UK financial services employ over 1.1 million people and contribute about £75 billion in tax per year. Based on our policy and enforcement work, we estimate that we add at least <a data-entity-substitution="canonical" data-entity-type="media" data-entity-uuid="7cc352bd-289a-4f88-8d41-a519e520e850" href="/publication/corporate/positive-impact-2022.pdf" title="positive-impact-2022.pdf">£11 of benefits to consumers and small businesses for every pound we spend.
If UK markets work well, competitively and fairly they benefit customers, staff and shareholders, and maintain confidence in the UK as a global financial hub.
<h2>How we operate</h2>
Our strategic objective is to make sure relevant markets function well. We've outlined how we will achieve this objective in our <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="9ac99f48-f461-4a21-b95f-7e8c57073758" href="/about/how-we-work" title="How we work">3-year Strategy.
Our operational objectives are to:
<a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="d51842fc-4f33-4cf8-987d-e86dab0ff52f" href="/about/protecting-consumers" title="Protecting consumers">protect consumers – we secure an appropriate degree of protection for consumers
<a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="6270723c-67f6-4de4-91b1-60d6c04e84f9" href="/about/enhancing-market-integrity" title="Enhancing market integrity">protect financial markets – we protect and enhance the integrity of the UK financial system
<a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="87a92b1c-e824-46ab-ae00-c37d96b7d1ca" href="/about/promoting-competition" title="Promoting competition">promote competition – we promote effective competition in the interests of consumers

 We're an independent public body funded entirely by the fees we charge regulated firms. We are accountable to the Treasury, which is responsible for the UK’s financial system, and to Parliament.
Our work and purpose are defined by the Financial Services and Markets Act 2000 (FSMA). We work with consumer groups, trade associations and professional bodies, domestic regulators, international partners and a wide range of other stakeholders.
With this extensive remit, we use a proportionate approach to regulation, prioritising the areas and firms that pose a higher risk to our objectives.
<h2>How we measure our performance</h2>
We <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="4f298ac7-1b22-40d9-8178-6da57de2cde3" href="/publications/corporate-documents/evaluating-our-work" title="Evaluating our work">evaluate the effect our work has so we can find ways to improve.
Every year, we outline the actions we’ll take to achieve our objectives in our <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="5921e4c2-2c4d-45b6-bda9-d4469bc87de2" href="/publications/business-plans/2022-23" title="Business Plan 2022/23">Business Plan and we describe the progress we’ve made in our <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="c577b33c-a4a5-4de5-a430-29b74c7aa2ac" href="/publications/annual-reports/our-annual-report-accounts-2020-21" title="Our Annual Report and Accounts 2020/21">Annual Report.
We also publish a full list of our multi-year <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="081be495-dda9-44d3-a784-fa6eb2100cbb" href="/data/fca-outcomes-metrics" title="FCA outcomes and metrics">outcomes and metrics against which we hold ourselves accountable and that we use to measure our progress.
We measure our performance using <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="24ef21e0-ef88-452d-a6f0-a17dfe9fe35d" href="/data/service-standards-2020-21" title="Service standards 2020/21">service standards. These are the levels of performance that we aim to meet when carrying out our regulatory functions – we publish these as part of our commitment to be a transparent organisation.
We break down the service standards by the following categories:
Authorisations
Communications
Complaints about us
Listing
Notifications
Payment services regulations and electronic money regulations
Regulatory decisions
Customer satisfaction
 The Authorisations Division also publishes quarterly key performance indicators (KPIs):
<a data-entity-substitution="canonical" data-entity-type="media" data-entity-uuid="a69ec4f6-55fb-440c-8fdb-1c8d36e6c003" href="/publication/fca/key-performance-indicators-march-2021.pdf" title="key-

performance-indicators-march-2021.pdf">Quarterly KPIs - 2020/21: March 2021 (PDF)

</section>

<section class="expandable-content component default">

                                                      Previous service standards and KPIs

          <h3>Service standards</h3>
Service standards 2019/20
Service standards 2018/19
Archived service standards
<h3>Quarterly KPIs</h3>
<a data-entity-substitution="canonical" data-entity-type="media" data-entity-uuid="c8748767-0344-49a9-8364-36ff40624381" href="/publication/corporate/key-performance-indicators-september-2020.pdf" title="key-performance-indicators-september-2020.pdf">Quarterly KPIs - 2020/21: September 2020 (PDF)
Quarterly KPIs – 2020/21: June 2020 (PDF)
Quarterly KPIs – 2019/20: March 2020 (PDF)
Quarterly KPIs – 2019/20: December 2019 (PDF)
Quarterly KPIs – 2019/20: September 2019 (PDF)
Quarterly KPIs – 2019/20: June 2019 (PDF)
Quarterly KPIs – 2018/19: March 2019 (PDF)
Quarterly KPIs – 2018/19: December 2018 (PDF)

Quarterly KPIs – 2018/19: September 2018 (PDF)
Quarterly KPIs – 2018/19: June 2018 (PDF)
Quarterly KPIs – 2017/18: March 2018 (PDF)
Quarterly KPIs – 2017/18: December 2017 (PDF)
Quarterly KPIs – 2017/18: September 2017 (PDF)
Archived KPIs

</section>

<h3 class="page-revisions__title" tabindex="0">Page updates</h3>

07/04/2022:

Editorial amendment

Updates to align with Business Plan and Strategy.

22/11/2021:

Editorial amendment

General page updates.

15/07/2021:

Information changed

60,000 to 51,000 firms and changes to employment and tax figures.

```
    <div class="views-row"><span class="views-field views-field-
changed"><span class="field-content">24/09/2020: </span></span><span
class="views-field views-field-fca-log"><strong class="field-
content">Information changed</strong></span><span class="views-field
views-field-revision-log"><span class="field-content"> Nearly 60,000
</span></span></div>
    <div class="views-row"><span class="views-field views-field-
changed"><span class="field-content">02/09/2020: </span></span><span
class="views-field views-field-fca-log"><strong class="field-
content">Information changed</strong></span><span class="views-field
views-field-revision-log"><span class="field-content"> Removed link to 2018-19
highlights video.</span></span></div>

      </div>

          </div>

                    </div>


      <div class="page-feedback container">

<form class="webform-submission-form webform-submission-add-form
webform-submission-page-feedback-form-form webform-submission-page-
feedback-form-add-form webform-submission-page-feedback-form-node-5966-
form webform-submission-page-feedback-form-node-5966-add-form js-webform-
details-toggle webform-details-toggle webform-client-form webform-client-form-
feedback-form fca-custom-form webform-conditional-processed" data-drupal-
selector="webform-submission-page-feedback-form-node-5966-add-form"
novalidate="novalidate" action="/about/the-fca#webform-submission-page-
feedback-form-node-5966-add-form" method="post" id="webform-submission-
page-feedback-form-node-5966-add-form" accept-charset="UTF-8" data-
once="form-updated" data-drupal-form-fields="edit-radios-yes,edit-radios-
no,edit-what-can-we-do-to-improve-pages-like-this-,edit-what-did-you-find-
helpful-,edit-actions-submit,edit-url-hp">

  <div id="edit-processed-text" class="form-item js-form-item form-type-
processed-text js-form-type-processed-text form-item- js-form-item- form-no-
label form-group">


  <h3>Was this page helpful?</h3>




  </div>
<fieldset data-drupal-selector="edit-radios" class="radios--wrapper fieldgroup
form-composite webform-composite-hidden-title js-webform-type-radios
webform-type-radios js-form-item form-item js-form-wrapper form-wrapper"
id="edit-radios--wrapper" role="radiogroup" aria-labelledby="edit-radios--
wrapper-legend">
      <legend id="edit-radios--wrapper-legend">
    <span class="visually-hidden fieldset-legend">radios</span>
```

```
  </legend>
  <div class="fieldset-wrapper">
              <div id="edit-radios" class="js-webform-radios webform-options-display-side-by-side"><div class="form-item js-form-item form-type-radio js-form-type-radio form-item-radios js-form-item-radios radio">




      <label for="edit-radios-yes" class="control-label option"><input data-drupal-selector="edit-radios-yes" class="form-radio" type="radio" id="edit-radios-yes" name="radios" value="Yes"><span class="fca-custom-label">Yes
</span></label>


  </div>
<div class="form-item js-form-item form-type-radio js-form-type-radio form-item-radios js-form-item-radios radio">




      <label for="edit-radios-no" class="control-label option"><input data-drupal-selector="edit-radios-no" class="form-radio" type="radio" id="edit-radios-no" name="radios" value="No"><span class="fca-custom-label">No
</span></label>


  </div>
</div>

          </div>
</fieldset>
<div class="js-webform-states-hidden form-item js-form-item form-type-textarea js-form-type-textarea form-item-what-can-we-do-to-improve-pages-like-this- js-form-item-what-can-we-do-to-improve-pages-like-this- form-group" style="display: none;">
      <label for="edit-what-can-we-do-to-improve-pages-like-this-" class="control-label">What can we do to improve pages like this?  </label>


  <div class="form-textarea-wrapper">
  <textarea data-drupal-selector="edit-what-can-we-do-to-improve-pages-like-this-" class="form-textarea form-control resize-vertical" data-drupal-states="{&quot;visible&quot;:{&quot;.webform-submission-page-feedback-form-node-5966-add-form :input[name=\u0022radios\u0022]&quot;:{&quot;value&quot;:&quot;No&quot;}}}" id="edit-what-can-we-do-to-improve-pages-like-this-" name="what_can_we_do_to_improve_pages_like_this_" rows="5" cols="60"></textarea>
</div>
```

```
  </div>
<div class="js-webform-states-hidden form-item js-form-item form-type-textarea
js-form-type-textarea form-item-what-did-you-find-helpful- js-form-item-what-did-
you-find-helpful- form-group" style="display: none;">
      <label for="edit-what-did-you-find-helpful-" class="control-label">What did
you find helpful?</label>


  <div class="form-textarea-wrapper">
  <textarea data-drupal-selector="edit-what-did-you-find-helpful-" class="form-
textarea form-control resize-vertical" data-drupal-states="{&quot;visible&quot;:
{&quot;.webform-submission-page-feedback-form-node-5966-add-
form :input[name=\u0022radios\u0022]&quot;:
{&quot;value&quot;:&quot;Yes&quot;}}}" id="edit-what-did-you-find-helpful-"
name="what_did_you_find_helpful_" rows="5" cols="60"></textarea>
</div>




  </div>
<input data-drupal-selector="edit-page-title" type="hidden" name="page_title"
value="About the FCA"><input data-drupal-selector="edit-page-url"
type="hidden" name="page_url" value="https://www.fca.org.uk/about/the-fca
        "><div data-drupal-selector="edit-actions" class="form-actions webform-
actions clearfix fca-form-submit form-group js-form-wrapper form-wrapper"
id="edit-actions"><button class="webform-button--submit button button--
primary js-form-submit form-submit btn-primary btn" data-drupal-selector="edit-
actions-submit" type="submit" id="edit-actions-submit" name="op"
value="Submit Feedback">Submit Feedback</button>
</div>
<input autocomplete="off" data-drupal-selector="form-wr5ry6lhtgwk4v-
rwu3i8vpotlr1ufm8b9p-3qazzdi" type="hidden" name="form_build_id"
value="form-WR5rY6LhTGWk4V_rwu3i8vpotLr1uFm8b9p_3QazZdI"><input data-
drupal-selector="edit-webform-submission-page-feedback-form-node-5966-add-
form" type="hidden" name="form_id"
value="webform_submission_page_feedback_form_node_5966_add_form"><div
class="url_hp-textfield form-group js-form-wrapper form-wrapper"
style="display: none !important;"><div class="form-item js-form-item form-
type-textfield js-form-type-textfield form-item-url-hp js-form-item-url-hp form-
group">
      <label for="edit-url-hp" class="control-label">Leave this field blank</label>


  <input autocomplete="off" data-drupal-selector="edit-url-hp" class="form-text
form-control" type="text" id="edit-url-hp" name="url_hp" value="" size="20"
maxlength="128">



  </div>
</div>
```

```
</form>
            </div>
      </div></article>


<div class="article-sidebar col-xs-12 col-sm-3 article-sidebar--about-us article-
sidebar--">
  <div class="rhn article-sidebar__sticky" id="rhn">
        <div class="header__social-links action-links">
       <div class="row">
        <div class="col-xs-12 col-md-4 col-lg-6 header__social-links--left
header__social-links--left--mail">
          <a id="printPageBtn" title="Print Page" aria-label="Print Page"
href="/about/the-fca/printable/print" target="_blank" class="header__print-page
print-ignore">Print Page</a>
        </div>
        <div class="col-xs-12 col-md-8 col-lg-6 header__social-links--left">
          <div class="links list-inline article-actions-list">
                                    <div class="service-links-linkedin article-action">
                <a href="https://www.linkedin.com/shareArticle?
mini=true&amp;amp;url=https%3A//www.fca.org.uk/about/the-fca&amp;amp;title=About
%20the%20FCA&amp;amp;summary=&amp;amp;source=FCA" title="Publish this post to
LinkedIn" aria-label="Publish this post to LinkedIn" class="service-links-linkedin
sprites service-links w16 print-ignore" rel="nofollow" target="_blank">
                  <span class="sr-only">Linkedin</span>
                </a>
              </div>
                                                <div class="service-links-twitter article-
action">
                <a
href="https://twitter.com/share?url=https%3A//www.fca.org.uk/about/the-
fca&amp;amp;text=About%20the%20FCA&amp;amp;summary=&amp;amp;source=FCA"
title="Share this on Twitter" aria-label="Share this on Twitter" class="service-
links-twitter sprites service-links w16 print-ignore" rel="nofollow"
target="_blank">
                  <span class="sr-only">Twitter</span>
                </a>
              </div>
                                              <div class="email_share last article-
action">
              <a href="mailto:?Subject=About%20the%20FCA%20at
%20FCA&amp;amp;Body=I%20saw%20this%20on%20the%20FCA%20website
%20and%20thought%20you%20might%20be%20interested%20https%3A//
www.fca.org.uk/about/the-fca" title="Share with Email" aria-label="Share with
Email" class="print_mail print-ignore" rel="nofollow"></a>
            </div>

</div>
          <span class="header__social-share-txt" aria-hidden="true">
          Share page
        </span>
        </div>
       </div>
```

```
      </div>



          <div class="rhn__header">
        <h3 class="h5">
          <a class="rhn__header--collapse related-content__title rhn__header--title"
role="button" data-toggle="collapse" href="#relatedContentCollapse" aria-
expanded="false" aria-controls="relatedContentCollapse">
                                                        What we do

          </a>
        </h3>
      </div>
      <div class="rhn__items rhn__items--linked collapse in"
id="relatedContentCollapse" aria-expanded="false" role="tabpanel">
                                                        <div class="related-content__item
rhn__item first">
    <a href="/about/enhancing-market-integrity">Enhancing market
integrity</a>
  </div>
                                                <div class="related-content__item
rhn__item">
    <a href="/about/promoting-competition">Promoting competition</a>
  </div>
                                                <div class="related-content__item
rhn__item">
    <a href="/about/protecting-consumers">Protecting consumers</a>
  </div>
                                                <div class="related-content__item
rhn__item">
    <a href="/about/international-standards-regulations">International standards
and regulations</a>
  </div>
                                                <div class="related-content__item
rhn__item">
    <a href="/about/uk-regulators-government-other-bodies/statutory-
panels">Statutory panels</a>
  </div>
                                                <div class="related-content__item rhn__item
last">
    <a href="/about/uk-regulators-government-other-bodies">UK regulators,
government and other bodies</a>
  </div>

        <div class="rhn__hr" aria-hidden="true"></div>
      </div>



          <div class="rhn__header">
        <h3 class="h5">
          <a class="rhn__header--collapse useful-resources__title rhn__header--title"
role="button" data-toggle="collapse" href="#usefulResourcesCollapse" aria-
expanded="false" aria-controls="usefulResourcesCollapse">
```

Read this page in other languages

```
        </a>
       </h3>
      </div>
      <div class="rhn__items rhn__items--linked collapse in"
id="usefulResourcesCollapse" aria-expanded="false" role="tabpanel">
                                                <div class="related-content__item
rhn__item first">
    <a href="/yr-fca">Yr FCA</a>
  </div>
                                            <div class="related-content__item
rhn__item">
    <a href="/about/%C3%A0%E2%80%8B%E2%80%8B%E2%80%8B
%E2%80%8B%E2%80%8B%E2%80%8B%E2%80%8B-propos-de-la
%C2%A0fca">À propos de la FCA</a>
  </div>
                                            <div class="related-content__item
rhn__item">
    <a href="/about/acerca-de-la-fca">Acerca de la FCA</a>
  </div>
                                            <div class="related-content__item
rhn__item">
    <a href="/about/o-fca">O FCA</a>
  </div>
                                            <div class="related-content__item rhn__item
last">
    <a href="https://www.fca.org.uk/your-fca/documents/about-the-fca-
arabic">About the FCA: Arabic (PDF)</a>
  </div>

       <div class="rhn__hr" aria-hidden="true"></div>
      </div>



      </div>
</div>
      </div>
</div>


  </div>

                  </section>

                                          </div>

      <footer class="footer">
      <div class="footer-main">
        <div class="container">
          <div class="row">
            <div class="region region-footer">
```

```
  <section id="block-menu-menu-onsite-links" class="block block-menu clearfix
footer-main__column footer-main__column--no-title">


  <ul class="menu nav">
        <li class="leaf">
      <a href="/accessibility">Accessibility</a>
    </li>
        <li class="leaf">
      <a href="/about/complain-about-regulators">Complain about us</a>
    </li>
        <li class="leaf">
      <a href="/legal">Copyright notice</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility">Corporate responsibility</a>
    </li>
        <li class="leaf">
      <a href="/about/cymraeg">Cymraeg</a>
    </li>
        <li class="leaf">
      <a href="/freedom-information">Freedom of information</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility#modern_slavery">Modern Slavery
and Human Trafficking Statement</a>
    </li>
        <li class="leaf">
      <a href="/privacy">Privacy</a>
    </li>
        <li class="leaf">
      <a href="/sitemap">Sitemap</a>
    </li>
        <li class="leaf">
      <a href="/translated-pages">Translated languages</a>
    </li>
      </ul>
</section>




  <section id="block-menu-menu-social" class="block block-menu contextual-
links-region clearfix footer-main__column footer-main__column--social">

      <h3 class="block block-menu contextual-links-region footer-main__menu-
title">Social</h3>

  <ul class="menu nav">
          <li class="leaf social-footer-links__item social-footer-links__item--
linkedin">
```

```
                <a href="https://www.linkedin.com/company/financial-conduct-
authority" aria-label="LinkedIn" title="Publish this post to LinkedIn"
class="linkedin ext" target="_blank" rel="noopener noreferrer" data-extlink="">
          <span class="visually-hidden">LinkedIn</span>
          <span class="social-footer-links__item__icon"></span>
        <span class="ext"></span></a>
            </li>
        <li class="leaf social-footer-links__item social-footer-links__item--rss
feed">
                <a href="/news/rss.xml" aria-label="RSS Feed" title="Subscribe to
our RSS feed" class="rss feed" target="_blank" rel="noopener noreferrer">
          <span class="visually-hidden">RSS Feed</span>
          <span class="social-footer-links__item__icon"></span>
        </a>
            </li>
        <li class="leaf social-footer-links__item social-footer-links__item--twitter">
                <a href="https://twitter.com/thefca" aria-label="Twitter" title="Share
this on Twitter" class="twitter ext" target="_blank" rel="noopener noreferrer"
data-extlink="">
          <span class="visually-hidden">Twitter</span>
          <span class="social-footer-links__item__icon"></span>
        <span class="ext"></span></a>
            </li>
      </ul>

</section>



  <section id="block-menu-menu-systems" class="block block-menu clearfix
footer-main__column">

      <h3 id="footerSystemsList" class="block block-menu footer-main__menu-
title">
      <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerSystems" aria-expanded="false" aria-
controls="footerSystems">Registers and Systems</a>
      <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerSystems" class="collapse" aria-hidden="true">
    <ul class="menu nav">
          <li class="leaf">
        <a href="/firms/mutuals-public-register"> Mutuals Public Register</a>
      </li>
          <li class="leaf">
        <a href="/firms/connect">Connect</a>
      </li>
          <li class="leaf">
        <a href="/about/handbook">FCA Handbook</a>
      </li>
          <li class="leaf">
```

```
      <a href="/firms/financial-services-register">Financial Services
Register</a>
     </li>
          <li class="leaf">
      <a href="/firms/regdata">RegData</a>
     </li>
        </ul>
  </div>

</section>



  <section id="block-menu-menu-careers" class="block block-menu clearfix
footer-main__column">
     <h3 id="carrersList" class="block block-menu footer-main__menu-title">
    <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerCareers" aria-expanded="false" aria-
controls="footerCareers">Careers</a>
    <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerCareers" class="collapse" aria-hidden="true">
    <ul class="menu nav">
          <li class="leaf">
        <a href="/careers">Careers home</a>
      </li>
          <li class="leaf">
        <a href="/careers/early-careers">Early careers</a>
      </li>
          <li class="leaf">
        <a href="/careers/experienced-professionals">Experienced
professionals</a>
      </li>
          <li class="leaf">
        <a href="/careers/search-jobs-apply">Search jobs and apply</a>
      </li>
        </ul>
  </div>
</section>



<section id="block-block-1" class="block block-block clearfix footer-
main__column">
     <h3 id="contactInfo" class="block block-block footer-main__menu-title">
     <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerContact" aria-expanded="false" aria-
controls="footerContact">Contact</a>
     <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
```

```
    <div id="footerContact" class="footer-main__content-wrapper collapse" aria-
hidden="true">
                                                <p>FCA Head Office</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p><a class="btn btn-primary" href="/contact">Contact us</a></p>


  </div>
</section>

  </div>

          </div>
          <div class="footer__plain-text-logo">
                    <a href="https://www.clearest.co.uk/gold-standard" title="Clear
English Gold Standard Award Logo" class="" target="_blank" rel="noopener">
              <span class="visually-hidden">Plain Language Commission Gold
Award</span>
              <img class="plain-text-logo__img"
src="/themes/custom/fca/images/PLC_CES_GOLD.png" alt="Clear English Gold
Standard Award Logo">
            </a>
          </div>
        </div>
      </div>
      <div class="footer-bottom">
        <div class="container">
          <div class="row">
            <div class="col-xs-8 col-sm-4 footer-bottom__column">
              <p class="footer-bottom__copyright">Copyright © 2022 FCA. All rights
reserved.</p>
            </div>
            <div class="col-xs-4 col-sm-4 footer-bottom__column">
              <div class="footer-bottom__back-to-top">
                <a href="#">
                  <span class="glyphicon glyphicon-menu-up"
aria-hidden="true"></span>
                  <p>Back to top</p>
                </a>
              </div>
            </div>
            <div class="col-xs-12 col-sm-4 footer-bottom__column">
              <p class="footer-bottom__company-number">Company no.
01920623</p>
            </div>
          </div>
        </div>
      </div>
    </footer>

  </div>
```

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experience. Some cookies are necessary to make the site work. We\u2019d like
to set additional cookies to understand how the website is used. These are
optional. All cookie data is anonymised. View \u003Ca data-entity-substitution=\
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     Tweet Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook

LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn
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<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn
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<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <div class="selectionSharer

selectionSharerPopunder">
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href="" title="Share this selection on Twitter" target="_blank">Tweet
<a class="action facebook" href="" title="Share this selection on Facebook"
target="_blank">Facebook <a class="action linkedin" href=""
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<a class="action linkedin" href="" title="Share this selection on LinkedIn"
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30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-
arrow"> <div class="selectionSharer
selectionSharerPopunder">
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href="" title="Share this selection on Twitter" target="_blank">Tweet
<a class="action facebook" href="" title="Share this selection on Facebook"
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title="Share this selection on LinkedIn" target="_blank">LinkedIn
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class="selectionSharer selectionSharerPopover" style="position:absolute;">
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tweet" href="" title="Share this selection on Twitter"
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<a class="action linkedin" href="" title="Share this selection on LinkedIn"
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30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-
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href="" title="Share this selection on Twitter" target="_blank">Tweet
<a class="action facebook" href="" title="Share this selection on Facebook"
target="_blank">Facebook <a class="action linkedin" href=""
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LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
<label>Share this selection</label> Tweet
Facebook LinkedIn

<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg> <ul class="ui-autocomplete ui-front ui-menu ui-widget ui-widget-content" id="ui-id-1" tabindex="0" style="display: none;">
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e[n]){var i=e[n]={exports:{}};t[n][0].call(i.exports,function(e){var i=t[n][1]
[e];return r(i||e)},i,i.exports)}return e[n].exports}if("function"==typeof
__nr_require)return __nr_require;for(var i=0;i<n.length;i++)r(n[i]);return r}({1:
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s.recordSupportability("API/"+e+"/called"),o(t+e,
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o=t("handle"),a=t(9),c=t(10),f=t("ee").get("tracer"),u=t("loader"),s=t(4),d=NRE
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oTrace","inlineHit","addRelease"],l="api-",v=l+"ixn-";a(p,function(t,e)
{d[e]=i(l,e,!0,"api")}),d.addPageAction=i(l,"addPageAction",!
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n={},r=this,i="function"==typeof e;return o(v+"tracer",
[u.now(),t,n],r),function(){if(f.emit((i?"":"no-")+"fn-start",
[u.now(),r,i],n),i)try{return e.apply(this,arguments)}catch(t){throw f.emit("fn-
err",[arguments,this,t],n),t}finally{f.emit("fn-end",
[u.now()],n)}}}};a("actionText,setName,setAttribute,save,ignore,onEnd,getCont
ext,end,get".split(","),function(t,e)
{m[e]=i(v,e)}),newrelic.noticeError=function(t,e){"string"==typeof t&&(t=new
Error(t)),s.recordSupportability("API/noticeError/called"),o("err",[t,u.now(),!
1,e])}},{}],2:[function(t,e,n){function r(t){if(NREUM.init){for(var
e=NREUM.init,n=t.split(."),r=0;r<n.length-1;r++)if(e=e[n[r]],"object"!=typeof
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0}});window.addEventListener("testPassive",null,i),window.removeEventListener
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{name:t},e];return o("storeMetric",n,null,"api"),n}function i(t,e){var n=[c,t,
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stom:i}},{}],5:[function(t,e,n){function r(){return c.exists&&performance.now?
Math.round(performance.now()):(o=Math.max((new Date).getTime(),o))-
a}function i(){return o}var o=(new
Date).getTime(),a=o,c=t(11);e.exports=r,e.exports.offset=a,e.exports.getLastTi
mestamp=i},{}],6:[function(t,e,n){function r(t,e){var
n=t.getEntries();n.forEach(function(t){"first-paint"===t.name?l("timing",
["fp",Math.floor(t.startTime)]):"first-contentful-paint"===t.name&&l("timing",
["fcp",Math.floor(t.startTime)])})}function i(t,e){var
n=t.getEntries();if(n.length>0){var r=n[n.length-
1];if(u&&u<r.startTime)return;var i=[r],o=a({});o&&i.push(o),l("lcp",i)}}function
o(t){t.getEntries().forEach(function(t){t.hadRecentInput||l("cls",[t])})}function
a(t){var e=navigator.connection||navigator.mozConnection||
navigator.webkitConnection;if(e)return e.type&&(t["net-
type"]=e.type),e.effectiveType&&(t["net-etype"]=e.effectiveType),e.rtt&&(t["net-
rtt"]=e.rtt),e.downlink&&(t["net-dlink"]=e.downlink),t}function c(t){if(t
instanceof y&&!w){var
e=Math.round(t.timeStamp),n={type:t.type};a(n),e<=v.now()?n.fid=v.now()-

e:e>v.offset&&e<=Date.now()?(e-=v.offset,n.fid=v.now()-e):e=v.now(),w=!
0,l("timing",["fi",e,n])}}function f(t){"hidden"===t&&(u=v.now(),l("pageHide",
[u]))}if(!("init"in NREUM&&"page_view_timing"in NREUM.init&&"enabled"in
NREUM.init.page_view_timing&&NREUM.init.page_view_timing.enabled===!1))
{var
u,s,d,p,l=t("handle"),v=t("loader"),m=t(8),g=t(3),y=NREUM.o.EV;if("Performanc
eObserver"in window&&"function"==typeof window.PerformanceObserver)
{s=new PerformanceObserver(r);try{s.observe({entryTypes:["paint"]})}catch(h)
{}d=new PerformanceObserver(i);try{d.observe({entryTypes:["largest-
contentful-paint"]})}catch(h){}p=new
PerformanceObserver(o);try{p.observe({type:"layout-shift",buffered:!
0})}catch(h){}}if("addEventListener"in document){var w=!
1,b=["click","keydown","mousedown","pointerdown","touchstart"];b.forEach(func
tion(t){document.addEventListener(t,c,g(!1))})}m(f)}},{}],7:[function(t,e,n)
{function r(t,e){if(!i)return!1;if(t!==i)return!1;if(!e)return!0;if(!o)return!1;for(var
n=o.split(".“),r=e.split(".“),a=0;a<r.length;a++)if(r[a]!==n[a])return!1;return!
0}var i=null,o=null,a=/Version\/(\S+)\s+Safari/;if(navigator.userAgent){var
c=navigator.userAgent,f=c.match(a);f&&c.indexOf("Chrome")===-
1&&c.indexOf("Chromium")===-
1&&(i="Safari",o=f[1])}e.exports={agent:i,version:o,match:r}},{}],8:
[function(t,e,n){function r(t){function e(){t(c&&document[c]?
document[c]:document[o]?"hidden":"visible")}"addEventListener"in
document&&a&&document.addEventListener(a,e,i(!1))}var
i=t(3);e.exports=r;var o,a,c;"undefined"!=typeof document.hidden?
(o="hidden",a="visibilitychange",c="visibilityState"):"undefined"!=typeof
document.msHidden?(o="msHidden",a="msvisibilitychange"):"undefined"!
=typeof
document.webkitHidden&&(o="webkitHidden",a="webkitvisibilitychange",c="we
bkitVisibilityState")},{}],9:[function(t,e,n){function r(t,e){var n=[],r="",o=0;for(r
in t)i.call(t,r)&&(n[o]=e(r,t[r]),o+=1);return n}var
i=Object.prototype.hasOwnProperty;e.exports=r},{}],10:[function(t,e,n)
{function r(t,e,n){e||(e=0),"undefined"==typeof n&&(n=t?t.length:0);for(var r=-
1,i=n-e||0,o=Array(i<0?0:i);++r<i;)o[r]=t[e+r];return o}e.exports=r},{}],11:
[function(t,e,n){e.exports={exists:"undefined"!=typeof
window.performance&&window.performance.timing&&"undefined"!=typeof
window.performance.timing.navigationStart}},{}],ee:[function(t,e,n){function r()
{}function i(t){function e(t){return t&&t instanceof r?t:t?u(t,f,a):a()}function
n(n,r,i,o,a){if(a!==!1&&(a=!0),!l.aborted||o){t&&a&&t(n,r,i);for(var
c=e(i),f=m(n),u=f.length,s=0;s<u;s++)f[s].apply(c,r);var p=d[w[n]];return
p&&p.push([b,n,r,c]),c}}function o(t,e){h[t]=m(t).concat(e)}function v(t,e){var
n=h[t];if(n)for(var r=0;r<n.length;r++)n[r]===e&&n.splice(r,1)}function m(t)
{return h[t]||[]}function g(t){return p[t]=p[t]||i(n)}function y(t,e){l.aborted||
s(t,function(t,n){e=e||"feature",w[n]=e,e in d||(d[e]=[])})}var
h={},w={},b={on:o,addEventListener:o,removeEventListener:v,emit:n,get:g,list
eners:m,context:e,buffer:y,abort:c,aborted:!1};return b}function o(t){return
u(t,f,a)}function a(){return new r}function c(){(d.api||d.feature)&&(l.aborted=!
0,d=l.backlog={})}var
f="nr@context",u=t("gos"),s=t(9),d={},p={},l=e.exports=i();e.exports.getOrSe
tContext=o,l.backlog=d},{}],gos:[function(t,e,n){function r(t,e,n)
{if(i.call(t,e))return t[e];var
r=n();if(Object.defineProperty&&Object.keys)try{return
Object.defineProperty(t,e,{value:r,writable:!0,enumerable:!1}),r}catch(o)
{}return t[e]=r,r}var i=Object.prototype.hasOwnProperty;e.exports=r},
{}],handle:[function(t,e,n){function r(t,e,n,r){i.buffer([t],r),i.emit(t,e,n)}var

i=t("ee").get("handle");e.exports=r,r.ee=i},{}],id:[function(t,e,n){function r(t)
{var e=typeof t;return!t||"object"!==e&&"function"!==e?-1:t===window?
0:a(t,o,function(){return i++})}var i=1,o="nr@id",a=t("gos");e.exports=r},
{}],loader:[function(t,e,n){function r(){if(!M++){var
t=T.info=NREUM.info,e=m.getElementsByTagName("script")
[0];if(setTimeout(u.abort,3e4),!(t&&t.licenseKey&&t.applicationID&&e))return
u.abort();f(x,function(e,n){t[e]||(t[e]=n)});var n=a();c("mark",
["onload",n+T.offset],null,"api"),c("timing",["load",n]);var
r=m.createElement("script");0===t.agent.indexOf("http://")||
0===t.agent.indexOf("https://")?
r.src=t.agent:r.src=l+"://"+t.agent,e.parentNode.insertBefore(r,e)}}function i()
{"complete"===m.readyState&&o()}function o(){c("mark",["domContent",a()
+T.offset],null,"api")}var
a=t(5),c=t("handle"),f=t(9),u=t("ee"),s=t(7),d=t(2),p=t(3),l=d.getConfiguration(
"ssl")===!
1?"http":"https",v=window,m=v.document,g="addEventListener",y="attachEven
t",h=v.XMLHttpRequest,w=h&&h.prototype,b=!
1;NREUM.o={ST:setTimeout,SI:v.setImmediate,CT:clearTimeout,XHR:h,REQ:v.Re
quest,EV:v.Event,PR:v.Promise,MO:v.MutationObserver};var
E=""+location,x={beacon:"bam.nr-data.net",errorBeacon:"bam.nr-
data.net",agent:"js-agent.newrelic.com/nr-1216.min.js"},O=h&&w&&w[g]&&!/
CriOS/.test(navigator.userAgent),T=e.exports={offset:a.getLastTimestamp(),now
:a,origin:E,features:{},xhrWrappable:O,userAgent:s,disabled:b};if(!b)
{t(1),t(6),m[g]?(m[g]("DOMContentLoaded",o,p(!1)),v[g]("load",r,p(!1))):(m[y]
("onreadystatechange",i),v[y]("onload",r)),c("mark",
["firstbyte",a.getLastTimestamp()],null,"api");var M=0}},{}],"wrap-function":
[function(t,e,n){function r(t,e){function n(e,n,r,f,u){function nrWrapper(){var
o,a,s,p;try{a=this,o=d(arguments),s="function"==typeof r?r(o,a):r||{}}catch(l)
{i([l,"",[o,a,f],s],t)}c(n+"start",[o,a,f],s,u);try{return p=e.apply(a,o)}catch(v)
{throw c(n+"err",[o,a,v],s,u),v}finally{c(n+"end",[o,a,p],s,u)}}return a(e)?e:(n||
(n=""),nrWrapper[p]=e,o(e,nrWrapper,t),nrWrapper)}function r(t,e,r,i,o){r||
(r="");var c,f,u,s="-"===r.charAt(0);for(u=0;u<e.length;u++)f=e[u],c=t[f],a(c)||
(t[f]=n(c,s?f+r:r,i,f,o))}function c(n,r,o,a){if(!v||e){var c=v;v=!
0;try{t.emit(n,r,o,e,a)}catch(f){i([f,n,r,o],t)}v=c}}return t||
(t=s),n.inPlace=r,n.flag=p,n}function i(t,e){e||(e=s);try{e.emit("internal-
error",t)}catch(n){}}function o(t,e,n)
{if(Object.defineProperty&&Object.keys)try{var r=Object.keys(t);return
r.forEach(function(n){Object.defineProperty(e,n,{get:function(){return
t[n]},set:function(e){return t[n]=e,e}})}),e}catch(o){i([o],n)}for(var a in
t)l.call(t,a)&&(e[a]=t[a]);return e}function a(t){return!(t&&t instanceof
Function&&t.apply&&!t[p])}function c(t,e){var n=e(t);return
n[p]=t,o(t,n,s),n}function f(t,e,n){var r=t[e];t[e]=c(r,n)}function u(){for(var
t=arguments.length,e=new Array(t),n=0;n<t;++n)e[n]=arguments[n];return
e}var
s=t("ee"),d=t(10),p="nr@original",l=Object.prototype.hasOwnProperty,v=!
1;e.exports=r,e.exports.wrapFunction=c,e.exports.wrapInPlace=f,e.exports.args
ToArray=u},{}]},{},["loader"]);</script>
<link rel="canonical" href="https://www.fca.org.uk/about/enhancing-market-
integrity">
<meta name="apple-mobile-web-app-capable" content="yes">
<meta name="apple-mobile-web-app-status-bar-style" content="black">
<meta property="funnelback:category" content="About us">
<meta property="funnelback:content-type" content="About Us">
<meta property="funnelback:created-date" content="22/03/2016">

<meta property="funnelback:date-of-release-year" content="2016">
<meta property="funnelback:modified-date" content="16/09/2019">
<meta property="funnelback:nid" content="2951">
<meta property="funnelback:published-date" content="2016/04/19">
<meta property="funnelback:published-int-date" content="20160419">
<meta property="funnelback:published-year" content="2016">
<meta property="funnelback:type" content="What we do">
<meta name="theme-color" content="#fff">
<meta property="og:site_name" content="FCA">
<meta property="og:type" content="article">
<meta property="og:url" content="https://www.fca.org.uk/about/enhancing-market-integrity">
<meta property="og:title" content="Enhancing market integrity">
<meta property="og:description" content="We aim to support and empower a healthy and successful financial system, where firms can thrive and consumers can place their trust in transparent and open markets.">
<meta property="og:updated_time" content="2019-09-16T16:31:23+01:00">
<meta property="article:published_time" content="2016-03-22T18:06:52+00:00">
<meta property="article:modified_time" content="2019-09-16T16:31:23+01:00">
<meta name="twitter:card" content="summary">
<meta name="twitter:description" content="We aim to support and empower a healthy and successful financial system, where firms can thrive and consumers can place their trust in transparent and open markets.">
<meta name="twitter:site" content="@TheFCA">
<meta name="twitter:title" content="Enhancing market integrity">
<meta name="twitter:site:id" content="169431716">
<meta name="twitter:image" content="https://www.fca.org.uk/sites/default/files/images/fca-logo-social-media.jpg">
<meta name="Generator" content="Drupal 9 (https://www.drupal.org)">
<meta name="MobileOptimized" content="width">
<meta name="HandheldFriendly" content="true">
<meta name="viewport" content="width=device-width, initial-scale=1.0">
<meta name="description" content="We aim to support and empower a healthy and successful financial system, where firms can thrive and consumers can place their trust in transparent and open markets.">
<meta name="theme-color" content="#6c1d45">
<script type="application/ld+json">{
  "@context": "https://schema.org",
  "@graph": {
    "@type": "BreadcrumbList",
    "itemListElement": [
      {
        "@type": "ListItem",
        "position": 1,
        "name": "Home",
        "item": "https://www.fca.org.uk/"
      },
      {
        "@type": "ListItem",
        "position": 2,
        "name": "About Us",

"item": "https://www.fca.org.uk/about"
},
{
"@type": "ListItem",
"position": 3,
"name": "Enhancing market integrity"
}
]
}
}</script>
<script>window.euCookieComplianceLoadScripts = function(category) {if (category === "tracking_ad") {var scriptTag = document.createElement("script");scriptTag.src = "\/sites\/default\/files\/google_tag\/fca_gtm\/google_tag.script.js";document.body.appendChild(scriptTag);}}</script>
<style>div#sliding-popup, div#sliding-popup .eu-cookie-withdraw-banner, .eu-cookie-withdraw-tab {background: #6C1D45} div#sliding-popup.eu-cookie-withdraw-wrapper { background: transparent; } #sliding-popup h1, #sliding-popup h2, #sliding-popup h3, #sliding-popup p, #sliding-popup label, #sliding-popup div, .eu-cookie-compliance-more-button, .eu-cookie-compliance-secondary-button, .eu-cookie-withdraw-tab { color: #ffffff;} .eu-cookie-withdraw-tab { border-color: #ffffff;}#sliding-popup.sliding-popup-top { position: fixed; }</style>
<link rel="icon" href="/themes/custom/fca/favicon.ico" type="image/vnd.microsoft.icon">

<link rel="stylesheet" media="all" href="/sites/default/files/css/css_nN2RQRDfmTcZhM_3vgrhzh1cnEIMhz_GNucKfP5vjhU.css">
<link rel="stylesheet" media="all" href="/sites/default/files/css/css_1fnYJR1Iq_Z0JJO8-Chb_dpL_wbdb5jjT-TDfDmNNro.css">

<link rel="preload" href="/themes/custom/fca/bootstrap/fonts/bootstrap/glyphicons-halflings-regular.woff2" as="font" crossorigin="">
<meta name="google-site-verification" content="UMTpd8qXqUbCGtkijm3SkFV2lRJQM2lIIkMKmJg8jMk">
<meta name="msvalidate.01" content="57E38F6BD7138599EBD7F7F4FF496957">

</head>

```
  <div class="popup-content info">
    <div class="popup-text">
      <p>We use cookies to improve your online experience. Some cookies are
necessary to make the site work. We’d like to set additional cookies to
understand how the website is used. These are optional. All cookie data is
anonymised. View <a data-entity-substitution="canonical" data-entity-
type="node" data-entity-uuid="e112e960-2a79-48ce-9cd3-8537356a784a"
href="/privacy/our-use-cookies" title="Our use of cookies">cookies</a>.</p>

    </div>
        <ul id="eu-cookie-compliance-categories" class="eu-cookie-compliance-
categories list-inline list-unstyled hidden">
                <li class="eu-cookie-compliance-category">
      <div>
        <input type="checkbox" name="cookie-categories" id="cookie-category-
functional" value="functional">
        <label for="cookie-category-functional">Functional</label>
      </div>

            <div class="eu-cookie-compliance-category-description">These cookies
are necessary for the operation of the FCA.org.uk web site</div>
            </li>
                <li class="eu-cookie-compliance-category">
      <div>
        <input type="checkbox" name="cookie-categories" id="cookie-category-
tracking_ad" value="tracking_ad">
        <label for="cookie-category-tracking_ad">Non-functional</label>
      </div>

            <div class="eu-cookie-compliance-category-description">Accept
analytics and campaign advertising cookies</div>
            </li>
               </ul>
      <div class="eu-cookie-compliance-category-fca-custom">
        <button type="button" class="btn agree">Accept additional
cookies</button>
        <button type="button" class="btn dont-agree">Reject additional
cookies</button>
      </div>
      </div>
</div></div>
<noscript aria-hidden="true">&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-PCC62S" height="0"
width="0" style="display:none;visibility:hidden"&gt;&lt;/iframe&gt;</noscript>
  <div class="dialog-off-canvas-main-canvas" data-off-canvas-main-canvas="">
                                                <header class="header">
  <div class="container">
    <div class="row">
      <div class="col-xs-12 col-sm-4 header__logo-col">
        <a class="header__logo navbar-btn pull-left" href="/" title="Home">
          <img src="/themes/custom/fca/images/logo.png" alt="Home">
        </a>
      </div>
```

```
      <div class="col-md-8 col-sm-8 header__nav-col">
        <div class="row header__nav-search">
          <div id="block-fca-funnelback-fca-funnelback-search-box" class="block
block-fca-funnelback clearfix col-xs-12 col-md-6 header__nav-search-block">
            <section class="fca-funnelback-search-form block block-fca-funnelback
block-funnelback-search-block clearfix" data-drupal-selector="fca-funnelback-
search-form" novalidate="novalidate" id="block-funnelbacksearchblock">



      <form action="/about/enhancing-market-integrity" method="post" id="fca-
funnelback-search-form" accept-charset="UTF-8" data-once="form-updated"
data-drupal-form-fields="edit-search-term,edit-submit--
funnelback_search_form">
  <div class="input-group search-input-group">
  <label class="sr-only" for="edit-search-term">
    Search
  </label>
  <input title="Search" placeholder="Search" class="funnelback-query form-text
form-control ui-autocomplete-input" data-drupal-selector="edit-search-term"
type="text" id="edit-search-term" name="search_term" value="" size="60"
maxlength="128" autocomplete="off">
  <span class="input-group-btn">
    <button aria-label="Submit" title="Submit" class="form-submit btn--search
text-hide button js-form-submit form-submit btn-primary btn icon-before"
id="edit-submit--funnelback_search_form" data-drupal-selector="edit-submit"
type="submit" name="op" value="Search"><span class="icon glyphicon
glyphicon-search" aria-hidden="true"></span>
Search</button>
  </span>
</div>

<input autocomplete="off" data-drupal-selector="form-
d2fblomf0xxf8ixtcvyc88679lullgav7c4wihxzkl4" type="hidden"
name="form_build_id" value="form-
D2FblomF0xxf8ixTcvyC88679LUllGAv7c4wIhxZKl4"><input data-drupal-
selector="edit-fca-funnelback-search-form" type="hidden" name="form_id"
value="fca_funnelback_search_form">

</form>

  </section>



          </div>
        </div>
      </div>
      <div class="col-md-10 header__nav-col header__nav-menu">
        <div class="row header__nav-wrapper">
          <nav class="navbar navbar-default header__nav-navigation" aria-
labelledby="navbar-collapse">
            <div class="navbar-header">
              <button type="button" class="navbar-toggle menu-icon" data-
toggle="collapse" data-target=".navbar-collapse">
```

```
            <span class="sr-only">Toggle navigation</span>
            <span class="icon-bar"></span>
            <span class="icon-bar"></span>
            <span class="icon-bar"></span>
          </button>
                  </div>
        <div class="navbar-collapse collapse" id="navbar-collapse">
          <section class="block-tb-megamenu-main-menu">
            <div class="tb-megamenu tb-megamenu-main-menu">
              <nav aria-labelledby="block-fca-main-menu-menu" id="block-fca-
main-menu">
        <h2 class="sr-only" id="block-fca-main-menu-menu">Main
navigation</h2>


<div class="always-show">
      <ul class="tb-megamenu-nav nav level-0 items-6 list-inline mega-menu">
                    <li class="first tb-megamenu-item level-1 mega dropdown col-
xs-12 col-sm-2 mega-menu__level-one-item">
                                        <a href="/about" class="dropdown-toggle
mega-menu__level-one-link" data-drupal-link-system-path="node/2881">About
us</a>
                          <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



        <div class="view-content">
      <div class="container">
        <div class="row row--promo">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">What we
do</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
642f13dd8aa9e57ed5c6a93299121a9f6a47cc79497da5566bbaff28c0bb364b">



        <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/the-fca" hreflang="en">About
the FCA</a></li>
        <li class="menu--item"><a href="/about/enhancing-market-integrity"
hreflang="en">Enhancing market integrity</a></li>
        <li class="menu--item"><a href="/about/international-standards-
regulations" hreflang="en">International standards and regulations</a></li>
        <li class="menu--item"><a href="/opbas" hreflang="en">Office for
Professional Body Anti-Money Laundering Supervision (OPBAS)</a></li>
        <li class="menu--item"><a href="/our-approach-menu"
hreflang="en">Our Approach</a></li>
```

```
        <li class="menu--item"><a href="/about/promoting-competition"
hreflang="en">Promoting competition</a></li>
        <li class="menu--item"><a href="/about/protecting-consumers"
hreflang="en">Protecting consumers</a></li>
        <li class="menu--item"><a href="/about/uk-regulators-government-other-
bodies/statutory-panels" hreflang="en">Statutory panels</a></li>
        <li class="menu--item"><a href="/about/uk-regulators-government-other-
bodies" hreflang="en">UK regulators, government and other bodies</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
98d2d5e840516af525ce14cd341ade2d7e6dc99c54a54500cc2f0cf13d952e90">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">How we
regulate</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
80f77116c1f270d983ab87c424497b96e31d910cd9579b8fe36ce66d1efa0ec2">



           <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/promoting-competition/powers"
hreflang="en">Competition law</a></li>
        <li class="menu--item"><a href="/about/enforcement"
hreflang="en">Enforcement</a></li>
```

```
        <li class="menu--item"><a href="/about/handbook"
hreflang="en">Handbook of rules and guidance</a></li>
        <li class="menu--item"><a href="/about/handbook/principles-good-
regulation" hreflang="en">Principles of good regulation</a></li>
        <li class="menu--item"><a
href="/about/promoting-competition/procedural-officer" hreflang="en">Raising
procedural issues with our Procedural Officer</a></li>
        <li class="menu--item"><a href="/about/supervision"
hreflang="en">Supervision</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
e6c18f90e4382cd6d2563458b5c10e78bba8ebb10adef228e586b0216a129cb5">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

             </div>

        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">How we
operate</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
8a451d4fca8fd55c2f348a37bd1e392a8783067c823f126649c6e7c98ce89bc8">



           <div class="view-content">
        <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/allowances-expenses"
hreflang="en">Allowances and expenses </a></li>
```

```
        <li class="menu--item"><a href="/about/complain-about-regulators"
hreflang="en">Complain about us, the PRA or the Bank of England (the
regulators)</a></li>
        <li class="menu--item"><a href="/about/corporate-responsibility"
hreflang="en">Corporate responsibility</a></li>
        <li class="menu--item"><a href="/about/data-strategy"
hreflang="en">Data strategy </a></li>
        <li class="menu--item"><a href="/about/procuring-goods-services"
hreflang="en">Procuring goods and services</a></li>
        <li class="menu--item"><a href="/about/reporting-treasury-parliament"
hreflang="en">Reporting to Treasury and Parliament</a></li>
        <li class="menu--item"><a href="/about/transparency"
hreflang="en">Transparency</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
67ab2663d7379bc4a5b28b1e38e455c87b119239a62b646bdec4bbb79dd87eeb"
>



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Our
structure</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
4b14e16d1ee17aeb5b173e02c61d15fb95f23062047f69faf34d215f66a318e0">



          <div class="view-content">
       <div class="item-list">
```

```
  <ul>

        <li class="menu--item"><a href="/about/chair"
hreflang="en">Chair</a></li>
        <li class="menu--item"><a href="/about/chief-executive"
hreflang="en">Chief Executive</a></li>
        <li class="menu--item"><a href="/about/committees"
hreflang="en">Committees</a></li>
        <li class="menu--item"><a href="/about/executive-committees"
hreflang="en">Executive committees</a></li>
        <li class="menu--item"><a href="/about/fca-board" hreflang="en">The
FCA Board</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
8cdc05b8eda24d1e9b0f28ca30ec8ffce0a61755df2f020fa18a9fbe360a6d38">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0"
class="no-link">Careers</span></h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
298822ef2b5984d251f342d657c80625e717ebbfd12b7aa9bdabddd28cf325a4">



           <div class="view-content">
       <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/careers-home" hreflang="en">Careers
home</a></li>
        <li class="menu--item"><a href="/careers/early-careers"
hreflang="en">Early careers</a></li>
        <li class="menu--item"><a href="/careers/experienced-professionals"
hreflang="en">Experienced professionals</a></li>
        <li class="menu--item"><a href="/careers/search-jobs-apply"
hreflang="en">Search jobs and apply</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Contact
us</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
82781fa4b0ff0ed629f8eb0fa5a0796e38b3558413da927366b2e875bf4ff559">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/contact-us-web-chat-email-phone-or-
post" hreflang="en">Contact us by web chat, email, phone or post</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
```

```
                                        <a href="/firms" class="dropdown-toggle
mega-menu__level-one-link"
data-drupal-link-system-path="node/2886">Firms</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Firm
types</span></h4><div class="megamenu__menu view view-megamenu-block
view-id-megamenu_block view-display-id-megamenu_firms_types js-view-dom-id-
f98baf1f85e3126e6d5e102d38f696034ca7332cba0731b4b1f99fd5a5588ddc
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
      <div class="container">
        <div class="row">
          <div class="item-list firms-types">

  <ul>

        <li class="menu--item"><a href="/firms/banks-building-societies-credit-
unions" hreflang="en">Banks, building societies and credit unions</a></li>
        <li class="menu--item"><a href="/firms/claims-management-companies"
hreflang="en">Claims management companies</a></li>
        <li class="menu--item"><a href="/firms/consumer-credit"
hreflang="en">Consumer credit firms</a></li>
        <li class="menu--item"><a href="/firms/electronic-money-payment-
institutions" hreflang="en">Electronic money and payment
institutions</a></li>
        <li class="menu--item"><a href="/firms/innovation" hreflang="en">FCA
Innovation Hub</a></li>
        <li class="menu--item"><a href="/firms/financial-advisers"
hreflang="en">Financial advisers</a></li>
        <li class="menu--item"><a href="/firms/general-insurers-insurance-
intermediaries" hreflang="en">General insurers and insurance
intermediaries</a></li>
        <li class="menu--item"><a href="/firms/investment-managers"
hreflang="en">Investment managers</a></li>
        <li class="menu--item"><a href="/firms/life-insurers-pension-providers"
hreflang="en">Life insurers and pension providers</a></li>
        <li class="menu--item"><a href="/firms/mortgage-lenders-
intermediaries" hreflang="en">Mortgage lenders and intermediaries</a></li>
        <li class="menu--item"><a href="/firms/mutual-societies"
hreflang="en">Mutual societies</a></li>
        <li class="menu--item"><a href="/firms/sole-advisers"
hreflang="en">Sole advisers</a></li>
```

```
        <li class="menu--item"><a href="/firms/wealth-managers"
hreflang="en">Wealth managers</a></li>

  </ul>

</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">New firm
authorisation</span></h4><div class="view view-megamenu-block-items view-
id-megamenu_block_items view-display-id-default js-view-dom-id-
965fa0c23edf5453a4d111f238db3acac183d4eed86b39cabb92bcd0f471cbdc">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/authorisation"
hreflang="en">Authorisation: what's involved</a></li>
        <li class="menu--item"><a href="/firms/authorisation/how-to-apply"
hreflang="en">How to apply for authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/cancel"
hreflang="en">How to cancel an authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/process"
hreflang="en">Our authorisation process</a></li>

  </ul>

</div>

    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Tasks for
regulated firms</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
74b2ebb7594f58956d59968b8621cf1c2dcc1fe2e5d73b8b538f0acdd5426a7b">



          <div class="view-content">
```

```
        <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/appointed-representatives-
principals" hreflang="en">Appointed representatives and principals</a></li>
        <li class="menu--item"><a href="/firms/approved-persons"
hreflang="en">Approved persons</a></li>
        <li class="menu--item"><a href="/firms/change-control"
hreflang="en">Change in control</a></li>
        <li class="menu--item"><a href="/firms/client-money-assets"
hreflang="en">Client money and assets</a></li>
        <li class="menu--item"><a href="/firms/defined-benefit-pension-
transfers" hreflang="en">Defined benefit pension transfers</a></li>
        <li class="menu--item"><a href="/firms/directory-persons"
hreflang="en">Directory of certified and assessed persons</a></li>
        <li class="menu--item"><a href="/firms/fair-treatment-customers"
hreflang="en">Fair treatment of customers</a></li>
        <li class="menu--item"><a href="/firms/fees" hreflang="en">Fees and
levies</a></li>
        <li class="menu--item"><a href="/firms/financial-promotions-adverts"
hreflang="en">Financial promotions and adverts</a></li>
        <li class="menu--item"><a href="/firms/passporting"
hreflang="en">Passporting</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Focus
areas</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
86252a9957cc08f8049718661758201a653c6352b05a8926e823a8e82bfb2429"
>



          <div class="view-content">
        <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/investment-firms-prudential-
regime-ifpr" hreflang="en"> Investment Firms Prudential Regime (IFPR)
</a></li>
        <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
        <li class="menu--item"><a href="/brexit/resources"
hreflang="en">Brexit resources</a></li>
```

```
        <li class="menu--item"><a href="/firms/business-interruption-insurance"
hreflang="en">Business interruption insurance </a></li>
        <li class="menu--item"><a href="/firms/complaints-data"
hreflang="en">Complaints data</a></li>
        <li class="menu--item"><a href="/coronavirus/information-firms"
hreflang="en">Coronavirus (Covid-19): Information for firms</a></li>
        <li class="menu--item"><a href="/firms/cryptoassets"
hreflang="en">Cryptoassets: our work</a></li>
        <li class="menu--item"><a href="/firms/financial-crime/money-
laundering-regulations" hreflang="en">Money Laundering Regulations</a></li>
        <li class="menu--item"><a href="/firms/senior-managers-certification-
regime" hreflang="en">Senior Managers and Certification Regime </a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Registers and
systems</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
f1de1e2645167a597ba9063296f9201b02a3212431326410c1f14aaf2f69ac26">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/connect"
hreflang="en">Connect</a></li>
        <li class="menu--item"><a href="/firms/financial-services-register"
hreflang="en">Financial Services Register</a></li>
        <li class="menu--item"><a href="/firms/mutuals-public-register"
hreflang="en">Mutuals Public Register</a></li>
        <li class="menu--item"><a href="/firms/regdata"
hreflang="en">RegData</a></li>
        <li class="menu--item"><a
href="/firms/regulated-covered-bonds/register" hreflang="en">Regulated
Covered Bonds Register</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
```

```
          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                                <a href="/markets" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2891">Markets</a>
                                <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Primary
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
8b0b71cee92c5e5c3085c63ce8c56668dce9f6765f2ac3cba939e6cc2ca30541">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/ukla/regulatory-disclosures"
hreflang="en">Regulatory Disclosures</a></li>

  </ul>

</div>

    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Markets
policy</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
0877a2edf925de1d8e00ee49faad56d15490cba2b851e34b7eb9b46c6beac9f9">
```

```
          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
         <li class="menu--item"><a href="/markets/data-reporting-services-
providers-drsps" hreflang="en">Data reporting services providers</a></li>
         <li class="menu--item"><a href="/markets/securitisation"
hreflang="en">Securitisation</a></li>
         <li class="menu--item"><a href="/markets/uk-emir" hreflang="en">UK
EMIR</a></li>
         <li class="menu--item"><a href="/markets/sftr" hreflang="en">UK
Securities Financing Transactions Regulation (UK SFTR)</a></li>

  </ul>

</div>

     </div>

         </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Regulated
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
bc6b1610e29b56ac9d7b7a7ba30923948e113b52da4041877b919833359cf6d8"
>



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/markets/benchmarks"
hreflang="en">Benchmarks</a></li>
         <li class="menu--item"><a href="/markets/central-securities-
depositories" hreflang="en">Central securities depositories</a></li>

  </ul>

</div>

     </div>

         </div>
</div>
```

```
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Market
abuse</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
c1483ec221c07f43dded14022fcaf0aca1641943bfb8e41971389f4817ca8d93">



            <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/markets/market-abuse/how-report-
suspected-market-abuse-firm-or-trading-venue" hreflang="en">How to report
suspected market abuse as a firm or trading venue</a></li>
          <li class="menu--item"><a href="/markets/market-abuse/how-report-
suspected-market-abuse-individual" hreflang="en">How to report suspected
market abuse as an individual</a></li>
          <li class="menu--item"><a href="/markets/market-abuse"
hreflang="en">Market abuse</a></li>
          <li class="menu--item"><a href="/markets/market-abuse/regulation"
hreflang="en">Market Abuse Regulation</a></li>
          <li class="menu--item"><a href="/markets/market-abuse/polling-and-
market-abuse-regulation" hreflang="en">Polling and Market Abuse
Regulation</a></li>

  </ul>

</div>

      </div>

          </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Short
selling</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
3c1d14d79d08ac54c9befb3f9db3dc09f2ce629757b76182af5ea35accfeda7e">



            <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/markets/short-selling/exemptions-
requirements" hreflang="en">Exemptions from short-selling
requirements</a></li>
          <li class="menu--item"><a href="/markets/short-selling/notification-and-
disclosure-net-short-positions" hreflang="en">Notification and disclosure of net
short positions</a></li>
```

```
        <li class="menu--item"><a href="/markets/short-selling"
hreflang="en">Short selling</a></li>
        <li class="menu--item"><a href="/markets/short-selling/restrictions-
prohibitions" hreflang="en">Short selling restrictions and prohibitions</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Transaction
reporting</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
9a4cdd45d2bffcded614e7394d179264716cda21a5add5e32d330dbddb03095d">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a
href="/markets/transaction-reporting/instrument-reference-data"
hreflang="en">Instrument Reference Data</a></li>
        <li class="menu--item"><a
href="/markets/transaction-reporting/reportable-instruments"
hreflang="en">Reportable instruments</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting/access-
change-sample-data-extracts" hreflang="en">Requesting sample transaction
reporting data</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting"
hreflang="en">Transaction reporting</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>
```

```
            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-12 col-sm-2 mega-menu__level-one-item">
                                                <a href="/consumers" class="dropdown-toggle mega-menu__level-one-link" data-drupal-link-system-path="node/2901">Consumers</a>
                                <div class="megamenu__menu view view-megamenu-block view-id-megamenu_block view-display-id-megamenu_block_contextual dropdown-menu mega-menu__level-two-wrapper has-promo">



            <div class="view-content">
        <div class="container">
          <div class="row">
              <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><span tabindex="0" class="no-link">Complaints and compensation</span></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-0d19b5954ed5b47273f710746776c65282c63916b5686b5765832b559d8bc6a9" >



            <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/consumers/claim-compensation-firm-fails" hreflang="en">How to claim compensation if a firm fails</a></li>
          <li class="menu--item"><a href="/consumers/how-complain" hreflang="en">How to complain</a></li>
          <li class="menu--item"><a href="/consumers/how-complain/report-information-payment-services-e-money-firm" hreflang="en">Report information about a payment services or e-money firm</a></li>
          <li class="menu--item"><a href="/consumers/rights-victims" hreflang="en">Rights of victims</a></li>

  </ul>

</div>

      </div>

          </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-857b8ff8f60c7d86f61b5699be9f2dc6fa49cde3d4608987ce81ae8f52331cbb">



            <div class="view-content">
```

```
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Report a
firm</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
5f78dd80693182aff210201de60d3c398f756e64aaa537be51e5dd1274f76137">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/misleading-financial-
promotions" hreflang="en">Misleading financial promotions</a></li>
        <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>
        <li class="menu--item"><a href="/consumers/unfair-contracts"
hreflang="en">Unfair contracts</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
fca98b7b3fa9af3391c94b523fe3ad646b841c2da8a9279a6f7a78ea251a45d1">



          <div class="view-content">
          <div class="views-row">
```


```
<h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
```

```
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0"
class="no-link">Scams</span></h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
e27941b003886848c1725e33b3f63c9ae40653c26ad4874a7dfc80d8eb825320">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/banking-online-account-
scams" hreflang="en">Banking and online account scams</a></li>
        <li class="menu--item"><a href="/scamsmart/binary-options-scams"
hreflang="en">Binary options scams</a></li>
        <li class="menu--item"><a href="/scamsmart/cryptoasset-investment-
scams" hreflang="en">Cryptoasset investment scams</a></li>
        <li class="menu--item"><a href="/scamsmart/how-avoid-investment-
scams" hreflang="en">How to avoid investment scams</a></li>
        <li class="menu--item"><a href="/scamsmart/how-avoid-pension-scams"
hreflang="en">How to avoid pension scams</a></li>
        <li class="menu--item"><a href="/consumers/loan-fee-fraud"
hreflang="en">Loan fee fraud</a></li>
        <li class="menu--item"><a href="/consumers/money-transfer-scams"
hreflang="en">Money transfer scams</a></li>
        <li class="menu--item"><a href="/scamsmart/online-trading-scams"
hreflang="en">Online trading scams</a></li>
        <li class="menu--item"><a href="/consumers/ppi-refund-scams"
hreflang="en">PPI refund scams</a></li>
        <li class="menu--item"><a href="/consumers/protect-yourself-scams"
hreflang="en">Protect yourself from scams</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
36ce3bd624b220154bfae6cf10ed57fe78ac8d6ecfa9b169f49cdbfd4b0c9f73">
```

```
          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Know your
rights</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
66b2be33bedcf368f29d3c52b3feda0e69c282d3629807042bbf8cb5bdde06fd">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/check-if-firm-fca-
authorised" hreflang="en">Check if a firm is FCA authorised</a></li>
        <li class="menu--item"><a href="/consumers/deposit-savings-protection"
hreflang="en">Deposit and savings protection</a></li>
        <li class="menu--item"><a href="/consumers/how-brexit-could-affect-
you" hreflang="en">How Brexit could affect you</a></li>
        <li class="menu--item"><a href="/consumers/interest-rate-hedging-
products" hreflang="en">Interest rate hedging products (IRHP)</a></li>
        <li class="menu--item"><a href="/consumers/loans-credit"
hreflang="en">Loans and credit</a></li>
        <li class="menu--item"><a href="/consumers/mini-bonds"
hreflang="en">Mini-bonds</a></li>
        <li class="menu--item"><a href="/ppi-explained" hreflang="en">PPI:
payment protection insurance</a></li>
        <li class="menu--item"><a href="/consumers/unauthorised-payments-
account" hreflang="en">Unauthorised payments from your account</a></li>
        <li class="menu--item"><a href="/consumers/using-payment-service-
providers" hreflang="en">Using payment service providers</a></li>

  </ul>

</div>

     </div>

        </div>
```

<h3 class="promo-block__title">Find out if a firm or individual is unauthorised</h3>

Check our Warning list

Close menu

<li class="tb-megamenu-item level-1 mega dropdown col-xs-12 col-sm-2 mega-menu__level-one-item">
News

<h4 class="menu__heading">
News
</h4>

```
  <ul>

        <li class="menu--item"><a href="/news/news-stories/news-stories"
hreflang="en">News stories</a></li>
        <li class="menu--item"><a href="/news/newsletters/newsletters"
hreflang="en">Newsletters</a></li>
        <li class="menu--item"><a href="/news/press-releases/press-releases"
hreflang="en">Press releases</a></li>
        <li class="menu--item"><a href="/news/speeches/speeches"
hreflang="en">Speeches</a></li>
        <li class="menu--item"><a href="/news/statements/statements"
hreflang="en">Statements</a></li>
        <li class="menu--item"><a href="/news/warnings/warnings"
hreflang="en">Warnings</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news/media-centre" hreflang="en">Media
centre</a></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
dd8c97ac14f7bb4d4585623ac282336cca381195f82c62f0f02fe0eba3a72ed5">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/media-library"
hreflang="en">Media library</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
8fc8b012887c217f8bbb3d1b305acd47a0a46ece41e7e0195331b4da92998844">



          <div class="view-content">
```

```
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/events"
hreflang="en">Events</a></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
f845790fe7e9dfd42b071390968a0f7f2fc3c7ee7563fa3b14cfa62f6bedac7d">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/see-all-fca-events"
hreflang="en">See all FCA events</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
719b95ee0d529e86d143aa8da488c555405ea13d83fcbccf72c32bf109c0dcdc">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/insight"
```

hreflang="en">Insight</h4>

<li class="menu--item">The FCA home for independent opinion

<h3 class="promo-block__title">Sign up to receive daily alerts on the warnings we issue</h3> Receive new and updated warnings in a daily email.
Sign up

Close menu

<li class="last tb-megamenu-item level-1 mega dropdown col-xs-12 col-sm-2 mega-menu__level-one-item">

```
                                        <a href="/publications" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/6011">Publications</a>
                                <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">
  <div class="view-content">
    <div class="container">
      <div class="row">
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?p_search_term=
%20&amp;category=policy%20and%20guidance%2Cpolicy%20and
%20guidance-policy%20statements%2Cpolicy%20and%20guidance-finalised
%20guidance%2Cpolicy%20and%20guidance-consultation%20papers%2Cpolicy
%20and%20guidance-guidance%20consultations%2Cpolicy%20and
%20guidance-feedback%20statements%2Cpolicy%20and%20guidance-
discussion%20papers%2Cpolicy%20and%20guidance-calls%20for%20input
%2Cpolicy%20and%20guidance-newsletters%2Cpolicy%20and%20guidance-
handbook&amp;sort_by=dmetaZ" hreflang="en">Policy and
guidance</a></h4>
           <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
category=corporate%20documents%2Ccorporate%20documents-annual
%20reports%2Ccorporate%20documents-business%20plans%2Ccorporate
%20documents-corporate%20documents%2Ccorporate%20documents-impact
%20assessments%2Ccorporate%20documents-memorandums%20of
%20understanding%2Ccorporate%20documents-correspondence%2Ccorporate
%20documents-foi%20releases%2Ccorporate%20documents-meeting
%20minutes&amp;start=1" hreflang="en">Corporate documents</a></h4>
           <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
p_search_term=&amp;category=notices%20and%20decisions-decision
%20notices%2Cnotices%20and%20decisions-libor%20notices%2Cnotices
%20and%20decisions-final%20notices%2Cnotices%20and%20decisions-warning
%20notices%2Cnotices%20and%20decisions-supervisory%20notices%2Cnotices
%20and%20decisions-cancellation%20notices%2Cnotices%20and%20decisions-
```

requirement%20notices%2Cnotices%20and%20decisions-temporary%20product
%20interventions%2Cnotices%20and%20decisions-undertakings%2Cnotices
%20and%20decisions-waivers%20and%20crr%20notices"
hreflang="en">Notices and decisions</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<h4
class="menu__heading">Data</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<h4
class="menu__heading"><a href="/publications/search-results?
category=research%20and%20data%2Cresearch%20and%20data-market
%20studies%2Cresearch%20and%20data-thematic%20reviews%2Cresearch
%20and%20data-multi-firm%20reviews%2Cresearch%20and%20data-occasional
%20papers%2Cresearch%20and%20data-research%2Cresearch%20and
%20data-data&start=1" hreflang="en">Research</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<h4
class="menu__heading"><a href="/publications/search-results?
start=1&category=forms" hreflang="en">Forms</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<a tabindex="0" class="megamenu__close btn--close text-hide
hidden-xs js-megamenu-close">Close menu

```
      </div>
    </div>
  </div>
</div>

            </li>
        </ul>

</div>

  </nav>


              </div>
            </section>
          </div>
        </nav>
      </div>
    </div>

    </div>
  </div>
</header>

<!-- Breadcrumb -->
    <div class="container" role="banner" aria-labelledby="breadcrumb">
    <div id="breadcrumb" class="breadcrumb-wrapper">
      <ol class="breadcrumb">
                <li><a href="/">Home</a></li>
                <li><a href="/about">About Us</a></li>
                <li class="active">Enhancing market integrity</li>
            </ol>
    </div>
  </div>



          <div role="main" class="main-container js-quickedit-main-content">


                                                <section>


                            <div class="highlighted">  <div class="region region-
highlighted">
    <div data-drupal-messages-fallback="" class="hidden"></div>

  </div>
</div>




  <a id="main-content"></a>
```

```
    <div class="region region-content">


<div class="container container-header-- ">
  <div class="row row--relative">
    <header data-history-node-id="2951" role="article"
about="/about/enhancing-market-integrity" class="article-header col-xs-12 four-
step-limit col-sm-9">

            <h1 class="page-header">

<span>Enhancing market integrity</span>

       </h1>



                    <div class="article-meta ">


           <span class="pubdate">First published:
          <time datetime="2016-04-19T12:01:00Z">19/04/2016</time>

                          </span>

          <span class="pubdate latest">Last updated: <span
class="date">16/09/2019</span></span>


  </div>
         </header>

     </div>
</div>

<div class="container">
  <div class="row">

<article data-history-node-id="2951" about="/about/enhancing-market-
integrity" class="article-header col-xs-12 four-step-limit col-sm-9 has-sidebar
clearfix article-content--">
  <div class="node-content__wrapper node-content__wrapper--border">




<section class="copy-highlighted component fca-colour--6c1d45">
  <div class="container">
                                                <p>We aim to support and empower a
healthy and successful financial system, where firms can thrive and consumers
can place their trust in transparent and open markets.</p>
```

</section>

<section class="copy-block default">

We protect and enhance the integrity of the UK financial system. This benefits firms, individuals and society as a whole, and we work to ensure markets are effective, efficient and reliable.
The markets need to be supported by resilient infrastructure, with appropriate access and transparency to meet the needs of the consumers, corporates and other wholesale clients that use them.
We seek to ensure that:
senior management are accountable for their capital markets activities, including principal and agency responsibilities
there is a positive culture of proactively identifying and managing conflicts of interest
there is orderly resolution and return of client assets
firms’ business models, activities, controls and behaviour maintain trust in the integrity of markets and do not create or allow market abuse, systemic risk or financial crime
market efficiency, cleanliness and resilience is delivered through transparency, surveillance and the supervision of infrastructures, as well as their principal users
firms, acting as agents on behalf of their clients, put clients’ best interests at the heart of their businesses
we intervene early in wholesale markets to mitigate the risk of harm being transmitted to retail consumers
 We also have a duty to promote effective competition when addressing our market integrity objective. Specifically, FSMA provides that we must, so far as is compatible with acting in a way which advances the market integrity objective, discharge our general functions in a way which promotes effective competition in the interests of consumers.
As a matter of policy we normally aim to choose the most pro-competitive measure open to us provided that it is compatible with our duties as a whole. Consideration of how to apply this in practice will be made on a case-by-case basis.

</section>

<form class="webform-submission-form webform-submission-add-form webform-submission-page-feedback-form-form webform-submission-page-feedback-form-add-form webform-submission-page-feedback-form-node-2951-form webform-submission-page-feedback-form-node-2951-add-form js-webform-details-toggle webform-details-toggle webform-client-form webform-client-form-feedback-form fca-custom-form webform-conditional-processed" data-drupal-selector="webform-submission-page-feedback-form-node-2951-add-form" novalidate="novalidate" action="/about/enhancing-market-integrity#webform-submission-page-feedback-form-node-2951-add-form" method="post" id="webform-submission-page-feedback-form-node-2951-add-form" accept-charset="UTF-8" data-once="form-updated" data-drupal-form-fields="edit-radios-yes,edit-radios-no,edit-what-can-we-do-to-improve-pages-like-this-,edit-what-did-you-find-helpful-,edit-actions-submit,edit-url-hp">

  <h3>Was this page helpful?</h3>

<fieldset data-drupal-selector="edit-radios" class="radios--wrapper fieldgroup form-composite webform-composite-hidden-title js-webform-type-radios webform-type-radios js-form-item form-item js-form-wrapper form-wrapper" id="edit-radios--wrapper" role="radiogroup" aria-labelledby="edit-radios--wrapper-legend">
     <legend id="edit-radios--wrapper-legend">
    radios
  </legend>

     <label for="edit-radios-yes" class="control-label option"><input data-drupal-selector="edit-radios-yes" class="form-radio" type="radio" id="edit-radios-yes" name="radios" value="Yes">Yes</label>

```
    <label for="edit-radios-no" class="control-label option"><input data-drupal-selector="edit-radios-no" class="form-radio" type="radio" id="edit-radios-no" name="radios" value="No"><span class="fca-custom-label">No
</span></label>


  </div>
</div>

        </div>
</fieldset>
<div class="js-webform-states-hidden form-item js-form-item form-type-textarea js-form-type-textarea form-item-what-can-we-do-to-improve-pages-like-this- js-form-item-what-can-we-do-to-improve-pages-like-this- form-group" style="display: none;">
    <label for="edit-what-can-we-do-to-improve-pages-like-this-" class="control-label">What can we do to improve pages like this?  </label>


  <div class="form-textarea-wrapper">
  <textarea data-drupal-selector="edit-what-can-we-do-to-improve-pages-like-this-" class="form-textarea form-control resize-vertical" data-drupal-states="{&amp;quot;visible&amp;quot;:{&amp;quot;.webform-submission-page-feedback-form-node-2951-add-form :input[name=\u0022radios\u0022]&amp;quot;:{&amp;quot;value&amp;quot;:&amp;quot;No&amp;quot;}}}" id="edit-what-can-we-do-to-improve-pages-like-this-" name="what_can_we_do_to_improve_pages_like_this_" rows="5" cols="60"></textarea>
</div>




  </div>
<div class="js-webform-states-hidden form-item js-form-item form-type-textarea js-form-type-textarea form-item-what-did-you-find-helpful- js-form-item-what-did-you-find-helpful- form-group" style="display: none;">
    <label for="edit-what-did-you-find-helpful-" class="control-label">What did you find helpful?</label>


  <div class="form-textarea-wrapper">
  <textarea data-drupal-selector="edit-what-did-you-find-helpful-" class="form-textarea form-control resize-vertical" data-drupal-states="{&amp;quot;visible&amp;quot;:{&amp;quot;.webform-submission-page-feedback-form-node-2951-add-form :input[name=\u0022radios\u0022]&amp;quot;:{&amp;quot;value&amp;quot;:&amp;quot;Yes&amp;quot;}}}" id="edit-what-did-you-find-helpful-" name="what_did_you_find_helpful_" rows="5" cols="60"></textarea>
</div>




  </div>
```

<input data-drupal-selector="edit-page-title" type="hidden" name="page_title" value="Enhancing market integrity"><input data-drupal-selector="edit-page-url" type="hidden" name="page_url" value="https://www.fca.org.uk/about/enhancing-market-integrity "> <button class="webform-button--submit button button--primary js-form-submit form-submit btn-primary btn" data-drupal-selector="edit-actions-submit" type="submit" id="edit-actions-submit" name="op" value="Submit Feedback">Submit Feedback</button>

<input autocomplete="off" data-drupal-selector="form-mxdhkwdgw1wefkbt4znhfkmnvu0hzlgkwr1v5zxaik" type="hidden" name="form_build_id" value="form--MxDhkWdgW1wefkBt4zNhFKMnvu0HzlGKWr1V5ZxAik">
<input data-drupal-selector="edit-webform-submission-page-feedback-form-node-2951-add-form" type="hidden" name="form_id" value="webform_submission_page_feedback_form_node_2951_add_form">

<label for="edit-url-hp" class="control-label">Leave this field blank</label>

<input autocomplete="off" data-drupal-selector="edit-url-hp" class="form-text form-control" type="text" id="edit-url-hp" name="url_hp" value="" size="20" maxlength="128">

</form>

</article>

Print Page

```
                                        <div class="service-links-linkedin article-action">
                  <a href="https://www.linkedin.com/shareArticle?
mini=true&amp;amp;url=https%3A//www.fca.org.uk/about/enhancing-market-
integrity&amp;amp;title=Enhancing%20market
%20integrity&amp;amp;summary=&amp;amp;source=FCA" title="Publish this post to
LinkedIn" aria-label="Publish this post to LinkedIn" class="service-links-linkedin
sprites service-links w16 print-ignore" rel="nofollow" target="_blank">
                    <span class="sr-only">Linkedin</span>
                  </a>
                 </div>
                                                        <div class="service-links-twitter article-
action">
                  <a
href="https://twitter.com/share?url=https%3A//www.fca.org.uk/about/enhancing-
market-integrity&amp;amp;text=Enhancing%20market
%20integrity&amp;amp;summary=&amp;amp;source=FCA" title="Share this on Twitter"
aria-label="Share this on Twitter" class="service-links-twitter sprites service-
links w16 print-ignore" rel="nofollow" target="_blank">
                    <span class="sr-only">Twitter</span>
                  </a>
                 </div>
                                                      <div class="email_share last article-
action">
                 <a href="mailto:?Subject=Enhancing%20market%20integrity%20at
%20FCA&amp;amp;Body=I%20saw%20this%20on%20the%20FCA%20website
%20and%20thought%20you%20might%20be%20interested%20https%3A//
www.fca.org.uk/about/enhancing-market-integrity" title="Share with Email" aria-
label="Share with Email" class="print_mail print-ignore" rel="nofollow"></a>
                </div>

</div>
            <span class="header__social-share-txt" aria-hidden="true">
            Share page
          </span>
          </div>
        </div>
      </div>



          <div class="rhn__header">
        <h3 class="h5">
          <a class="rhn__header--collapse related-content__title rhn__header--title"
role="button" data-toggle="collapse" href="#relatedContentCollapse" aria-
expanded="false" aria-controls="relatedContentCollapse">
                                                        More on markets

          </a>
        </h3>
      </div>
      <div class="rhn__items rhn__items--linked collapse in"
id="relatedContentCollapse" aria-expanded="false" role="tabpanel">
                                                      <div class="related-content__item
rhn__item first">
```

```
    <a href="/markets">Markets home</a>
  </div>
                                        <div class="related-content__item rhn__item
last">
    <a href="/markets/primary-markets">Primary Markets home</a>
  </div>

        <div class="rhn__hr" aria-hidden="true"></div>
      </div>


          <div class="rhn__header">
        <h3 class="h5">
          <a class="rhn__header--collapse useful-resources__title rhn__header--title"
role="button" data-toggle="collapse" href="#usefulResourcesCollapse" aria-
expanded="false" aria-controls="usefulResourcesCollapse">
                                                  What we do

          </a>
        </h3>
      </div>
      <div class="rhn__items rhn__items--linked collapse in"
id="usefulResourcesCollapse" aria-expanded="false" role="tabpanel">
                                                  <div class="related-content__item
rhn__item first">
    <a href="/about/the-fca">About the FCA</a>
  </div>
                                        <div class="related-content__item
rhn__item">
    <a href="/about/international-standards-regulations">International standards
and regulations</a>
  </div>
                                        <div class="related-content__item
rhn__item">
    <a href="/about/promoting-competition">Promoting competition</a>
  </div>
                                        <div class="related-content__item
rhn__item">
    <a href="/about/protecting-consumers">Protecting consumers</a>
  </div>
                                        <div class="related-content__item
rhn__item">
    <a href="/about/sector-overview">Sector overview</a>
  </div>
                                        <div class="related-content__item
rhn__item">
    <a href="/about/uk-regulators-government-other-bodies/statutory-
panels">Statutory panels</a>
  </div>
                                        <div class="related-content__item rhn__item
last">
    <a href="/about/uk-regulators-government-other-bodies">UK regulators,
government and other bodies</a>
  </div>
```

```
        <div class="rhn__hr" aria-hidden="true"></div>
      </div>



      </div>
</div>
      </div>
</div>


  </div>

                  </section>

                                          </div>

      <footer class="footer">
      <div class="footer-main">
        <div class="container">
          <div class="row">
            <div class="region region-footer">



  <section id="block-menu-menu-onsite-links" class="block block-menu clearfix
footer-main__column footer-main__column--no-title">


  <ul class="menu nav">
        <li class="leaf">
      <a href="/accessibility">Accessibility</a>
    </li>
        <li class="leaf">
      <a href="/about/complain-about-regulators">Complain about us</a>
    </li>
        <li class="leaf">
      <a href="/legal">Copyright notice</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility">Corporate responsibility</a>
    </li>
        <li class="leaf">
      <a href="/about/cymraeg">Cymraeg</a>
    </li>
        <li class="leaf">
      <a href="/freedom-information">Freedom of information</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility#modern_slavery">Modern Slavery
and Human Trafficking Statement</a>
    </li>
        <li class="leaf">
```

```
    <a href="/privacy">Privacy</a>
  </li>
      <li class="leaf">
    <a href="/sitemap">Sitemap</a>
  </li>
      <li class="leaf">
    <a href="/translated-pages">Translated languages</a>
  </li>
    </ul>
</section>



  <section id="block-menu-menu-social" class="block block-menu contextual-links-region clearfix footer-main__column footer-main__column--social">

    <h3 class="block block-menu contextual-links-region footer-main__menu-title">Social</h3>

  <ul class="menu nav">
        <li class="leaf social-footer-links__item social-footer-links__item--linkedin">
                <a href="https://www.linkedin.com/company/financial-conduct-authority" aria-label="LinkedIn" title="Publish this post to LinkedIn" class="linkedin ext" target="_blank" rel="noopener noreferrer" data-extlink="">
          <span class="visually-hidden">LinkedIn</span>
          <span class="social-footer-links__item__icon"></span>
        <span class="ext"></span></a>
            </li>
        <li class="leaf social-footer-links__item social-footer-links__item--rss feed">
                <a href="/news/rss.xml" aria-label="RSS Feed" title="Subscribe to our RSS feed" class="rss feed" target="_blank" rel="noopener noreferrer">
          <span class="visually-hidden">RSS Feed</span>
          <span class="social-footer-links__item__icon"></span>
        </a>
            </li>
        <li class="leaf social-footer-links__item social-footer-links__item--twitter">
                <a href="https://twitter.com/thefca" aria-label="Twitter" title="Share this on Twitter" class="twitter ext" target="_blank" rel="noopener noreferrer" data-extlink="">
          <span class="visually-hidden">Twitter</span>
          <span class="social-footer-links__item__icon"></span>
        <span class="ext"></span></a>
            </li>
    </ul>

</section>
```

```
  <section id="block-menu-menu-systems" class="block block-menu clearfix
footer-main__column">

      <h3 id="footerSystemsList" class="block block-menu footer-main__menu-
title">
      <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerSystems" aria-expanded="false" aria-
controls="footerSystems">Registers and Systems</a>
      <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerSystems" class="collapse" aria-hidden="true">
    <ul class="menu nav">
            <li class="leaf">
        <a href="/firms/mutuals-public-register"> Mutuals Public Register</a>
      </li>
            <li class="leaf">
        <a href="/firms/connect">Connect</a>
      </li>
            <li class="leaf">
        <a href="/about/handbook">FCA Handbook</a>
      </li>
            <li class="leaf">
        <a href="/firms/financial-services-register">Financial Services
Register</a>
      </li>
            <li class="leaf">
        <a href="/firms/regdata">RegData</a>
      </li>
          </ul>
  </div>

</section>




  <section id="block-menu-menu-careers" class="block block-menu clearfix
footer-main__column">
      <h3 id="carrersList" class="block block-menu footer-main__menu-title">
    <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerCareers" aria-expanded="false" aria-
controls="footerCareers">Careers</a>
    <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerCareers" class="collapse" aria-hidden="true">
    <ul class="menu nav">
              <li class="leaf">
          <a href="/careers">Careers home</a>
        </li>
              <li class="leaf">
          <a href="/careers/early-careers">Early careers</a>
        </li>
```

```
            <li class="leaf">
          <a href="/careers/experienced-professionals">Experienced
professionals</a>
        </li>
            <li class="leaf">
          <a href="/careers/search-jobs-apply">Search jobs and apply</a>
        </li>
          </ul>
  </div>
</section>



<section id="block-block-1" class="block block-block clearfix footer-
main__column">
      <h3 id="contactInfo" class="block block-block footer-main__menu-title">
      <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerContact" aria-expanded="false" aria-
controls="footerContact">Contact</a>
      <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerContact" class="footer-main__content-wrapper collapse" aria-
hidden="true">
                                                <p>FCA Head Office</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p><a class="btn btn-primary" href="/contact">Contact us</a></p>


  </div>
</section>

  </div>

          </div>
          <div class="footer__plain-text-logo">
                      <a href="https://www.clearest.co.uk/gold-standard" title="Clear
English Gold Standard Award Logo" class="" target="_blank" rel="noopener">
            <span class="visually-hidden">Plain Language Commission Gold
Award</span>
            <img class="plain-text-logo__img"
src="/themes/custom/fca/images/PLC_CES_GOLD.png" alt="Clear English Gold
Standard Award Logo">
          </a>
          </div>
        </div>
      </div>
      <div class="footer-bottom">
        <div class="container">
          <div class="row">
            <div class="col-xs-8 col-sm-4 footer-bottom__column">
            <p class="footer-bottom__copyright">Copyright © 2022 FCA. All rights
reserved.</p>
```

```
          </div>
          <div class="col-xs-4 col-sm-4 footer-bottom__column">
            <div class="footer-bottom__back-to-top">
              <a href="#">
                <span class="glyphicon glyphicon-menu-up"
aria-hidden="true"></span>
                <p>Back to top</p>
              </a>
            </div>
          </div>
          <div class="col-xs-12 col-sm-4 footer-bottom__column">
            <p class="footer-bottom__company-number">Company no.
01920623</p>
          </div>
        </div>
      </div>
    </div>
  </footer>

</div>


<script type="application/json" data-drupal-selector="drupal-settings-
json">{"path":
{"baseUrl":"\/","scriptPath":null,"pathPrefix":"","currentPath":"node\/
2951","currentPathIsAdmin":false,"isFront":false,"currentLanguage":"en"},"plural
Delimiter":"\u0003","suppressDeprecationErrors":true,"multiselect":
{"widths":250},"selection_sharer":{"jquery_selectors":[".node-publication-
longform div",".node-publication-longform h1",".node-publication-longform
h2",".node-publication-longform h3",".node-publication-longform h4",".node-
publication-longform h5",".node-publication-longform h6",".node-publication-
longform p"]},"data":{"extlink":
{"extTarget":true,"extTargetNoOverride":false,"extNofollow":false,"extNoreferrer
":false,"extFollowNoOverride":false,"extClass":"ext","extLabel":"(link is
external)","extImgClass":false,"extSubdomains":false,"extExclude":"(fca\\.org\\.u
k)|(fsa\\.gov\\.uk)|
(fcatest\\.org\\.uk)","extInclude":"","extCssExclude":"","extCssExplicit":"","extAler
t":false,"extAlertText":"This link will take you to an external web site. We are not
responsible for their content.","mailtoClass":"0","mailtoLabel":"(link sends
email)","extUseFontAwesome":false,"extIconPlacement":"append","extFaLinkCla
sses":"fa fa-external-link","extFaMailtoClasses":"fa fa-envelope-
o","whitelistedDomains":null}},"bootstrap":
{"forms_has_error_value_toggle":1,"modal_animation":1,"modal_backdrop":"true
","modal_focus_input":1,"modal_keyboard":1,"modal_select_text":1,"modal_show
":1,"modal_size":"","popover_enabled":1,"popover_animation":1,"popover_auto_c
lose":1,"popover_container":"body","popover_content":"","popover_delay":"0","p
opover_html":0,"popover_placement":"right","popover_selector":"","popover_title
":"","popover_trigger":"click"},"ajaxTrustedUrl":
{"form_action_p_pvdeGsVG5zNF_XLGPTvYSKCf43t8qZYSwcfZl2uzM#webform-
submission-page-feedback-form-node-2951-add-
form":true,"form_action_p_pvdeGsVG5zNF_XLGPTvYSKCf43t8qZYSwcfZl2uzM":tru
e},"fcaFunnelback":{"funnelbackCollection":"fca-push-
prod"},"disable_all_popups":1,"global_popup":
{"popup_global_enabled":1,"popup_global_title":"Global popup banner
```

test","popup_global_text":"\u003Cp\u003Etest content\u0026nbsp;test content\
u0026nbsp;test content\u0026nbsp;test content\u0026nbsp;test content\
u0026nbsp;test content\u0026nbsp;test content.\u003C\/p\u003E\r\
n","popup_config_button":"Continue"},"eu_cookie_compliance":
{"cookie_policy_version":"1.0.0","popup_enabled":true,"popup_agreed_enabled":
false,"popup_hide_agreed":true,"popup_clicking_confirmation":false,"popup_scrol
ling_confirmation":false,"popup_html_info":"\u003Cdiv role=\u0022banner\u0022
class=\u0022eu-cookie-compliance-banner eu-cookie-compliance-banner-info
eu-cookie-compliance-banner--categories\u0022\u003E\n \u003Cdiv class=\
u0022popup-content info\u0022\u003E\n   \u003Cdiv class=\u0022popup-text\
u0022\u003E\n   \u003Cp\u003EWe use cookies to improve your online
experience. Some cookies are necessary to make the site work. We\u2019d like
to set additional cookies to understand how the website is used. These are
optional. All cookie data is anonymised. View \u003Ca data-entity-substitution=\
u0022canonical\u0022 data-entity-type=\u0022node\u0022 data-entity-uuid=\
u0022e112e960-2a79-48ce-9cd3-8537356a784a\u0022
href=\u0022\/privacy\/our-use-cookies\u0022 title=\u0022Our use of cookies\
u0022\u003Ecookies\u003C\/a\u003E.\u003C\/p\u003E\n\n   \u003C\/div\u003E\n
\u003Cul id=\u0022eu-cookie-compliance-categories\u0022 class=\u0022eu-
cookie-compliance-categories list-inline list-unstyled hidden\u0022\u003E\n
\u003Cli   class=\u0022eu-cookie-compliance-category\u0022\u003E\n   \
u003Cdiv\u003E\n   \u003Cinput type=\u0022checkbox\u0022 name=\
u0022cookie-categories\u0022 id=\u0022cookie-category-functional\u0022\n
value=\u0022functional\u0022 \u003E\n   \u003Clabel for=\u0022cookie-
category-functional\u0022\u003EFunctional\u003C\/label\u003E\n
\u003C\/div\u003E\n\n   \u003Cdiv class=\u0022eu-cookie-compliance-
category-description\u0022\u003EThese cookies are necessary for the operation
of the FCA.org.uk web site\u003C\/div\u003E\n   \u003C\/li\u003E\n
\u003Cli   class=\u0022eu-cookie-compliance-category\u0022\u003E\n   \
u003Cdiv\u003E\n   \u003Cinput type=\u0022checkbox\u0022 name=\
u0022cookie-categories\u0022 id=\u0022cookie-category-tracking_ad\u0022\n
value=\u0022tracking_ad\u0022 \u003E\n   \u003Clabel for=\u0022cookie-
category-tracking_ad\u0022\u003ENon-functional\u003C\/label\u003E\n   \
u003C\/div\u003E\n\n   \u003Cdiv class=\u0022eu-cookie-compliance-
category-description\u0022\u003EAccept analytics and campaign advertising
cookies\u003C\/div\u003E\n   \u003C\/li\u003E\n   \u003C\/ul\
u003E\n   \u003Cdiv class=\u0022eu-cookie-compliance-category-fca-custom\
u0022\u003E\n   \u003Cbutton type=\u0022button\u0022 class=\u0022btn
agree\u0022\u003EAccept additional cookies\u003C\/button\u003E\n   \
u003Cbutton type=\u0022button\u0022 class=\u0022btn dont-agree\u0022\
u003EReject additional cookies\u003C\/button\u003E\n   \u003C\/div\u003E\n
\u003C\/div\u003E\n\u003C\/div\
u003E","use_mobile_message":false,"mobile_popup_html_info":"\u003Cdiv role=\
u0022banner\u0022 class=\u0022eu-cookie-compliance-banner eu-cookie-
compliance-banner-info eu-cookie-compliance-banner--categories\u0022\u003E\n
\u003Cdiv class=\u0022popup-content info\u0022\u003E\n   \u003Cdiv class=\
u0022popup-text\u0022\u003E\n   \n   \u003C\/div\u003E\n   \u003Cul id=\
u0022eu-cookie-compliance-categories\u0022 class=\u0022eu-cookie-
compliance-categories list-inline list-unstyled hidden\u0022\u003E\n   \
u003Cli   class=\u0022eu-cookie-compliance-category\u0022\u003E\n   \
u003Cdiv\u003E\n   \u003Cinput type=\u0022checkbox\u0022 name=\
u0022cookie-categories\u0022 id=\u0022cookie-category-functional\u0022\n
value=\u0022functional\u0022 \u003E\n   \u003Clabel for=\u0022cookie-
category-functional\u0022\u003EFunctional\u003C\/label\u003E\n

\u003C\/div\u003E\n\n \u003Cdiv class=\u0022eu-cookie-compliance-category-description\u0022\u003EThese cookies are necessary for the operation of the FCA.org.uk web site\u003C\/div\u003E\n \u003C\/li\u003E\n \u003Cli class=\u0022eu-cookie-compliance-category\u0022\u003E\n \u003Cdiv\u003E\n \u003Cinput type=\u0022checkbox\u0022 name=\u0022cookie-categories\u0022 id=\u0022cookie-category-tracking_ad\u0022\n value=\u0022tracking_ad\u0022 \u003E\n \u003Clabel for=\u0022cookie-category-tracking_ad\u0022\u003ENon-functional\u003C\/label\u003E\n \u003C\/div\u003E\n\n \u003Cdiv class=\u0022eu-cookie-compliance-category-description\u0022\u003EAccept analytics and campaign advertising cookies\u003C\/div\u003E\n \u003C\/li\u003E\n \u003C\/ul\u003E\n \u003Cdiv class=\u0022eu-cookie-compliance-category-fca-custom\u0022\u003E\n \u003Cbutton type=\u0022button\u0022 class=\u0022btn agree\u0022\u003EAccept additional cookies\u003C\/button\u003E\n \u003Cbutton type=\u0022button\u0022 class=\u0022btn dont-agree\u0022\u003EReject additional cookies\u003C\/button\u003E\n \u003C\/div\u003E\n \u003C\/div\u003E\n\u003C\/div\u003E","mobile_breakpoint":768,"popup_html_agreed":false,"popup_use_bare_css":false,"popup_height":"auto","popup_width":"100%","popup_delay":1000,"popup_link":"\/privacy","popup_link_new_window":true,"popup_position":true,"fixed_top_position":true,"popup_language":"en","store_consent":false,"better_support_for_screen_readers":false,"cookie_name":"fca-cookie-agreed","reload_page":false,"domain":"","domain_all_sites":true,"popup_eu_only_js":false,"cookie_lifetime":100,"cookie_session":0,"set_cookie_session_zero_on_disagree":0,"disagree_do_not_show_popup":false,"method":"categories","automatic_cookies_removal":true,"allowed_cookies":"","withdraw_markup":"\u003Cbutton type=\u0022button\u0022 class=\u0022eu-cookie-withdraw-tab\u0022\u003EPrivacy settings\u003C\/button\u003E\n\u003Cdiv role=\u0022alertdialog\u0022 aria-labelledby=\u0022popup-text\u0022 class=\u0022eu-cookie-withdraw-banner\u0022\u003E\n \u003Cdiv class=\u0022popup-content info eu-cookie-compliance-content\u0022\u003E\n \u003Cdiv id=\u0022popup-text\u0022 class=\u0022eu-cookie-compliance-message\u0022\u003E\n \u003Ch2\u003EWe use cookies on this site to enhance your user experience\u003C\/h2\u003E\n\u003Cp\u003EYou have given your consent for us to set cookies.\u003C\/p\u003E\n\n \u003C\/div\u003E\n \u003Cdiv id=\u0022popup-buttons\u0022 class=\u0022eu-cookie-compliance-buttons\u0022\u003E\n \u003Cbutton type=\u0022button\u0022 class=\u0022eu-cookie-withdraw-button\u0022\u003EWithdraw consent\u003C\/button\u003E\n \u003C\/div\u003E\n \u003C\/div\u003E\n\u003C\/div\u003E","withdraw_enabled":false,"reload_options":null,"reload_routes_list":"","withdraw_button_on_info_popup":false,"cookie_categories":["functional","tracking_ad"],"cookie_categories_details":{"functional":{"uuid":"fb668dca-4dd1-4440-a59b-c9d1e9fadac3","langcode":"en","status":true,"dependencies":[],"_core":{"default_config_hash":"D36tcirS9rFdab-vbBsKvs8J4M5hJ92XFL2hzdzE49I"},"id":"functional","label":"Functional","description":"These cookies are necessary for the operation of the FCA.org.uk web site","checkbox_default_state":"required","weight":-9},"tracking_ad":{"uuid":"5465d273-1c80-4a6e-aad2-dbba16b67955","langcode":"en","status":true,"dependencies":[],"_core":{"default_config_hash":"PgmYhbjZvqPNFf00v-fm0sr1Osx9rNtzn--g1g1ILtI"},"id":"tracking_ad","label":"Non-functional","description":"Accept analytics and campaign advertising

cookies","checkbox_default_state":"unchecked","weight":-8}},"enable_save_preferences_button":true,"containing_element":"body","settings_tab_enabled":false},"user":{"uid":0,"permissionsHash":"31716314eeadd3c0c01df8ec66cc04c2f6d90d0f950bf6954f55fb66d243bb1c"}}</script>
<script src="/sites/default/files/js/js_CwKas4eiC8_8JSIVOKp3qHF0P9uyFoKzkEKh1gJ7VJw.js"></script>
<script src="//code.jquery.com/ui/1.11.4/jquery-ui.min.js"></script>
<script src="/sites/default/files/js/js_-Gx2rVcOCivCECXmqm9sHD9FL1uAoun40wkOHp-m66w.js"></script>
<script src="/modules/contrib/eu_cookie_compliance/js/eu_cookie_compliance.js?v=1.9" defer=""></script>
<script src="/sites/default/files/js/js_pZIJKrQ1fHDpJ0itNvcga_ZF5OpRUngNBY4qnY-4iAI.js"></script>

<script type="text/javascript">window.NREUM||(NREUM={});NREUM.info={"beacon":"bam.nr-data.net","licenseKey":"ea2a3c61cd","applicationID":"899848932","transactionName":"Z1QAYRNVCEoDAEYLV14eI1YVXQlXTSdAF0hRXT5bDlADZSEMXBZKX10OUBNoKFYGBmQLXUdyDVsVRglVDgZATwZGWAdC","queueTime":0,"applicationTime":499,"atts":"SxMDF1tPG0Q=","errorBeacon":"bam.nr-data.net","agent":""}</script>

     Tweet Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook

LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <div class="selectionSharer

selectionSharerPopunder">
<label>Share this selection</label> <a class="action tweet"
href="" title="Share this selection on Twitter" target="_blank">Tweet
<a class="action facebook" href="" title="Share this selection on Facebook"
target="_blank">Facebook <a class="action linkedin" href=""
title="Share this selection on LinkedIn" target="_blank">LinkedIn
<a class="action email" href="" title="Share this selection by email"
target="_blank"><svg width="20" height="20"><path stroke="%23FFF"
stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-
30m22,0 30,30"></path></svg> <div
class="selectionSharer selectionSharerPopover" style="position:absolute;">
   <a class="action
tweet" href="" title="Share this selection on Twitter"
target="_blank">Tweet <a class="action facebook" href=""
title="Share this selection on Facebook" target="_blank">Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-
arrow"> <div class="selectionSharer
selectionSharerPopunder">
<label>Share this selection</label> <a class="action tweet"
href="" title="Share this selection on Twitter" target="_blank">Tweet
<a class="action facebook" href="" title="Share this selection on Facebook"
target="_blank">Facebook <a class="action linkedin" href=""
title="Share this selection on LinkedIn" target="_blank">LinkedIn
<a class="action email" href="" title="Share this selection by email"
target="_blank"><svg width="20" height="20"><path stroke="%23FFF"
stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-
30m22,0 30,30"></path></svg> <div
class="selectionSharer selectionSharerPopover" style="position:absolute;">
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target="_blank">Tweet <a class="action facebook" href=""
title="Share this selection on Facebook" target="_blank">Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-
arrow"> <div class="selectionSharer
selectionSharerPopunder">
<label>Share this selection</label> <a class="action tweet"
href="" title="Share this selection on Twitter" target="_blank">Tweet
<a class="action facebook" href="" title="Share this selection on Facebook"
target="_blank">Facebook <a class="action linkedin" href=""
title="Share this selection on LinkedIn" target="_blank">LinkedIn
<a class="action email" href="" title="Share this selection by email"
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stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
   Tweet Facebook
LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
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   Tweet Facebook
LinkedIn
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   Tweet Facebook
LinkedIn
<svg width="20" height="20">
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<label>Share this selection</label> Tweet
Facebook LinkedIn

<svg width="20" height="20">
<path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg> <ul class="ui-autocomplete ui-front ui-menu ui-widget ui-widget-content" id="ui-id-1" tabindex="0" style="display: none;">
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("testPassive",null,i)}catch(o){}e.exports=function(t){return r?{passive:!
0,capture:!!t}:!!t}},{}],4:[function(t,e,n){function r(t,e){var n=[a,t,
{name:t},e];return o("storeMetric",n,null,"api"),n}function i(t,e){var n=[c,t,
{name:t},e];return o("storeEventMetrics",n,null,"api"),n}var
o=t("handle"),a="sm",c="cm";e.exports={constants:
{SUPPORTABILITY_METRIC:a,CUSTOM_METRIC:c},recordSupportability:r,recordCu
stom:i}},{}],5:[function(t,e,n){function r(){return c.exists&&performance.now?
Math.round(performance.now()):(o=Math.max((new Date).getTime(),o))-
a}function i(){return o}var o=(new
Date).getTime(),a=o,c=t(11);e.exports=r,e.exports.offset=a,e.exports.getLastTi
mestamp=i},{}],6:[function(t,e,n){function r(t,e){var
n=t.getEntries();n.forEach(function(t){"first-paint"===t.name?l("timing",
["fp",Math.floor(t.startTime)]):"first-contentful-paint"===t.name&&l("timing",
["fcp",Math.floor(t.startTime)])})}function i(t,e){var
n=t.getEntries();if(n.length>0){var r=n[n.length-
1];if(u&&u<r.startTime)return;var i=[r],o=a({});o&&i.push(o),l("lcp",i)}}function
o(t){t.getEntries().forEach(function(t){t.hadRecentInput||l("cls",[t])})}function
a(t){var e=navigator.connection||navigator.mozConnection||
navigator.webkitConnection;if(e)return e.type&&(t["net-
type"]=e.type),e.effectiveType&&(t["net-etype"]=e.effectiveType),e.rtt&&(t["net-
rtt"]=e.rtt),e.downlink&&(t["net-dlink"]=e.downlink),t}function c(t){if(t
instanceof y&&!w){var
e=Math.round(t.timeStamp),n={type:t.type};a(n),e<=v.now()?n.fid=v.now()-
e:e>v.offset&&e<=Date.now()?(e-=v.offset,n.fid=v.now()-e):e=v.now(),w=!
0,l("timing",["fi",e,n])}}function f(t){"hidden"===t&&(u=v.now(),l("pageHide",
[u]))}if(!("init"in NREUM&&"page_view_timing"in NREUM.init&&"enabled"in
NREUM.init.page_view_timing&&NREUM.init.page_view_timing.enabled===!1))
{var
u,s,d,p,l=t("handle"),v=t("loader"),m=t(8),g=t(3),y=NREUM.o.EV;if("Performanc
eObserver"in window&&"function"==typeof window.PerformanceObserver)
{s=new PerformanceObserver(r);try{s.observe({entryTypes:["paint"]})}catch(h)
{}d=new PerformanceObserver(i);try{d.observe({entryTypes:["largest-
contentful-paint"]})}catch(h){}p=new
PerformanceObserver(o);try{p.observe({type:"layout-shift",buffered:!
0})}catch(h){}}if("addEventListener"in document){var w=!
1,b=["click","keydown","mousedown","pointerdown","touchstart"];b.forEach(func
tion(t){document.addEventListener(t,c,g(!1))})}m(f)}},{}],7:[function(t,e,n)
{function r(t,e){if(!i)return!1;if(t!==i)return!1;if(!e)return!0;if(!o)return!1;for(var
n=o.split(".),r=e.split(".),a=0;a<r.length;a++)if(r[a]!==n[a])return!1;return!
0}var i=null,o=null,a=/Version\/(\S+)\s+Safari/;if(navigator.userAgent){var
c=navigator.userAgent,f=c.match(a);f&&c.indexOf("Chrome")===-
1&&c.indexOf("Chromium")===-
1&&(i="Safari",o=f[1])}e.exports={agent:i,version:o,match:r}},{}],8:
[function(t,e,n){function r(t){function e(){t(c&&document[c]?
document[c]:document[o]?"hidden":"visible")}"addEventListener"in
document&&a&&document.addEventListener(a,e,i(!1))}var
i=t(3);e.exports=r;var o,a,c;"undefined"!=typeof document.hidden?
(o="hidden",a="visibilitychange",c="visibilityState"):"undefined"!=typeof
document.msHidden?(o="msHidden",a="msvisibilitychange"):"undefined"!
=typeof
document.webkitHidden&&(o="webkitHidden",a="webkitvisibilitychange",c="we
bkitVisibilityState")},{}],9:[function(t,e,n){function r(t,e){var n=[],r="",o=0;for(r
in t)i.call(t,r)&&(n[o]=e(r,t[r]),o+=1);return n}var
i=Object.prototype.hasOwnProperty;e.exports=r},{}],10:[function(t,e,n)

{function r(t,e,n){e||(e=0),"undefined"==typeof n&&(n=t?t.length:0);for(var r=-1,i=n-e||0,o=Array(i<0?0:i);++r<i;)o[r]=t[e+r];return o}e.exports=r},{}],11:[function(t,e,n){e.exports={exists:"undefined"!=typeof window.performance&&window.performance.timing&&"undefined"!=typeof window.performance.timing.navigationStart}},{}],ee:[function(t,e,n){function r(){}function i(t){function e(t){return t&&t instanceof r?t:t?u(t,f,a):a()}function n(n,r,i,o,a){if(a!==!1&&(a=!0),!l.aborted||o){t&&a&&t(n,r,i);for(var c=e(i),f=m(n),u=f.length,s=0;s<u;s++)f[s].apply(c,r);var p=d[w[n]];return p&&p.push([b,n,r,c]),c}}function o(t,e){h[t]=m(t).concat(e)}function v(t,e){var n=h[t];if(n)for(var r=0;r<n.length;r++)n[r]===e&&n.splice(r,1)}function m(t){return h[t]||[]}function g(t){return p[t]=p[t]||i(n)}function y(t,e){l.aborted||s(t,function(t,n){e=e||"feature",w[n]=e,e in d||(d[e]=[])})}var h={},w={},b={on:o,addEventListener:o,removeEventListener:v,emit:n,get:g,listeners:m,context:e,buffer:y,abort:c,aborted:!1};return b}function o(t){return u(t,f,a)}function a(){return new r}function c(){(d.api||d.feature)&&(l.aborted=!0,d=l.backlog={})}var f="nr@context",u=t("gos"),s=t(9),d={},p={},l=e.exports=i();e.exports.getOrSetContext=o,l.backlog=d},{}],gos:[function(t,e,n){function r(t,e,n){if(i.call(t,e))return t[e];var r=n();if(Object.defineProperty&&Object.keys)try{return Object.defineProperty(t,e,{value:r,writable:!0,enumerable:!1}),r}catch(o){}return t[e]=r,r}var i=Object.prototype.hasOwnProperty;e.exports=r},{}],handle:[function(t,e,n){function r(t,e,n,r){i.buffer([t],r),i.emit(t,e,n)}var i=t("ee").get("handle");e.exports=r,r.ee=i},{}],id:[function(t,e,n){function r(t){var e=typeof t;return!t||"object"!==e&&"function"!==e?-1:t===window?0:a(t,o,function(){return i++})}var i=1,o="nr@id",a=t("gos");e.exports=r},{}],loader:[function(t,e,n){function r(){if(!M++){var t=T.info=NREUM.info,e=m.getElementsByTagName("script")[0];if(setTimeout(u.abort,3e4),!(t&&t.licenseKey&&t.applicationID&&e))return u.abort();f(x,function(e,n){t[e]||(t[e]=n)});var n=a();c("mark",["onload",n+T.offset],null,"api"),c("timing",["load",n]);var r=m.createElement("script");0===t.agent.indexOf("http://")||0===t.agent.indexOf("https://")?r.src=t.agent:r.src=l+"://"+t.agent,e.parentNode.insertBefore(r,e)}}function i(){"complete"===m.readyState&&o()}function o(){c("mark",["domContent",a()+T.offset],null,"api")}var a=t(5),c=t("handle"),f=t(9),u=t("ee"),s=t(7),d=t(2),p=t(3),l=d.getConfiguration("ssl")===!1?"http":"https",v=window,m=v.document,g="addEventListener",y="attachEvent",h=v.XMLHttpRequest,w=h&&h.prototype,b=!1;NREUM.o={ST:setTimeout,SI:v.setImmediate,CT:clearTimeout,XHR:h,REQ:v.Request,EV:v.Event,PR:v.Promise,MO:v.MutationObserver};var E=""+location,x={beacon:"bam.nr-data.net",errorBeacon:"bam.nr-data.net",agent:"js-agent.newrelic.com/nr-1216.min.js"},O=h&&w&&w[g]&&!/CriOS/.test(navigator.userAgent),T=e.exports={offset:a.getLastTimestamp(),now:a,origin:E,features:{},xhrWrappable:O,userAgent:s,disabled:b};if(!b){t(1),t(6),m[g]?(m[g]("DOMContentLoaded",o,p(!1)),v[g]("load",r,p(!1))):(m[y]("onreadystatechange",i),v[y]("onload",r)),c("mark",["firstbyte",a.getLastTimestamp()],null,"api");var M=0}},{}],"wrap-function":[function(t,e,n){function r(t,e){function n(e,n,r,f,u){function nrWrapper(){var o,a,s,p;try{a=this,o=d(arguments),s="function"==typeof r?r(o,a):r||{}}catch(l){i([l,"",[o,a,f],s],t)}c(n+"start",[o,a,f],s,u);try{return p=e.apply(a,o)}catch(v){throw c(n+"err",[o,a,v],s,u),v}finally{c(n+"end",[o,a,p],s,u)}}return a(e)?e:(n||(n=""),nrWrapper[p]=e,o(e,nrWrapper,t),nrWrapper)}function r(t,e,r,i,o){r||

(r="");var c,f,u,s="-"===r.charAt(0);for(u=0;u<e.length;u++)f=e[u],c=t[f],a(c)||(t[f]=n(c,s?f+r:r,i,f,o))}function c(n,r,o,a){if(!v||e){var c=v;v=!0;try{t.emit(n,r,o,e,a)}catch(f){i([f,n,r,o],t)}v=c}}return t||(t=s),n.inPlace=r,n.flag=p,n}function i(t,e){e||(e=s);try{e.emit("internal-error",t)}catch(n){}}function o(t,e,n){if(Object.defineProperty&&Object.keys)try{var r=Object.keys(t);return r.forEach(function(n){Object.defineProperty(e,n,{get:function(){return t[n]},set:function(e){return t[n]=e,e}})}),e}catch(o){i([o],n)}for(var a in t)l.call(t,a)&&(e[a]=t[a]);return e}function a(t){return!(t&&t instanceof Function&&t.apply&&!t[p])}function c(t,e){var n=e(t);return n[p]=t,o(t,n,s),n}function f(t,e,n){var r=t[e];t[e]=c(r,n)}function u(){for(var t=arguments.length,e=new Array(t),n=0;n<t;++n)e[n]=arguments[n];return e}var s=t("ee"),d=t(10),p="nr@original",l=Object.prototype.hasOwnProperty,v=!1;e.exports=r,e.exports.wrapFunction=c,e.exports.wrapInPlace=f,e.exports.argsToArray=u},{}]},{},["loader"]);</script>
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<meta name="twitter:title" content="International standards and regulations">
<meta name="twitter:site:id" content="169431716">

<meta name="twitter:image" content="https://www.fca.org.uk/sites/default/files/images/fca-logo-social-media.jpg">
<meta name="Generator" content="Drupal 9 (https://www.drupal.org)">
<meta name="MobileOptimized" content="width">
<meta name="HandheldFriendly" content="true">
<meta name="viewport" content="width=device-width, initial-scale=1.0">
<meta name="theme-color" content="#6c1d45">
<script type="application/ld+json">{
  "@context": "https://schema.org",
  "@graph": {
    "@type": "BreadcrumbList",
    "itemListElement": [
      {
        "@type": "ListItem",
        "position": 1,
        "name": "Home",
        "item": "https://www.fca.org.uk/"
      },
      {
        "@type": "ListItem",
        "position": 2,
        "name": "About Us",
        "item": "https://www.fca.org.uk/about"
      },
      {
        "@type": "ListItem",
        "position": 3,
        "name": "International standards and regulations"
      }
    ]
  }
}</script>
<script>window.euCookieComplianceLoadScripts = function(category) {if (category === "tracking_ad") {var scriptTag = document.createElement("script");scriptTag.src = "\/sites\/default\/files\/google_tag\/fca_gtm\/google_tag.script.js";document.body.appendChild(scriptTag);}}</script>
<style>div#sliding-popup, div#sliding-popup .eu-cookie-withdraw-banner, .eu-cookie-withdraw-tab {background: #6C1D45} div#sliding-popup.eu-cookie-withdraw-wrapper { background: transparent; } #sliding-popup h1, #sliding-popup h2, #sliding-popup h3, #sliding-popup p, #sliding-popup label, #sliding-popup div, .eu-cookie-compliance-more-button, .eu-cookie-compliance-secondary-button, .eu-cookie-withdraw-tab { color: #ffffff;} .eu-cookie-withdraw-tab { border-color: #ffffff;}#sliding-popup.sliding-popup-top { position: fixed; }</style>
<link rel="icon" href="/themes/custom/fca/favicon.ico" type="image/vnd.microsoft.icon">

  <title>International standards and regulations | FCA</title>
  <link rel="stylesheet" media="all" href="/sites/default/files/css/css_oji4Zf4EB0F2xqhGW79E-5gvAYX8wEh98iSlZAx0i5s.css">

<link rel="stylesheet" media="all" href="/sites/default/files/css/css_1fnYJR1Iq_Z0JJO8-Chb_dpL_wbdb5jjT-TDfDmNNro.css">

<link rel="preload" href="/themes/custom/fca/bootstrap/fonts/bootstrap/glyphicons-halflings-regular.woff2" as="font" crossorigin="">
<meta name="google-site-verification" content="UMTpd8qXqUbCGtkijm3SkFV2lRJQM2IIIkMKmJg8jMk">
<meta name="msvalidate.01" content="57E38F6BD7138599EBD7F7F4FF496957">

</head>
<body class="page-node-3591 node-bg-6c1d45 logged-out eu-cookie-compliance-status-null" data-once="form-single-submit">

Skip to main content
Skip to search box

We use cookies to improve your online experience. Some cookies are necessary to make the site work. We’d like to set additional cookies to understand how the website is used. These are optional. All cookie data is anonymised. View <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="e112e960-2a79-48ce-9cd3-8537356a784a" href="/privacy/our-use-cookies" title="Our use of cookies">cookies.

<ul id="eu-cookie-compliance-categories" class="eu-cookie-compliance-categories list-inline list-unstyled hidden">
<li class="eu-cookie-compliance-category">

<input type="checkbox" name="cookie-categories" id="cookie-category-functional" value="functional">
<label for="cookie-category-functional">Functional</label>

These cookies are necessary for the operation of the FCA.org.uk web site

<li class="eu-cookie-compliance-category">

<input type="checkbox" name="cookie-categories" id="cookie-category-tracking_ad" value="tracking_ad">
<label for="cookie-category-tracking_ad">Non-functional</label>

```
          <div class="eu-cookie-compliance-category-description">Accept
analytics and campaign advertising cookies</div>
          </li>
             </ul>
     <div class="eu-cookie-compliance-category-fca-custom">
       <button type="button" class="btn agree">Accept additional
cookies</button>
       <button type="button" class="btn dont-agree">Reject additional
cookies</button>
     </div>
     </div>
</div></div>
<noscript aria-hidden="true">&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-PCC62S" height="0"
width="0" style="display:none;visibility:hidden"&gt;&lt;/iframe&gt;</noscript>
  <div class="dialog-off-canvas-main-canvas" data-off-canvas-main-canvas="">
                                                <header class="header">
  <div class="container">
    <div class="row">
      <div class="col-xs-12 col-sm-4 header__logo-col">
        <a class="header__logo navbar-btn pull-left" href="/" title="Home">
          <img src="/themes/custom/fca/images/logo.png" alt="Home">
        </a>
      </div>

      <div class="col-md-8 col-sm-8 header__nav-col">
        <div class="row header__nav-search">
          <div id="block-fca-funnelback-fca-funnelback-search-box" class="block
block-fca-funnelback clearfix col-xs-12 col-md-6 header__nav-search-block">
            <section class="fca-funnelback-search-form block block-fca-funnelback
block-funnelback-search-block clearfix" data-drupal-selector="fca-funnelback-
search-form" novalidate="novalidate" id="block-funnelbacksearchblock">



      <form action="/about/international-standards-regulations" method="post"
id="fca-funnelback-search-form" accept-charset="UTF-8" data-once="form-
updated" data-drupal-form-fields="edit-search-term,edit-submit--
funnelback_search_form">
  <div class="input-group search-input-group">
  <label class="sr-only" for="edit-search-term">
    Search
  </label>
  <input title="Search" placeholder="Search" class="funnelback-query form-text
form-control ui-autocomplete-input" data-drupal-selector="edit-search-term"
type="text" id="edit-search-term" name="search_term" value="" size="60"
maxlength="128" autocomplete="off">
  <span class="input-group-btn">
    <button aria-label="Submit" title="Submit" class="form-submit btn--search
text-hide button js-form-submit form-submit btn-primary btn icon-before"
id="edit-submit--funnelback_search_form" data-drupal-selector="edit-submit"
type="submit" name="op" value="Search"><span class="icon glyphicon
glyphicon-search" aria-hidden="true"></span>
Search</button>
```

```
  </span>
</div>

<input autocomplete="off" data-drupal-selector="form-n4v1scxbfjlsqg9oykh9c-znlf2tymuys3bnqffxrqo" type="hidden" name="form_build_id" value="form-N4v1scXBfJLSQG9OyKh9c-ZNlF2TymUyS3bNQffxrqo"><input data-drupal-selector="edit-fca-funnelback-search-form" type="hidden" name="form_id" value="fca_funnelback_search_form">

</form>

  </section>


        </div>
      </div>
    </div>
    <div class="col-md-10 header__nav-col header__nav-menu">
      <div class="row header__nav-wrapper">
        <nav class="navbar navbar-default header__nav-navigation" aria-labelledby="navbar-collapse">
          <div class="navbar-header">
            <button type="button" class="navbar-toggle menu-icon" data-toggle="collapse" data-target=".navbar-collapse">
              <span class="sr-only">Toggle navigation</span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
            </button>
                    </div>
          <div class="navbar-collapse collapse" id="navbar-collapse">
            <section class="block-tb-megamenu-main-menu">
              <div class="tb-megamenu tb-megamenu-main-menu">
                <nav aria-labelledby="block-fca-main-menu-menu" id="block-fca-main-menu">
          <h2 class="sr-only" id="block-fca-main-menu-menu">Main navigation</h2>


<div class="always-show">
      <ul class="tb-megamenu-nav nav level-0 items-6 list-inline mega-menu">
                      <li class="first tb-megamenu-item level-1 mega dropdown col-xs-12 col-sm-2 mega-menu__level-one-item">
                                          <a href="/about" class="dropdown-toggle mega-menu__level-one-link" data-drupal-link-system-path="node/2881">About us</a>
                              <div class="megamenu__menu view view-megamenu-block view-id-megamenu_block view-display-id-megamenu_block_contextual dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
```

```
        <div class="row row--promo">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">What we
do</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
642f13dd8aa9e57ed5c6a93299121a9f6a47cc79497da5566bbaff28c0bb364b">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/the-fca" hreflang="en">About
the FCA</a></li>
        <li class="menu--item"><a href="/about/enhancing-market-integrity"
hreflang="en">Enhancing market integrity</a></li>
        <li class="menu--item"><a href="/about/international-standards-
regulations" hreflang="en">International standards and regulations</a></li>
        <li class="menu--item"><a href="/opbas" hreflang="en">Office for
Professional Body Anti-Money Laundering Supervision (OPBAS)</a></li>
        <li class="menu--item"><a href="/our-approach-menu"
hreflang="en">Our Approach</a></li>
        <li class="menu--item"><a href="/about/promoting-competition"
hreflang="en">Promoting competition</a></li>
        <li class="menu--item"><a href="/about/protecting-consumers"
hreflang="en">Protecting consumers</a></li>
        <li class="menu--item"><a href="/about/uk-regulators-government-other-
bodies/statutory-panels" hreflang="en">Statutory panels</a></li>
        <li class="menu--item"><a href="/about/uk-regulators-government-other-
bodies" hreflang="en">UK regulators, government and other bodies</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
98d2d5e840516af525ce14cd341ade2d7e6dc99c54a54500cc2f0cf13d952e90">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
```

```
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">How we
regulate</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
80f77116c1f270d983ab87c424497b96e31d910cd9579b8fe36ce66d1efa0ec2">



            <div class="view-content">
        <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/promoting-competition/powers"
hreflang="en">Competition law</a></li>
        <li class="menu--item"><a href="/about/enforcement"
hreflang="en">Enforcement</a></li>
        <li class="menu--item"><a href="/about/handbook"
hreflang="en">Handbook of rules and guidance</a></li>
        <li class="menu--item"><a href="/about/handbook/principles-good-
regulation" hreflang="en">Principles of good regulation</a></li>
        <li class="menu--item"><a
href="/about/promoting-competition/procedural-officer" hreflang="en">Raising
procedural issues with our Procedural Officer</a></li>
        <li class="menu--item"><a href="/about/supervision"
hreflang="en">Supervision</a></li>

  </ul>

</div>

      </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
e6c18f90e4382cd6d2563458b5c10e78bba8ebb10adef228e586b0216a129cb5">



            <div class="view-content">
            <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
```


Contact us

<h4 class="menu__heading">How we operate</h4>

<li class="menu--item">Allowances and expenses
<li class="menu--item">Complain about us, the PRA or the Bank of England (the regulators)
<li class="menu--item">Corporate responsibility
<li class="menu--item">Data strategy
<li class="menu--item">Procuring goods and services
<li class="menu--item">Reporting to Treasury and Parliament
<li class="menu--item">Transparency


```
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Our
structure</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
4b14e16d1ee17aeb5b173e02c61d15fb95f23062047f69faf34d215f66a318e0">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/chair"
hreflang="en">Chair</a></li>
        <li class="menu--item"><a href="/about/chief-executive"
hreflang="en">Chief Executive</a></li>
        <li class="menu--item"><a href="/about/committees"
hreflang="en">Committees</a></li>
        <li class="menu--item"><a href="/about/executive-committees"
hreflang="en">Executive committees</a></li>
        <li class="menu--item"><a href="/about/fca-board" hreflang="en">The
FCA Board</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
8cdc05b8eda24d1e9b0f28ca30ec8ffce0a61755df2f020fa18a9fbe360a6d38">



          <div class="view-content">
```

```
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0"
class="no-link">Careers</span></h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
298822ef2b5984d251f342d657c80625e717ebbfd12b7aa9bdabddd28cf325a4">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/careers-home" hreflang="en">Careers
home</a></li>
        <li class="menu--item"><a href="/careers/early-careers"
hreflang="en">Early careers</a></li>
        <li class="menu--item"><a href="/careers/experienced-professionals"
hreflang="en">Experienced professionals</a></li>
        <li class="menu--item"><a href="/careers/search-jobs-apply"
hreflang="en">Search jobs and apply</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Contact
us</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
82781fa4b0ff0ed629f8eb0fa5a0796e38b3558413da927366b2e875bf4ff559">



          <div class="view-content">
       <div class="item-list">
```

```
  <ul>

        <li class="menu--item"><a href="/contact-us-web-chat-email-phone-or-
post" hreflang="en">Contact us by web chat, email, phone or post</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

           </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                                <a href="/firms" class="dropdown-toggle
mega-menu__level-one-link"
data-drupal-link-system-path="node/2886">Firms</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
       <div class="container">
        <div class="row">
             <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Firm
types</span></h4><div class="megamenu__menu view view-megamenu-block
view-id-megamenu_block view-display-id-megamenu_firms_types js-view-dom-id-
f98baf1f85e3126e6d5e102d38f696034ca7332cba0731b4b1f99fd5a5588ddc
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
       <div class="container">
        <div class="row">
          <div class="item-list firms-types">

  <ul>
```

```
        <li class="menu--item"><a href="/firms/banks-building-societies-credit-
unions" hreflang="en">Banks, building societies and credit unions</a></li>
        <li class="menu--item"><a href="/firms/claims-management-companies"
hreflang="en">Claims management companies</a></li>
        <li class="menu--item"><a href="/firms/consumer-credit"
hreflang="en">Consumer credit firms</a></li>
        <li class="menu--item"><a href="/firms/electronic-money-payment-
institutions" hreflang="en">Electronic money and payment
institutions</a></li>
        <li class="menu--item"><a href="/firms/innovation" hreflang="en">FCA
Innovation Hub</a></li>
        <li class="menu--item"><a href="/firms/financial-advisers"
hreflang="en">Financial advisers</a></li>
        <li class="menu--item"><a href="/firms/general-insurers-insurance-
intermediaries" hreflang="en">General insurers and insurance
intermediaries</a></li>
        <li class="menu--item"><a href="/firms/investment-managers"
hreflang="en">Investment managers</a></li>
        <li class="menu--item"><a href="/firms/life-insurers-pension-providers"
hreflang="en">Life insurers and pension providers</a></li>
        <li class="menu--item"><a href="/firms/mortgage-lenders-
intermediaries" hreflang="en">Mortgage lenders and intermediaries</a></li>
        <li class="menu--item"><a href="/firms/mutual-societies"
hreflang="en">Mutual societies</a></li>
        <li class="menu--item"><a href="/firms/sole-advisers"
hreflang="en">Sole advisers</a></li>
        <li class="menu--item"><a href="/firms/wealth-managers"
hreflang="en">Wealth managers</a></li>

  </ul>

</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">New firm
authorisation</span></h4><div class="view view-megamenu-block-items view-
id-megamenu_block_items view-display-id-default js-view-dom-id-
965fa0c23edf5453a4d111f238db3acac183d4eed86b39cabb92bcd0f471cbdc">



          <div class="view-content">
       <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/firms/authorisation"
hreflang="en">Authorisation: what's involved</a></li>
        <li class="menu--item"><a href="/firms/authorisation/how-to-apply"
hreflang="en">How to apply for authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/cancel"
hreflang="en">How to cancel an authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/process"
hreflang="en">Our authorisation process</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Tasks for
regulated firms</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
74b2ebb7594f58956d59968b8621cf1c2dcc1fe2e5d73b8b538f0acdd5426a7b">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/appointed-representatives-
principals" hreflang="en">Appointed representatives and principals</a></li>
        <li class="menu--item"><a href="/firms/approved-persons"
hreflang="en">Approved persons</a></li>
        <li class="menu--item"><a href="/firms/change-control"
hreflang="en">Change in control</a></li>
        <li class="menu--item"><a href="/firms/client-money-assets"
hreflang="en">Client money and assets</a></li>
        <li class="menu--item"><a href="/firms/defined-benefit-pension-
transfers" hreflang="en">Defined benefit pension transfers</a></li>
        <li class="menu--item"><a href="/firms/directory-persons"
hreflang="en">Directory of certified and assessed persons</a></li>
        <li class="menu--item"><a href="/firms/fair-treatment-customers"
hreflang="en">Fair treatment of customers</a></li>
        <li class="menu--item"><a href="/firms/fees" hreflang="en">Fees and
levies</a></li>
        <li class="menu--item"><a href="/firms/financial-promotions-adverts"
hreflang="en">Financial promotions and adverts</a></li>
        <li class="menu--item"><a href="/firms/passporting"
hreflang="en">Passporting</a></li>

  </ul>

</div>
```

```
    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Focus
areas</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
86252a9957cc08f8049718661758201a653c6352b05a8926e823a8e82bfb2429"
>



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/investment-firms-prudential-
regime-ifpr" hreflang="en"> Investment Firms Prudential Regime (IFPR)
</a></li>
        <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
        <li class="menu--item"><a href="/brexit/resources"
hreflang="en">Brexit resources</a></li>
        <li class="menu--item"><a href="/firms/business-interruption-insurance"
hreflang="en">Business interruption insurance </a></li>
        <li class="menu--item"><a href="/firms/complaints-data"
hreflang="en">Complaints data</a></li>
        <li class="menu--item"><a href="/coronavirus/information-firms"
hreflang="en">Coronavirus (Covid-19): Information for firms</a></li>
        <li class="menu--item"><a href="/firms/cryptoassets"
hreflang="en">Cryptoassets: our work</a></li>
        <li class="menu--item"><a href="/firms/financial-crime/money-
laundering-regulations" hreflang="en">Money Laundering Regulations</a></li>
        <li class="menu--item"><a href="/firms/senior-managers-certification-
regime" hreflang="en">Senior Managers and Certification Regime </a></li>

  </ul>

</div>

    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Registers and
systems</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
f1de1e2645167a597ba9063296f9201b02a3212431326410c1f14aaf2f69ac26">
```

```
          <div class="view-content">
        <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/firms/connect"
hreflang="en">Connect</a></li>
         <li class="menu--item"><a href="/firms/financial-services-register"
hreflang="en">Financial Services Register</a></li>
         <li class="menu--item"><a href="/firms/mutuals-public-register"
hreflang="en">Mutuals Public Register</a></li>
         <li class="menu--item"><a href="/firms/regdata"
hreflang="en">RegData</a></li>
         <li class="menu--item"><a
href="/firms/regulated-covered-bonds/register" hreflang="en">Regulated
Covered Bonds Register</a></li>

  </ul>

</div>

      </div>

         </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
         </div>
        </div>
      </div>

         </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                          <a href="/markets" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2891">Markets</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
        <div class="container">
         <div class="row">
             <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Primary
markets</span></h4><div class="view view-megamenu-block-items view-id-
```

megamenu_block_items view-display-id-default js-view-dom-id-
8b0b71cee92c5e5c3085c63ce8c56668dce9f6765f2ac3cba939e6cc2ca30541">

<li class="menu--item"><a href="/markets/ukla/regulatory-disclosures"
hreflang="en">Regulatory Disclosures

<h4
class="menu__heading">Markets
policy</h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
0877a2edf925de1d8e00ee49faad56d15490cba2b851e34b7eb9b46c6beac9f9">

<li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition
<li class="menu--item"><a href="/markets/data-reporting-services-
providers-drsps" hreflang="en">Data reporting services providers
<li class="menu--item"><a href="/markets/securitisation"
hreflang="en">Securitisation
<li class="menu--item">UK
EMIR
<li class="menu--item">UK
Securities Financing Transactions Regulation (UK SFTR)


```
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Regulated
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
bc6b1610e29b56ac9d7b7a7ba30923948e113b52da4041877b919833359cf6d8"
>



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/markets/benchmarks"
hreflang="en">Benchmarks</a></li>
         <li class="menu--item"><a href="/markets/central-securities-
depositories" hreflang="en">Central securities depositories</a></li>

  </ul>

</div>

     </div>

         </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Market
abuse</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
c1483ec221c07f43dded14022fcaf0aca1641943bfb8e41971389f4817ca8d93">



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/markets/market-abuse/how-report-
suspected-market-abuse-firm-or-trading-venue" hreflang="en">How to report
suspected market abuse as a firm or trading venue</a></li>
         <li class="menu--item"><a href="/markets/market-abuse/how-report-
suspected-market-abuse-individual" hreflang="en">How to report suspected
market abuse as an individual</a></li>
         <li class="menu--item"><a href="/markets/market-abuse"
hreflang="en">Market abuse</a></li>
         <li class="menu--item"><a href="/markets/market-abuse/regulation"
hreflang="en">Market Abuse Regulation</a></li>
         <li class="menu--item"><a href="/markets/market-abuse/polling-and-
market-abuse-regulation" hreflang="en">Polling and Market Abuse
Regulation</a></li>
```

```
  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Short
selling</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
3c1d14d79d08ac54c9befb3f9db3dc09f2ce629757b76182af5ea35accfeda7e">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/short-selling/exemptions-
requirements" hreflang="en">Exemptions from short-selling
requirements</a></li>
        <li class="menu--item"><a href="/markets/short-selling/notification-and-
disclosure-net-short-positions" hreflang="en">Notification and disclosure of net
short positions</a></li>
        <li class="menu--item"><a href="/markets/short-selling"
hreflang="en">Short selling</a></li>
        <li class="menu--item"><a href="/markets/short-selling/restrictions-
prohibitions" hreflang="en">Short selling restrictions and prohibitions</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Transaction
reporting</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
9a4cdd45d2bffcded614e7394d179264716cda21a5add5e32d330dbddb03095d">



          <div class="view-content">
       <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a
href="/markets/transaction-reporting/instrument-reference-data"
hreflang="en">Instrument Reference Data</a></li>
        <li class="menu--item"><a
href="/markets/transaction-reporting/reportable-instruments"
hreflang="en">Reportable instruments</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting/access-
change-sample-data-extracts" hreflang="en">Requesting sample transaction
reporting data</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting"
hreflang="en">Transaction reporting</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

           </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                        <a href="/consumers" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2901">Consumers</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
       <div class="container">
        <div class="row">
             <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Complaints and
compensation</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
0d19b5954ed5b47273f710746776c65282c63916b5686b5765832b559d8bc6a9"
>



          <div class="view-content">
```

```
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/consumers/claim-compensation-firm-
fails" hreflang="en">How to claim compensation if a firm fails</a></li>
          <li class="menu--item"><a href="/consumers/how-complain"
hreflang="en">How to complain</a></li>
          <li class="menu--item"><a href="/consumers/how-complain/report-
information-payment-services-e-money-firm" hreflang="en">Report information
about a payment services or e-money firm</a></li>
          <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>

  </ul>

</div>

      </div>

          </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
857b8ff8f60c7d86f61b5699be9f2dc6fa49cde3d4608987ce81ae8f52331cbb">



            <div class="view-content">
            <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

              </div>

          </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Report a
firm</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
5f78dd80693182aff210201de60d3c398f756e64aaa537be51e5dd1274f76137">



            <div class="view-content">
        <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/consumers/misleading-financial-
promotions" hreflang="en">Misleading financial promotions</a></li>
        <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>
        <li class="menu--item"><a href="/consumers/unfair-contracts"
hreflang="en">Unfair contracts</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
fca98b7b3fa9af3391c94b523fe3ad646b841c2da8a9279a6f7a78ea251a45d1">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0"
class="no-link">Scams</span></h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
e27941b003886848c1725e33b3f63c9ae40653c26ad4874a7dfc80d8eb825320">



           <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/banking-online-account-
scams" hreflang="en">Banking and online account scams</a></li>
        <li class="menu--item"><a href="/scamsmart/binary-options-scams"
hreflang="en">Binary options scams</a></li>
        <li class="menu--item"><a href="/scamsmart/cryptoasset-investment-
scams" hreflang="en">Cryptoasset investment scams</a></li>
```

```
        <li class="menu--item"><a href="/scamsmart/how-avoid-investment-
scams" hreflang="en">How to avoid investment scams</a></li>
        <li class="menu--item"><a href="/scamsmart/how-avoid-pension-scams"
hreflang="en">How to avoid pension scams</a></li>
        <li class="menu--item"><a href="/consumers/loan-fee-fraud"
hreflang="en">Loan fee fraud</a></li>
        <li class="menu--item"><a href="/consumers/money-transfer-scams"
hreflang="en">Money transfer scams</a></li>
        <li class="menu--item"><a href="/scamsmart/online-trading-scams"
hreflang="en">Online trading scams</a></li>
        <li class="menu--item"><a href="/consumers/ppi-refund-scams"
hreflang="en">PPI refund scams</a></li>
        <li class="menu--item"><a href="/consumers/protect-yourself-scams"
hreflang="en">Protect yourself from scams</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
36ce3bd624b220154bfae6cf10ed57fe78ac8d6ecfa9b169f49cdbfd4b0c9f73">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

             </div>

        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Know your
rights</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
66b2be33bedcf368f29d3c52b3feda0e69c282d3629807042bbf8cb5bdde06fd">



           <div class="view-content">
       <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/consumers/check-if-firm-fca-
authorised" hreflang="en">Check if a firm is FCA authorised</a></li>
        <li class="menu--item"><a href="/consumers/deposit-savings-protection"
hreflang="en">Deposit and savings protection</a></li>
        <li class="menu--item"><a href="/consumers/how-brexit-could-affect-
you" hreflang="en">How Brexit could affect you</a></li>
        <li class="menu--item"><a href="/consumers/interest-rate-hedging-
products" hreflang="en">Interest rate hedging products (IRHP)</a></li>
        <li class="menu--item"><a href="/consumers/loans-credit"
hreflang="en">Loans and credit</a></li>
        <li class="menu--item"><a href="/consumers/mini-bonds"
hreflang="en">Mini-bonds</a></li>
        <li class="menu--item"><a href="/ppi-explained" hreflang="en">PPI:
payment protection insurance</a></li>
        <li class="menu--item"><a href="/consumers/unauthorised-payments-
account" hreflang="en">Unauthorised payments from your account</a></li>
        <li class="menu--item"><a href="/consumers/using-payment-service-
providers" hreflang="en">Using payment service providers</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
84a9a17143cbe18b3863aee48fb6a1c959dc9a2b79bce7edec61473745073cb2">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>
```

```
        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                        <a href="/news" class="dropdown-toggle
mega-menu__level-one-link"
data-drupal-link-system-path="node/11876">News</a>
                            <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news" hreflang="en">News</a></h4><div
class="view view-megamenu-block-items view-id-megamenu_block_items view-
display-id-default js-view-dom-id-
8be1241ccee127bebea49f132f6087e3694b37030a7cf1625ae10ba5b54f35d6">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/news-stories"
hreflang="en">News stories</a></li>
        <li class="menu--item"><a href="/news/newsletters/newsletters"
hreflang="en">Newsletters</a></li>
        <li class="menu--item"><a href="/news/press-releases/press-releases"
hreflang="en">Press releases</a></li>
        <li class="menu--item"><a href="/news/speeches/speeches"
hreflang="en">Speeches</a></li>
        <li class="menu--item"><a href="/news/statements/statements"
hreflang="en">Statements</a></li>
        <li class="menu--item"><a href="/news/warnings/warnings"
hreflang="en">Warnings</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news/media-centre" hreflang="en">Media
centre</a></h4><div class="view view-megamenu-block-items view-id-
```

megamenu_block_items view-display-id-default js-view-dom-id-dd8c97ac14f7bb4d4585623ac282336cca381195f82c62f0f02fe0eba3a72ed5">

<li class="menu--item">Media library

<h3 class="promo-block__title">Sign up to receive daily alerts on the warnings we issue</h3>

Receive new and updated warnings in a daily email.

Sign up

<h4 class="menu__heading">
Events
</h4>

<li class="menu--item">
See all FCA events


```
  </ul>

</div>

     </div>

         </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
719b95ee0d529e86d143aa8da488c555405ea13d83fcbccf72c32bf109c0dcdc">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

             </div>

         </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/insight"
hreflang="en">Insight</a></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
6cc9838a2c8f5b2d3bb61dab63dbd40260f8e6724bd29a68907911477984704c">



           <div class="view-content">
        <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/news/news-stories/fca-home-
independent-opinion" hreflang="en">The FCA home for independent
opinion</a></li>

  </ul>

</div>

     </div>

         </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
0f3a150401b5153a73178e3f9c906acc57fca51dfff0bb99dda2ad2a7654c95e">
```

```
          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>

            </li>
                        <li class="last tb-megamenu-item level-1 mega dropdown col-
xs-12 col-sm-2 mega-menu__level-one-item">
                                        <a href="/publications" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/6011">Publications</a>
                            <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">
  <div class="view-content">
    <div class="container">
      <div class="row">
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?p_search_term=
%20&amp;category=policy%20and%20guidance%2Cpolicy%20and
%20guidance-policy%20statements%2Cpolicy%20and%20guidance-finalised
%20guidance%2Cpolicy%20and%20guidance-consultation%20papers%2Cpolicy
%20and%20guidance-guidance%20consultations%2Cpolicy%20and
%20guidance-feedback%20statements%2Cpolicy%20and%20guidance-
discussion%20papers%2Cpolicy%20and%20guidance-calls%20for%20input
%2Cpolicy%20and%20guidance-newsletters%2Cpolicy%20and%20guidance-
handbook&amp;sort_by=dmetaZ" hreflang="en">Policy and
guidance</a></h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
```

```
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
category=corporate%20documents%2Ccorporate%20documents-annual
%20reports%2Ccorporate%20documents-business%20plans%2Ccorporate
%20documents-corporate%20documents%2Ccorporate%20documents-impact
%20assessments%2Ccorporate%20documents-memorandums%20of
%20understanding%2Ccorporate%20documents-correspondence%2Ccorporate
%20documents-foi%20releases%2Ccorporate%20documents-meeting
%20minutes&amp;start=1" hreflang="en">Corporate documents</a></h4>
            <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
          </div>
  </div>
</div>

          </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
p_search_term=&amp;category=notices%20and%20decisions-decision
%20notices%2Cnotices%20and%20decisions-libor%20notices%2Cnotices
%20and%20decisions-final%20notices%2Cnotices%20and%20decisions-warning
%20notices%2Cnotices%20and%20decisions-supervisory%20notices%2Cnotices
%20and%20decisions-cancellation%20notices%2Cnotices%20and%20decisions-
requirement%20notices%2Cnotices%20and%20decisions-temporary%20product
%20interventions%2Cnotices%20and%20decisions-undertakings%2Cnotices
%20and%20decisions-waivers%20and%20crr%20notices"
hreflang="en">Notices and decisions</a></h4>
            <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
          </div>
  </div>
</div>

          </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/data" hreflang="en">Data</a></h4>
            <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
          </div>
  </div>
</div>

          </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
category=research%20and%20data%2Cresearch%20and%20data-market
%20studies%2Cresearch%20and%20data-thematic%20reviews%2Cresearch
%20and%20data-multi-firm%20reviews%2Cresearch%20and%20data-occasional
```

%20papers%2Cresearch%20and%20data-research%2Cresearch%20and
%20data-data&start=1" hreflang="en">Research</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<h4
class="menu__heading"><a href="/publications/search-results?
start=1&category=forms" hreflang="en">Forms</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<a tabindex="0" class="megamenu__close btn--close text-hide
hidden-xs js-megamenu-close">Close menu

</nav>

</section>

</nav>

</header>

<!-- Breadcrumb -->

<ol class="breadcrumb">
Home

```
            <li><a href="/about">About Us</a></li>
            <li class="active">International standards and regulations</li>
          </ol>
    </div>
  </div>


        <div role="main" class="main-container js-quickedit-main-content">


                                                <section>


                        <div class="highlighted">  <div class="region region-
highlighted">
    <div data-drupal-messages-fallback="" class="hidden"></div>

  </div>
</div>




  <a id="main-content"></a>
    <div class="region region-content">



<div class="container container-header-- ">
  <div class="row row--relative">
    <header data-history-node-id="3591" role="article"
about="/about/international-standards-regulations" class="article-header col-xs-
12 four-step-limit col-sm-9">

            <h1 class="page-header">

<span>International standards and regulations</span>

       </h1>



                  <div class="article-meta ">


           <span class="pubdate">First published:
         <time datetime="2016-04-19T05:01:00Z">19/04/2016</time>

                        </span>

         <span class="pubdate latest">Last updated: <span
class="date">13/10/2021</span></span>
```

```
    <span class="revisions"><a href="#revisions">See all
updates</a></span>
  </div>
        </header>

    </div>
</div>

<div class="container">
  <div class="row">

<article data-history-node-id="3591" about="/about/international-standards-
regulations" class="article-header col-xs-12 four-step-limit col-sm-9 has-sidebar
clearfix article-content--">
  <div class="node-content__wrapper node-content__wrapper--border">




<section class="copy-highlighted component fca-colour--6c1d45">
  <div class="container">
                                                <p>We contribute to and implement
international standards, and supervise and enforce rules based on them in the
UK. This is integral to our remit.</p>


  </div>
</section>




<section class="copy-block default">
  <div class="container">
                                                <p>We work to achieve effective,
proportionate and consistent standards in relation to issues within our remit, and
promote UK regulatory and supervisory practices internationally, encouraging
consistency where appropriate.</p>
<h2>Our participation in international discussions</h2>
<p>We engage regularly with a wide range of international counterparts and
stakeholders, both bilaterally and in multilateral forums. This is to:</p>
<ul><li>enhance cooperation</li>
<li>share best practice</li>
<li>discuss issues of common interest</li>
<li>shape and influence cross-border regulatory issues</li>
</ul><h3>Global</h3>
<p>We devote significant time and resources to international engagement and
the work of global standard setters and other global bodies.</p>
<p>We are a member of :</p>
```

the Financial Stability Board (FSB)
the International Organisation of Securities Commissions (IOSCO)
the International Association of Insurance Supervisors (IAIS)
 We contribute to the UK’s membership of the Financial Action Task Force (FATF), the Organisation for Economic Co-operation and Development (OECD) and the International Monetary Fund (IMF).
We are a member of the International Financial Consumer Protection Organisation (FinCoNet), and we participate in certain workstreams at a number of other international multilateral forums.
We have signed a variety of <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="4c32de72-a161-47b5-98dd-8a216aa59df4" href="/about/international-standards-regulations/agreements-overseas-regulators" title="Agreements with overseas regulators">agreements with overseas regulators, which help us cooperate and exchange information.
<h3>Europe</h3>
We engage with our regulatory and supervisory counterparts in the European Economic Area (EEA), on issues within our remit. These include national competent authorities, EU institutions, and the European Supervisory Authorities (ESAs) including:
the European Securities and Markets Authority (ESMA)
the European Banking Authority (EBA)
the European Insurance and Occupational Pensions Authority (EIOPA)
<h2>Contact us</h2>
If you’re a supervisor or regulator and you have a query about an enforcement case, you can contact us via email at ukfcainternationalrequests@fca.org.uk.
If you have a question about a supervisory matter, you can email us at regulator.supervisionenquiry@fca.org.uk.
Overseas regulators can use our <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="6d724d18-7964-42a5-851f-b1c45f0c3d2d" href="/requests-letters-goodstanding" title="Requests for letters of goodstanding">online form to request a letter of goodstanding for an individual or firm we regulate.


```
  </div>
</section>

                                                <div class="node_view"></div>


          <div id="revisions" class="page-revisions container">
        <h3 class="page-revisions__title" tabindex="0">Page updates</h3>
                <div class="view view-page-update-revision-logs view-id-
page_update_revision_logs view-display-id-revision_log js-view-dom-id-
826eed01ca5c839908b03f7f774a3fb56b00a5c7ef82af6c89dbb89b6a57323f">



            <div class="view-content">
            <div class="views-row"><span class="views-field views-field-
changed"><span class="field-content">13/10/2021: </span></span><span
class="views-field views-field-fca-log"><strong class="field-content">Editorial
amendment</strong></span><span class="views-field views-field-revision-
log"><span class="field-content"> General page
updates</span></span></div>

      </div>

          </div>

                    </div>


      <div class="page-feedback container">

<form class="webform-submission-form webform-submission-add-form
webform-submission-page-feedback-form-form webform-submission-page-
feedback-form-add-form webform-submission-page-feedback-form-node-3591-
form webform-submission-page-feedback-form-node-3591-add-form js-webform-
details-toggle webform-details-toggle webform-client-form webform-client-form-
feedback-form fca-custom-form webform-conditional-processed" data-drupal-
selector="webform-submission-page-feedback-form-node-3591-add-form"
novalidate="novalidate" action="/about/international-standards-
regulations#webform-submission-page-feedback-form-node-3591-add-form"
method="post" id="webform-submission-page-feedback-form-node-3591-add-
form" accept-charset="UTF-8" data-once="form-updated" data-drupal-form-
fields="edit-radios-yes,edit-radios-no,edit-what-can-we-do-to-improve-pages-like-
this-,edit-what-did-you-find-helpful-,edit-actions-submit,edit-url-hp">

  <div id="edit-processed-text" class="form-item js-form-item form-type-
processed-text js-form-type-processed-text form-item- js-form-item- form-no-
label form-group">


  <h3>Was this page helpful?</h3>
```

```
  </div>
<fieldset data-drupal-selector="edit-radios" class="radios--wrapper fieldgroup form-composite webform-composite-hidden-title js-webform-type-radios webform-type-radios js-form-item form-item js-form-wrapper form-wrapper" id="edit-radios--wrapper" role="radiogroup" aria-labelledby="edit-radios--wrapper-legend">
      <legend id="edit-radios--wrapper-legend">
    <span class="visually-hidden fieldset-legend">radios</span>
  </legend>
  <div class="fieldset-wrapper">
              <div id="edit-radios" class="js-webform-radios webform-options-display-side-by-side"><div class="form-item js-form-item form-type-radio js-form-type-radio form-item-radios js-form-item-radios radio">




      <label for="edit-radios-yes" class="control-label option"><input data-drupal-selector="edit-radios-yes" class="form-radio" type="radio" id="edit-radios-yes" name="radios" value="Yes"><span class="fca-custom-label">Yes
</span></label>


  </div>
<div class="form-item js-form-item form-type-radio js-form-type-radio form-item-radios js-form-item-radios radio">




      <label for="edit-radios-no" class="control-label option"><input data-drupal-selector="edit-radios-no" class="form-radio" type="radio" id="edit-radios-no" name="radios" value="No"><span class="fca-custom-label">No
</span></label>


  </div>
</div>

        </div>
</fieldset>
<div class="js-webform-states-hidden form-item js-form-item form-type-textarea js-form-type-textarea form-item-what-can-we-do-to-improve-pages-like-this- js-form-item-what-can-we-do-to-improve-pages-like-this- form-group" style="display: none;">
      <label for="edit-what-can-we-do-to-improve-pages-like-this-" class="control-label">What can we do to improve pages like this?  </label>


  <div class="form-textarea-wrapper">
```

```
  <textarea data-drupal-selector="edit-what-can-we-do-to-improve-pages-like-
this-" class="form-textarea form-control resize-vertical" data-drupal-
states="{&quot;visible&quot;:{&quot;.webform-submission-page-feedback-form-
node-3591-add-form :input[name=\u0022radios\u0022]&quot;:
{&quot;value&quot;:&quot;No&quot;}}}" id="edit-what-can-we-do-to-improve-
pages-like-this-" name="what_can_we_do_to_improve_pages_like_this_"
rows="5" cols="60"></textarea>
</div>




  </div>
<div class="js-webform-states-hidden form-item js-form-item form-type-textarea
js-form-type-textarea form-item-what-did-you-find-helpful- js-form-item-what-did-
you-find-helpful- form-group" style="display: none;">
      <label for="edit-what-did-you-find-helpful-" class="control-label">What did
you find helpful?</label>


  <div class="form-textarea-wrapper">
  <textarea data-drupal-selector="edit-what-did-you-find-helpful-" class="form-
textarea form-control resize-vertical" data-drupal-states="{&quot;visible&quot;:
{&quot;.webform-submission-page-feedback-form-node-3591-add-
form :input[name=\u0022radios\u0022]&quot;:
{&quot;value&quot;:&quot;Yes&quot;}}}" id="edit-what-did-you-find-helpful-"
name="what_did_you_find_helpful_" rows="5" cols="60"></textarea>
</div>




  </div>
<input data-drupal-selector="edit-page-title" type="hidden" name="page_title"
value="International standards and regulations"><input data-drupal-
selector="edit-page-url" type="hidden" name="page_url"
value="https://www.fca.org.uk/about/international-standards-regulations
        "><div data-drupal-selector="edit-actions" class="form-actions webform-
actions clearfix fca-form-submit form-group js-form-wrapper form-wrapper"
id="edit-actions"><button class="webform-button--submit button button--
primary js-form-submit form-submit btn-primary btn" data-drupal-selector="edit-
actions-submit" type="submit" id="edit-actions-submit" name="op"
value="Submit Feedback">Submit Feedback</button>
</div>
<input autocomplete="off" data-drupal-selector="form-gg-
utipqd3mq1qxabw8gkwjauzdoxvkvp-t0oqqrtkm" type="hidden"
name="form_build_id" value="form-
Gg_UtIPQd3mq1QxaBW8gkwJAuZDoxVkvp_t0OQqRtKM"><input data-drupal-
selector="edit-webform-submission-page-feedback-form-node-3591-add-form"
type="hidden" name="form_id"
value="webform_submission_page_feedback_form_node_3591_add_form"><div
class="url_hp-textfield form-group js-form-wrapper form-wrapper"
style="display: none !important;"><div class="form-item js-form-item form-
```

type-textfield js-form-type-textfield form-item-url-hp js-form-item-url-hp form-group">
    <label for="edit-url-hp" class="control-label">Leave this field blank</label>

  <input autocomplete="off" data-drupal-selector="edit-url-hp" class="form-text form-control" type="text" id="edit-url-hp" name="url_hp" value="" size="20" maxlength="128">

</form>

    </article>

          Print Page

                  Linkedin

                  Twitter


```
            </div>
                                                <div class="email_share last article-
action">
            <a href="mailto:?Subject=International%20standards%20and
%20regulations%20at%20FCA&amp;Body=I%20saw%20this%20on%20the
%20FCA%20website%20and%20thought%20you%20might%20be%20interested
%20https%3A//www.fca.org.uk/about/international-standards-regulations"
title="Share with Email" aria-label="Share with Email" class="print_mail print-
ignore" rel="nofollow"></a>
          </div>

</div>
        <span class="header__social-share-txt" aria-hidden="true">
        Share page
      </span>
      </div>
    </div>
  </div>



      <div class="rhn__header">
    <h3 class="h5">
      <a class="rhn__header--collapse related-content__title rhn__header--title"
role="button" data-toggle="collapse" href="#relatedContentCollapse" aria-
expanded="false" aria-controls="relatedContentCollapse">
                                                What we do

      </a>
    </h3>
  </div>
  <div class="rhn__items rhn__items--linked collapse in"
id="relatedContentCollapse" aria-expanded="false" role="tabpanel">
                                                <div class="related-content__item
rhn__item first">
  <a href="/about/the-fca">About the FCA</a>
</div>
                                        <div class="related-content__item
rhn__item">
  <a href="/about/enhancing-market-integrity">Enhancing market
integrity</a>
</div>
                                        <div class="related-content__item
rhn__item">
  <a href="/about/promoting-competition">Promoting competition</a>
</div>
                                        <div class="related-content__item
rhn__item">
  <a href="/about/protecting-consumers">Protecting consumers</a>
</div>
                                        <div class="related-content__item rhn__item
last">
  <a href="/about/uk-regulators-government-other-bodies">UK regulators,
government and other bodies</a>
```

```
  </div>

        <div class="rhn__hr" aria-hidden="true"></div>
      </div>


          <div class="rhn__header">
        <h3 class="h5">
          <a class="rhn__header--collapse useful-resources__title rhn__header--title"
role="button" data-toggle="collapse" href="#usefulResourcesCollapse" aria-
expanded="false" aria-controls="usefulResourcesCollapse">
                                                                More information

          </a>
        </h3>
      </div>
      <div class="rhn__items rhn__items--linked collapse in"
id="usefulResourcesCollapse" aria-expanded="false" role="tabpanel">
                                                                <div class="related-content__item
rhn__item first">
    <a href="/about/international-standards-regulations/agreements-overseas-
regulators">Agreements with overseas regulators</a>
  </div>
                                                        <div class="related-content__item rhn__item
last">
    <a href="/requests-letters-goodstanding">Requests for letters of
goodstanding</a>
  </div>

        <div class="rhn__hr" aria-hidden="true"></div>
      </div>



      </div>
</div>
      </div>
</div>


  </div>

                  </section>

                                                        </div>

      <footer class="footer">
      <div class="footer-main">
        <div class="container">
          <div class="row">
            <div class="region region-footer">
```

```
  <section id="block-menu-menu-onsite-links" class="block block-menu clearfix
footer-main__column footer-main__column--no-title">


  <ul class="menu nav">
        <li class="leaf">
      <a href="/accessibility">Accessibility</a>
    </li>
        <li class="leaf">
      <a href="/about/complain-about-regulators">Complain about us</a>
    </li>
        <li class="leaf">
      <a href="/legal">Copyright notice</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility">Corporate responsibility</a>
    </li>
        <li class="leaf">
      <a href="/about/cymraeg">Cymraeg</a>
    </li>
        <li class="leaf">
      <a href="/freedom-information">Freedom of information</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility#modern_slavery">Modern Slavery
and Human Trafficking Statement</a>
    </li>
        <li class="leaf">
      <a href="/privacy">Privacy</a>
    </li>
        <li class="leaf">
      <a href="/sitemap">Sitemap</a>
    </li>
        <li class="leaf">
      <a href="/translated-pages">Translated languages</a>
    </li>
      </ul>
</section>




  <section id="block-menu-menu-social" class="block block-menu contextual-
links-region clearfix footer-main__column footer-main__column--social">

      <h3 class="block block-menu contextual-links-region footer-main__menu-
title">Social</h3>

  <ul class="menu nav">
          <li class="leaf social-footer-links__item social-footer-links__item--
linkedin">
                  <a href="https://www.linkedin.com/company/financial-conduct-
authority" aria-label="LinkedIn" title="Publish this post to LinkedIn"
class="linkedin ext" target="_blank" rel="noopener noreferrer" data-extlink="">
```

```
          <span class="visually-hidden">LinkedIn</span>
          <span class="social-footer-links__item__icon"></span>
        <span class="ext"></span></a>
           </li>
        <li class="leaf social-footer-links__item social-footer-links__item--rss
feed">
               <a href="/news/rss.xml" aria-label="RSS Feed" title="Subscribe to
our RSS feed" class="rss feed" target="_blank" rel="noopener noreferrer">
          <span class="visually-hidden">RSS Feed</span>
          <span class="social-footer-links__item__icon"></span>
        </a>
           </li>
        <li class="leaf social-footer-links__item social-footer-links__item--twitter">
               <a href="https://twitter.com/thefca" aria-label="Twitter" title="Share
this on Twitter" class="twitter ext" target="_blank" rel="noopener noreferrer"
data-extlink="">
          <span class="visually-hidden">Twitter</span>
          <span class="social-footer-links__item__icon"></span>
        <span class="ext"></span></a>
           </li>
     </ul>

</section>



  <section id="block-menu-menu-systems" class="block block-menu clearfix
footer-main__column">

     <h3 id="footerSystemsList" class="block block-menu footer-main__menu-
title">
     <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerSystems" aria-expanded="false" aria-
controls="footerSystems">Registers and Systems</a>
     <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerSystems" class="collapse" aria-hidden="true">
    <ul class="menu nav">
          <li class="leaf">
       <a href="/firms/mutuals-public-register"> Mutuals Public Register</a>
     </li>
          <li class="leaf">
       <a href="/firms/connect">Connect</a>
     </li>
          <li class="leaf">
       <a href="/about/handbook">FCA Handbook</a>
     </li>
          <li class="leaf">
       <a href="/firms/financial-services-register">Financial Services
Register</a>
     </li>
          <li class="leaf">
```

```
        <a href="/firms/regdata">RegData</a>
      </li>
          </ul>
  </div>

</section>




  <section id="block-menu-menu-careers" class="block block-menu clearfix
footer-main__column">
      <h3 id="carrersList" class="block block-menu footer-main__menu-title">
    <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerCareers" aria-expanded="false" aria-
controls="footerCareers">Careers</a>
    <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerCareers" class="collapse" aria-hidden="true">
    <ul class="menu nav">
            <li class="leaf">
          <a href="/careers">Careers home</a>
        </li>
            <li class="leaf">
          <a href="/careers/early-careers">Early careers</a>
        </li>
            <li class="leaf">
          <a href="/careers/experienced-professionals">Experienced
professionals</a>
        </li>
            <li class="leaf">
          <a href="/careers/search-jobs-apply">Search jobs and apply</a>
        </li>
          </ul>
  </div>
</section>



<section id="block-block-1" class="block block-block clearfix footer-
main__column">
      <h3 id="contactInfo" class="block block-block footer-main__menu-title">
      <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerContact" aria-expanded="false" aria-
controls="footerContact">Contact</a>
      <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerContact" class="footer-main__content-wrapper collapse" aria-
hidden="true">
                                                <p>FCA Head Office</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
```

Contact us

</section>

            Plain Language Commission Gold Award
            <img class="plain-text-logo__img" src="/themes/custom/fca/images/PLC_CES_GOLD.png" alt="Clear English Gold Standard Award Logo">

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            Company no. 01920623

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o=t("handle"),a="sm",c="cm";e.exports={constants:
{SUPPORTABILITY_METRIC:a,CUSTOM_METRIC:c},recordSupportability:r,recordCu
stom:i}},{}],5:[function(t,e,n){function r(){return c.exists&&performance.now?
Math.round(performance.now()):(o=Math.max((new Date).getTime(),o))-
a}function i(){return o}var o=(new
Date).getTime(),a=o,c=t(11);e.exports=r,e.exports.offset=a,e.exports.getLastTi
mestamp=i},{}],6:[function(t,e,n){function r(t,e){var
n=t.getEntries();n.forEach(function(t){"first-paint"===t.name?l("timing",
["fp",Math.floor(t.startTime)]):"first-contentful-paint"===t.name&&l("timing",
["fcp",Math.floor(t.startTime)])})}function i(t,e){var
n=t.getEntries();if(n.length>0){var r=n[n.length-
1];if(u&&u<r.startTime)return;var i=[r],o=a({});o&&i.push(o),l("lcp",i)}}function
o(t){t.getEntries().forEach(function(t){t.hadRecentInput||l("cls",[t])})}function
a(t){var e=navigator.connection||navigator.mozConnection||
navigator.webkitConnection;if(e)return e.type&&(t["net-
type"]=e.type),e.effectiveType&&(t["net-etype"]=e.effectiveType),e.rtt&&(t["net-
rtt"]=e.rtt),e.downlink&&(t["net-dlink"]=e.downlink),t}function c(t){if(t
instanceof y&&!w){var
e=Math.round(t.timeStamp),n={type:t.type};a(n),e<=v.now()?n.fid=v.now()-
e:e>v.offset&&e<=Date.now()?(e-=v.offset,n.fid=v.now()-e):e=v.now(),w=!
0,l("timing",["fi",e,n])}}function f(t){"hidden"===t&&(u=v.now(),l("pageHide",
[u]))}if(!("init"in NREUM&&"page_view_timing"in NREUM.init&&"enabled"in

NREUM.init.page_view_timing&&NREUM.init.page_view_timing.enabled===!1))
{var
u,s,d,p,l=t("handle"),v=t("loader"),m=t(8),g=t(3),y=NREUM.o.EV;if("Performanc
eObserver"in window&&"function"==typeof window.PerformanceObserver)
{s=new PerformanceObserver(r);try{s.observe({entryTypes:["paint"]})}catch(h)
{}d=new PerformanceObserver(i);try{d.observe({entryTypes:["largest-
contentful-paint"]})}catch(h){}p=new
PerformanceObserver(o);try{p.observe({type:"layout-shift",buffered:!
0})}catch(h){}}if("addEventListener"in document){var w=!
1,b=["click","keydown","mousedown","pointerdown","touchstart"];b.forEach(func
tion(t){document.addEventListener(t,c,g(!1))})}m(f)}},{}],7:[function(t,e,n)
{function r(t,e){if(!i)return!1;if(t!==i)return!1;if(!e)return!0;if(!o)return!1;for(var
n=o.split(."),r=e.split(."),a=0;a<r.length;a++)if(r[a]!==n[a])return!1;return!
0}var i=null,o=null,a=/Version\/(\S+)\s+Safari/;if(navigator.userAgent){var
c=navigator.userAgent,f=c.match(a);f&&c.indexOf("Chrome")===-
1&&c.indexOf("Chromium")===-
1&&(i="Safari",o=f[1])}e.exports={agent:i,version:o,match:r}},{}],8:
[function(t,e,n){function r(t){function e(){t(c&&document[c]?
document[c]:document[o]?"hidden":"visible")}"addEventListener"in
document&&a&&document.addEventListener(a,e,i(!1))}var
i=t(3);e.exports=r;var o,a,c;"undefined"!=typeof document.hidden?
(o="hidden",a="visibilitychange",c="visibilityState"):"undefined"!=typeof
document.msHidden?(o="msHidden",a="msvisibilitychange"):"undefined"!
=typeof
document.webkitHidden&&(o="webkitHidden",a="webkitvisibilitychange",c="we
bkitVisibilityState")},{}],9:[function(t,e,n){function r(t,e){var n=[],r="",o=0;for(r
in t)i.call(t,r)&&(n[o]=e(r,t[r]),o+=1);return n}var
i=Object.prototype.hasOwnProperty;e.exports=r},{}],10:[function(t,e,n)
{function r(t,e,n){e||(e=0),"undefined"==typeof n&&(n=t?t.length:0);for(var r=-
1,i=n-e||0,o=Array(i<0?0:i);++r<i;)o[r]=t[e+r];return o}e.exports=r},{}],11:
[function(t,e,n){e.exports={exists:"undefined"!=typeof
window.performance&&window.performance.timing&&"undefined"!=typeof
window.performance.timing.navigationStart}},{}],ee:[function(t,e,n){function r()
{}function i(t){function e(t){return t&&t instanceof r?t:t?u(t,f,a):a()}function
n(n,r,i,o,a){if(a!==!1&&(a=!0),!l.aborted||o){t&&a&&t(n,r,i);for(var
c=e(i),f=m(n),u=f.length,s=0;s<u;s++)f[s].apply(c,r);var p=d[w[n]];return
p&&p.push([b,n,r,c]),c}}function o(t,e){h[t]=m(t).concat(e)}function v(t,e){var
n=h[t];if(n)for(var r=0;r<n.length;r++)n[r]===e&&n.splice(r,1)}function m(t)
{return h[t]||[]}function g(t){return p[t]=p[t]||i(n)}function y(t,e){l.aborted||
s(t,function(t,n){e=e||"feature",w[n]=e,e in d||(d[e]=[])})}var
h={},w={},b={on:o,addEventListener:o,removeEventListener:v,emit:n,get:g,list
eners:m,context:e,buffer:y,abort:c,aborted:!1};return b}function o(t){return
u(t,f,a)}function a(){return new r}function c(){(d.api||d.feature)&&(l.aborted=!
0,d=l.backlog={})}var
f="nr@context",u=t("gos"),s=t(9),d={},p={},l=e.exports=i();e.exports.getOrSe
tContext=o,l.backlog=d},{}],gos:[function(t,e,n){function r(t,e,n)
{if(i.call(t,e))return t[e];var
r=n();if(Object.defineProperty&&Object.keys)try{return
Object.defineProperty(t,e,{value:r,writable:!0,enumerable:!1}),r}catch(o)
{}return t[e]=r,r}var i=Object.prototype.hasOwnProperty;e.exports=r},
{}],handle:[function(t,e,n){function r(t,e,n,r){i.buffer([t],r),i.emit(t,e,n)}var
i=t("ee").get("handle");e.exports=r,r.ee=i},{}],id:[function(t,e,n){function r(t)
{var e=typeof t;return!t||"object"!==e&&"function"!==e?-1:t===window?
0:a(t,o,function(){return i++})}var i=1,o="nr@id",a=t("gos");e.exports=r},

{}],loader:[function(t,e,n){function r(){if(!M++){var
t=T.info=NREUM.info,e=m.getElementsByTagName("script")
[0];if(setTimeout(u.abort,3e4),!(t&&t.licenseKey&&t.applicationID&&e))return
u.abort();f(x,function(e,n){t[e]||(t[e]=n)});var n=a();c("mark",
["onload",n+T.offset],null,"api"),c("timing",["load",n]);var
r=m.createElement("script");0===t.agent.indexOf("http://")||
0===t.agent.indexOf("https://")?
r.src=t.agent:r.src=l+"://"+t.agent,e.parentNode.insertBefore(r,e)}}function i()
{"complete"===m.readyState&&o()}function o(){c("mark",["domContent",a()
+T.offset],null,"api")}var
a=t(5),c=t("handle"),f=t(9),u=t("ee"),s=t(7),d=t(2),p=t(3),l=d.getConfiguration(
"ssl")===!
1?"http":"https",v=window,m=v.document,g="addEventListener",y="attachEven
t",h=v.XMLHttpRequest,w=h&&h.prototype,b=!
1;NREUM.o={ST:setTimeout,SI:v.setImmediate,CT:clearTimeout,XHR:h,REQ:v.Re
quest,EV:v.Event,PR:v.Promise,MO:v.MutationObserver};var
E=""+location,x={beacon:"bam.nr-data.net",errorBeacon:"bam.nr-
data.net",agent:"js-agent.newrelic.com/nr-1216.min.js"},O=h&&w&&w[g]&&!/
CriOS/.test(navigator.userAgent),T=e.exports={offset:a.getLastTimestamp(),now
:a,origin:E,features:{},xhrWrappable:O,userAgent:s,disabled:b};if(!b)
{t(1),t(6),m[g]?(m[g]("DOMContentLoaded",o,p(!1)),v[g]("load",r,p(!1))):(m[y]
("onreadystatechange",i),v[y]("onload",r)),c("mark",
["firstbyte",a.getLastTimestamp()],null,"api");var M=0}},{}],"wrap-function":
[function(t,e,n){function r(t,e){function n(e,n,r,f,u){function nrWrapper(){var
o,a,s,p;try{a=this,o=d(arguments),s="function"==typeof r?r(o,a):r||{}}catch(l)
{i([l,"",[o,a,f],s],t)}c(n+"start",[o,a,f],s,u);try{return p=e.apply(a,o)}catch(v)
{throw c(n+"err",[o,a,v],s,u),v}finally{c(n+"end",[o,a,p],s,u)}}return a(e)?e:(n||
(n=""),nrWrapper[p]=e,o(e,nrWrapper,t),nrWrapper)}function r(t,e,r,i,o){r||
(r="");var c,f,u,s="-"===r.charAt(0);for(u=0;u<e.length;u++)f=e[u],c=t[f],a(c)||
(t[f]=n(c,s?f+r:r,i,f,o))}function c(n,r,o,a){if(!v||e){var c=v;v=!
0;try{t.emit(n,r,o,e,a)}catch(f){i([f,n,r,o],t)}v=c}}return t||
(t=s),n.inPlace=r,n.flag=p,n}function i(t,e){e||(e=s);try{e.emit("internal-
error",t)}catch(n){}}function o(t,e,n)
{if(Object.defineProperty&&Object.keys)try{var r=Object.keys(t);return
r.forEach(function(n){Object.defineProperty(e,n,{get:function(){return
t[n]},set:function(e){return t[n]=e,e}})}),e}catch(o){i([o],n)}for(var a in
t)l.call(t,a)&&(e[a]=t[a]);return e}function a(t){return!(t&&t instanceof
Function&&t.apply&&!t[p])}function c(t,e){var n=e(t);return
n[p]=t,o(t,n,s),n}function f(t,e,n){var r=t[e];t[e]=c(r,n)}function u(){for(var
t=arguments.length,e=new Array(t),n=0;n<t;++n)e[n]=arguments[n];return
e}var
s=t("ee"),d=t(10),p="nr@original",l=Object.prototype.hasOwnProperty,v=!
1;e.exports=r,e.exports.wrapFunction=c,e.exports.wrapInPlace=f,e.exports.args
ToArray=u},{}]},{},["loader"]);</script>
<link rel="canonical" href="https://www.fca.org.uk/about/promoting-
competition">
<meta name="apple-mobile-web-app-capable" content="yes">
<meta name="apple-mobile-web-app-status-bar-style" content="black">
<meta name="description" content="How we promote effective competition in
the interests of consumers.">
<meta property="funnelback:category" content="About us">
<meta property="funnelback:content-type" content="About Us">
<meta property="funnelback:created-date" content="22/03/2016">
<meta property="funnelback:date-of-release-year" content="2016">

<meta property="funnelback:modified-date" content="28/03/2022">
<meta property="funnelback:nid" content="2936">
<meta property="funnelback:published-date" content="2016/03/22">
<meta property="funnelback:published-int-date" content="20160322">
<meta property="funnelback:published-year" content="2016">
<meta property="funnelback:type" content="What we do">
<meta name="theme-color" content="#fff">
<meta property="og:site_name" content="FCA">
<meta property="og:type" content="article">
<meta property="og:url" content="https://www.fca.org.uk/about/promoting-competition">
<meta property="og:title" content="Promoting competition">
<meta property="og:description" content="How we promote effective competition in the interests of consumers.">
<meta property="og:updated_time" content="2022-03-28T08:34:39+01:00">
<meta property="article:published_time" content="2016-03-22T16:33:08+00:00">
<meta property="article:modified_time" content="2022-03-28T08:34:39+01:00">
<meta name="twitter:card" content="summary">
<meta name="twitter:description" content="How we promote effective competition in the interests of consumers.">
<meta name="twitter:site" content="@TheFCA">
<meta name="twitter:title" content="Promoting competition">
<meta name="twitter:site:id" content="169431716">
<meta name="twitter:image" content="https://www.fca.org.uk/sites/default/files/images/fca-logo-social-media.jpg">
<meta name="Generator" content="Drupal 9 (https://www.drupal.org)">
<meta name="MobileOptimized" content="width">
<meta name="HandheldFriendly" content="true">
<meta name="viewport" content="width=device-width, initial-scale=1.0">
<meta name="theme-color" content="#6c1d45">
<script type="application/ld+json">{
  "@context": "https://schema.org",
  "@graph": {
    "@type": "BreadcrumbList",
    "itemListElement": [
      {
        "@type": "ListItem",
        "position": 1,
        "name": "Home",
        "item": "https://www.fca.org.uk/"
      },
      {
        "@type": "ListItem",
        "position": 2,
        "name": "About Us",
        "item": "https://www.fca.org.uk/about"
      },
      {
        "@type": "ListItem",
        "position": 3,
        "name": "Promoting competition"

```
        }
      ]
    }
}</script>
<script>window.euCookieComplianceLoadScripts = function(category) {if
(category === "tracking_ad") {var scriptTag =
document.createElement("script");scriptTag.src =
"\/sites\/default\/files\/google_tag\/fca_gtm\/google_tag.script.js";document.body.
appendChild(scriptTag);}}</script>
<style>div#sliding-popup, div#sliding-popup .eu-cookie-withdraw-banner, .eu-
cookie-withdraw-tab {background: #6C1D45} div#sliding-popup.eu-cookie-
withdraw-wrapper { background: transparent; } #sliding-popup h1, #sliding-
popup h2, #sliding-popup h3, #sliding-popup p, #sliding-popup label, #sliding-
popup div, .eu-cookie-compliance-more-button, .eu-cookie-compliance-
secondary-button, .eu-cookie-withdraw-tab { color: #ffffff;} .eu-cookie-withdraw-
tab { border-color: #ffffff;}#sliding-popup.sliding-popup-top { position:
fixed; }</style>
<link rel="icon" href="/themes/custom/fca/favicon.ico"
type="image/vnd.microsoft.icon">

    <title>Promoting competition | FCA</title>
    <link rel="stylesheet" media="all"
href="/sites/default/files/css/css_NpN2bGGsUcwa64t57Tn-
mHTL9VshQQP8dtSdQDY10l0.css">
<link rel="stylesheet" media="all"
href="/sites/default/files/css/css_1fnYJR1Iq_Z0JJO8-Chb_dpL_wbdb5jjT-
TDfDmNNro.css">

    <link rel="preload"
href="/themes/custom/fca/bootstrap/fonts/bootstrap/glyphicons-halflings-
regular.woff2" as="font" crossorigin="">
    <meta name="google-site-verification"
content="UMTpd8qXqUbCGtkijm3SkFV2lRJQM2IIlkMKmJg8jMk">
    <meta name="msvalidate.01"
content="57E38F6BD7138599EBD7F7F4FF496957">

</head>
<body class="page-node-2936 node-bg-6c1d45 logged-out eu-cookie-
compliance-status-null" data-once="form-single-submit">
<div class="skip-links">
  <a href="#main-content" id="skip-main-content" class="visually-hidden sr-
only-focusable focusable" tab-index="1">Skip to main content</a>
  <a href="#edit-search-term" class="visually-hidden focusable skip-to-
search">Skip to search box</a>
      </div><div id="sliding-popup" style="height: auto; width: 100%; top: -
16.389046157494192px;" class="sliding-popup-top clearfix"><div
role="banner" class="eu-cookie-compliance-banner eu-cookie-compliance-
banner-info eu-cookie-compliance-banner--categories">
  <div class="popup-content info">
    <div class="popup-text">
      <p>We use cookies to improve your online experience. Some cookies are
necessary to make the site work. We’d like to set additional cookies to
understand how the website is used. These are optional. All cookie data is
anonymised. View <a data-entity-substitution="canonical" data-entity-
```

type="node" data-entity-uuid="e112e960-2a79-48ce-9cd3-8537356a784a"
href="/privacy/our-use-cookies" title="Our use of cookies">cookies.</p>

        <ul id="eu-cookie-compliance-categories" class="eu-cookie-compliance-categories list-inline list-unstyled hidden">
                <li class="eu-cookie-compliance-category">

        <input type="checkbox" name="cookie-categories" id="cookie-category-functional" value="functional">
        <label for="cookie-category-functional">Functional</label>

            These cookies are necessary for the operation of the FCA.org.uk web site

                <li class="eu-cookie-compliance-category">

        <input type="checkbox" name="cookie-categories" id="cookie-category-tracking_ad" value="tracking_ad">
        <label for="cookie-category-tracking_ad">Non-functional</label>

            Accept analytics and campaign advertising cookies

        <button type="button" class="btn agree">Accept additional cookies</button>
        <button type="button" class="btn dont-agree">Reject additional cookies</button>

<noscript aria-hidden="true"><iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-PCC62S" height="0"
width="0" style="display:none;visibility:hidden"></iframe></noscript>

                                                <header class="header">

          <img src="/themes/custom/fca/images/logo.png" alt="Home">


```
          <section class="fca-funnelback-search-form block block-fca-funnelback
block-funnelback-search-block clearfix" data-drupal-selector="fca-funnelback-
search-form" novalidate="novalidate" id="block-funnelbacksearchblock">



      <form action="/about/promoting-competition" method="post" id="fca-
funnelback-search-form" accept-charset="UTF-8" data-once="form-updated"
data-drupal-form-fields="edit-search-term,edit-submit--
funnelback_search_form">
  <div class="input-group search-input-group">
  <label class="sr-only" for="edit-search-term">
    Search
  </label>
  <input title="Search" placeholder="Search" class="funnelback-query form-text
form-control ui-autocomplete-input" data-drupal-selector="edit-search-term"
type="text" id="edit-search-term" name="search_term" value="" size="60"
maxlength="128" autocomplete="off">
  <span class="input-group-btn">
    <button aria-label="Submit" title="Submit" class="form-submit btn--search
text-hide button js-form-submit form-submit btn-primary btn icon-before"
id="edit-submit--funnelback_search_form" data-drupal-selector="edit-submit"
type="submit" name="op" value="Search"><span class="icon glyphicon
glyphicon-search" aria-hidden="true"></span>
Search</button>
  </span>
</div>

<input autocomplete="off" data-drupal-selector="form-
wtefa4r4dbe1iurwu4ewuhh-q7fsbewiedlo6a6rpuk" type="hidden"
name="form_build_id" value="form-WtEfA4r4dBe1iUrWU4eWuhh-
q7FsbEWieDLo6a6Rpuk"><input data-drupal-selector="edit-fca-funnelback-
search-form" type="hidden" name="form_id"
value="fca_funnelback_search_form">

</form>

  </section>



        </div>
      </div>
    </div>
    <div class="col-md-10 header__nav-col header__nav-menu">
      <div class="row header__nav-wrapper">
        <nav class="navbar navbar-default header__nav-navigation" aria-
labelledby="navbar-collapse">
          <div class="navbar-header">
            <button type="button" class="navbar-toggle menu-icon" data-
toggle="collapse" data-target=".navbar-collapse">
              <span class="sr-only">Toggle navigation</span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
```

```
            </button>
                    </div>
          <div class="navbar-collapse collapse" id="navbar-collapse">
            <section class="block-tb-megamenu-main-menu">
              <div class="tb-megamenu tb-megamenu-main-menu">
                <nav aria-labelledby="block-fca-main-menu-menu" id="block-fca-
main-menu">
          <h2 class="sr-only" id="block-fca-main-menu-menu">Main
navigation</h2>


<div class="always-show">
      <ul class="tb-megamenu-nav nav level-0 items-6 list-inline mega-menu">
                        <li class="first tb-megamenu-item level-1 mega dropdown col-
xs-12 col-sm-2 mega-menu__level-one-item">
                                                <a href="/about" class="dropdown-toggle
mega-menu__level-one-link" data-drupal-link-system-path="node/2881">About
us</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
        <div class="row row--promo">
              <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">What we
do</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
642f13dd8aa9e57ed5c6a93299121a9f6a47cc79497da5566bbaff28c0bb364b">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/the-fca" hreflang="en">About
the FCA</a></li>
        <li class="menu--item"><a href="/about/enhancing-market-integrity"
hreflang="en">Enhancing market integrity</a></li>
        <li class="menu--item"><a href="/about/international-standards-
regulations" hreflang="en">International standards and regulations</a></li>
        <li class="menu--item"><a href="/opbas" hreflang="en">Office for
Professional Body Anti-Money Laundering Supervision (OPBAS)</a></li>
        <li class="menu--item"><a href="/our-approach-menu"
hreflang="en">Our Approach</a></li>
        <li class="menu--item"><a href="/about/promoting-competition"
hreflang="en">Promoting competition</a></li>
        <li class="menu--item"><a href="/about/protecting-consumers"
hreflang="en">Protecting consumers</a></li>
```

```
        <li class="menu--item"><a href="/about/uk-regulators-government-other-bodies/statutory-panels" hreflang="en">Statutory panels</a></li>
        <li class="menu--item"><a href="/about/uk-regulators-government-other-bodies" hreflang="en">UK regulators, government and other bodies</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-98d2d5e840516af525ce14cd341ade2d7e6dc99c54a54500cc2f0cf13d952e90">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Contact us</h3><div class="promo-block__image"></div><div class="promo-block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact us</a></div></div>

             </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><span tabindex="0" class="no-link">How we regulate</span></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-80f77116c1f270d983ab87c424497b96e31d910cd9579b8fe36ce66d1efa0ec2">



           <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/promoting-competition/powers" hreflang="en">Competition law</a></li>
        <li class="menu--item"><a href="/about/enforcement" hreflang="en">Enforcement</a></li>
        <li class="menu--item"><a href="/about/handbook" hreflang="en">Handbook of rules and guidance</a></li>
        <li class="menu--item"><a href="/about/handbook/principles-good-regulation" hreflang="en">Principles of good regulation</a></li>
```

```
        <li class="menu--item"><a
href="/about/promoting-competition/procedural-officer" hreflang="en">Raising
procedural issues with our Procedural Officer</a></li>
        <li class="menu--item"><a href="/about/supervision"
hreflang="en">Supervision</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
e6c18f90e4382cd6d2563458b5c10e78bba8ebb10adef228e586b0216a129cb5">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">How we
operate</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
8a451d4fca8fd55c2f348a37bd1e392a8783067c823f126649c6e7c98ce89bc8">



           <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/allowances-expenses"
hreflang="en">Allowances and expenses </a></li>
        <li class="menu--item"><a href="/about/complain-about-regulators"
hreflang="en">Complain about us, the PRA or the Bank of England (the
regulators)</a></li>
        <li class="menu--item"><a href="/about/corporate-responsibility"
hreflang="en">Corporate responsibility</a></li>
```

```
        <li class="menu--item"><a href="/about/data-strategy"
hreflang="en">Data strategy </a></li>
        <li class="menu--item"><a href="/about/procuring-goods-services"
hreflang="en">Procuring goods and services</a></li>
        <li class="menu--item"><a href="/about/reporting-treasury-parliament"
hreflang="en">Reporting to Treasury and Parliament</a></li>
        <li class="menu--item"><a href="/about/transparency"
hreflang="en">Transparency</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
67ab2663d7379bc4a5b28b1e38e455c87b119239a62b646bdec4bbb79dd87eeb"
>



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

             </div>

        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Our
structure</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
4b14e16d1ee17aeb5b173e02c61d15fb95f23062047f69faf34d215f66a318e0">



           <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/chair"
hreflang="en">Chair</a></li>
```

```
        <li class="menu--item"><a href="/about/chief-executive"
hreflang="en">Chief Executive</a></li>
        <li class="menu--item"><a href="/about/committees"
hreflang="en">Committees</a></li>
        <li class="menu--item"><a href="/about/executive-committees"
hreflang="en">Executive committees</a></li>
        <li class="menu--item"><a href="/about/fca-board" hreflang="en">The
FCA Board</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
8cdc05b8eda24d1e9b0f28ca30ec8ffce0a61755df2f020fa18a9fbe360a6d38">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0"
class="no-link">Careers</span></h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
298822ef2b5984d251f342d657c80625e717ebbfd12b7aa9bdabddd28cf325a4">



           <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/careers-home" hreflang="en">Careers
home</a></li>
        <li class="menu--item"><a href="/careers/early-careers"
hreflang="en">Early careers</a></li>
```

```
        <li class="menu--item"><a href="/careers/experienced-professionals"
hreflang="en">Experienced professionals</a></li>
        <li class="menu--item"><a href="/careers/search-jobs-apply"
hreflang="en">Search jobs and apply</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Contact
us</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
82781fa4b0ff0ed629f8eb0fa5a0796e38b3558413da927366b2e875bf4ff559">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/contact-us-web-chat-email-phone-or-
post" hreflang="en">Contact us by web chat, email, phone or post</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                        <a href="/firms" class="dropdown-toggle
mega-menu__level-one-link"
data-drupal-link-system-path="node/2886">Firms</a>
```

```
                    <div class="megamenu__menu view view-megamenu-block view-id-megamenu_block view-display-id-megamenu_block_contextual dropdown-menu mega-menu__level-two-wrapper">



        <div class="view-content">
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><span tabindex="0" class="no-link">Firm types</span></h4><div class="megamenu__menu view view-megamenu-block view-id-megamenu_block view-display-id-megamenu_firms_types js-view-dom-id-f98baf1f85e3126e6d5e102d38f696034ca7332cba0731b4b1f99fd5a5588ddc dropdown-menu mega-menu__level-two-wrapper">



        <div class="view-content">
      <div class="container">
        <div class="row">
        <div class="item-list firms-types">

  <ul>

        <li class="menu--item"><a href="/firms/banks-building-societies-credit-unions" hreflang="en">Banks, building societies and credit unions</a></li>
        <li class="menu--item"><a href="/firms/claims-management-companies" hreflang="en">Claims management companies</a></li>
        <li class="menu--item"><a href="/firms/consumer-credit" hreflang="en">Consumer credit firms</a></li>
        <li class="menu--item"><a href="/firms/electronic-money-payment-institutions" hreflang="en">Electronic money and payment institutions</a></li>
        <li class="menu--item"><a href="/firms/innovation" hreflang="en">FCA Innovation Hub</a></li>
        <li class="menu--item"><a href="/firms/financial-advisers" hreflang="en">Financial advisers</a></li>
        <li class="menu--item"><a href="/firms/general-insurers-insurance-intermediaries" hreflang="en">General insurers and insurance intermediaries</a></li>
        <li class="menu--item"><a href="/firms/investment-managers" hreflang="en">Investment managers</a></li>
        <li class="menu--item"><a href="/firms/life-insurers-pension-providers" hreflang="en">Life insurers and pension providers</a></li>
        <li class="menu--item"><a href="/firms/mortgage-lenders-intermediaries" hreflang="en">Mortgage lenders and intermediaries</a></li>
        <li class="menu--item"><a href="/firms/mutual-societies" hreflang="en">Mutual societies</a></li>
        <li class="menu--item"><a href="/firms/sole-advisers" hreflang="en">Sole advisers</a></li>
        <li class="menu--item"><a href="/firms/wealth-managers" hreflang="en">Wealth managers</a></li>
```

```
  </ul>

</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">New firm
authorisation</span></h4><div class="view view-megamenu-block-items view-
id-megamenu_block_items view-display-id-default js-view-dom-id-
965fa0c23edf5453a4d111f238db3acac183d4eed86b39cabb92bcd0f471cbdc">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/authorisation"
hreflang="en">Authorisation: what's involved</a></li>
        <li class="menu--item"><a href="/firms/authorisation/how-to-apply"
hreflang="en">How to apply for authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/cancel"
hreflang="en">How to cancel an authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/process"
hreflang="en">Our authorisation process</a></li>

  </ul>

</div>

    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Tasks for
regulated firms</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
74b2ebb7594f58956d59968b8621cf1c2dcc1fe2e5d73b8b538f0acdd5426a7b">



          <div class="view-content">
      <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/firms/appointed-representatives-
principals" hreflang="en">Appointed representatives and principals</a></li>
        <li class="menu--item"><a href="/firms/approved-persons"
hreflang="en">Approved persons</a></li>
        <li class="menu--item"><a href="/firms/change-control"
hreflang="en">Change in control</a></li>
        <li class="menu--item"><a href="/firms/client-money-assets"
hreflang="en">Client money and assets</a></li>
        <li class="menu--item"><a href="/firms/defined-benefit-pension-
transfers" hreflang="en">Defined benefit pension transfers</a></li>
        <li class="menu--item"><a href="/firms/directory-persons"
hreflang="en">Directory of certified and assessed persons</a></li>
        <li class="menu--item"><a href="/firms/fair-treatment-customers"
hreflang="en">Fair treatment of customers</a></li>
        <li class="menu--item"><a href="/firms/fees" hreflang="en">Fees and
levies</a></li>
        <li class="menu--item"><a href="/firms/financial-promotions-adverts"
hreflang="en">Financial promotions and adverts</a></li>
        <li class="menu--item"><a href="/firms/passporting"
hreflang="en">Passporting</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Focus
areas</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
86252a9957cc08f8049718661758201a653c6352b05a8926e823a8e82bfb2429"
>



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/investment-firms-prudential-
regime-ifpr" hreflang="en"> Investment Firms Prudential Regime (IFPR)
</a></li>
        <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
        <li class="menu--item"><a href="/brexit/resources"
hreflang="en">Brexit resources</a></li>
        <li class="menu--item"><a href="/firms/business-interruption-insurance"
hreflang="en">Business interruption insurance </a></li>
```

```
        <li class="menu--item"><a href="/firms/complaints-data"
hreflang="en">Complaints data</a></li>
        <li class="menu--item"><a href="/coronavirus/information-firms"
hreflang="en">Coronavirus (Covid-19): Information for firms</a></li>
        <li class="menu--item"><a href="/firms/cryptoassets"
hreflang="en">Cryptoassets: our work</a></li>
        <li class="menu--item"><a href="/firms/financial-crime/money-
laundering-regulations" hreflang="en">Money Laundering Regulations</a></li>
        <li class="menu--item"><a href="/firms/senior-managers-certification-
regime" hreflang="en">Senior Managers and Certification Regime </a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Registers and
systems</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
f1de1e2645167a597ba9063296f9201b02a3212431326410c1f14aaf2f69ac26">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/connect"
hreflang="en">Connect</a></li>
        <li class="menu--item"><a href="/firms/financial-services-register"
hreflang="en">Financial Services Register</a></li>
        <li class="menu--item"><a href="/firms/mutuals-public-register"
hreflang="en">Mutuals Public Register</a></li>
        <li class="menu--item"><a href="/firms/regdata"
hreflang="en">RegData</a></li>
        <li class="menu--item"><a
href="/firms/regulated-covered-bonds/register" hreflang="en">Regulated
Covered Bonds Register</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
```

```
          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                            <a href="/markets" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2891">Markets</a>
                            <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Primary
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
8b0b71cee92c5e5c3085c63ce8c56668dce9f6765f2ac3cba939e6cc2ca30541">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/ukla/regulatory-disclosures"
hreflang="en">Regulatory Disclosures</a></li>

  </ul>

</div>

    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Markets
policy</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
0877a2edf925de1d8e00ee49faad56d15490cba2b851e34b7eb9b46c6beac9f9">
```

```
          <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
          <li class="menu--item"><a href="/markets/data-reporting-services-
providers-drsps" hreflang="en">Data reporting services providers</a></li>
          <li class="menu--item"><a href="/markets/securitisation"
hreflang="en">Securitisation</a></li>
          <li class="menu--item"><a href="/markets/uk-emir" hreflang="en">UK
EMIR</a></li>
          <li class="menu--item"><a href="/markets/sftr" hreflang="en">UK
Securities Financing Transactions Regulation (UK SFTR)</a></li>

  </ul>

</div>

      </div>

          </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Regulated
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
bc6b1610e29b56ac9d7b7a7ba30923948e113b52da4041877b919833359cf6d8"
>



          <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/markets/benchmarks"
hreflang="en">Benchmarks</a></li>
          <li class="menu--item"><a href="/markets/central-securities-
depositories" hreflang="en">Central securities depositories</a></li>

  </ul>

</div>

      </div>

          </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Market
```

abuse</h4>

<li class="menu--item">How to report suspected market abuse as a firm or trading venue
<li class="menu--item">How to report suspected market abuse as an individual
<li class="menu--item">Market abuse
<li class="menu--item">Market Abuse Regulation
<li class="menu--item">Polling and Market Abuse Regulation

<h4 class="menu__heading">Short selling</h4>

<li class="menu--item">Exemptions from short-selling requirements
<li class="menu--item">Notification and disclosure of net short positions
<li class="menu--item">Short selling

```
        <li class="menu--item"><a href="/markets/short-selling/restrictions-
prohibitions" hreflang="en">Short selling restrictions and prohibitions</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Transaction
reporting</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
9a4cdd45d2bffcded614e7394d179264716cda21a5add5e32d330dbddb03095d">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a
href="/markets/transaction-reporting/instrument-reference-data"
hreflang="en">Instrument Reference Data</a></li>
        <li class="menu--item"><a
href="/markets/transaction-reporting/reportable-instruments"
hreflang="en">Reportable instruments</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting/access-
change-sample-data-extracts" hreflang="en">Requesting sample transaction
reporting data</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting"
hreflang="en">Transaction reporting</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

           </li>
```

<li class="tb-megamenu-item level-1 mega dropdown col-xs-12 col-sm-2 mega-menu__level-one-item">
Consumers

<h4 class="menu__heading">Complaints and compensation</h4>

<li class="menu--item">How to claim compensation if a firm fails
<li class="menu--item">How to complain
<li class="menu--item">Report information about a payment services or e-money firm
<li class="menu--item">Rights of victims

<h3 class="promo-block__title">Find out if a firm or individual is unauthorised</h3><div

class="promo-block__image">

Check our Warning list

<h4 class="menu__heading">Report a firm</h4>

<li class="menu--item">Misleading financial promotions
<li class="menu--item">Rights of victims
<li class="menu--item">Unfair contracts

<h3 class="promo-block__title">Find out if a firm or individual is unauthorised</h3>

Check our Warning list

```
            </div>

        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0"
class="no-link">Scams</span></h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
e27941b003886848c1725e33b3f63c9ae40653c26ad4874a7dfc80d8eb825320">



            <div class="view-content">
        <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/banking-online-account-
scams" hreflang="en">Banking and online account scams</a></li>
        <li class="menu--item"><a href="/scamsmart/binary-options-scams"
hreflang="en">Binary options scams</a></li>
        <li class="menu--item"><a href="/scamsmart/cryptoasset-investment-
scams" hreflang="en">Cryptoasset investment scams</a></li>
        <li class="menu--item"><a href="/scamsmart/how-avoid-investment-
scams" hreflang="en">How to avoid investment scams</a></li>
        <li class="menu--item"><a href="/scamsmart/how-avoid-pension-scams"
hreflang="en">How to avoid pension scams</a></li>
        <li class="menu--item"><a href="/consumers/loan-fee-fraud"
hreflang="en">Loan fee fraud</a></li>
        <li class="menu--item"><a href="/consumers/money-transfer-scams"
hreflang="en">Money transfer scams</a></li>
        <li class="menu--item"><a href="/scamsmart/online-trading-scams"
hreflang="en">Online trading scams</a></li>
        <li class="menu--item"><a href="/consumers/ppi-refund-scams"
hreflang="en">PPI refund scams</a></li>
        <li class="menu--item"><a href="/consumers/protect-yourself-scams"
hreflang="en">Protect yourself from scams</a></li>

  </ul>

</div>

      </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
36ce3bd624b220154bfae6cf10ed57fe78ac8d6ecfa9b169f49cdbfd4b0c9f73">



            <div class="view-content">
            <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
```

class="promo-block__image">

Check our Warning list

<h4 class="menu__heading">Know your rights</h4>

<li class="menu--item">Check if a firm is FCA authorised
<li class="menu--item">Deposit and savings protection
<li class="menu--item">How Brexit could affect you
<li class="menu--item">Interest rate hedging products (IRHP)
<li class="menu--item">Loans and credit
<li class="menu--item">Mini-bonds
<li class="menu--item">PPI: payment protection insurance
<li class="menu--item">Unauthorised payments from your account
<li class="menu--item">Using payment service providers


```
          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                        <a href="/news" class="dropdown-toggle
mega-menu__level-one-link"
data-drupal-link-system-path="node/11876">News</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news" hreflang="en">News</a></h4><div
class="view view-megamenu-block-items view-id-megamenu_block_items view-
display-id-default js-view-dom-id-
8be1241ccee127bebea49f132f6087e3694b37030a7cf1625ae10ba5b54f35d6">



          <div class="view-content">
      <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/news/news-stories/news-stories"
hreflang="en">News stories</a></li>
        <li class="menu--item"><a href="/news/newsletters/newsletters"
hreflang="en">Newsletters</a></li>
        <li class="menu--item"><a href="/news/press-releases/press-releases"
hreflang="en">Press releases</a></li>
        <li class="menu--item"><a href="/news/speeches/speeches"
hreflang="en">Speeches</a></li>
        <li class="menu--item"><a href="/news/statements/statements"
hreflang="en">Statements</a></li>
        <li class="menu--item"><a href="/news/warnings/warnings"
hreflang="en">Warnings</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news/media-centre" hreflang="en">Media
centre</a></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
dd8c97ac14f7bb4d4585623ac282336cca381195f82c62f0f02fe0eba3a72ed5">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/media-library"
hreflang="en">Media library</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
8fc8b012887c217f8bbb3d1b305acd47a0a46ece41e7e0195331b4da92998844">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
```

block__image"> Receive new and updated warnings in a daily email.
Sign up

<h4 class="menu__heading">Events</h4>

<li class="menu--item">See all FCA events

<h3 class="promo-block__title">Sign up to receive daily alerts on the warnings we issue</h3> Receive new and updated warnings in a daily email.
Sign up

<h4 class="menu__heading">Insight</h4><div class="view view-megamenu-block-items

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<li class="menu--item">The FCA home for independent opinion

<h3 class="promo-block__title">Sign up to receive daily alerts on the warnings we issue</h3> Receive new and updated warnings in a daily email.
Sign up

Close menu

<li class="last tb-megamenu-item level-1 mega dropdown col-xs-12 col-sm-2 mega-menu__level-one-item">
<a href="/publications" class="dropdown-toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/6011">Publications

```
                                <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">
  <div class="view-content">
    <div class="container">
      <div class="row">
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?p_search_term=
%20&amp;category=policy%20and%20guidance%2Cpolicy%20and
%20guidance-policy%20statements%2Cpolicy%20and%20guidance-finalised
%20guidance%2Cpolicy%20and%20guidance-consultation%20papers%2Cpolicy
%20and%20guidance-guidance%20consultations%2Cpolicy%20and
%20guidance-feedback%20statements%2Cpolicy%20and%20guidance-
discussion%20papers%2Cpolicy%20and%20guidance-calls%20for%20input
%2Cpolicy%20and%20guidance-newsletters%2Cpolicy%20and%20guidance-
handbook&amp;sort_by=dmetaZ" hreflang="en">Policy and
guidance</a></h4>
            <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
category=corporate%20documents%2Ccorporate%20documents-annual
%20reports%2Ccorporate%20documents-business%20plans%2Ccorporate
%20documents-corporate%20documents%2Ccorporate%20documents-impact
%20assessments%2Ccorporate%20documents-memorandums%20of
%20understanding%2Ccorporate%20documents-correspondence%2Ccorporate
%20documents-foi%20releases%2Ccorporate%20documents-meeting
%20minutes&amp;start=1" hreflang="en">Corporate documents</a></h4>
            <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
p_search_term=&amp;category=notices%20and%20decisions-decision
%20notices%2Cnotices%20and%20decisions-libor%20notices%2Cnotices
%20and%20decisions-final%20notices%2Cnotices%20and%20decisions-warning
%20notices%2Cnotices%20and%20decisions-supervisory%20notices%2Cnotices
%20and%20decisions-cancellation%20notices%2Cnotices%20and%20decisions-
requirement%20notices%2Cnotices%20and%20decisions-temporary%20product
%20interventions%2Cnotices%20and%20decisions-undertakings%2Cnotices
```

%20and%20decisions-waivers%20and%20crr%20notices"
hreflang="en">Notices and decisions</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<h4
class="menu__heading">Data</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<h4
class="menu__heading"><a href="/publications/search-results?
category=research%20and%20data%2Cresearch%20and%20data-market
%20studies%2Cresearch%20and%20data-thematic%20reviews%2Cresearch
%20and%20data-multi-firm%20reviews%2Cresearch%20and%20data-occasional
%20papers%2Cresearch%20and%20data-research%2Cresearch%20and
%20data-data&start=1" hreflang="en">Research</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<h4
class="menu__heading"><a href="/publications/search-results?
start=1&category=forms" hreflang="en">Forms</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<a tabindex="0" class="megamenu__close btn--close text-hide
hidden-xs js-megamenu-close">Close menu

```
  </div>
</div>

            </li>
        </ul>

</div>

  </nav>


              </div>
            </section>
          </div>
        </nav>
      </div>
    </div>

   </div>
  </div>
</header>

<!-- Breadcrumb -->
   <div class="container" role="banner" aria-labelledby="breadcrumb">
   <div id="breadcrumb" class="breadcrumb-wrapper">
     <ol class="breadcrumb">
                <li><a href="/">Home</a></li>
                <li><a href="/about">About Us</a></li>
                <li class="active">Promoting competition</li>
            </ol>
   </div>
  </div>



         <div role="main" class="main-container js-quickedit-main-content">


                                                <section>


                          <div class="highlighted">  <div class="region region-
highlighted">
   <div data-drupal-messages-fallback="" class="hidden"></div>

  </div>
</div>




  <a id="main-content"></a>
   <div class="region region-content">
```

    <header data-history-node-id="2936" role="article" about="/about/promoting-competition" class="article-header col-xs-12 four-step-limit col-sm-9">

            <h1 class="page-header">

Promoting competition

       </h1>

           First published:
          <time datetime="2016-03-22T08:00:00Z">22/03/2016</time>

          Last updated: 28/03/2022

          </header>

<article data-history-node-id="2936" about="/about/promoting-competition" class="article-header col-xs-12 four-step-limit col-sm-9 has-sidebar clearfix article-content--">

<section class="copy-highlighted component fca-colour--6c1d45">

                                                How we promote effective competition in the interests of consumers.

</section>

<section class="copy-block default">

<h2>Promoting effective competition</h2>
When competition works well, consumers are empowered as well as informed. They can make sense of the information they receive and can take their business elsewhere if they are not happy. In turn, firms strive to win custom on the basis of service, quality, price and innovation. This helps generate better outcomes for consumers. Markets are open to entry and innovation, and successful, innovative firms thrive, while unsuccessful firms change or exit.
There are many ways in which competition can be weakened. For example, firms may exploit consumers' difficulties in making the right choices about often complex services.
Healthy competition therefore relies on appropriate levels of consumer protection and integrity in the financial system. Consumers need to know they can trust the firms they buy from and are protected if something goes wrong. This gives them the confidence to exercise choice. It also drives firms to compete hard to win their custom.
When the FCA was created in 2013, we were given an objective to promote effective competition in consumers’ interests in regulated financial services. Our competition objective also applies to regulated claims management activity. We also have a competition duty. Together, this mandate empowers us to identify and address competition problems and requires us to adopt a more pro-competition approach to regulation. The mandate also recognises the potential of competition to advance all our operational objectives.
In April 2015, we were given powers to enforce against breaches of competition law, alongside the Competition and Markets Authority, for the provision of financial services generally. In April 2019, our concurrent jurisdiction was expanded to include claims management services provided in Great Britain.
<h2>Promoting competition – what we do</h2>
We investigate a range of markets, identifying concerns and taking steps to address features that could inhibit effective competition. Find out more about our Market Studies and our published guidance on our powers regarding market studies: FG15/9 – Market studies and market investigation references.

</section>

```
        <section id="lf-infographic-60776" class="component infographic">
  <div class="container">
            <img alt="competition cycle.png" title="competition cycle.png"
src="/sites/default/files/styles/no_style/public/images/competition-cycle.png?
itok=_bBZfYop" width="1200" height="461" loading="lazy" typeof="foaf:Image"
class="img-responsive">


        </div>
</section>




<section class="copy-block default">
  <div class="container">
                                                <h3>Helping consumers get the
information they need</h3>
<p>For example, in our <a
href="http://www.fca.org.uk/news/market-studies/retirement-income-market-
study">Retirement Income market study</a> we found that a substantial
proportion of consumers found the information they received from providers was
generally difficult to navigate. We are seeking to address this through better
information in the 'wakeup packs' typically sent to people six months before they
are due to retire.</p>
<h3>Empowering consumers to assess the best choice for them</h3>
<p>We are working with firms to improve how they <a
href="/publications/discussion-papers/dp15-5-smarter-consumer-
communications">communicate with consumers</a>. This focuses on how
information is presented to consumers, which could empower them to make
effective decisions about the products or services they hold or are looking to
buy.</p>
<h3>Helping consumers to act on their decisions</h3>
<p>When looking at retail insurance services, we found that <a
href="http://www.fca.org.uk/news/occasional-paper-no-12">disclosing the
premium</a> consumers had paid the previous year was the most
effective way of prompting consumers to shop around, cancel or negotiate their
insurance policy. Doing so caused the equivalent of 11-18% more consumers to
switch or negotiate their home insurance policy.</p>
<h3>Seeking to ensure that firms compete fairly</h3>
<p>We have powers to address potential breaches of <a
href="/about/promoting-competition/powers">competition law</a>.</p>
<h3>Making it easier for new competitors to launch</h3>
<p>We have improved our authorisations processes for retail banks and
launched the <a
href="https://www.bankofengland.co.uk/prudential-regulation/new-bank-start-up-
unit" class="ext" data-extlink="" target="_blank" rel="noopener">New Bank
Start-up Unit<span class="ext"></span></a> to stimulate competition by
helping new, prospective banks to enter the market.</p>
<h3>Encouraging innovation in financial services</h3>
<p>In 2014, we launched the <a data-entity-substitution="canonical" data-
entity-type="node" data-entity-uuid="a820700d-e64f-4add-804f-ad042f2dfcc4"
```

href="/firms/innovation" title="FCA Innovation Hub">Innovation Hub to help innovative firms launch products or services that would benefit consumers, either through lower prices, faster service, or more choice.
<a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="0bc390d3-6474-4454-a070-8632c70c2570" href="/firms/innovation/innovation-pathways" title="Innovation Pathways">Innovation Pathways helps firms understand our regulation and navigate our regulatory regime, while our <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="493d7734-ae06-4eaf-970f-58fbd78bc384" href="/firms/innovation/regulatory-sandbox" title="Regulatory Sandbox">Regulatory Sandbox allows firms to test innovative propositions in the market with real consumers.
Since our launch, we've helped hundreds of firms to launch into the market with their innovative products and services.
<h2>Firms – what this means for you</h2>
<h3>You need to comply with competition law</h3>
All businesses must comply with competition law and there can be serious consequences for non-compliance, including fines.
<h3>If you think we should look at an issue you've come across</h3>
Please tell us if you feel that your efforts to compete are being unfairly hampered, or that competition in your sector is not working well for consumers.
We would be interested to hear about anything that could be inhibiting healthy competition. For example, this could arise from common industry practices preventing others doing things differently, specific behaviour of one or more competitors that may be preventing other firms accessing consumers or markets, or regulations that you consider unduly burdensome.
<h3>Contact us</h3>
We welcome information from industry participants, representative groups and the public about markets that appear not to be working well. You can tell us about these concerns or complaints by contacting our Contact Centre, by email: CompetitionMailbox@fca.org.uk or in writing: Competition Division, Financial Conduct Authority, 12 Endeavour Square, London, E20 1JN.

</section>

<form class="webform-submission-form webform-submission-add-form webform-submission-page-feedback-form-form webform-submission-page-feedback-form-add-form webform-submission-page-feedback-form-node-2936-form webform-submission-page-feedback-form-node-2936-add-form js-webform-details-toggle webform-details-toggle webform-client-form webform-client-form-

feedback-form fca-custom-form webform-conditional-processed" data-drupal-selector="webform-submission-page-feedback-form-node-2936-add-form" novalidate="novalidate" action="/about/promoting-competition#webform-submission-page-feedback-form-node-2936-add-form" method="post" id="webform-submission-page-feedback-form-node-2936-add-form" accept-charset="UTF-8" data-once="form-updated" data-drupal-form-fields="edit-radios-yes,edit-radios-no,edit-what-can-we-do-to-improve-pages-like-this-,edit-what-did-you-find-helpful-,edit-actions-submit,edit-url-hp">

  <h3>Was this page helpful?</h3>

<fieldset data-drupal-selector="edit-radios" class="radios--wrapper fieldgroup form-composite webform-composite-hidden-title js-webform-type-radios webform-type-radios js-form-item form-item js-form-wrapper form-wrapper" id="edit-radios--wrapper" role="radiogroup" aria-labelledby="edit-radios--wrapper-legend">
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    radios
  </legend>

      <label for="edit-radios-yes" class="control-label option"><input data-drupal-selector="edit-radios-yes" class="form-radio" type="radio" id="edit-radios-yes" name="radios" value="Yes">Yes
</label>

      <label for="edit-radios-no" class="control-label option"><input data-drupal-selector="edit-radios-no" class="form-radio" type="radio" id="edit-radios-no" name="radios" value="No">No
</label>

```
  </div>
</div>

        </div>
</fieldset>
<div class="js-webform-states-hidden form-item js-form-item form-type-textarea
js-form-type-textarea form-item-what-can-we-do-to-improve-pages-like-this- js-
form-item-what-can-we-do-to-improve-pages-like-this- form-group"
style="display: none;">
     <label for="edit-what-can-we-do-to-improve-pages-like-this-" class="control-
label">What can we do to improve pages like this?  </label>


  <div class="form-textarea-wrapper">
  <textarea data-drupal-selector="edit-what-can-we-do-to-improve-pages-like-
this-" class="form-textarea form-control resize-vertical" data-drupal-
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node-2936-add-form :input[name=\u0022radios\u0022]&quot;:
{&quot;value&quot;:&quot;No&quot;}}}" id="edit-what-can-we-do-to-improve-
pages-like-this-" name="what_can_we_do_to_improve_pages_like_this_"
rows="5" cols="60"></textarea>
</div>




  </div>
<div class="js-webform-states-hidden form-item js-form-item form-type-textarea
js-form-type-textarea form-item-what-did-you-find-helpful- js-form-item-what-did-
you-find-helpful- form-group" style="display: none;">
     <label for="edit-what-did-you-find-helpful-" class="control-label">What did
you find helpful?</label>


  <div class="form-textarea-wrapper">
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{&quot;value&quot;:&quot;Yes&quot;}}}" id="edit-what-did-you-find-helpful-"
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</div>




  </div>
<input data-drupal-selector="edit-page-title" type="hidden" name="page_title"
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type="hidden" name="page_url"
value="https://www.fca.org.uk/about/promoting-competition       "><div data-
drupal-selector="edit-actions" class="form-actions webform-actions clearfix fca-
form-submit form-group js-form-wrapper form-wrapper" id="edit-
```

actions"><button class="webform-button--submit button button--primary js-form-submit form-submit btn-primary btn" data-drupal-selector="edit-actions-submit" type="submit" id="edit-actions-submit" name="op" value="Submit Feedback">Submit Feedback</button>

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<label for="edit-url-hp" class="control-label">Leave this field blank</label>

<input autocomplete="off" data-drupal-selector="edit-url-hp" class="form-text form-control" type="text" id="edit-url-hp" name="url_hp" value="" size="20" maxlength="128">

</form>

</article>

Print Page

<a href="https://www.linkedin.com/shareArticle?mini=true&url=https%3A//www.fca.org.uk/about/promoting-competition&title=Promoting%20competition&summary=&source=FCA" title="Publish this post to LinkedIn" aria-label="Publish this post to LinkedIn" class="service-links-linkedin sprites service-links w16 print-ignore" rel="nofollow" target="_blank">

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              </a>
            </div>
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href="https://twitter.com/share?url=https%3A//www.fca.org.uk/about/promoting-
competition&amp;text=Promoting
%20competition&amp;summary=&amp;source=FCA" title="Share this on
Twitter" aria-label="Share this on Twitter" class="service-links-twitter sprites
service-links w16 print-ignore" rel="nofollow" target="_blank">
                <span class="sr-only">Twitter</span>
              </a>
            </div>
                                                <div class="email_share last article-
action">
            <a href="mailto:?Subject=Promoting%20competition%20at
%20FCA&amp;Body=I%20saw%20this%20on%20the%20FCA%20website
%20and%20thought%20you%20might%20be%20interested%20https%3A//
www.fca.org.uk/about/promoting-competition" title="Share with Email" aria-
label="Share with Email" class="print_mail print-ignore" rel="nofollow"></a>
          </div>

</div>
        <span class="header__social-share-txt" aria-hidden="true">
        Share page
      </span>
      </div>
    </div>
  </div>

      <div class="rhn__block">
            <div class="rhn__header">
        <h3 class="h5 rhn__header--title">In this section</h3>
      </div>
          <div class="view view-sidebar-in-this-section-published view-id-
sidebar_in_this_section_published view-display-id-published">



    <div class="rhn__items">
      <div class="views-row"><div class="views-field views-field-nid"><span
class="field-content"><div class="rhn__item"><a href="/about/promoting-
competition/powers">Competition law</a></div></span></div></div>
  <div class="views-row"><div class="views-field views-field-nid"><span
class="field-content"><div class="rhn__item"><a href="/about/promoting-
competition/procedural-officer">Raising procedural issues with our Procedural
Officer</a></div></span></div></div>
  <div class="views-row"><div class="views-field views-field-nid"><span
class="field-content"><div class="rhn__item"><a href="/about/promoting-
competition/competition-decisions-committee">Competition Decisions
Committee</a></div></span></div></div>

  </div>
```

```
        </div>

      <div class="rhn__hr" aria-hidden="true"></div>
    </div>


        <div class="rhn__header">
      <h3 class="h5">
        <a class="rhn__header--collapse related-content__title rhn__header--title"
role="button" data-toggle="collapse" href="#relatedContentCollapse" aria-
expanded="false" aria-controls="relatedContentCollapse">
                                                    FCA competition work

        </a>
      </h3>
    </div>
    <div class="rhn__items rhn__items--linked collapse in"
id="relatedContentCollapse" aria-expanded="false" role="tabpanel">
                                                    <div class="related-content__item
rhn__item first">
   <a href="/publications/corporate-documents/our-approach-competition">Our
Approach to Competition</a>
  </div>
                                            <div class="related-content__item
rhn__item">
   <a href="https://www.fca.org.uk/publications/search-results?
np_category=research%20and%20data-market
%20studies&amp;start=1">Market studies</a>
  </div>
                                            <div class="related-content__item
rhn__item">
   <a href="https://www.fca.org.uk/news/search-results?
n_search_term=promoting
%20competition&amp;np_category=speeches&amp;start=1">Speeches on
promoting competition</a>
  </div>
                                            <div class="related-content__item
rhn__item">
   <a href="/firms/innovate-innovation-hub">FCA Innovation </a>
  </div>
                                            <div class="related-content__item
rhn__item">
   <a href="https://www.bankofengland.co.uk/prudential-regulation/new-bank-
start-up-unit" class="ext" data-extlink="" target="_blank" rel="noopener"> New
Bank Start-up Unit <span class="ext"></span></a>
  </div>
                                            <div class="related-content__item rhn__item
last">
   <a href="/publications/discussion-papers/smarter-consumer-communications-
further-step-journey">Smarter Consumer Communications</a>
  </div>

      <div class="rhn__hr" aria-hidden="true"></div>
```

```
      </div>


          <div class="rhn__header">
        <h3 class="h5">
          <a class="rhn__header--collapse useful-resources__title rhn__header--title"
role="button" data-toggle="collapse" href="#usefulResourcesCollapse" aria-
expanded="false" aria-controls="usefulResourcesCollapse">
                                                        What we do

          </a>
        </h3>
      </div>
      <div class="rhn__items rhn__items--linked collapse in"
id="usefulResourcesCollapse" aria-expanded="false" role="tabpanel">
                                                        <div class="related-content__item
rhn__item first">
    <a href="/about/the-fca">About the FCA</a>
  </div>
                                                <div class="related-content__item
rhn__item">
    <a href="/about/enhancing-market-integrity">Enhancing market
integrity</a>
  </div>
                                                <div class="related-content__item
rhn__item">
    <a href="/about/international-standards-regulations">EU and international
standards and regulations</a>
  </div>
                                                <div class="related-content__item
rhn__item">
    <a href="/about/protecting-consumers">Protecting consumers</a>
  </div>
                                                <div class="related-content__item
rhn__item">
    <a href="/about/sector-overview">Sector overview</a>
  </div>
                                                <div class="related-content__item
rhn__item">
    <a href="/about/uk-regulators-government-other-bodies/statutory-
panels">Statutory panels</a>
  </div>
                                                <div class="related-content__item rhn__item
last">
    <a href="/about/uk-regulators-government-other-bodies">UK regulators,
government and other bodies</a>
  </div>

        <div class="rhn__hr" aria-hidden="true"></div>
      </div>

          <div id="relatedContentBlock">
                                                                        <section
class="rhn-referenced-custom">
```

```
      <div class="rhn__header">
      <h3 class="h5"><span class="custom-block__title rhn__header--collapse
rhn__header--title">Competition report</span></h3>
    </div>
    <div class="rhn__items custom-block__content">
                                                <p>This report summarises the activities
we’ve undertaken to promote competition, and provides further insight into
competition in selected markets.<br>
 </p>
<p>Read the <a
href="https://www.fca.org.uk/your-fca/documents/corporate/competition-report-
2013-16">Competition Report 2013-16</a> (PDF)</p>


      <div class="rhn__hr" aria-hidden="true"></div>
    </div>
  </section>


      </div>


      </div>
</div>
      </div>
</div>


  </div>

                  </section>

                                                </div>

      <footer class="footer">
      <div class="footer-main">
        <div class="container">
          <div class="row">
            <div class="region region-footer">



  <section id="block-menu-menu-onsite-links" class="block block-menu clearfix
footer-main__column footer-main__column--no-title">


  <ul class="menu nav">
        <li class="leaf">
      <a href="/accessibility">Accessibility</a>
    </li>
        <li class="leaf">
      <a href="/about/complain-about-regulators">Complain about us</a>
    </li>
        <li class="leaf">
```

```
      <a href="/legal">Copyright notice</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility">Corporate responsibility</a>
    </li>
        <li class="leaf">
      <a href="/about/cymraeg">Cymraeg</a>
    </li>
        <li class="leaf">
      <a href="/freedom-information">Freedom of information</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility#modern_slavery">Modern Slavery
and Human Trafficking Statement</a>
    </li>
        <li class="leaf">
      <a href="/privacy">Privacy</a>
    </li>
        <li class="leaf">
      <a href="/sitemap">Sitemap</a>
    </li>
        <li class="leaf">
      <a href="/translated-pages">Translated languages</a>
    </li>
      </ul>
</section>



  <section id="block-menu-menu-social" class="block block-menu contextual-
links-region clearfix footer-main__column footer-main__column--social">

      <h3 class="block block-menu contextual-links-region footer-main__menu-
title">Social</h3>

  <ul class="menu nav">
          <li class="leaf social-footer-links__item social-footer-links__item--
linkedin">
                  <a href="https://www.linkedin.com/company/financial-conduct-
authority" aria-label="LinkedIn" title="Publish this post to LinkedIn"
class="linkedin ext" target="_blank" rel="noopener noreferrer" data-extlink="">
            <span class="visually-hidden">LinkedIn</span>
            <span class="social-footer-links__item__icon"></span>
          <span class="ext"></span></a>
              </li>
          <li class="leaf social-footer-links__item social-footer-links__item--rss
feed">
                  <a href="/news/rss.xml" aria-label="RSS Feed" title="Subscribe to
our RSS feed" class="rss feed" target="_blank" rel="noopener noreferrer">
            <span class="visually-hidden">RSS Feed</span>
            <span class="social-footer-links__item__icon"></span>
          </a>
              </li>
```

```
        <li class="leaf social-footer-links__item social-footer-links__item--twitter">
              <a href="https://twitter.com/thefca" aria-label="Twitter" title="Share
this on Twitter" class="twitter ext" target="_blank" rel="noopener noreferrer"
data-extlink="">
          <span class="visually-hidden">Twitter</span>
          <span class="social-footer-links__item__icon"></span>
        <span class="ext"></span></a>
            </li>
     </ul>

</section>




  <section id="block-menu-menu-systems" class="block block-menu clearfix
footer-main__column">

     <h3 id="footerSystemsList" class="block block-menu footer-main__menu-
title">
     <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerSystems" aria-expanded="false" aria-
controls="footerSystems">Registers and Systems</a>
     <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerSystems" class="collapse" aria-hidden="true">
    <ul class="menu nav">
          <li class="leaf">
       <a href="/firms/mutuals-public-register"> Mutuals Public Register</a>
     </li>
          <li class="leaf">
       <a href="/firms/connect">Connect</a>
     </li>
          <li class="leaf">
       <a href="/about/handbook">FCA Handbook</a>
     </li>
          <li class="leaf">
       <a href="/firms/financial-services-register">Financial Services
Register</a>
     </li>
          <li class="leaf">
       <a href="/firms/regdata">RegData</a>
     </li>
        </ul>
  </div>

</section>




  <section id="block-menu-menu-careers" class="block block-menu clearfix
footer-main__column">
```

```
     <h3 id="carrersList" class="block block-menu footer-main__menu-title">
    <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerCareers" aria-expanded="false" aria-
controls="footerCareers">Careers</a>
    <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerCareers" class="collapse" aria-hidden="true">
    <ul class="menu nav">
            <li class="leaf">
         <a href="/careers">Careers home</a>
        </li>
            <li class="leaf">
         <a href="/careers/early-careers">Early careers</a>
        </li>
            <li class="leaf">
         <a href="/careers/experienced-professionals">Experienced
professionals</a>
        </li>
            <li class="leaf">
         <a href="/careers/search-jobs-apply">Search jobs and apply</a>
        </li>
         </ul>
  </div>
</section>



<section id="block-block-1" class="block block-block clearfix footer-
main__column">
     <h3 id="contactInfo" class="block block-block footer-main__menu-title">
     <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerContact" aria-expanded="false" aria-
controls="footerContact">Contact</a>
     <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerContact" class="footer-main__content-wrapper collapse" aria-
hidden="true">
                                                <p>FCA Head Office</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p><a class="btn btn-primary" href="/contact">Contact us</a></p>


  </div>
</section>

  </div>

         </div>
         <div class="footer__plain-text-logo">
                    <a href="https://www.clearest.co.uk/gold-standard" title="Clear
English Gold Standard Award Logo" class="" target="_blank" rel="noopener">
```

```
            <span class="visually-hidden">Plain Language Commission Gold
Award</span>
            <img class="plain-text-logo__img"
src="/themes/custom/fca/images/PLC_CES_GOLD.png" alt="Clear English Gold
Standard Award Logo">
          </a>
        </div>
      </div>
    </div>
    <div class="footer-bottom">
      <div class="container">
        <div class="row">
          <div class="col-xs-8 col-sm-4 footer-bottom__column">
            <p class="footer-bottom__copyright">Copyright © 2022 FCA. All rights
reserved.</p>
          </div>
          <div class="col-xs-4 col-sm-4 footer-bottom__column">
            <div class="footer-bottom__back-to-top">
              <a href="#">
                <span class="glyphicon glyphicon-menu-up"
aria-hidden="true"></span>
                <p>Back to top</p>
              </a>
            </div>
          </div>
          <div class="col-xs-12 col-sm-4 footer-bottom__column">
            <p class="footer-bottom__company-number">Company no.
01920623</p>
          </div>
        </div>
      </div>
    </div>
  </footer>

 </div>


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longform div",".node-publication-longform h1",".node-publication-longform
h2",".node-publication-longform h3",".node-publication-longform h4",".node-
publication-longform h5",".node-publication-longform h6",".node-publication-
longform p"]},"data":{"extlink":
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external)","extImgClass":false,"extSubdomains":false,"extExclude":"(fca\\.org\\.u
k)|(fsa\\.gov\\.uk)|
(fcatest\\.org\\.uk)","extInclude":"","extCssExclude":"","extCssExplicit":"","extAler
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responsible for their content.","mailtoClass":"0","mailtoLabel":"(link sends
```

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sses":"fa fa-external-link","extFaMailtoClasses":"fa fa-envelope-
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u0026nbsp;test content\u0026nbsp;test content.\u003C\/p\u003E\r\
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u0022popup-content info\u0022\u003E\n   \u003Cdiv class=\u0022popup-text\
u0022\u003E\n   \u003Cp\u003EWe use cookies to improve your online
experience. Some cookies are necessary to make the site work. We\u2019d like
to set additional cookies to understand how the website is used. These are
optional. All cookie data is anonymised. View \u003Ca data-entity-substitution=\
u0022canonical\u0022 data-entity-type=\u0022node\u0022 data-entity-uuid=\
u0022e112e960-2a79-48ce-9cd3-8537356a784a\u0022
href=\u0022\/privacy\/our-use-cookies\u0022 title=\u0022Our use of cookies\
u0022\u003Ecookies\u003C\/a\u003E.\u003C\/p\u003E\n\n   \u003C\/div\u003E\n
\u003Cul id=\u0022eu-cookie-compliance-categories\u0022 class=\u0022eu-
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\u003Cli class=\u0022eu-cookie-compliance-category\u0022\u003E\n \
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category-functional\u0022\u003EFunctional\u003C\/label\u003E\n
\u003C\/div\u003E\n\n \u003Cdiv class=\u0022eu-cookie-compliance-
category-description\u0022\u003EThese cookies are necessary for the operation
of the FCA.org.uk web site\u003C\/div\u003E\n \u003C\/li\u003E\n
\u003Cli class=\u0022eu-cookie-compliance-category\u0022\u003E\n \
u003Cdiv\u003E\n \u003Cinput type=\u0022checkbox\u0022 name=\
u0022cookie-categories\u0022 id=\u0022cookie-category-tracking_ad\u0022\n
value=\u0022tracking_ad\u0022 \u003E\n \u003Clabel for=\u0022cookie-
category-tracking_ad\u0022\u003ENon-functional\u003C\/label\u003E\n \
u003C\/div\u003E\n\n \u003Cdiv class=\u0022eu-cookie-compliance-
category-description\u0022\u003EAccept analytics and campaign advertising
cookies\u003C\/div\u003E\n \u003C\/li\u003E\n \u003C\/ul\
u003E\n \u003Cdiv class=\u0022eu-cookie-compliance-category-fca-custom\
u0022\u003E\n \u003Cbutton type=\u0022button\u0022 class=\u0022btn
agree\u0022\u003EAccept additional cookies\u003C\/button\u003E\n \

u003Cbutton type=\u0022button\u0022 class=\u0022btn dont-agree\u0022\
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\u003C\/div\u003E\n\u003C\/div\
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compliance-banner-info eu-cookie-compliance-banner--categories\u0022\u003E\n
\u003Cdiv class=\u0022popup-content info\u0022\u003E\n \u003Cdiv class=\
u0022popup-text\u0022\u003E\n \n \u003C\/div\u003E\n \u003Cul id=\
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compliance-categories list-inline list-unstyled hidden\u0022\u003E\n \
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of the FCA.org.uk web site\u003C\/div\u003E\n \u003C\/li\u003E\n
\u003Cli class=\u0022eu-cookie-compliance-category\u0022\u003E\n \
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u0022cookie-categories\u0022 id=\u0022cookie-category-tracking_ad\u0022\n
value=\u0022tracking_ad\u0022 \u003E\n \u003Clabel for=\u0022cookie-
category-tracking_ad\u0022\u003ENon-functional\u003C\/label\u003E\n \
u003C\/div\u003E\n\n \u003Cdiv class=\u0022eu-cookie-compliance-
category-description\u0022\u003EAccept analytics and campaign advertising
cookies\u003C\/div\u003E\n \u003C\/li\u003E\n \u003C\/ul\
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cookie-compliance-content\u0022\u003E\n \u003Cdiv id=\u0022popup-text\
u0022 class=\u0022eu-cookie-compliance-message\u0022\u003E\n \
u003Ch2\u003EWe use cookies on this site to enhance your user experience\
u003C\/h2\u003E\n\u003Cp\u003EYou have given your consent for us to set
cookies.\u003C\/p\u003E\n\n \u003C\/div\u003E\n \u003Cdiv id=\
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u003E\n \u003Cbutton type=\u0022button\u0022 class=\u0022eu-cookie-
withdraw-button\u0022\u003EWithdraw consent\u003C\/button\u003E\n \

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site","checkbox_default_state":"required","weight":-9},"tracking_ad":
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<script src="//code.jquery.com/ui/1.11.4/jquery-ui.min.js"></script>
<script src="/sites/default/files/js/js_-
Gx2rVcOCivCECXmqm9sHD9FL1uAoun40wkOHp-m66w.js"></script>
<script
src="/modules/contrib/eu_cookie_compliance/js/eu_cookie_compliance.js?v=1.9"
defer=""></script>
<script
src="/sites/default/files/js/js_pZIJKrQ1fHDpJ0itNvcga_ZF5OpRUngNBY4qnY-
4iAI.js"></script>

<script type="text/javascript">window.NREUM||
(NREUM={});NREUM.info={"beacon":"bam.nr-
data.net","licenseKey":"ea2a3c61cd","applicationID":"899848932","transactionN
ame":"Z1QAYRNVCEoDAEYLV14eI1YVXQlXTSdAF0hRXT5bDlADZSEMXBZKX10OU
BNoKFYGBmQLXUdyDVsVRglVDgZATwZGWAdC","queueTime":0,"applicationTime
":701,"atts":"SxMDF1tPG0Q=","errorBeacon":"bam.nr-data.net","agent":""}</
script>

<div class="selectionSharer selectionSharerPopover"
style="position:absolute;">
<a class="action tweet" href="" title="Share this selection on Twitter"
target="_blank">Tweet <a class="action facebook" href=""
title="Share this selection on Facebook" target="_blank">Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-
arrow"> <div class="selectionSharer

selectionSharerPopunder">
<label>Share this selection</label> <a class="action tweet"
href="" title="Share this selection on Twitter" target="_blank">Tweet
<a class="action facebook" href="" title="Share this selection on Facebook"
target="_blank">Facebook <a class="action linkedin" href=""
title="Share this selection on LinkedIn" target="_blank">LinkedIn
<a class="action email" href="" title="Share this selection by email"
target="_blank"><svg width="20" height="20"><path stroke="%23FFF"
stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-
30m22,0 30,30"></path></svg> <div
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   <a class="action
tweet" href="" title="Share this selection on Twitter"
target="_blank">Tweet <a class="action facebook" href=""
title="Share this selection on Facebook" target="_blank">Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
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target="_blank">Facebook <a class="action linkedin" href=""
title="Share this selection on LinkedIn" target="_blank">LinkedIn
<a class="action email" href="" title="Share this selection by email"
target="_blank"><svg width="20" height="20"><path stroke="%23FFF"
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30m22,0 30,30"></path></svg> <div
class="selectionSharer selectionSharerPopover" style="position:absolute;">
   <a class="action
tweet" href="" title="Share this selection on Twitter"
target="_blank">Tweet <a class="action facebook" href=""
title="Share this selection on Facebook" target="_blank">Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
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<label>Share this selection</label> <a class="action tweet"
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target="_blank">Facebook <a class="action linkedin" href=""
title="Share this selection on LinkedIn" target="_blank">LinkedIn
<a class="action email" href="" title="Share this selection by email"
target="_blank"><svg width="20" height="20"><path stroke="%23FFF"

stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
   Tweet Facebook
LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
<label>Share this selection</label> Tweet
Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
   Tweet Facebook
LinkedIn
stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
<label>Share this selection</label> Tweet
Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
   Tweet Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"

target="_blank">LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn ><svg width="20" height="20">><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30">></path></svg>   Tweet Facebook LinkedIn ><svg width="20" height="20">><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30">></path></svg>   >>   <label>Share this selection</label> Tweet Facebook LinkedIn ><svg width="20" height="20">><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30">></path></svg>   Tweet Facebook LinkedIn ><svg width="20" height="20">><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30">></path></svg>   >>   <label>Share this selection</label> Tweet Facebook LinkedIn ><svg width="20" height="20">><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30">></path></svg>   >> >

<label>Share this selection</label> Tweet Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg> <ul class="ui-autocomplete ui-front ui-menu ui-widget ui-widget-content" id="ui-id-1" tabindex="0" style="display: none;">
</body></html>

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n={},r=this,i="function"==typeof e;return o(v+"tracer",
[u.now(),t,n],r),function(){if(f.emit((i?"":"no-")+"fn-start",
[u.now(),r,i],n),i)try{return e.apply(this,arguments)}catch(t){throw f.emit("fn-
err",[arguments,this,t],n),t}finally{f.emit("fn-end",
[u.now()],n)}}}};a("actionText,setName,setAttribute,save,ignore,onEnd,getCont
ext,end,get".split(","),function(t,e)
{m[e]=i(v,e)}),newrelic.noticeError=function(t,e){"string"==typeof t&&(t=new
Error(t)),s.recordSupportability("API/noticeError/called"),o("err",[t,u.now(),!
1,e])}},{}],2:[function(t,e,n){function r(t){if(NREUM.init){for(var
e=NREUM.init,n=t.split(."),r=0;r<n.length-1;r++)if(e=e[n[r]],"object"!=typeof
e)return;return e=e[n[n.length-1]]}}e.exports={getConfiguration:r}},{}],3:
[function(t,e,n){var r=!1;try{var i=Object.defineProperty({},"passive",
{get:function(){r=!
0}});window.addEventListener("testPassive",null,i),window.removeEventListener
("testPassive",null,i)}catch(o){}e.exports=function(t){return r?{passive:!
0,capture:!!t}:!!t}},{}],4:[function(t,e,n){function r(t,e){var n=[a,t,
{name:t},e];return o("storeMetric",n,null,"api"),n}function i(t,e){var n=[c,t,
{name:t},e];return o("storeEventMetrics",n,null,"api"),n}var
o=t("handle"),a="sm",c="cm";e.exports={constants:
{SUPPORTABILITY_METRIC:a,CUSTOM_METRIC:c},recordSupportability:r,recordCu
stom:i}},{}],5:[function(t,e,n){function r(){return c.exists&&performance.now?
Math.round(performance.now()):(o=Math.max((new Date).getTime(),o))-
a}function i(){return o}var o=(new
Date).getTime(),a=o,c=t(11);e.exports=r,e.exports.offset=a,e.exports.getLastTi
mestamp=i},{}],6:[function(t,e,n){function r(t,e){var
n=t.getEntries();n.forEach(function(t){"first-paint"===t.name?l("timing",
["fp",Math.floor(t.startTime)]):"first-contentful-paint"===t.name&&l("timing",
["fcp",Math.floor(t.startTime)])})}function i(t,e){var
n=t.getEntries();if(n.length>0){var r=n[n.length-
1];if(u&&u<r.startTime)return;var i=[r],o=a({});o&&i.push(o),l("lcp",i)}}function
o(t){t.getEntries().forEach(function(t){t.hadRecentInput||l("cls",[t])})}function
a(t){var e=navigator.connection||navigator.mozConnection||
navigator.webkitConnection;if(e)return e.type&&(t["net-
type"]=e.type),e.effectiveType&&(t["net-etype"]=e.effectiveType),e.rtt&&(t["net-
rtt"]=e.rtt),e.downlink&&(t["net-dlink"]=e.downlink),t}function c(t){if(t
instanceof y&&!w){var
e=Math.round(t.timeStamp),n={type:t.type};a(n),e<=v.now()?n.fid=v.now()-
e:e>v.offset&&e<=Date.now()?(e-=v.offset,n.fid=v.now()-e):e=v.now(),w=!
0,l("timing",["fi",e,n])}}function f(t){"hidden"===t&&(u=v.now(),l("pageHide",
[u]))}if(!("init"in NREUM&&"page_view_timing"in NREUM.init&&"enabled"in
NREUM.init.page_view_timing&&NREUM.init.page_view_timing.enabled===!1))
{var
u,s,d,p,l=t("handle"),v=t("loader"),m=t(8),g=t(3),y=NREUM.o.EV;if("Performanc
eObserver"in window&&"function"==typeof window.PerformanceObserver)
{s=new PerformanceObserver(r);try{s.observe({entryTypes:["paint"]})}catch(h)
{}d=new PerformanceObserver(i);try{d.observe({entryTypes:["largest-
contentful-paint"]})}catch(h){}p=new
PerformanceObserver(o);try{p.observe({type:"layout-shift",buffered:!
0})}catch(h){}}if("addEventListener"in document){var w=!
1,b=["click","keydown","mousedown","pointerdown","touchstart"];b.forEach(func
tion(t){document.addEventListener(t,c,g(!1))})}m(f)}},{}],7:[function(t,e,n)
{function r(t,e){if(!i)return!1;if(t!==i)return!1;if(!e)return!0;if(!o)return!1;for(var
n=o.split(."),r=e.split(."),a=0;a<r.length;a++)if(r[a]!==n[a])return!1;return!
0}var i=null,o=null,a=/Version\/(\S+)\s+Safari/;if(navigator.userAgent){var

c=navigator.userAgent,f=c.match(a);f&&c.indexOf("Chrome")===-
1&&c.indexOf("Chromium")===-
1&&(i="Safari",o=f[1])}e.exports={agent:i,version:o,match:r}},{}],8:
[function(t,e,n){function r(t){function e(){t(c&&document[c]?
document[c]:document[o]?"hidden":"visible")}"addEventListener"in
document&&a&&document.addEventListener(a,e,i(!1))}var
i=t(3);e.exports=r;var o,a,c;"undefined"!=typeof document.hidden?
(o="hidden",a="visibilitychange",c="visibilityState"):"undefined"!=typeof
document.msHidden?(o="msHidden",a="msvisibilitychange"):"undefined"!
=typeof
document.webkitHidden&&(o="webkitHidden",a="webkitvisibilitychange",c="we
bkitVisibilityState")},{}],9:[function(t,e,n){function r(t,e){var n=[],r="",o=0;for(r
in t)i.call(t,r)&&(n[o]=e(r,t[r]),o+=1);return n}var
i=Object.prototype.hasOwnProperty;e.exports=r},{}],10:[function(t,e,n)
{function r(t,e,n){e||(e=0),"undefined"==typeof n&&(n=t?t.length:0);for(var r=-
1,i=n-e||0,o=Array(i<0?0:i);++r<i;)o[r]=t[e+r];return o}e.exports=r},{}],11:
[function(t,e,n){e.exports={exists:"undefined"!=typeof
window.performance&&window.performance.timing&&"undefined"!=typeof
window.performance.timing.navigationStart}},{}],ee:[function(t,e,n){function r()
{}function i(t){function e(t){return t&&t instanceof r?t:t?u(t,f,a):a()}function
n(n,r,i,o,a){if(a!==!1&&(a=!0),!l.aborted||o){t&&a&&t(n,r,i);for(var
c=e(i),f=m(n),u=f.length,s=0;s<u;s++)f[s].apply(c,r);var p=d[w[n]];return
p&&p.push([b,n,r,c]),c}}function o(t,e){h[t]=m(t).concat(e)}function v(t,e){var
n=h[t];if(n)for(var r=0;r<n.length;r++)n[r]===e&&n.splice(r,1)}function m(t)
{return h[t]||[]}function g(t){return p[t]=p[t]||i(n)}function y(t,e){l.aborted||
s(t,function(t,n){e=e||"feature",w[n]=e,e in d||(d[e]=[])})}var
h={},w={},b={on:o,addEventListener:o,removeEventListener:v,emit:n,get:g,list
eners:m,context:e,buffer:y,abort:c,aborted:!1};return b}function o(t){return
u(t,f,a)}function a(){return new r}function c(){(d.api||d.feature)&&(l.aborted=!
0,d=l.backlog={})}var
f="nr@context",u=t("gos"),s=t(9),d={},p={},l=e.exports=i();e.exports.getOrSe
tContext=o,l.backlog=d},{}],gos:[function(t,e,n){function r(t,e,n)
{if(i.call(t,e))return t[e];var
r=n();if(Object.defineProperty&&Object.keys)try{return
Object.defineProperty(t,e,{value:r,writable:!0,enumerable:!1}),r}catch(o)
{}return t[e]=r,r}var i=Object.prototype.hasOwnProperty;e.exports=r},
{}],handle:[function(t,e,n){function r(t,e,n,r){i.buffer([t],r),i.emit(t,e,n)}var
i=t("ee").get("handle");e.exports=r,r.ee=i},{}],id:[function(t,e,n){function r(t)
{var e=typeof t;return!t||"object"!==e&&"function"!==e?-1:t===window?
0:a(t,o,function(){return i++})}var i=1,o="nr@id",a=t("gos");e.exports=r},
{}],loader:[function(t,e,n){function r(){if(!M++){var
t=T.info=NREUM.info,e=m.getElementsByTagName("script")
[0];if(setTimeout(u.abort,3e4),!(t&&t.licenseKey&&t.applicationID&&e))return
u.abort();f(x,function(e,n){t[e]||(t[e]=n)});var n=a();c("mark",
["onload",n+T.offset],null,"api"),c("timing",["load",n]);var
r=m.createElement("script");0===t.agent.indexOf("http://")||
0===t.agent.indexOf("https://")?
r.src=t.agent:r.src=l+"://"+t.agent,e.parentNode.insertBefore(r,e)}}function i()
{"complete"===m.readyState&&o()}function o(){c("mark",["domContent",a()
+T.offset],null,"api")}var
a=t(5),c=t("handle"),f=t(9),u=t("ee"),s=t(7),d=t(2),p=t(3),l=d.getConfiguration(
"ssl")===!
1?"http":"https",v=window,m=v.document,g="addEventListener",y="attachEven
t",h=v.XMLHttpRequest,w=h&&h.prototype,b=!

1;NREUM.o={ST:setTimeout,SI:v.setImmediate,CT:clearTimeout,XHR:h,REQ:v.Request,EV:v.Event,PR:v.Promise,MO:v.MutationObserver};var E=""+location,x={beacon:"bam.nr-data.net",errorBeacon:"bam.nr-data.net",agent:"js-agent.newrelic.com/nr-1216.min.js"},O=h&&w&&w[g]&&!/CriOS/.test(navigator.userAgent),T=e.exports={offset:a.getLastTimestamp(),now:a,origin:E,features:{},xhrWrappable:O,userAgent:s,disabled:b};if(!b){t(1),t(6),m[g]?(m[g]("DOMContentLoaded",o,p(!1)),v[g]("load",r,p(!1))):(m[y]("onreadystatechange",i),v[y]("onload",r)),c("mark",["firstbyte",a.getLastTimestamp()],null,"api");var M=0}},{}],"wrap-function":[function(t,e,n){function r(t,e){function n(e,n,r,f,u){function nrWrapper(){var o,a,s,p;try{a=this,o=d(arguments),s="function"==typeof r?r(o,a):r||{}}catch(l){i([l,"",[o,a,f],s],t)}c(n+"start",[o,a,f],s,u);try{return p=e.apply(a,o)}catch(v){throw c(n+"err",[o,a,v],s,u),v}finally{c(n+"end",[o,a,p],s,u)}}return a(e)?e:(n||(n=""),nrWrapper[p]=e,o(e,nrWrapper,t),nrWrapper)}function r(t,e,r,i,o){r||(r="");var c,f,u,s="-"===r.charAt(0);for(u=0;u<e.length;u++)f=e[u],c=t[f],a(c)||(t[f]=n(c,s?f+r:r,i,f,o))}function c(n,r,o,a){if(!v||e){var c=v;v=!0;try{t.emit(n,r,o,e,a)}catch(f){i([f,n,r,o],t)}v=c}}return t||(t=s),n.inPlace=r,n.flag=p,n}function i(t,e){e||(e=s);try{e.emit("internal-error",t)}catch(n){}}function o(t,e,n){if(Object.defineProperty&&Object.keys)try{var r=Object.keys(t);return r.forEach(function(n){Object.defineProperty(e,n,{get:function(){return t[n]},set:function(e){return t[n]=e,e}})}),e}catch(o){i([o],n)}for(var a in t)l.call(t,a)&&(e[a]=t[a]);return e}function a(t){return!(t&&t instanceof Function&&t.apply&&!t[p])}function c(t,e){var n=e(t);return n[p]=t,o(t,n,s),n}function f(t,e,n){var r=t[e];t[e]=c(r,n)}function u(){for(var t=arguments.length,e=new Array(t),n=0;n<t;++n)e[n]=arguments[n];return e}var s=t("ee"),d=t(10),p="nr@original",l=Object.prototype.hasOwnProperty,v=!1;e.exports=r,e.exports.wrapFunction=c,e.exports.wrapInPlace=f,e.exports.argsToArray=u},{}]},{},["loader"]);</script>
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<meta name="description" content="We’re passionate about putting the public first. We do this by protecting financial consumers from harm, enhancing the integrity of the UK financial system and promoting effective competition. Join us and make a real difference.">
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<meta property="funnelback:created-date" content="22/08/2016">
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<meta property="funnelback:modified-date" content="02/11/2021">
<meta property="funnelback:nid" content="12991">
<meta property="funnelback:published-year" content="2016">
<meta property="funnelback:type" content="Careers">
<meta name="theme-color" content="#fff">
<meta property="og:site_name" content="FCA">
<meta property="og:type" content="article">
<meta property="og:url" content="https://www.fca.org.uk/careers">
<meta property="og:title" content="Careers">
<meta property="og:description" content="Protection, integrity & competition

We’re passionate about putting the public first. We do this by protecting financial consumers from harm, enhancing the integrity of the UK financial system and promoting effective competition. Join us and make a real difference.">
<meta property="og:updated_time" content="2021-11-02T09:31:15+00:00">
<meta property="article:published_time" content="2016-08-22T11:49:32+01:00">
<meta property="article:modified_time" content="2021-11-02T09:31:15+00:00">
<meta name="twitter:card" content="summary">
<meta name="twitter:description" content="Protection, integrity & competition
We’re passionate about putting the public first. We do this by protecting financial consumers from harm, enhancing the integrity of the UK financial system and promoting effective competition. Join us and make a real difference.">
<meta name="twitter:site" content="@TheFCA">
<meta name="twitter:title" content="Careers">
<meta name="twitter:site:id" content="169431716">
<meta name="twitter:image" content="https://www.fca.org.uk/sites/default/files/images/fca-logo-social-media.jpg">
<meta name="Generator" content="Drupal 9 (https://www.drupal.org)">
<meta name="MobileOptimized" content="width">
<meta name="HandheldFriendly" content="true">
<meta name="viewport" content="width=device-width, initial-scale=1.0">
<meta name="theme-color" content="#6c1d45">
<script>window.euCookieComplianceLoadScripts = function(category) {if (category === "tracking_ad") {var scriptTag = document.createElement("script");scriptTag.src = "\/sites\/default\/files\/google_tag\/fca_gtm\/google_tag.script.js";document.body.appendChild(scriptTag);}}</script>
<style>div#sliding-popup, div#sliding-popup .eu-cookie-withdraw-banner, .eu-cookie-withdraw-tab {background: #6C1D45} div#sliding-popup.eu-cookie-withdraw-wrapper { background: transparent; } #sliding-popup h1, #sliding-popup h2, #sliding-popup h3, #sliding-popup p, #sliding-popup label, #sliding-popup div, .eu-cookie-compliance-more-button, .eu-cookie-compliance-secondary-button, .eu-cookie-withdraw-tab { color: #ffffff;} .eu-cookie-withdraw-tab { border-color: #ffffff;}#sliding-popup.sliding-popup-top { position: fixed; }</style>
<link rel="icon" href="/themes/custom/fca/favicon.ico" type="image/vnd.microsoft.icon">

<title>Careers | FCA</title>
<link rel="stylesheet" media="all" href="/sites/default/files/css/css_-jtRosHXb1lDLinO8e9e0e56tdNMJUyJ4q_QAhxQLOE.css">
<link rel="stylesheet" media="all" href="/sites/default/files/css/css_PLzNtA7uMgbaJBzhWEEoXLcEx5QWQW86-woJj28TprE.css">

<link rel="preload" href="/themes/custom/fca/bootstrap/fonts/bootstrap/glyphicons-halflings-regular.woff2" as="font" crossorigin="">
<meta name="google-site-verification" content="UMTpd8qXqUbCGtkijm3SkFV2lRJQM2IIIkMKmJg8jMk">

```
    <meta name="msvalidate.01"
content="57E38F6BD7138599EBD7F7F4FF496957">

</head>
<body class="page-node-12991 node-bg-6c1d45 logged-out eu-cookie-
compliance-status-null">
<div class="skip-links">
  <a href="#main-content" id="skip-main-content" class="visually-hidden sr-
only-focusable focusable" tab-index="1">Skip to main content</a>
  <a href="#edit-search-term" class="visually-hidden focusable skip-to-
search">Skip to search box</a>
      </div><div id="sliding-popup" style="height: auto; width: 100%; top: -
31.23681547904971px;" class="sliding-popup-top clearfix"><div role="banner"
class="eu-cookie-compliance-banner eu-cookie-compliance-banner-info eu-
cookie-compliance-banner--categories">
  <div class="popup-content info">
    <div class="popup-text">
      <p>We use cookies to improve your online experience. Some cookies are
necessary to make the site work. We'd like to set additional cookies to
understand how the website is used. These are optional. All cookie data is
anonymised. View <a data-entity-substitution="canonical" data-entity-
type="node" data-entity-uuid="e112e960-2a79-48ce-9cd3-8537356a784a"
href="/privacy/our-use-cookies" title="Our use of cookies">cookies</a>.</p>

    </div>
        <ul id="eu-cookie-compliance-categories" class="eu-cookie-compliance-
categories list-inline list-unstyled hidden">
                <li class="eu-cookie-compliance-category">
      <div>
        <input type="checkbox" name="cookie-categories" id="cookie-category-
functional" value="functional">
        <label for="cookie-category-functional">Functional</label>
      </div>

            <div class="eu-cookie-compliance-category-description">These cookies
are necessary for the operation of the FCA.org.uk web site</div>
            </li>
                <li class="eu-cookie-compliance-category">
      <div>
        <input type="checkbox" name="cookie-categories" id="cookie-category-
tracking_ad" value="tracking_ad">
        <label for="cookie-category-tracking_ad">Non-functional</label>
      </div>

            <div class="eu-cookie-compliance-category-description">Accept
analytics and campaign advertising cookies</div>
            </li>
                </ul>
      <div class="eu-cookie-compliance-category-fca-custom">
        <button type="button" class="btn agree">Accept additional
cookies</button>
        <button type="button" class="btn dont-agree">Reject additional
cookies</button>
      </div>
```

```
      </div>
</div></div>
<noscript aria-hidden="true">&lt;iframe
src="https://www.googletagmanager.com/ns.html?id=GTM-PCC62S" height="0"
width="0" style="display:none;visibility:hidden"&gt;&lt;/iframe&gt;</noscript>
  <div class="dialog-off-canvas-main-canvas" data-off-canvas-main-canvas="">
                                                <header class="header">
  <div class="container">
    <div class="row">
      <div class="col-xs-12 col-sm-4 header__logo-col">
        <a class="header__logo navbar-btn pull-left" href="/" title="Home">
          <img src="/themes/custom/fca/images/logo.png" alt="Home">
        </a>
      </div>

      <div class="col-md-8 col-sm-8 header__nav-col">
        <div class="row header__nav-search">
          <div id="block-fca-funnelback-fca-funnelback-search-box" class="block
block-fca-funnelback clearfix col-xs-12 col-md-6 header__nav-search-block">
            <section class="fca-funnelback-search-form block block-fca-funnelback
block-funnelback-search-block clearfix" data-drupal-selector="fca-funnelback-
search-form" novalidate="novalidate" id="block-funnelbacksearchblock">



      <form action="/careers" method="post" id="fca-funnelback-search-form"
accept-charset="UTF-8">
  <div class="input-group search-input-group">
  <label class="sr-only" for="edit-search-term">
    Search
  </label>
  <input title="Search" placeholder="Search" class="funnelback-query form-text
form-control ui-autocomplete-input" data-drupal-selector="edit-search-term"
type="text" id="edit-search-term" name="search_term" value="" size="60"
maxlength="128" autocomplete="off">
  <span class="input-group-btn">
    <button aria-label="Submit" title="Submit" class="form-submit btn--search
text-hide button js-form-submit form-submit btn-primary btn icon-before"
id="edit-submit--funnelback_search_form" data-drupal-selector="edit-submit"
type="submit" name="op" value="Search"><span class="icon glyphicon
glyphicon-search" aria-hidden="true"></span>
Search</button>
  </span>
</div>

<input autocomplete="off" data-drupal-selector="form-
jtikbuv0tjzh09vocw1ao6zc7901gqkovbctpv2kouc" type="hidden"
name="form_build_id" value="form-
JtikbUv0tjZh09vOCw1Ao6zc7901GqkovBCtPV2KoUc"><input data-drupal-
selector="edit-fca-funnelback-search-form" type="hidden" name="form_id"
value="fca_funnelback_search_form">

</form>
```

```
  </section>


        </div>
      </div>
    </div>
    <div class="col-md-10 header__nav-col header__nav-menu">
      <div class="row header__nav-wrapper">
        <nav class="navbar navbar-default header__nav-navigation" aria-
labelledby="navbar-collapse">
          <div class="navbar-header">
            <button type="button" class="navbar-toggle menu-icon" data-
toggle="collapse" data-target=".navbar-collapse">
              <span class="sr-only">Toggle navigation</span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
            </button>
                    </div>
          <div class="navbar-collapse collapse" id="navbar-collapse">
            <section class="block-tb-megamenu-main-menu">
              <div class="tb-megamenu tb-megamenu-main-menu">
                <nav aria-labelledby="block-fca-main-menu-menu" id="block-fca-
main-menu">
          <h2 class="sr-only" id="block-fca-main-menu-menu">Main
navigation</h2>


<div class="always-show">
      <ul class="tb-megamenu-nav nav level-0 items-6 list-inline mega-menu">
                      <li class="first tb-megamenu-item level-1 mega dropdown col-
xs-12 col-sm-2 mega-menu__level-one-item">
                                          <a href="/about" class="dropdown-toggle
mega-menu__level-one-link" data-drupal-link-system-path="node/2881">About
us</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
        <div class="row row--promo">
              <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">What we
do</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
642f13dd8aa9e57ed5c6a93299121a9f6a47cc79497da5566bbaff28c0bb364b">



          <div class="view-content">
      <div class="item-list">
```

```
  <ul>

        <li class="menu--item"><a href="/about/the-fca" hreflang="en">About
the FCA</a></li>
        <li class="menu--item"><a href="/about/enhancing-market-integrity"
hreflang="en">Enhancing market integrity</a></li>
        <li class="menu--item"><a href="/about/international-standards-
regulations" hreflang="en">International standards and regulations</a></li>
        <li class="menu--item"><a href="/opbas" hreflang="en">Office for
Professional Body Anti-Money Laundering Supervision (OPBAS)</a></li>
        <li class="menu--item"><a href="/our-approach-menu"
hreflang="en">Our Approach</a></li>
        <li class="menu--item"><a href="/about/promoting-competition"
hreflang="en">Promoting competition</a></li>
        <li class="menu--item"><a href="/about/protecting-consumers"
hreflang="en">Protecting consumers</a></li>
        <li class="menu--item"><a href="/about/uk-regulators-government-other-
bodies/statutory-panels" hreflang="en">Statutory panels</a></li>
        <li class="menu--item"><a href="/about/uk-regulators-government-other-
bodies" hreflang="en">UK regulators, government and other bodies</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
98d2d5e840516af525ce14cd341ade2d7e6dc99c54a54500cc2f0cf13d952e90">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">How we
regulate</span></h4><div class="view view-megamenu-block-items view-id-
```

megamenu_block_items view-display-id-default js-view-dom-id-
80f77116c1f270d983ab87c424497b96e31d910cd9579b8fe36ce66d1efa0ec2">

<li class="menu--item">Competition law
<li class="menu--item">Enforcement
<li class="menu--item">Handbook of rules and guidance
<li class="menu--item">Principles of good regulation
<li class="menu--item">Raising procedural issues with our Procedural Officer
<li class="menu--item">Supervision

<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-
e6c18f90e4382cd6d2563458b5c10e78bba8ebb10adef228e586b0216a129cb5">

<h3 class="promo-block__title">Contact us</h3>

Contact us by web chat, email, phone or post:
Financial Conduct Authority
12 Endeavour Square
London E20 1JN

Contact us

<h4 class="menu__heading">
How we

operate</h4>

<li class="menu--item">Allowances and expenses
<li class="menu--item">Complain about us, the PRA or the Bank of England (the regulators)
<li class="menu--item">Corporate responsibility
<li class="menu--item">Data strategy
<li class="menu--item">Procuring goods and services
<li class="menu--item">Reporting to Treasury and Parliament
<li class="menu--item">Transparency

<h3 class="promo-block__title">Contact us</h3> Contact us by web chat, email, phone or post:
Financial Conduct Authority
12 Endeavour Square
London E20 1JN

Contact us

```
        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Our
structure</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
4b14e16d1ee17aeb5b173e02c61d15fb95f23062047f69faf34d215f66a318e0">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/chair"
hreflang="en">Chair</a></li>
        <li class="menu--item"><a href="/about/chief-executive"
hreflang="en">Chief Executive</a></li>
        <li class="menu--item"><a href="/about/committees"
hreflang="en">Committees</a></li>
        <li class="menu--item"><a href="/about/executive-committees"
hreflang="en">Executive committees</a></li>
        <li class="menu--item"><a href="/about/fca-board" hreflang="en">The
FCA Board</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
8cdc05b8eda24d1e9b0f28ca30ec8ffce0a61755df2f020fa18a9fbe360a6d38">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
```

```
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0"
class="no-link">Careers</span></h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
298822ef2b5984d251f342d657c80625e717ebbfd12b7aa9bdabddd28cf325a4">



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/careers-home" hreflang="en">Careers
home</a></li>
         <li class="menu--item"><a href="/careers/early-careers"
hreflang="en">Early careers</a></li>
         <li class="menu--item"><a href="/careers/experienced-professionals"
hreflang="en">Experienced professionals</a></li>
         <li class="menu--item"><a href="/careers/search-jobs-apply"
hreflang="en">Search jobs and apply</a></li>

  </ul>

</div>

     </div>

         </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Contact
us</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
82781fa4b0ff0ed629f8eb0fa5a0796e38b3558413da927366b2e875bf4ff559">



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/contact-us-web-chat-email-phone-or-
post" hreflang="en">Contact us by web chat, email, phone or post</a></li>

  </ul>

</div>

     </div>

         </div>
</div>
```

```
          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                            <a href="/firms" class="dropdown-toggle
mega-menu__level-one-link"
data-drupal-link-system-path="node/2886">Firms</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
      <div class="container">
        <div class="row">
              <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Firm
types</span></h4><div class="megamenu__menu view view-megamenu-block
view-id-megamenu_block view-display-id-megamenu_firms_types js-view-dom-id-
f98baf1f85e3126e6d5e102d38f696034ca7332cba0731b4b1f99fd5a5588ddc
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
      <div class="container">
        <div class="row">
          <div class="item-list firms-types">

  <ul>

        <li class="menu--item"><a href="/firms/banks-building-societies-credit-
unions" hreflang="en">Banks, building societies and credit unions</a></li>
        <li class="menu--item"><a href="/firms/claims-management-companies"
hreflang="en">Claims management companies</a></li>
        <li class="menu--item"><a href="/firms/consumer-credit"
hreflang="en">Consumer credit firms</a></li>
        <li class="menu--item"><a href="/firms/electronic-money-payment-
institutions" hreflang="en">Electronic money and payment
institutions</a></li>
        <li class="menu--item"><a href="/firms/innovation" hreflang="en">FCA
Innovation Hub</a></li>
        <li class="menu--item"><a href="/firms/financial-advisers"
hreflang="en">Financial advisers</a></li>
```

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        <li class="menu--item"><a href="/firms/general-insurers-insurance-
intermediaries" hreflang="en">General insurers and insurance
intermediaries</a></li>
        <li class="menu--item"><a href="/firms/investment-managers"
hreflang="en">Investment managers</a></li>
        <li class="menu--item"><a href="/firms/life-insurers-pension-providers"
hreflang="en">Life insurers and pension providers</a></li>
        <li class="menu--item"><a href="/firms/mortgage-lenders-
intermediaries" hreflang="en">Mortgage lenders and intermediaries</a></li>
        <li class="menu--item"><a href="/firms/mutual-societies"
hreflang="en">Mutual societies</a></li>
        <li class="menu--item"><a href="/firms/sole-advisers"
hreflang="en">Sole advisers</a></li>
        <li class="menu--item"><a href="/firms/wealth-managers"
hreflang="en">Wealth managers</a></li>

  </ul>

</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">New firm
authorisation</span></h4><div class="view view-megamenu-block-items view-
id-megamenu_block_items view-display-id-default js-view-dom-id-
965fa0c23edf5453a4d111f238db3acac183d4eed86b39cabb92bcd0f471cbdc">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/authorisation"
hreflang="en">Authorisation: what's involved</a></li>
        <li class="menu--item"><a href="/firms/authorisation/how-to-apply"
hreflang="en">How to apply for authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/cancel"
hreflang="en">How to cancel an authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/process"
hreflang="en">Our authorisation process</a></li>

  </ul>

</div>
```

```
    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Tasks for
regulated firms</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
74b2ebb7594f58956d59968b8621cf1c2dcc1fe2e5d73b8b538f0acdd5426a7b">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/appointed-representatives-
principals" hreflang="en">Appointed representatives and principals</a></li>
        <li class="menu--item"><a href="/firms/approved-persons"
hreflang="en">Approved persons</a></li>
        <li class="menu--item"><a href="/firms/change-control"
hreflang="en">Change in control</a></li>
        <li class="menu--item"><a href="/firms/client-money-assets"
hreflang="en">Client money and assets</a></li>
        <li class="menu--item"><a href="/firms/defined-benefit-pension-
transfers" hreflang="en">Defined benefit pension transfers</a></li>
        <li class="menu--item"><a href="/firms/directory-persons"
hreflang="en">Directory of certified and assessed persons</a></li>
        <li class="menu--item"><a href="/firms/fair-treatment-customers"
hreflang="en">Fair treatment of customers</a></li>
        <li class="menu--item"><a href="/firms/fees" hreflang="en">Fees and
levies</a></li>
        <li class="menu--item"><a href="/firms/financial-promotions-adverts"
hreflang="en">Financial promotions and adverts</a></li>
        <li class="menu--item"><a href="/firms/passporting"
hreflang="en">Passporting</a></li>

  </ul>

</div>

    </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Focus
areas</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
86252a9957cc08f8049718661758201a653c6352b05a8926e823a8e82bfb2429"
>
```

```
          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/investment-firms-prudential-
regime-ifpr" hreflang="en"> Investment Firms Prudential Regime (IFPR)
</a></li>
        <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
        <li class="menu--item"><a href="/brexit/resources"
hreflang="en">Brexit resources</a></li>
        <li class="menu--item"><a href="/firms/business-interruption-insurance"
hreflang="en">Business interruption insurance </a></li>
        <li class="menu--item"><a href="/firms/complaints-data"
hreflang="en">Complaints data</a></li>
        <li class="menu--item"><a href="/coronavirus/information-firms"
hreflang="en">Coronavirus (Covid-19): Information for firms</a></li>
        <li class="menu--item"><a href="/firms/cryptoassets"
hreflang="en">Cryptoassets: our work</a></li>
        <li class="menu--item"><a href="/firms/financial-crime/money-
laundering-regulations" hreflang="en">Money Laundering Regulations</a></li>
        <li class="menu--item"><a href="/firms/senior-managers-certification-
regime" hreflang="en">Senior Managers and Certification Regime </a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Registers and
systems</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
f1de1e2645167a597ba9063296f9201b02a3212431326410c1f14aaf2f69ac26">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/connect"
hreflang="en">Connect</a></li>
        <li class="menu--item"><a href="/firms/financial-services-register"
hreflang="en">Financial Services Register</a></li>
        <li class="menu--item"><a href="/firms/mutuals-public-register"
hreflang="en">Mutuals Public Register</a></li>
```

```
        <li class="menu--item"><a href="/firms/regdata"
hreflang="en">RegData</a></li>
        <li class="menu--item"><a
href="/firms/regulated-covered-bonds/register" hreflang="en">Regulated
Covered Bonds Register</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

           </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                                <a href="/markets" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2891">Markets</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
       <div class="container">
        <div class="row">
             <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Primary
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
8b0b71cee92c5e5c3085c63ce8c56668dce9f6765f2ac3cba939e6cc2ca30541">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/ukla/regulatory-disclosures"
hreflang="en">Regulatory Disclosures</a></li>
```

```
  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Markets
policy</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
0877a2edf925de1d8e00ee49faad56d15490cba2b851e34b7eb9b46c6beac9f9">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
        <li class="menu--item"><a href="/markets/data-reporting-services-
providers-drsps" hreflang="en">Data reporting services providers</a></li>
        <li class="menu--item"><a href="/markets/securitisation"
hreflang="en">Securitisation</a></li>
        <li class="menu--item"><a href="/markets/uk-emir" hreflang="en">UK
EMIR</a></li>
        <li class="menu--item"><a href="/markets/sftr" hreflang="en">UK
Securities Financing Transactions Regulation (UK SFTR)</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Regulated
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
bc6b1610e29b56ac9d7b7a7ba30923948e113b52da4041877b919833359cf6d8"
>



          <div class="view-content">
       <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/markets/benchmarks"
hreflang="en">Benchmarks</a></li>
        <li class="menu--item"><a href="/markets/central-securities-
depositories" hreflang="en">Central securities depositories</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Market
abuse</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
c1483ec221c07f43dded14022fcaf0aca1641943bfb8e41971389f4817ca8d93">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/market-abuse/how-report-
suspected-market-abuse-firm-or-trading-venue" hreflang="en">How to report
suspected market abuse as a firm or trading venue</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/how-report-
suspected-market-abuse-individual" hreflang="en">How to report suspected
market abuse as an individual</a></li>
        <li class="menu--item"><a href="/markets/market-abuse"
hreflang="en">Market abuse</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/regulation"
hreflang="en">Market Abuse Regulation</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/polling-and-
market-abuse-regulation" hreflang="en">Polling and Market Abuse
Regulation</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Short
selling</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
3c1d14d79d08ac54c9befb3f9db3dc09f2ce629757b76182af5ea35accfeda7e">
```

```
          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/markets/short-selling/exemptions-requirements" hreflang="en">Exemptions from short-selling requirements</a></li>
         <li class="menu--item"><a href="/markets/short-selling/notification-and-disclosure-net-short-positions" hreflang="en">Notification and disclosure of net short positions</a></li>
         <li class="menu--item"><a href="/markets/short-selling" hreflang="en">Short selling</a></li>
         <li class="menu--item"><a href="/markets/short-selling/restrictions-prohibitions" hreflang="en">Short selling restrictions and prohibitions</a></li>

  </ul>

</div>

     </div>

         </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><span tabindex="0" class="no-link">Transaction reporting</span></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-9a4cdd45d2bffcded614e7394d179264716cda21a5add5e32d330dbddb03095d">



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/markets/transaction-reporting/instrument-reference-data" hreflang="en">Instrument Reference Data</a></li>
         <li class="menu--item"><a href="/markets/transaction-reporting/reportable-instruments" hreflang="en">Reportable instruments</a></li>
         <li class="menu--item"><a href="/markets/transaction-reporting/access-change-sample-data-extracts" hreflang="en">Requesting sample transaction reporting data</a></li>
         <li class="menu--item"><a href="/markets/transaction-reporting" hreflang="en">Transaction reporting</a></li>

  </ul>

</div>
```

```
    </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>

           </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                                <a href="/consumers" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2901">Consumers</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
        <div class="row">
             <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Complaints and
compensation</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
0d19b5954ed5b47273f710746776c65282c63916b5686b5765832b559d8bc6a9"
>



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/claim-compensation-firm-
fails" hreflang="en">How to claim compensation if a firm fails</a></li>
        <li class="menu--item"><a href="/consumers/how-complain"
hreflang="en">How to complain</a></li>
        <li class="menu--item"><a href="/consumers/how-complain/report-
information-payment-services-e-money-firm" hreflang="en">Report information
about a payment services or e-money firm</a></li>
        <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>

  </ul>
```

```
</div>

    </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-857b8ff8f60c7d86f61b5699be9f2dc6fa49cde3d4608987ce81ae8f52331cbb">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a firm or individual is unauthorised</h3><div class="promo-block__image"></div><div class="promo-block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/consumers/unauthorised-firms-individuals">Check our Warning list</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><span tabindex="0" class="no-link">Report a firm</span></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-5f78dd80693182aff210201de60d3c398f756e64aaa537be51e5dd1274f76137">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/misleading-financial-promotions" hreflang="en">Misleading financial promotions</a></li>
        <li class="menu--item"><a href="/consumers/rights-victims" hreflang="en">Rights of victims</a></li>
        <li class="menu--item"><a href="/consumers/unfair-contracts" hreflang="en">Unfair contracts</a></li>

  </ul>

</div>

    </div>

        </div>
```

<h3 class="promo-block__title">Find out if a firm or individual is unauthorised</h3>

Check our Warning list

<h4 class="menu__heading">Scams</h4>

<li class="menu--item">Banking and online account scams
<li class="menu--item">Binary options scams
<li class="menu--item">Cryptoasset investment scams
<li class="menu--item">How to avoid investment scams
<li class="menu--item">How to avoid pension scams
<li class="menu--item">Loan fee fraud
<li class="menu--item">Money transfer scams
<li class="menu--item">Online trading scams
<li class="menu--item">PPI refund scams
<li class="menu--item">Protect yourself from scams

```
  </ul>

</div>

     </div>

         </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-36ce3bd624b220154bfae6cf10ed57fe78ac8d6ecfa9b169f49cdbfd4b0c9f73">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Find out if a firm or individual is unauthorised</h3><div class="promo-block__image"></div><div class="promo-block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/consumers/unauthorised-firms-individuals">Check our Warning list</a></div></div>

             </div>

         </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><span tabindex="0" class="no-link">Know your rights</span></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-66b2be33bedcf368f29d3c52b3feda0e69c282d3629807042bbf8cb5bdde06fd">



           <div class="view-content">
        <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/consumers/check-if-firm-fca-authorised" hreflang="en">Check if a firm is FCA authorised</a></li>
         <li class="menu--item"><a href="/consumers/deposit-savings-protection" hreflang="en">Deposit and savings protection</a></li>
         <li class="menu--item"><a href="/consumers/how-brexit-could-affect-you" hreflang="en">How Brexit could affect you</a></li>
         <li class="menu--item"><a href="/consumers/interest-rate-hedging-products" hreflang="en">Interest rate hedging products (IRHP)</a></li>
         <li class="menu--item"><a href="/consumers/loans-credit" hreflang="en">Loans and credit</a></li>
         <li class="menu--item"><a href="/consumers/mini-bonds" hreflang="en">Mini-bonds</a></li>
         <li class="menu--item"><a href="/ppi-explained" hreflang="en">PPI: payment protection insurance</a></li>
```

```
        <li class="menu--item"><a href="/consumers/unauthorised-payments-
account" hreflang="en">Unauthorised payments from your account</a></li>
        <li class="menu--item"><a href="/consumers/using-payment-service-
providers" hreflang="en">Using payment service providers</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
84a9a17143cbe18b3863aee48fb6a1c959dc9a2b79bce7edec61473745073cb2">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>

           <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                        <a href="/news" class="dropdown-toggle
mega-menu__level-one-link"
data-drupal-link-system-path="node/11876">News</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



           <div class="view-content">
```

```
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news" hreflang="en">News</a></h4><div
class="view view-megamenu-block-items view-id-megamenu_block_items view-
display-id-default js-view-dom-id-
8be1241ccee127bebea49f132f6087e3694b37030a7cf1625ae10ba5b54f35d6">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/news-stories"
hreflang="en">News stories</a></li>
        <li class="menu--item"><a href="/news/newsletters/newsletters"
hreflang="en">Newsletters</a></li>
        <li class="menu--item"><a href="/news/press-releases/press-releases"
hreflang="en">Press releases</a></li>
        <li class="menu--item"><a href="/news/speeches/speeches"
hreflang="en">Speeches</a></li>
        <li class="menu--item"><a href="/news/statements/statements"
hreflang="en">Statements</a></li>
        <li class="menu--item"><a href="/news/warnings/warnings"
hreflang="en">Warnings</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news/media-centre" hreflang="en">Media
centre</a></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
dd8c97ac14f7bb4d4585623ac282336cca381195f82c62f0f02fe0eba3a72ed5">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/media-library"
hreflang="en">Media library</a></li>

  </ul>
```

```
</div>

    </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-8fc8b012887c217f8bbb3d1b305acd47a0a46ece41e7e0195331b4da92998844">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Sign up to receive daily alerts on the warnings we issue</h3><div class="promo-block__image"></div><div class="promo-block__copy"><p>Receive new and updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><a href="/events" hreflang="en">Events</a></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-f845790fe7e9dfd42b071390968a0f7f2fc3c7ee7563fa3b14cfa62f6bedac7d">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/see-all-fca-events" hreflang="en">See all FCA events</a></li>

  </ul>

</div>

    </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-719b95ee0d529e86d143aa8da488c555405ea13d83fcbccf72c32bf109c0dcdc">



          <div class="view-content">
```

```
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/insight"
hreflang="en">Insight</a></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
6cc9838a2c8f5b2d3bb61dab63dbd40260f8e6724bd29a68907911477984704c">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/fca-home-
independent-opinion" hreflang="en">The FCA home for independent
opinion</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
0f3a150401b5153a73178e3f9c906acc57fca51dfff0bb99dda2ad2a7654c95e">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>
```

```
          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

           </li>
                        <li class="last tb-megamenu-item level-1 mega dropdown col-
xs-12 col-sm-2 mega-menu__level-one-item">
                                                <a href="/publications" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/6011">Publications</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">
  <div class="view-content">
    <div class="container">
      <div class="row">
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?p_search_term=
%20&amp;category=policy%20and%20guidance%2Cpolicy%20and
%20guidance-policy%20statements%2Cpolicy%20and%20guidance-finalised
%20guidance%2Cpolicy%20and%20guidance-consultation%20papers%2Cpolicy
%20and%20guidance-guidance%20consultations%2Cpolicy%20and
%20guidance-feedback%20statements%2Cpolicy%20and%20guidance-
discussion%20papers%2Cpolicy%20and%20guidance-calls%20for%20input
%2Cpolicy%20and%20guidance-newsletters%2Cpolicy%20and%20guidance-
handbook&amp;sort_by=dmetaZ" hreflang="en">Policy and
guidance</a></h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
category=corporate%20documents%2Ccorporate%20documents-annual
%20reports%2Ccorporate%20documents-business%20plans%2Ccorporate
%20documents-corporate%20documents%2Ccorporate%20documents-impact
%20assessments%2Ccorporate%20documents-memorandums%20of
%20understanding%2Ccorporate%20documents-correspondence%2Ccorporate
%20documents-foi%20releases%2Ccorporate%20documents-meeting
%20minutes&amp;start=1" hreflang="en">Corporate documents</a></h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
```

```
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
p_search_term=&amp;category=notices%20and%20decisions-decision
%20notices%2Cnotices%20and%20decisions-libor%20notices%2Cnotices
%20and%20decisions-final%20notices%2Cnotices%20and%20decisions-warning
%20notices%2Cnotices%20and%20decisions-supervisory%20notices%2Cnotices
%20and%20decisions-cancellation%20notices%2Cnotices%20and%20decisions-
requirement%20notices%2Cnotices%20and%20decisions-temporary%20product
%20interventions%2Cnotices%20and%20decisions-undertakings%2Cnotices
%20and%20decisions-waivers%20and%20crr%20notices"
hreflang="en">Notices and decisions</a></h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/data" hreflang="en">Data</a></h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
category=research%20and%20data%2Cresearch%20and%20data-market
%20studies%2Cresearch%20and%20data-thematic%20reviews%2Cresearch
%20and%20data-multi-firm%20reviews%2Cresearch%20and%20data-occasional
%20papers%2Cresearch%20and%20data-research%2Cresearch%20and
%20data-data&amp;start=1" hreflang="en">Research</a></h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
start=1&amp;category=forms" hreflang="en">Forms</a></h4>
```

```
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
             <a tabindex="0" class="megamenu__close btn--close text-hide
hidden-xs js-megamenu-close">Close menu</a>
     </div>
    </div>
  </div>
</div>

            </li>
       </ul>

</div>

  </nav>


             </div>
            </section>
          </div>
        </nav>
       </div>
     </div>

    </div>
  </div>
</header>

<!-- Breadcrumb -->



        <div role="main" class="main-container js-quickedit-main-content">


                                                <section>


                          <div class="highlighted">  <div class="region region-
highlighted">
    <div data-drupal-messages-fallback="" class="hidden"></div>

  </div>
</div>
```

```
  <a id="main-content"></a>
    <div class="region region-content">
      <article data-history-node-id="12991" role="article" about="/careers"
class="careers-landing-page full clearfix">




  <div class="content">



  <section class="component header-component header-image fca-colour fca-
colour--6c1d45 default container default--blue-gradient">
           <span class="highlight-bar fca-colour__highlight" aria-
hidden="true"></span>
    <div class="fca-colour__foundation header-component__wrapper with-
spotlight">
         <div class="header-component__wrapper--image-inner">


    <div class="header-component--padding clearfix">
                 <div class="col-xs-12 col-md-6">
            <h1 class="header-component__title header-image__title">
                                 Careers
                        </h1>
                 </div>


              </div>

                 <div class="header-component__breadcrumb clearfix">
         <div class="col-xs-12 col-md-6">
           <ol class="breadcrumb">
                     <li><a href="/">Home</a></li>
                     <li><span class="active">Careers</span></li>
                   </ol>
         </div>
        </div>

         <span class=" fca-colour--6c1d45 with-spotlight--image"></span>
      </div>
      </div>
    </section>




<section class="copy-block default">
  <div class="container">
                                                <p class="text-center"><a
href="https://www.fca.org.uk/careers/search-jobs-apply"><img alt="search jobs
```

and apply" height="317"
src="/sites/default/files/multimedia/images/careers_hero_3.jpg"
width="1200">
<h1 class="text-center">Protection, integrity & competition</h1>
We're passionate about putting the public first. We do this by protecting financial consumers from harm, enhancing the integrity of the UK financial system and promoting effective competition. Join us and make a real difference.

</section>

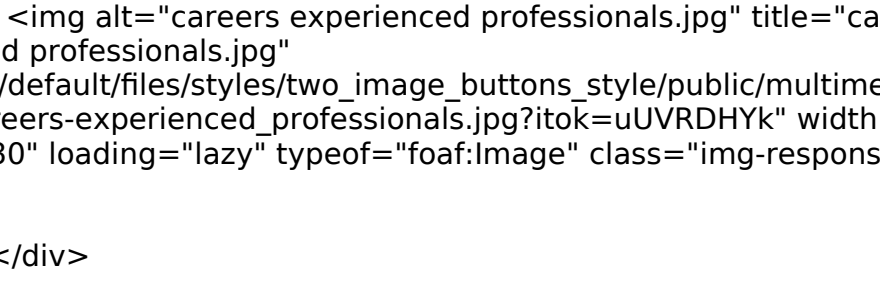
<section class="two-image-buttons component vertical default">

<h2 class="two-image-buttons__title"></h2>

<h2 class="image-button__title fca-custom-003c71-bg">
Experienced professionals
</h2>

Find out about what we offer and what we look for

Experienced professionals


<img alt="careers experienced professionals.jpg" title="careers experienced professionals.jpg"
src="/sites/default/files/styles/two_image_buttons_style/public/multimedia/images/careers-experienced_professionals.jpg?itok=uUVRDHYk" width="280"
height="130" loading="lazy" typeof="foaf:Image" class="img-responsive">

<h2 class="image-button__title fca-custom-003c71-bg">
Early Careers

```
          </h2>
          <div class="row ">

                        <div class="image-button__body col-xs-7">
                        <p>Start your journey with us as a graduate, apprentice or
intern</p>
             <div class="image-button__link">
                                                <a href="/careers/early-
careers">Early careers</a>

             </div>
            </div>

                        <div class="image-button__image image-button__image--
right col-xs-5">
               <img alt="careers early careers.jpg" title="careers early careers.jpg"
src="/sites/default/files/styles/two_image_buttons_style/public/multimedia/
images/careers-early_careers.jpg?itok=kBT-pArF" width="280" height="130"
loading="lazy" typeof="foaf:Image" class="img-responsive">


             </div>

                    </div>
        </div>
       </div>
        </div>
  </div>
</section>




<section class="two-image-buttons component vertical default">
  <div class="container">
    <h2 class="two-image-buttons__title"></h2>
    <div class="row">
                    <div class="two-image-buttons__col two-image-buttons__col--
first col-md-12 col-lg-6">
               <div class="image-button image-button--right">
                              <h2 class="image-button__title fca-custom-003c71-bg">
                    Working here
          </h2>
          <div class="row ">

                        <div class="image-button__body col-xs-7">
                        <p>Our work helps shape how financial services operate,
now and in the future</p>
             <div class="image-button__link">
                                                <a href="/careers/working-
here">Working here</a>

             </div>
            </div>
```

```
                        <div class="image-button__image image-button__image--
right col-xs-5">
                <img alt="careers working here.jpg" title="careers working here.jpg"
src="/sites/default/files/styles/two_image_buttons_style/public/multimedia/
images/careers-working_here.jpg?itok=bHv6HX2k" width="280" height="130"
loading="lazy" typeof="foaf:Image" class="img-responsive">


            </div>

                    </div>
        </div>
      </div>
                    <div class="two-image-buttons__col  col-md-12 col-lg-6">
                <div class="image-button image-button--right">
                            <h2 class="image-button__title fca-custom-003c71-bg">
                    Investing in you
          </h2>
          <div class="row ">

                        <div class="image-button__body col-xs-7">
                        <p>Investing in you is central to our success</p>
            <div class="image-button__link">
                                                <a href="/careers/career-
development">Investing in you</a>

            </div>
           </div>

                        <div class="image-button__image image-button__image--
right col-xs-5">
                <img alt="careers early careers.jpg" title="careers early careers.jpg"
src="/sites/default/files/styles/two_image_buttons_style/public/images/careers-
early-careers.jpg?itok=ZeII23wj" width="280" height="130" loading="lazy"
typeof="foaf:Image" class="img-responsive">


            </div>

                    </div>
        </div>
      </div>
        </div>
  </div>
</section>


                                                <div class="node_view">></div>
  </div>

</article>
```

```
  </div>

                  </section>

                                          </div>

      <footer class="footer">
      <div class="footer-main">
        <div class="container">
          <div class="row">
            <div class="region region-footer">



  <section id="block-menu-menu-onsite-links" class="block block-menu clearfix
footer-main__column footer-main__column--no-title">


  <ul class="menu nav">
        <li class="leaf">
      <a href="/accessibility">Accessibility</a>
    </li>
        <li class="leaf">
      <a href="/about/complain-about-regulators">Complain about us</a>
    </li>
        <li class="leaf">
      <a href="/legal">Copyright notice</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility">Corporate responsibility</a>
    </li>
        <li class="leaf">
      <a href="/about/cymraeg">Cymraeg</a>
    </li>
        <li class="leaf">
      <a href="/freedom-information">Freedom of information</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility#modern_slavery">Modern Slavery
and Human Trafficking Statement</a>
    </li>
        <li class="leaf">
      <a href="/privacy">Privacy</a>
    </li>
        <li class="leaf">
      <a href="/sitemap">Sitemap</a>
    </li>
        <li class="leaf">
      <a href="/translated-pages">Translated languages</a>
    </li>
      </ul>
</section>
```

```
  <section id="block-menu-menu-social" class="block block-menu contextual-links-region clearfix footer-main__column footer-main__column--social">

      <h3 class="block block-menu contextual-links-region footer-main__menu-title">Social</h3>

  <ul class="menu nav">
          <li class="leaf social-footer-links__item social-footer-links__item--linkedin">
                  <a href="https://www.linkedin.com/company/financial-conduct-authority" aria-label="LinkedIn" title="Publish this post to LinkedIn" class="linkedin ext" target="_blank" rel="noopener noreferrer" data-extlink="">
            <span class="visually-hidden">LinkedIn</span>
            <span class="social-footer-links__item__icon"></span>
          <span class="ext"></span></a>
              </li>
          <li class="leaf social-footer-links__item social-footer-links__item--rss feed">
                  <a href="/news/rss.xml" aria-label="RSS Feed" title="Subscribe to our RSS feed" class="rss feed" target="_blank" rel="noopener noreferrer">
            <span class="visually-hidden">RSS Feed</span>
            <span class="social-footer-links__item__icon"></span>
          </a>
              </li>
          <li class="leaf social-footer-links__item social-footer-links__item--twitter">
                  <a href="https://twitter.com/thefca" aria-label="Twitter" title="Share this on Twitter" class="twitter ext" target="_blank" rel="noopener noreferrer" data-extlink="">
            <span class="visually-hidden">Twitter</span>
            <span class="social-footer-links__item__icon"></span>
          <span class="ext"></span></a>
              </li>
      </ul>

</section>



  <section id="block-menu-menu-systems" class="block block-menu clearfix footer-main__column">

      <h3 id="footerSystemsList" class="block block-menu footer-main__menu-title">
      <a class="overlay-link collapsed" role="button" data-toggle="collapse" href="#footerSystems" aria-expanded="false" aria-controls="footerSystems">Registers and Systems</a>
      <span class="hidden-md hidden-lg footer-section-collapse" aria-hidden="true"></span>
    </h3>
    <div id="footerSystems" class="collapse" aria-hidden="true">
    <ul class="menu nav">
```

```
          <li class="leaf">
        <a href="/firms/mutuals-public-register"> Mutuals Public Register</a>
      </li>
          <li class="leaf">
        <a href="/firms/connect">Connect</a>
      </li>
          <li class="leaf">
        <a href="/about/handbook">FCA Handbook</a>
      </li>
          <li class="leaf">
        <a href="/firms/financial-services-register">Financial Services
Register</a>
      </li>
          <li class="leaf">
        <a href="/firms/regdata">RegData</a>
      </li>
          </ul>
  </div>

</section>




  <section id="block-menu-menu-careers" class="block block-menu clearfix
footer-main__column">
      <h3 id="carrersList" class="block block-menu footer-main__menu-title">
    <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerCareers" aria-expanded="false" aria-
controls="footerCareers">Careers</a>
    <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerCareers" class="collapse" aria-hidden="true">
    <ul class="menu nav">
            <li class="leaf">
          <a href="/careers">Careers home</a>
        </li>
            <li class="leaf">
          <a href="/careers/early-careers">Early careers</a>
        </li>
            <li class="leaf">
          <a href="/careers/experienced-professionals">Experienced
professionals</a>
        </li>
            <li class="leaf">
          <a href="/careers/search-jobs-apply">Search jobs and apply</a>
        </li>
          </ul>
  </div>
</section>
```

```
<section id="block-block-1" class="block block-block clearfix footer-main__column">
     <h3 id="contactInfo" class="block block-block footer-main__menu-title">
     <a class="overlay-link collapsed" role="button" data-toggle="collapse" href="#footerContact" aria-expanded="false" aria-controls="footerContact">Contact</a>
     <span class="hidden-md hidden-lg footer-section-collapse" aria-hidden="true"></span>
    </h3>
    <div id="footerContact" class="footer-main__content-wrapper collapse" aria-hidden="true">
                                                <p>FCA Head Office</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p><a class="btn btn-primary" href="/contact">Contact us</a></p>


  </div>
</section>

  </div>

         </div>
         <div class="footer__plain-text-logo">
                    <a href="https://www.clearest.co.uk/gold-standard" title="Clear English Gold Standard Award Logo" class="" target="_blank" rel="noopener">
            <span class="visually-hidden">Plain Language Commission Gold Award</span>
            <img class="plain-text-logo__img" src="/themes/custom/fca/images/PLC_CES_GOLD.png" alt="Clear English Gold Standard Award Logo">
          </a>
         </div>
       </div>
     </div>
     <div class="footer-bottom">
       <div class="container">
         <div class="row">
           <div class="col-xs-8 col-sm-4 footer-bottom__column">
             <p class="footer-bottom__copyright">Copyright © 2022 FCA. All rights reserved.</p>
           </div>
           <div class="col-xs-4 col-sm-4 footer-bottom__column">
             <div class="footer-bottom__back-to-top">
               <a href="#">
                 <span class="glyphicon glyphicon-menu-up" aria-hidden="true"></span>
                 <p>Back to top</p>
               </a>
             </div>
           </div>
           <div class="col-xs-12 col-sm-4 footer-bottom__column">
             <p class="footer-bottom__company-number">Company no. 01920623</p>
```

```
            </div>
          </div>
        </div>
      </div>
    </footer>

  </div>
```


```
<script type="application/json" data-drupal-selector="drupal-settings-
json">{"path":
{"baseUrl":"\/","scriptPath":null,"pathPrefix":"","currentPath":"node\/
12991","currentPathIsAdmin":false,"isFront":false,"currentLanguage":"en"},"plur
alDelimiter":"\u0003","suppressDeprecationErrors":true,"multiselect":
{"widths":250},"selection_sharer":{"jquery_selectors":[".node-publication-
longform div",".node-publication-longform h1",".node-publication-longform
h2",".node-publication-longform h3",".node-publication-longform h4",".node-
publication-longform h5",".node-publication-longform h6",".node-publication-
longform p"]},"data":{"extlink":
{"extTarget":true,"extTargetNoOverride":false,"extNofollow":false,"extNoreferrer
":false,"extFollowNoOverride":false,"extClass":"ext","extLabel":"(link is
external)","extImgClass":false,"extSubdomains":false,"extExclude":"(fca\\.org\\.u
k)|(fsa\\.gov\\.uk)|
(fcatest\\.org\\.uk)","extInclude":"","extCssExclude":"","extCssExplicit":"","extAler
t":false,"extAlertText":"This link will take you to an external web site. We are not
responsible for their content.","mailtoClass":"0","mailtoLabel":"(link sends
email)","extUseFontAwesome":false,"extIconPlacement":"append","extFaLinkCla
sses":"fa fa-external-link","extFaMailtoClasses":"fa fa-envelope-
o","whitelistedDomains":null}},"bootstrap":
{"forms_has_error_value_toggle":1,"modal_animation":1,"modal_backdrop":"true
","modal_focus_input":1,"modal_keyboard":1,"modal_select_text":1,"modal_show
":1,"modal_size":"","popover_enabled":1,"popover_animation":1,"popover_auto_c
lose":1,"popover_container":"body","popover_content":"","popover_delay":"0","p
opover_html":0,"popover_placement":"right","popover_selector":"","popover_title
":"","popover_trigger":"click"},"fcaFunnelback":{"funnelbackCollection":"fca-
push-prod"},"ajaxTrustedUrl":
{"form_action_p_pvdeGsVG5zNF_XLGPTvYSKCf43t8qZYSwcfZl2uzM":true},"disab
le_all_popups":1,"global_popup":
{"popup_global_enabled":1,"popup_global_title":"Global popup banner
test","popup_global_text":"\u003Cp\u003Etest content\u0026nbsp;test content\
u0026nbsp;test content\u0026nbsp;test content\u0026nbsp;test content\
u0026nbsp;test content\u0026nbsp;test content.\u003C\/p\u003E\r\
n","popup_config_button":"Continue"},"eu_cookie_compliance":
{"cookie_policy_version":"1.0.0","popup_enabled":true,"popup_agreed_enabled":
false,"popup_hide_agreed":true,"popup_clicking_confirmation":false,"popup_scrol
ling_confirmation":false,"popup_html_info":"\u003Cdiv role=\u0022banner\u0022
class=\u0022eu-cookie-compliance-banner eu-cookie-compliance-banner-info
eu-cookie-compliance-banner--categories\u0022\u003E\n  \u003Cdiv class=\
u0022popup-content info\u0022\u003E\n    \u003Cdiv class=\u0022popup-text\
u0022\u003E\n      \u003Cp\u003EWe use cookies to improve your online
experience. Some cookies are necessary to make the site work. We\u2019d like
to set additional cookies to understand how the website is used. These are
optional. All cookie data is anonymised. View \u003Ca data-entity-substitution=\
u0022canonical\u0022 data-entity-type=\u0022node\u0022 data-entity-uuid=\
```

u0022e112e960-2a79-48ce-9cd3-8537356a784a\u0022
href=\u0022\/privacy\/our-use-cookies\u0022 title=\u0022Our use of cookies\
u0022\u003Ecookies\u003C\/a\u003E.\u003C\/p\u003E\n\n \u003C\/div\u003E\n
\u003Cul id=\u0022eu-cookie-compliance-categories\u0022 class=\u0022eu-
cookie-compliance-categories list-inline list-unstyled hidden\u0022\u003E\n
\u003Cli class=\u0022eu-cookie-compliance-category\u0022\u003E\n \
u003Cdiv\u003E\n \u003Cinput type=\u0022checkbox\u0022 name=\
u0022cookie-categories\u0022 id=\u0022cookie-category-functional\u0022\n
value=\u0022functional\u0022 \u003E\n \u003Clabel for=\u0022cookie-
category-functional\u0022\u003EFunctional\u003C\/label\u003E\n
\u003C\/div\u003E\n\n \u003Cdiv class=\u0022eu-cookie-compliance-
category-description\u0022\u003EThese cookies are necessary for the operation
of the FCA.org.uk web site\u003C\/div\u003E\n \u003C\/li\u003E\n
\u003Cli class=\u0022eu-cookie-compliance-category\u0022\u003E\n \
u003Cdiv\u003E\n \u003Cinput type=\u0022checkbox\u0022 name=\
u0022cookie-categories\u0022 id=\u0022cookie-category-tracking_ad\u0022\n
value=\u0022tracking_ad\u0022 \u003E\n \u003Clabel for=\u0022cookie-
category-tracking_ad\u0022\u003ENon-functional\u003C\/label\u003E\n \
u003C\/div\u003E\n\n \u003Cdiv class=\u0022eu-cookie-compliance-
category-description\u0022\u003EAccept analytics and campaign advertising
cookies\u003C\/div\u003E\n \u003C\/li\u003E\n \u003C\/ul\
u003E\n \u003Cdiv class=\u0022eu-cookie-compliance-category-fca-custom\
u0022\u003E\n \u003Cbutton type=\u0022button\u0022 class=\u0022btn
agree\u0022\u003EAccept additional cookies\u003C\/button\u003E\n \
u003Cbutton type=\u0022button\u0022 class=\u0022btn dont-agree\u0022\
u003EReject additional cookies\u003C\/button\u003E\n \u003C\/div\u003E\n
\u003C\/div\u003E\n\u003C\/div\
u003E","use_mobile_message":false,"mobile_popup_html_info":"\u003Cdiv role=\
u0022banner\u0022 class=\u0022eu-cookie-compliance-banner eu-cookie-
compliance-banner-info eu-cookie-compliance-banner--categories\u0022\u003E\n
\u003Cdiv class=\u0022popup-content info\u0022\u003E\n \u003Cdiv class=\
u0022popup-text\u0022\u003E\n \n \u003C\/div\u003E\n \u003Cul id=\
u0022eu-cookie-compliance-categories\u0022 class=\u0022eu-cookie-
compliance-categories list-inline list-unstyled hidden\u0022\u003E\n \
u003Cli class=\u0022eu-cookie-compliance-category\u0022\u003E\n \
u003Cdiv\u003E\n \u003Cinput type=\u0022checkbox\u0022 name=\
u0022cookie-categories\u0022 id=\u0022cookie-category-functional\u0022\n
value=\u0022functional\u0022 \u003E\n \u003Clabel for=\u0022cookie-
category-functional\u0022\u003EFunctional\u003C\/label\u003E\n
\u003C\/div\u003E\n\n \u003Cdiv class=\u0022eu-cookie-compliance-
category-description\u0022\u003EThese cookies are necessary for the operation
of the FCA.org.uk web site\u003C\/div\u003E\n \u003C\/li\u003E\n
\u003Cli class=\u0022eu-cookie-compliance-category\u0022\u003E\n \
u003Cdiv\u003E\n \u003Cinput type=\u0022checkbox\u0022 name=\
u0022cookie-categories\u0022 id=\u0022cookie-category-tracking_ad\u0022\n
value=\u0022tracking_ad\u0022 \u003E\n \u003Clabel for=\u0022cookie-
category-tracking_ad\u0022\u003ENon-functional\u003C\/label\u003E\n \
u003C\/div\u003E\n\n \u003Cdiv class=\u0022eu-cookie-compliance-
category-description\u0022\u003EAccept analytics and campaign advertising
cookies\u003C\/div\u003E\n \u003C\/li\u003E\n \u003C\/ul\
u003E\n \u003Cdiv class=\u0022eu-cookie-compliance-category-fca-custom\
u0022\u003E\n \u003Cbutton type=\u0022button\u0022 class=\u0022btn
agree\u0022\u003EAccept additional cookies\u003C\/button\u003E\n \
u003Cbutton type=\u0022button\u0022 class=\u0022btn dont-agree\u0022\

u003EReject additional cookies\u003C\/button\u003E\n \u003C\/div\u003E\n \u003C\/div\u003E\n\u003C\/div\u003E","mobile_breakpoint":768,"popup_html_agreed":false,"popup_use_bare_css":false,"popup_height":"auto","popup_width":"100%","popup_delay":1000,"popup_link":"\/privacy","popup_link_new_window":true,"popup_position":true,"fixed_top_position":true,"popup_language":"en","store_consent":false,"better_support_for_screen_readers":false,"cookie_name":"fca-cookie-agreed","reload_page":false,"domain":"","domain_all_sites":true,"popup_eu_only_js":false,"cookie_lifetime":100,"cookie_session":0,"set_cookie_session_zero_on_disagree":0,"disagree_do_not_show_popup":false,"method":"categories","automatic_cookies_removal":true,"allowed_cookies":"","withdraw_markup":"\u003Cbutton type=\u0022button\u0022 class=\u0022eu-cookie-withdraw-tab\u0022\u003EPrivacy settings\u003C\/button\u003E\n\u003Cdiv role=\u0022alertdialog\u0022 aria-labelledby=\u0022popup-text\u0022 class=\u0022eu-cookie-withdraw-banner\u0022\u003E\n \u003Cdiv class=\u0022popup-content info eu-cookie-compliance-content\u0022\u003E\n \u003Cdiv id=\u0022popup-text\u0022 class=\u0022eu-cookie-compliance-message\u0022\u003E\n \u003Ch2\u003EWe use cookies on this site to enhance your user experience\u003C\/h2\u003E\n\u003Cp\u003EYou have given your consent for us to set cookies.\u003C\/p\u003E\n\n \u003C\/div\u003E\n \u003Cdiv id=\u0022popup-buttons\u0022 class=\u0022eu-cookie-compliance-buttons\u0022\u003E\n \u003Cbutton type=\u0022button\u0022 class=\u0022eu-cookie-withdraw-button\u0022\u003EWithdraw consent\u003C\/button\u003E\n \u003C\/div\u003E\n \u003C\/div\u003E\n\u003C\/div\u003E","withdraw_enabled":false,"reload_options":null,"reload_routes_list":"","withdraw_button_on_info_popup":false,"cookie_categories":["functional","tracking_ad"],"cookie_categories_details":{"functional":{"uuid":"fb668dca-4dd1-4440-a59b-c9d1e9fadac3","langcode":"en","status":true,"dependencies":[],"_core":{"default_config_hash":"D36tcirS9rFdab-vbBsKvs8J4M5hJ92XFL2hzdzE49I"},"id":"functional","label":"Functional","description":"These cookies are necessary for the operation of the FCA.org.uk web site","checkbox_default_state":"required","weight":-9},"tracking_ad":{"uuid":"5465d273-1c80-4a6e-aad2-dbba16b67955","langcode":"en","status":true,"dependencies":[],"_core":{"default_config_hash":"PgmYhbjZvqPNFf00v-fm0sr1Osx9rNtzn--g1g1ILtI"},"id":"tracking_ad","label":"Non-functional","description":"Accept analytics and campaign advertising cookies","checkbox_default_state":"unchecked","weight":-8}},"enable_save_preferences_button":true,"containing_element":"body","settings_tab_enabled":false},"user":{"uid":0,"permissionsHash":"31716314eeadd3c0c01df8ec66cc04c2f6d90d0f950bf6954f55fb66d243bb1c"}}</script>
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<script src="//code.jquery.com/ui/1.11.4/jquery-ui.min.js"></script>
<script src="/sites/default/files/js/js_-Gx2rVcOCivCECXmqm9sHD9FL1uAoun40wkOHp-m66w.js"></script>
<script src="/modules/contrib/eu_cookie_compliance/js/eu_cookie_compliance.js?v=1.9" defer=""></script>

<script
src="/sites/default/files/js/js_pZIJKrQ1fHDpJ0itNvcga_ZF5OpRUngNBY4qnY-
4iAI.js"></script>

<script type="text/javascript">window.NREUM||
(NREUM={});NREUM.info={"beacon":"bam.nr-
data.net","licenseKey":"ea2a3c61cd","applicationID":"899848932","transactionN
ame":"Z1QAYRNVCEoDAEYLV14eI1YVXQlXTSdAF0hRXT5bDlADZSEMXBZKX10OU
BNoKFYGBmQLXUdyDVsVRglVDgZATwZGWAdC","queueTime":0,"applicationTime
":756,"atts":"SxMDF1tPG0Q=","errorBeacon":"bam.nr-data.net","agent":""}</
script>

<div class="selectionSharer selectionSharerPopover"
style="position:absolute;">
<a class="action tweet" href="" title="Share this selection on Twitter"
target="_blank">Tweet <a class="action facebook" href=""
title="Share this selection on Facebook" target="_blank">Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-
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<label>Share this selection</label> <a class="action tweet"
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target="_blank">Facebook <a class="action linkedin" href=""
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30m22,0 30,30"></path></svg> <div
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target="_blank">LinkedIn <a class="action email" href=""
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30,30"></path></svg>   <div
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target="_blank">Facebook <a class="action linkedin" href=""
title="Share this selection on LinkedIn" target="_blank">LinkedIn

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LinkedIn
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Facebook LinkedIn

<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
   Tweet Facebook
LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
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title="Share this selection on Facebook" target="_blank">Facebook
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target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
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30,30"></path></svg>   <div
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title="Share this selection on LinkedIn" target="_blank">LinkedIn
<a class="action email" href="" title="Share this selection by email"
target="_blank"><svg width="20" height="20"><path stroke="%23FFF"
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30m22,0 30,30"></path></svg> <div
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target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
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<label>Share this selection</label> <a class="action tweet"
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<a class="action email" href="" title="Share this selection by email"
target="_blank"><svg width="20" height="20"><path stroke="%23FFF"
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30m22,0 30,30"></path></svg> <div
class="selectionSharer selectionSharerPopover" style="position:absolute;">
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target="_blank">Tweet <a class="action facebook" href=""
title="Share this selection on Facebook" target="_blank">Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-

arrow">   <label>Share this selection</label>   Tweet Facebook   LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet   Facebook LinkedIn   ><svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   >   <label>Share this selection</label>   Tweet Facebook   LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <ul class="ui-autocomplete ui-front ui-menu ui-widget ui-widget-content" id="ui-id-1" tabindex="0" style="display: none;">
</body></html>

<html lang="en" dir="ltr" prefix="content: http://purl.org/rss/1.0/modules/content/ dc: http://purl.org/dc/terms/ foaf: http://xmlns.com/foaf/0.1/ og: http://ogp.me/ns# rdfs: http://www.w3.org/2000/01/rdf-schema# schema: http://schema.org/ sioc: http://rdfs.org/sioc/ns# sioct: http://rdfs.org/sioc/types# skos: http://www.w3.org/2004/02/skos/core# xsd: http://www.w3.org/2001/XMLSchema# " class=" js"><head> <meta charset="utf-8">><script type="text/javascript" src="https://bam.nr-data.net/1/ea2a3c61cd?a=899848932&v=1216.487a282&to=Z1QAYRNVCEoDAEYLV14eI1YVXQlXTSdAF0hRXT5bDlADZSEMXBZKX10OUBNoKFYGBmQLXUdyDVsVRglVDgZATwZGWAdC&rst=682&ck=1&ref=https://www.fca.org.uk/careers/search-jobs-apply&ap=592&be=346&fe=679&dc=465&perf=%7B%22timing%22:%7B%22of%22:1655938820886,%22n%22:0,%22u

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%7D&at=SxMDF1tPG0Q%3D&jsonp=NREUM.setToken"></
script><script
src="https://js-agent.newrelic.com/nr-1216.min.js"></script><script
type="text/javascript">(window.NREUM||(NREUM={})).init={ajax:{deny_list:
["bam.nr-data.net"]}};(window.NREUM||
(NREUM={})).loader_config={licenseKey:"ea2a3c61cd",applicationID:"89984893
2"};window.NREUM||(NREUM={}),__nr_require=function(t,e,n){function r(n){if(!
e[n]){var i=e[n]={exports:{}};t[n][0].call(i.exports,function(e){var i=t[n][1]
[e];return r(i||e)},i,i.exports)}return e[n].exports}if("function"==typeof
__nr_require)return __nr_require;for(var i=0;i<n.length;i++)r(n[i]);return r}({1:
[function(t,e,n){function r(){}function i(t,e,n,r){return function(){return
s.recordSupportability("API/"+e+"/called"),o(t+e,
[u.now()].concat(c(arguments)),n?null:this,r),n?void 0:this}}var
o=t("handle"),a=t(9),c=t(10),f=t("ee").get("tracer"),u=t("loader"),s=t(4),d=NRE
UM;"undefined"==typeof window.newrelic&&(newrelic=d);var
p=["setPageViewName","setCustomAttribute","setErrorHandler","finished","addT
oTrace","inlineHit","addRelease"],l="api-",v=l+"ixn-";a(p,function(t,e)
{d[e]=i(l,e,!0,"api")}),d.addPageAction=i(l,"addPageAction",!
0),d.setCurrentRouteName=i(l,"routeName",!
0),e.exports=newrelic,d.interaction=function(){return(new r).get()};var
m=r.prototype={createTracer:function(t,e){var
n={},r=this,i="function"==typeof e;return o(v+"tracer",
[u.now(),t,n],r),function(){if(f.emit((i?"":"no-")+"fn-start",
[u.now(),r,i],n),i)try{return e.apply(this,arguments)}catch(t){throw f.emit("fn-
err",[arguments,this,t],n),t}finally{f.emit("fn-end",
[u.now()],n)}}}};a("actionText,setName,setAttribute,save,ignore,onEnd,getCont
ext,end,get".split(","),function(t,e)
{m[e]=i(v,e)}),newrelic.noticeError=function(t,e){"string"==typeof t&&(t=new
Error(t)),s.recordSupportability("API/noticeError/called"),o("err",[t,u.now(),!
1,e])}},{}],2:[function(t,e,n){function r(t){if(NREUM.init){for(var
e=NREUM.init,n=t.split(".'),r=0;r<n.length-1;r++)if(e=e[n[r]],"object"!=typeof
e)return;return e=e[n[n.length-1]]}}e.exports={getConfiguration:r}},{}],3:
[function(t,e,n){var r=!1;try{var i=Object.defineProperty({},"passive",
{get:function(){r=!
0}});window.addEventListener("testPassive",null,i),window.removeEventListener
("testPassive",null,i)}catch(o){}e.exports=function(t){return r?{passive:!
0,capture:!!t}:!!t}},{}],4:[function(t,e,n){function r(t,e){var n=[a,t,
{name:t},e];return o("storeMetric",n,null,"api"),n}function i(t,e){var n=[c,t,
{name:t},e];return o("storeEventMetrics",n,null,"api"),n}var
o=t("handle"),a="sm",c="cm";e.exports={constants:
{SUPPORTABILITY_METRIC:a,CUSTOM_METRIC:c},recordSupportability:r,recordCu
stom:i}},{}],5:[function(t,e,n){function r(){return c.exists&&performance.now?
Math.round(performance.now()):(o=Math.max((new Date).getTime(),o))-
a}function i(){return o}var o=(new
Date).getTime(),a=o,c=t(11);e.exports=r,e.exports.offset=a,e.exports.getLastTi
mestamp=i},{}],6:[function(t,e,n){function r(t,e){var
n=t.getEntries();n.forEach(function(t){"first-paint"===t.name?l("timing",
["fp",Math.floor(t.startTime)]):"first-contentful-paint"===t.name&&l("timing",
["fcp",Math.floor(t.startTime)])})}function i(t,e){var
n=t.getEntries();if(n.length>0){var r=n[n.length-

1];if(u&&u<r.startTime)return;var i=[r],o=a({});o&&i.push(o),l("lcp",i)}}function
o(t){t.getEntries().forEach(function(t){t.hadRecentInput||l("cls",[t])})}function
a(t){var e=navigator.connection||navigator.mozConnection||
navigator.webkitConnection;if(e)return e.type&&(t["net-
type"]=e.type),e.effectiveType&&(t["net-etype"]=e.effectiveType),e.rtt&&(t["net-
rtt"]=e.rtt),e.downlink&&(t["net-dlink"]=e.downlink),t}function c(t){if(t
instanceof y&&!w){var
e=Math.round(t.timeStamp),n={type:t.type};a(n),e<=v.now()?n.fid=v.now()-
e:e>v.offset&&e<=Date.now()?(e-=v.offset,n.fid=v.now()-e):e=v.now(),w=!
0,l("timing",["fi",e,n])}}function f(t){"hidden"===t&&(u=v.now(),l("pageHide",
[u]))}if(!("init"in NREUM&&"page_view_timing"in NREUM.init&&"enabled"in
NREUM.init.page_view_timing&&NREUM.init.page_view_timing.enabled===!1))
{var
u,s,d,p,l=t("handle"),v=t("loader"),m=t(8),g=t(3),y=NREUM.o.EV;if("Performanc
eObserver"in window&&"function"==typeof window.PerformanceObserver)
{s=new PerformanceObserver(r);try{s.observe({entryTypes:["paint"]})}catch(h)
{}d=new PerformanceObserver(i);try{d.observe({entryTypes:["largest-
contentful-paint"]})}catch(h){}p=new
PerformanceObserver(o);try{p.observe({type:"layout-shift",buffered:!
0})}catch(h){}}if("addEventListener"in document){var w=!
1,b=["click","keydown","mousedown","pointerdown","touchstart"];b.forEach(func
tion(t){document.addEventListener(t,c,g(!1))})}m(f)}},{}],7:[function(t,e,n)
{function r(t,e){if(!i)return!1;if(t!==i)return!1;if(!e)return!0;if(!o)return!1;for(var
n=o.split(."),r=e.split(."),a=0;a<r.length;a++)if(r[a]!==n[a])return!1;return!
0}var i=null,o=null,a=/Version\/(\S+)\s+Safari/;if(navigator.userAgent){var
c=navigator.userAgent,f=c.match(a);f&&c.indexOf("Chrome")===-
1&&c.indexOf("Chromium")===-
1&&(i="Safari",o=f[1])}e.exports={agent:i,version:o,match:r}},{}],8:
[function(t,e,n){function r(t){function e(){t(c&&document[c]?
document[c]:document[o]?"hidden":"visible")}"addEventListener"in
document&&a&&document.addEventListener(a,e,i(!1))}var
i=t(3);e.exports=r;var o,a,c;"undefined"!=typeof document.hidden?
(o="hidden",a="visibilitychange",c="visibilityState"):"undefined"!=typeof
document.msHidden?(o="msHidden",a="msvisibilitychange"):"undefined"!
=typeof
document.webkitHidden&&(o="webkitHidden",a="webkitvisibilitychange",c="we
bkitVisibilityState")},{}],9:[function(t,e,n){function r(t,e){var n=[],r="",o=0;for(r
in t)i.call(t,r)&&(n[o]=e(r,t[r]),o+=1);return n}var
i=Object.prototype.hasOwnProperty;e.exports=r},{}],10:[function(t,e,n)
{function r(t,e,n){e||(e=0),"undefined"==typeof n&&(n=t?t.length:0);for(var r=-
1,i=n-e||0,o=Array(i<0?0:i);++r<i;)o[r]=t[e+r];return o}e.exports=r},{}],11:
[function(t,e,n){e.exports={exists:"undefined"!=typeof
window.performance&&window.performance.timing&&"undefined"!=typeof
window.performance.timing.navigationStart}},{}],ee:[function(t,e,n){function r()
{}function i(t){function e(t){return t&&t instanceof r?t:t?u(t,f,a):a()}function
n(n,r,i,o,a){if(a!==!1&&(a=!0),!l.aborted||o){t&&a&&t(n,r,i);for(var
c=e(i),f=m(n),u=f.length,s=0;s<u;s++)f[s].apply(c,r);var p=d[w[n]];return
p&&p.push([b,n,r,c]),c}}function o(t,e){h[t]=m(t).concat(e)}function v(t,e){var
n=h[t];if(n)for(var r=0;r<n.length;r++)n[r]===e&&n.splice(r,1)}function m(t)
{return h[t]||[]}function g(t){return p[t]=p[t]||i(n)}function y(t,e){l.aborted||
s(t,function(t,n){e=e||"feature",w[n]=e,e in d||(d[e]=[])})}var
h={},w={},b={on:o,addEventListener:o,removeEventListener:v,emit:n,get:g,list
eners:m,context:e,buffer:y,abort:c,aborted:!1};return b}function o(t){return
u(t,f,a)}function a(){return new r}function c(){(d.api||d.feature)&&(l.aborted=!

0,d=l.backlog={})}var
f="nr@context",u=t("gos"),s=t(9),d={},p={},l=e.exports=i();e.exports.getOrSe
tContext=o,l.backlog=d},{}],gos:[function(t,e,n){function r(t,e,n)
{if(i.call(t,e))return t[e];var
r=n();if(Object.defineProperty&&Object.keys)try{return
Object.defineProperty(t,e,{value:r,writable:!0,enumerable:!1}),r}catch(o)
{}return t[e]=r,r}var i=Object.prototype.hasOwnProperty;e.exports=r},
{}],handle:[function(t,e,n){function r(t,e,n,r){i.buffer([t],r),i.emit(t,e,n)}var
i=t("ee").get("handle");e.exports=r,r.ee=i},{}],id:[function(t,e,n){function r(t)
{var e=typeof t;return!t||"object"!==e&&"function"!==e?-1:t===window?
0:a(t,o,function(){return i++})}var i=1,o="nr@id",a=t("gos");e.exports=r},
{}],loader:[function(t,e,n){function r(){if(!M++){var
t=T.info=NREUM.info,e=m.getElementsByTagName("script")
[0];if(setTimeout(u.abort,3e4),!(t&&t.licenseKey&&t.applicationID&&e))return
u.abort();f(x,function(e,n){t[e]||(t[e]=n)});var n=a();c("mark",
["onload",n+T.offset],null,"api"),c("timing",["load",n]);var
r=m.createElement("script");0===t.agent.indexOf("http://")||
0===t.agent.indexOf("https://")?
r.src=t.agent:r.src=l+"://"+t.agent,e.parentNode.insertBefore(r,e)}}function i()
{"complete"===m.readyState&&o()}function o(){c("mark",["domContent",a()
+T.offset],null,"api")}var
a=t(5),c=t("handle"),f=t(9),u=t("ee"),s=t(7),d=t(2),p=t(3),l=d.getConfiguration(
"ssl")===!
1?"http":"https",v=window,m=v.document,g="addEventListener",y="attachEven
t",h=v.XMLHttpRequest,w=h&&h.prototype,b=!
1;NREUM.o={ST:setTimeout,SI:v.setImmediate,CT:clearTimeout,XHR:h,REQ:v.Re
quest,EV:v.Event,PR:v.Promise,MO:v.MutationObserver};var
E=""+location,x={beacon:"bam.nr-data.net",errorBeacon:"bam.nr-
data.net",agent:"js-agent.newrelic.com/nr-1216.min.js"},O=h&&w&&w[g]&&!/
CriOS/.test(navigator.userAgent),T=e.exports={offset:a.getLastTimestamp(),now
:a,origin:E,features:{},xhrWrappable:O,userAgent:s,disabled:b};if(!b)
{t(1),t(6),m[g]?(m[g]("DOMContentLoaded",o,p(!1)),v[g]("load",r,p(!1))):(m[y]
("onreadystatechange",i),v[y]("onload",r)),c("mark",
["firstbyte",a.getLastTimestamp()],null,"api");var M=0}},{}],"wrap-function":
[function(t,e,n){function r(t,e){function n(e,n,r,f,u){function nrWrapper(){var
o,a,s,p;try{a=this,o=d(arguments),s="function"==typeof r?r(o,a):r||{}}catch(l)
{i([l,"",[o,a,f],s],t)}c(n+"start",[o,a,f],s,u);try{return p=e.apply(a,o)}catch(v)
{throw c(n+"err",[o,a,v],s,u),v}finally{c(n+"end",[o,a,p],s,u)}}return a(e)?e:(n||
(n=""),nrWrapper[p]=e,o(e,nrWrapper,t),nrWrapper)}function r(t,e,r,i,o){r||
(r="");var c,f,u,s="-"===r.charAt(0);for(u=0;u<e.length;u++)f=e[u],c=t[f],a(c)||
(t[f]=n(c,s?f+r:r,i,f,o))}function c(n,r,o,a){if(!v||e){var c=v;v=!
0;try{t.emit(n,r,o,e,a)}catch(f){i([f,n,r,o],t)}v=c}}return t||
(t=s),n.inPlace=r,n.flag=p,n}function i(t,e){e||(e=s);try{e.emit("internal-
error",t)}catch(n){}}function o(t,e,n)
{if(Object.defineProperty&&Object.keys)try{var r=Object.keys(t);return
r.forEach(function(n){Object.defineProperty(e,n,{get:function(){return
t[n]},set:function(e){return t[n]=e,e}})}),e}catch(o){i([o],n)}for(var a in
t)l.call(t,a)&&(e[a]=t[a]);return e}function a(t){return!(t&&t instanceof
Function&&t.apply&&!t[p])}function c(t,e){var n=e(t);return
n[p]=t,o(t,n,s),n}function f(t,e,n){var r=t[e];t[e]=c(r,n)}function u(){for(var
t=arguments.length,e=new Array(t),n=0;n<t;++n)e[n]=arguments[n];return
e}var
s=t("ee"),d=t(10),p="nr@original",l=Object.prototype.hasOwnProperty,v=!

1;e.exports=r,e.exports.wrapFunction=c,e.exports.wrapInPlace=f,e.exports.argsToArray=u},{}]},{},["loader"]);</script>

"position": 2,
"name": "Careers home",
"item": "https://www.fca.org.uk/careers"
},
{
"@type": "ListItem",
"position": 3,
"name": "Search jobs and apply"
}
]
}
}</script>
<script>window.euCookieComplianceLoadScripts = function(category) {if (category === "tracking_ad") {var scriptTag = document.createElement("script");scriptTag.src = "\/sites\/default\/files\/google_tag\/fca_gtm\/google_tag.script.js";document.body.appendChild(scriptTag);}}</script>
<style>div#sliding-popup, div#sliding-popup .eu-cookie-withdraw-banner, .eu-cookie-withdraw-tab {background: #6C1D45} div#sliding-popup.eu-cookie-withdraw-wrapper { background: transparent; } #sliding-popup h1, #sliding-popup h2, #sliding-popup h3, #sliding-popup p, #sliding-popup label, #sliding-popup div, .eu-cookie-compliance-more-button, .eu-cookie-compliance-secondary-button, .eu-cookie-withdraw-tab { color: #ffffff;} .eu-cookie-withdraw-tab { border-color: #ffffff;}#sliding-popup.sliding-popup-top { position: fixed; }</style>
<link rel="icon" href="/themes/custom/fca/favicon.ico" type="image/vnd.microsoft.icon">

<title>Search jobs and apply | FCA</title>
<link rel="stylesheet" media="all" href="/sites/default/files/css/css_PxMnn190_RsgsozTrzRzgdf_nnoArtqi-WsIQyiT0ag.css">
<link rel="stylesheet" media="all" href="/sites/default/files/css/css_1fnYJR1Iq_Z0JJO8-Chb_dpL_wbdb5jjT-TDfDmNNro.css">

<link rel="preload" href="/themes/custom/fca/bootstrap/fonts/bootstrap/glyphicons-halflings-regular.woff2" as="font" crossorigin="">
<meta name="google-site-verification" content="UMTpd8qXqUbCGtkijm3SkFV2lRJQM2lIIkMKmJg8jMk">
<meta name="msvalidate.01" content="57E38F6BD7138599EBD7F7F4FF496957">

</head>
<body class="page-node-13106 node-bg-6c1d45 logged-out eu-cookie-compliance-status-null" data-once="form-single-submit">

Skip to main content
Skip to search box
<div

role="banner" class="eu-cookie-compliance-banner eu-cookie-compliance-banner-info eu-cookie-compliance-banner--categories">

      We use cookies to improve your online experience. Some cookies are necessary to make the site work. We'd like to set additional cookies to understand how the website is used. These are optional. All cookie data is anonymised. View <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="e112e960-2a79-48ce-9cd3-8537356a784a" href="/privacy/our-use-cookies" title="Our use of cookies">cookies.

        <ul id="eu-cookie-compliance-categories" class="eu-cookie-compliance-categories list-inline list-unstyled hidden">
                <li class="eu-cookie-compliance-category">

        <input type="checkbox" name="cookie-categories" id="cookie-category-functional" value="functional">
        <label for="cookie-category-functional">Functional</label>

            These cookies are necessary for the operation of the FCA.org.uk web site

                <li class="eu-cookie-compliance-category">

        <input type="checkbox" name="cookie-categories" id="cookie-category-tracking_ad" value="tracking_ad">
        <label for="cookie-category-tracking_ad">Non-functional</label>

            Accept analytics and campaign advertising cookies

        <button type="button" class="btn agree">Accept additional cookies</button>
        <button type="button" class="btn dont-agree">Reject additional cookies</button>

<noscript aria-hidden="true"><iframe src="https://www.googletagmanager.com/ns.html?id=GTM-PCC62S" height="0" width="0" style="display:none;visibility:hidden"></iframe></noscript>

                                                <header class="header">

          <img src="/themes/custom/fca/images/logo.png" alt="Home">


```
      </div>

      <div class="col-md-8 col-sm-8 header__nav-col">
        <div class="row header__nav-search">
          <div id="block-fca-funnelback-fca-funnelback-search-box" class="block
block-fca-funnelback clearfix col-xs-12 col-md-6 header__nav-search-block">
            <section class="fca-funnelback-search-form block block-fca-funnelback
block-funnelback-search-block clearfix" data-drupal-selector="fca-funnelback-
search-form" novalidate="novalidate" id="block-funnelbacksearchblock">



      <form action="/careers/search-jobs-apply" method="post" id="fca-
funnelback-search-form" accept-charset="UTF-8" data-once="form-updated"
data-drupal-form-fields="edit-search-term,edit-submit--
funnelback_search_form">
  <div class="input-group search-input-group">
  <label class="sr-only" for="edit-search-term">
    Search
  </label>
  <input title="Search" placeholder="Search" class="funnelback-query form-text
form-control ui-autocomplete-input" data-drupal-selector="edit-search-term"
type="text" id="edit-search-term" name="search_term" value="" size="60"
maxlength="128" autocomplete="off">
  <span class="input-group-btn">
    <button aria-label="Submit" title="Submit" class="form-submit btn--search
text-hide button js-form-submit form-submit btn-primary btn icon-before"
id="edit-submit--funnelback_search_form" data-drupal-selector="edit-submit"
type="submit" name="op" value="Search"><span class="icon glyphicon
glyphicon-search" aria-hidden="true"></span>
Search</button>
  </span>
</div>

<input autocomplete="off" data-drupal-selector="form-
3zdwlfnmwi12ykst6gps44kosdrilzcxyhyji2zqnq0" type="hidden"
name="form_build_id" value="form-
3ZDwLFnMwi12yKsT6gPs44KOsdRilZcxyhyjI2zqnq0"><input data-drupal-
selector="edit-fca-funnelback-search-form" type="hidden" name="form_id"
value="fca_funnelback_search_form">

</form>

  </section>


          </div>
        </div>
      </div>
      <div class="col-md-10 header__nav-col header__nav-menu">
        <div class="row header__nav-wrapper">
          <nav class="navbar navbar-default header__nav-navigation" aria-
labelledby="navbar-collapse">
            <div class="navbar-header">
```

```
            <button type="button" class="navbar-toggle menu-icon" data-
toggle="collapse" data-target=".navbar-collapse">
              <span class="sr-only">Toggle navigation</span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
            </button>
                    </div>
          <div class="navbar-collapse collapse" id="navbar-collapse">
            <section class="block-tb-megamenu-main-menu">
              <div class="tb-megamenu tb-megamenu-main-menu">
                <nav aria-labelledby="block-fca-main-menu-menu" id="block-fca-
main-menu">
          <h2 class="sr-only" id="block-fca-main-menu-menu">Main
navigation</h2>


<div class="always-show">
      <ul class="tb-megamenu-nav nav level-0 items-6 list-inline mega-menu">
                        <li class="first tb-megamenu-item level-1 mega dropdown col-
xs-12 col-sm-2 mega-menu__level-one-item">
                                              <a href="/about" class="dropdown-toggle
mega-menu__level-one-link" data-drupal-link-system-path="node/2881">About
us</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
        <div class="row row--promo">
              <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">What we
do</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
642f13dd8aa9e57ed5c6a93299121a9f6a47cc79497da5566bbaff28c0bb364b">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/the-fca" hreflang="en">About
the FCA</a></li>
        <li class="menu--item"><a href="/about/enhancing-market-integrity"
hreflang="en">Enhancing market integrity</a></li>
        <li class="menu--item"><a href="/about/international-standards-
regulations" hreflang="en">International standards and regulations</a></li>
        <li class="menu--item"><a href="/opbas" hreflang="en">Office for
Professional Body Anti-Money Laundering Supervision (OPBAS)</a></li>
```

```
        <li class="menu--item"><a href="/our-approach-menu"
hreflang="en">Our Approach</a></li>
        <li class="menu--item"><a href="/about/promoting-competition"
hreflang="en">Promoting competition</a></li>
        <li class="menu--item"><a href="/about/protecting-consumers"
hreflang="en">Protecting consumers</a></li>
        <li class="menu--item"><a href="/about/uk-regulators-government-other-
bodies/statutory-panels" hreflang="en">Statutory panels</a></li>
        <li class="menu--item"><a href="/about/uk-regulators-government-other-
bodies" hreflang="en">UK regulators, government and other bodies</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
98d2d5e840516af525ce14cd341ade2d7e6dc99c54a54500cc2f0cf13d952e90">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">How we
regulate</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
80f77116c1f270d983ab87c424497b96e31d910cd9579b8fe36ce66d1efa0ec2">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/promoting-competition/powers"
hreflang="en">Competition law</a></li>
```

```
        <li class="menu--item"><a href="/about/enforcement"
hreflang="en">Enforcement</a></li>
        <li class="menu--item"><a href="/about/handbook"
hreflang="en">Handbook of rules and guidance</a></li>
        <li class="menu--item"><a href="/about/handbook/principles-good-
regulation" hreflang="en">Principles of good regulation</a></li>
        <li class="menu--item"><a
href="/about/promoting-competition/procedural-officer" hreflang="en">Raising
procedural issues with our Procedural Officer</a></li>
        <li class="menu--item"><a href="/about/supervision"
hreflang="en">Supervision</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
e6c18f90e4382cd6d2563458b5c10e78bba8ebb10adef228e586b0216a129cb5">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">How we
operate</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
8a451d4fca8fd55c2f348a37bd1e392a8783067c823f126649c6e7c98ce89bc8">



          <div class="view-content">
       <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/about/allowances-expenses"
hreflang="en">Allowances and expenses </a></li>
        <li class="menu--item"><a href="/about/complain-about-regulators"
hreflang="en">Complain about us, the PRA or the Bank of England (the
regulators)</a></li>
        <li class="menu--item"><a href="/about/corporate-responsibility"
hreflang="en">Corporate responsibility</a></li>
        <li class="menu--item"><a href="/about/data-strategy"
hreflang="en">Data strategy </a></li>
        <li class="menu--item"><a href="/about/procuring-goods-services"
hreflang="en">Procuring goods and services</a></li>
        <li class="menu--item"><a href="/about/reporting-treasury-parliament"
hreflang="en">Reporting to Treasury and Parliament</a></li>
        <li class="menu--item"><a href="/about/transparency"
hreflang="en">Transparency</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
67ab2663d7379bc4a5b28b1e38e455c87b119239a62b646bdec4bbb79dd87eeb"
>



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Our
structure</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
4b14e16d1ee17aeb5b173e02c61d15fb95f23062047f69faf34d215f66a318e0">



          <div class="view-content">
```

```
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/about/chair"
hreflang="en">Chair</a></li>
          <li class="menu--item"><a href="/about/chief-executive"
hreflang="en">Chief Executive</a></li>
          <li class="menu--item"><a href="/about/committees"
hreflang="en">Committees</a></li>
          <li class="menu--item"><a href="/about/executive-committees"
hreflang="en">Executive committees</a></li>
          <li class="menu--item"><a href="/about/fca-board" hreflang="en">The
FCA Board</a></li>

  </ul>

</div>

      </div>

          </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
8cdc05b8eda24d1e9b0f28ca30ec8ffce0a61755df2f020fa18a9fbe360a6d38">



            <div class="view-content">
            <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

              </div>

          </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0"
class="no-link">Careers</span></h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
298822ef2b5984d251f342d657c80625e717ebbfd12b7aa9bdabddd28cf325a4">



            <div class="view-content">
        <div class="item-list">
```

```
  <ul>

        <li class="menu--item"><a href="/careers-home" hreflang="en">Careers
home</a></li>
        <li class="menu--item"><a href="/careers/early-careers"
hreflang="en">Early careers</a></li>
        <li class="menu--item"><a href="/careers/experienced-professionals"
hreflang="en">Experienced professionals</a></li>
        <li class="menu--item"><a href="/careers/search-jobs-apply"
hreflang="en">Search jobs and apply</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Contact
us</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
82781fa4b0ff0ed629f8eb0fa5a0796e38b3558413da927366b2e875bf4ff559">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/contact-us-web-chat-email-phone-or-
post" hreflang="en">Contact us by web chat, email, phone or post</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

            </li>
```

```
                    <li class="tb-megamenu-item level-1 mega dropdown col-xs-12 col-sm-2 mega-menu__level-one-item">
                                        <a href="/firms" class="dropdown-toggle mega-menu__level-one-link" data-drupal-link-system-path="node/2886">Firms</a>
                          <div class="megamenu__menu view view-megamenu-block view-id-megamenu_block view-display-id-megamenu_block_contextual dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><span tabindex="0" class="no-link">Firm types</span></h4><div class="megamenu__menu view view-megamenu-block view-id-megamenu_block view-display-id-megamenu_firms_types js-view-dom-id-f98baf1f85e3126e6d5e102d38f696034ca7332cba0731b4b1f99fd5a5588ddc dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
      <div class="container">
        <div class="row">
          <div class="item-list firms-types">

  <ul>

        <li class="menu--item"><a href="/firms/banks-building-societies-credit-unions" hreflang="en">Banks, building societies and credit unions</a></li>
        <li class="menu--item"><a href="/firms/claims-management-companies" hreflang="en">Claims management companies</a></li>
        <li class="menu--item"><a href="/firms/consumer-credit" hreflang="en">Consumer credit firms</a></li>
        <li class="menu--item"><a href="/firms/electronic-money-payment-institutions" hreflang="en">Electronic money and payment institutions</a></li>
        <li class="menu--item"><a href="/firms/innovation" hreflang="en">FCA Innovation Hub</a></li>
        <li class="menu--item"><a href="/firms/financial-advisers" hreflang="en">Financial advisers</a></li>
        <li class="menu--item"><a href="/firms/general-insurers-insurance-intermediaries" hreflang="en">General insurers and insurance intermediaries</a></li>
        <li class="menu--item"><a href="/firms/investment-managers" hreflang="en">Investment managers</a></li>
        <li class="menu--item"><a href="/firms/life-insurers-pension-providers" hreflang="en">Life insurers and pension providers</a></li>
        <li class="menu--item"><a href="/firms/mortgage-lenders-intermediaries" hreflang="en">Mortgage lenders and intermediaries</a></li>
        <li class="menu--item"><a href="/firms/mutual-societies" hreflang="en">Mutual societies</a></li>
```

```
        <li class="menu--item"><a href="/firms/sole-advisers"
hreflang="en">Sole advisers</a></li>
        <li class="menu--item"><a href="/firms/wealth-managers"
hreflang="en">Wealth managers</a></li>

  </ul>

</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">New firm
authorisation</span></h4><div class="view view-megamenu-block-items view-
id-megamenu_block_items view-display-id-default js-view-dom-id-
965fa0c23edf5453a4d111f238db3acac183d4eed86b39cabb92bcd0f471cbdc">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/authorisation"
hreflang="en">Authorisation: what's involved</a></li>
        <li class="menu--item"><a href="/firms/authorisation/how-to-apply"
hreflang="en">How to apply for authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/cancel"
hreflang="en">How to cancel an authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/process"
hreflang="en">Our authorisation process</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Tasks for
regulated firms</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
74b2ebb7594f58956d59968b8621cf1c2dcc1fe2e5d73b8b538f0acdd5426a7b">
```

```
          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/appointed-representatives-
principals" hreflang="en">Appointed representatives and principals</a></li>
        <li class="menu--item"><a href="/firms/approved-persons"
hreflang="en">Approved persons</a></li>
        <li class="menu--item"><a href="/firms/change-control"
hreflang="en">Change in control</a></li>
        <li class="menu--item"><a href="/firms/client-money-assets"
hreflang="en">Client money and assets</a></li>
        <li class="menu--item"><a href="/firms/defined-benefit-pension-
transfers" hreflang="en">Defined benefit pension transfers</a></li>
        <li class="menu--item"><a href="/firms/directory-persons"
hreflang="en">Directory of certified and assessed persons</a></li>
        <li class="menu--item"><a href="/firms/fair-treatment-customers"
hreflang="en">Fair treatment of customers</a></li>
        <li class="menu--item"><a href="/firms/fees" hreflang="en">Fees and
levies</a></li>
        <li class="menu--item"><a href="/firms/financial-promotions-adverts"
hreflang="en">Financial promotions and adverts</a></li>
        <li class="menu--item"><a href="/firms/passporting"
hreflang="en">Passporting</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Focus
areas</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
86252a9957cc08f8049718661758201a653c6352b05a8926e823a8e82bfb2429"
>



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/investment-firms-prudential-
regime-ifpr" hreflang="en"> Investment Firms Prudential Regime (IFPR)
</a></li>
        <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
```

```
        <li class="menu--item"><a href="/brexit/resources"
hreflang="en">Brexit resources</a></li>
        <li class="menu--item"><a href="/firms/business-interruption-insurance"
hreflang="en">Business interruption insurance </a></li>
        <li class="menu--item"><a href="/firms/complaints-data"
hreflang="en">Complaints data</a></li>
        <li class="menu--item"><a href="/coronavirus/information-firms"
hreflang="en">Coronavirus (Covid-19): Information for firms</a></li>
        <li class="menu--item"><a href="/firms/cryptoassets"
hreflang="en">Cryptoassets: our work</a></li>
        <li class="menu--item"><a href="/firms/financial-crime/money-
laundering-regulations" hreflang="en">Money Laundering Regulations</a></li>
        <li class="menu--item"><a href="/firms/senior-managers-certification-
regime" hreflang="en">Senior Managers and Certification Regime </a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Registers and
systems</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
f1de1e2645167a597ba9063296f9201b02a3212431326410c1f14aaf2f69ac26">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/connect"
hreflang="en">Connect</a></li>
        <li class="menu--item"><a href="/firms/financial-services-register"
hreflang="en">Financial Services Register</a></li>
        <li class="menu--item"><a href="/firms/mutuals-public-register"
hreflang="en">Mutuals Public Register</a></li>
        <li class="menu--item"><a href="/firms/regdata"
hreflang="en">RegData</a></li>
        <li class="menu--item"><a
href="/firms/regulated-covered-bonds/register" hreflang="en">Regulated
Covered Bonds Register</a></li>

  </ul>

</div>

     </div>
```

```
        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

           </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                          <a href="/markets" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2891">Markets</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
       <div class="container">
         <div class="row">
             <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Primary
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
8b0b71cee92c5e5c3085c63ce8c56668dce9f6765f2ac3cba939e6cc2ca30541">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/ukla/regulatory-disclosures"
hreflang="en">Regulatory Disclosures</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Markets
policy</span></h4><div class="view view-megamenu-block-items view-id-
```

megamenu_block_items view-display-id-default js-view-dom-id-
0877a2edf925de1d8e00ee49faad56d15490cba2b851e34b7eb9b46c6beac9f9">

<li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition
<li class="menu--item"><a href="/markets/data-reporting-services-
providers-drsps" hreflang="en">Data reporting services providers
<li class="menu--item"><a href="/markets/securitisation"
hreflang="en">Securitisation
<li class="menu--item">UK
EMIR
<li class="menu--item">UK
Securities Financing Transactions Regulation (UK SFTR)

<h4
class="menu__heading">Regulated
markets</h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
bc6b1610e29b56ac9d7b7a7ba30923948e113b52da4041877b919833359cf6d8"
>

<li class="menu--item"><a href="/markets/benchmarks"
hreflang="en">Benchmarks
<li class="menu--item"><a href="/markets/central-securities-
depositories" hreflang="en">Central securities depositories


```
        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Market
abuse</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
c1483ec221c07f43dded14022fcaf0aca1641943bfb8e41971389f4817ca8d93">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/market-abuse/how-report-
suspected-market-abuse-firm-or-trading-venue" hreflang="en">How to report
suspected market abuse as a firm or trading venue</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/how-report-
suspected-market-abuse-individual" hreflang="en">How to report suspected
market abuse as an individual</a></li>
        <li class="menu--item"><a href="/markets/market-abuse"
hreflang="en">Market abuse</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/regulation"
hreflang="en">Market Abuse Regulation</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/polling-and-
market-abuse-regulation" hreflang="en">Polling and Market Abuse
Regulation</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Short
selling</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
3c1d14d79d08ac54c9befb3f9db3dc09f2ce629757b76182af5ea35accfeda7e">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/short-selling/exemptions-
requirements" hreflang="en">Exemptions from short-selling
requirements</a></li>
```

```
        <li class="menu--item"><a href="/markets/short-selling/notification-and-disclosure-net-short-positions" hreflang="en">Notification and disclosure of net short positions</a></li>
        <li class="menu--item"><a href="/markets/short-selling" hreflang="en">Short selling</a></li>
        <li class="menu--item"><a href="/markets/short-selling/restrictions-prohibitions" hreflang="en">Short selling restrictions and prohibitions</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><span tabindex="0" class="no-link">Transaction reporting</span></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-9a4cdd45d2bffcded614e7394d179264716cda21a5add5e32d330dbddb03095d">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/transaction-reporting/instrument-reference-data" hreflang="en">Instrument Reference Data</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting/reportable-instruments" hreflang="en">Reportable instruments</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting/access-change-sample-data-extracts" hreflang="en">Requesting sample transaction reporting data</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting" hreflang="en">Transaction reporting</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-xs js-megamenu-close">Close menu</a>
        </div>
       </div>
```

```
    </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                        <a href="/consumers" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2901">Consumers</a>
                            <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Complaints and
compensation</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
0d19b5954ed5b47273f710746776c65282c63916b5686b5765832b559d8bc6a9"
>



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/claim-compensation-firm-
fails" hreflang="en">How to claim compensation if a firm fails</a></li>
        <li class="menu--item"><a href="/consumers/how-complain"
hreflang="en">How to complain</a></li>
        <li class="menu--item"><a href="/consumers/how-complain/report-
information-payment-services-e-money-firm" hreflang="en">Report information
about a payment services or e-money firm</a></li>
        <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>

  </ul>

</div>

    </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
857b8ff8f60c7d86f61b5699be9f2dc6fa49cde3d4608987ce81ae8f52331cbb">
```

```
          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Report a
firm</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
5f78dd80693182aff210201de60d3c398f756e64aaa537be51e5dd1274f76137">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/misleading-financial-
promotions" hreflang="en">Misleading financial promotions</a></li>
        <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>
        <li class="menu--item"><a href="/consumers/unfair-contracts"
hreflang="en">Unfair contracts</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
fca98b7b3fa9af3391c94b523fe3ad646b841c2da8a9279a6f7a78ea251a45d1">



          <div class="view-content">
          <div class="views-row">
```


```
<h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy">
```


```
<p> </p>
```


<a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list

<h4
class="menu__heading"><span tabindex="0"
class="no-link">Scams</h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
e27941b003886848c1725e33b3f63c9ae40653c26ad4874a7dfc80d8eb825320">

<li class="menu--item"><a href="/consumers/banking-online-account-
scams" hreflang="en">Banking and online account scams
<li class="menu--item"><a href="/scamsmart/binary-options-scams"
hreflang="en">Binary options scams
<li class="menu--item"><a href="/scamsmart/cryptoasset-investment-
scams" hreflang="en">Cryptoasset investment scams
<li class="menu--item"><a href="/scamsmart/how-avoid-investment-
scams" hreflang="en">How to avoid investment scams
<li class="menu--item"><a href="/scamsmart/how-avoid-pension-scams"
hreflang="en">How to avoid pension scams
<li class="menu--item"><a href="/consumers/loan-fee-fraud"
hreflang="en">Loan fee fraud
<li class="menu--item"><a href="/consumers/money-transfer-scams"
hreflang="en">Money transfer scams
<li class="menu--item"><a href="/scamsmart/online-trading-scams"
hreflang="en">Online trading scams
<li class="menu--item"><a href="/consumers/ppi-refund-scams"
hreflang="en">PPI refund scams
<li class="menu--item"><a href="/consumers/protect-yourself-scams"
hreflang="en">Protect yourself from scams

<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
36ce3bd624b220154bfae6cf10ed57fe78ac8d6ecfa9b169f49cdbfd4b0c9f73">

```
          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Know your
rights</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
66b2be33bedcf368f29d3c52b3feda0e69c282d3629807042bbf8cb5bdde06fd">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/check-if-firm-fca-
authorised" hreflang="en">Check if a firm is FCA authorised</a></li>
        <li class="menu--item"><a href="/consumers/deposit-savings-protection"
hreflang="en">Deposit and savings protection</a></li>
        <li class="menu--item"><a href="/consumers/how-brexit-could-affect-
you" hreflang="en">How Brexit could affect you</a></li>
        <li class="menu--item"><a href="/consumers/interest-rate-hedging-
products" hreflang="en">Interest rate hedging products (IRHP)</a></li>
        <li class="menu--item"><a href="/consumers/loans-credit"
hreflang="en">Loans and credit</a></li>
        <li class="menu--item"><a href="/consumers/mini-bonds"
hreflang="en">Mini-bonds</a></li>
        <li class="menu--item"><a href="/ppi-explained" hreflang="en">PPI:
payment protection insurance</a></li>
        <li class="menu--item"><a href="/consumers/unauthorised-payments-
account" hreflang="en">Unauthorised payments from your account</a></li>
        <li class="menu--item"><a href="/consumers/using-payment-service-
providers" hreflang="en">Using payment service providers</a></li>

  </ul>

</div>

     </div>
```

```
        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-84a9a17143cbe18b3863aee48fb6a1c959dc9a2b79bce7edec61473745073cb2">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a firm or individual is unauthorised</h3><div class="promo-block__image"></div><div class="promo-block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/consumers/unauthorised-firms-individuals">Check our Warning list</a></div></div>

            </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-12 col-sm-2 mega-menu__level-one-item">
                                            <a href="/news" class="dropdown-toggle mega-menu__level-one-link" data-drupal-link-system-path="node/11876">News</a>
                              <div class="megamenu__menu view view-megamenu-block view-id-megamenu_block view-display-id-megamenu_block_contextual dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><a href="/news" hreflang="en">News</a></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-8be1241ccee127bebea49f132f6087e3694b37030a7cf1625ae10ba5b54f35d6">



          <div class="view-content">
```

```
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/news/news-stories/news-stories"
hreflang="en">News stories</a></li>
          <li class="menu--item"><a href="/news/newsletters/newsletters"
hreflang="en">Newsletters</a></li>
          <li class="menu--item"><a href="/news/press-releases/press-releases"
hreflang="en">Press releases</a></li>
          <li class="menu--item"><a href="/news/speeches/speeches"
hreflang="en">Speeches</a></li>
          <li class="menu--item"><a href="/news/statements/statements"
hreflang="en">Statements</a></li>
          <li class="menu--item"><a href="/news/warnings/warnings"
hreflang="en">Warnings</a></li>

  </ul>

</div>

      </div>

          </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news/media-centre" hreflang="en">Media
centre</a></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
dd8c97ac14f7bb4d4585623ac282336cca381195f82c62f0f02fe0eba3a72ed5">



            <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/news/news-stories/media-library"
hreflang="en">Media library</a></li>

  </ul>

</div>

      </div>

          </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
8fc8b012887c217f8bbb3d1b305acd47a0a46ece41e7e0195331b4da92998844">
```

```
          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/events"
hreflang="en">Events</a></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
f845790fe7e9dfd42b071390968a0f7f2fc3c7ee7563fa3b14cfa62f6bedac7d">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/see-all-fca-events"
hreflang="en">See all FCA events</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
719b95ee0d529e86d143aa8da488c555405ea13d83fcbccf72c32bf109c0dcdc">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>
```

```
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/insight"
hreflang="en">Insight</a></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
6cc9838a2c8f5b2d3bb61dab63dbd40260f8e6724bd29a68907911477984704c">



            <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/news/news-stories/fca-home-
independent-opinion" hreflang="en">The FCA home for independent
opinion</a></li>

  </ul>

</div>

      </div>

          </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
0f3a150401b5153a73178e3f9c906acc57fca51dfff0bb99dda2ad2a7654c95e">



            <div class="view-content">
            <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

              </div>

          </div>
</div>

            <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
          </div>
        </div>
      </div>

          </div>

              </li>
                          <li class="last tb-megamenu-item level-1 mega dropdown col-
xs-12 col-sm-2 mega-menu__level-one-item">
```

```
                                        <a href="/publications" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/6011">Publications</a>
                                <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">
  <div class="view-content">
    <div class="container">
      <div class="row">
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?p_search_term=
%20&amp;category=policy%20and%20guidance%2Cpolicy%20and
%20guidance-policy%20statements%2Cpolicy%20and%20guidance-finalised
%20guidance%2Cpolicy%20and%20guidance-consultation%20papers%2Cpolicy
%20and%20guidance-guidance%20consultations%2Cpolicy%20and
%20guidance-feedback%20statements%2Cpolicy%20and%20guidance-
discussion%20papers%2Cpolicy%20and%20guidance-calls%20for%20input
%2Cpolicy%20and%20guidance-newsletters%2Cpolicy%20and%20guidance-
handbook&amp;sort_by=dmetaZ" hreflang="en">Policy and
guidance</a></h4>
           <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
category=corporate%20documents%2Ccorporate%20documents-annual
%20reports%2Ccorporate%20documents-business%20plans%2Ccorporate
%20documents-corporate%20documents%2Ccorporate%20documents-impact
%20assessments%2Ccorporate%20documents-memorandums%20of
%20understanding%2Ccorporate%20documents-correspondence%2Ccorporate
%20documents-foi%20releases%2Ccorporate%20documents-meeting
%20minutes&amp;start=1" hreflang="en">Corporate documents</a></h4>
           <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
p_search_term=&amp;category=notices%20and%20decisions-decision
%20notices%2Cnotices%20and%20decisions-libor%20notices%2Cnotices
%20and%20decisions-final%20notices%2Cnotices%20and%20decisions-warning
%20notices%2Cnotices%20and%20decisions-supervisory%20notices%2Cnotices
%20and%20decisions-cancellation%20notices%2Cnotices%20and%20decisions-
```

requirement%20notices%2Cnotices%20and%20decisions-temporary%20product
%20interventions%2Cnotices%20and%20decisions-undertakings%2Cnotices
%20and%20decisions-waivers%20and%20crr%20notices"
hreflang="en">Notices and decisions</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<h4
class="menu__heading">Data</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<h4
class="menu__heading"><a href="/publications/search-results?
category=research%20and%20data%2Cresearch%20and%20data-market
%20studies%2Cresearch%20and%20data-thematic%20reviews%2Cresearch
%20and%20data-multi-firm%20reviews%2Cresearch%20and%20data-occasional
%20papers%2Cresearch%20and%20data-research%2Cresearch%20and
%20data-data&start=1" hreflang="en">Research</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<h4
class="menu__heading"><a href="/publications/search-results?
start=1&category=forms" hreflang="en">Forms</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<a tabindex="0" class="megamenu__close btn--close text-hide
hidden-xs js-megamenu-close">Close menu

```
      </div>
    </div>
  </div>
</div>

            </li>
        </ul>

</div>

  </nav>


              </div>
            </section>
          </div>
        </nav>
      </div>
    </div>

    </div>
  </div>
</header>

<!-- Breadcrumb -->
    <div class="container" role="banner" aria-labelledby="breadcrumb">
    <div id="breadcrumb" class="breadcrumb-wrapper">
      <ol class="breadcrumb">
                <li><a href="/">Home</a></li>
                <li><a href="/careers">Careers home</a></li>
                <li class="active">Search jobs and apply</li>
            </ol>
    </div>
  </div>



          <div role="main" class="main-container js-quickedit-main-content">


                                                <section>


                            <div class="highlighted">  <div class="region region-
highlighted">
    <div data-drupal-messages-fallback="" class="hidden"></div>

  </div>
</div>




  <a id="main-content"></a>
```

```
    <div class="region region-content">



<div class="container container-header-- ">
  <div class="row row--relative">
    <header data-history-node-id="13106" role="article" about="/careers/search-
jobs-apply" class="article-header col-xs-12 four-step-limit col-sm-9">

            <h1 class="page-header">

<span>Search jobs and apply</span>

       </h1>



                    <div class="article-meta ">


           <span class="pubdate">First published:
          <time datetime="2016-09-30T08:00:00Z">30/09/2016</time>

                          </span>

          <span class="pubdate latest">Last updated: <span
class="date">01/12/2021</span></span>


  </div>
         </header>

     </div>
</div>

<div class="container">
  <div class="row">

<article data-history-node-id="13106" about="/careers/search-jobs-apply"
class="article-header col-xs-12 four-step-limit col-sm-9 has-sidebar clearfix
article-content--">
  <div class="node-content__wrapper node-content__wrapper--border">





<section class="copy-highlighted component fca-colour--6c1d45">
  <div class="container">
                                                <p><img alt="" height="380"
src="/sites/default/files/multimedia/images/careers_-_search_jobs_apply.jpg"
width="812"></p>
<p> </p>
```

```
  </div>
</section>

<section class="copy-block default">
  <div class="container">
                                                <h2>Experienced professionals</h2>
<p>We’re not just looking for people with a background in financial services, we recruit people from a wide range of professions; from economists to lawyers, finance to HR, IT to communications and beyond.</p>
<p>There are a variety of opportunities available with us, and a number of ways that we could benefit from your skills and experience.</p>
<p><a class="btn btn-primary ext" href="https://fca.wd3.myworkdayjobs.com/FCA_Careers" data-extlink="" target="_blank" rel="noopener">Search jobs &amp; apply<span class="ext"></span></a></p>
<h2>Graduate and summer internship programmes</h2>
<p>Applications for our 2022 Economics graduate programme are now open. Applications for all other programmes will open later this month.</p>
<p><a class="btn btn-primary ext" href="https://fca.wd3.myworkdayjobs.com/FCA_earlycareers" data-extlink="" target="_blank" rel="noopener">Apply to our graduate programme<span class="ext"></span></a></p>
<h2>Apprenticeships</h2>
<p>Applications for our 2021 Apprenticeship Programmes will open soon.</p>
<h2>Secondments to the FCA</h2>
<p>We arrange inward secondments from industry when necessary to assist with the delivery of projects or priority work, particularly those requiring short term resources or niche skillsets. We also regularly host secondments from overseas organisations and regulators to help us build effective working relationships and share best practice knowledge.</p>
<p>Please <a href="mailto:*secondments@fca.org.uk?subject=Inward %20secondment%20opportunities">email our Secondments Team</a> if your organisation is interested in arranging a secondment.</p>

  </div>
</section>

                                                <div class="node_view"></div>

     <div class="page-feedback container">

<form class="webform-submission-form webform-submission-add-form webform-submission-page-feedback-form-form webform-submission-page-
```

feedback-form-add-form webform-submission-page-feedback-form-node-13106-form webform-submission-page-feedback-form-node-13106-add-form js-webform-details-toggle webform-details-toggle webform-client-form webform-client-form- feedback-form fca-custom-form webform-conditional-processed" data-drupal-selector="webform-submission-page-feedback-form-node-13106-add-form" novalidate="novalidate" action="/careers/search-jobs-apply#webform-submission-page-feedback-form-node-13106-add-form" method="post" id="webform-submission-page-feedback-form-node-13106-add-form" accept-charset="UTF-8" data-once="form-updated" data-drupal-form-fields="edit-radios-yes,edit-radios-no,edit-what-can-we-do-to-improve-pages-like-this-,edit-what-did-you-find-helpful-,edit-actions-submit,edit-url-hp">

  <h3>Was this page helpful?</h3>

<fieldset data-drupal-selector="edit-radios" class="radios--wrapper fieldgroup form-composite webform-composite-hidden-title js-webform-type-radios webform-type-radios js-form-item form-item js-form-wrapper form-wrapper" id="edit-radios--wrapper" role="radiogroup" aria-labelledby="edit-radios--wrapper-legend">
      <legend id="edit-radios--wrapper-legend">
    radios
  </legend>

      <label for="edit-radios-yes" class="control-label option"><input data-drupal-selector="edit-radios-yes" class="form-radio" type="radio" id="edit-radios-yes" name="radios" value="Yes">Yes</label>

      <label for="edit-radios-no" class="control-label option"><input data-drupal-selector="edit-radios-no" class="form-radio" type="radio" id="edit-radios-no"

name="radios" value="No">No
</label>

</fieldset>
<div class="js-webform-states-hidden form-item js-form-item form-type-textarea js-form-type-textarea form-item-what-can-we-do-to-improve-pages-like-this- js-form-item-what-can-we-do-to-improve-pages-like-this- form-group" style="display: none;">
     <label for="edit-what-can-we-do-to-improve-pages-like-this-" class="control-label">What can we do to improve pages like this? </label>

  <textarea data-drupal-selector="edit-what-can-we-do-to-improve-pages-like-this-" class="form-textarea form-control resize-vertical" data-drupal-states="{"visible":{".webform-submission-page-feedback-form-node-13106-add-form :input[name=\u0022radios\u0022]":{"value":"No"}}}" id="edit-what-can-we-do-to-improve-pages-like-this-" name="what_can_we_do_to_improve_pages_like_this_" rows="5" cols="60"></textarea>

<div class="js-webform-states-hidden form-item js-form-item form-type-textarea js-form-type-textarea form-item-what-did-you-find-helpful- js-form-item-what-did-you-find-helpful- form-group" style="display: none;">
     <label for="edit-what-did-you-find-helpful-" class="control-label">What did you find helpful?</label>

  <textarea data-drupal-selector="edit-what-did-you-find-helpful-" class="form-textarea form-control resize-vertical" data-drupal-states="{"visible":{".webform-submission-page-feedback-form-node-13106-add-form :input[name=\u0022radios\u0022]":{"value":"Yes"}}}" id="edit-what-did-you-find-helpful-" name="what_did_you_find_helpful_" rows="5" cols="60"></textarea>

<input data-drupal-selector="edit-page-title" type="hidden" name="page_title" value="Search jobs and apply"><input data-drupal-selector="edit-page-url" type="hidden" name="page_url" value="https://www.fca.org.uk/careers/search-

jobs-apply   "> <button class="webform-button--submit button button--primary js-form-submit form-submit btn-primary btn" data-drupal-selector="edit-actions-submit" type="submit" id="edit-actions-submit" name="op" value="Submit Feedback">Submit Feedback</button>

<input autocomplete="off" data-drupal-selector="form-trqourswmzxdta0nflujvh8zcisoz4oxhgp5fnukiz0" type="hidden" name="form_build_id" value="form-tRqoUrsWmZxdta0NfLUjVH8ZcIsOz4oxHgp5fnUKiz0"><input data-drupal-selector="edit-webform-submission-page-feedback-form-node-13106-add-form" type="hidden" name="form_id" value="webform_submission_page_feedback_form_node_13106_add_form">
    <label for="edit-url-hp" class="control-label">Leave this field blank</label>

  <input autocomplete="off" data-drupal-selector="edit-url-hp" class="form-text form-control" type="text" id="edit-url-hp" name="url_hp" value="" size="20" maxlength="128">

</form>

    </article>

          Print Page

                <a href="https://www.linkedin.com/shareArticle?mini=true&url=https%3A//www.fca.org.uk/careers/search-jobs-apply&title=Search%20jobs%20and

%20apply&summary=&source=FCA" title="Publish this post to LinkedIn" aria-label="Publish this post to LinkedIn" class="service-links-linkedin sprites service-links w16 print-ignore" rel="nofollow" target="_blank">
Linkedin

Twitter

Share page

<h3 class="h5">

Careers

</h3>

Experienced professionals

```
    <a href="/careers/early-careers">Early careers</a>
  </div>
                                                <div class="related-content__item
rhn__item">
    <a href="/careers/working-here">Working here</a>
  </div>
                                                <div class="related-content__item rhn__item
last">
    <a href="/careers/career-development">Investing in you</a>
  </div>

        <div class="rhn__hr" aria-hidden="true"></div>
      </div>



          <div id="relatedContentBlock">
                                                                                                <section
class="rhn-referenced-custom">
      <div class="rhn__header">
      <h3 class="h5"><span class="custom-block__title rhn__header--collapse
rhn__header--title">Our recognition</span></h3>
    </div>
    <div class="rhn__items custom-block__content">
                                                        <p class="image-center"><img alt=""
description="our recognition" height="502"
src="https://www.fca.org.uk/sites/default/files/media/images/recognition_1.png"
></p>
<p class="image-center"> </p>


      <div class="rhn__hr" aria-hidden="true"></div>
    </div>
  </section>


      </div>


      </div>
</div>
      </div>
</div>


  </div>

                  </section>

                                                  </div>

      <footer class="footer">
      <div class="footer-main">
        <div class="container">
```

```
        <div class="row">
          <div class="region region-footer">



  <section id="block-menu-menu-onsite-links" class="block block-menu clearfix
footer-main__column footer-main__column--no-title">


  <ul class="menu nav">
      <li class="leaf">
    <a href="/accessibility">Accessibility</a>
  </li>
      <li class="leaf">
    <a href="/about/complain-about-regulators">Complain about us</a>
  </li>
      <li class="leaf">
    <a href="/legal">Copyright notice</a>
  </li>
      <li class="leaf">
    <a href="/about/corporate-responsibility">Corporate responsibility</a>
  </li>
      <li class="leaf">
    <a href="/about/cymraeg">Cymraeg</a>
  </li>
      <li class="leaf">
    <a href="/freedom-information">Freedom of information</a>
  </li>
      <li class="leaf">
    <a href="/about/corporate-responsibility#modern_slavery">Modern Slavery
and Human Trafficking Statement</a>
  </li>
      <li class="leaf">
    <a href="/privacy">Privacy</a>
  </li>
      <li class="leaf">
    <a href="/sitemap">Sitemap</a>
  </li>
      <li class="leaf">
    <a href="/translated-pages">Translated languages</a>
  </li>
    </ul>
</section>



  <section id="block-menu-menu-social" class="block block-menu contextual-
links-region clearfix footer-main__column footer-main__column--social">

    <h3 class="block block-menu contextual-links-region footer-main__menu-
title">Social</h3>

  <ul class="menu nav">
```

```
        <li class="leaf social-footer-links__item social-footer-links__item--
linkedin">
                <a href="https://www.linkedin.com/company/financial-conduct-
authority" aria-label="LinkedIn" title="Publish this post to LinkedIn"
class="linkedin ext" target="_blank" rel="noopener noreferrer" data-extlink="">
          <span class="visually-hidden">LinkedIn</span>
          <span class="social-footer-links__item__icon"></span>
        <span class="ext"></span></a>
           </li>
        <li class="leaf social-footer-links__item social-footer-links__item--rss
feed">
                <a href="/news/rss.xml" aria-label="RSS Feed" title="Subscribe to
our RSS feed" class="rss feed" target="_blank" rel="noopener noreferrer">
          <span class="visually-hidden">RSS Feed</span>
          <span class="social-footer-links__item__icon"></span>
        </a>
           </li>
        <li class="leaf social-footer-links__item social-footer-links__item--twitter">
                <a href="https://twitter.com/thefca" aria-label="Twitter" title="Share
this on Twitter" class="twitter ext" target="_blank" rel="noopener noreferrer"
data-extlink="">
          <span class="visually-hidden">Twitter</span>
          <span class="social-footer-links__item__icon"></span>
        <span class="ext"></span></a>
           </li>
     </ul>

</section>



  <section id="block-menu-menu-systems" class="block block-menu clearfix
footer-main__column">

     <h3 id="footerSystemsList" class="block block-menu footer-main__menu-
title">
     <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerSystems" aria-expanded="false" aria-
controls="footerSystems">Registers and Systems</a>
     <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerSystems" class="collapse" aria-hidden="true">
    <ul class="menu nav">
          <li class="leaf">
       <a href="/firms/mutuals-public-register"> Mutuals Public Register</a>
     </li>
          <li class="leaf">
       <a href="/firms/connect">Connect</a>
     </li>
          <li class="leaf">
       <a href="/about/handbook">FCA Handbook</a>
     </li>
```

```
          <li class="leaf">
        <a href="/firms/financial-services-register">Financial Services
Register</a>
      </li>
          <li class="leaf">
        <a href="/firms/regdata">RegData</a>
      </li>
         </ul>
  </div>

</section>




  <section id="block-menu-menu-careers" class="block block-menu clearfix
footer-main__column">
      <h3 id="carrersList" class="block block-menu footer-main__menu-title">
    <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerCareers" aria-expanded="false" aria-
controls="footerCareers">Careers</a>
    <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerCareers" class="collapse" aria-hidden="true">
    <ul class="menu nav">
            <li class="leaf">
         <a href="/careers">Careers home</a>
        </li>
            <li class="leaf">
         <a href="/careers/early-careers">Early careers</a>
        </li>
            <li class="leaf">
         <a href="/careers/experienced-professionals">Experienced
professionals</a>
        </li>
            <li class="leaf">
         <a href="/careers/search-jobs-apply">Search jobs and apply</a>
        </li>
         </ul>
  </div>
</section>



<section id="block-block-1" class="block block-block clearfix footer-
main__column">
      <h3 id="contactInfo" class="block block-block footer-main__menu-title">
      <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerContact" aria-expanded="false" aria-
controls="footerContact">Contact</a>
      <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
```

```
    <div id="footerContact" class="footer-main__content-wrapper collapse" aria-
hidden="true">
                                                <p>FCA Head Office</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p><a class="btn btn-primary" href="/contact">Contact us</a></p>


  </div>
</section>

  </div>

          </div>
          <div class="footer__plain-text-logo">
                    <a href="https://www.clearest.co.uk/gold-standard" title="Clear
English Gold Standard Award Logo" class="" target="_blank" rel="noopener">
              <span class="visually-hidden">Plain Language Commission Gold
Award</span>
              <img class="plain-text-logo__img"
src="/themes/custom/fca/images/PLC_CES_GOLD.png" alt="Clear English Gold
Standard Award Logo">
            </a>
          </div>
        </div>
      </div>
      <div class="footer-bottom">
        <div class="container">
          <div class="row">
            <div class="col-xs-8 col-sm-4 footer-bottom__column">
              <p class="footer-bottom__copyright">Copyright © 2022 FCA. All rights
reserved.</p>
            </div>
            <div class="col-xs-4 col-sm-4 footer-bottom__column">
              <div class="footer-bottom__back-to-top">
                <a href="#">
                  <span class="glyphicon glyphicon-menu-up"
aria-hidden="true"></span>
                  <p>Back to top</p>
                </a>
              </div>
            </div>
            <div class="col-xs-12 col-sm-4 footer-bottom__column">
              <p class="footer-bottom__company-number">Company no.
01920623</p>
            </div>
          </div>
        </div>
      </div>
    </footer>

  </div>
```

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u0022\u003E\n   \u003Cp\u003EWe use cookies to improve your online
experience. Some cookies are necessary to make the site work. We\u2019d like
to set additional cookies to understand how the website is used. These are
optional. All cookie data is anonymised. View \u003Ca data-entity-substitution=\
u0022canonical\u0022 data-entity-type=\u0022node\u0022 data-entity-uuid=\
u0022e112e960-2a79-48ce-9cd3-8537356a784a\u0022
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     Tweet Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet <a class="action facebook" href=""

title="Share this selection on Facebook" target="_blank">Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-
arrow"> <div class="selectionSharer
selectionSharerPopunder">
<label>Share this selection</label> <a class="action tweet"
href="" title="Share this selection on Twitter" target="_blank">Tweet
<a class="action facebook" href="" title="Share this selection on Facebook"
target="_blank">Facebook <a class="action linkedin" href=""
title="Share this selection on LinkedIn" target="_blank">LinkedIn
<a class="action email" href="" title="Share this selection by email"
target="_blank"><svg width="20" height="20"><path stroke="%23FFF"
stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-
30m22,0 30,30"></path></svg> <div
class="selectionSharer selectionSharerPopover" style="position:absolute;">
   <a class="action
tweet" href="" title="Share this selection on Twitter"
target="_blank">Tweet <a class="action facebook" href=""
title="Share this selection on Facebook" target="_blank">Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-
arrow"> <div class="selectionSharer
selectionSharerPopunder">
<label>Share this selection</label> <a class="action tweet"
href="" title="Share this selection on Twitter" target="_blank">Tweet
<a class="action facebook" href="" title="Share this selection on Facebook"
target="_blank">Facebook <a class="action linkedin" href=""
title="Share this selection on LinkedIn" target="_blank">LinkedIn
<a class="action email" href="" title="Share this selection by email"
target="_blank"><svg width="20" height="20"><path stroke="%23FFF"
stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-
30m22,0 30,30"></path></svg> <div
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tweet" href="" title="Share this selection on Twitter"
target="_blank">Tweet <a class="action facebook" href=""
title="Share this selection on Facebook" target="_blank">Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-

arrow">   <label>Share this selection</label> Tweet Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn <a class="action email" href="" title="Share this selection by email"

target="_blank"><svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
   Tweet Facebook
LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
<label>Share this selection</label> Tweet
Facebook LinkedIn

<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg> <ul class="ui-autocomplete ui-front ui-menu ui-widget ui-widget-content" id="ui-id-1" tabindex="0" style="display: none;">
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["bam.nr-data.net"]}};(window.NREUM||
(NREUM={})).loader_config={licenseKey:"ea2a3c61cd",applicationID:"89984893
2"};window.NREUM||(NREUM={}),__nr_require=function(t,e,n){function r(n){if(!
e[n]){var i=e[n]={exports:{}};t[n][0].call(i.exports,function(e){var i=t[n][1]
[e];return r(i||e)},i,i.exports)}return e[n].exports}if("function"==typeof
__nr_require)return __nr_require;for(var i=0;i<n.length;i++)r(n[i]);return r}({1:
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[u.now()].concat(c(arguments)),n?null:this,r),n?void 0:this}}var
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{d[e]=i(l,e,!0,"api")}),d.addPageAction=i(l,"addPageAction",!
0),d.setCurrentRouteName=i(l,"routeName",!
0),e.exports=newrelic,d.interaction=function(){return(new r).get()};var
m=r.prototype={createTracer:function(t,e){var
n={},r=this,i="function"==typeof e;return o(v+"tracer",
[u.now(),t,n],r),function(){if(f.emit((i?"":"no-")+"fn-start",
[u.now(),r,i],n),i)try{return e.apply(this,arguments)}catch(t){throw f.emit("fn-
err",[arguments,this,t],n),t}finally{f.emit("fn-end",
[u.now()],n)}}}};a("actionText,setName,setAttribute,save,ignore,onEnd,getCont
ext,end,get".split(","),function(t,e)
{m[e]=i(v,e)}),newrelic.noticeError=function(t,e){"string"==typeof t&&(t=new
Error(t)),s.recordSupportability("API/noticeError/called"),o("err",[t,u.now(),!
1,e])}},{}],2:[function(t,e,n){function r(t){if(NREUM.init){for(var
e=NREUM.init,n=t.split(".",r=0;r<n.length-1;r++)if(e=e[n[r]],"object"!=typeof
e)return;return e=e[n[n.length-1]]}}e.exports={getConfiguration:r}},{}],3:
[function(t,e,n){var r=!1;try{var i=Object.defineProperty({},"passive",
{get:function(){r=!
0}});window.addEventListener("testPassive",null,i),window.removeEventListener
("testPassive",null,i)}catch(o){}e.exports=function(t){return r?{passive:!
0,capture:!!t}:!!t}},{}],4:[function(t,e,n){function r(t,e){var n=[a,t,
{name:t},e];return o("storeMetric",n,null,"api"),n}function i(t,e){var n=[c,t,
{name:t},e];return o("storeEventMetrics",n,null,"api"),n}var
o=t("handle"),a="sm",c="cm";e.exports={constants:
{SUPPORTABILITY_METRIC:a,CUSTOM_METRIC:c},recordSupportability:r,recordCu
stom:i}},{}],5:[function(t,e,n){function r(){return c.exists&&performance.now?
Math.round(performance.now()):(o=Math.max((new Date).getTime(),o))-
a}function i(){return o}var o=(new
Date).getTime(),a=o,c=t(11);e.exports=r,e.exports.offset=a,e.exports.getLastTi
mestamp=i},{}],6:[function(t,e,n){function r(t,e){var
n=t.getEntries();n.forEach(function(t){"first-paint"===t.name?l("timing",
["fp",Math.floor(t.startTime)]):"first-contentful-paint"===t.name&&l("timing",
["fcp",Math.floor(t.startTime)])})}function i(t,e){var
n=t.getEntries();if(n.length>0){var r=n[n.length-
1];if(u&&u<r.startTime)return;var i=[r],o=a({});o&&i.push(o),l("lcp",i)}}function
o(t){t.getEntries().forEach(function(t){t.hadRecentInput||l("cls",[t])})}function
a(t){var e=navigator.connection||navigator.mozConnection||
navigator.webkitConnection;if(e)return e.type&&(t["net-
type"]=e.type),e.effectiveType&&(t["net-etype"]=e.effectiveType),e.rtt&&(t["net-
rtt"]=e.rtt),e.downlink&&(t["net-dlink"]=e.downlink),t}function c(t){if(t
instanceof y&&!w){var

e=Math.round(t.timeStamp),n={type:t.type};a(n),e<=v.now()?n.fid=v.now()-
e:e>v.offset&&e<=Date.now()?(e-=v.offset,n.fid=v.now()-e):e=v.now(),w=!
0,l("timing",["fi",e,n])}}function f(t){"hidden"===t&&(u=v.now(),l("pageHide",
[u]))}if(!("init"in NREUM&&"page_view_timing"in NREUM.init&&"enabled"in
NREUM.init.page_view_timing&&NREUM.init.page_view_timing.enabled===!1))
{var
u,s,d,p,l=t("handle"),v=t("loader"),m=t(8),g=t(3),y=NREUM.o.EV;if("Performanc
eObserver"in window&&"function"==typeof window.PerformanceObserver)
{s=new PerformanceObserver(r);try{s.observe({entryTypes:["paint"]})}catch(h)
{}d=new PerformanceObserver(i);try{d.observe({entryTypes:["largest-
contentful-paint"]})}catch(h){}p=new
PerformanceObserver(o);try{p.observe({type:"layout-shift",buffered:!
0})}catch(h){}}if("addEventListener"in document){var w=!
1,b=["click","keydown","mousedown","pointerdown","touchstart"];b.forEach(func
tion(t){document.addEventListener(t,c,g(!1))})}m(f)}},{}],7:[function(t,e,n)
{function r(t,e){if(!i)return!1;if(t!==i)return!1;if(!e)return!0;if(!o)return!1;for(var
n=o.split(".“),r=e.split(".“),a=0;a<r.length;a++)if(r[a]!==n[a])return!1;return!
0}var i=null,o=null,a=/Version\/(\S+)\s+Safari/;if(navigator.userAgent){var
c=navigator.userAgent,f=c.match(a);f&&c.indexOf("Chrome")===-
1&&c.indexOf("Chromium")===-
1&&(i="Safari",o=f[1])}e.exports={agent:i,version:o,match:r}},{}],8:
[function(t,e,n){function r(t){function e(){t(c&&document[c]?
document[c]:document[o]?"hidden":"visible")}"addEventListener"in
document&&a&&document.addEventListener(a,e,i(!1))}var
i=t(3);e.exports=r;var o,a,c;"undefined"!=typeof document.hidden?
(o="hidden",a="visibilitychange",c="visibilityState"):"undefined"!=typeof
document.msHidden?(o="msHidden",a="msvisibilitychange"):"undefined"!
=typeof
document.webkitHidden&&(o="webkitHidden",a="webkitvisibilitychange",c="we
bkitVisibilityState")},{}],9:[function(t,e,n){function r(t,e){var n=[],r="",o=0;for(r
in t)i.call(t,r)&&(n[o]=e(r,t[r]),o+=1);return n}var
i=Object.prototype.hasOwnProperty;e.exports=r},{}],10:[function(t,e,n)
{function r(t,e,n){e||(e=0),"undefined"==typeof n&&(n=t?t.length:0);for(var r=-
1,i=n-e||0,o=Array(i<0?0:i);++r<i;)o[r]=t[e+r];return o}e.exports=r},{}],11:
[function(t,e,n){e.exports={exists:"undefined"!=typeof
window.performance&&window.performance.timing&&"undefined"!=typeof
window.performance.timing.navigationStart}},{}],ee:[function(t,e,n){function r()
{}function i(t){function e(t){return t&&t instanceof r?t:t?u(t,f,a):a()}function
n(n,r,i,o,a){if(a!==!1&&(a=!0),!l.aborted||o){t&&a&&t(n,r,i);for(var
c=e(i),f=m(n),u=f.length,s=0;s<u;s++)f[s].apply(c,r);var p=d[w[n]];return
p&&p.push([b,n,r,c]),c}}function o(t,e){h[t]=m(t).concat(e)}function v(t,e){var
n=h[t];if(n)for(var r=0;r<n.length;r++)n[r]===e&&n.splice(r,1)}function m(t)
{return h[t]||[]}function g(t){return p[t]=p[t]||i(n)}function y(t,e){l.aborted||
s(t,function(t,n){e=e||"feature",w[n]=e,e in d||(d[e]=[])})}var
h={},w={},b={on:o,addEventListener:o,removeEventListener:v,emit:n,get:g,list
eners:m,context:e,buffer:y,abort:c,aborted:!1};return b}function o(t){return
u(t,f,a)}function a(){return new r}function c(){(d.api||d.feature)&&(l.aborted=!
0,d=l.backlog={})}var
f="nr@context",u=t("gos"),s=t(9),d={},p={},l=e.exports=i();e.exports.getOrSe
tContext=o,l.backlog=d},{}],gos:[function(t,e,n){function r(t,e,n)
{if(i.call(t,e))return t[e];var
r=n();if(Object.defineProperty&&Object.keys)try{return
Object.defineProperty(t,e,{value:r,writable:!0,enumerable:!1}),r}catch(o)
{}return t[e]=r,r}var i=Object.prototype.hasOwnProperty;e.exports=r},

{},handle:[function(t,e,n){function r(t,e,n,r){i.buffer([t],r),i.emit(t,e,n)}var
i=t("ee").get("handle");e.exports=r,r.ee=i},{}],id:[function(t,e,n){function r(t)
{var e=typeof t;return!t||"object"!==e&&"function"!==e?-1:t===window?
0:a(t,o,function(){return i++})}var i=1,o="nr@id",a=t("gos");e.exports=r},
{},loader:[function(t,e,n){function r(){if(!M++){var
t=T.info=NREUM.info,e=m.getElementsByTagName("script")
[0];if(setTimeout(u.abort,3e4),!(t&&t.licenseKey&&t.applicationID&&e))return
u.abort();f(x,function(e,n){t[e]||(t[e]=n)});var n=a();c("mark",
["onload",n+T.offset],null,"api"),c("timing",["load",n]);var
r=m.createElement("script");0===t.agent.indexOf("http://")||
0===t.agent.indexOf("https://")?
r.src=t.agent:r.src=l+"://"+t.agent,e.parentNode.insertBefore(r,e)}}function i()
{"complete"===m.readyState&&o()}function o(){c("mark",["domContent",a()
+T.offset],null,"api")}var
a=t(5),c=t("handle"),f=t(9),u=t("ee"),s=t(7),d=t(2),p=t(3),l=d.getConfiguration(
"ssl")===!
1?"http":"https",v=window,m=v.document,g="addEventListener",y="attachEven
t",h=v.XMLHttpRequest,w=h&&h.prototype,b=!
1;NREUM.o={ST:setTimeout,SI:v.setImmediate,CT:clearTimeout,XHR:h,REQ:v.Re
quest,EV:v.Event,PR:v.Promise,MO:v.MutationObserver};var
E=""+location,x={beacon:"bam.nr-data.net",errorBeacon:"bam.nr-
data.net",agent:"js-agent.newrelic.com/nr-1216.min.js"},O=h&&w&&w[g]&&!/
CriOS/.test(navigator.userAgent),T=e.exports={offset:a.getLastTimestamp(),now
:a,origin:E,features:{},xhrWrappable:O,userAgent:s,disabled:b};if(!b)
{t(1),t(6),m[g]?(m[g]("DOMContentLoaded",o,p(!1)),v[g]("load",r,p(!1))):(m[y]
("onreadystatechange",i),v[y]("onload",r)),c("mark",
["firstbyte",a.getLastTimestamp()],null,"api");var M=0}},{}],"wrap-function":
[function(t,e,n){function r(t,e){function n(e,n,r,f,u){function nrWrapper(){var
o,a,s,p;try{a=this,o=d(arguments),s="function"==typeof r?r(o,a):r||{}}catch(l)
{i([l,"",[o,a,f],s],t)}c(n+"start",[o,a,f],s,u);try{return p=e.apply(a,o)}catch(v)
{throw c(n+"err",[o,a,v],s,u),v}finally{c(n+"end",[o,a,p],s,u)}}return a(e)?e:(n||
(n=""),nrWrapper[p]=e,o(e,nrWrapper,t),nrWrapper)}function r(t,e,r,i,o){r||
(r="");var c,f,u,s="-"===r.charAt(0);for(u=0;u<e.length;u++)f=e[u],c=t[f],a(c)||
(t[f]=n(c,s?f+r:r,i,f,o))}function c(n,r,o,a){if(!v||e){var c=v;v=!
0;try{t.emit(n,r,o,e,a)}catch(f){i([f,n,r,o],t)}v=c}}return t||
(t=s),n.inPlace=r,n.flag=p,n}function i(t,e){e||(e=s);try{e.emit("internal-
error",t)}catch(n){}}function o(t,e,n)
{if(Object.defineProperty&&Object.keys)try{var r=Object.keys(t);return
r.forEach(function(n){Object.defineProperty(e,n,{get:function(){return
t[n]},set:function(e){return t[n]=e,e}})}),e}catch(o){i([o],n)}for(var a in
t)l.call(t,a)&&(e[a]=t[a]);return e}function a(t){return!(t&&t instanceof
Function&&t.apply&&!t[p])}function c(t,e){var n=e(t);return
n[p]=t,o(t,n,s),n}function f(t,e,n){var r=t[e];t[e]=c(r,n)}function u(){for(var
t=arguments.length,e=new Array(t),n=0;n<t;++n)e[n]=arguments[n];return
e}var
s=t("ee"),d=t(10),p="nr@original",l=Object.prototype.hasOwnProperty,v=!
1;e.exports=r,e.exports.wrapFunction=c,e.exports.wrapInPlace=f,e.exports.args
ToArray=u},{}]},{},["loader"]);</script>
<link rel="canonical" href="https://www.fca.org.uk/consumers/claim-
compensation-firm-fails">
<meta name="apple-mobile-web-app-capable" content="yes">
<meta name="apple-mobile-web-app-status-bar-style" content="black">

<meta name="description" content="If you are owed money by a financial firm that fails, you may be entitled to compensation. Find out what steps you should take to see whether you can make a claim.">
<meta property="funnelback:category" content="Consumers,Consumers">
<meta property="funnelback:content-type" content="Consumers">
<meta property="funnelback:created-date" content="18/02/2016">
<meta property="funnelback:date-of-release-year" content="2016">
<meta property="funnelback:modified-date" content="17/02/2022">
<meta property="funnelback:nid" content="5679">
<meta property="funnelback:published-date" content="2016/04/18">
<meta property="funnelback:published-int-date" content="20160418">
<meta property="funnelback:published-year" content="2016">
<meta property="funnelback:type" content="Consumers,Complaints and compensation">
<meta name="theme-color" content="#fff">
<meta property="og:site_name" content="FCA">
<meta property="og:type" content="article">
<meta property="og:url" content="https://www.fca.org.uk/consumers/claim-compensation-firm-fails">
<meta property="og:title" content="How to claim compensation if a firm fails">
<meta property="og:description" content="If you are owed money by a financial firm that fails, you may be entitled to compensation. Find out what steps you should take to see whether you can make a claim.">
<meta property="og:updated_time" content="2022-02-17T17:15:07+00:00">
<meta property="article:published_time" content="2016-02-18T15:05:19+00:00">
<meta property="article:modified_time" content="2022-02-17T17:15:07+00:00">
<meta name="twitter:card" content="summary">
<meta name="twitter:description" content="If you are owed money by a financial firm that fails, you may be entitled to compensation. Find out what steps you should take to see whether you can make a claim.">
<meta name="twitter:site" content="@TheFCA">
<meta name="twitter:title" content="How to claim compensation if a firm fails">
<meta name="twitter:site:id" content="169431716">
<meta name="twitter:image" content="https://www.fca.org.uk/sites/default/files/images/fca-logo-social-media.jpg">
<meta name="Generator" content="Drupal 9 (https://www.drupal.org)">
<meta name="MobileOptimized" content="width">
<meta name="HandheldFriendly" content="true">
<meta name="viewport" content="width=device-width, initial-scale=1.0">
<meta name="theme-color" content="#6c1d45">
<script type="application/ld+json">{
  "@context": "https://schema.org",
  "@graph": {
    "@type": "BreadcrumbList",
    "itemListElement": [
      {
        "@type": "ListItem",
        "position": 1,
        "name": "Home",
        "item": "https://www.fca.org.uk/"

```
        },
        {
          "@type": "ListItem",
          "position": 2,
          "name": "Consumers",
          "item": "https://www.fca.org.uk/consumers"
        },
        {
          "@type": "ListItem",
          "position": 3,
          "name": "How to claim compensation if a firm fails"
        }
      ]
    }
}</script>
```


```
<script>window.euCookieComplianceLoadScripts = function(category) {if (category === "tracking_ad") {var scriptTag = document.createElement("script");scriptTag.src = "\/sites\/default\/files\/google_tag\/fca_gtm\/google_tag.script.js";document.body.appendChild(scriptTag);}}</script>
<style>div#sliding-popup, div#sliding-popup .eu-cookie-withdraw-banner, .eu-cookie-withdraw-tab {background: #6C1D45} div#sliding-popup.eu-cookie-withdraw-wrapper { background: transparent; } #sliding-popup h1, #sliding-popup h2, #sliding-popup h3, #sliding-popup p, #sliding-popup label, #sliding-popup div, .eu-cookie-compliance-more-button, .eu-cookie-compliance-secondary-button, .eu-cookie-withdraw-tab { color: #ffffff;} .eu-cookie-withdraw-tab { border-color: #ffffff;}#sliding-popup.sliding-popup-top { position: fixed; }</style>
<link rel="icon" href="/themes/custom/fca/favicon.ico" type="image/vnd.microsoft.icon">

    <title>How to claim compensation if a firm fails | FCA</title>
    <link rel="stylesheet" media="all" href="/sites/default/files/css/css_oji4Zf4EB0F2xqhGW79E-5gvAYX8wEh98iSlZAx0i5s.css">
<link rel="stylesheet" media="all" href="/sites/default/files/css/css_1fnYJR1Iq_Z0JJO8-Chb_dpL_wbdb5jjT-TDfDmNNro.css">

    <link rel="preload" href="/themes/custom/fca/bootstrap/fonts/bootstrap/glyphicons-halflings-regular.woff2" as="font" crossorigin="">
    <meta name="google-site-verification" content="UMTpd8qXqUbCGtkijm3SkFV2lRJQM2lIIkMKmJg8jMk">
    <meta name="msvalidate.01" content="57E38F6BD7138599EBD7F7F4FF496957">

</head>
<body class="page-node-5679 node-bg-6c1d45 logged-out eu-cookie-compliance-status-null" data-once="form-single-submit">
<div class="skip-links">
  <a href="#main-content" id="skip-main-content" class="visually-hidden sr-only-focusable focusable" tab-index="1">Skip to main content</a>
```

```
  <a href="#edit-search-term" class="visually-hidden focusable skip-to-search">Skip to search box</a>
      </div><div id="sliding-popup" style="height: auto; width: 100%; top: -178.20610004511755px;" class="sliding-popup-top clearfix"><div role="banner" class="eu-cookie-compliance-banner eu-cookie-compliance-banner-info eu-cookie-compliance-banner--categories">
  <div class="popup-content info">
    <div class="popup-text">
      <p>We use cookies to improve your online experience. Some cookies are necessary to make the site work. We'd like to set additional cookies to understand how the website is used. These are optional. All cookie data is anonymised. View <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="e112e960-2a79-48ce-9cd3-8537356a784a" href="/privacy/our-use-cookies" title="Our use of cookies">cookies</a>.</p>

    </div>
        <ul id="eu-cookie-compliance-categories" class="eu-cookie-compliance-categories list-inline list-unstyled hidden">
                <li class="eu-cookie-compliance-category">
      <div>
        <input type="checkbox" name="cookie-categories" id="cookie-category-functional" value="functional">
        <label for="cookie-category-functional">Functional</label>
      </div>

            <div class="eu-cookie-compliance-category-description">These cookies are necessary for the operation of the FCA.org.uk web site</div>
            </li>
                <li class="eu-cookie-compliance-category">
      <div>
        <input type="checkbox" name="cookie-categories" id="cookie-category-tracking_ad" value="tracking_ad">
        <label for="cookie-category-tracking_ad">Non-functional</label>
      </div>

            <div class="eu-cookie-compliance-category-description">Accept analytics and campaign advertising cookies</div>
            </li>
               </ul>
      <div class="eu-cookie-compliance-category-fca-custom">
        <button type="button" class="btn agree">Accept additional cookies</button>
        <button type="button" class="btn dont-agree">Reject additional cookies</button>
      </div>
      </div>
</div></div>
<noscript aria-hidden="true">&lt;iframe src="https://www.googletagmanager.com/ns.html?id=GTM-PCC62S" height="0" width="0" style="display:none;visibility:hidden"&gt;&lt;/iframe&gt;</noscript>
  <div class="dialog-off-canvas-main-canvas" data-off-canvas-main-canvas="">
                                                <header class="header">
  <div class="container">
    <div class="row">
```

```
      <div class="col-xs-12 col-sm-4 header__logo-col">
        <a class="header__logo navbar-btn pull-left" href="/" title="Home">
          <img src="/themes/custom/fca/images/logo.png" alt="Home">
        </a>
      </div>

      <div class="col-md-8 col-sm-8 header__nav-col">
        <div class="row header__nav-search">
          <div id="block-fca-funnelback-fca-funnelback-search-box" class="block
block-fca-funnelback clearfix col-xs-12 col-md-6 header__nav-search-block">
            <section class="fca-funnelback-search-form block block-fca-funnelback
block-funnelback-search-block clearfix" data-drupal-selector="fca-funnelback-
search-form" novalidate="novalidate" id="block-funnelbacksearchblock">



      <form action="/consumers/claim-compensation-firm-fails" method="post"
id="fca-funnelback-search-form" accept-charset="UTF-8" data-once="form-
updated" data-drupal-form-fields="edit-search-term,edit-submit--
funnelback_search_form">
  <div class="input-group search-input-group">
  <label class="sr-only" for="edit-search-term">
    Search
  </label>
  <input title="Search" placeholder="Search" class="funnelback-query form-text
form-control ui-autocomplete-input" data-drupal-selector="edit-search-term"
type="text" id="edit-search-term" name="search_term" value="" size="60"
maxlength="128" autocomplete="off">
  <span class="input-group-btn">
    <button aria-label="Submit" title="Submit" class="form-submit btn--search
text-hide button js-form-submit form-submit btn-primary btn icon-before"
id="edit-submit--funnelback_search_form" data-drupal-selector="edit-submit"
type="submit" name="op" value="Search"><span class="icon glyphicon
glyphicon-search" aria-hidden="true"></span>
Search</button>
  </span>
</div>

<input autocomplete="off" data-drupal-selector="form-
jltgop27un4cgscxsh0q4jrl-9mmlorzfvyzhmmgxwg" type="hidden"
name="form_build_id" value="form-JLtGop27un4cGsCxsH0q4JRL-
9MMlORZfVYZHMmgXwg"><input data-drupal-selector="edit-fca-funnelback-
search-form" type="hidden" name="form_id"
value="fca_funnelback_search_form">

</form>

  </section>



          </div>
        </div>
      </div>
      <div class="col-md-10 header__nav-col header__nav-menu">
```

```
      <div class="row header__nav-wrapper">
        <nav class="navbar navbar-default header__nav-navigation" aria-
labelledby="navbar-collapse">
          <div class="navbar-header">
            <button type="button" class="navbar-toggle menu-icon" data-
toggle="collapse" data-target=".navbar-collapse">
              <span class="sr-only">Toggle navigation</span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
            </button>
                    </div>
          <div class="navbar-collapse collapse" id="navbar-collapse">
            <section class="block-tb-megamenu-main-menu">
              <div class="tb-megamenu tb-megamenu-main-menu">
                <nav aria-labelledby="block-fca-main-menu-menu" id="block-fca-
main-menu">
          <h2 class="sr-only" id="block-fca-main-menu-menu">Main
navigation</h2>


<div class="always-show">
      <ul class="tb-megamenu-nav nav level-0 items-6 list-inline mega-menu">
                      <li class="first tb-megamenu-item level-1 mega dropdown col-
xs-12 col-sm-2 mega-menu__level-one-item">
                                          <a href="/about" class="dropdown-toggle
mega-menu__level-one-link" data-drupal-link-system-path="node/2881">About
us</a>
                            <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
        <div class="row row--promo">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">What we
do</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
642f13dd8aa9e57ed5c6a93299121a9f6a47cc79497da5566bbaff28c0bb364b">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/the-fca" hreflang="en">About
the FCA</a></li>
        <li class="menu--item"><a href="/about/enhancing-market-integrity"
hreflang="en">Enhancing market integrity</a></li>
```

```
        <li class="menu--item"><a href="/about/international-standards-
regulations" hreflang="en">International standards and regulations</a></li>
        <li class="menu--item"><a href="/opbas" hreflang="en">Office for
Professional Body Anti-Money Laundering Supervision (OPBAS)</a></li>
        <li class="menu--item"><a href="/our-approach-menu"
hreflang="en">Our Approach</a></li>
        <li class="menu--item"><a href="/about/promoting-competition"
hreflang="en">Promoting competition</a></li>
        <li class="menu--item"><a href="/about/protecting-consumers"
hreflang="en">Protecting consumers</a></li>
        <li class="menu--item"><a href="/about/uk-regulators-government-other-
bodies/statutory-panels" hreflang="en">Statutory panels</a></li>
        <li class="menu--item"><a href="/about/uk-regulators-government-other-
bodies" hreflang="en">UK regulators, government and other bodies</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
98d2d5e840516af525ce14cd341ade2d7e6dc99c54a54500cc2f0cf13d952e90">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">How we
regulate</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
80f77116c1f270d983ab87c424497b96e31d910cd9579b8fe36ce66d1efa0ec2">



          <div class="view-content">
       <div class="item-list">
```

```
  <ul>

        <li class="menu--item"><a href="/about/promoting-competition/powers"
hreflang="en">Competition law</a></li>
        <li class="menu--item"><a href="/about/enforcement"
hreflang="en">Enforcement</a></li>
        <li class="menu--item"><a href="/about/handbook"
hreflang="en">Handbook of rules and guidance</a></li>
        <li class="menu--item"><a href="/about/handbook/principles-good-
regulation" hreflang="en">Principles of good regulation</a></li>
        <li class="menu--item"><a
href="/about/promoting-competition/procedural-officer" hreflang="en">Raising
procedural issues with our Procedural Officer</a></li>
        <li class="menu--item"><a href="/about/supervision"
hreflang="en">Supervision</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
e6c18f90e4382cd6d2563458b5c10e78bba8ebb10adef228e586b0216a129cb5">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">How we
operate</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
8a451d4fca8fd55c2f348a37bd1e392a8783067c823f126649c6e7c98ce89bc8">



          <div class="view-content">
       <div class="item-list">
```

```
  <ul>

        <li class="menu--item"><a href="/about/allowances-expenses"
hreflang="en">Allowances and expenses </a></li>
        <li class="menu--item"><a href="/about/complain-about-regulators"
hreflang="en">Complain about us, the PRA or the Bank of England (the
regulators)</a></li>
        <li class="menu--item"><a href="/about/corporate-responsibility"
hreflang="en">Corporate responsibility</a></li>
        <li class="menu--item"><a href="/about/data-strategy"
hreflang="en">Data strategy </a></li>
        <li class="menu--item"><a href="/about/procuring-goods-services"
hreflang="en">Procuring goods and services</a></li>
        <li class="menu--item"><a href="/about/reporting-treasury-parliament"
hreflang="en">Reporting to Treasury and Parliament</a></li>
        <li class="menu--item"><a href="/about/transparency"
hreflang="en">Transparency</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
67ab2663d7379bc4a5b28b1e38e455c87b119239a62b646bdec4bbb79dd87eeb"
>



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Our
structure</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
4b14e16d1ee17aeb5b173e02c61d15fb95f23062047f69faf34d215f66a318e0">
```

```
          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/about/chair"
hreflang="en">Chair</a></li>
         <li class="menu--item"><a href="/about/chief-executive"
hreflang="en">Chief Executive</a></li>
         <li class="menu--item"><a href="/about/committees"
hreflang="en">Committees</a></li>
         <li class="menu--item"><a href="/about/executive-committees"
hreflang="en">Executive committees</a></li>
         <li class="menu--item"><a href="/about/fca-board" hreflang="en">The
FCA Board</a></li>

  </ul>

</div>

     </div>

         </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
8cdc05b8eda24d1e9b0f28ca30ec8ffce0a61755df2f020fa18a9fbe360a6d38">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

         </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0"
class="no-link">Careers</span></h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
298822ef2b5984d251f342d657c80625e717ebbfd12b7aa9bdabddd28cf325a4">
```

```
          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/careers-home" hreflang="en">Careers
home</a></li>
         <li class="menu--item"><a href="/careers/early-careers"
hreflang="en">Early careers</a></li>
         <li class="menu--item"><a href="/careers/experienced-professionals"
hreflang="en">Experienced professionals</a></li>
         <li class="menu--item"><a href="/careers/search-jobs-apply"
hreflang="en">Search jobs and apply</a></li>

  </ul>

</div>

     </div>

         </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Contact
us</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
82781fa4b0ff0ed629f8eb0fa5a0796e38b3558413da927366b2e875bf4ff559">



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/contact-us-web-chat-email-phone-or-
post" hreflang="en">Contact us by web chat, email, phone or post</a></li>

  </ul>

</div>

     </div>

         </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
         </div>
       </div>
     </div>

         </div>
```

```
            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-12 col-sm-2 mega-menu__level-one-item">
                                                <a href="/firms" class="dropdown-toggle mega-menu__level-one-link" data-drupal-link-system-path="node/2886">Firms</a>
                                <div class="megamenu__menu view view-megamenu-block view-id-megamenu_block view-display-id-megamenu_block_contextual dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
        <div class="container">
          <div class="row">
              <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><span tabindex="0" class="no-link">Firm types</span></h4><div class="megamenu__menu view view-megamenu-block view-id-megamenu_block view-display-id-megamenu_firms_types js-view-dom-id-f98baf1f85e3126e6d5e102d38f696034ca7332cba0731b4b1f99fd5a5588ddc dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
        <div class="container">
          <div class="row">
            <div class="item-list firms-types">

  <ul>

          <li class="menu--item"><a href="/firms/banks-building-societies-credit-unions" hreflang="en">Banks, building societies and credit unions</a></li>
          <li class="menu--item"><a href="/firms/claims-management-companies" hreflang="en">Claims management companies</a></li>
          <li class="menu--item"><a href="/firms/consumer-credit" hreflang="en">Consumer credit firms</a></li>
          <li class="menu--item"><a href="/firms/electronic-money-payment-institutions" hreflang="en">Electronic money and payment institutions</a></li>
          <li class="menu--item"><a href="/firms/innovation" hreflang="en">FCA Innovation Hub</a></li>
          <li class="menu--item"><a href="/firms/financial-advisers" hreflang="en">Financial advisers</a></li>
          <li class="menu--item"><a href="/firms/general-insurers-insurance-intermediaries" hreflang="en">General insurers and insurance intermediaries</a></li>
          <li class="menu--item"><a href="/firms/investment-managers" hreflang="en">Investment managers</a></li>
          <li class="menu--item"><a href="/firms/life-insurers-pension-providers" hreflang="en">Life insurers and pension providers</a></li>
          <li class="menu--item"><a href="/firms/mortgage-lenders-intermediaries" hreflang="en">Mortgage lenders and intermediaries</a></li>
```

```
        <li class="menu--item"><a href="/firms/mutual-societies"
hreflang="en">Mutual societies</a></li>
        <li class="menu--item"><a href="/firms/sole-advisers"
hreflang="en">Sole advisers</a></li>
        <li class="menu--item"><a href="/firms/wealth-managers"
hreflang="en">Wealth managers</a></li>

  </ul>

</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">New firm
authorisation</span></h4><div class="view view-megamenu-block-items view-
id-megamenu_block_items view-display-id-default js-view-dom-id-
965fa0c23edf5453a4d111f238db3acac183d4eed86b39cabb92bcd0f471cbdc">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/authorisation"
hreflang="en">Authorisation: what's involved</a></li>
        <li class="menu--item"><a href="/firms/authorisation/how-to-apply"
hreflang="en">How to apply for authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/cancel"
hreflang="en">How to cancel an authorisation</a></li>
        <li class="menu--item"><a href="/firms/authorisation/process"
hreflang="en">Our authorisation process</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Tasks for
regulated firms</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
74b2ebb7594f58956d59968b8621cf1c2dcc1fe2e5d73b8b538f0acdd5426a7b">
```

```
          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/appointed-representatives-
principals" hreflang="en">Appointed representatives and principals</a></li>
        <li class="menu--item"><a href="/firms/approved-persons"
hreflang="en">Approved persons</a></li>
        <li class="menu--item"><a href="/firms/change-control"
hreflang="en">Change in control</a></li>
        <li class="menu--item"><a href="/firms/client-money-assets"
hreflang="en">Client money and assets</a></li>
        <li class="menu--item"><a href="/firms/defined-benefit-pension-
transfers" hreflang="en">Defined benefit pension transfers</a></li>
        <li class="menu--item"><a href="/firms/directory-persons"
hreflang="en">Directory of certified and assessed persons</a></li>
        <li class="menu--item"><a href="/firms/fair-treatment-customers"
hreflang="en">Fair treatment of customers</a></li>
        <li class="menu--item"><a href="/firms/fees" hreflang="en">Fees and
levies</a></li>
        <li class="menu--item"><a href="/firms/financial-promotions-adverts"
hreflang="en">Financial promotions and adverts</a></li>
        <li class="menu--item"><a href="/firms/passporting"
hreflang="en">Passporting</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Focus
areas</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
86252a9957cc08f8049718661758201a653c6352b05a8926e823a8e82bfb2429"
>



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/investment-firms-prudential-
regime-ifpr" hreflang="en"> Investment Firms Prudential Regime (IFPR)
</a></li>
```

```
        <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
        <li class="menu--item"><a href="/brexit/resources"
hreflang="en">Brexit resources</a></li>
        <li class="menu--item"><a href="/firms/business-interruption-insurance"
hreflang="en">Business interruption insurance </a></li>
        <li class="menu--item"><a href="/firms/complaints-data"
hreflang="en">Complaints data</a></li>
        <li class="menu--item"><a href="/coronavirus/information-firms"
hreflang="en">Coronavirus (Covid-19): Information for firms</a></li>
        <li class="menu--item"><a href="/firms/cryptoassets"
hreflang="en">Cryptoassets: our work</a></li>
        <li class="menu--item"><a href="/firms/financial-crime/money-
laundering-regulations" hreflang="en">Money Laundering Regulations</a></li>
        <li class="menu--item"><a href="/firms/senior-managers-certification-
regime" hreflang="en">Senior Managers and Certification Regime </a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Registers and
systems</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
f1de1e2645167a597ba9063296f9201b02a3212431326410c1f14aaf2f69ac26">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/connect"
hreflang="en">Connect</a></li>
        <li class="menu--item"><a href="/firms/financial-services-register"
hreflang="en">Financial Services Register</a></li>
        <li class="menu--item"><a href="/firms/mutuals-public-register"
hreflang="en">Mutuals Public Register</a></li>
        <li class="menu--item"><a href="/firms/regdata"
hreflang="en">RegData</a></li>
        <li class="menu--item"><a
href="/firms/regulated-covered-bonds/register" hreflang="en">Regulated
Covered Bonds Register</a></li>

  </ul>

</div>
```

```
      </div>

         </div>
</div>

           <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
         </div>
       </div>
      </div>

         </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                          <a href="/markets" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2891">Markets</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



           <div class="view-content">
       <div class="container">
         <div class="row">
              <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Primary
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
8b0b71cee92c5e5c3085c63ce8c56668dce9f6765f2ac3cba939e6cc2ca30541">



           <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/markets/ukla/regulatory-disclosures"
hreflang="en">Regulatory Disclosures</a></li>

  </ul>

</div>

      </div>

         </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Markets
```

policy</h4>

<li class="menu--item">About LIBOR transition
<li class="menu--item">Data reporting services providers
<li class="menu--item">Securitisation
<li class="menu--item">UK EMIR
<li class="menu--item">UK Securities Financing Transactions Regulation (UK SFTR)

<h4 class="menu__heading">Regulated markets</h4>

<li class="menu--item">Benchmarks
<li class="menu--item">Central securities depositories


```
        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Market
abuse</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
c1483ec221c07f43dded14022fcaf0aca1641943bfb8e41971389f4817ca8d93">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/market-abuse/how-report-
suspected-market-abuse-firm-or-trading-venue" hreflang="en">How to report
suspected market abuse as a firm or trading venue</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/how-report-
suspected-market-abuse-individual" hreflang="en">How to report suspected
market abuse as an individual</a></li>
        <li class="menu--item"><a href="/markets/market-abuse"
hreflang="en">Market abuse</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/regulation"
hreflang="en">Market Abuse Regulation</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/polling-and-
market-abuse-regulation" hreflang="en">Polling and Market Abuse
Regulation</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Short
selling</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
3c1d14d79d08ac54c9befb3f9db3dc09f2ce629757b76182af5ea35accfeda7e">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/short-selling/exemptions-
requirements" hreflang="en">Exemptions from short-selling
requirements</a></li>
```

```
        <li class="menu--item"><a href="/markets/short-selling/notification-and-disclosure-net-short-positions" hreflang="en">Notification and disclosure of net short positions</a></li>
        <li class="menu--item"><a href="/markets/short-selling" hreflang="en">Short selling</a></li>
        <li class="menu--item"><a href="/markets/short-selling/restrictions-prohibitions" hreflang="en">Short selling restrictions and prohibitions</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><span tabindex="0" class="no-link">Transaction reporting</span></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-9a4cdd45d2bffcded614e7394d179264716cda21a5add5e32d330dbddb03095d">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/transaction-reporting/instrument-reference-data" hreflang="en">Instrument Reference Data</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting/reportable-instruments" hreflang="en">Reportable instruments</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting/access-change-sample-data-extracts" hreflang="en">Requesting sample transaction reporting data</a></li>
        <li class="menu--item"><a href="/markets/transaction-reporting" hreflang="en">Transaction reporting</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-xs js-megamenu-close">Close menu</a>
        </div>
       </div>
```

```
    </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                        <a href="/consumers" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2901">Consumers</a>
                            <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Complaints and
compensation</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
0d19b5954ed5b47273f710746776c65282c63916b5686b5765832b559d8bc6a9"
>



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/claim-compensation-firm-
fails" hreflang="en">How to claim compensation if a firm fails</a></li>
        <li class="menu--item"><a href="/consumers/how-complain"
hreflang="en">How to complain</a></li>
        <li class="menu--item"><a href="/consumers/how-complain/report-
information-payment-services-e-money-firm" hreflang="en">Report information
about a payment services or e-money firm</a></li>
        <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>

  </ul>

</div>

    </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
857b8ff8f60c7d86f61b5699be9f2dc6fa49cde3d4608987ce81ae8f52331cbb">
```

```
          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Report a
firm</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
5f78dd80693182aff210201de60d3c398f756e64aaa537be51e5dd1274f76137">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/misleading-financial-
promotions" hreflang="en">Misleading financial promotions</a></li>
        <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>
        <li class="menu--item"><a href="/consumers/unfair-contracts"
hreflang="en">Unfair contracts</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
fca98b7b3fa9af3391c94b523fe3ad646b841c2da8a9279a6f7a78ea251a45d1">



          <div class="view-content">
          <div class="views-row">
```


```
<h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy">
```


```
<p> </p>
```


<a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list

<h4
class="menu__heading"><span tabindex="0"
class="no-link">Scams</h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
e27941b003886848c1725e33b3f63c9ae40653c26ad4874a7dfc80d8eb825320">

<li class="menu--item"><a href="/consumers/banking-online-account-
scams" hreflang="en">Banking and online account scams
<li class="menu--item"><a href="/scamsmart/binary-options-scams"
hreflang="en">Binary options scams
<li class="menu--item"><a href="/scamsmart/cryptoasset-investment-
scams" hreflang="en">Cryptoasset investment scams
<li class="menu--item"><a href="/scamsmart/how-avoid-investment-
scams" hreflang="en">How to avoid investment scams
<li class="menu--item"><a href="/scamsmart/how-avoid-pension-scams"
hreflang="en">How to avoid pension scams
<li class="menu--item"><a href="/consumers/loan-fee-fraud"
hreflang="en">Loan fee fraud
<li class="menu--item"><a href="/consumers/money-transfer-scams"
hreflang="en">Money transfer scams
<li class="menu--item"><a href="/scamsmart/online-trading-scams"
hreflang="en">Online trading scams
<li class="menu--item"><a href="/consumers/ppi-refund-scams"
hreflang="en">PPI refund scams
<li class="menu--item"><a href="/consumers/protect-yourself-scams"
hreflang="en">Protect yourself from scams

<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
36ce3bd624b220154bfae6cf10ed57fe78ac8d6ecfa9b169f49cdbfd4b0c9f73">

```
          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Know your
rights</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
66b2be33bedcf368f29d3c52b3feda0e69c282d3629807042bbf8cb5bdde06fd">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/consumers/check-if-firm-fca-
authorised" hreflang="en">Check if a firm is FCA authorised</a></li>
        <li class="menu--item"><a href="/consumers/deposit-savings-protection"
hreflang="en">Deposit and savings protection</a></li>
        <li class="menu--item"><a href="/consumers/how-brexit-could-affect-
you" hreflang="en">How Brexit could affect you</a></li>
        <li class="menu--item"><a href="/consumers/interest-rate-hedging-
products" hreflang="en">Interest rate hedging products (IRHP)</a></li>
        <li class="menu--item"><a href="/consumers/loans-credit"
hreflang="en">Loans and credit</a></li>
        <li class="menu--item"><a href="/consumers/mini-bonds"
hreflang="en">Mini-bonds</a></li>
        <li class="menu--item"><a href="/ppi-explained" hreflang="en">PPI:
payment protection insurance</a></li>
        <li class="menu--item"><a href="/consumers/unauthorised-payments-
account" hreflang="en">Unauthorised payments from your account</a></li>
        <li class="menu--item"><a href="/consumers/using-payment-service-
providers" hreflang="en">Using payment service providers</a></li>

  </ul>

</div>

     </div>
```

```
        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-84a9a17143cbe18b3863aee48fb6a1c959dc9a2b79bce7edec61473745073cb2">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a firm or individual is unauthorised</h3><div class="promo-block__image"></div><div class="promo-block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/consumers/unauthorised-firms-individuals">Check our Warning list</a></div></div>

            </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-12 col-sm-2 mega-menu__level-one-item">
                                            <a href="/news" class="dropdown-toggle mega-menu__level-one-link" data-drupal-link-system-path="node/11876">News</a>
                              <div class="megamenu__menu view view-megamenu-block view-id-megamenu_block view-display-id-megamenu_block_contextual dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><a href="/news" hreflang="en">News</a></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-8be1241ccee127bebea49f132f6087e3694b37030a7cf1625ae10ba5b54f35d6">



          <div class="view-content">
```

```
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/news/news-stories/news-stories"
hreflang="en">News stories</a></li>
          <li class="menu--item"><a href="/news/newsletters/newsletters"
hreflang="en">Newsletters</a></li>
          <li class="menu--item"><a href="/news/press-releases/press-releases"
hreflang="en">Press releases</a></li>
          <li class="menu--item"><a href="/news/speeches/speeches"
hreflang="en">Speeches</a></li>
          <li class="menu--item"><a href="/news/statements/statements"
hreflang="en">Statements</a></li>
          <li class="menu--item"><a href="/news/warnings/warnings"
hreflang="en">Warnings</a></li>

  </ul>

</div>

      </div>

          </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news/media-centre" hreflang="en">Media
centre</a></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
dd8c97ac14f7bb4d4585623ac282336cca381195f82c62f0f02fe0eba3a72ed5">



            <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/news/news-stories/media-library"
hreflang="en">Media library</a></li>

  </ul>

</div>

      </div>

          </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
8fc8b012887c217f8bbb3d1b305acd47a0a46ece41e7e0195331b4da92998844">
```

```
          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/events"
hreflang="en">Events</a></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
f845790fe7e9dfd42b071390968a0f7f2fc3c7ee7563fa3b14cfa62f6bedac7d">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/see-all-fca-events"
hreflang="en">See all FCA events</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
719b95ee0d529e86d143aa8da488c555405ea13d83fcbccf72c32bf109c0dcdc">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>
```

```
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/insight"
hreflang="en">Insight</a></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
6cc9838a2c8f5b2d3bb61dab63dbd40260f8e6724bd29a68907911477984704c">



            <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/news/news-stories/fca-home-
independent-opinion" hreflang="en">The FCA home for independent
opinion</a></li>

  </ul>

</div>

      </div>

          </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
0f3a150401b5153a73178e3f9c906acc57fca51dfff0bb99dda2ad2a7654c95e">



            <div class="view-content">
            <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

              </div>

          </div>
</div>

            <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
          </div>
        </div>
      </div>

          </div>

              </li>
                          <li class="last tb-megamenu-item level-1 mega dropdown col-
xs-12 col-sm-2 mega-menu__level-one-item">
```

```
                                        <a href="/publications" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/6011">Publications</a>
                                <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">
  <div class="view-content">
    <div class="container">
      <div class="row">
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?p_search_term=
%20&amp;category=policy%20and%20guidance%2Cpolicy%20and
%20guidance-policy%20statements%2Cpolicy%20and%20guidance-finalised
%20guidance%2Cpolicy%20and%20guidance-consultation%20papers%2Cpolicy
%20and%20guidance-guidance%20consultations%2Cpolicy%20and
%20guidance-feedback%20statements%2Cpolicy%20and%20guidance-
discussion%20papers%2Cpolicy%20and%20guidance-calls%20for%20input
%2Cpolicy%20and%20guidance-newsletters%2Cpolicy%20and%20guidance-
handbook&amp;sort_by=dmetaZ" hreflang="en">Policy and
guidance</a></h4>
           <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
category=corporate%20documents%2Ccorporate%20documents-annual
%20reports%2Ccorporate%20documents-business%20plans%2Ccorporate
%20documents-corporate%20documents%2Ccorporate%20documents-impact
%20assessments%2Ccorporate%20documents-memorandums%20of
%20understanding%2Ccorporate%20documents-correspondence%2Ccorporate
%20documents-foi%20releases%2Ccorporate%20documents-meeting
%20minutes&amp;start=1" hreflang="en">Corporate documents</a></h4>
           <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
p_search_term=&amp;category=notices%20and%20decisions-decision
%20notices%2Cnotices%20and%20decisions-libor%20notices%2Cnotices
%20and%20decisions-final%20notices%2Cnotices%20and%20decisions-warning
%20notices%2Cnotices%20and%20decisions-supervisory%20notices%2Cnotices
%20and%20decisions-cancellation%20notices%2Cnotices%20and%20decisions-
```

requirement%20notices%2Cnotices%20and%20decisions-temporary%20product
%20interventions%2Cnotices%20and%20decisions-undertakings%2Cnotices
%20and%20decisions-waivers%20and%20crr%20notices"
hreflang="en">Notices and decisions</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<h4
class="menu__heading">Data</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<h4
class="menu__heading"><a href="/publications/search-results?
category=research%20and%20data%2Cresearch%20and%20data-market
%20studies%2Cresearch%20and%20data-thematic%20reviews%2Cresearch
%20and%20data-multi-firm%20reviews%2Cresearch%20and%20data-occasional
%20papers%2Cresearch%20and%20data-research%2Cresearch%20and
%20data-data&start=1" hreflang="en">Research</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<h4
class="menu__heading"><a href="/publications/search-results?
start=1&category=forms" hreflang="en">Forms</h4>
<div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

<a tabindex="0" class="megamenu__close btn--close text-hide
hidden-xs js-megamenu-close">Close menu

```
      </div>
    </div>
  </div>
</div>

            </li>
        </ul>

</div>

  </nav>


              </div>
            </section>
          </div>
        </nav>
      </div>
    </div>

    </div>
  </div>
</header>

<!-- Breadcrumb -->
    <div class="container" role="banner" aria-labelledby="breadcrumb">
    <div id="breadcrumb" class="breadcrumb-wrapper">
      <ol class="breadcrumb">
                <li><a href="/">Home</a></li>
                <li><a href="/consumers">Consumers</a></li>
                <li class="active">How to claim compensation if a firm fails</li>
            </ol>
    </div>
  </div>



          <div role="main" class="main-container js-quickedit-main-content">


                                                <section>


                            <div class="highlighted">  <div class="region region-
highlighted">
    <div data-drupal-messages-fallback="" class="hidden"></div>

  </div>
</div>




  <a id="main-content"></a>
```

    <header data-history-node-id="5679" role="article" about="/consumers/claim-compensation-firm-fails" class="article-header col-xs-12 four-step-limit col-sm-9">

            <h1 class="page-header">

How to claim compensation if a firm fails

        </h1>

          First published:
          <time datetime="2016-04-18T19:18:00Z">18/04/2016</time>

          Last updated: 17/02/2022

      See all updates

          </header>

<article data-history-node-id="5679" about="/consumers/claim-compensation-firm-fails" class="article-header col-xs-12 four-step-limit col-sm-9 has-sidebar clearfix article-content--">

<section class="copy-highlighted component fca-colour--6c1d45">

If you are owed money by a financial firm that fails, you may be entitled to compensation. Find out what steps you should take to see whether you can make a claim.

</section>

<section class="copy-block default">

Every year we see financial services firms fail, including those we regulate.
In some cases, this will cause disruption, which could affect you in a number of ways, including:
financial loss
the loss of a service or advice provider
temporary loss of access to your money
 If you're a customer of a firm, find out what your next steps should be if that firm fails.
<h2>Firm failure </h2>
Firm failures are a normal part of business. Our role is not to stop firms failing, but we do aim for the failure to cause as little disruption as possible. We do this by making sure that firms have proper measures in place to keep your money safe.
If a firm fails and is unable to pay you the money it owes you, you may be able to make a claim to the Financial Services Compensation Scheme (FSCS).
The FSCS is the UK's financial compensation scheme. It protects customers of authorised financial services firms if they fail and can't pay claims made against them. It’s completely free to use and is funded by the financial services industry.
<h2>What to do if a firm fails</h2>
If a firm you're a customer of fails and owes you money, follow these 3 steps to make a claim.
Treat any unexpected calls, emails or text messages from firms or insolvency practitioners with caution. Don't assume they’re genuine, even if the person seems to know basic information about you. Find out how to protect yourself from scams.
<h3>Step 1: Contact the firm directly</h3>
Try to contact the firm or the insolvency practitioner to see if it can pay the money it owes you. An insolvency practitioner is someone who is licensed and has been appointed to act for an insolvent firm.
You may be able to find out if a firm is still trading by:
calling or writing to the firm
visiting the firm's website
checking <a
href="https://www.gov.uk/government/organisations/companies-house"

class="ext" data-extlink="" target="_blank" rel="noopener">Companies House
 If an authorised firm is still trading, but won't pay you the money it owes you, find out how to complain. You can check if a firm is authorised by using the Financial Services Register.
If a firm has stopped trading, you should still try to contact it as soon as possible to make a claim. The FSCS won't pay compensation if a firm is able to pay any claims made against it.
<h3>Step 2: Contact the FSCS</h3>
If a firm fails and owes you money, you may be able to claim compensation from the FSCS, depending on the firm and type of activity it does. It's a simple process, is free to use, and you can get help if you need it.
Remember, some firms and financial activities aren't covered (for example, high-cost short-term credit, money held with electronic money institutions, authorised payment institutions and small payment institutions).
You can check if you're eligible to make a claim by visiting the FSCS website.
FSCS: check if you are eligible
You could choose to use a claims management company (CMC), but you'll be charged for this service.
The FSCS covers eligible customers (including individuals, micro-enterprises, charities and small businesses) that are, or were, customers of certain authorised financial services firms that have been declared 'in default'. ‘In default’ means that a firm has failed and is unable to pay any claims made against it.
If a firm is not in default, but you believe that it should be, contact the FSCS to find out whether it's investigating the firm.
<h3>Step 3: Know your compensation limits</h3>
There are limits to the amount of compensation the FSCS can pay, depending on the type of activity you're claiming about. These limits apply to each person, per firm.
Compensation is only paid to cover financial loss. For investment claims, the compensation paid will try to return you to the financial position you would have been in had you not invested. The FSCS won't pay compensation for poor investment performance.
For full details, find out more about FSCS compensation limits.
If you've lost more money than the FSCS limit covers, you may receive extra payments from any money the firm has left. However, this may not cover all your loss. It will depend on how much money the firm had left when it failed and how that money is allocated.
<h3>If you owe money to a failed firm</h3>
The FSCS will pay compensation even if you owe money to a failed firm.
An exception to this is if your savings or current account is combined with your mortgage account and operates as a single overdraft. You will,

however, still be responsible for the debt, whether that's a loan, mortgage or credit card debt.
<h2>Using claims management companies (CMCs)</h2>
There are many companies that can help you claim compensation from the FSCS or make a complaint. These are usually known as claims management companies (CMCs).
You don't have to use a CMC to claim compensation from the FSCS. It's free to make a claim yourself. If you use a CMC, you will normally have to pay a fee.
If you're using or thinking about using a CMC, find out what to expect.
Remember, if you do make a claim through a CMC, you don't need to make the same claim separately to the FSCS.

</section>

<h3 class="page-revisions__title" tabindex="0">Page updates</h3>

17/02/2022:

Editorial amendment

10/08/2021:

Information changed

 Money Advice Service to MoneyHelper

21/07/2021:

Editorial amendment

 General page updates and format changes.

```
                    </div>

      <div class="page-feedback container">

<form class="webform-submission-form webform-submission-add-form webform-submission-page-feedback-form-form webform-submission-page-feedback-form-add-form webform-submission-page-feedback-form-node-5679-form webform-submission-page-feedback-form-node-5679-add-form js-webform-details-toggle webform-details-toggle webform-client-form webform-client-form-feedback-form fca-custom-form webform-conditional-processed" data-drupal-selector="webform-submission-page-feedback-form-node-5679-add-form" novalidate="novalidate" action="/consumers/claim-compensation-firm-fails#webform-submission-page-feedback-form-node-5679-add-form" method="post" id="webform-submission-page-feedback-form-node-5679-add-form" accept-charset="UTF-8" data-once="form-updated" data-drupal-form-fields="edit-radios-yes,edit-radios-no,edit-what-can-we-do-to-improve-pages-like-this-,edit-what-did-you-find-helpful-,edit-actions-submit,edit-url-hp">

  <div id="edit-processed-text" class="form-item js-form-item form-type-processed-text js-form-type-processed-text form-item- js-form-item- form-no-label form-group">


  <h3>Was this page helpful?</h3>




  </div>
<fieldset data-drupal-selector="edit-radios" class="radios--wrapper fieldgroup form-composite webform-composite-hidden-title js-webform-type-radios webform-type-radios js-form-item form-item js-form-wrapper form-wrapper" id="edit-radios--wrapper" role="radiogroup" aria-labelledby="edit-radios--wrapper-legend">
      <legend id="edit-radios--wrapper-legend">
    <span class="visually-hidden fieldset-legend">radios</span>
  </legend>
  <div class="fieldset-wrapper">
                <div id="edit-radios" class="js-webform-radios webform-options-display-side-by-side"><div class="form-item js-form-item form-type-radio js-form-type-radio form-item-radios js-form-item-radios radio">




      <label for="edit-radios-yes" class="control-label option"><input data-drupal-selector="edit-radios-yes" class="form-radio" type="radio" id="edit-radios-yes" name="radios" value="Yes"><span class="fca-custom-label">Yes
</span></label>


  </div>
```

<label for="edit-radios-no" class="control-label option"><input data-drupal-selector="edit-radios-no" class="form-radio" type="radio" id="edit-radios-no" name="radios" value="No">No
</label>

</fieldset>
<div class="js-webform-states-hidden form-item js-form-item form-type-textarea js-form-type-textarea form-item-what-can-we-do-to-improve-pages-like-this- js-form-item-what-can-we-do-to-improve-pages-like-this- form-group" style="display: none;">
<label for="edit-what-can-we-do-to-improve-pages-like-this-" class="control-label">What can we do to improve pages like this? </label>

<textarea data-drupal-selector="edit-what-can-we-do-to-improve-pages-like-this-" class="form-textarea form-control resize-vertical" data-drupal-states="{"visible":{".webform-submission-page-feedback-form-node-5679-add-form :input[name=\u0022radios\u0022]":{"value":"No"}}}" id="edit-what-can-we-do-to-improve-pages-like-this-" name="what_can_we_do_to_improve_pages_like_this_" rows="5" cols="60"></textarea>

<div class="js-webform-states-hidden form-item js-form-item form-type-textarea js-form-type-textarea form-item-what-did-you-find-helpful- js-form-item-what-did-you-find-helpful- form-group" style="display: none;">
<label for="edit-what-did-you-find-helpful-" class="control-label">What did you find helpful?</label>

<textarea data-drupal-selector="edit-what-did-you-find-helpful-" class="form-textarea form-control resize-vertical" data-drupal-states="{"visible":{".webform-submission-page-feedback-form-node-5679-add-form :input[name=\u0022radios\u0022]":{"value":"Yes"}}}" id="edit-what-did-you-find-helpful-" name="what_did_you_find_helpful_" rows="5" cols="60"></textarea>

```
  </div>
<input data-drupal-selector="edit-page-title" type="hidden" name="page_title"
value="How to claim compensation if a firm fails"><input data-drupal-
selector="edit-page-url" type="hidden" name="page_url"
value="https://www.fca.org.uk/consumers/claim-compensation-firm-fails
        "><div data-drupal-selector="edit-actions" class="form-actions webform-
actions clearfix fca-form-submit form-group js-form-wrapper form-wrapper"
id="edit-actions"><button class="webform-button--submit button button--
primary js-form-submit form-submit btn-primary btn" data-drupal-selector="edit-
actions-submit" type="submit" id="edit-actions-submit" name="op"
value="Submit Feedback">Submit Feedback</button>
</div>
<input autocomplete="off" data-drupal-selector="form-
kswrf3grqaj11g2rteisnceu6d9edvpif3nye1scgyk" type="hidden"
name="form_build_id" value="form-
kswrf3GRQAj11G2rtEiSnCEU6d9eDvPiF3NyE1Scgyk"><input data-drupal-
selector="edit-webform-submission-page-feedback-form-node-5679-add-form"
type="hidden" name="form_id"
value="webform_submission_page_feedback_form_node_5679_add_form"><div
class="url_hp-textfield form-group js-form-wrapper form-wrapper"
style="display: none !important;"><div class="form-item js-form-item form-
type-textfield js-form-type-textfield form-item-url-hp js-form-item-url-hp form-
group">
    <label for="edit-url-hp" class="control-label">Leave this field blank</label>


  <input autocomplete="off" data-drupal-selector="edit-url-hp" class="form-text
form-control" type="text" id="edit-url-hp" name="url_hp" value="" size="20"
maxlength="128">



  </div>
</div>



</form>
          </div>
    </div></article>


<div class="article-sidebar col-xs-12 col-sm-3 article-sidebar--consumers article-
sidebar--">
  <div class="rhn article-sidebar__sticky" id="rhn">
        <div class="header__social-links action-links">
      <div class="row">
        <div class="col-xs-12 col-md-4 col-lg-6 header__social-links--left
header__social-links--left--mail">
```

```
          <a id="printPageBtn" title="Print Page" aria-label="Print Page"
href="/consumers/claim-compensation-firm-fails/printable/print" target="_blank"
class="header__print-page print-ignore">Print Page</a>
        </div>
        <div class="col-xs-12 col-md-8 col-lg-6 header__social-links--left">
          <div class="links list-inline article-actions-list">
                                    <div class="service-links-linkedin article-action">
                <a href="https://www.linkedin.com/shareArticle?
mini=true&amp;url=https%3A//www.fca.org.uk/consumers/claim-compensation-
firm-fails&amp;title=How%20to%20claim%20compensation%20if%20a%20firm
%20fails&amp;summary=&amp;source=FCA" title="Publish this post to
LinkedIn" aria-label="Publish this post to LinkedIn" class="service-links-linkedin
sprites service-links w16 print-ignore" rel="nofollow" target="_blank">
                  <span class="sr-only">Linkedin</span>
                </a>
              </div>
                                                <div class="service-links-twitter article-
action">
                <a
href="https://twitter.com/share?url=https%3A//www.fca.org.uk/consumers/claim-
compensation-firm-fails&amp;text=How%20to%20claim%20compensation%20if
%20a%20firm%20fails&amp;summary=&amp;source=FCA" title="Share this on
Twitter" aria-label="Share this on Twitter" class="service-links-twitter sprites
service-links w16 print-ignore" rel="nofollow" target="_blank">
                  <span class="sr-only">Twitter</span>
                </a>
              </div>
                                              <div class="email_share last article-
action">
              <a href="mailto:?Subject=How%20to%20claim%20compensation
%20if%20a%20firm%20fails%20at%20FCA&amp;Body=I%20saw%20this%20on
%20the%20FCA%20website%20and%20thought%20you%20might%20be
%20interested%20https%3A//www.fca.org.uk/consumers/claim-compensation-
firm-fails" title="Share with Email" aria-label="Share with Email"
class="print_mail print-ignore" rel="nofollow"></a>
            </div>

</div>
          <span class="header__social-share-txt" aria-hidden="true">
          Share page
        </span>
        </div>
      </div>
    </div>



        <div class="rhn__header">
      <h3 class="h5">
        <a class="rhn__header--collapse related-content__title rhn__header--title"
role="button" data-toggle="collapse" href="#relatedContentCollapse" aria-
expanded="false" aria-controls="relatedContentCollapse">
                                                More information
```

```
        </a>
      </h3>
    </div>
    <div class="rhn__items rhn__items--linked collapse in"
id="relatedContentCollapse" aria-expanded="false" role="tabpanel">
                                                <div class="related-content__item
rhn__item first">
   <a href="/consumers/how-complain">How to complain</a>
  </div>
                                            <div class="related-content__item
rhn__item">
   <a href="/consumers/report-scam-us">Report a scam to us</a>
  </div>
                                            <div class="related-content__item
rhn__item">
   <a href="https://register.fca.org.uk/s/">Financial Services Register</a>
  </div>
                                            <div class="related-content__item
rhn__item">
   <a href="/consumers/financial-impact-rising-cost-living">Dealing with
financial difficulties during coronavirus</a>
  </div>
                                            <div class="related-content__item rhn__item
last">
   <a href="/consumers/account-information-and-payment-initiation-
services">Account information and payment initiation services</a>
  </div>

      <div class="rhn__hr" aria-hidden="true"></div>
    </div>


        <div class="rhn__header">
      <h3 class="h5">
        <a class="rhn__header--collapse useful-resources__title rhn__header--title"
role="button" data-toggle="collapse" href="#usefulResourcesCollapse" aria-
expanded="false" aria-controls="usefulResourcesCollapse">
                                                Other organisations

        </a>
      </h3>
    </div>
    <div class="rhn__items rhn__items--linked collapse in"
id="usefulResourcesCollapse" aria-expanded="false" role="tabpanel">
                                                <div class="related-content__item
rhn__item first">
   <a href="http://www.fscs.org.uk/" class="ext" data-extlink=""
target="_blank" rel="noopener">Financial Services Compensation Scheme
(FSCS)<span class="ext"></span></a>
  </div>
                                            <div class="related-content__item
rhn__item">
```

```
    <a href="http://www.financial-ombudsman.org.uk/" class="ext" data-extlink="" target="_blank" rel="noopener">Financial Ombudsman Service<span class="ext"></span></a>
  </div>
                                        <div class="related-content__item rhn__item">
    <a href="http://www.companieshouse.gov.uk/" class="ext" data-extlink="" target="_blank" rel="noopener">Companies House<span class="ext"></span></a>
  </div>
                                        <div class="related-content__item rhn__item last">
    <a href="https://www.moneyhelper.org.uk/en" class="ext" data-extlink="" target="_blank" rel="noopener">MoneyHelper<span class="ext"></span></a>
  </div>

        <div class="rhn__hr" aria-hidden="true"></div>
      </div>



      </div>
</div>
      </div>
</div>


  </div>

                  </section>

                                        </div>

      <footer class="footer">
      <div class="footer-main">
        <div class="container">
          <div class="row">
            <div class="region region-footer">



  <section id="block-menu-menu-onsite-links" class="block block-menu clearfix footer-main__column footer-main__column--no-title">


  <ul class="menu nav">
        <li class="leaf">
      <a href="/accessibility">Accessibility</a>
    </li>
        <li class="leaf">
      <a href="/about/complain-about-regulators">Complain about us</a>
    </li>
        <li class="leaf">
      <a href="/legal">Copyright notice</a>
```

```
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility">Corporate responsibility</a>
    </li>
        <li class="leaf">
      <a href="/about/cymraeg">Cymraeg</a>
    </li>
        <li class="leaf">
      <a href="/freedom-information">Freedom of information</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility#modern_slavery">Modern Slavery
and Human Trafficking Statement</a>
    </li>
        <li class="leaf">
      <a href="/privacy">Privacy</a>
    </li>
        <li class="leaf">
      <a href="/sitemap">Sitemap</a>
    </li>
        <li class="leaf">
      <a href="/translated-pages">Translated languages</a>
    </li>
      </ul>
</section>



  <section id="block-menu-menu-social" class="block block-menu contextual-
links-region clearfix footer-main__column footer-main__column--social">

      <h3 class="block block-menu contextual-links-region footer-main__menu-
title">Social</h3>

  <ul class="menu nav">
          <li class="leaf social-footer-links__item social-footer-links__item--
linkedin">
                  <a href="https://www.linkedin.com/company/financial-conduct-
authority" aria-label="LinkedIn" title="Publish this post to LinkedIn"
class="linkedin ext" target="_blank" rel="noopener noreferrer" data-extlink="">
            <span class="visually-hidden">LinkedIn</span>
            <span class="social-footer-links__item__icon"></span>
          <span class="ext"></span></a>
              </li>
          <li class="leaf social-footer-links__item social-footer-links__item--rss
feed">
                  <a href="/news/rss.xml" aria-label="RSS Feed" title="Subscribe to
our RSS feed" class="rss feed" target="_blank" rel="noopener noreferrer">
            <span class="visually-hidden">RSS Feed</span>
            <span class="social-footer-links__item__icon"></span>
          </a>
              </li>
          <li class="leaf social-footer-links__item social-footer-links__item--twitter">
```

```
                <a href="https://twitter.com/thefca" aria-label="Twitter" title="Share
this on Twitter" class="twitter ext" target="_blank" rel="noopener noreferrer"
data-extlink="">
          <span class="visually-hidden">Twitter</span>
          <span class="social-footer-links__item__icon"></span>
         <span class="ext"></span></a>
            </li>
     </ul>

</section>




  <section id="block-menu-menu-systems" class="block block-menu clearfix
footer-main__column">

     <h3 id="footerSystemsList" class="block block-menu footer-main__menu-
title">
     <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerSystems" aria-expanded="false" aria-
controls="footerSystems">Registers and Systems</a>
     <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerSystems" class="collapse" aria-hidden="true">
    <ul class="menu nav">
          <li class="leaf">
       <a href="/firms/mutuals-public-register"> Mutuals Public Register</a>
     </li>
          <li class="leaf">
       <a href="/firms/connect">Connect</a>
     </li>
          <li class="leaf">
       <a href="/about/handbook">FCA Handbook</a>
     </li>
          <li class="leaf">
       <a href="/firms/financial-services-register">Financial Services
Register</a>
     </li>
          <li class="leaf">
       <a href="/firms/regdata">RegData</a>
     </li>
        </ul>
  </div>

</section>




  <section id="block-menu-menu-careers" class="block block-menu clearfix
footer-main__column">
     <h3 id="carrersList" class="block block-menu footer-main__menu-title">
```

```
    <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerCareers" aria-expanded="false" aria-
controls="footerCareers">Careers</a>
    <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerCareers" class="collapse" aria-hidden="true">
    <ul class="menu nav">
            <li class="leaf">
          <a href="/careers">Careers home</a>
        </li>
            <li class="leaf">
          <a href="/careers/early-careers">Early careers</a>
        </li>
            <li class="leaf">
          <a href="/careers/experienced-professionals">Experienced
professionals</a>
        </li>
            <li class="leaf">
          <a href="/careers/search-jobs-apply">Search jobs and apply</a>
        </li>
          </ul>
  </div>
</section>



<section id="block-block-1" class="block block-block clearfix footer-
main__column">
      <h3 id="contactInfo" class="block block-block footer-main__menu-title">
      <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerContact" aria-expanded="false" aria-
controls="footerContact">Contact</a>
      <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerContact" class="footer-main__content-wrapper collapse" aria-
hidden="true">
                                                <p>FCA Head Office</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p><a class="btn btn-primary" href="/contact">Contact us</a></p>


  </div>
</section>

  </div>

          </div>
          <div class="footer__plain-text-logo">
                    <a href="https://www.clearest.co.uk/gold-standard" title="Clear
English Gold Standard Award Logo" class="" target="_blank" rel="noopener">
```

```
            <span class="visually-hidden">Plain Language Commission Gold
Award</span>
            <img class="plain-text-logo__img"
src="/themes/custom/fca/images/PLC_CES_GOLD.png" alt="Clear English Gold
Standard Award Logo">
          </a>
        </div>
      </div>
    </div>
    <div class="footer-bottom">
      <div class="container">
        <div class="row">
          <div class="col-xs-8 col-sm-4 footer-bottom__column">
            <p class="footer-bottom__copyright">Copyright © 2022 FCA. All rights
reserved.</p>
          </div>
          <div class="col-xs-4 col-sm-4 footer-bottom__column">
            <div class="footer-bottom__back-to-top">
              <a href="#">
                <span class="glyphicon glyphicon-menu-up"
aria-hidden="true"></span>
                <p>Back to top</p>
              </a>
            </div>
          </div>
          <div class="col-xs-12 col-sm-4 footer-bottom__column">
            <p class="footer-bottom__company-number">Company no.
01920623</p>
          </div>
        </div>
      </div>
    </div>
  </footer>

 </div>


<script type="application/json" data-drupal-selector="drupal-settings-
json">{"path":
{"baseUrl":"\/","scriptPath":null,"pathPrefix":"","currentPath":"node\/
5679","currentPathIsAdmin":false,"isFront":false,"currentLanguage":"en"},"plural
Delimiter":"\u0003","suppressDeprecationErrors":true,"multiselect":
{"widths":250},"selection_sharer":{"jquery_selectors":[".node-publication-
longform div",".node-publication-longform h1",".node-publication-longform
h2",".node-publication-longform h3",".node-publication-longform h4",".node-
publication-longform h5",".node-publication-longform h6",".node-publication-
longform p"]},"data":{"extlink":
{"extTarget":true,"extTargetNoOverride":false,"extNofollow":false,"extNoreferrer
":false,"extFollowNoOverride":false,"extClass":"ext","extLabel":"(link is
external)","extImgClass":false,"extSubdomains":false,"extExclude":"(fca\\.org\\.u
k)|(fsa\\.gov\\.uk)|
(fcatest\\.org\\.uk)","extInclude":"","extCssExclude":"","extCssExplicit":"","extAler
t":false,"extAlertText":"This link will take you to an external web site. We are not
responsible for their content.","mailtoClass":"0","mailtoLabel":"(link sends
```

email)","extUseFontAwesome":false,"extIconPlacement":"append","extFaLinkCla
sses":"fa fa-external-link","extFaMailtoClasses":"fa fa-envelope-
o","whitelistedDomains":null}},"bootstrap":
{"forms_has_error_value_toggle":1,"modal_animation":1,"modal_backdrop":"true
","modal_focus_input":1,"modal_keyboard":1,"modal_select_text":1,"modal_show
":1,"modal_size":"","popover_enabled":1,"popover_animation":1,"popover_auto_c
lose":1,"popover_container":"body","popover_content":"","popover_delay":"0","p
opover_html":0,"popover_placement":"right","popover_selector":"","popover_title
":"","popover_trigger":"click"},"ajaxTrustedUrl":
{"form_action_p_pvdeGsVG5zNF_XLGPTvYSKCf43t8qZYSwcfZl2uzM#webform-
submission-page-feedback-form-node-5679-add-
form":true,"form_action_p_pvdeGsVG5zNF_XLGPTvYSKCf43t8qZYSwcfZl2uzM":tru
e},"fcaFunnelback":{"funnelbackCollection":"fca-push-
prod"},"disable_all_popups":1,"global_popup":
{"popup_global_enabled":1,"popup_global_title":"Global popup banner
test","popup_global_text":"\u003Cp\u003Etest content\u0026nbsp;test content\
u0026nbsp;test content\u0026nbsp;test content\u0026nbsp;test content\
u0026nbsp;test content\u0026nbsp;test content.\u003C\/p\u003E\r\
n","popup_config_button":"Continue"},"eu_cookie_compliance":
{"cookie_policy_version":"1.0.0","popup_enabled":true,"popup_agreed_enabled":
false,"popup_hide_agreed":true,"popup_clicking_confirmation":false,"popup_scrol
ling_confirmation":false,"popup_html_info":"\u003Cdiv role=\u0022banner\u0022
class=\u0022eu-cookie-compliance-banner eu-cookie-compliance-banner-info
eu-cookie-compliance-banner--categories\u0022\u003E\n \u003Cdiv class=\
u0022popup-content info\u0022\u003E\n   \u003Cdiv class=\u0022popup-text\
u0022\u003E\n   \u003Cp\u003EWe use cookies to improve your online
experience. Some cookies are necessary to make the site work. We\u2019d like
to set additional cookies to understand how the website is used. These are
optional. All cookie data is anonymised. View \u003Ca data-entity-substitution=\
u0022canonical\u0022 data-entity-type=\u0022node\u0022 data-entity-uuid=\
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of the FCA.org.uk web site\u003C\/div\u003E\n \u003C\/li\u003E\n
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u003C\/div\u003E\n\n \u003Cdiv class=\u0022eu-cookie-compliance-
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of the FCA.org.uk web site\u003C\/div\u003E\n \u003C\/li\u003E\n
\u003Cli class=\u0022eu-cookie-compliance-category\u0022\u003E\n \
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category-tracking_ad\u0022\u003ENon-functional\u003C\/label\u003E\n \
u003C\/div\u003E\n\n \u003Cdiv class=\u0022eu-cookie-compliance-
category-description\u0022\u003EAccept analytics and campaign advertising
cookies\u003C\/div\u003E\n \u003C\/li\u003E\n \u003C\/ul\
u003E\n \u003Cdiv class=\u0022eu-cookie-compliance-category-fca-custom\
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agree\u0022\u003EAccept additional cookies\u003C\/button\u003E\n \
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u003EReject additional cookies\u003C\/button\u003E\n \u003C\/div\u003E\n
\u003C\/div\u003E\n\u003C\/div\
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u0022 class=\u0022eu-cookie-compliance-message\u0022\u003E\n \
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u003C\/h2\u003E\n\u003Cp\u003EYou have given your consent for us to set
cookies.\u003C\/p\u003E\n\n \u003C\/div\u003E\n \u003Cdiv id=\
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u003E\n \u003Cbutton type=\u0022button\u0022 class=\u0022eu-cookie-
withdraw-button\u0022\u003EWithdraw consent\u003C\/button\u003E\n \

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bf6954f55fb66d243bb1c"}}</script>
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s"></script>
<script src="//code.jquery.com/ui/1.11.4/jquery-ui.min.js"></script>
<script src="/sites/default/files/js/js_-
Gx2rVcOCivCECXmqm9sHD9FL1uAoun40wkOHp-m66w.js"></script>
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src="/modules/contrib/eu_cookie_compliance/js/eu_cookie_compliance.js?v=1.9"
defer=""></script>
<script
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4iAI.js"></script>

<script type="text/javascript">window.NREUM||
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data.net","licenseKey":"ea2a3c61cd","applicationID":"899848932","transactionN
ame":"Z1QAYRNVCEoDAEYLV14eI1YVXQlXTSdAF0hRXT5bDlADZSEMXBZKX10OU
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style="position:absolute;">
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target="_blank">Tweet <a class="action facebook" href=""
title="Share this selection on Facebook" target="_blank">Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-
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selectionSharerPopunder">
<label>Share this selection</label> <a class="action tweet"
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<a class="action facebook" href="" title="Share this selection on Facebook"
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title="Share this selection on LinkedIn" target="_blank">LinkedIn
<a class="action email" href="" title="Share this selection by email"
target="_blank"><svg width="20" height="20"><path stroke="%23FFF"
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30m22,0 30,30"></path></svg> <div
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title="Share this selection on LinkedIn" target="_blank">LinkedIn
<a class="action email" href="" title="Share this selection by email"
target="_blank"><svg width="20" height="20"><path stroke="%23FFF"
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30m22,0 30,30"></path></svg> <div
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<a class="action linkedin" href="" title="Share this selection on LinkedIn"
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title="Share this selection by email" target="_blank"><svg width="20"
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target="_blank">Facebook <a class="action linkedin" href=""
title="Share this selection on LinkedIn" target="_blank">LinkedIn
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target="_blank"><svg width="20" height="20"><path stroke="%23FFF"

stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
   Tweet Facebook
LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
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Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
   Tweet Facebook
LinkedIn
stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
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Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
   Tweet Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"

target="_blank">LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn ><svg width="20" height="20">><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30">></path></svg>   Tweet Facebook LinkedIn ><svg width="20" height="20">><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30">></path></svg>   >>   <label>Share this selection</label> Tweet Facebook LinkedIn ><svg width="20" height="20">><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30">></path></svg>   Tweet Facebook LinkedIn ><svg width="20" height="20">><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30">></path></svg>   >>   <label>Share this selection</label> Tweet Facebook LinkedIn ><svg width="20" height="20">><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30">></path></svg>   >> >

<label>Share this selection</label> Tweet Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg> <ul class="ui-autocomplete ui-front ui-menu ui-widget ui-widget-content" id="ui-id-1" tabindex="0" style="display: none;">
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m=r.prototype={createTracer:function(t,e){var
n={},r=this,i="function"==typeof e;return o(v+"tracer",
[u.now(),t,n],r),function(){if(f.emit((i?"":"no-")+"fn-start",
[u.now(),r,i],n),i)try{return e.apply(this,arguments)}catch(t){throw f.emit("fn-
err",[arguments,this,t],n),t}finally{f.emit("fn-end",
[u.now()],n)}}}};a("actionText,setName,setAttribute,save,ignore,onEnd,getCont
ext,end,get".split(","),function(t,e)
{m[e]=i(v,e)}),newrelic.noticeError=function(t,e){"string"==typeof t&&(t=new
Error(t)),s.recordSupportability("API/noticeError/called"),o("err",[t,u.now(),!
1,e])}},{}],2:[function(t,e,n){function r(t){if(NREUM.init){for(var
e=NREUM.init,n=t.split(".",r=0;r<n.length-1;r++)if(e=e[n[r]],"object"!=typeof
e)return;return e=e[n[n.length-1]]}}e.exports={getConfiguration:r}},{}],3:
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0,capture:!!t}:!!t}},{}],4:[function(t,e,n){function r(t,e){var n=[a,t,
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{name:t},e];return o("storeEventMetrics",n,null,"api"),n}var
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Math.round(performance.now()):(o=Math.max((new Date).getTime(),o))-
a}function i(){return o}var o=(new
Date).getTime(),a=o,c=t(11);e.exports=r,e.exports.offset=a,e.exports.getLastTi
mestamp=i},{}],6:[function(t,e,n){function r(t,e){var
n=t.getEntries();n.forEach(function(t){"first-paint"===t.name?l("timing",
["fp",Math.floor(t.startTime)]):"first-contentful-paint"===t.name&&l("timing",
["fcp",Math.floor(t.startTime)])})}function i(t,e){var
n=t.getEntries();if(n.length>0){var r=n[n.length-
1];if(u&&u<r.startTime)return;var i=[r],o=a({});o&&i.push(o),l("lcp",i)}}function
o(t){t.getEntries().forEach(function(t){t.hadRecentInput||l("cls",[t])})}function
a(t){var e=navigator.connection||navigator.mozConnection||
navigator.webkitConnection;if(e)return e.type&&(t["net-
type"]=e.type),e.effectiveType&&(t["net-etype"]=e.effectiveType),e.rtt&&(t["net-
rtt"]=e.rtt),e.downlink&&(t["net-dlink"]=e.downlink),t}function c(t){if(t
instanceof y&&!w){var
e=Math.round(t.timeStamp),n={type:t.type};a(n),e<=v.now()?n.fid=v.now()-
e:e>v.offset&&e<=Date.now()?(e-=v.offset,n.fid=v.now()-e):e=v.now(),w=!
0,l("timing",["fi",e,n])}}function f(t){"hidden"===t&&(u=v.now(),l("pageHide",
[u]))}if(!("init"in NREUM&&"page_view_timing"in NREUM.init&&"enabled"in
NREUM.init.page_view_timing&&NREUM.init.page_view_timing.enabled===!1))
{var
u,s,d,p,l=t("handle"),v=t("loader"),m=t(8),g=t(3),y=NREUM.o.EV;if("Performanc
eObserver"in window&&"function"==typeof window.PerformanceObserver)
{s=new PerformanceObserver(r);try{s.observe({entryTypes:["paint"]})}catch(h)
{}d=new PerformanceObserver(i);try{d.observe({entryTypes:["largest-
contentful-paint"]})}catch(h){}p=new
PerformanceObserver(o);try{p.observe({type:"layout-shift",buffered:!
0})}catch(h){}}if("addEventListener"in document){var w=!
1,b=["click","keydown","mousedown","pointerdown","touchstart"];b.forEach(func
tion(t){document.addEventListener(t,c,g(!1))})}m(f)}},{}],7:[function(t,e,n)
{function r(t,e){if(!i)return!1;if(t!==i)return!1;if(!e)return!0;if(!o)return!1;for(var
n=o.split(".),r=e.split(".),a=0;a<r.length;a++)if(r[a]!==n[a])return!1;return!

0}var i=null,o=null,a=/Version\/(\S+)\s+Safari/;if(navigator.userAgent){var
c=navigator.userAgent,f=c.match(a);f&&c.indexOf("Chrome")===-
1&&c.indexOf("Chromium")===-
1&&(i="Safari",o=f[1])}e.exports={agent:i,version:o,match:r}},{}],8:
[function(t,e,n){function r(t){function e(){t(c&&document[c]?
document[c]:document[o]?"hidden":"visible")}"addEventListener"in
document&&a&&document.addEventListener(a,e,i(!1))}var
i=t(3);e.exports=r;var o,a,c;"undefined"!=typeof document.hidden?
(o="hidden",a="visibilitychange",c="visibilityState"):"undefined"!=typeof
document.msHidden?(o="msHidden",a="msvisibilitychange"):"undefined"!
=typeof
document.webkitHidden&&(o="webkitHidden",a="webkitvisibilitychange",c="we
bkitVisibilityState")},{}],9:[function(t,e,n){function r(t,e){var n=[],r="",o=0;for(r
in t)i.call(t,r)&&(n[o]=e(r,t[r]),o+=1);return n}var
i=Object.prototype.hasOwnProperty;e.exports=r},{}],10:[function(t,e,n)
{function r(t,e,n){e||(e=0),"undefined"==typeof n&&(n=t?t.length:0);for(var r=-
1,i=n-e||0,o=Array(i<0?0:i);++r<i;)o[r]=t[e+r];return o}e.exports=r},{}],11:
[function(t,e,n){e.exports={exists:"undefined"!=typeof
window.performance&&window.performance.timing&&"undefined"!=typeof
window.performance.timing.navigationStart}},{}],ee:[function(t,e,n){function r()
{}function i(t){function e(t){return t&&t instanceof r?t:t?u(t,f,a):a()}function
n(n,r,i,o,a){if(a!==!1&&(a=!0),!l.aborted||o){t&&a&&t(n,r,i);for(var
c=e(i),f=m(n),u=f.length,s=0;s<u;s++)f[s].apply(c,r);var p=d[w[n]];return
p&&p.push([b,n,r,c]),c}}function o(t,e){h[t]=m(t).concat(e)}function v(t,e){var
n=h[t];if(n)for(var r=0;r<n.length;r++)n[r]===e&&n.splice(r,1)}function m(t)
{return h[t]||[]}function g(t){return p[t]=p[t]||i(n)}function y(t,e){l.aborted||
s(t,function(t,n){e=e||"feature",w[n]=e,e in d||(d[e]=[])})}var
h={},w={},b={on:o,addEventListener:o,removeEventListener:v,emit:n,get:g,list
eners:m,context:e,buffer:y,abort:c,aborted:!1};return b}function o(t){return
u(t,f,a)}function a(){return new r}function c(){(d.api||d.feature)&&(l.aborted=!
0,d=l.backlog={})}var
f="nr@context",u=t("gos"),s=t(9),d={},p={},l=e.exports=i();e.exports.getOrSe
tContext=o,l.backlog=d},{}],gos:[function(t,e,n){function r(t,e,n)
{if(i.call(t,e))return t[e];var
r=n();if(Object.defineProperty&&Object.keys)try{return
Object.defineProperty(t,e,{value:r,writable:!0,enumerable:!1}),r}catch(o)
{}return t[e]=r,r}var i=Object.prototype.hasOwnProperty;e.exports=r},
{}],handle:[function(t,e,n){function r(t,e,n,r){i.buffer([t],r),i.emit(t,e,n)}var
i=t("ee").get("handle");e.exports=r,r.ee=i},{}],id:[function(t,e,n){function r(t)
{var e=typeof t;return!t||"object"!==e&&"function"!==e?-1:t===window?
0:a(t,o,function(){return i++})}var i=1,o="nr@id",a=t("gos");e.exports=r},
{}],loader:[function(t,e,n){function r(){if(!M++){var
t=T.info=NREUM.info,e=m.getElementsByTagName("script")
[0];if(setTimeout(u.abort,3e4),!(t&&t.licenseKey&&t.applicationID&&e))return
u.abort();f(x,function(e,n){t[e]||(t[e]=n)});var n=a();c("mark",
["onload",n+T.offset],null,"api"),c("timing",["load",n]);var
r=m.createElement("script");0===t.agent.indexOf("http://")||
0===t.agent.indexOf("https://")?
r.src=t.agent:r.src=l+"://"+t.agent,e.parentNode.insertBefore(r,e)}}function i()
{"complete"===m.readyState&&o()}function o(){c("mark",["domContent",a()
+T.offset],null,"api")}var
a=t(5),c=t("handle"),f=t(9),u=t("ee"),s=t(7),d=t(2),p=t(3),l=d.getConfiguration(
"ssl")===!
1?"http":"https",v=window,m=v.document,g="addEventListener",y="attachEven

t",h=v.XMLHttpRequest,w=h&&h.prototype,b=!
1;NREUM.o={ST:setTimeout,SI:v.setImmediate,CT:clearTimeout,XHR:h,REQ:v.Re
quest,EV:v.Event,PR:v.Promise,MO:v.MutationObserver};var
E=""+location,x={beacon:"bam.nr-data.net",errorBeacon:"bam.nr-
data.net",agent:"js-agent.newrelic.com/nr-1216.min.js"},O=h&&w&&w[g]&&!/
CriOS/.test(navigator.userAgent),T=e.exports={offset:a.getLastTimestamp(),now
:a,origin:E,features:{},xhrWrappable:O,userAgent:s,disabled:b};if(!b)
{t(1),t(6),m[g]?(m[g]("DOMContentLoaded",o,p(!1)),v[g]("load",r,p(!1))):(m[y]
("onreadystatechange",i),v[y]("onload",r)),c("mark",
["firstbyte",a.getLastTimestamp()],null,"api");var M=0}},{}],"wrap-function":
[function(t,e,n){function r(t,e){function n(e,n,r,f,u){function nrWrapper(){var
o,a,s,p;try{a=this,o=d(arguments),s="function"==typeof r?r(o,a):r||{}}catch(l)
{i([l,"",[o,a,f],s],t)}c(n+"start",[o,a,f],s,u);try{return p=e.apply(a,o)}catch(v)
{throw c(n+"err",[o,a,v],s,u),v}finally{c(n+"end",[o,a,p],s,u)}}return a(e)?e:(n||
(n=""),nrWrapper[p]=e,o(e,nrWrapper,t),nrWrapper)}function r(t,e,r,i,o){r||
(r="");var c,f,u,s="-"===r.charAt(0);for(u=0;u<e.length;u++)f=e[u],c=t[f],a(c)||
(t[f]=n(c,s?f+r:r,i,f,o))}function c(n,r,o,a){if(!v||e){var c=v;v=!
0;try{t.emit(n,r,o,e,a)}catch(f){i([f,n,r,o],t)}v=c}}return t||
(t=s),n.inPlace=r,n.flag=p,n}function i(t,e){e||(e=s);try{e.emit("internal-
error",t)}catch(n){}}function o(t,e,n)
{if(Object.defineProperty&&Object.keys)try{var r=Object.keys(t);return
r.forEach(function(n){Object.defineProperty(e,n,{get:function(){return
t[n]},set:function(e){return t[n]=e,e}})}),e}catch(o){i([o],n)}for(var a in
t)l.call(t,a)&&(e[a]=t[a]);return e}function a(t){return!(t&&t instanceof
Function&&t.apply&&!t[p])}function c(t,e){var n=e(t);return
n[p]=t,o(t,n,s),n}function f(t,e,n){var r=t[e];t[e]=c(r,n)}function u(){for(var
t=arguments.length,e=new Array(t),n=0;n<t;++n)e[n]=arguments[n];return
e}var
s=t("ee"),d=t(10),p="nr@original",l=Object.prototype.hasOwnProperty,v=!
1;e.exports=r,e.exports.wrapFunction=c,e.exports.wrapInPlace=f,e.exports.args
ToArray=u},{}]},{},["loader"]);</script>

<meta property="og:description" content="Find out the difference between clear and misleading financial advertising, and what to do when you think a financial advert is unclear.">
<meta property="og:updated_time" content="2021-09-07T16:44:35+01:00">
<meta property="article:published_time" content="2016-03-17T14:17:53+00:00">
<meta property="article:modified_time" content="2021-09-07T16:44:35+01:00">
<meta name="twitter:card" content="summary">
<meta name="twitter:description" content="Find out the difference between clear and misleading financial advertising, and what to do when you think a financial advert is unclear.">
<meta name="twitter:site" content="@TheFCA">
<meta name="twitter:title" content="Misleading financial promotions">
<meta name="twitter:site:id" content="169431716">
<meta name="twitter:image" content="https://www.fca.org.uk/sites/default/files/images/fca-logo-social-media.jpg">
<meta name="Generator" content="Drupal 9 (https://www.drupal.org)">
<meta name="MobileOptimized" content="width">
<meta name="HandheldFriendly" content="true">
<meta name="viewport" content="width=device-width, initial-scale=1.0">
<meta name="theme-color" content="#6c1d45">
<script type="application/ld+json">{
  "@context": "https://schema.org",
  "@graph": {
    "@type": "BreadcrumbList",
    "itemListElement": [
      {
        "@type": "ListItem",
        "position": 1,
        "name": "Home",
        "item": "https://www.fca.org.uk/"
      },
      {
        "@type": "ListItem",
        "position": 2,
        "name": "Consumers",
        "item": "https://www.fca.org.uk/consumers"
      },
      {
        "@type": "ListItem",
        "position": 3,
        "name": "Misleading financial promotions"
      }
    ]
  }
}</script>
<script>window.euCookieComplianceLoadScripts = function(category) {if (category === "tracking_ad") {var scriptTag = document.createElement("script");scriptTag.src = "\/sites\/default\/files\/google_tag\/fca_gtm\/google_tag.script.js";document.body.appendChild(scriptTag);}}</script>

<style>div#sliding-popup, div#sliding-popup .eu-cookie-withdraw-banner, .eu-cookie-withdraw-tab {background: #6C1D45} div#sliding-popup.eu-cookie-withdraw-wrapper { background: transparent; } #sliding-popup h1, #sliding-popup h2, #sliding-popup h3, #sliding-popup p, #sliding-popup label, #sliding-popup div, .eu-cookie-compliance-more-button, .eu-cookie-compliance-secondary-button, .eu-cookie-withdraw-tab { color: #ffffff;} .eu-cookie-withdraw-tab { border-color: #ffffff;}#sliding-popup.sliding-popup-top { position: fixed; }</style>
<link rel="icon" href="/themes/custom/fca/favicon.ico" type="image/vnd.microsoft.icon">

<title>Misleading financial promotions | FCA</title>
<link rel="stylesheet" media="all" href="/sites/default/files/css/css_oji4Zf4EB0F2xqhGW79E-5gvAYX8wEh98iSlZAx0i5s.css">
<link rel="stylesheet" media="all" href="/sites/default/files/css/css_1fnYJR1Iq_Z0JJO8-Chb_dpL_wbdb5jjT-TDfDmNNro.css">

<link rel="preload" href="/themes/custom/fca/bootstrap/fonts/bootstrap/glyphicons-halflings-regular.woff2" as="font" crossorigin="">
<meta name="google-site-verification" content="UMTpd8qXqUbCGtkijm3SkFV2lRJQM2lIIkMKmJg8jMk">
<meta name="msvalidate.01" content="57E38F6BD7138599EBD7F7F4FF496957">

</head>
<body class="page-node-5689 node-bg-6c1d45 logged-out eu-cookie-compliance-status-null" data-once="form-single-submit">

Skip to main content
Skip to search box

We use cookies to improve your online experience. Some cookies are necessary to make the site work. We’d like to set additional cookies to understand how the website is used. These are optional. All cookie data is anonymised. View <a data-entity-substitution="canonical" data-entity-type="node" data-entity-uuid="e112e960-2a79-48ce-9cd3-8537356a784a" href="/privacy/our-use-cookies" title="Our use of cookies">cookies.

<ul id="eu-cookie-compliance-categories" class="eu-cookie-compliance-categories list-inline list-unstyled hidden">
<li class="eu-cookie-compliance-category">

```
      <input type="checkbox" name="cookie-categories" id="cookie-category-functional" value="functional">
      <label for="cookie-category-functional">Functional</label>
    </div>

        <div class="eu-cookie-compliance-category-description">These cookies are necessary for the operation of the FCA.org.uk web site</div>
        </li>
            <li class="eu-cookie-compliance-category">
    <div>
      <input type="checkbox" name="cookie-categories" id="cookie-category-tracking_ad" value="tracking_ad">
      <label for="cookie-category-tracking_ad">Non-functional</label>
    </div>

        <div class="eu-cookie-compliance-category-description">Accept analytics and campaign advertising cookies</div>
        </li>
          </ul>
    <div class="eu-cookie-compliance-category-fca-custom">
      <button type="button" class="btn agree">Accept additional cookies</button>
      <button type="button" class="btn dont-agree">Reject additional cookies</button>
    </div>
    </div>
</div></div>
<noscript aria-hidden="true">&lt;iframe src="https://www.googletagmanager.com/ns.html?id=GTM-PCC62S" height="0" width="0" style="display:none;visibility:hidden"&gt;&lt;/iframe&gt;</noscript>
  <div class="dialog-off-canvas-main-canvas" data-off-canvas-main-canvas="">
                                                <header class="header">
  <div class="container">
    <div class="row">
      <div class="col-xs-12 col-sm-4 header__logo-col">
        <a class="header__logo navbar-btn pull-left" href="/" title="Home">
          <img src="/themes/custom/fca/images/logo.png" alt="Home">
        </a>
      </div>

      <div class="col-md-8 col-sm-8 header__nav-col">
        <div class="row header__nav-search">
          <div id="block-fca-funnelback-fca-funnelback-search-box" class="block block-fca-funnelback clearfix col-xs-12 col-md-6 header__nav-search-block">
            <section class="fca-funnelback-search-form block block-fca-funnelback block-funnelback-search-block clearfix" data-drupal-selector="fca-funnelback-search-form" novalidate="novalidate" id="block-funnelbacksearchblock">



      <form action="/consumers/misleading-financial-promotions" method="post" id="fca-funnelback-search-form" accept-charset="UTF-8" data-once="form-updated" data-drupal-form-fields="edit-search-term,edit-submit--funnelback_search_form">
```

```
  <div class="input-group search-input-group">
  <label class="sr-only" for="edit-search-term">
    Search
  </label>
  <input title="Search" placeholder="Search" class="funnelback-query form-text
form-control ui-autocomplete-input" data-drupal-selector="edit-search-term"
type="text" id="edit-search-term" name="search_term" value="" size="60"
maxlength="128" autocomplete="off">
  <span class="input-group-btn">
    <button aria-label="Submit" title="Submit" class="form-submit btn--search
text-hide button js-form-submit form-submit btn-primary btn icon-before"
id="edit-submit--funnelback_search_form" data-drupal-selector="edit-submit"
type="submit" name="op" value="Search"><span class="icon glyphicon
glyphicon-search" aria-hidden="true"></span>
Search</button>
  </span>
</div>

<input autocomplete="off" data-drupal-selector="form-
a70avjbawrfxzcgc5mxo2xlnxsigtv9kequce9ks4wk" type="hidden"
name="form_build_id" value="form-
A70AvjBawrfXzcGC5mxo2XlnxsigTV9KEQucE9kS4Wk"><input data-drupal-
selector="edit-fca-funnelback-search-form" type="hidden" name="form_id"
value="fca_funnelback_search_form">

</form>

  </section>


        </div>
      </div>
    </div>
    <div class="col-md-10 header__nav-col header__nav-menu">
      <div class="row header__nav-wrapper">
        <nav class="navbar navbar-default header__nav-navigation" aria-
labelledby="navbar-collapse">
          <div class="navbar-header">
            <button type="button" class="navbar-toggle menu-icon" data-
toggle="collapse" data-target=".navbar-collapse">
              <span class="sr-only">Toggle navigation</span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
              <span class="icon-bar"></span>
            </button>
                    </div>
          <div class="navbar-collapse collapse" id="navbar-collapse">
            <section class="block-tb-megamenu-main-menu">
              <div class="tb-megamenu tb-megamenu-main-menu">
                <nav aria-labelledby="block-fca-main-menu-menu" id="block-fca-
main-menu">
          <h2 class="sr-only" id="block-fca-main-menu-menu">Main
navigation</h2>
```

<ul class="tb-megamenu-nav nav level-0 items-6 list-inline mega-menu">
<li class="first tb-megamenu-item level-1 mega dropdown col-xs-12 col-sm-2 mega-menu__level-one-item">
About us

<h4 class="menu__heading">What we do</h4>

<li class="menu--item">About the FCA
<li class="menu--item">Enhancing market integrity
<li class="menu--item">International standards and regulations
<li class="menu--item">Office for Professional Body Anti-Money Laundering Supervision (OPBAS)
<li class="menu--item">Our Approach
<li class="menu--item">Promoting competition
<li class="menu--item">Protecting consumers
<li class="menu--item">Statutory panels
<li class="menu--item">UK regulators, government and other bodies


```
        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-98d2d5e840516af525ce14cd341ade2d7e6dc99c54a54500cc2f0cf13d952e90">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact us</h3><div class="promo-block__image"></div><div class="promo-block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><span tabindex="0" class="no-link">How we regulate</span></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-80f77116c1f270d983ab87c424497b96e31d910cd9579b8fe36ce66d1efa0ec2">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/promoting-competition/powers" hreflang="en">Competition law</a></li>
        <li class="menu--item"><a href="/about/enforcement" hreflang="en">Enforcement</a></li>
        <li class="menu--item"><a href="/about/handbook" hreflang="en">Handbook of rules and guidance</a></li>
        <li class="menu--item"><a href="/about/handbook/principles-good-regulation" hreflang="en">Principles of good regulation</a></li>
        <li class="menu--item"><a href="/about/promoting-competition/procedural-officer" hreflang="en">Raising procedural issues with our Procedural Officer</a></li>
        <li class="menu--item"><a href="/about/supervision" hreflang="en">Supervision</a></li>

  </ul>

</div>
```

```
    </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-e6c18f90e4382cd6d2563458b5c10e78bba8ebb10adef228e586b0216a129cb5">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact us</h3><div class="promo-block__image"></div><div class="promo-block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><span tabindex="0" class="no-link">How we operate</span></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-8a451d4fca8fd55c2f348a37bd1e392a8783067c823f126649c6e7c98ce89bc8">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/allowances-expenses" hreflang="en">Allowances and expenses </a></li>
        <li class="menu--item"><a href="/about/complain-about-regulators" hreflang="en">Complain about us, the PRA or the Bank of England (the regulators)</a></li>
        <li class="menu--item"><a href="/about/corporate-responsibility" hreflang="en">Corporate responsibility</a></li>
        <li class="menu--item"><a href="/about/data-strategy" hreflang="en">Data strategy </a></li>
        <li class="menu--item"><a href="/about/procuring-goods-services" hreflang="en">Procuring goods and services</a></li>
        <li class="menu--item"><a href="/about/reporting-treasury-parliament" hreflang="en">Reporting to Treasury and Parliament</a></li>
        <li class="menu--item"><a href="/about/transparency" hreflang="en">Transparency</a></li>

  </ul>
```

```
</div>

    </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
67ab2663d7379bc4a5b28b1e38e455c87b119239a62b646bdec4bbb79dd87eeb"
>



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact
us</h3><div class="promo-block__image"></div><div class="promo-
block__copy"><p>Contact us by web chat, email, phone or post:</p>
<p>Financial Conduct Authority</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact
us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Our
structure</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
4b14e16d1ee17aeb5b173e02c61d15fb95f23062047f69faf34d215f66a318e0">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/about/chair"
hreflang="en">Chair</a></li>
        <li class="menu--item"><a href="/about/chief-executive"
hreflang="en">Chief Executive</a></li>
        <li class="menu--item"><a href="/about/committees"
hreflang="en">Committees</a></li>
        <li class="menu--item"><a href="/about/executive-committees"
hreflang="en">Executive committees</a></li>
        <li class="menu--item"><a href="/about/fca-board" hreflang="en">The
FCA Board</a></li>

  </ul>
```

```
</div>

    </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-8cdc05b8eda24d1e9b0f28ca30ec8ffce0a61755df2f020fa18a9fbe360a6d38">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Contact us</h3><div class="promo-block__image"></div><div class="promo-block__copy"><p>Contact us by web chat, email, phone or post:</p>
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<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p> </p>
</div><div class="promo-block__read-more"><a href="/contact">Contact us</a></div></div>

            </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><span tabindex="0" class="no-link">Careers</span></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-298822ef2b5984d251f342d657c80625e717ebbfd12b7aa9bdabddd28cf325a4">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/careers-home" hreflang="en">Careers home</a></li>
        <li class="menu--item"><a href="/careers/early-careers" hreflang="en">Early careers</a></li>
        <li class="menu--item"><a href="/careers/experienced-professionals" hreflang="en">Experienced professionals</a></li>
        <li class="menu--item"><a href="/careers/search-jobs-apply" hreflang="en">Search jobs and apply</a></li>

  </ul>

</div>

    </div>
```

```
        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Contact
us</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
82781fa4b0ff0ed629f8eb0fa5a0796e38b3558413da927366b2e875bf4ff559">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/contact-us-web-chat-email-phone-or-
post" hreflang="en">Contact us by web chat, email, phone or post</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                            <a href="/firms" class="dropdown-toggle
mega-menu__level-one-link"
data-drupal-link-system-path="node/2886">Firms</a>
                            <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
       <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Firm
types</span></h4><div class="megamenu__menu view view-megamenu-block
view-id-megamenu_block view-display-id-megamenu_firms_types js-view-dom-id-
```

f98baf1f85e3126e6d5e102d38f696034ca7332cba0731b4b1f99fd5a5588ddc
dropdown-menu mega-menu__level-two-wrapper">

<li class="menu--item">Banks, building societies and credit unions
<li class="menu--item">Claims management companies
<li class="menu--item">Consumer credit firms
<li class="menu--item">Electronic money and payment institutions
<li class="menu--item">FCA Innovation Hub
<li class="menu--item">Financial advisers
<li class="menu--item">General insurers and insurance intermediaries
<li class="menu--item">Investment managers
<li class="menu--item">Life insurers and pension providers
<li class="menu--item">Mortgage lenders and intermediaries
<li class="menu--item">Mutual societies
<li class="menu--item">Sole advisers
<li class="menu--item">Wealth managers

Close menu

```
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">New firm
authorisation</span></h4><div class="view view-megamenu-block-items view-
id-megamenu_block_items view-display-id-default js-view-dom-id-
965fa0c23edf5453a4d111f238db3acac183d4eed86b39cabb92bcd0f471cbdc">



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/firms/authorisation"
hreflang="en">Authorisation: what's involved</a></li>
         <li class="menu--item"><a href="/firms/authorisation/how-to-apply"
hreflang="en">How to apply for authorisation</a></li>
         <li class="menu--item"><a href="/firms/authorisation/cancel"
hreflang="en">How to cancel an authorisation</a></li>
         <li class="menu--item"><a href="/firms/authorisation/process"
hreflang="en">Our authorisation process</a></li>

  </ul>

</div>

     </div>

         </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Tasks for
regulated firms</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
74b2ebb7594f58956d59968b8621cf1c2dcc1fe2e5d73b8b538f0acdd5426a7b">



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/firms/appointed-representatives-
principals" hreflang="en">Appointed representatives and principals</a></li>
         <li class="menu--item"><a href="/firms/approved-persons"
hreflang="en">Approved persons</a></li>
         <li class="menu--item"><a href="/firms/change-control"
hreflang="en">Change in control</a></li>
         <li class="menu--item"><a href="/firms/client-money-assets"
hreflang="en">Client money and assets</a></li>
         <li class="menu--item"><a href="/firms/defined-benefit-pension-
transfers" hreflang="en">Defined benefit pension transfers</a></li>
```

```
        <li class="menu--item"><a href="/firms/directory-persons"
hreflang="en">Directory of certified and assessed persons</a></li>
        <li class="menu--item"><a href="/firms/fair-treatment-customers"
hreflang="en">Fair treatment of customers</a></li>
        <li class="menu--item"><a href="/firms/fees" hreflang="en">Fees and
levies</a></li>
        <li class="menu--item"><a href="/firms/financial-promotions-adverts"
hreflang="en">Financial promotions and adverts</a></li>
        <li class="menu--item"><a href="/firms/passporting"
hreflang="en">Passporting</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Focus
areas</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
86252a9957cc08f8049718661758201a653c6352b05a8926e823a8e82bfb2429"
>



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/investment-firms-prudential-
regime-ifpr" hreflang="en"> Investment Firms Prudential Regime (IFPR)
</a></li>
        <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
        <li class="menu--item"><a href="/brexit/resources"
hreflang="en">Brexit resources</a></li>
        <li class="menu--item"><a href="/firms/business-interruption-insurance"
hreflang="en">Business interruption insurance </a></li>
        <li class="menu--item"><a href="/firms/complaints-data"
hreflang="en">Complaints data</a></li>
        <li class="menu--item"><a href="/coronavirus/information-firms"
hreflang="en">Coronavirus (Covid-19): Information for firms</a></li>
        <li class="menu--item"><a href="/firms/cryptoassets"
hreflang="en">Cryptoassets: our work</a></li>
        <li class="menu--item"><a href="/firms/financial-crime/money-
laundering-regulations" hreflang="en">Money Laundering Regulations</a></li>
        <li class="menu--item"><a href="/firms/senior-managers-certification-
regime" hreflang="en">Senior Managers and Certification Regime </a></li>

  </ul>
```

```
</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Registers and
systems</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
f1de1e2645167a597ba9063296f9201b02a3212431326410c1f14aaf2f69ac26">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/firms/connect"
hreflang="en">Connect</a></li>
        <li class="menu--item"><a href="/firms/financial-services-register"
hreflang="en">Financial Services Register</a></li>
        <li class="menu--item"><a href="/firms/mutuals-public-register"
hreflang="en">Mutuals Public Register</a></li>
        <li class="menu--item"><a href="/firms/regdata"
hreflang="en">RegData</a></li>
        <li class="menu--item"><a
href="/firms/regulated-covered-bonds/register" hreflang="en">Regulated
Covered Bonds Register</a></li>

  </ul>

</div>

     </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
```

```
                                        <a href="/markets" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2891">Markets</a>
                            <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper">



          <div class="view-content">
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Primary
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
8b0b71cee92c5e5c3085c63ce8c56668dce9f6765f2ac3cba939e6cc2ca30541">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/ukla/regulatory-disclosures"
hreflang="en">Regulatory Disclosures</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Markets
policy</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
0877a2edf925de1d8e00ee49faad56d15490cba2b851e34b7eb9b46c6beac9f9">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/libor-transition"
hreflang="en">About LIBOR transition</a></li>
        <li class="menu--item"><a href="/markets/data-reporting-services-
providers-drsps" hreflang="en">Data reporting services providers</a></li>
```

```
        <li class="menu--item"><a href="/markets/securitisation"
hreflang="en">Securitisation</a></li>
        <li class="menu--item"><a href="/markets/uk-emir" hreflang="en">UK
EMIR</a></li>
        <li class="menu--item"><a href="/markets/sftr" hreflang="en">UK
Securities Financing Transactions Regulation (UK SFTR)</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Regulated
markets</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
bc6b1610e29b56ac9d7b7a7ba30923948e113b52da4041877b919833359cf6d8"
>



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/benchmarks"
hreflang="en">Benchmarks</a></li>
        <li class="menu--item"><a href="/markets/central-securities-
depositories" hreflang="en">Central securities depositories</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Market
abuse</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
c1483ec221c07f43dded14022fcaf0aca1641943bfb8e41971389f4817ca8d93">



          <div class="view-content">
       <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/markets/market-abuse/how-report-suspected-market-abuse-firm-or-trading-venue" hreflang="en">How to report suspected market abuse as a firm or trading venue</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/how-report-suspected-market-abuse-individual" hreflang="en">How to report suspected market abuse as an individual</a></li>
        <li class="menu--item"><a href="/markets/market-abuse" hreflang="en">Market abuse</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/regulation" hreflang="en">Market Abuse Regulation</a></li>
        <li class="menu--item"><a href="/markets/market-abuse/polling-and-market-abuse-regulation" hreflang="en">Polling and Market Abuse Regulation</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><span tabindex="0" class="no-link">Short selling</span></h4><div class="view view-megamenu-block-items view-id-megamenu_block_items view-display-id-default js-view-dom-id-3c1d14d79d08ac54c9befb3f9db3dc09f2ce629757b76182af5ea35accfeda7e">



           <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/markets/short-selling/exemptions-requirements" hreflang="en">Exemptions from short-selling requirements</a></li>
        <li class="menu--item"><a href="/markets/short-selling/notification-and-disclosure-net-short-positions" hreflang="en">Notification and disclosure of net short positions</a></li>
        <li class="menu--item"><a href="/markets/short-selling" hreflang="en">Short selling</a></li>
        <li class="menu--item"><a href="/markets/short-selling/restrictions-prohibitions" hreflang="en">Short selling restrictions and prohibitions</a></li>

  </ul>

</div>

     </div>

        </div>
```

```
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Transaction
reporting</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
9a4cdd45d2bffcded614e7394d179264716cda21a5add5e32d330dbddb03095d">



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a
href="/markets/transaction-reporting/instrument-reference-data"
hreflang="en">Instrument Reference Data</a></li>
         <li class="menu--item"><a
href="/markets/transaction-reporting/reportable-instruments"
hreflang="en">Reportable instruments</a></li>
         <li class="menu--item"><a href="/markets/transaction-reporting/access-
change-sample-data-extracts" hreflang="en">Requesting sample transaction
reporting data</a></li>
         <li class="menu--item"><a href="/markets/transaction-reporting"
hreflang="en">Transaction reporting</a></li>

  </ul>

</div>

     </div>

         </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
         </div>
       </div>
     </div>

         </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                        <a href="/consumers" class="dropdown-
toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/2901">Consumers</a>
                              <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">
```

```
          <div class="view-content">
        <div class="container">
          <div class="row">
              <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Complaints and
compensation</span></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
0d19b5954ed5b47273f710746776c65282c63916b5686b5765832b559d8bc6a9"
>



          <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/consumers/claim-compensation-firm-
fails" hreflang="en">How to claim compensation if a firm fails</a></li>
          <li class="menu--item"><a href="/consumers/how-complain"
hreflang="en">How to complain</a></li>
          <li class="menu--item"><a href="/consumers/how-complain/report-
information-payment-services-e-money-firm" hreflang="en">Report information
about a payment services or e-money firm</a></li>
          <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>

  </ul>

</div>

      </div>

          </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
857b8ff8f60c7d86f61b5699be9f2dc6fa49cde3d4608987ce81ae8f52331cbb">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

          </div>
```

```
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Report a
firm</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
5f78dd80693182aff210201de60d3c398f756e64aaa537be51e5dd1274f76137">



            <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/consumers/misleading-financial-
promotions" hreflang="en">Misleading financial promotions</a></li>
          <li class="menu--item"><a href="/consumers/rights-victims"
hreflang="en">Rights of victims</a></li>
          <li class="menu--item"><a href="/consumers/unfair-contracts"
hreflang="en">Unfair contracts</a></li>

  </ul>

</div>

      </div>

          </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
fca98b7b3fa9af3391c94b523fe3ad646b841c2da8a9279a6f7a78ea251a45d1">



            <div class="view-content">
            <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

              </div>

          </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0"
class="no-link">Scams</span></h4><div class="view view-megamenu-block-
items view-id-megamenu_block_items view-display-id-default js-view-dom-id-
e27941b003886848c1725e33b3f63c9ae40653c26ad4874a7dfc80d8eb825320">
```

```
          <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/consumers/banking-online-account-
scams" hreflang="en">Banking and online account scams</a></li>
          <li class="menu--item"><a href="/scamsmart/binary-options-scams"
hreflang="en">Binary options scams</a></li>
          <li class="menu--item"><a href="/scamsmart/cryptoasset-investment-
scams" hreflang="en">Cryptoasset investment scams</a></li>
          <li class="menu--item"><a href="/scamsmart/how-avoid-investment-
scams" hreflang="en">How to avoid investment scams</a></li>
          <li class="menu--item"><a href="/scamsmart/how-avoid-pension-scams"
hreflang="en">How to avoid pension scams</a></li>
          <li class="menu--item"><a href="/consumers/loan-fee-fraud"
hreflang="en">Loan fee fraud</a></li>
          <li class="menu--item"><a href="/consumers/money-transfer-scams"
hreflang="en">Money transfer scams</a></li>
          <li class="menu--item"><a href="/scamsmart/online-trading-scams"
hreflang="en">Online trading scams</a></li>
          <li class="menu--item"><a href="/consumers/ppi-refund-scams"
hreflang="en">PPI refund scams</a></li>
          <li class="menu--item"><a href="/consumers/protect-yourself-scams"
hreflang="en">Protect yourself from scams</a></li>

  </ul>

</div>

      </div>

          </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
36ce3bd624b220154bfae6cf10ed57fe78ac8d6ecfa9b169f49cdbfd4b0c9f73">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

          </div>
```

```
</div>
   <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><span tabindex="0" class="no-link">Know your
rights</span></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
66b2be33bedcf368f29d3c52b3feda0e69c282d3629807042bbf8cb5bdde06fd">



          <div class="view-content">
       <div class="item-list">

  <ul>

         <li class="menu--item"><a href="/consumers/check-if-firm-fca-
authorised" hreflang="en">Check if a firm is FCA authorised</a></li>
         <li class="menu--item"><a href="/consumers/deposit-savings-protection"
hreflang="en">Deposit and savings protection</a></li>
         <li class="menu--item"><a href="/consumers/how-brexit-could-affect-
you" hreflang="en">How Brexit could affect you</a></li>
         <li class="menu--item"><a href="/consumers/interest-rate-hedging-
products" hreflang="en">Interest rate hedging products (IRHP)</a></li>
         <li class="menu--item"><a href="/consumers/loans-credit"
hreflang="en">Loans and credit</a></li>
         <li class="menu--item"><a href="/consumers/mini-bonds"
hreflang="en">Mini-bonds</a></li>
         <li class="menu--item"><a href="/ppi-explained" hreflang="en">PPI:
payment protection insurance</a></li>
         <li class="menu--item"><a href="/consumers/unauthorised-payments-
account" hreflang="en">Unauthorised payments from your account</a></li>
         <li class="menu--item"><a href="/consumers/using-payment-service-
providers" hreflang="en">Using payment service providers</a></li>

  </ul>

</div>

     </div>

         </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
84a9a17143cbe18b3863aee48fb6a1c959dc9a2b79bce7edec61473745073cb2">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Find out if a
firm or individual is unauthorised</h3><div
class="promo-block__image"></div><div class="promo-
block__copy"><p> </p>
<p> </p>
```

```
</div><div class="promo-block__read-more"><a
href="/consumers/unauthorised-firms-individuals">Check our Warning
list</a></div></div>

            </div>

        </div>
</div>

          <a tabindex="0" class="megamenu__close btn--close text-hide hidden-
xs js-megamenu-close">Close menu</a>
        </div>
      </div>
    </div>

        </div>

            </li>
                        <li class="tb-megamenu-item level-1 mega dropdown col-xs-
12 col-sm-2 mega-menu__level-one-item">
                                                <a href="/news" class="dropdown-toggle
mega-menu__level-one-link"
data-drupal-link-system-path="node/11876">News</a>
                                <div class="megamenu__menu view view-megamenu-
block view-id-megamenu_block view-display-id-megamenu_block_contextual
dropdown-menu mega-menu__level-two-wrapper has-promo">



          <div class="view-content">
      <div class="container">
        <div class="row">
            <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news" hreflang="en">News</a></h4><div
class="view view-megamenu-block-items view-id-megamenu_block_items view-
display-id-default js-view-dom-id-
8be1241ccee127bebea49f132f6087e3694b37030a7cf1625ae10ba5b54f35d6">



          <div class="view-content">
      <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/news-stories"
hreflang="en">News stories</a></li>
        <li class="menu--item"><a href="/news/newsletters/newsletters"
hreflang="en">Newsletters</a></li>
        <li class="menu--item"><a href="/news/press-releases/press-releases"
hreflang="en">Press releases</a></li>
        <li class="menu--item"><a href="/news/speeches/speeches"
hreflang="en">Speeches</a></li>
```

```
        <li class="menu--item"><a href="/news/statements/statements"
hreflang="en">Statements</a></li>
        <li class="menu--item"><a href="/news/warnings/warnings"
hreflang="en">Warnings</a></li>

  </ul>

</div>

     </div>

        </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/news/media-centre" hreflang="en">Media
centre</a></h4><div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default js-view-dom-id-
dd8c97ac14f7bb4d4585623ac282336cca381195f82c62f0f02fe0eba3a72ed5">



          <div class="view-content">
       <div class="item-list">

  <ul>

        <li class="menu--item"><a href="/news/news-stories/media-library"
hreflang="en">Media library</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
8fc8b012887c217f8bbb3d1b305acd47a0a46ece41e7e0195331b4da92998844">



          <div class="view-content">
          <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>
```

```
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/events"
hreflang="en">Events</a></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
f845790fe7e9dfd42b071390968a0f7f2fc3c7ee7563fa3b14cfa62f6bedac7d">



            <div class="view-content">
        <div class="item-list">

  <ul>

          <li class="menu--item"><a href="/news/news-stories/see-all-fca-events"
hreflang="en">See all FCA events</a></li>

  </ul>

</div>

      </div>

          </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-
megamenu_promo_content view-display-id-default js-view-dom-id-
719b95ee0d529e86d143aa8da488c555405ea13d83fcbccf72c32bf109c0dcdc">



            <div class="view-content">
            <div class="views-row"><h3 class="promo-block__title">Sign up to
receive daily alerts on the warnings we issue</h3><div class="promo-
block__image"></div><div class="promo-block__copy"><p>Receive new and
updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-
daily-alerts">Sign up</a></div></div>

              </div>

          </div>
</div>
    <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/insight"
hreflang="en">Insight</a></h4><div class="view view-megamenu-block-items
view-id-megamenu_block_items view-display-id-default js-view-dom-id-
6cc9838a2c8f5b2d3bb61dab63dbd40260f8e6724bd29a68907911477984704c">



            <div class="view-content">
        <div class="item-list">

  <ul>
```

```
        <li class="menu--item"><a href="/news/news-stories/fca-home-independent-opinion" hreflang="en">The FCA home for independent opinion</a></li>

  </ul>

</div>

     </div>

        </div>
<div class="megamenu-promo view view-megamenu-promo-content view-id-megamenu_promo_content view-display-id-default js-view-dom-id-0f3a150401b5153a73178e3f9c906acc57fca51dfff0bb99dda2ad2a7654c95e">



           <div class="view-content">
           <div class="views-row"><h3 class="promo-block__title">Sign up to receive daily alerts on the warnings we issue</h3><div class="promo-block__image"></div><div class="promo-block__copy"><p>Receive new and updated warnings in a daily email.</p>
</div><div class="promo-block__read-more"><a href="/sign-fca-warnings-list-daily-alerts">Sign up</a></div></div>

            </div>

        </div>
</div>

           <a tabindex="0" class="megamenu__close btn--close text-hide hidden-xs js-megamenu-close">Close menu</a>
        </div>
       </div>
     </div>

        </div>

            </li>
                        <li class="last tb-megamenu-item level-1 mega dropdown col-xs-12 col-sm-2 mega-menu__level-one-item">
                                        <a href="/publications" class="dropdown-toggle mega-menu__level-one-link"
data-drupal-link-system-path="node/6011">Publications</a>
                            <div class="megamenu__menu view view-megamenu-block view-id-megamenu_block view-display-id-megamenu_block_contextual dropdown-menu mega-menu__level-two-wrapper">
  <div class="view-content">
    <div class="container">
      <div class="row">
                <div class="megamenu-category col-sm-4 col-lg-2"><h4 class="menu__heading"><a href="/publications/search-results?p_search_term=%20&amp;category=policy%20and%20guidance%2Cpolicy%20and%20guidance-policy%20statements%2Cpolicy%20and%20guidance-finalised
```

%20guidance%2Cpolicy%20and%20guidance-consultation%20papers%2Cpolicy
%20and%20guidance-guidance%20consultations%2Cpolicy%20and
%20guidance-feedback%20statements%2Cpolicy%20and%20guidance-
discussion%20papers%2Cpolicy%20and%20guidance-calls%20for%20input
%2Cpolicy%20and%20guidance-newsletters%2Cpolicy%20and%20guidance-
handbook&sort_by=dmetaZ" hreflang="en">Policy and
guidance</h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

              <h4
class="menu__heading"><a href="/publications/search-results?
category=corporate%20documents%2Ccorporate%20documents-annual
%20reports%2Ccorporate%20documents-business%20plans%2Ccorporate
%20documents-corporate%20documents%2Ccorporate%20documents-impact
%20assessments%2Ccorporate%20documents-memorandums%20of
%20understanding%2Ccorporate%20documents-correspondence%2Ccorporate
%20documents-foi%20releases%2Ccorporate%20documents-meeting
%20minutes&start=1" hreflang="en">Corporate documents</h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

              <h4
class="menu__heading"><a href="/publications/search-results?
p_search_term=&category=notices%20and%20decisions-decision
%20notices%2Cnotices%20and%20decisions-libor%20notices%2Cnotices
%20and%20decisions-final%20notices%2Cnotices%20and%20decisions-warning
%20notices%2Cnotices%20and%20decisions-supervisory%20notices%2Cnotices
%20and%20decisions-cancellation%20notices%2Cnotices%20and%20decisions-
requirement%20notices%2Cnotices%20and%20decisions-temporary%20product
%20interventions%2Cnotices%20and%20decisions-undertakings%2Cnotices
%20and%20decisions-waivers%20and%20crr%20notices"
hreflang="en">Notices and decisions</h4>
          <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">

```
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/data" hreflang="en">Data</a></h4>
            <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
category=research%20and%20data%2Cresearch%20and%20data-market
%20studies%2Cresearch%20and%20data-thematic%20reviews%2Cresearch
%20and%20data-multi-firm%20reviews%2Cresearch%20and%20data-occasional
%20papers%2Cresearch%20and%20data-research%2Cresearch%20and
%20data-data&amp;start=1" hreflang="en">Research</a></h4>
            <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
                <div class="megamenu-category col-sm-4 col-lg-2"><h4
class="menu__heading"><a href="/publications/search-results?
start=1&amp;category=forms" hreflang="en">Forms</a></h4>
            <div class="view view-megamenu-block-items view-id-
megamenu_block_items view-display-id-default">
  <div class="view-content">
    <div class="item-list">
        </div>
  </div>
</div>

        </div>
              <a tabindex="0" class="megamenu__close btn--close text-hide
hidden-xs js-megamenu-close">Close menu</a>
      </div>
    </div>
  </div>
</div>

            </li>
        </ul>

</div>

  </nav>
```

```
            </div>
          </section>
        </div>
      </nav>
    </div>
  </div>

  </div>
 </div>
</header>

<!-- Breadcrumb -->
  <div class="container" role="banner" aligned="breadcrumb">
  <div id="breadcrumb" class="breadcrumb-wrapper">
    <ol class="breadcrumb">
            <li><a href="/">Home</a></li>
            <li><a href="/consumers">Consumers</a></li>
            <li class="active">Misleading financial promotions</li>
          </ol>
  </div>
 </div>



      <div role="main" class="main-container js-quickedit-main-content">


                                        <section>


                        <div class="highlighted">  <div class="region region-
highlighted">
  <div data-drupal-messages-fallback="" class="hidden"></div>

 </div>
</div>




 <a id="main-content"></a>
  <div class="region region-content">



<div class="container container-header-- ">
 <div class="row row--relative">
  <header data-history-node-id="5689" role="article"
about="/consumers/misleading-financial-promotions" class="article-header col-
xs-12 four-step-limit col-sm-9">

          <h1 class="page-header">

<span>Misleading financial promotions</span>
```

```
        </h1>


                    <div class="article-meta ">


            <span class="pubdate">First published:
          <time datetime="2016-04-19T11:22:00Z">19/04/2016</time>

                          </span>

          <span class="pubdate latest">Last updated: <span
class="date">07/09/2021</span></span>


      <span class="revisions"><a href="#revisions">See all
updates</a></span>
  </div>
          </header>

      </div>
</div>

<div class="container">
  <div class="row">

<article data-history-node-id="5689" about="/consumers/misleading-financial-
promotions" class="article-header col-xs-12 four-step-limit col-sm-9 has-sidebar
clearfix article-content--">
  <div class="node-content__wrapper node-content__wrapper--border">




<section class="copy-highlighted component fca-colour--6c1d45">
  <div class="container">
                                                <p>Find out the difference between clear
and misleading financial advertising, and what to do when you think a financial
advert is unclear.</p>


  </div>
</section>




<section class="copy-block default">
  <div class="container">
```

Coronavirus (Covid-19): A major event like coronavirus can initiate new types of scam activity. Find out about potential scams, how they could affect you, and how to protect yourself.

Financial promotions or adverts are likely to be the most regular contact consumers have with firms that offer financial services and products.
These promotions can be across any medium, such as websites, social media posts or mobile apps, and can provide valuable insight into a firm's conduct.
We regulate advertising for most financial services. This includes products such as:
loans (including payday loans, guarantor loans, car finance and peer to peer)
investments (including bonds, stocks and shares, contract for differences, collective investment schemes, loan and equity based crowdfunding)
cash savings and bank accounts
insurance (including home, motor and travel)
pensions
mortgages (including equity release)
life assurance
payment services and e-money (excluding cash-to-cash ‘bureaux de change’ activities)
claims management (including personal injury, criminal injury and employment related)
 Please contact the Advertising Standards Authority (ASA) if you have an issue that doesn’t relate to a financial product.
You can complain to ASA about the more general parts of an advert or promotion, such as its taste and decency, or in relation to its social responsibility.
For more details about the split of responsibility regarding financial promotions, please view our MoU with the ASA.
<h2>Spot a misleading financial promotion</h2>
Financial promotions can be unfair, unclear or misleading for many reasons.
Here are some questions to help you spot and avoid the misleading ones.
What are the risks to my money and are they clear?
How long do I have to commit for?
Does the promotion make it clear who you are dealing with and who will be providing the product or service?
Are there any penalties if I want to move my money?
Does the promotion create an unrealistic expectation of the product?
Is there important information that only appears in the small print?
Is the promotion balanced (are both the benefits and negatives explained)?
Is it explained to you clearly what you need to pay or how much you will end up paying?

Does the promotion suggest the FCA has approved or endorsed the product? We do not approve financial promotions and the firms statement regarding their regulation should be factual only (for example, ‘Authorised and Regulated by the FCA’).
Does the promotion suggest the product is ‘secured’, ‘guaranteed’ or ‘protected’ in any way? If so, does it make it clear how this security/guarantee/protection is provided?
Is the promotion issued by a company that is not authorised and regulated by the FCA? If so, does it make it clear which regulated firm has approved the promotion? Does it make it clear that the investment does not benefit from regulatory protections such as access to the Financial Services Compensation Scheme (FSCS)?
<h2>Report a misleading financial promotion</h2>
If you see a financial promotion that you feel is unfair, unclear or misleading, please tell us by completing our online form.
The form will ask you for details about the financial promotion, and provides options to contact us by post or email if you prefer.
When we find that a financial promotion is misleading we can:
ask the firm to change or remove the advert
ask the firm to write to customers who may have been misled
warn or fine the firm
ban the promotion
<h2>Who else to contact</h2>
Please be aware that we cannot resolve individual disputes you have with a firm.
If you're unhappy with a financial product or service, find out how to complain.
You can also report a scam or unauthorised firm.
If you want to report a misleading financial advert, please complete our online form.

</section>

<h3 class="page-revisions__title" tabindex="0">Page updates</h3>

```
          <div class="views-row"><span class="views-field views-field-
changed"><span class="field-content">07/09/2021: </span></span><span
class="views-field views-field-fca-log"><strong class="field-content">Link
changed</strong></span><span class="views-field views-field-revision-
log"><span class="field-content"> Edit to 'Report a scam'
link.</span></span></div>

     </div>

        </div>

                  </div>


     <div class="page-feedback container">

<form class="webform-submission-form webform-submission-add-form
webform-submission-page-feedback-form-form webform-submission-page-
feedback-form-add-form webform-submission-page-feedback-form-node-5689-
form webform-submission-page-feedback-form-node-5689-add-form js-webform-
details-toggle webform-details-toggle webform-client-form webform-client-form-
feedback-form fca-custom-form webform-conditional-processed" data-drupal-
selector="webform-submission-page-feedback-form-node-5689-add-form"
novalidate="novalidate" action="/consumers/misleading-financial-
promotions#webform-submission-page-feedback-form-node-5689-add-form"
method="post" id="webform-submission-page-feedback-form-node-5689-add-
form" accept-charset="UTF-8" data-once="form-updated" data-drupal-form-
fields="edit-radios-yes,edit-radios-no,edit-what-can-we-do-to-improve-pages-like-
this-,edit-what-did-you-find-helpful-,edit-actions-submit,edit-url-hp">

  <div id="edit-processed-text" class="form-item js-form-item form-type-
processed-text js-form-type-processed-text form-item- js-form-item- form-no-
label form-group">


  <h3>Was this page helpful?</h3>




  </div>
<fieldset data-drupal-selector="edit-radios" class="radios--wrapper fieldgroup
form-composite webform-composite-hidden-title js-webform-type-radios
webform-type-radios js-form-item form-item js-form-wrapper form-wrapper"
id="edit-radios--wrapper" role="radiogroup" aria-labelledby="edit-radios--
wrapper-legend">
     <legend id="edit-radios--wrapper-legend">
    <span class="visually-hidden fieldset-legend">radios</span>
  </legend>
  <div class="fieldset-wrapper">
              <div id="edit-radios" class="js-webform-radios webform-options-
display-side-by-side"><div class="form-item js-form-item form-type-radio js-
form-type-radio form-item-radios js-form-item-radios radio">
```

```
      <label for="edit-radios-yes" class="control-label option"><input data-drupal-selector="edit-radios-yes" class="form-radio" type="radio" id="edit-radios-yes" name="radios" value="Yes"><span class="fca-custom-label">Yes</span></label>


  </div>
<div class="form-item js-form-item form-type-radio js-form-type-radio form-item-radios js-form-item-radios radio">




      <label for="edit-radios-no" class="control-label option"><input data-drupal-selector="edit-radios-no" class="form-radio" type="radio" id="edit-radios-no" name="radios" value="No"><span class="fca-custom-label">No</span></label>


  </div>
</div>

        </div>
</fieldset>
<div class="js-webform-states-hidden form-item js-form-item form-type-textarea js-form-type-textarea form-item-what-can-we-do-to-improve-pages-like-this- js-form-item-what-can-we-do-to-improve-pages-like-this- form-group" style="display: none;">
      <label for="edit-what-can-we-do-to-improve-pages-like-this-" class="control-label">What can we do to improve pages like this?  </label>


  <div class="form-textarea-wrapper">
  <textarea data-drupal-selector="edit-what-can-we-do-to-improve-pages-like-this-" class="form-textarea form-control resize-vertical" data-drupal-states="{&quot;visible&quot;:{&quot;.webform-submission-page-feedback-form-node-5689-add-form :input[name=\u0022radios\u0022]&quot;:{&quot;value&quot;:&quot;No&quot;}}}" id="edit-what-can-we-do-to-improve-pages-like-this-" name="what_can_we_do_to_improve_pages_like_this_" rows="5" cols="60"></textarea>
</div>




  </div>
<div class="js-webform-states-hidden form-item js-form-item form-type-textarea js-form-type-textarea form-item-what-did-you-find-helpful- js-form-item-what-did-you-find-helpful- form-group" style="display: none;">
      <label for="edit-what-did-you-find-helpful-" class="control-label">What did you find helpful?</label>
```

```
  <div class="form-textarea-wrapper">
  <textarea data-drupal-selector="edit-what-did-you-find-helpful-" class="form-textarea form-control resize-vertical" data-drupal-states="{&quot;visible&quot;:{&quot;.webform-submission-page-feedback-form-node-5689-add-form :input[name=\u0022radios\u0022]&quot;:{&quot;value&quot;:&quot;Yes&quot;}}}" id="edit-what-did-you-find-helpful-" name="what_did_you_find_helpful_" rows="5" cols="60"></textarea>
</div>




  </div>
<input data-drupal-selector="edit-page-title" type="hidden" name="page_title" value="Misleading financial promotions"><input data-drupal-selector="edit-page-url" type="hidden" name="page_url" value="https://www.fca.org.uk/consumers/misleading-financial-promotions
        "><div data-drupal-selector="edit-actions" class="form-actions webform-actions clearfix fca-form-submit form-group js-form-wrapper form-wrapper" id="edit-actions"><button class="webform-button--submit button button--primary js-form-submit form-submit btn-primary btn" data-drupal-selector="edit-actions-submit" type="submit" id="edit-actions-submit" name="op" value="Submit Feedback">Submit Feedback</button>
</div>
<input autocomplete="off" data-drupal-selector="form-ovhag0-kkrgdykljhakj5vaynvjdnhs7ptudnexcqwa" type="hidden" name="form_build_id" value="form-ovHaG0_KKrgDYKlJHAKJ5VaynVjDNHS7pTUDneXCqWA"><input data-drupal-selector="edit-webform-submission-page-feedback-form-node-5689-add-form" type="hidden" name="form_id" value="webform_submission_page_feedback_form_node_5689_add_form"><div class="url_hp-textfield form-group js-form-wrapper form-wrapper" style="display: none !important;"><div class="form-item js-form-item form-type-textfield js-form-type-textfield form-item-url-hp js-form-item-url-hp form-group">
    <label for="edit-url-hp" class="control-label">Leave this field blank</label>


  <input autocomplete="off" data-drupal-selector="edit-url-hp" class="form-text form-control" type="text" id="edit-url-hp" name="url_hp" value="" size="20" maxlength="128">



  </div>
</div>



</form>
          </div>
    </div></article>
```

```
<div class="article-sidebar col-xs-12 col-sm-3 article-sidebar--consumers article-
sidebar--">
  <div class="rhn article-sidebar__sticky" id="rhn">
        <div class="header__social-links action-links">
       <div class="row">
        <div class="col-xs-12 col-md-4 col-lg-6 header__social-links--left
header__social-links--left--mail">
          <a id="printPageBtn" title="Print Page" aria-label="Print Page"
href="/consumers/misleading-financial-promotions/printable/print"
target="_blank" class="header__print-page print-ignore">Print Page</a>
        </div>
        <div class="col-xs-12 col-md-8 col-lg-6 header__social-links--left">
          <div class="links list-inline article-actions-list">
                                    <div class="service-links-linkedin article-action">
                <a href="https://www.linkedin.com/shareArticle?
mini=true&amp;amp;url=https%3A//www.fca.org.uk/consumers/misleading-financial-
promotions&amp;amp;title=Misleading%20financial
%20promotions&amp;amp;summary=&amp;amp;source=FCA" title="Publish this post to
LinkedIn" aria-label="Publish this post to LinkedIn" class="service-links-linkedin
sprites service-links w16 print-ignore" rel="nofollow" target="_blank">
                  <span class="sr-only">Linkedin</span>
                </a>
              </div>
                                                <div class="service-links-twitter article-
action">
                <a
href="https://twitter.com/share?url=https%3A//www.fca.org.uk/consumers/
misleading-financial-promotions&amp;amp;text=Misleading%20financial
%20promotions&amp;amp;summary=&amp;amp;source=FCA" title="Share this on
Twitter" aria-label="Share this on Twitter" class="service-links-twitter sprites
service-links w16 print-ignore" rel="nofollow" target="_blank">
                  <span class="sr-only">Twitter</span>
                </a>
              </div>
                                                <div class="email_share last article-
action">
              <a href="mailto:?Subject=Misleading%20financial%20promotions
%20at%20FCA&amp;amp;Body=I%20saw%20this%20on%20the%20FCA%20website
%20and%20thought%20you%20might%20be%20interested%20https%3A//
www.fca.org.uk/consumers/misleading-financial-promotions" title="Share with
Email" aligned="Share with Email" class="print_mail print-ignore"
rel="nofollow"></a>
            </div>

</div>
          <span class="header__social-share-txt" aria-hidden="true">
          Share page
        </span>
        </div>
       </div>
     </div>
```

```
        <div class="rhn__header">
       <h3 class="h5">
        <a class="rhn__header--collapse related-content__title rhn__header--title"
role="button" data-toggle="collapse" href="#relatedContentCollapse" aria-
expanded="false" aria-controls="relatedContentCollapse">
                                                        More on misleading financial
promotions

        </a>
       </h3>
     </div>
     <div class="rhn__items rhn__items--linked collapse in"
id="relatedContentCollapse" aria-expanded="false" role="tabpanel">
                                                    <div class="related-content__item
rhn__item first">
    <a href="/consumers/misleading-financial-adverts/report">Report a
misleading financial promotion</a>
  </div>
                                            <div class="related-content__item
rhn__item">
    <a href="https://www.fca.org.uk/publication/mou/mou-fca-asa-
2019.pdf">Read our MoU with the ASA</a>
  </div>
                                            <div class="related-content__item rhn__item
last">
    <a href="/consumers/unfair-contracts/report">Report an unfair contract
term</a>
  </div>

       <div class="rhn__hr" aria-hidden="true"></div>
     </div>





     </div>
</div>
     </div>
</div>


  </div>

                 </section>

                                        </div>

     <footer class="footer">
     <div class="footer-main">
       <div class="container">
         <div class="row">
           <div class="region region-footer">
```

```
  <section id="block-menu-menu-onsite-links" class="block block-menu clearfix
footer-main__column footer-main__column--no-title">


  <ul class="menu nav">
        <li class="leaf">
      <a href="/accessibility">Accessibility</a>
    </li>
        <li class="leaf">
      <a href="/about/complain-about-regulators">Complain about us</a>
    </li>
        <li class="leaf">
      <a href="/legal">Copyright notice</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility">Corporate responsibility</a>
    </li>
        <li class="leaf">
      <a href="/about/cymraeg">Cymraeg</a>
    </li>
        <li class="leaf">
      <a href="/freedom-information">Freedom of information</a>
    </li>
        <li class="leaf">
      <a href="/about/corporate-responsibility#modern_slavery">Modern Slavery
and Human Trafficking Statement</a>
    </li>
        <li class="leaf">
      <a href="/privacy">Privacy</a>
    </li>
        <li class="leaf">
      <a href="/sitemap">Sitemap</a>
    </li>
        <li class="leaf">
      <a href="/translated-pages">Translated languages</a>
    </li>
      </ul>
</section>




  <section id="block-menu-menu-social" class="block block-menu contextual-
links-region clearfix footer-main__column footer-main__column--social">

      <h3 class="block block-menu contextual-links-region footer-main__menu-
title">Social</h3>

  <ul class="menu nav">
          <li class="leaf social-footer-links__item social-footer-links__item--
linkedin">
```

```
                <a href="https://www.linkedin.com/company/financial-conduct-
authority" aria-label="LinkedIn" title="Publish this post to LinkedIn"
class="linkedin ext" target="_blank" rel="noopener noreferrer" data-extlink="">
          <span class="visually-hidden">LinkedIn</span>
          <span class="social-footer-links__item__icon"></span>
        <span class="ext"></span></a>
            </li>
        <li class="leaf social-footer-links__item social-footer-links__item--rss
feed">
                <a href="/news/rss.xml" aria-label="RSS Feed" title="Subscribe to
our RSS feed" class="rss feed" target="_blank" rel="noopener noreferrer">
          <span class="visually-hidden">RSS Feed</span>
          <span class="social-footer-links__item__icon"></span>
        </a>
            </li>
        <li class="leaf social-footer-links__item social-footer-links__item--twitter">
                <a href="https://twitter.com/thefca" aria-label="Twitter" title="Share
this on Twitter" class="twitter ext" target="_blank" rel="noopener noreferrer"
data-extlink="">
          <span class="visually-hidden">Twitter</span>
          <span class="social-footer-links__item__icon"></span>
        <span class="ext"></span></a>
            </li>
      </ul>

</section>



  <section id="block-menu-menu-systems" class="block block-menu clearfix
footer-main__column">

      <h3 id="footerSystemsList" class="block block-menu footer-main__menu-
title">
      <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerSystems" aria-expanded="false" aria-
controls="footerSystems">Registers and Systems</a>
      <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerSystems" class="collapse" aria-hidden="true">
    <ul class="menu nav">
          <li class="leaf">
        <a href="/firms/mutuals-public-register"> Mutuals Public Register</a>
      </li>
          <li class="leaf">
        <a href="/firms/connect">Connect</a>
      </li>
          <li class="leaf">
        <a href="/about/handbook">FCA Handbook</a>
      </li>
          <li class="leaf">
```

```
      <a href="/firms/financial-services-register">Financial Services
Register</a>
     </li>
          <li class="leaf">
      <a href="/firms/regdata">RegData</a>
     </li>
        </ul>
  </div>

</section>



  <section id="block-menu-menu-careers" class="block block-menu clearfix
footer-main__column">
     <h3 id="carrersList" class="block block-menu footer-main__menu-title">
    <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerCareers" aria-expanded="false" aria-
controls="footerCareers">Careers</a>
    <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
    <div id="footerCareers" class="collapse" aria-hidden="true">
    <ul class="menu nav">
          <li class="leaf">
        <a href="/careers">Careers home</a>
      </li>
          <li class="leaf">
        <a href="/careers/early-careers">Early careers</a>
      </li>
          <li class="leaf">
        <a href="/careers/experienced-professionals">Experienced
professionals</a>
      </li>
          <li class="leaf">
        <a href="/careers/search-jobs-apply">Search jobs and apply</a>
      </li>
        </ul>
  </div>
</section>



<section id="block-block-1" class="block block-block clearfix footer-
main__column">
     <h3 id="contactInfo" class="block block-block footer-main__menu-title">
     <a class="overlay-link collapsed" role="button" data-toggle="collapse"
href="#footerContact" aria-expanded="false" aria-
controls="footerContact">Contact</a>
     <span class="hidden-md hidden-lg footer-section-collapse" aria-
hidden="true"></span>
    </h3>
```

```
    <div id="footerContact" class="footer-main__content-wrapper collapse" aria-
hidden="true">
                                                <p>FCA Head Office</p>
<p>12 Endeavour Square</p>
<p>London E20 1JN</p>
<p><a class="btn btn-primary" href="/contact">Contact us</a></p>


  </div>
</section>

  </div>

          </div>
          <div class="footer__plain-text-logo">
                    <a href="https://www.clearest.co.uk/gold-standard" title="Clear
English Gold Standard Award Logo" class="" target="_blank" rel="noopener">
              <span class="visually-hidden">Plain Language Commission Gold
Award</span>
              <img class="plain-text-logo__img"
src="/themes/custom/fca/images/PLC_CES_GOLD.png" alt="Clear English Gold
Standard Award Logo">
            </a>
          </div>
        </div>
      </div>
      <div class="footer-bottom">
        <div class="container">
          <div class="row">
            <div class="col-xs-8 col-sm-4 footer-bottom__column">
              <p class="footer-bottom__copyright">Copyright © 2022 FCA. All rights
reserved.</p>
            </div>
            <div class="col-xs-4 col-sm-4 footer-bottom__column">
              <div class="footer-bottom__back-to-top">
                <a href="#">
                  <span class="glyphicon glyphicon-menu-up"
aria-hidden="true"></span>
                  <p>Back to top</p>
                </a>
              </div>
            </div>
            <div class="col-xs-12 col-sm-4 footer-bottom__column">
              <p class="footer-bottom__company-number">Company no.
01920623</p>
            </div>
          </div>
        </div>
      </div>
    </footer>

  </div>
```

<script type="application/json" data-drupal-selector="drupal-settings-
json">{"path":
{"baseUrl":"\/","scriptPath":null,"pathPrefix":"","currentPath":"node\/
5689","currentPathIsAdmin":false,"isFront":false,"currentLanguage":"en"},"plural
Delimiter":"\u0003","suppressDeprecationErrors":true,"multiselect":
{"widths":250},"selection_sharer":{"jquery_selectors":[".node-publication-
longform div",".node-publication-longform h1",".node-publication-longform
h2",".node-publication-longform h3",".node-publication-longform h4",".node-
publication-longform h5",".node-publication-longform h6",".node-publication-
longform p"]},"data":{"extlink":
{"extTarget":true,"extTargetNoOverride":false,"extNofollow":false,"extNoreferrer
":false,"extFollowNoOverride":false,"extClass":"ext","extLabel":"(link is
external)","extImgClass":false,"extSubdomains":false,"extExclude":"(fca\\.org\\.u
k)|(fsa\\.gov\\.uk)|
(fcatest\\.org\\.uk)","extInclude":"","extCssExclude":"","extCssExplicit":"","extAler
t":false,"extAlertText":"This link will take you to an external web site. We are not
responsible for their content.","mailtoClass":"0","mailtoLabel":"(link sends
email)","extUseFontAwesome":false,"extIconPlacement":"append","extFaLinkCla
sses":"fa fa-external-link","extFaMailtoClasses":"fa fa-envelope-
o","whitelistedDomains":null}},"bootstrap":
{"forms_has_error_value_toggle":1,"modal_animation":1,"modal_backdrop":"true
","modal_focus_input":1,"modal_keyboard":1,"modal_select_text":1,"modal_show
":1,"modal_size":"","popover_enabled":1,"popover_animation":1,"popover_auto_c
lose":1,"popover_container":"body","popover_content":"","popover_delay":"0","p
opover_html":0,"popover_placement":"right","popover_selector":"","popover_title
":"","popover_trigger":"click"},"ajaxTrustedUrl":
{"form_action_p_pvdeGsVG5zNF_XLGPTvYSKCf43t8qZYSwcfZl2uzM#webform-
submission-page-feedback-form-node-5689-add-
form":true,"form_action_p_pvdeGsVG5zNF_XLGPTvYSKCf43t8qZYSwcfZl2uzM":tru
e},"fcaFunnelback":{"funnelbackCollection":"fca-push-
prod"},"disable_all_popups":1,"global_popup":
{"popup_global_enabled":1,"popup_global_title":"Global popup banner
test","popup_global_text":"\u003Cp\u003Etest content\u0026nbsp;test content\
u0026nbsp;test content\u0026nbsp;test content\u0026nbsp;test content\
u0026nbsp;test content\u0026nbsp;test content.\u003C\/p\u003E\r\
n","popup_config_button":"Continue"},"eu_cookie_compliance":
{"cookie_policy_version":"1.0.0","popup_enabled":true,"popup_agreed_enabled":
false,"popup_hide_agreed":true,"popup_clicking_confirmation":false,"popup_scrol
ling_confirmation":false,"popup_html_info":"\u003Cdiv role=\u0022banner\u0022
class=\u0022eu-cookie-compliance-banner eu-cookie-compliance-banner-info
eu-cookie-compliance-banner--categories\u0022\u003E\n \u003Cdiv class=\
u0022popup-content info\u0022\u003E\n   \u003Cdiv class=\u0022popup-text\
u0022\u003E\n   \u003Cp\u003EWe use cookies to improve your online
experience. Some cookies are necessary to make the site work. We\u2019d like
to set additional cookies to understand how the website is used. These are
optional. All cookie data is anonymised. View \u003Ca data-entity-substitution=\
u0022canonical\u0022 data-entity-type=\u0022node\u0022 data-entity-uuid=\
u0022e112e960-2a79-48ce-9cd3-8537356a784a\u0022
href=\u0022\/privacy\/our-use-cookies\u0022 title=\u0022Our use of cookies\
u0022\u003Ecookies\u003C\/a\u003E.\u003C\/p\u003E\n\n   \u003C\/div\u003E\n
\u003Cul id=\u0022eu-cookie-compliance-categories\u0022 class=\u0022eu-
cookie-compliance-categories list-inline list-unstyled hidden\u0022\u003E\n
\u003Cli   class=\u0022eu-cookie-compliance-category\u0022\u003E\n   \
u003Cdiv\u003E\n   \u003Cinput type=\u0022checkbox\u0022 name=\

u0022cookie-categories\u0022 id=\u0022cookie-category-functional\u0022\n value=\u0022functional\u0022 \u003E\n \u003Clabel for=\u0022cookie-category-functional\u0022\u003EFunctional\u003C\/label\u003E\n \u003C\/div\u003E\n\n \u003Cdiv class=\u0022eu-cookie-compliance-category-description\u0022\u003EThese cookies are necessary for the operation of the FCA.org.uk web site\u003C\/div\u003E\n \u003C\/li\u003E\n \u003Cli class=\u0022eu-cookie-compliance-category\u0022\u003E\n \u003Cdiv\u003E\n \u003Cinput type=\u0022checkbox\u0022 name=\u0022cookie-categories\u0022 id=\u0022cookie-category-tracking_ad\u0022\n value=\u0022tracking_ad\u0022 \u003E\n \u003Clabel for=\u0022cookie-category-tracking_ad\u0022\u003ENon-functional\u003C\/label\u003E\n \u003C\/div\u003E\n\n \u003Cdiv class=\u0022eu-cookie-compliance-category-description\u0022\u003EAccept analytics and campaign advertising cookies\u003C\/div\u003E\n \u003C\/li\u003E\n \u003C\/ul\u003E\n \u003Cdiv class=\u0022eu-cookie-compliance-category-fca-custom\u0022\u003E\n \u003Cbutton type=\u0022button\u0022 class=\u0022btn agree\u0022\u003EAccept additional cookies\u003C\/button\u003E\n \u003Cbutton type=\u0022button\u0022 class=\u0022btn dont-agree\u0022\u003EReject additional cookies\u003C\/button\u003E\n \u003C\/div\u003E\n \u003C\/div\u003E\n\u003C\/div\u003E","use_mobile_message":false,"mobile_popup_html_info":"\u003Cdiv role=\u0022banner\u0022 class=\u0022eu-cookie-compliance-banner eu-cookie-compliance-banner-info eu-cookie-compliance-banner--categories\u0022\u003E\n \u003Cdiv class=\u0022popup-content info\u0022\u003E\n \u003Cdiv class=\u0022popup-text\u0022\u003E\n \n \u003C\/div\u003E\n \u003Cul id=\u0022eu-cookie-compliance-categories\u0022 class=\u0022eu-cookie-compliance-categories list-inline list-unstyled hidden\u0022\u003E\n \u003Cli class=\u0022eu-cookie-compliance-category\u0022\u003E\n \u003Cdiv\u003E\n \u003Cinput type=\u0022checkbox\u0022 name=\u0022cookie-categories\u0022 id=\u0022cookie-category-functional\u0022\n value=\u0022functional\u0022 \u003E\n \u003Clabel for=\u0022cookie-category-functional\u0022\u003EFunctional\u003C\/label\u003E\n \u003C\/div\u003E\n\n \u003Cdiv class=\u0022eu-cookie-compliance-category-description\u0022\u003EThese cookies are necessary for the operation of the FCA.org.uk web site\u003C\/div\u003E\n \u003C\/li\u003E\n \u003Cli class=\u0022eu-cookie-compliance-category\u0022\u003E\n \u003Cdiv\u003E\n \u003Cinput type=\u0022checkbox\u0022 name=\u0022cookie-categories\u0022 id=\u0022cookie-category-tracking_ad\u0022\n value=\u0022tracking_ad\u0022 \u003E\n \u003Clabel for=\u0022cookie-category-tracking_ad\u0022\u003ENon-functional\u003C\/label\u003E\n \u003C\/div\u003E\n\n \u003Cdiv class=\u0022eu-cookie-compliance-category-description\u0022\u003EAccept analytics and campaign advertising cookies\u003C\/div\u003E\n \u003C\/li\u003E\n \u003C\/ul\u003E\n \u003Cdiv class=\u0022eu-cookie-compliance-category-fca-custom\u0022\u003E\n \u003Cbutton type=\u0022button\u0022 class=\u0022btn agree\u0022\u003EAccept additional cookies\u003C\/button\u003E\n \u003Cbutton type=\u0022button\u0022 class=\u0022btn dont-agree\u0022\u003EReject additional cookies\u003C\/button\u003E\n \u003C\/div\u003E\n \u003C\/div\u003E\n\u003C\/div\u003E","mobile_breakpoint":768,"popup_html_agreed":false,"popup_use_bare_css":false,"popup_height":"auto","popup_width":"100%","popup_delay":1000,"popup_link":"\/privacy","popup_link_new_window":true,"popup_position":true,"fixed_top_position":true,"popup_language":"en","store_consent":false,"better_support_for_screen_

readers":false,"cookie_name":"fca-cookie-agreed","reload_page":false,"domain":"","domain_all_sites":true,"popup_eu_only_js":false,"cookie_lifetime":100,"cookie_session":0,"set_cookie_session_zero_on_disagree":0,"disagree_do_not_show_popup":false,"method":"categories","automatic_cookies_removal":true,"allowed_cookies":"","withdraw_markup":"\u003Cbutton type=\u0022button\u0022 class=\u0022eu-cookie-withdraw-tab\u0022\u003EPrivacy settings\u003C\/button\u003E\n\u003Cdiv role=\u0022alertdialog\u0022 aria-labelledby=\u0022popup-text\u0022 class=\u0022eu-cookie-withdraw-banner\u0022\u003E\n \u003Cdiv class=\u0022popup-content info eu-cookie-compliance-content\u0022\u003E\n   \u003Cdiv id=\u0022popup-text\u0022 class=\u0022eu-cookie-compliance-message\u0022\u003E\n   \u003Ch2\u003EWe use cookies on this site to enhance your user experience\u003C\/h2\u003E\n\u003Cp\u003EYou have given your consent for us to set cookies.\u003C\/p\u003E\n\n   \u003C\/div\u003E\n   \u003Cdiv id=\u0022popup-buttons\u0022 class=\u0022eu-cookie-compliance-buttons\u0022\u003E\n   \u003Cbutton type=\u0022button\u0022 class=\u0022eu-cookie-withdraw-button\u0022\u003EWithdraw consent\u003C\/button\u003E\n   \u003C\/div\u003E\n \u003C\/div\u003E\n\u003C\/div\u003E","withdraw_enabled":false,"reload_options":null,"reload_routes_list":"","withdraw_button_on_info_popup":false,"cookie_categories":["functional","tracking_ad"],"cookie_categories_details":{"functional":{"uuid":"fb668dca-4dd1-4440-a59b-c9d1e9fadac3","langcode":"en","status":true,"dependencies":[],"_core":{"default_config_hash":"D36tcirS9rFdab-vbBsKvs8J4M5hJ92XFL2hzdzE49I"},"id":"functional","label":"Functional","description":"These cookies are necessary for the operation of the FCA.org.uk web site","checkbox_default_state":"required","weight":-9},"tracking_ad":{"uuid":"5465d273-1c80-4a6e-aad2-dbba16b67955","langcode":"en","status":true,"dependencies":[],"_core":{"default_config_hash":"PgmYhbjZvqPNFf00v-fm0sr1Osx9rNtzn--g1g1ILtI"},"id":"tracking_ad","label":"Non-functional","description":"Accept analytics and campaign advertising cookies","checkbox_default_state":"unchecked","weight":-8}},"enable_save_preferences_button":true,"containing_element":"body","settings_tab_enabled":false},"user":{"uid":0,"permissionsHash":"31716314eeadd3c0c01df8ec66cc04c2f6d90d0f950bf6954f55fb66d243bb1c"}}</script>
<script src="/sites/default/files/js/js_CwKas4eiC8_8JSIVOKp3qHF0P9uyFoKzkEKh1gJ7VJw.js"></script>
<script src="//code.jquery.com/ui/1.11.4/jquery-ui.min.js"></script>
<script src="/sites/default/files/js/js_-Gx2rVcOCivCECXmqm9sHD9FL1uAoun40wkOHp-m66w.js"></script>
<script src="/modules/contrib/eu_cookie_compliance/js/eu_cookie_compliance.js?v=1.9" defer=""></script>
<script src="/sites/default/files/js/js_pZIJKrQ1fHDpJ0itNvcga_ZF5OpRUngNBY4qnY-4iAI.js"></script>

<script type="text/javascript">window.NREUM||(NREUM={});NREUM.info={"beacon":"bam.nr-data.net","licenseKey":"ea2a3c61cd","applicationID":"899848932","transactionName":"Z1QAYRNVCEoDAEYLV14eI1YVXQlXTSdAF0hRXT5bDlADZSEMXBZKX10OU

BNoKFYGBmQLXUdyDVsVRglVDgZATwZGWAdC","queueTime":0,"applicationTime":672,"atts":"SxMDF1tPG0Q=","errorBeacon":"bam.nr-data.net","agent":""}</script>

     Tweet Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet <a class="action facebook" href=""

title="Share this selection on Facebook" target="_blank">Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-
arrow"> <div class="selectionSharer
selectionSharerPopunder">
<label>Share this selection</label> <a class="action tweet"
href="" title="Share this selection on Twitter" target="_blank">Tweet
<a class="action facebook" href="" title="Share this selection on Facebook"
target="_blank">Facebook <a class="action linkedin" href=""
title="Share this selection on LinkedIn" target="_blank">LinkedIn
<a class="action email" href="" title="Share this selection by email"
target="_blank"><svg width="20" height="20"><path stroke="%23FFF"
stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-
30m22,0 30,30"></path></svg> <div
class="selectionSharer selectionSharerPopover" style="position:absolute;">
   <a class="action
tweet" href="" title="Share this selection on Twitter"
target="_blank">Tweet <a class="action facebook" href=""
title="Share this selection on Facebook" target="_blank">Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-
arrow"> <div class="selectionSharer
selectionSharerPopunder">
<label>Share this selection</label> <a class="action tweet"
href="" title="Share this selection on Twitter" target="_blank">Tweet
<a class="action facebook" href="" title="Share this selection on Facebook"
target="_blank">Facebook <a class="action linkedin" href=""
title="Share this selection on LinkedIn" target="_blank">LinkedIn
<a class="action email" href="" title="Share this selection by email"
target="_blank"><svg width="20" height="20"><path stroke="%23FFF"
stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-
30m22,0 30,30"></path></svg> <div
class="selectionSharer selectionSharerPopover" style="position:absolute;">
   <a class="action
tweet" href="" title="Share this selection on Twitter"
target="_blank">Tweet <a class="action facebook" href=""
title="Share this selection on Facebook" target="_blank">Facebook
<a class="action linkedin" href="" title="Share this selection on LinkedIn"
target="_blank">LinkedIn <a class="action email" href=""
title="Share this selection by email" target="_blank"><svg width="20"
height="20"><path stroke="%23FFF" stroke-width="6"
d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0
30,30"></path></svg>   <div
class="selectionSharerPopover-clip"><span class="selectionSharerPopover-

arrow">   <label>Share this selection</label> Tweet Facebook LinkedIn <svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   Tweet Facebook LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>   <label>Share this selection</label> Tweet Facebook LinkedIn <a class="action email" href="" title="Share this selection by email"

target="_blank"><svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
   Tweet Facebook
LinkedIn
<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg>
<label>Share this selection</label> Tweet
Facebook LinkedIn

<svg width="20" height="20"><path stroke="%23FFF" stroke-width="6" d="m16,25h82v60H16zl37,37q4,3 8,0l37-37M16,85l30-30m22,0 30,30"></path></svg> <ul class="ui-autocomplete ui-front ui-menu ui-widget ui-widget-content" id="ui-id-1" tabindex="0" style="display: none;">
</body></html>

<html class="govuk-template show-global-bar" lang="en">

<meta name="govuk:themes" content="crime-justice-and-law">
<meta name="govuk:analytics:organisations" content="<PB297>">
<meta name="govuk:content-id" content="cc357863-4cc9-445e-87a7-fc3f89262f17">
<meta name="govuk:schema-name" content="guide">
<meta name="govuk:publishing-application" content="publisher">
<meta name="govuk:format" content="guide">
<meta name="csrf-token" content="FCkWMOp2dTzO_LlvJ4h3zX-wXtmfA40o1oKr_I7ZepT_PJgKEAYxKOfCuprBkhLx5jtLa4-zGklRbljyiJWMqQ">
    <meta charset="utf-8">
    <title lang="en">
      Claim compensation if you were the victim of a violent crime: Overview - GOV.UK
  </title>

    <script src="https://www.gov.uk/assets/static/govuk_publishing_components/vendor/lux/lux-measurer-1fdaa6eb0e5e8bf750983972cb84196913379f708d6be5748490926ee493462c.js" async="async"></script>
    <script src="https://www.gov.uk/assets/static/govuk_publishing_components/rum-loader-c53469dcb841d7b228c914a2e8bdcf3b831a578adf7d4f21cf9da5b85df7381e.js" async="async" data-lux-reporter-script="https://www.gov.uk/assets/static/govuk_publishing_components/vendor/lux/lux-reporter-0630526d2811f955ec5e421a6233bd828938bf706c2481233ef4efb8831d0625.js"></script>

    <meta name="csrf-param" content="authenticity_token">
<meta name="csrf-token" content="9SbUGW6NdiIcGtvr20birhH+FhSNRmbQeL+UVreOJrxzuaL0T0pnjCoMXbRUc2XtNSBczJ9brXoFiw6dg0B4pQ==">

    <link rel="stylesheet" media="all" href="https://www.gov.uk/assets/static/application-15b4ad64a3fac0e9ea7702c6da76c9afd031000e02524c380d1e8041d4b953fa.css">
    <link rel="stylesheet" media="print" href="https://www.gov.uk/assets/static/print-53da7f13c2fb1115b956c35ef5e0898aa48fd2e0457f82692fdf8d16ed2e2626.css">
    <!--[if lt IE 9]><script src="https://www.gov.uk/assets/static/govuk_publishing_components/ie-94963d6661190bc897905bbbe222a31c7ca0aff3a3b9f808ba15d4cd90780a9b.js" crossorigin="anonymous" integrity="sha256-pFJFRKU9V6fiWbS7lmucMlV8mMkgt35S0JMEZCtoQBo="></script><![endif]-->
    <link rel="shortcut icon" href="https://www.gov.uk/assets/static/favicon-9ed7849c462c53aa2cdf1690eb257e801ecbf5696d1d0928868c5b032b4adb36.ico" type="image/x-icon">
    <link rel="mask-icon" href="https://www.gov.uk/assets/static/govuk-mask-icon-a409a4db4a5e72c99ae3916653710064c43eb4be35821f79c07c5156e7dc5808.svg" color="#0b0c0c">

```
    <link rel="apple-touch-icon" sizes="180x180"
href="https://www.gov.uk/assets/static/govuk-apple-touch-icon-180x180-
026deaa34fa328ae5f1f519a37dbd15e6555c5086e1ba83986cd0827a7209902.p
ng">
    <link rel="apple-touch-icon" sizes="167x167"
href="https://www.gov.uk/assets/static/govuk-apple-touch-icon-167x167-
a44a5b317f51a61950697fbe6c61ffe3b5acdd89de60ef70429daa32881d5279.pn
g">
    <link rel="apple-touch-icon" sizes="152x152"
href="https://www.gov.uk/assets/static/govuk-apple-touch-icon-152x152-
828a839e5c83de19f98014eef54cec77aa11063a23ce321970d6f9310eeabb6c.pn
g">
    <link rel="apple-touch-icon" href="https://www.gov.uk/assets/static/govuk-
apple-touch-icon-
5f801db05920bd1eb2b27a7a90328599bb16b6344c3213795af0f20d3ca179b0.p
ng">

    <meta name="theme-color" content="#0b0c0c">
    <meta name="viewport" content="width=device-width, initial-scale=1">
    <meta http-equiv="X-UA-Compatible" content="IE=edge">

    <meta property="og:image"
content="https://www.gov.uk/assets/static/govuk-opengraph-image-
dade2dad5775023b0568381c4c074b86318194edb36d3d68df721eea7deeac4b.p
ng">


  <link rel="stylesheet" media="screen"
href="/assets/government-frontend/application-
1e0c24370bec17089cdfaeb74c3d6e2c2ffbbe631770723c10ccc33c3eab9344.css
">
<link rel="stylesheet" media="print" href="/assets/government-frontend/print-
ab4a181c48d411edc620f5712756881ced6a6883f891b9296e8849c005a9696a.cs
s">
<link rel="canonical" href="https://www.gov.uk/claim-compensation-criminal-
injury">
<meta name="govuk:rendering-application" content="government-frontend">
</head>
  <body class="gem-c-layout-for-public govuk-template__body js-enabled">
    <script>
      document.body.className = ((document.body.className) ?
document.body.className + ' js-enabled' : 'js-enabled');
    </script>
    <a class="gem-c-skip-link govuk-skip-link govuk-!-display-none-print" data-
module="govuk-skip-link" href="#content" data-govuk-skip-link-module-
started="true">Skip to main content</a>


    <div id="global-cookie-message" class="gem-c-cookie-banner govuk-clearfix"
data-module="cookie-banner" role="region" aria-label="cookie banner" data-
nosnippet="" data-cookie-banner-module-started="true" style="display:
block;">
  <div class="govuk-cookie-banner js-banner-wrapper" role="region" aria-
label="Cookies on GOV.UK">
```

```
    <div class="gem-c-cookie-banner__message govuk-cookie-banner__message
govuk-width-container">
      <div class="govuk-grid-row">
        <div class="govuk-grid-column-two-thirds">
          <h2 class="govuk-cookie-banner__heading govuk-heading-m">Cookies on
GOV.UK</h2>
          <div class="govuk-cookie-banner__content">
            <p class="govuk-body">We use some essential cookies to make this
website work.</p>
<p class="govuk-body">We'd like to set additional cookies to understand how
you use GOV.UK, remember your settings and improve government
services.</p>
<p class="govuk-body">We also use cookies set by other sites to help us deliver
content from their services.</p>
          </div>
        </div>
      </div>
          <div class="govuk-button-group">



  <button class="gem-c-button govuk-button" type="submit" data-
module="gem-track-click" data-accept-cookies="true" data-track-
category="cookieBanner" data-track-action="Cookie banner accepted" data-
cookie-types="all" style="display: block;" data-gem-track-click-module-
started="true">Accept additional cookies</button>




  <button class="gem-c-button govuk-button" type="submit" data-
module="gem-track-click" data-reject-cookies="true" data-track-
category="cookieBanner" data-track-action="Cookie banner rejected" data-gem-
track-click-module-started="true" style="display: block;">Reject additional
cookies</button>


            <a class="govuk-link" href="/help/cookies">View cookies</a>
          </div>
    </div>
  </div>
  <div class="gem-c-cookie-banner__confirmation govuk-width-container"
tabindex="-1" hidden="">
    <p class="gem-c-cookie-banner__confirmation-message" role="alert">You
can <a class="govuk-link" data-module="gem-track-click" data-track-
category="cookieBanner" data-track-action="Cookie banner settings clicked
from confirmation" href="/help/cookies" data-gem-track-click-module-
started="true">change your cookie settings</a> at any time.</p>
    <div class="govuk-button-group">
      <button class="gem-c-cookie-banner__hide-button govuk-button" data-hide-
cookie-banner="true" data-module="gem-track-click" data-track-
category="cookieBanner" data-track-action="Hide cookie banner" data-gem-
track-click-module-started="true">Hide this message</button>
```

```
    </div>
  </div>
</div>


        <header role="banner" class="gem-c-layout-super-navigation-header">
  <div class="gem-c-layout-super-navigation-header__container govuk-width-container govuk-clearfix">
    <div class="gem-c-layout-super-navigation-header__header-logo">
      <a class="govuk-header__link govuk-header__link--homepage" data-module="gem-track-click" data-track-action="logoLink" data-track-category="headerClicked" data-track-label="https://www.gov.uk" data-track-dimension="GOV.UK" data-track-dimension-index="29" href="https://www.gov.uk" id="logo" title="Go to the GOV.UK homepage" data-gem-track-click-module-started="true">
        <span class="govuk-header__logotype">
          <!--[if gt IE 8]><!-->
          <svg aria-hidden="true" class="govuk-header__logotype-crown gem-c-layout-super-navigation-header__logotype-crown" focusable="false" height="30" viewBox="0 0 132 97" width="36" xmlns="http://www.w3.org/2000/svg">
            <path d="M25 30.2c3.5 1.5 7.7-.2 9.1-3.7 1.5-3.6-.2-7.8-3.9-9.2-3.6-1.4-7.6.3-9.1 3.9-1.4 3.5.3 7.5 3.9 9zM9 39.5c3.6 1.5 7.8-.2 9.2-3.7 1.5-3.6-.2-7.8-3.9-9.1-3.6-1.5-7.6.2-9.1 3.8-1.4 3.5.3 7.5 3.8 9zM4.4 57.2c3.5 1.5 7.7-.2 9.1-3.8 1.5-3.6-.2-7.7-3.9-9.1-3.5-1.5-7.6.3-9.1 3.8-1.4 3.5.3 7.6 3.9 9.1zm38.3-21.4c3.5 1.5 7.7-.2 9.1-3.8 1.5-3.6-.2-7.7-3.9-9.1-3.6-1.5-7.6.3-9.1 3.8-1.3 3.6.4 7.7 3.9 9.1zm64.4-5.6c-3.6 1.5-7.8-.2-9.1-3.7-1.5-3.6.2-7.8 3.8-9.2 3.6-1.4 7.7.3 9.2 3.9 1.3 3.5-.4 7.5-3.9 9zm15.9 9.3c-3.6 1.5-7.7-.2-9.1-3.7-1.5-3.6.2-7.8 3.7-9.1 3.6-1.5 7.7.2 9.2 3.8 1.5 3.5-.3 7.5-3.8 9zm4.7 17.7c-3.6 1.5-7.8-.2-9.2-3.8-1.5-3.6.2-7.7 3.9-9.1 3.6-1.5 7.7.3 9.2 3.8 1.3 3.5-.4 7.6-3.9 9.1zM89.3 35.8c-3.6 1.5-7.8-.2-9.2-3.8-1.4-3.6.2-7.7 3.9-9.1 3.6-1.5 7.7.3 9.2 3.8 1.4 3.6-.3 7.7-3.9 9.1zM69.7 17.7l8.9 4.7V9.3l-8.9 2.8c-.2-.3-.5-.6-.9-.9L72.4 0H59.6l3.5 11.2c-.3.3-.6.5-.9.9l-8.8-2.8v13.1l8.8-4.7c.3.3.6.7.9.9l-5 15.4v.1c-.2.8-.4 1.6-.4 2.4 0 4.1 3.1 7.5 7 8.1h.2c.3 0 .7.1 1 .1.4 0 .7 0 1-.1h.2c4-.6 7.1-4.1 7.1-8.1 0-.8-.1-1.7-.4-2.4V34l-5.1-15.4c.4-.2.7-.6 1-.9zM66 92.8c16.9 0 32.8 1.1 47.1 3.2 4-16.9 8.9-26.7 14-33.5l-9.6-3.4c1 4.9 1.1 7.2 0 10.2-1.5-1.4-3-4.3-4.2-8.7L108.6 76c2.8-2 5-3.2 7.5-3.3-4.4 9.4-10 11.9-13.6 11.2-4.3-.8-6.3-4.6-5.6-7.9 1-4.7 5.7-5.9 8-.5 4.3-8.7-3-11.4-7.6-8.8 7.1-7.2 7.9-13.5 2.1-21.1-8 6.1-8.1 12.3-4.5 20.8-4.7-5.4-12.1-2.5-9.5 6.2 3.4-5.2 7.9-2 7.2 3.1-.6 4.3-6.4 7.8-13.5 7.2-10.3-.9-10.9-8-11.2-13.8 2.5-.5 7.1 1.8 11 7.3L80.2 60c-4.1 4.4-8 5.3-12.3 5.4 1.4-4.4 8-11.6 8-11.6H55.5s6.4 7.2 7.9 11.6c-4.2-.1-8-1-12.3-5.4l1.4 16.4c3.9-5.5 8.5-7.7 10.9-7.3-.3 5.8-.9 12.8-11.1 13.8-7.2.6-12.9-2.9-13.5-7.2-.7-5 3.8-8.3 7.1-3.1 2.7-8.7-4.6-11.6-9.4-6.2 3.7-8.5 3.6-14.7-4.6-20.8-5.8 7.6-5 13.9 2.2 21.1-4.7-2.6-11.9.1-7.7 8.8 2.3-5.5 7.1-4.2 8.1.5.7 3.3-1.3 7.1-5.7 7.9-3.5.7-9-1.8-13.5-11.2 2.5.1 4.7 1.3 7.5 3.3l-4.7-15.4c-1.2 4.4-2.7 7.2-4.3 8.7-1.1-3-.9-5.3 0-10.2l-9.5 3.4c5 6.9 9.9 16.7 14 33.5 14.8-2.1 30.8-3.2 47.7-3.2z" fill="currentColor" fill-rule="evenodd">
            </path>
          </svg>
          <!--<![endif]-->
          <!--[if IE 8]>
          <img src="https://www.gov.uk/assets/static/govuk-logotype-crown-66ad9a9b8fca42cf0ba18979eef6afc2e8056d5f158ca9b27ce9afdf852aae87.png" alt="" class="govuk-header__logotype-crown-fallback-image" width="36" height="32">
```

```
        <![endif]-->
        <span class="govuk-header__logotype-text">
          GOV.UK
        </span>
      </span>
    </a>
  </div>
  <nav aria-labelledby="super-navigation-menu-heading" class="gem-c-layout-super-navigation-header__content js-module-initialised" data-module="super-navigation-mega-menu" style="margin-bottom: 0px;" data-super-navigation-mega-menu-module-started="true">
    <h2 id="super-navigation-menu-heading" class="govuk-visually-hidden">
      Navigation menu
    </h2>
    <button aria-controls="super-navigation-menu" aria-expanded="false" aria-label="Show navigation menu" class="gem-c-layout-super-navigation-header__navigation-top-toggle-button" data-text-for-hide="Hide navigation menu" data-text-for-show="Show navigation menu" data-toggle-desktop-group="hidden" data-toggle-mobile-group="top" data-tracking-key="menu" id="super-navigation-menu-toggle" type="button">
      <span class="gem-c-layout-super-navigation-header__navigation-top-toggle-button-inner">
        Menu
      </span>
    </button>
    <ul id="super-navigation-menu" class="gem-c-layout-super-navigation-header__navigation-items" hidden="hidden">
        <li class="gem-c-layout-super-navigation-header__navigation-item gem-c-layout-super-navigation-header__navigation-item--with-children">
          <div class="gem-c-layout-super-navigation-header__navigation-toggle-wrapper govuk-clearfix">
            <a class="gem-c-layout-super-navigation-header__navigation-item-link" data-module="gem-track-click" data-track-action="topicsLink" data-track-category="headerClicked" data-track-label="/browse" data-track-dimension="Topics" data-track-dimension-index="29" href="/browse" hidden="hidden" data-gem-track-click-module-started="true">Topics</a>
              <button aria-controls="super-navigation-menu__section-7a34221a" aria-expanded="false" aria-label="Show Topics menu" class="gem-c-layout-super-navigation-header__navigation-second-toggle-button" data-text-for-hide="Hide Topics menu" data-text-for-show="Show Topics menu" data-toggle-desktop-group="top" data-toggle-mobile-group="second" data-tracking-key="topics" id="super-navigation-menu__section-7a34221a-toggle" type="button">
                <span class="gem-c-layout-super-navigation-header__navigation-second-toggle-button-inner">Topics</span>
</button>          </div>
            <div hidden="" class="gem-c-layout-super-navigation-header__navigation-dropdown-menu" id="super-navigation-menu__section-7a34221a">
              <div class="govuk-width-container gem-c-layout-super-navigation-header__width-container">
                <div class="govuk-grid-row">
                  <div class="govuk-grid-column-one-third-from-desktop">
```

```
                <p class="govuk-body-l gem-c-layout-super-navigation-header__menu-description">
                  Find information and services
                </p>
              </div>
              <div class="govuk-grid-column-two-thirds-from-desktop">
                <ul class="gem-c-layout-super-navigation-header__navigation-second-items gem-c-layout-super-navigation-header__navigation-second-items--topics">
                    <li class="gem-c-layout-super-navigation-header__dropdown-list-item">
                      <a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link" data-module="gem-track-click" data-track-action="topicsLink" data-track-category="headerClicked" data-track-label="/browse/benefits" data-track-dimension="Benefits" data-track-dimension-index="29" href="/browse/benefits" data-gem-track-click-module-started="true">Benefits</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-list-item">
                      <a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link" data-module="gem-track-click" data-track-action="topicsLink" data-track-category="headerClicked" data-track-label="/browse/births-deaths-marriages" data-track-dimension="Births, death, marriages and care" data-track-dimension-index="29" href="/browse/births-deaths-marriages" data-gem-track-click-module-started="true">Births, death, marriages and care</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-list-item">
                      <a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link" data-module="gem-track-click" data-track-action="topicsLink" data-track-category="headerClicked" data-track-label="/browse/business" data-track-dimension="Business and self-employed" data-track-dimension-index="29" href="/browse/business" data-gem-track-click-module-started="true">Business and self-employed</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-list-item">
                      <a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link" data-module="gem-track-click" data-track-action="topicsLink" data-track-category="headerClicked" data-track-label="/browse/childcare-parenting" data-track-dimension="Childcare and parenting" data-track-dimension-index="29" href="/browse/childcare-parenting" data-gem-track-click-module-started="true">Childcare and parenting</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-list-item">
```

```
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/citizenship" data-track-dimension="Citizenship and
living in the UK" data-track-dimension-index="29" href="/browse/citizenship"
data-gem-track-click-module-started="true">Citizenship and living in the
UK</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/justice" data-track-dimension="Crime, justice and the
law" data-track-dimension-index="29" href="/browse/justice" data-gem-track-
click-module-started="true">Crime, justice and the law</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/disabilities" data-track-dimension="Disabled people"
data-track-dimension-index="29" href="/browse/disabilities" data-gem-track-
click-module-started="true">Disabled people</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/driving" data-track-dimension="Driving and transport"
data-track-dimension-index="29" href="/browse/driving" data-gem-track-click-
module-started="true">Driving and transport</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/education" data-track-dimension="Education and
learning" data-track-dimension-index="29" href="/browse/education" data-gem-
track-click-module-started="true">Education and learning</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
```

data-track-label="/browse/employing-people" data-track-dimension="Employing people" data-track-dimension-index="29" href="/browse/employing-people" data-gem-track-click-module-started="true">Employing people

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Environment and countryside

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Housing and local services

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Money and tax

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Passports, travel and living abroad

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
<a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link" data-module="gem-track-click" data-track-action="topicsLink" data-track-category="headerClicked" data-track-label="/browse/visas-immigration" data-track-dimension="Visas and immigration" data-track-dimension-index="29" href="/browse/visas-

immigration" data-gem-track-click-module-started="true">Visas and immigration

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Working, jobs and pensions

 <li class="gem-c-layout-super-navigation-header__navigation-item gem-c-layout-super-navigation-header__navigation-item--with-children">

Government activity
<button aria-controls="super-navigation-menu__section-3955e915" aria-expanded="false" aria-label="Show Government activity menu" class="gem-c-layout-super-navigation-header__navigation-second-toggle-button" data-text-for-hide="Hide Government activity menu" data-text-for-show="Show Government activity menu" data-toggle-desktop-group="top" data-toggle-mobile-group="second" data-tracking-key="governmentactivity" id="super-navigation-menu__section-3955e915-toggle" type="button">
Government activity
</button>

Search for a department and find out what the government is doing

```
                    <ul class="gem-c-layout-super-navigation-header__navigation-
second-items gem-c-layout-super-navigation-header__navigation-second-items--
government-activity">
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link gem-c-layout-super-navigation-
header__navigation-second-item-link--with-description" data-module="gem-
track-click" data-track-action="governmentactivityLink" data-track-
category="headerClicked" data-track-label="/government/organisations" data-
track-dimension="Departments" data-track-dimension-index="29"
href="/government/organisations" data-gem-track-click-module-
started="true">Departments</a>
                          <p class="gem-c-layout-super-navigation-
header__navigation-second-item-description">Departments, agencies and public
bodies</p>
                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link gem-c-layout-super-navigation-
header__navigation-second-item-link--with-description" data-module="gem-
track-click" data-track-action="governmentactivityLink" data-track-
category="headerClicked" data-track-label="/search/news-and-communications"
data-track-dimension="News" data-track-dimension-index="29"
href="/search/news-and-communications" data-gem-track-click-module-
started="true">News</a>
                          <p class="gem-c-layout-super-navigation-
header__navigation-second-item-description">News stories, speeches, letters
and notices</p>
                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link gem-c-layout-super-navigation-
header__navigation-second-item-link--with-description" data-module="gem-
track-click" data-track-action="governmentactivityLink" data-track-
category="headerClicked" data-track-label="/search/guidance-and-regulation"
data-track-dimension="Guidance and regulation" data-track-dimension-
index="29" href="/search/guidance-and-regulation" data-gem-track-click-
module-started="true">Guidance and regulation</a>
                          <p class="gem-c-layout-super-navigation-
header__navigation-second-item-description">Detailed guidance, regulations
and rules</p>
                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link gem-c-layout-super-navigation-
header__navigation-second-item-link--with-description" data-module="gem-
track-click" data-track-action="governmentactivityLink" data-track-
category="headerClicked" data-track-label="/search/research-and-statistics"
data-track-dimension="Research and statistics" data-track-dimension-
```

index="29" href="/search/research-and-statistics" data-gem-track-click-module-started="true">Research and statistics
Reports, analysis and official statistics

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Policy papers and consultations
Consultations and strategy

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Transparency
Data, Freedom of Information releases and corporate reports

<hr class="gem-c-layout-super-navigation-header__navigation-second-footer-break govuk-section-break govuk-section-break--visible">
<ul class="gem-c-layout-super-navigation-header__navigation-second-footer-list">
<li class="gem-c-layout-super-navigation-header__navigation-second-footer-item">
How government works

<li class="gem-c-layout-super-navigation-header__navigation-second-footer-item">
<a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-footer-link" data-module="gem-track-click" data-track-action="governmentactivityLink" data-track-category="headerClicked"

data-track-label="/government/get-involved" data-track-dimension="Get involved" data-track-dimension-index="29" href="/government/get-involved" data-gem-track-click-module-started="true">Get involved

      <button aria-controls="super-search-menu" aria-expanded="false" aria-label="Show search menu" class="gem-c-layout-super-navigation-header__search-toggle-button" data-text-for-hide="Hide search menu" data-text-for-show="Show search menu" data-toggle-mobile-group="top" data-toggle-desktop-group="top" data-tracking-key="search" id="super-search-menu-toggle" type="button">

          Search GOV.UK

<svg class="gem-c-layout-super-navigation-header__search-toggle-button-link-icon" width="27" height="27" viewBox="0 0 27 27" fill="none" xmlns="http://www.w3.org/2000/svg" aria-hidden="true" focusable="false">
  <circle cx="12.0161" cy="11.0161" r="8.51613" stroke="currentColor" stroke-width="3"></circle>
  <line x1="17.8668" y1="17.3587" x2="26.4475" y2="25.9393" stroke="currentColor" stroke-width="3"></line>
</svg>

          ×

      </button>

        <h3 class="govuk-visually-hidden">
          Search
        </h3>

          <a class="gem-c-layout-super-navigation-header__search-item-link" href="/search" hidden="hidden">

              Search GOV.UK

            <svg class="gem-c-layout-super-navigation-header__search-item-link-icon" width="27" height="27" viewBox="0 0 27 27" fill="none" xmlns="http://www.w3.org/2000/svg" aria-hidden="true" focusable="false">
              <circle cx="10.0161" cy="10.0161" r="8.51613" stroke="currentColor" stroke-width="3"></circle>
              <line x1="15.8668" y1="16.3587" x2="25.4475" y2="25.9393" stroke="currentColor" stroke-width="3"></line>

```
          </svg>
        </a>
      </div>

      <div class="govuk-width-container gem-c-layout-super-navigation-
header__search-and-popular">
        <div class="govuk-grid-row">
          <div class="govuk-grid-column-full">
            <form class="gem-c-layout-super-navigation-header__search-form"
id="search" action="/search" method="get" role="search" aria-label="Site-
wide">

<div class="gem-c-search govuk-!-display-none-print  gem-c-search--large gem-
c-search--on-white gem-c-search--separate-label" data-module="gem-toggle-
input-class-on-focus" data-gem-toggle-input-class-on-focus-module-
started="true">
    <label for="search-main-de50f3ee" class="govuk-label govuk-label--
m">Search GOV.UK</label>
  <div class="gem-c-search__item-wrapper">
    <input enterkeyhint="search" class="gem-c-search__item gem-c-
search__input js-class-toggle" id="search-main-de50f3ee" name="q"
title="Search" type="search" value="">
    <div class="gem-c-search__item gem-c-search__submit-wrapper">
      <button class="gem-c-search__submit" type="submit" data-track-
category="headerClicked" data-track-action="searchSubmitted" data-track-
label="/search/all" data-track-dimension="Search on GOV.UK" data-track-
dimension-index="29" data-module="gem-track-click" enterkeyhint="search"
data-gem-track-click-module-started="true">
      Search

<svg class="gem-c-search__icon" width="27" height="27" viewBox="0 0 27 27"
fill="none" xmlns="http://www.w3.org/2000/svg" aria-hidden="true"
focusable="false">
  <circle cx="12.0161" cy="11.0161" r="8.51613" stroke="currentColor" stroke-
width="3"></circle>
  <line x1="17.8668" y1="17.3587" x2="26.4475" y2="25.9393"
stroke="currentColor" stroke-width="3"></line>
</svg>
</button>    </div>
  </div>
</div>

            </form>
          </div>
        </div>
        <div class="govuk-grid-row">
          <div class="govuk-grid-column-full">
            <h3 class="govuk-heading-m">Popular on GOV.UK</h3>
            <ul class="govuk-list">
                <li class="gem-c-layout-super-navigation-header__popular-item">
                  <a class="govuk-link gem-c-layout-super-navigation-
header__popular-link" data-module="gem-track-click" data-track-
action="popularLink" data-track-category="headerClicked"
data-track-label="/guidance/move-to-the-uk-if-youre-from-ukraine" data-track-
```

dimension="Moving to the UK from Ukraine" data-track-dimension-index="29" href="/guidance/move-to-the-uk-if-youre-from-ukraine" data-gem-track-click-module-started="true">Moving to the UK from Ukraine

<li class="gem-c-layout-super-navigation-header__popular-item">
Coronavirus (COVID-19)

<li class="gem-c-layout-super-navigation-header__popular-item">
Find a job

<li class="gem-c-layout-super-navigation-header__popular-item">
Personal tax account: sign in

<li class="gem-c-layout-super-navigation-header__popular-item">
Universal Credit account: sign in

</nav>

</header>

```
        <!-- TODO: Remove manual_content_item after adding the same tagging to
manual and hmrc manual section as the parent manual -->

<div class="gem-c-contextual-breadcrumbs">



<div class="gem-c-breadcrumbs govuk-breadcrumbs govuk-breadcrumbs--
collapse-on-mobile" data-module="gem-track-click" data-gem-track-click-
module-started="true">
  <ol class="govuk-breadcrumbs__list">
        <li class="govuk-breadcrumbs__list-item">
          <a data-track-category="homeLinkClicked" data-track-
action="homeBreadcrumb" data-track-label="" data-track-options="{}"
class="govuk-breadcrumbs__link" href="/">Home</a>
        </li>
        <li class="govuk-breadcrumbs__list-item">
          <a data-track-category="breadcrumbClicked" data-track-action="2" data-
track-label="/browse/justice" data-track-
options="{&quot;dimension28&quot;:&quot;3&quot;,&quot;dimension29&quot;:
&quot;Crime, justice and the law&quot;}" class="govuk-breadcrumbs__link"
href="/browse/justice">Crime, justice and the law</a>
        </li>
        <li class="govuk-breadcrumbs__list-item">
          <a data-track-category="breadcrumbClicked" data-track-action="3" data-
track-label="/browse/justice/compensation-victim-support" data-track-
options="{&quot;dimension28&quot;:&quot;3&quot;,&quot;dimension29&quot;:
&quot;Compensation and victim support&quot;}" class="govuk-
breadcrumbs__link" href="/browse/justice/compensation-victim-
support">Compensation and victim support</a>
        </li>
  </ol>
</div>

</div>


    <main role="main" id="content" class="guide" lang="en">




<div class="govuk-grid-row">
  <div class="govuk-grid-column-two-thirds">


<div class="gem-c-title govuk-!-margin-top-8 govuk-!-margin-bottom-8">

  <h1 class="gem-c-title__text govuk-heading-xl">
    Claim compensation if you were the victim of a violent crime
  </h1>
</div>
```

```
    <a class="gem-c-skip-link govuk-skip-link govuk-!-display-none-print" data-module="govuk-skip-link" href="#guide-contents" data-govuk-skip-link-module-started="true">Skip to contents of guide</a>

    <aside class="part-navigation-container" role="complementary">
        <nav class="gem-c-contents-list" aria-label="Pages in this guide" role="navigation" data-module="gem-track-click" data-gem-track-click-module-started="true">
   <h2 class="gem-c-contents-list__title">
    Contents
</h2>
   <ol class="gem-c-contents-list__list">
       <li class="gem-c-contents-list__list-item gem-c-contents-list__list-item--dashed gem-c-contents-list__list-item--active" aria-current="true">
         Overview

       </li>
       <li class="gem-c-contents-list__list-item gem-c-contents-list__list-item--dashed">
         <a class="gem-c-contents-list__link govuk-link" data-track-category="contentsClicked" data-track-action="content_item 2" data-track-label="/claim-compensation-criminal-injury/eligibility" data-track-options="{&quot;dimension29&quot;:&quot;Eligibility&quot;}" href="/claim-compensation-criminal-injury/eligibility">Eligibility</a>

       </li>
       <li class="gem-c-contents-list__list-item gem-c-contents-list__list-item--dashed">
         <a class="gem-c-contents-list__link govuk-link" data-track-category="contentsClicked" data-track-action="content_item 3" data-track-label="/claim-compensation-criminal-injury/make-claim" data-track-options="{&quot;dimension29&quot;:&quot;Make a new claim &quot;}" href="/claim-compensation-criminal-injury/make-claim">Make a new claim </a>

       </li>
       <li class="gem-c-contents-list__list-item gem-c-contents-list__list-item--dashed">
         <a class="gem-c-contents-list__link govuk-link" data-track-category="contentsClicked" data-track-action="content_item 4" data-track-label="/claim-compensation-criminal-injury/what-happens-next" data-track-options="{&quot;dimension29&quot;:&quot;What happens next&quot;}" href="/claim-compensation-criminal-injury/what-happens-next">What happens next</a>

       </li>
       <li class="gem-c-contents-list__list-item gem-c-contents-list__list-item--dashed">
         <a class="gem-c-contents-list__link govuk-link" data-track-category="contentsClicked" data-track-action="content_item 5" data-track-label="/claim-compensation-criminal-injury/update-claim" data-track-options="{&quot;dimension29&quot;:&quot;Update your existing claim&quot;}" href="/claim-compensation-criminal-injury/update-claim">Update your existing claim</a>
```

```
        </li>
        <li class="gem-c-contents-list__list-item gem-c-contents-list__list-item--
dashed">
          <a class="gem-c-contents-list__link govuk-link" data-track-
category="contentsClicked" data-track-action="content_item 6" data-track-
label="/claim-compensation-criminal-injury/victim-lived-with-attacker-before-
october-1979" data-track-options="{&quot;dimension29&quot;:&quot;If you're a
victim who lived with the attacker before 1 October 1979&quot;}" href="/claim-
compensation-criminal-injury/victim-lived-with-attacker-before-october-1979">If
you're a victim who lived with the attacker before 1 October 1979</a>

        </li>
    </ol>
</nav>
      </aside>
  </div>

  <div class="govuk-grid-column-two-thirds" id="guide-contents">
        <h1 class="part-title">
          Overview
        </h1>


<div class="gem-c-govspeak govuk-govspeak direction-ltr disable-youtube"
data-module="govspeak" data-govspeak-module-started="true">

        <p>You might be able to claim compensation if you were the victim of a
violent crime. This includes if:</p>

<ul>
  <li>you were injured</li>
  <li>a close relative died</li>
  <li>you saw the crime happen to a loved one (or were there immediately
afterwards)</li>
  <li>you paid for the funeral of a person who died</li>
</ul>

<p>You usually have to claim within 2 years of the crime. The crime must be
reported to the police before you apply.</p>

<p>It does not cost anything to apply.</p>

<h2 id="if-you-were-injured-trying-to-stop-a-crime">If you were injured trying to
stop a crime</h2>

<p>You might also be able to claim compensation if you were taking a 'justified
and exceptional' risk trying to stop a crime. For example somebody was in
danger and it was not a situation that you were trained to deal with.</p>

<h2 id="get-practical-and-emotional-support">Get practical and emotional
support</h2>
```

Visit Victim and Witness information if you're in England and Wales.

Get support as a victim or witness of crime in Scotland.

You can also get help and advice from your trade union.

<nav class="gem-c-pagination" role="navigation" aria-label="Pagination">
<ul class="gem-c-pagination__list" data-module="gem-track-click" data-gem-track-click-module-started="true">
<li class="gem-c-pagination__item gem-c-pagination__item--next">
<a href="/claim-compensation-criminal-injury/eligibility" class="govuk-link gem-c-pagination__link" rel="next" data-track-category="contentsClicked" data-track-action="next"
data-track-label="/claim-compensation-criminal-injury/eligibility" data-track-dimension="next" data-track-dimension-index="29">

<svg class="gem-c-pagination__link-icon" xmlns="http://www.w3.org/2000/svg" height="13" width="17" viewBox="0 0 17 13">
<path d="m10.107-0.0078125-1.4136 1.414 4.2926 4.293h-12.986v2h12.896l-4.1855 3.9766 1.377 1.4492 6.7441-6.4062-6.7246-6.7266z"></path>
</svg>
Next

:
Eligibility

</nav>

View a printable version of the whole guide

```
    <h2 id="related-nav-related_items-acefd078" class="gem-c-related-navigation__main-heading" data-track-count="sidebarRelatedItemSection">
      Related content
    </h2>



    <nav role="navigation" class="gem-c-related-navigation__nav-section" aria-labelledby="related-nav-related_items-acefd078" data-module="gem-toggle" data-gem-toggle-module-started="true">


  <ul class="gem-c-related-navigation__link-list" data-module="gem-track-click" data-gem-track-click-module-started="true">


      <li class="gem-c-related-navigation__link"><a class="govuk-link govuk-link gem-c-related-navigation__section-link govuk-link gem-c-related-navigation__section-link--sidebar  govuk-link gem-c-related-navigation__section-link--other" data-track-category="relatedLinkClicked" data-track-action="1.1 Related content" data-track-label="/criminal-injuries-compensation-tribunal" data-track-options="{&quot;dimension28&quot;:&quot;2&quot;,&quot;dimension29&quot;:&quot;Criminal injuries compensation tribunal&quot;}" href="/criminal-injuries-compensation-tribunal">Criminal injuries compensation tribunal</a></li>
      <li class="gem-c-related-navigation__link"><a class="govuk-link govuk-link gem-c-related-navigation__section-link govuk-link gem-c-related-navigation__section-link--sidebar  govuk-link gem-c-related-navigation__section-link--other" data-track-category="relatedLinkClicked" data-track-action="1.2 Related content" data-track-label="/get-support-as-a-victim-of-crime" data-track-options="{&quot;dimension28&quot;:&quot;2&quot;,&quot;dimension29&quot;:&quot;Get support as a victim of crime&quot;}" href="/get-support-as-a-victim-of-crime">Get support as a victim of crime</a></li>

  </ul>
</nav>

  </div>



</div>

</div>

</div>


  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds">

  <div class="gem-c-contextual-footer">
```

```
  <div class="gem-c-related-navigation">




      <nav role="navigation" class="gem-c-related-navigation__nav-section" aria-
labelledby="related-nav-topics-0ec80e78" data-module="gem-toggle" data-
gem-toggle-module-started="true">

    <h2 id="related-nav-topics-0ec80e78" class="gem-c-related-navigation__sub-
heading gem-c-related-navigation__sub-heading--footer" data-track-
count="footerRelatedItemSection">Explore the topic</h2>

  <ul class="gem-c-related-navigation__link-list" data-module="gem-track-click"
data-gem-track-click-module-started="true">


        <li class="gem-c-related-navigation__link"><a class="govuk-link govuk-
link gem-c-related-navigation__section-link govuk-link gem-c-related-
navigation__section-link--footer" data-track-category="relatedLinkClicked" data-
track-action="1.1 Explore the topic"
data-track-label="/browse/justice/compensation-victim-support" data-track-
options="{&quot;dimension28&quot;:&quot;1&quot;,&quot;dimension29&quot;:
&quot;Compensation and victim support&quot;}"
href="/browse/justice/compensation-victim-support">Compensation and victim
support</a></li>

  </ul>
</nav>

  </div>

  </div>


    </div>
  </div>


    </main>
  </div>

      <div class="govuk-width-container">

<div class="gem-c-feedback govuk-!-display-none-print" data-
module="feedback" data-feedback-module-started="true">
  <div class="gem-c-feedback__prompt gem-c-feedback__js-show js-prompt"
tabindex="-1">
  <div class="gem-c-feedback__prompt-questions js-prompt-questions">
    <h2 class="gem-c-feedback__prompt-question">Is this page useful?</h2>

    <ul class="gem-c-feedback__option-list">
```

```
      <li class="gem-c-feedback__option-list-item govuk-visually-hidden"
style="display: none" hidden="">
        <a class="gem-c-feedback__prompt-link" data-track-
category="yesNoFeedbackForm" data-track-action="ffMaybeClick" role="button"
style="display: none" hidden="hidden" aria-hidden="true"
href="/contact/govuk">
          Maybe
</a>      </li>
      <li class="gem-c-feedback__option-list-item">
        <button class="govuk-button gem-c-feedback__prompt-link js-page-is-
useful" data-track-category="yesNoFeedbackForm" data-track-
action="ffYesClick">
          Yes <span class="govuk-visually-hidden">this page is useful</span>
        </button>
      </li>
      <li class="gem-c-feedback__option-list-item">
        <button class="govuk-button gem-c-feedback__prompt-link js-toggle-form
js-page-is-not-useful" data-track-category="yesNoFeedbackForm" data-track-
action="ffNoClick" aria-controls="page-is-not-useful" aria-expanded="false">
          No <span class="govuk-visually-hidden">this page is not useful</span>
        </button>
      </li>
    </ul>
  </div>
  <div class="gem-c-feedback__prompt-questions gem-c-feedback__prompt-
success js-prompt-success" role="alert" hidden="">
    Thank you for your feedback
  </div>
  <div class="gem-c-feedback__prompt-questions gem-c-feedback__prompt-
questions--something-is-wrong js-prompt-questions">
    <button class="govuk-button gem-c-feedback__prompt-link js-toggle-form js-
something-is-wrong" data-track-category="Onsite Feedback" data-track-
action="GOV-UK Open Form" aria-controls="something-is-wrong" aria-
expanded="false">
      Report a problem with this page
    </button>
  </div>
</div>

  <form action="/contact/govuk/problem_reports" id="something-is-wrong"
class="gem-c-feedback__form js-feedback-form" data-track-category="Onsite
Feedback" data-track-action="GOV.UK Send Form" method="post" hidden="">
  <button class="govuk-button govuk-button--secondary gem-c-feedback__close
gem-c-feedback__js-show js-close-form" data-track-category="Onsite Feedback"
data-track-action="GOV.UK Close Form" aria-controls="something-is-wrong"
aria-expanded="true">
    Close
  </button>

  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds">
      <div class="gem-c-feedback__error-summary gem-c-feedback__js-show js-
errors" tabindex="-1" hidden=""></div>
```

```
    <input type="hidden" name="url" value="https://www.gov.uk/claim-compensation-criminal-injury">

    <h3 class="gem-c-feedback__form-heading">Help us improve GOV.UK</h3>
    <p id="feedback_explanation" class="gem-c-feedback__form-paragraph">Don’t include personal or financial information like your National Insurance number or credit card details.</p>

    <div class="govuk-visually-hidden" aria-hidden="true">
      <label for="giraffe">This field is for robots only. Please leave blank</label>
      <input id="giraffe" name="giraffe" type="text" pattern=".{0}" tabindex="-1" autocomplete="off">
    </div>


<div class="gem-c-textarea govuk-form-group govuk-!-margin-bottom-6">

  <label for="textarea-9b6ef517" class="gem-c-label govuk-label">What were you doing?</label>





  <textarea name="what_doing" class="govuk-textarea" id="textarea-9b6ef517" rows="3" spellcheck="true" aria-describedby="feedback_explanation"></textarea>

</div>


<div class="gem-c-textarea govuk-form-group govuk-!-margin-bottom-6">

  <label for="textarea-6646adac" class="gem-c-label govuk-label">What went wrong?</label>




  <textarea name="what_wrong" class="govuk-textarea" id="textarea-6646adac" rows="3" spellcheck="true"></textarea>

</div>



  <button class="gem-c-button govuk-button" type="submit">Send</button>


    </div>
  </div>
```

```
<input type="hidden" name="javascript_enabled" value="true"><input
type="hidden" name="referrer" value="unknown"></form>


<script>
  document.addEventListener("DOMContentLoaded", function () {
    var input = document.querySelector("#giraffe"),
      form = document.querySelector("#something-is-wrong")

    form.addEventListener("submit", spamCapture);

    function spamCapture(e) {
      if (input.value.length !== 0) return;
      e.preventDefault();
    }
  });
</script>

  <form action="/contact/govuk/email-survey-signup" id="page-is-not-useful"
class="gem-c-feedback__form gem-c-feedback__form--email gem-c-feedback__js-
show js-feedback-form" data-track-category="yesNoFeedbackForm" data-track-
action="Send Form" method="post" hidden="">
  <button class="govuk-button govuk-button--secondary gem-c-feedback__close
js-close-form" data-track-category="yesNoFeedbackForm" data-track-
action="ffFormClose" aria-controls="page-is-not-useful" aria-expanded="true">
    Close
  </button>

  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds" id="survey-wrapper">
      <div class="gem-c-feedback__error-summary js-errors" tabindex="-1"
hidden=""></div>

      <input name="email_survey_signup[survey_id]" type="hidden"
value="footer_satisfaction_survey">
      <input name="email_survey_signup[survey_source]" type="hidden"
value="/claim-compensation-criminal-injury">

      <h3 class="gem-c-feedback__form-heading">Help us improve GOV.UK</h3>
      <p id="survey_explanation" class="gem-c-feedback__form-paragraph">To
help us improve GOV.UK, we'd like to know more about your visit today. We'll
send you a link to a feedback form. It will take only 2 minutes to fill in. Don't
worry we won't send you spam or share your email address with anyone.</p>


<div class="govuk-form-group">


  <label for="input-1001015d" class="gem-c-label govuk-label">Email
address</label>
```

```
    <input aria-describedby="survey_explanation" autocomplete="email"
class="gem-c-input govuk-input" id="input-1001015d"
name="email_survey_signup[email_address]" spellcheck="false" type="email">
</div>




  <button class="gem-c-button govuk-button" type="submit">Send me the
survey</button>


    </div>
  </div>
</form>

</div>

      </div>

      <footer class="gem-c-layout-footer govuk-footer gem-c-layout-footer--
border" role="contentinfo">
  <div class="govuk-width-container" data-module="gem-track-click" data-gem-
track-click-module-started="true">
      <div class="govuk-footer__navigation">
            <div class="govuk-grid-column-two-thirds govuk-!-display-none-print">
              <h2 class="govuk-footer__heading govuk-heading-m">Topics</h2>
                <ul class="govuk-footer__list govuk-footer__list--columns-2">
                      <li class="govuk-footer__list-item">
                        <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/benefits" data-track-
options="{&quot;dimension29&quot;:&quot;Benefits&quot;}"
href="/browse/benefits">Benefits</a>
                      </li>
                      <li class="govuk-footer__list-item">
                        <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/births-deaths-marriages" data-track-
options="{&quot;dimension29&quot;:&quot;Births, death, marriages and
care&quot;}" href="/browse/births-deaths-marriages">Births, death, marriages
and care</a>
                      </li>
                      <li class="govuk-footer__list-item">
                        <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/business" data-track-
options="{&quot;dimension29&quot;:&quot;Business and self-
employed&quot;}" href="/browse/business">Business and self-employed</a>
                      </li>
```

```
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/childcare-parenting" data-track-
options="{&quot;dimension29&quot;:&quot;Childcare and parenting&quot;}"
href="/browse/childcare-parenting">Childcare and parenting</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/citizenship" data-track-
options="{&quot;dimension29&quot;:&quot;Citizenship and living in the
UK&quot;}" href="/browse/citizenship">Citizenship and living in the UK</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/justice" data-track-
options="{&quot;dimension29&quot;:&quot;Crime, justice and the law&quot;}"
href="/browse/justice">Crime, justice and the law</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/disabilities" data-track-
options="{&quot;dimension29&quot;:&quot;Disabled people&quot;}"
href="/browse/disabilities">Disabled people</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/driving" data-track-
options="{&quot;dimension29&quot;:&quot;Driving and transport&quot;}"
href="/browse/driving">Driving and transport</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/education" data-track-
options="{&quot;dimension29&quot;:&quot;Education and learning&quot;}"
href="/browse/education">Education and learning</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/employing-people" data-track-
options="{&quot;dimension29&quot;:&quot;Employing people&quot;}"
href="/browse/employing-people">Employing people</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/environment-countryside" data-track-
options="{&quot;dimension29&quot;:&quot;Environment and
```

countryside"}" href="/browse/environment-countryside">Environment and countryside

<li class="govuk-footer__list-item">
Housing and local services

<li class="govuk-footer__list-item">
Money and tax

<li class="govuk-footer__list-item">
Passports, travel and living abroad

<li class="govuk-footer__list-item">
Visas and immigration

<li class="govuk-footer__list-item">
Working, jobs and pensions

<h2 class="govuk-footer__heading govuk-heading-m">Government activity</h2>
<ul class="govuk-footer__list govuk-footer__list--columns-1">
<li class="govuk-footer__list-item">
Departments

<li class="govuk-footer__list-item">
<a class="govuk-footer__link" data-track-category="footerClicked" data-track-action="governmentactivityLink" data-

track-label="/search/news-and-communications" data-track-options="{"dimension29":"News"}" href="/search/news-and-communications">News

<li class="govuk-footer__list-item">
Guidance and regulation

<li class="govuk-footer__list-item">
Research and statistics

<li class="govuk-footer__list-item">
Policy papers and consultations

<li class="govuk-footer__list-item">
Transparency

<li class="govuk-footer__list-item">
How government works

<li class="govuk-footer__list-item">
Get involved

<hr class="govuk-footer__section-break">

```
<div class="govuk-footer__meta-item govuk-footer__meta-item--grow">
  <h2 class="govuk-visually-hidden">Support links</h2>
  <ul class="govuk-footer__inline-list govuk-!-display-none-print">
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/help" data-track-
options="{&quot;dimension29&quot;:&quot;Help&quot;}"
href="/help">Help</a>
    </li>
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/help/privacy-notice" data-
track-options="{&quot;dimension29&quot;:&quot;Privacy&quot;}"
href="/help/privacy-notice">Privacy</a>
    </li>
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/help/cookies" data-track-
options="{&quot;dimension29&quot;:&quot;Cookies&quot;}"
href="/help/cookies">Cookies</a>
    </li>
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/help/accessibility-statement"
data-track-options="{&quot;dimension29&quot;:&quot;Accessibility
statement&quot;}" href="/help/accessibility-statement">Accessibility
statement</a>
    </li>
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/contact" data-track-
options="{&quot;dimension29&quot;:&quot;Contact&quot;}"
href="/contact">Contact</a>
    </li>
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/help/terms-conditions" data-
track-options="{&quot;dimension29&quot;:&quot;Terms and conditions&quot;}"
href="/help/terms-conditions">Terms and conditions</a>
    </li>
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" lang="cy" data-track-
category="footerClicked" data-track-action="supportLink"
data-track-label="/cymraeg" data-track-
options="{&quot;dimension29&quot;:&quot;Rhestr o Wasanaethau
Cymraeg&quot;}" href="/cymraeg">Rhestr o Wasanaethau Cymraeg</a>
    </li>
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink"
data-track-label="/government/organisations/government-digital-service" data-
track-options="{&quot;dimension29&quot;:&quot;Government Digital
Service&quot;}" href="/government/organisations/government-digital-
service">Government Digital Service</a>
```

```
            </li>
          </ul>
        <svg aria-hidden="true" focusable="false" class="govuk-footer__licence-logo" xmlns="http://www.w3.org/2000/svg" viewBox="0 0 483.2 195.7" height="17" width="41">
          <path fill="currentColor" d="M421.5 142.8V.1l-50.7 32.3v161.1h112.4v-50.7zm-122.3-9.6A47.12 47.12 0 0 1 221 97.8c0-26 21.1-47.1 47.1-47.1 16.7 0 31.4 8.7 39.7 21.8l42.7-27.2A97.63 97.63 0 0 0 268.1 0c-36.5 0-68.3 20.1-85.1 49.7A98 98 0 0 0 97.8 0C43.9 0 0 43.9 0 97.8s43.9 97.8 97.8 97.8c36.5 0 68.3-20.1 85.1-49.7a97.76 97.76 0 0 0 149.6 25.4l19.4 22.2h3v-87.8h-80l24.3 27.5zM97.8 145c-26 0-47.1-21.1-47.1-47.1s21.1-47.1 47.1-47.1 47.2 21 47.2 47S123.8 145 97.8 145"></path>
        </svg>
        <span class="govuk-footer__licence-description" data-module="gem-track-click" data-track-action="copyrightLink" data-track-category="footerClicked" data-track-label="https://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/" data-track-options="{&quot;dimension29&quot;: &quot;Open Government Licence v3.0&quot;}" data-track-links-only="" data-gem-track-click-module-started="true">
          All content is available under the <a class="govuk-footer__link" href="https://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/" rel="license">Open Government Licence v3.0</a>, except where otherwise stated
        </span>
      </div>
      <div class="govuk-footer__meta-item" data-module="gem-track-click" data-track-action="copyrightLink" data-track-category="footerClicked" data-track-label="https://www.nationalarchives.gov.uk/information-management/re-using-public-sector-information/uk-government-licensing-framework/crown-copyright/" data-track-options="{&quot;dimension29&quot;: &quot;© Crown copyright&quot;}" data-track-links-only="" data-gem-track-click-module-started="true">
        <a class="govuk-footer__link govuk-footer__copyright-logo" href="https://www.nationalarchives.gov.uk/information-management/re-using-public-sector-information/uk-government-licensing-framework/crown-copyright/">© Crown copyright</a>
      </div>
    </div>
  </div>
</footer>
    <script src="https://www.gov.uk/assets/static/application-5063ebe3d20b118b1866c4efa345bcf8f745a35aaae537f82fa4fe957ff75a9d.js">
</script>
<script src="/assets/government-frontend/application-42ad6f5afef868cf98210899a6477544258b6bc843c0c3e7b20aca13cd200e35.js"
></script><script type="application/ld+json">
  {
  "@context": "http://schema.org",
  "@type": "Article",
  "mainEntityOfPage": {
    "@type": "WebPage",
    "@id": "https://www.gov.uk/claim-compensation-criminal-injury"
  },
  "name": "Claim compensation if you were the victim of a violent crime",
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"datePublished": "2011-12-14T14:47:58.000+00:00",
"dateModified": "2018-05-29T14:56:49.000+00:00",
"text": "How to claim compensation if you've been seriously injured in a violent crime using the Criminal Injuries Compensation Authority (CICA) scheme ",
"publisher": {
"@type": "Organization",
"name": "GOV.UK",
"url": "https://www.gov.uk",
"logo": {
"@type": "ImageObject",
"url":
"https://www.gov.uk/assets/government-frontend/govuk_publishing_components/govuk-logo-73b5a4056ffe9988d02c728b56fe9fe7f90bb822322a5f6183ccbb92a99b019a.png"
}
},
"image": [
"https://www.gov.uk/assets/government-frontend/govuk_publishing_components/govuk-schema-placeholder-1x1-bf9e64d759af6dfd93bede8168f3087a329f405b382aff36747db0db4b7b23e9.png",
"https://www.gov.uk/assets/government-frontend/govuk_publishing_components/govuk-schema-placeholder-4x3-13093f053c15f613acd827aff27cac83d3fab452947cbcae4c7b706dadf2f7f2.png",
"https://www.gov.uk/assets/government-frontend/govuk_publishing_components/govuk-schema-placeholder-16x9-4233cd42671827e266e284c4d5ae68fb600bd9f9e35dda663ccabbc2b6ab7ec3.png"
],
"author": {
"@type": "Organization",
"name": "Government Digital Service",
"url": "https://www.gov.uk/government/organisations/government-digital-service"
},
"about": [
{
"@context": "http://schema.org",
"@type": "Thing",
"sameAs": "https://www.gov.uk/crime-justice-and-law/reporting-crimes-compensation"
}
],
"headLine": "Claim compensation if you were the victim of a violent crime",
"description": "How to claim compensation if you've been seriously injured in a violent crime using the Criminal Injuries Compensation Authority (CICA) scheme ",
"articleBody": "\u003cp\u003eYou might be able to claim compensation if you were the victim of a violent crime. This includes if:\u003c/p\u003e\n\n\u003cul\u003e\n \u003cli\u003eyou were injured\u003c/li\u003e\n \u003cli\u003ea

close relative died\u003c/li\u003e\n \u003cli\u003eyou saw the crime happen to a loved one (or were there immediately afterwards)\u003c/li\u003e\n \u003cli\u003eyou paid for the funeral of a person who died\u003c/li\u003e\n\u003c/ul\u003e\n\n\u003cp\u003eYou usually have to claim within 2 years of the crime. The crime must be reported to the police before you apply.\u003c/p\u003e\n\n\u003cp\u003eIt does not cost anything to apply.\u003c/p\u003e\n\n\u003ch2 id=\"if-you-were-injured-trying-to-stop-a-crime\"\u003eIf you were injured trying to stop a crime\u003c/h2\u003e\n\n\u003cp\u003eYou might also be able to claim compensation if you were taking a ‘justified and exceptional’ risk trying to stop a crime. For example somebody was in danger and it was not a situation that you were trained to deal with.\u003c/p\u003e\n\n\u003ch2 id=\"get-practical-and-emotional-support\"\u003eGet practical and emotional support\u003c/h2\u003e\n\n\u003cp\u003eVisit \u003ca rel=\"external\" href=\"https://www.victimandwitnessinformation.org.uk/\"\u003eVictim and Witness information\u003c/a\u003e if you’re in England and Wales.\u003c/p\u003e\n\n\u003cp\u003eGet \u003ca rel=\"external\" href=\"https://www.mygov.scot/victim-witness-support/\"\u003esupport as a victim or witness of crime\u003c/a\u003e in Scotland.\u003c/p\u003e\n\n\u003cp\u003eYou can also get help and advice from your trade union.\u003c/p\u003e\n\n"
}
</script><script type="application/ld+json">
 {
 "@context": "http://schema.org",
 "@type": "BreadcrumbList",
 "itemListElement": [
  {
   "@type": "ListItem",
   "position": 1,
   "item": {
    "name": "Home",
    "@id": "https://www.gov.uk/"
   }
  },
  {
   "@type": "ListItem",
   "position": 2,
   "item": {
    "name": "Crime, justice and the law",
    "@id": "https://www.gov.uk/browse/justice"
   }
  },
  {
   "@type": "ListItem",
   "position": 3,
   "item": {
    "name": "Compensation and victim support",
    "@id": "https://www.gov.uk/browse/justice/compensation-victim-support"
   }
  }
 ]
}
</script><script type="application/ld+json">
 {

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  "@context": "http://schema.org",
  "@type": "FAQPage",
  "headline": "Claim compensation if you were the victim of a violent crime",
  "description": "How to claim compensation if you've been seriously injured in a violent crime using the Criminal Injuries Compensation Authority (CICA) scheme ",
  "publisher": {
    "@type": "Organization",
    "name": "GOV.UK",
    "url": "https://www.gov.uk",
    "logo": {
      "@type": "ImageObject",
      "url": "https://www.gov.uk/assets/government-frontend/govuk_publishing_components/govuk-logo-73b5a4056ffe9988d02c728b56fe9fe7f90bb822322a5f6183ccbb92a99b019a.png"
    }
  },
  "mainEntity": [
    {
      "@type": "Question",
      "name": "Overview",
      "url": "https://www.gov.uk/claim-compensation-criminal-injury",
      "acceptedAnswer": {
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\n you're claiming because of childhood sexual or physical abuse
\n you could not claim earlier, for example because your mental or physical health stopped you
\n
\n\n You may also be able to claim if the crime happened before 1 October 1979 and you lived with the attacker as a family member at the time of the incident. This was known as the 'same roof' rule and has changed. \n\n<h2 id=\"your-nationality\">Your nationality</h2>\n\n You must have been one of the following when the crime happened: \n\n
\n a British citizen or EU or EEA national (or their close relative)
\n a family member of an EU or EEA national who has the right to be in the UK\n
\n a member of the armed forces (or you're a close relative living in their household)
\n a potential victim of human trafficking on or before the date of your application - this must be confirmed by the UK Human Trafficking Centre and UK Visas and Immigration
\n an asylum seeker
\n a national of a country that has signed up to the Council of Europe Convention on the Compensation of Victim of Violent Crimes\n
\n
\n\n You're also eligible if you were 'ordinarily resident' in the UK at the time of the crime. This depends on your connection to the UK, for example if you were living, working or studying there (or you were the family member of someone who was). \n\n<h2 id=\"what-you-can-get-compensation-for\">What you can get compensation for</h2>\n\n You can get compensation for: \n\n
\n physical injuries
\n disabling mental injuries
\n sexual or physical abuse
\n the death of a close relative
\n paying for someone's funeral
\n loss of earnings and expenses
\n
\n\n<h3 id=\"disabling-mental-injuries\">Disabling mental injuries</h3>\n\n A disabling mental injury is something that significantly affects your day-to-day performance at work or school, your relationships, or your sexual relationships. Mental injuries must be diagnosed by a psychiatrist or clinical psychologist. \n\n<h3 id=\"loss-of-earnings-and-expenses\">Loss of earnings and expenses</h3>\n\n You might get compensation for loss of earnings, or paid expenses to cover the cost of: \n\n
\n care, home adaptations or mobility aids
\n damage to physical aids, such as dentures, walking sticks or glasses
\n
\n\n You usually have to be unable to work or have very limited ability to work for 28 weeks or longer to be eligible. \n\n You will not be paid loss of earnings for the first 28 weeks you were unable to work. \n\n You must have been employed when the crime happened or for the 3 years immediately before it. If you were not employed, you might still be eligible if you

could not work, for example because you were in full-time education, retired or caring for someone. \n\n"
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\n the date and location of the crime
\n the name of the police station where the crime was reported
\n your crime reference number
\n your GP’s name and address
\n your dentist’s name and address (if you had dental treatment because of your injuries)
\n details of any previous applications you’ve made to <abbr title=\"Criminal Injuries Compensation Authority\">CICA</abbr>\n
\n details of any unspent criminal convictions
\n
\n\n<div role=\"note\" aria-label=\"Warning\" class=\"application-notice help-notice\">\n If you deliberately provide information you know is wrong or misleading, you may be prosecuted and your application for compensation may be refused. \n \n\n You’ll be asked if you’ve tried to get compensation or other money you’re entitled to, for example: \n\n
\n by claiming benefits
\n through insurance payments
\n from a civil court claim
\n from a criminal court case (if the crime went to court)
\n
\n\n You do not need to wait for the outcome of other claims before you apply. \n\n<div role=\"note\" aria-label=\"Information\" class=\"application-notice info-notice\">\n It does not cost anything to apply and you do not have to use a legal adviser. \n \n\n You cannot save your application and return to it later. The service will time out if you stop using it for 30 minutes or more. \n\n Make a claim <svg class=\"govuk-button__start-icon govuk-!-display-none-print\" xmlns=\"http://www.w3.org/2000/svg\" width=\"17.5\" height=\"19\" viewbox=\"0 0 33 40\" focusable=\"false\" aria-hidden=\"true\"><path fill=\"currentColor\" d=\"M0 0h13l20 20-20 20H0l20-20z\"></path></svg> \n\n<h2 id=\"help-making-your-application\">Help making your application</h2>\n\n Contact the <abbr title=\"Criminal Injuries Compensation Authority\">CICA</abbr> helpline if you need help because you: \n\n
\n do not feel confident using a computer or mobile device
\n do not have internet access
\n
\n\n<div class=\"contact\">\n CICA
\nInside the UK: 0300 003 3601
\nOutside the UK: +44 (0)203 684 2517
\nMonday, Tuesday, Thursday and Friday, 8.30am to 5pm
\nWednesday, 8.30am to 3pm\nRelay UK (if you cannot hear or speak on the phone): 18001 0300 003 3601
\nFind out about call charges \n \n\n You can ask a friend or relative to make an application on your behalf. \n\n<h2 id=\"general-enquiries\">General enquiries</h2>\n\n Email info@cica.gov.uk if you have a question

about the claims process. \n\n<div role=\"note\" aria-label=\"Information\" class=\"application-notice info-notice\">\n You cannot claim the cost of using a legal adviser. \n \n\n"
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\n the information you provided in your application
\n information from the police, including the evidence you gave them
\n your criminal record
\n medical evidence (if it's needed)
\n
\n\n <abbr title=\"Criminal Injuries Compensation Authority\">CICA</abbr> will contact you if they need more information and when they make a final decision. \n\n<h2 id=\"medical-evidence\">Medical evidence</h2>\n\n You'll be told if you need to provide a medical report. It can cost up to £50. \n\n Contact <abbr title=\"Criminal Injuries Compensation Authority\">CICA</abbr> if you need help getting or paying for the medical report. \n\n You might also need to attend a psychological assessment if you're claiming compensation for mental injuries. \n\n<div class=\"contact\">\n CICA
\nInside the UK: 0300 003 3601
\nOutside the UK: +44 (0)203 684 2517
\nMonday, Tuesday, Thursday and Friday, 8.30am to 5pm
\nWednesday, 8.30am to 3pm
\nRelay UK (if you cannot hear or speak on the phone): 18001 0300 003 3601
\nFind out about call charges \n \n\n<h2 id=\"if-youre-using-a-legal-adviser\">If you're using a legal adviser</h2>\n\n If you and your legal adviser disagree about how much money you owe them, you normally will not be paid your compensation in full until you resolve this. \n\n<h2 id=\"disagreeing-with-a-decision\">Disagreeing with a decision</h2>\n\n Write to <abbr title=\"Criminal Injuries Compensation Authority\">CICA</abbr> and ask them to review a decision if you disagree with it. \n\n<div class=\"address\"><div class=\"adr org fn\"> \n\nCICA\n
Alexander Bain House \n
Atlantic Quay \n
15 York Street \n
Glasgow\n
G2 8JQ\n
\n \n\n If you disagree with the outcome of <abbr title=\"Criminal Injuries Compensation Authority\">CICA</abbr>'s review, you can appeal to the criminal injuries compensation tribunal. \n\n"
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\n your contact or personal details change
\n you stop using or change a representative
\n you get compensation or money from another source
\n
\n\n When you contact <abbr title=\"Criminal Injuries Compensation Authority\">CICA</abbr>, you will need to give the victim's: \n\n
\n name
\n date of birth
\n address
\n claim reference number
\n
\n\n<div class=\"contact\">\n CICA
\ninfo@cica.gov.uk
\nInside the UK: 0300 003 3601
\nOutside the UK: +44 (0)203 684 2517
\nMonday, Tuesday, Thursday and Friday, 8.30am to 5pm
\nWednesday, 8.30am to 3pm
\nRelay UK (if you cannot hear or speak on the phone): 18001 0300 003 3601
\nFind out about call charges \n \n\n You can find out how your data will be handled in the <abbr title=\"Criminal Injuries Compensation Authority\">CICA</abbr> privacy notice. \n\n"
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\n the crime happened between 1 August 1964 and 30 September 1979
\n you lived with the attacker as a family member at the time of the incident (this was known as the 'same roof' rule)
\n
\n\n<h2 id=\"claims-made-after-the-deadline\">Claims made after the deadline</h2>\n\n You may still be able to claim if you can show you were unable to apply before 13 June 2021 and you either: \n\n
\n were a child at the time of the crime
\n could not apply earlier because of exceptional circumstances (you must provide enough evidence so your claim can be decided without further extensive enquiries)
\n
\n\n<h3 id=\"if-youve-made-a-claim-before\">If you've made a claim before</h3>\n\n If you've made a claim before but it was refused or reduced because of the 'same roof' rule you can reapply for compensation if you're eligible. The 'same roof' rule does not apply anymore. \n\n<h3 id=\"how-to-make-a-claim\">How to make a claim</h3>\n\n You can make a claim online or on the phone by calling Criminal Injuries Compensation Authority (<abbr title=\"Criminal Injuries Compensation Authority\">CICA</abbr>). You can also call <abbr title=\"Criminal Injuries

Compensation Authority\">CICA</abbr> to arrange a time for someone to take your claim over the phone. \n\n<div class=\"contact\">\n CICA
\nInside the UK: 0300 003 3601
\nOutside the UK: +44 (0)203 684 2517
\nMonday, Tuesday, Thursday and Friday, 8.30am to 5pm
\nWednesday, 8.30am to 3pm
\nRelay UK (if you cannot hear or speak on the phone): 18001 0300 003 3601
\nFind out about call charges \n \n\n"
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website work.</p>
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<p class="govuk-body">We also use cookies set by other sites to help us deliver content from their services.</p>
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  <button class="gem-c-button govuk-button" type="submit" data-module="gem-track-click" data-accept-cookies="true" data-track-category="cookieBanner" data-track-action="Cookie banner accepted" data-cookie-types="all" style="display: block;" data-gem-track-click-module-started="true">Accept additional cookies</button>




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          <a class="govuk-link" href="/help/cookies">View cookies</a>
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3.9-9.1-3.6-1.5-7.6.2-9.1 3.8-1.4 3.5.3 7.5 3.8 9zM4.4 57.2c3.5 1.5 7.7-.2 9.1-3.8
1.5-3.6-.2-7.7-3.9-9.1-3.5-1.5-7.6.3-9.1 3.8-1.4 3.5.3 7.6 3.9 9.1zm38.3-21.4c3.5
1.5 7.7-.2 9.1-3.8 1.5-3.6-.2-7.7-3.9-9.1-3.6-1.5-7.6.3-9.1 3.8-1.3 3.6.4 7.7 3.9
9.1zm64.4-5.6c-3.6 1.5-7.8-.2-9.1-3.7-1.5-3.6.2-7.8 3.8-9.2 3.6-1.4 7.7.3 9.2 3.9
1.3 3.5-.4 7.5-3.9 9zm15.9 9.3c-3.6 1.5-7.7-.2-9.1-3.7-1.5-3.6.2-7.8 3.7-9.1 3.6-
1.5 7.7.2 9.2 3.8 1.5 3.5-.3 7.5-3.8 9zm4.7 17.7c-3.6 1.5-7.8-.2-9.2-3.8-1.5-3.6.2-
7.7 3.9-9.1 3.6-1.5 7.7.3 9.2 3.8 1.3 3.5-.4 7.6-3.9 9.1zM89.3 35.8c-3.6 1.5-
7.8-.2-9.2-3.8-1.4-3.6.2-7.7 3.9-9.1 3.6-1.5 7.7.3 9.2 3.8 1.4 3.6-.3 7.7-3.9
9.1zM69.7 17.7l8.9 4.7V9.3l-8.9 2.8c-.2-.3-.5-.6-.9-.9L72.4 0H59.6l3.5
11.2c-.3.3-.6.5-.9.9l-8.8-2.8v13.1l8.8-4.7c.3.3.6.7.9.9l-5 15.4v.1c-.2.8-.4 1.6-.4
2.4 0 4.1 3.1 7.5 7 8.1h.2c.3 0 .7.1 1 .1.4 0 .7 0 1-.1h.2c4-.6 7.1-4.1 7.1-8.1
0-.8-.1-1.7-.4-2.4V34l-5.1-15.4c.4-.2.7-.6 1-.9zM66 92.8c16.9 0 32.8 1.1 47.1 3.2
4-16.9 8.9-26.7 14-33.5l-9.6-3.4c1 4.9 1.1 7.2 0 10.2-1.5-1.4-3-4.3-4.2-8.7L108.6
76c2.8-2 5-3.2 7.5-3.3-4.4 9.4-10 11.9-13.6 11.2-4.3-.8-6.3-4.6-5.6-7.9 1-4.7 5.7-
5.9 8-.5 4.3-8.7-3-11.4-7.6-8.8 7.1-7.2 7.9-13.5 2.1-21.1-8 6.1-8.1 12.3-4.5 20.8-
4.7-5.4-12.1-2.5-9.5 6.2 3.4-5.2 7.9-2 7.2 3.1-.6 4.3-6.4 7.8-13.5 7.2-10.3-.9-10.9-
8-11.2-13.8 2.5-.5 7.1 1.8 11 7.3L80.2 60c-4.1 4.4-8 5.3-12.3 5.4 1.4-4.4 8-11.6
8-11.6H55.5s6.4 7.2 7.9 11.6c-4.2-.1-8-1-12.3-5.4l1.4 16.4c3.9-5.5 8.5-7.7 10.9-
7.3-.3 5.8-.9 12.8-11.1 13.8-7.2.6-12.9-2.9-13.5-7.2-.7-5 3.8-8.3 7.1-3.1 2.7-8.7-
4.6-11.6-9.4-6.2 3.7-8.5 3.6-14.7-4.6-20.8-5.8 7.6-5 13.9 2.2 21.1-4.7-2.6-11.9.1-
7.7 8.8 2.3-5.5 7.1-4.2 8.1.5.7 3.3-1.3 7.1-5.7 7.9-3.5.7-9-1.8-13.5-11.2 2.5.1 4.7
1.3 7.5 3.3l-4.7-15.4c-1.2 4.4-2.7 7.2-4.3 8.7-1.1-3-.9-5.3 0-10.2l-9.5 3.4c5 6.9
9.9 16.7 14 33.5 14.8-2.1 30.8-3.2 47.7-3.2z" fill="currentColor" fill-
rule="evenodd">
            </path>
          </svg>
          <!--<![endif]-->
          <!--[if IE 8]>
          <img src="https://www.gov.uk/assets/static/govuk-logotype-crown-
66ad9a9b8fca42cf0ba18979eef6afc2e8056d5f158ca9b27ce9afdf852aae87.png"
alt="" class="govuk-header__logotype-crown-fallback-image" width="36"
height="32">
          <![endif]-->
          <span class="govuk-header__logotype-text">
            GOV.UK
          </span>
        </span>
      </a>
    </div>
    <nav aria-labelledby="super-navigation-menu-heading" class="gem-c-layout-
super-navigation-header__content js-module-initialised" data-module="super-
```

navigation-mega-menu" style="margin-bottom: 0px;" data-super-navigation-mega-menu-module-started="true">
<h2 id="super-navigation-menu-heading" class="govuk-visually-hidden">
Navigation menu
</h2>
<button aria-controls="super-navigation-menu" aria-expanded="false" aria-label="Show navigation menu" class="gem-c-layout-super-navigation-header__navigation-top-toggle-button" data-text-for-hide="Hide navigation menu" data-text-for-show="Show navigation menu" data-toggle-desktop-group="hidden" data-toggle-mobile-group="top" data-tracking-key="menu" id="super-navigation-menu-toggle" type="button">

Menu

</button>
<ul id="super-navigation-menu" class="gem-c-layout-super-navigation-header__navigation-items" hidden="hidden">
<li class="gem-c-layout-super-navigation-header__navigation-item gem-c-layout-super-navigation-header__navigation-item--with-children">

Topics
<button aria-controls="super-navigation-menu__section-7d891716" aria-expanded="false" aria-label="Show Topics menu" class="gem-c-layout-super-navigation-header__navigation-second-toggle-button" data-text-for-hide="Hide Topics menu" data-text-for-show="Show Topics menu" data-toggle-desktop-group="top" data-toggle-mobile-group="second" data-tracking-key="topics" id="super-navigation-menu__section-7d891716-toggle" type="button">
Topics
</button>

Find information and services

<ul class="gem-c-layout-super-navigation-header__navigation-second-items gem-c-layout-super-navigation-header__navigation-second-items--topics">

```
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/benefits" data-track-dimension="Benefits" data-track-
dimension-index="29" href="/browse/benefits" data-gem-track-click-module-
started="true">Benefits</a>

                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/births-deaths-marriages" data-track-
dimension="Births, death, marriages and care" data-track-dimension-index="29"
href="/browse/births-deaths-marriages" data-gem-track-click-module-
started="true">Births, death, marriages and care</a>

                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/business" data-track-dimension="Business and self-
employed" data-track-dimension-index="29" href="/browse/business" data-gem-
track-click-module-started="true">Business and self-employed</a>

                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/childcare-parenting" data-track-dimension="Childcare
and parenting" data-track-dimension-index="29" href="/browse/childcare-
parenting" data-gem-track-click-module-started="true">Childcare and
parenting</a>

                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/citizenship" data-track-dimension="Citizenship and
living in the UK" data-track-dimension-index="29" href="/browse/citizenship"
data-gem-track-click-module-started="true">Citizenship and living in the
UK</a>

                        </li>
```

```
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/justice" data-track-dimension="Crime, justice and the
law" data-track-dimension-index="29" href="/browse/justice" data-gem-track-
click-module-started="true">Crime, justice and the law</a>

                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/disabilities" data-track-dimension="Disabled people"
data-track-dimension-index="29" href="/browse/disabilities" data-gem-track-
click-module-started="true">Disabled people</a>

                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/driving" data-track-dimension="Driving and transport"
data-track-dimension-index="29" href="/browse/driving" data-gem-track-click-
module-started="true">Driving and transport</a>

                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/education" data-track-dimension="Education and
learning" data-track-dimension-index="29" href="/browse/education" data-gem-
track-click-module-started="true">Education and learning</a>

                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/employing-people" data-track-dimension="Employing
people" data-track-dimension-index="29" href="/browse/employing-people"
data-gem-track-click-module-started="true">Employing people</a>

                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
```

action="topicsLink" data-track-category="headerClicked" data-track-label="/browse/environment-countryside" data-track-dimension="Environment and countryside" data-track-dimension-index="29" href="/browse/environment-countryside" data-gem-track-click-module-started="true">Environment and countryside

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Housing and local services

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Money and tax

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Passports, travel and living abroad

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Visas and immigration

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
<a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link" data-module="gem-track-click" data-track-action="topicsLink" data-track-category="headerClicked"

data-track-label="/browse/working" data-track-dimension="Working, jobs and pensions" data-track-dimension-index="29" href="/browse/working" data-gem-track-click-module-started="true">Working, jobs and pensions

 <li class="gem-c-layout-super-navigation-header__navigation-item gem-c-layout-super-navigation-header__navigation-item--with-children">

Government activity
<button aria-controls="super-navigation-menu__section-40a013f2" aria-expanded="false" aria-label="Show Government activity menu" class="gem-c-layout-super-navigation-header__navigation-second-toggle-button" data-text-for-hide="Hide Government activity menu" data-text-for-show="Show Government activity menu" data-toggle-desktop-group="top" data-toggle-mobile-group="second" data-tracking-key="governmentactivity" id="super-navigation-menu__section-40a013f2-toggle" type="button">
Government activity
</button>

Search for a department and find out what the government is doing

<ul class="gem-c-layout-super-navigation-header__navigation-second-items gem-c-layout-super-navigation-header__navigation-second-items--government-activity">
<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
<a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link gem-c-layout-super-navigation-header__navigation-second-item-link--with-description" data-module="gem-track-click" data-track-action="governmentactivityLink" data-track-

category="headerClicked" data-track-label="/government/organisations" data-track-dimension="Departments" data-track-dimension-index="29" href="/government/organisations" data-gem-track-click-module-started="true">Departments
Departments, agencies and public bodies

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
News
News stories, speeches, letters and notices

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Guidance and regulation
Detailed guidance, regulations and rules

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Research and statistics
Reports, analysis and official statistics

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
<a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link gem-c-layout-super-navigation-

header__navigation-second-item-link--with-description" data-module="gem-track-click" data-track-action="governmentactivityLink" data-track-category="headerClicked" data-track-label="/search/policy-papers-and-consultations" data-track-dimension="Policy papers and consultations" data-track-dimension-index="29" href="/search/policy-papers-and-consultations" data-gem-track-click-module-started="true">Policy papers and consultations
Consultations and strategy

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Transparency
Data, Freedom of Information releases and corporate reports

<hr class="gem-c-layout-super-navigation-header__navigation-second-footer-break govuk-section-break govuk-section-break--visible">
<ul class="gem-c-layout-super-navigation-header__navigation-second-footer-list">
<li class="gem-c-layout-super-navigation-header__navigation-second-footer-item">
How government works

<li class="gem-c-layout-super-navigation-header__navigation-second-footer-item">
Get involved


```
      <button aria-controls="super-search-menu" aria-expanded="false" aria-
label="Show search menu" class="gem-c-layout-super-navigation-
header__search-toggle-button" data-text-for-hide="Hide search menu" data-text-
for-show="Show search menu" data-toggle-mobile-group="top" data-toggle-
desktop-group="top" data-tracking-key="search" id="super-search-menu-
toggle" type="button">
        <span class="govuk-visually-hidden">
          Search GOV.UK
        </span>

<svg class="gem-c-layout-super-navigation-header__search-toggle-button-link-
icon" width="27" height="27" viewBox="0 0 27 27" fill="none"
xmlns="http://www.w3.org/2000/svg" aria-hidden="true" focusable="false">
  <circle cx="12.0161" cy="11.0161" r="8.51613" stroke="currentColor" stroke-
width="3"></circle>
  <line x1="17.8668" y1="17.3587" x2="26.4475" y2="25.9393"
stroke="currentColor" stroke-width="3"></line>
</svg>
        <span aria-hidden="true" class="gem-c-layout-super-navigation-
header__navigation-top-toggle-close-icon" focusable="false">
          ×
        </span>
      </button>

      <div id="super-search-menu" class="gem-c-layout-super-navigation-
header__search-items" hidden="hidden">
        <h3 class="govuk-visually-hidden">
          Search
        </h3>
        <div class="gem-c-layout-super-navigation-header__search-item">
          <a class="gem-c-layout-super-navigation-header__search-item-link"
href="/search" hidden="hidden">
            <span class="gem-c-layout-super-navigation-header__search-item-link-
text">
              Search GOV.UK
            </span>
            <svg class="gem-c-layout-super-navigation-header__search-item-link-
icon" width="27" height="27" viewBox="0 0 27 27" fill="none"
xmlns="http://www.w3.org/2000/svg" aria-hidden="true" focusable="false">
              <circle cx="10.0161" cy="10.0161" r="8.51613" stroke="currentColor"
stroke-width="3"></circle>
              <line x1="15.8668" y1="16.3587" x2="25.4475" y2="25.9393"
stroke="currentColor" stroke-width="3"></line>
            </svg>
          </a>
        </div>

        <div class="govuk-width-container gem-c-layout-super-navigation-
header__search-and-popular">
          <div class="govuk-grid-row">
            <div class="govuk-grid-column-full">
```

```
            <form class="gem-c-layout-super-navigation-header__search-form"
id="search" action="/search" method="get" role="search" aria-label="Site-
wide">

<div class="gem-c-search govuk-!-display-none-print  gem-c-search--large gem-
c-search--on-white gem-c-search--separate-label" data-module="gem-toggle-
input-class-on-focus" data-gem-toggle-input-class-on-focus-module-
started="true">
    <label for="search-main-fc0f5d7c" class="govuk-label govuk-label--
m">Search GOV.UK</label>
  <div class="gem-c-search__item-wrapper">
    <input enterkeyhint="search" class="gem-c-search__item gem-c-
search__input js-class-toggle" id="search-main-fc0f5d7c" name="q"
title="Search" type="search" value="">
    <div class="gem-c-search__item gem-c-search__submit-wrapper">
      <button class="gem-c-search__submit" type="submit" data-track-
category="headerClicked" data-track-action="searchSubmitted" data-track-
label="/search/all" data-track-dimension="Search on GOV.UK" data-track-
dimension-index="29" data-module="gem-track-click" enterkeyhint="search"
data-gem-track-click-module-started="true">
        Search

<svg class="gem-c-search__icon" width="27" height="27" viewBox="0 0 27 27"
fill="none" xmlns="http://www.w3.org/2000/svg" aria-hidden="true"
focusable="false">
  <circle cx="12.0161" cy="11.0161" r="8.51613" stroke="currentColor" stroke-
width="3"></circle>
  <line x1="17.8668" y1="17.3587" x2="26.4475" y2="25.9393"
stroke="currentColor" stroke-width="3"></line>
</svg>
</button>    </div>
  </div>
</div>

            </form>
          </div>
        </div>
        <div class="govuk-grid-row">
          <div class="govuk-grid-column-full">
            <h3 class="govuk-heading-m">Popular on GOV.UK</h3>
            <ul class="govuk-list">
                <li class="gem-c-layout-super-navigation-header__popular-item">
                  <a class="govuk-link gem-c-layout-super-navigation-
header__popular-link" data-module="gem-track-click" data-track-
action="popularLink" data-track-category="headerClicked"
data-track-label="/guidance/move-to-the-uk-if-youre-from-ukraine" data-track-
dimension="Moving to the UK from Ukraine" data-track-dimension-index="29"
href="/guidance/move-to-the-uk-if-youre-from-ukraine" data-gem-track-click-
module-started="true">Moving to the UK from Ukraine</a>
                </li>
                <li class="gem-c-layout-super-navigation-header__popular-item">
                  <a class="govuk-link gem-c-layout-super-navigation-
header__popular-link" data-module="gem-track-click" data-track-
action="popularLink" data-track-category="headerClicked"
```

data-track-label="/coronavirus" data-track-dimension="Coronavirus (COVID-19)" data-track-dimension-index="29" href="/coronavirus" data-gem-track-click-module-started="true">Coronavirus (COVID-19)

<li class="gem-c-layout-super-navigation-header__popular-item">
Find a job

<li class="gem-c-layout-super-navigation-header__popular-item">
Personal tax account: sign in

<li class="gem-c-layout-super-navigation-header__popular-item">
Universal Credit account: sign in

</nav>

</header>

<ol class="govuk-breadcrumbs__list">

```
        <li class="govuk-breadcrumbs__list-item">
          <a data-track-category="homeLinkClicked" data-track-
action="homeBreadcrumb" data-track-label="" data-track-options="{}"
class="govuk-breadcrumbs__link" href="/">Home</a>
        </li>
        <li class="govuk-breadcrumbs__list-item">
          <a data-track-category="breadcrumbClicked" data-track-action="2" data-
track-label="/government/organisations" data-track-
options="{&quot;dimension28&quot;:&quot;2&quot;,&quot;dimension29&quot;:
&quot;Organisations&quot;}" class="govuk-breadcrumbs__link"
href="/government/organisations">Organisations</a>
        </li>
  </ol>
</div>


    <main id="content" role="main" class="content">



  <h1 class="govuk-visually-hidden">HM Courts &amp; Tribunals Service</h1>

  <div class="govuk-grid-row">
    <div class="govuk-grid-column-one-third organisation__margin-bottom">

<div class="gem-c-organisation-logo brand--ministry-of-justice">
    <div class="gem-c-organisation-logo__container gem-c-organisation-
logo__crest gem-c-organisation-logo__crest--single-identity brand__border-
color">
      <span class="gem-c-organisation-logo__name">HM Courts &amp;
<br>Tribunals Service</span>
    </div>
</div>

    </div>

      <div class="govuk-grid-column-two-thirds organisation__margin-bottom">
          <nav role="navigation" class="gem-c-translation-nav govuk-!-display-
none-print gem-c-translation-nav gem-c-translation-nav--no-margin-top brand--
ministry-of-justice" aria-label="Translations">
    <ul class="gem-c-translation-nav__list">
        <li class="gem-c-translation-nav__list-item">
            <span lang="en">English</span>
        </li>
        <li class="gem-c-translation-nav__list-item">
            <a hreflang="cy" lang="cy" rel="alternate" class="govuk-link gem-c-
translation-nav__link brand__color" href="/government/organisations/hm-courts-
and-tribunals-service.cy">Cymraeg</a>
        </li>
    </ul>
  </nav>

          <ul class="govuk-list app-c-topic-list brand--ministry-of-justice"
lang="en">
```

```
    <li class="app-c-topic-list__item">
      <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="https://www.gov.uk/government/collections/court-and-
tribunal-forms">Court and tribunal forms</a>
    </li>
    <li class="app-c-topic-list__item">
      <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="https://www.find-court-tribunal.service.gov.uk/">Find a
court or tribunal</a>
    </li>
    <li class="app-c-topic-list__item">
      <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="https://www.gov.uk/court-fees-what-they-are">Fees and
help with fees</a>
    </li>
    <li class="app-c-topic-list__item">
      <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="https://www.gov.uk/wills-probate-inheritance">Applying for
probate</a>
    </li>
    <li class="app-c-topic-list__item">
      <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="https://www.gov.uk/make-court-claim-for-money">Make a
court claim for money</a>
    </li>
    <li class="app-c-topic-list__item">
      <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="https://www.gov.uk/divorce">Get a divorce</a>
    </li>
    <li class="app-c-topic-list__item">
      <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="https://www.gov.uk/government/collections/hmcts-hearing-
lists">HMCTS hearing lists</a>
    </li>
    <li class="app-c-topic-list__item">
      <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="https://www.gov.uk/pay-court-fine-online">Pay a court fine
online</a>
    </li>
    <li class="app-c-topic-list__item">
      <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="https://www.gov.uk/guidance/the-hmcts-reform-
programme">Find out about our reform programme</a>
    </li>
</ul>
    </div>
  </div>
```

<section class="brand--ministry-of-justice brand__border-color organisation__brand-border-top organisation__section-wrap organisation__margin-bottom" id="featured-documents">

      <h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--padding govuk-!-margin-bottom-3">Featured</h2>

          <h3 class="gem-c-image-card__title govuk-heading-s">
              Building a new online divorce service that works for everyone
</h3>   <time datetime="2022-06-14" lang="en">14 June 2022</time> — Blog post

In April, the Divorce, Dissolution and Separation Act 2022 came into force. Find out how we've developed an online service to accommodate the change in law.

    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-image-card__image" alt="Person working from computer" loading="auto" src="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/feature/image/90663/s465_GettyImages-1065782320.jpg"></figure>

          <h3 class="gem-c-image-card__title govuk-heading-s">
              <a class="gem-c-image-card__title-link govuk-link brand__color" href="https://insidehmcts.blog.gov.uk/2022/06/09/a-collaborative-approach-to-

mental-health-services/">A collaborative approach to mental health services
</h3> <time datetime="2022-06-09" lang="en"> 9 June 2022</time> — Blog post

The justice system and national health service offer essential support to some of the most vulnerable members of our society.

  <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-image-card__image" alt="Counselling session" loading="auto" src="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/feature/image/90594/s465_GettyImages-1140393669.jpg"></figure>

    <h3 class="gem-c-image-card__title govuk-heading-s">
      Improving the criminal justice process for victims and witnesses
</h3> <time datetime="2022-05-25" lang="en">25 May 2022</time> — Blog post

Have you ever stopped to consider what the criminal justice system looks like through the eyes of a victim? Or a witness?

Our staff in courts, alongside volunteers from the Witness Service and other organisations, do so every day.

  <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-image-card__image" alt="Justina and a witness" loading="auto" src="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/feature/image/90342/s465_Justina_b-roll.00_03_02_01.Still007.jpg"></figure>

    <h3 class="gem-c-image-card__title govuk-heading-s">

New protections for rape victims available at more Crown Courts
</h3> <time datetime="2022-05-12" lang="en">12 May 2022</time> —
Press release

More victims of rape and sexual offences will be spared the stress of being cross-examined in court under a measure rolled out to a further 14 locations today (12 May 2022).

<figure class="gem-c-image-card__image-wrapper"><img class="gem-c-image-card__image" alt="Inside Crown Court" loading="auto" src="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/feature/image/90053/s465_inside-crown-court.jpg"></figure>

<h3 class="gem-c-image-card__title govuk-heading-s">
New Charter to improve media access to courts
</h3> <time datetime="2022-05-11" lang="en">11 May 2022</time> —
Press release

A new Reporters’ Charter outlining the rights and responsibilities of court reporters has been launched to boost transparency in the justice system.

<figure class="gem-c-image-card__image-wrapper"><img class="gem-c-image-card__image" alt="Old Bailey Lady Justice" loading="auto" src="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/feature/image/90049/s465_iStock_000003038040_Medium.jpg"></figure>

<h3 class="gem-c-image-card__title govuk-heading-s">
HMCTS weekly operational summary

```
</h3>        <p class="gem-c-image-card__context"><time datetime="2022-06-22" lang="en">22 June 2022</time><span aria-hidden="true"> — </span>Guidance</p>
      </div>
      <div class="gem-c-image-card__description"><div class="govspeak">
<p>A weekly summary of the latest HM Courts and Tribunals Service operational position for users. We aim to update this every Friday at 4pm.</p>
</div></div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-image-card__image" alt="" loading="auto" src="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/feature/image/84167/s465_HMCTS_weekly_ops_update__002_.JPG"></figure>
  </div>

        </div>
    </div>
</section>

<section class="brand--ministry-of-justice brand__border-color organisation__brand-border-top organisation__margin-bottom" id="latest-documents">
  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds">
      <h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--padding govuk-!-margin-bottom-3">Latest from the HM Courts &amp; Tribunals Service</h2>

    </div>
  </div>

  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds">
          <ul class="gem-c-document-list">
      <li class="gem-c-document-list__item brand--ministry-of-justice ">

        <a class="gem-c-document-list__item-title brand__color  govuk-link" lang="en" href="/guidance/hmcts-weekly-operational-summary">HMCTS weekly operational summary</a>



          <ul class="gem-c-document-list__item-metadata">

              <li class="gem-c-document-list__attribute">
                  <time datetime="2022-06-22">
                    22 June 2022
                  </time>
</li>
              <li class="gem-c-document-list__attribute">
                  Guidance
</li>          </ul>
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<li class="gem-c-document-list__item brand--ministry-of-justice ">

Business and Property Courts Rolls Building Cause List

<ul class="gem-c-document-list__item-metadata">

<li class="gem-c-document-list__attribute">
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22 June 2022
</time>

<li class="gem-c-document-list__attribute">
Transparency data

<li class="gem-c-document-list__item brand--ministry-of-justice ">

Knebworth Court, 44 Petitor Road, St Marychurch, Torquay, TQ1 4QF: CHI/00HH/LBC/2021/0016

<ul class="gem-c-document-list__item-metadata">

<li class="gem-c-document-list__attribute">
<time datetime="2022-06-22">
22 June 2022
</time>

<li class="gem-c-document-list__attribute">
Residential property tribunal decision

<p class="organisation__margin-bottom brand--ministry-of-justice">
<a href="/search/all?organisations%5B%5D=hm-courts-and-tribunals-service&order=updated-newest&parent=hm-courts-and-tribunals-service" class="govuk-link brand__color">
See all latest documents

```
        </a>
      </p>

        <section class="gem-c-subscription-links govuk-!-display-none-print brand--ministry-of-justice gem-c-subscription-links--with-feed-box" data-module="gem-toggle" data-gem-toggle-module-started="true">
      <h2 class="gem-c-subscription-links__hidden-header visuallyhidden">Subscriptions</h2>
    <ul class="gem-c-subscription-links__list">
        <li class="gem-c-subscription-links__list-item">
          <a class="govuk-link govuk-link--no-underline gem-c-subscription-links__item brand__color gem-c-subscription-links__item--link" href="/email-signup?link=/government/organisations/hm-courts-and-tribunals-service">
<svg xmlns="http://www.w3.org/2000/svg" width="21" height="15.75" class="gem-c-subscription-links__icon" focusable="false" fill="currentColor" aria-hidden="true"><path d="M19.687 0H1.312C.589 0 0 .587 0 1.313v13.124c0 .726.588 1.313 1.313 1.313h18.374c.725 0 1.313-.587 1.313-1.313V1.313C21 .587 20.412 0 19.687 0zm-2.625 2.625L10.5 7.875l-6.563-5.25h13.126zm1.313 10.5H2.625V3.937L10.5 10.5l7.875-6.563v9.188z"></path>
            </svg>Get emails
</a>
        </li>

        <li class="gem-c-subscription-links__list-item">
          <button class="govuk-link govuk-link--no-underline gem-c-subscription-links__item brand__color gem-c-subscription-links__item--button" data-controls="feed-reader-da99" data-expanded="false" role="button" aria-controls="feed-reader-da99" aria-expanded="false">            <svg xmlns="http://www.w3.org/2000/svg" width="15" height="15" class="gem-c-subscription-links__icon" focusable="false" fill="currentColor" aria-hidden="true"><path d="M1.996 11A2 2 0 0 0 0 0 12.993c0 1.101.895 1.99 1.996 1.99 1.106 0 2-.889 2-1.99a2 2 0 0 0-2-1.993zM.002 5.097V7.97c1.872 0 3.632.733 4.958 2.059A6.984 6.984 0 0 1 7.015 15h2.888c0-5.461-4.443-9.903-9.9-9.903zM.006 0v2.876c6.676 0 12.11 5.44 12.11 12.124H15C15 6.731 8.273 0 .006 0z"></path>
            </svg>Subscribe to feed
</button>

        </li>
    </ul>

      <div class="gem-c-subscription-links__feed-box js-hidden" id="feed-reader-da99" aria-live="polite" role="region">
        <h3 class="gem-c-subscription-links__feed-hidden-description visuallyhidden govuk-!-margin-top-0">Subscribe to feed</h3>
        <div lang="en">

<div class="govuk-form-group">


  <label for="input-a769224e" class="gem-c-label govuk-label">Copy and paste this URL into your feed reader</label>
```

```
    <input class="gem-c-input govuk-input" id="input-a769224e" name="feed-
reader-box" spellcheck="false" type="text"
value="https://www.gov.uk/government/organisations/hm-courts-and-tribunals-
service.atom">
</div>
        </div>
      </div>
</section>
    </div>
  </div>
</section>

<section class="brand--ministry-of-justice brand__border-color
organisation__brand-border-top organisation__section-wrap
organisation__margin-bottom" id="what-we-do">
  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds">
      <h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--
padding govuk-!-margin-bottom-3">What we do</h2>

    </div>
  </div>

  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds">

<div class="gem-c-govspeak govuk-govspeak " data-module="govspeak" data-
govspeak-module-started="true">

          <div class="govspeak">
<p>HM Courts &amp; Tribunals Service is responsible for the administration of
criminal, civil and family courts and tribunals in England and Wales.</p>

<p><abbr title="HM Courts &amp; Tribunals Service">HMCTS</abbr> is an
executive agency, sponsored by the <a class="govuk-link"
href="/government/organisations/ministry-of-justice">Ministry of
Justice</a>.</p>
</div>

          <p>
            <a
href="/government/organisations/hm-courts-and-tribunals-service/about"
class="govuk-link brand__color">
              Read more about what we do
            </a>
          </p>
```

```
</div>
   </div>

     <div class="govuk-grid-column-one-third">
       <h3 class="gem-c-heading govuk-heading-s govuk-!-margin-bottom-
3">Follow us</h3>

       <div lang="en">
          <div class="gem-c-share-links govuk-!-display-none-print gem-c-share-
links--stacked brand--ministry-of-justice" data-module="gem-track-click" data-
gem-track-click-module-started="true">

   <ul class="gem-c-share-links__list">
       <li class="gem-c-share-links__list-item">
         <a target="_blank" rel="noopener noreferrer external" data-track-
category="social media" data-track-action="email" class="govuk-link govuk-
link--no-underline gem-c-share-links__link brand__color"
href="https://public.govdelivery.com/accounts/UKHMCTS/subscriber/topics?
qsp=UKHMCTS_1">
          <span class="gem-c-share-links__link-icon">
             <svg xmlns="http://www.w3.org/2000/svg" viewBox="0 0 73.84
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21,36.92,39.45,15.47,21ZM11.65,23.66,26.27,36.23,11.65,49.9ZM15.1,52.83,29.
7,39.18l7.22,6.21,7.22-
6.21,14.6,13.65ZM62.19,49.9,47.57,36.23,62.19,23.66Z"></path>
             </svg>
          </span>         <span class="govuk-visually-hidden">
            Follow on
         </span>
         Email updates
</a>
       </li>
       <li class="gem-c-share-links__list-item">
         <a target="_blank" rel="noopener noreferrer external" data-track-
category="social media" data-track-action="blog" class="govuk-link govuk-link--
no-underline gem-c-share-links__link brand__color"
href="https://insidehmcts.blog.gov.uk/">
          <span class="gem-c-share-links__link-icon">
             <svg xmlns="http://www.w3.org/2000/svg" viewBox="0 0 73.84
73.84" aria-hidden="true" focusable="false">
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path>
             </svg>
          </span>         <span class="govuk-visually-hidden">
            Follow on
         </span>
         Inside HMCTS
</a>
       </li>
```

```
<li class="gem-c-share-links__list-item">
  <a target="_blank" rel="noopener noreferrer external" data-track-category="social media" data-track-action="twitter" class="govuk-link govuk-link--no-underline gem-c-share-links__link brand__color" href="https://twitter.com/CEOofHMCTS">
    <span class="gem-c-share-links__link-icon">
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        <path fill="currentColor" d="M23.953 4.57a10 10 0 01-2.825.775 4.958 4.958 0 002.163-2.723c-.951.555-2.005.959-3.127 1.184a4.92 4.92 0 00-8.384 4.482C7.69 8.095 4.067 6.13 1.64 3.162a4.822 4.822 0 00-.666 2.475c0 1.71.87 3.213 2.188 4.096a4.904 4.904 0 01-2.228-.616v.06a4.923 4.923 0 003.946 4.827 4.996 4.996 0 01-2.212.085 4.936 4.936 0 004.604 3.417 9.867 9.867 0 01-6.102 2.105c-.39 0-.779-.023-1.17-.067a13.995 13.995 0 007.557 2.209c9.053 0 13.998-7.496 13.998-13.985 0-.21 0-.42-.015-.63A9.935 9.935 0 0024 4.59z"></path>
      </svg>
    </span>
    <span class="govuk-visually-hidden">
      Follow on
    </span>
    HMCTS CEO Twitter
</a>
</li>
<li class="gem-c-share-links__list-item">
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        <path fill="currentColor" d="M23.953 4.57a10 10 0 01-2.825.775 4.958 4.958 0 002.163-2.723c-.951.555-2.005.959-3.127 1.184a4.92 4.92 0 00-8.384 4.482C7.69 8.095 4.067 6.13 1.64 3.162a4.822 4.822 0 00-.666 2.475c0 1.71.87 3.213 2.188 4.096a4.904 4.904 0 01-2.228-.616v.06a4.923 4.923 0 003.946 4.827 4.996 4.996 0 01-2.212.085 4.936 4.936 0 004.604 3.417 9.867 9.867 0 01-6.102 2.105c-.39 0-.779-.023-1.17-.067a13.995 13.995 0 007.557 2.209c9.053 0 13.998-7.496 13.998-13.985 0-.21 0-.42-.015-.63A9.935 9.935 0 0024 4.59z"></path>
      </svg>
    </span>
    <span class="govuk-visually-hidden">
      Follow on
    </span>
    HMCTS Twitter
</a>
</li>
<li class="gem-c-share-links__list-item">
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4.267 2.37 4.267 5.455v6.286zM5.337 7.433c-1.144 0-2.063-.926-2.063-2.065 0-
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2.064 2.065zm1.782 13.019H3.555V9h3.564v11.452zM22.225 0H1.771C.792 0
0 .774 0 1.729v20.542C0 23.227.792 24 1.771 24h20.451C23.2 24 24 23.227 24
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              </svg>
            </span>          <span class="govuk-visually-hidden">
              Follow on
          </span>
          HMCTS LinkedIn
</a>
        </li>
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0 0 .502 6.186C0 8.07 0 12 0 12s0 3.93.502 5.814a3.016 3.016 0 0 0 2.122
2.136c1.871.505 9.376.505 9.376.505s7.505 0 9.377-.505a3.015 3.015 0 0 0
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              </svg>
            </span>          <span class="govuk-visually-hidden">
              Follow on
          </span>
          HMCTS YouTube
</a>
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href="https://www.facebook.com/HMCTSgovuk">
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2.686.235v2.953H15.83c-1.491 0-1.956.925-1.956 1.874v2.25h3.328l-.532
3.47h-2.796v8.385C19.612 23.027 24 18.062 24 12.073z"></path>
              </svg>
            </span>          <span class="govuk-visually-hidden">
              Follow on
          </span>
          HMCTS Facebook
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</a>
        </li>
        <li class="gem-c-share-links__list-item">
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href="https://www.hmctsjobs.co.uk/">
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8.27a1.42,1.42,0,0,1-1.42,1.42h-19v9.18l-9.18-9.18H19a1.43,1.43,0,0,1-1.43-
1.43V20.52A1.43,1.43,0,0,1,19,19.09H54.88a1.43,1.43,0,0,1,1.42,1.42Z"></
path>
                </svg>
            </span>          <span class="govuk-visually-hidden">
              Follow on
          </span>
          HMCTS Jobs Website
</a>
        </li>
    </ul>
</div>
        </div>
      </div>
  </div>
</section>

    <section class="brand--ministry-of-justice brand__border-color
organisation__brand-border-top organisation__margin-bottom">
  <div class="visually-hidden">
    <h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--
padding">Documents</h2>

  </div>

    <div class="govuk-grid-row">
        <div class="govuk-grid-column-one-half organisation__supergroup--margin-
bottom">
          <h3 class="gem-c-heading govuk-heading-m gem-c-heading--
padding">Services</h3>

              <ul class="gem-c-document-list">
      <li class="gem-c-document-list__item brand--ministry-of-justice ">

        <a class="gem-c-document-list__item-title brand__color  govuk-link"
lang="en" href="/search-will-probate">Search probate records for documents
and wills (England and Wales)</a>
```

```
      </li>
      <li class="gem-c-document-list__item brand--ministry-of-justice ">

        <a class="gem-c-document-list__item-title brand__color  govuk-link"
lang="en" href="/applying-for-probate">Applying for probate</a>




      </li>
    </ul>

          <a href="/search/services?organisations%5B%5D=hm-courts-and-
tribunals-service&amp;parent=hm-courts-and-tribunals-service" class="govuk-
link brand__color">
            See all services
          </a>
        </div>
        <div class="govuk-grid-column-one-half organisation__supergroup--margin-
bottom">
          <h3 class="gem-c-heading govuk-heading-m gem-c-heading--
padding">Guidance and regulation</h3>

              <ul class="gem-c-document-list">
      <li class="gem-c-document-list__item brand--ministry-of-justice ">

        <a class="gem-c-document-list__item-title brand__color  govuk-link"
lang="en" href="/government/publications/fees-in-the-civil-and-family-courts-
main-fees-ex50">Fees in the Civil and Family Courts – main fees (EX50)</a>



          <ul class="gem-c-document-list__item-metadata">

              <li class="gem-c-document-list__attribute">
                  <time datetime="2022-03-01">
                    1 March 2022
                  </time>
</li>
              <li class="gem-c-document-list__attribute">
                  Guidance
</li>          </ul>


      </li>
      <li class="gem-c-document-list__item brand--ministry-of-justice ">

        <a class="gem-c-document-list__item-title brand__color  govuk-link"
lang="en" href="/guidance/submit-an-application-with-myhmcts">Submit an
application with MyHMCTS</a>
```

```
        <ul class="gem-c-document-list__item-metadata">

            <li class="gem-c-document-list__attribute">
               <time datetime="2021-09-01">
                 1 September 2021
               </time>
</li>
            <li class="gem-c-document-list__attribute">
               Guidance
</li>         </ul>


     </li>
   </ul>

        <a href="/search/guidance-and-regulation?organisations%5B%5D=hm-courts-and-tribunals-service&amp;parent=hm-courts-and-tribunals-service" class="govuk-link brand__color">
          See all guidance and regulation
        </a>
      </div>
   </div>
   <div class="govuk-grid-row">
      <div class="govuk-grid-column-one-half organisation__supergroup--margin-bottom">
        <h3 class="gem-c-heading govuk-heading-m gem-c-heading--padding">News and communications</h3>

            <ul class="gem-c-document-list">
     <li class="gem-c-document-list__item brand--ministry-of-justice ">

      <a class="gem-c-document-list__item-title brand__color  govuk-link" lang="en" href="/government/news/new-building-to-modernise-london-s-tribunals">New building to modernise London’s tribunals</a>



        <ul class="gem-c-document-list__item-metadata">

            <li class="gem-c-document-list__attribute">
               <time datetime="2022-05-25">
                 25 May 2022
               </time>
</li>
            <li class="gem-c-document-list__attribute">
               Press release
</li>         </ul>


     </li>
     <li class="gem-c-document-list__item brand--ministry-of-justice ">

      <a class="gem-c-document-list__item-title brand__color  govuk-link" lang="en" href="/government/news/new-protections-for-rape-victims-available-
```

at-more-crown-courts">New protections for rape victims available at more Crown Courts

<ul class="gem-c-document-list__item-metadata">

<li class="gem-c-document-list__attribute">
<time datetime="2022-05-11">
11 May 2022
</time>

<li class="gem-c-document-list__attribute">
Press release

See all news and communications

<h3 class="gem-c-heading govuk-heading-m gem-c-heading--padding">Research and statistics</h3>

<ul class="gem-c-document-list">
<li class="gem-c-document-list__item brand--ministry-of-justice ">

HMCTS Management Information - April 2022

<ul class="gem-c-document-list__item-metadata">

<li class="gem-c-document-list__attribute">
<time datetime="2022-06-09">
9 June 2022
</time>

<li class="gem-c-document-list__attribute">
Statistical data set

<li class="gem-c-document-list__item brand--ministry-of-justice ">

```
        <a class="gem-c-document-list__item-title brand__color  govuk-link"
lang="en" href="/government/statistical-data-sets/hmcts-management-
information-march-2022">HMCTS Management Information - March 2022</a>



         <ul class="gem-c-document-list__item-metadata">

              <li class="gem-c-document-list__attribute">
                 <time datetime="2022-05-12">
                   12 May 2022
                 </time>
</li>
              <li class="gem-c-document-list__attribute">
                 Statistical data set
</li>          </ul>


      </li>
    </ul>

         <a href="/search/research-and-statistics?organisations%5B%5D=hm-
courts-and-tribunals-service&amp;parent=hm-courts-and-tribunals-service"
class="govuk-link brand__color">
           See all research and statistics
         </a>
       </div>
    </div>
    <div class="govuk-grid-row">
       <div class="govuk-grid-column-one-half organisation__supergroup--margin-
bottom">
         <h3 class="gem-c-heading govuk-heading-m gem-c-heading--
padding">Policy papers and consultations</h3>

             <ul class="gem-c-document-list">
      <li class="gem-c-document-list__item brand--ministry-of-justice ">

       <a class="gem-c-document-list__item-title brand__color  govuk-link"
lang="en" href="/government/publications/hmcts-vulnerability-action-
plan">HMCTS Vulnerability Action Plan</a>



         <ul class="gem-c-document-list__item-metadata">

              <li class="gem-c-document-list__attribute">
                 <time datetime="2022-04-29">
                   29 April 2022
                 </time>
</li>
              <li class="gem-c-document-list__attribute">
                 Policy paper
</li>          </ul>
```

```
    </li>
    <li class="gem-c-document-list__item brand--ministry-of-justice ">

      <a class="gem-c-document-list__item-title brand__color  govuk-link"
lang="en" href="/government/consultations/ymgynghoriad-cynllun-iaith-
gymraeg-glltem-2022.cy">Ymgynghoriad Cynllun Iaith Gymraeg GLlTEM
2022</a>



        <ul class="gem-c-document-list__item-metadata">

            <li class="gem-c-document-list__attribute">
              <time datetime="2022-03-01">
                1 March 2022
              </time>
</li>
            <li class="gem-c-document-list__attribute">
              Closed consultation
</li>         </ul>


    </li>
  </ul>

        <a href="/search/policy-papers-and-consultations?organisations%5B
%5D=hm-courts-and-tribunals-service&amp;parent=hm-courts-and-tribunals-
service" class="govuk-link brand__color">
          See all policy papers and consultations
        </a>
      </div>
      <div class="govuk-grid-column-one-half organisation__supergroup--margin-
bottom">
        <h3 class="gem-c-heading govuk-heading-m gem-c-heading--
padding">Transparency and freedom of information releases</h3>

            <ul class="gem-c-document-list">
    <li class="gem-c-document-list__item brand--ministry-of-justice ">

      <a class="gem-c-document-list__item-title brand__color  govuk-link"
lang="en" href="/government/publications/business-and-property-courts-rolls-
building-cause-list">Business and Property Courts Rolls Building Cause List</a>



        <ul class="gem-c-document-list__item-metadata">

            <li class="gem-c-document-list__attribute">
              <time datetime="2022-06-22">
                22 June 2022
              </time>
</li>
```

```
            <li class="gem-c-document-list__attribute">
                Transparency data
</li>         </ul>


     </li>
     <li class="gem-c-document-list__item brand--ministry-of-justice ">

       <a class="gem-c-document-list__item-title brand__color  govuk-link"
lang="en" href="/government/publications/royal-courts-of-justice-cause-
list">Royal Courts of Justice Cause List</a>



         <ul class="gem-c-document-list__item-metadata">

             <li class="gem-c-document-list__attribute">
                 <time datetime="2022-06-22">
                   22 June 2022
                 </time>
</li>
             <li class="gem-c-document-list__attribute">
                 Transparency data
</li>         </ul>


     </li>
   </ul>

         <a href="/search/transparency-and-freedom-of-information-releases?
organisations%5B%5D=hm-courts-and-tribunals-service&amp;parent=hm-
courts-and-tribunals-service" class="govuk-link brand__color">
           See all transparency and freedom of information releases
         </a>
       </div>
   </div>
</section>

   <div id="people">


         <section class="brand--ministry-of-justice brand__border-color
organisation__brand-border-top organisation__margin-bottom">
   <div class="govuk-grid-row">
     <div class="govuk-grid-column-two-thirds">
       <h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--
padding govuk-!-margin-bottom-3">Our management</h2>

     </div>
   </div>

     <div class="govuk-grid-row">
         <div class="govuk-grid-column-one-quarter">
             <div class="gem-c-image-card brand--ministry-of-justice" lang="en">
```

```
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <span class="gem-c-image-card__title govuk-heading-s">
              <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/nick-goodwin">Nick Goodwin</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Chief Executive and Board
member, HM Courts &amp; Tribunals Service</div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-
image-card__image" alt="" loading="auto"
src="https://assets.publishing.service.gov.uk/government/uploads/system/
uploads/person/image/3997/s465_nick-goodwin.jpg"></figure>
  </div>

          </div>
          <div class="govuk-grid-column-one-quarter">
              <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <span class="gem-c-image-card__title govuk-heading-s">
              <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/tim-parker">Tim Parker</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Independent Chair of
Board</div>
    </div>

  </div>

          </div>
          <div class="govuk-grid-column-one-quarter">
              <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <span class="gem-c-image-card__title govuk-heading-s">
              <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/andrew-baigent">Andrew Baigent</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Chief Finance Officer and
Board Member</div>
    </div>

  </div>

          </div>
          <div class="govuk-grid-column-one-quarter">
              <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
```

```
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <span class="gem-c-image-card__title govuk-heading-s">
              <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/guy-tompkins">Guy Tompkins</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Director of Criminal
Enforcement and Confiscations</div>
    </div>

  </div>

          </div>
      </div>
      <div class="govuk-grid-row">
          <div class="govuk-grid-column-one-quarter">
              <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <span class="gem-c-image-card__title govuk-heading-s">
              <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/john-laverick">John Laverick</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Chief Digital and Information
Officer </div>
    </div>

  </div>

          </div>
          <div class="govuk-grid-column-one-quarter">
              <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <span class="gem-c-image-card__title govuk-heading-s">
              <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/gemma-hewison">Gemma Hewison</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Strategy and Change
Director</div>
    </div>

  </div>

          </div>
          <div class="govuk-grid-column-one-quarter">
              <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
```

```
      <div class="gem-c-image-card__header-and-context-wrapper">
         <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/georgia-jerram">Georgia Jerram</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Director of
Communications</div>
    </div>

  </div>

         </div>
         <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
         <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/louise-alexander">Louise Alexander</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Human Resources
Director</div>
    </div>

  </div>

         </div>
      </div>
      <div class="govuk-grid-row">
         <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
         <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/victoria-cochrane">Victoria Cochrane</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Independent Non-executive
Board Member</div>
    </div>

  </div>

         </div>
         <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
```

```
        <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/nicky-wilden">Nicky Wilden</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Independent Non-executive
Board Member</div>
    </div>

  </div>

        </div>
        <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
        <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/lakh-jemmett">Lakh Jemmett</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Independent Non-executive
Board Member</div>
    </div>

  </div>

        </div>
        <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
        <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/keith-lindblom">The Rt Hon Sir Keith Lindblom</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Independent Judicial Board
Member</div>
    </div>

  </div>

        </div>
      </div>
      <div class="govuk-grid-row">
        <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
        <span class="gem-c-image-card__title govuk-heading-s">
```

```
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/tim-jenkins">District Judge Tim Jenkins</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Independent Judicial Board
Member</div>
    </div>

  </div>

          </div>
          <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/lord-justice-haddon-cave">Lord Justice Haddon-
Cave</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Independent Judicial Board
Member</div>
    </div>

  </div>

          </div>
          <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/annabel-burns">Annabel Burns</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Ministry of Justice
Representative Board Member</div>
    </div>

  </div>

          </div>
          <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/paul-harris">Paul Harris</a>
```

```
</span>
      </div>
      <div class="gem-c-image-card__description">HMCTS Operations
Director</div>
    </div>

  </div>

          </div>
      </div>
      <div class="govuk-grid-row">
          <div class="govuk-grid-column-one-quarter">
              <div class="gem-c-image-card gem-c-image-card--no-image brand--
ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <span class="gem-c-image-card__title govuk-heading-s">
              <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/rupert-morgan">Rupert Morgan</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Property Director</div>
    </div>

  </div>

          </div>
      </div>
  </section>




    </div>
<div class="govuk-grid-row">
  <div class="govuk-grid-column-two-thirds">
    <section class="brand--ministry-of-justice organisation__margin-bottom"
id="org-contacts">
  <h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--
padding gem-c-heading--border-top-5 brand--ministry-of-justice brand__border-
color">Contact HMCTS</h2>


    <div class="organisation__contact-section organisation__contact-section--
border-top" lang="en">
    <h3 class="gem-c-heading govuk-heading-s gem-c-heading--padding">Find a
court or tribunal</h3>


    <div class="govuk-grid-row">

    </div>
```

Contact a court or tribunal: https://www.gov.uk/find-court-tribunal

</section>

<section class="brand--ministry-of-justice brand__border-color organisation__brand-border-top organisation__margin-bottom" id="freedom-of-information">
<h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--padding">Make an FOI request</h2>

<ol class="steps">

Read about the Freedom of Information (FOI) Act and how to make a request.

Check our previous releases to see if we've already answered your question.

Make a new request by contacting us using the details below.

<h3 class="gem-c-heading govuk-heading-s gem-c-heading--padding">FOI requests</h3>

<address class="govuk-grid-column-one-half organisation__margin-bottom organisation__address">
Disclosure Team
Postal Point 10.38, Floor 10
102 Petty France
London
SW1H 9AJ
United Kingdom
</address>

Email

```
            <p><a class="govuk-link brand__color"
href="mailto:data.access@justice.gov.uk">data.access@justice.gov.uk</a></
p>
          </div>


          <div class="organisation__margin-bottom">
          </div>

        </div>
    </div>

  </div>

</section>

  </div>
    <div class="organisation__corporate-information" id="corporate-info">
      <div class="govuk-grid-column-one-third organisation__float-section">
      <h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--
padding gem-c-heading--border-top-5 brand--ministry-of-justice brand__border-
color">Corporate information</h2>

    <div class="">
        <ul class="govuk-list app-c-topic-list app-c-topic-list--margin-bottom
brand--ministry-of-justice" lang="en">
      <li class="app-c-topic-list__item">
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="/government/organisations/hm-courts-and-tribunals-
service/about/accessible-documents-policy">Accessible documents policy</a>
      </li>
      <li class="app-c-topic-list__item">
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="/government/organisations/hm-courts-and-tribunals-
service/about/complaints-procedure">Complaints procedure</a>
      </li>
      <li class="app-c-topic-list__item">
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="/government/organisations/hm-courts-and-tribunals-
service/about/equality-and-diversity">Equality and diversity</a>
      </li>
      <li class="app-c-topic-list__item">
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="/government/organisations/hm-courts-and-tribunals-
service/about/media-enquiries">Media enquiries</a>
      </li>
      <li class="app-c-topic-list__item">
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="/government/organisations/hm-courts-and-tribunals-
service/about/research">Research at HMCTS</a>
      </li>
      <li class="app-c-topic-list__item">
```

```
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="/government/organisations/hm-courts-and-tribunals-
service/about/statistics">Statistics at HMCTS</a>
      </li>
      <li class="app-c-topic-list__item">
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="/government/organisations/hm-courts-and-tribunals-
service/about/our-governance">Our governance</a>
      </li>
</ul>
    </div>

    <h3 class="gem-c-heading govuk-heading-m govuk-!-margin-bottom-3">Jobs
and contracts</h3>

      <ul class="govuk-list app-c-topic-list app-c-topic-list--margin-bottom brand--
ministry-of-justice" lang="en">
      <li class="app-c-topic-list__item">
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="/government/organisations/hm-courts-and-tribunals-
service/about/procurement">Procurement at HMCTS</a>
      </li>
      <li class="app-c-topic-list__item">
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="https://www.civilservicejobs.service.gov.uk/csr">Jobs</a>
      </li>
</ul>

    <p class="organisation__secondary-corporate-information brand--ministry-of-
justice">
      Read about the types of information we routinely publish in our <a
class="govuk-link brand__color" href="/government/organisations/hm-courts-
and-tribunals-service/about/publication-scheme">Publication scheme</a>. Find
out about our commitment to <a class="govuk-link brand__color"
href="/government/organisations/hm-courts-and-tribunals-service/about/welsh-
language-scheme">publishing in Welsh</a>. Our <a class="govuk-link
brand__color" href="/government/organisations/hm-courts-and-tribunals-
service/about/personal-information-charter">Personal information charter</a>
explains how we treat your personal information. Read our policy on <a
class="govuk-link brand__color" href="/government/organisations/hm-courts-
and-tribunals-service/about/social-media-use">Social media use</a>.
    </p>
</div>

    </div>
</div>

</main>  </div>

      <div class="govuk-width-container">

<div class="gem-c-feedback govuk-!-display-none-print" data-
module="feedback" data-feedback-module-started="true">
```

```
  <div class="gem-c-feedback__prompt gem-c-feedback__js-show js-prompt"
tabindex="-1">
  <div class="gem-c-feedback__prompt-questions js-prompt-questions">
    <h2 class="gem-c-feedback__prompt-question">Is this page useful?</h2>

    <ul class="gem-c-feedback__option-list">
      <li class="gem-c-feedback__option-list-item govuk-visually-hidden"
style="display: none" hidden="">
        <a class="gem-c-feedback__prompt-link" data-track-
category="yesNoFeedbackForm" data-track-action="ffMaybeClick" role="button"
style="display: none" hidden="hidden" aria-hidden="true"
href="/contact/govuk">
          Maybe
</a>      </li>
      <li class="gem-c-feedback__option-list-item">
        <button class="govuk-button gem-c-feedback__prompt-link js-page-is-
useful" data-track-category="yesNoFeedbackForm" data-track-
action="ffYesClick">
          Yes <span class="govuk-visually-hidden">this page is useful</span>
        </button>
      </li>
      <li class="gem-c-feedback__option-list-item">
        <button class="govuk-button gem-c-feedback__prompt-link js-toggle-form
js-page-is-not-useful" data-track-category="yesNoFeedbackForm" data-track-
action="ffNoClick" aria-controls="page-is-not-useful" aria-expanded="false">
          No <span class="govuk-visually-hidden">this page is not useful</span>
        </button>
      </li>
    </ul>
  </div>
  <div class="gem-c-feedback__prompt-questions gem-c-feedback__prompt-
success js-prompt-success" role="alert" hidden="">
    Thank you for your feedback
  </div>
  <div class="gem-c-feedback__prompt-questions gem-c-feedback__prompt-
questions--something-is-wrong js-prompt-questions">
    <button class="govuk-button gem-c-feedback__prompt-link js-toggle-form js-
something-is-wrong" data-track-category="Onsite Feedback" data-track-
action="GOV-UK Open Form" aria-controls="something-is-wrong" aria-
expanded="false">
      Report a problem with this page
    </button>
  </div>
</div>

  <form action="/contact/govuk/problem_reports" id="something-is-wrong"
class="gem-c-feedback__form js-feedback-form" data-track-category="Onsite
Feedback" data-track-action="GOV.UK Send Form" method="post" hidden="">
  <button class="govuk-button govuk-button--secondary gem-c-feedback__close
gem-c-feedback__js-show js-close-form" data-track-category="Onsite Feedback"
data-track-action="GOV.UK Close Form" aria-controls="something-is-wrong"
aria-expanded="true">
    Close
  </button>
```

```
  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds">
      <div class="gem-c-feedback__error-summary gem-c-feedback__js-show js-errors" tabindex="-1" hidden=""></div>

      <input type="hidden" name="url" value="https://www.gov.uk/government/organisations/hm-courts-and-tribunals-service">

      <h3 class="gem-c-feedback__form-heading">Help us improve GOV.UK</h3>
      <p id="feedback_explanation" class="gem-c-feedback__form-paragraph">Don’t include personal or financial information like your National Insurance number or credit card details.</p>

      <div class="govuk-visually-hidden" aria-hidden="true">
        <label for="giraffe">This field is for robots only. Please leave blank</label>
        <input id="giraffe" name="giraffe" type="text" pattern=".{0}" tabindex="-1" autocomplete="off">
      </div>


<div class="gem-c-textarea govuk-form-group govuk-!-margin-bottom-6">

  <label for="textarea-43fb703e" class="gem-c-label govuk-label">What were you doing?</label>





  <textarea name="what_doing" class="govuk-textarea" id="textarea-43fb703e" rows="3" spellcheck="true" aria-describedby="feedback_explanation"></textarea>

</div>


<div class="gem-c-textarea govuk-form-group govuk-!-margin-bottom-6">

  <label for="textarea-13635976" class="gem-c-label govuk-label">What went wrong?</label>




  <textarea name="what_wrong" class="govuk-textarea" id="textarea-13635976" rows="3" spellcheck="true"></textarea>

</div>
```

```
  <button class="gem-c-button govuk-button" type="submit">Send</button>


    </div>
  </div>
<input type="hidden" name="javascript_enabled" value="true"><input
type="hidden" name="referrer" value="unknown"></form>


<script>
  document.addEventListener("DOMContentLoaded", function () {
    var input = document.querySelector("#giraffe"),
      form = document.querySelector("#something-is-wrong")

    form.addEventListener("submit", spamCapture);

    function spamCapture(e) {
      if (input.value.length !== 0) return;
      e.preventDefault();
    }
  });
</script>

  <form action="/contact/govuk/email-survey-signup" id="page-is-not-useful"
class="gem-c-feedback__form gem-c-feedback__form--email gem-c-feedback__js-
show js-feedback-form" data-track-category="yesNoFeedbackForm" data-track-
action="Send Form" method="post" hidden="">
  <button class="govuk-button govuk-button--secondary gem-c-feedback__close
js-close-form" data-track-category="yesNoFeedbackForm" data-track-
action="ffFormClose" aria-controls="page-is-not-useful" aria-expanded="true">
    Close
  </button>

  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds" id="survey-wrapper">
      <div class="gem-c-feedback__error-summary js-errors" tabindex="-1"
hidden=""></div>

      <input name="email_survey_signup[survey_id]" type="hidden"
value="footer_satisfaction_survey">
      <input name="email_survey_signup[survey_source]" type="hidden"
value="/government/organisations/hm-courts-and-tribunals-service">

      <h3 class="gem-c-feedback__form-heading">Help us improve GOV.UK</h3>
      <p id="survey_explanation" class="gem-c-feedback__form-paragraph">To
help us improve GOV.UK, we'd like to know more about your visit today. We'll
send you a link to a feedback form. It will take only 2 minutes to fill in. Don't
worry we won't send you spam or share your email address with anyone.</p>


<div class="govuk-form-group">
```

```
  <label for="input-a10c01e3" class="gem-c-label govuk-label">Email
address</label>









    <input aria-describedby="survey_explanation" autocomplete="email"
class="gem-c-input govuk-input" id="input-a10c01e3"
name="email_survey_signup[email_address]" spellcheck="false" type="email">
</div>




  <button class="gem-c-button govuk-button" type="submit">Send me the
survey</button>


    </div>
  </div>
</form>

</div>

      </div>

      <footer class="gem-c-layout-footer govuk-footer gem-c-layout-footer--
border" role="contentinfo">
  <div class="govuk-width-container" data-module="gem-track-click" data-gem-
track-click-module-started="true">
      <div class="govuk-footer__navigation">
            <div class="govuk-grid-column-two-thirds govuk-!-display-none-print">
              <h2 class="govuk-footer__heading govuk-heading-m">Topics</h2>
                <ul class="govuk-footer__list govuk-footer__list--columns-2">
                      <li class="govuk-footer__list-item">
                        <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/benefits" data-track-
options="{&quot;dimension29&quot;:&quot;Benefits&quot;}"
href="/browse/benefits">Benefits</a>
                      </li>
                      <li class="govuk-footer__list-item">
                        <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/births-deaths-marriages" data-track-
options="{&quot;dimension29&quot;:&quot;Births, death, marriages and
care&quot;}" href="/browse/births-deaths-marriages">Births, death, marriages
and care</a>
                      </li>
                      <li class="govuk-footer__list-item">
```

```
                <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/business" data-track-
options="{&quot;dimension29&quot;:&quot;Business and self-
employed&quot;}" href="/browse/business">Business and self-employed</a>
              </li>
              <li class="govuk-footer__list-item">
                <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/childcare-parenting" data-track-
options="{&quot;dimension29&quot;:&quot;Childcare and parenting&quot;}"
href="/browse/childcare-parenting">Childcare and parenting</a>
              </li>
              <li class="govuk-footer__list-item">
                <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/citizenship" data-track-
options="{&quot;dimension29&quot;:&quot;Citizenship and living in the
UK&quot;}" href="/browse/citizenship">Citizenship and living in the UK</a>
              </li>
              <li class="govuk-footer__list-item">
                <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/justice" data-track-
options="{&quot;dimension29&quot;:&quot;Crime, justice and the law&quot;}"
href="/browse/justice">Crime, justice and the law</a>
              </li>
              <li class="govuk-footer__list-item">
                <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/disabilities" data-track-
options="{&quot;dimension29&quot;:&quot;Disabled people&quot;}"
href="/browse/disabilities">Disabled people</a>
              </li>
              <li class="govuk-footer__list-item">
                <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/driving" data-track-
options="{&quot;dimension29&quot;:&quot;Driving and transport&quot;}"
href="/browse/driving">Driving and transport</a>
              </li>
              <li class="govuk-footer__list-item">
                <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/education" data-track-
options="{&quot;dimension29&quot;:&quot;Education and learning&quot;}"
href="/browse/education">Education and learning</a>
              </li>
              <li class="govuk-footer__list-item">
                <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/employing-people" data-track-
options="{&quot;dimension29&quot;:&quot;Employing people&quot;}"
href="/browse/employing-people">Employing people</a>
```

```
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/environment-countryside" data-track-
options="{&quot;dimension29&quot;:&quot;Environment and
countryside&quot;}" href="/browse/environment-countryside">Environment and
countryside</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/housing-local-services" data-track-
options="{&quot;dimension29&quot;:&quot;Housing and local services&quot;}"
href="/browse/housing-local-services">Housing and local services</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/tax" data-track-
options="{&quot;dimension29&quot;:&quot;Money and tax&quot;}"
href="/browse/tax">Money and tax</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/abroad" data-track-
options="{&quot;dimension29&quot;:&quot;Passports, travel and living
abroad&quot;}" href="/browse/abroad">Passports, travel and living abroad</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/visas-immigration" data-track-
options="{&quot;dimension29&quot;:&quot;Visas and immigration&quot;}"
href="/browse/visas-immigration">Visas and immigration</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/working" data-track-
options="{&quot;dimension29&quot;:&quot;Working, jobs and pensions&quot;}"
href="/browse/working">Working, jobs and pensions</a>
                </li>
              </ul>
            </div>
            <div class="govuk-grid-column-one-third govuk-!-display-none-print">
              <h2 class="govuk-footer__heading govuk-heading-m">Government
activity</h2>
              <ul class="govuk-footer__list govuk-footer__list--columns-1">
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="governmentactivityLink" data-
track-label="/government/organisations" data-track-
```

options="{"dimension29":"Departments"}"
href="/government/organisations">Departments

<li class="govuk-footer__list-item">
<a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="governmentactivityLink" data-
track-label="/search/news-and-communications" data-track-
options="{"dimension29":"News"}" href="/search/news-
and-communications">News

<li class="govuk-footer__list-item">
<a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="governmentactivityLink" data-
track-label="/search/guidance-and-regulation" data-track-
options="{"dimension29":"Guidance and regulation"}"
href="/search/guidance-and-regulation">Guidance and regulation

<li class="govuk-footer__list-item">
<a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="governmentactivityLink" data-
track-label="/search/research-and-statistics" data-track-
options="{"dimension29":"Research and statistics"}"
href="/search/research-and-statistics">Research and statistics

<li class="govuk-footer__list-item">
<a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="governmentactivityLink" data-
track-label="/search/policy-papers-and-consultations" data-track-
options="{"dimension29":"Policy papers and
consultations"}" href="/search/policy-papers-and-consultations">Policy
papers and consultations

<li class="govuk-footer__list-item">
<a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="governmentactivityLink" data-
track-label="/search/transparency-and-freedom-of-information-releases" data-
track-options="{"dimension29":"Transparency"}"
href="/search/transparency-and-freedom-of-information-
releases">Transparency

<li class="govuk-footer__list-item">
<a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="governmentactivityLink" data-
track-label="/government/how-government-works" data-track-
options="{"dimension29":"How government works"}"
href="/government/how-government-works">How government works

<li class="govuk-footer__list-item">
<a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="governmentactivityLink" data-
track-label="/government/get-involved" data-track-
options="{"dimension29":"Get involved"}"
href="/government/get-involved">Get involved


```
            </ul>
          </div>
      </div>

      <hr class="govuk-footer__section-break">
    <div class="govuk-footer__meta">
      <div class="govuk-footer__meta-item govuk-footer__meta-item--grow">
          <h2 class="govuk-visually-hidden">Support links</h2>
          <ul class="govuk-footer__inline-list govuk-!-display-none-print">
            <li class="govuk-footer__inline-list-item">
              <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/help" data-track-
options="{&quot;dimension29&quot;:&quot;Help&quot;}"
href="/help">Help</a>
            </li>
            <li class="govuk-footer__inline-list-item">
              <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/help/privacy-notice" data-
track-options="{&quot;dimension29&quot;:&quot;Privacy&quot;}"
href="/help/privacy-notice">Privacy</a>
            </li>
            <li class="govuk-footer__inline-list-item">
              <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/help/cookies" data-track-
options="{&quot;dimension29&quot;:&quot;Cookies&quot;}"
href="/help/cookies">Cookies</a>
            </li>
            <li class="govuk-footer__inline-list-item">
              <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/help/accessibility-statement"
data-track-options="{&quot;dimension29&quot;:&quot;Accessibility
statement&quot;}" href="/help/accessibility-statement">Accessibility
statement</a>
            </li>
            <li class="govuk-footer__inline-list-item">
              <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/contact" data-track-
options="{&quot;dimension29&quot;:&quot;Contact&quot;}"
href="/contact">Contact</a>
            </li>
            <li class="govuk-footer__inline-list-item">
              <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/help/terms-conditions" data-
track-options="{&quot;dimension29&quot;:&quot;Terms and conditions&quot;}"
href="/help/terms-conditions">Terms and conditions</a>
            </li>
            <li class="govuk-footer__inline-list-item">
              <a class="govuk-footer__link" lang="cy" data-track-
category="footerClicked" data-track-action="supportLink"
data-track-label="/cymraeg" data-track-
options="{&quot;dimension29&quot;:&quot;Rhestr o Wasanaethau
Cymraeg&quot;}" href="/cymraeg">Rhestr o Wasanaethau Cymraeg</a>
            </li>
            <li class="govuk-footer__inline-list-item">
```

```
            <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink"
data-track-label="/government/organisations/government-digital-service" data-
track-options="{&quot;dimension29&quot;:&quot;Government Digital
Service&quot;}" href="/government/organisations/government-digital-
service">Government Digital Service</a>
            </li>
          </ul>
        <svg aria-hidden="true" focusable="false" class="govuk-footer__licence-
logo" xmlns="http://www.w3.org/2000/svg" viewBox="0 0 483.2 195.7"
height="17" width="41">
          <path fill="currentColor" d="M421.5 142.8V.1l-50.7 32.3v161.1h112.4v-
50.7zm-122.3-9.6A47.12 47.12 0 0 1 221 97.8c0-26 21.1-47.1 47.1-47.1 16.7 0
31.4 8.7 39.7 21.8l42.7-27.2A97.63 97.63 0 0 0 268.1 0c-36.5 0-68.3 20.1-85.1
49.7A98 98 0 0 0 97.8 0C43.9 0 0 43.9 0 97.8s43.9 97.8 97.8 97.8c36.5 0 68.3-
20.1 85.1-49.7a97.76 97.76 0 0 0 149.6 25.4l19.4 22.2h3v-87.8h-80l24.3
27.5zM97.8 145c-26 0-47.1-21.1-47.1-47.1s21.1-47.1 47.1-47.1 47.2 21 47.2
47S123.8 145 97.8 145"></path>
        </svg>
        <span class="govuk-footer__licence-description" data-module="gem-track-
click" data-track-action="copyrightLink" data-track-category="footerClicked"
data-track-label="https://www.nationalarchives.gov.uk/doc/open-government-
licence/version/3/" data-track-options="{&quot;dimension29&quot;: &quot;Open
Government Licence v3.0&quot;}" data-track-links-only="" data-gem-track-click-
module-started="true">
          All content is available under the <a class="govuk-footer__link"
href="https://www.nationalarchives.gov.uk/doc/open-government-licence/
version/3/" rel="license">Open Government Licence v3.0</a>, except where
otherwise stated
        </span>
      </div>
      <div class="govuk-footer__meta-item" data-module="gem-track-click" data-
track-action="copyrightLink" data-track-category="footerClicked" data-track-
label="https://www.nationalarchives.gov.uk/information-management/re-using-
public-sector-information/uk-government-licensing-framework/crown-copyright/"
data-track-options="{&quot;dimension29&quot;: &quot;© Crown
copyright&quot;}" data-track-links-only="" data-gem-track-click-module-
started="true">
        <a class="govuk-footer__link govuk-footer__copyright-logo"
href="https://www.nationalarchives.gov.uk/information-management/re-using-
public-sector-information/uk-government-licensing-framework/crown-
copyright/">© Crown copyright</a>
      </div>
    </div>
  </div>
</footer>
    <script src="https://www.gov.uk/assets/static/application-
5063ebe3d20b118b1866c4efa345bcf8f745a35aaae537f82fa4fe957ff75a9d.js">
</script>
<script src="/assets/collections/application-
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"></script><script type="application/ld+json">
  {
  "@context": "http://schema.org",
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    {
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        "@id": "https://www.gov.uk/"
      }
    },
    {
      "@type": "ListItem",
      "position": 2,
      "item": {
        "name": "Organisations",
        "@id": "https://www.gov.uk/government/organisations"
      }
    }
  ]
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    "@id": "https://www.gov.uk/government/organisations/hm-courts-and-
tribunals-service"
  },
  "name": "HM Courts \u0026 Tribunals Service",
  "description": "HM Courts \u0026 Tribunals Service is responsible for the
administration of criminal, civil and family courts and tribunals in England and
Wales. HMCTS is an executive agency, sponsored by the Ministry of Justice .",
  "parentOrganization": [
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      "sameAs": "https://www.gov.uk/government/organisations/ministry-of-justice"
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  ],
  "subOrganization": [
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      "sameAs": "https://www.gov.uk/courts-tribunals/insolvency-list"
    },
    {
      "@context": "http://schema.org",
      "@type": "GovernmentOrganization",
      "sameAs": "https://www.gov.uk/courts-tribunals/first-tier-tribunal-mental-
health"
    },
    {
      "@context": "http://schema.org",
```

"@type": "GovernmentOrganization",
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"@context": "http://schema.org",
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"@type": "GovernmentOrganization",
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},
{
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"@type": "GovernmentOrganization",
"sameAs": "https://www.gov.uk/courts-tribunals/employment-appeal-tribunal"
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"@context": "http://schema.org",
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"sameAs": "https://www.gov.uk/courts-tribunals/senior-courts-costs-office"
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{
"@context": "http://schema.org",
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},
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"@context": "http://schema.org",
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"@type": "GovernmentOrganization",
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"@context": "http://schema.org",
"@type": "GovernmentOrganization",
"sameAs": "https://www.gov.uk/courts-tribunals/upper-tribunal-administrative-appeals-chamber"
},
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"@context": "http://schema.org",
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"@type": "GovernmentOrganization",
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},
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"@type": "GovernmentOrganization",
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{
"@context": "http://schema.org",
"@type": "GovernmentOrganization",
"sameAs": "https://www.gov.uk/courts-tribunals/family-division-of-the-high-court"
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"sameAs": "https://www.gov.uk/courts-tribunals/planning-court"
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{
"@context": "http://schema.org",
"@type": "GovernmentOrganization",
"sameAs": "https://www.gov.uk/courts-tribunals/technology-and-construction-court"
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"@type": "GovernmentOrganization",
"sameAs": "https://www.gov.uk/courts-tribunals/commercial-circuit-court"
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"@type": "GovernmentOrganization",
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"@context": "http://schema.org",
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"@context": "http://schema.org",
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"sameAs": "https://www.gov.uk/courts-tribunals/intellectual-property-enterprise-court"
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"@context": "http://schema.org",
"@type": "GovernmentOrganization",
"sameAs": "https://www.gov.uk/courts-tribunals/court-of-appeal-civil-division"
},
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"@context": "http://schema.org",
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"sameAs": "https://www.gov.uk/courts-tribunals/patents-court"
},
{
"@context": "http://schema.org",
"@type": "GovernmentOrganization",
"sameAs": "https://www.gov.uk/courts-tribunals/court-of-appeal-criminal-division"
},
{
"@context": "http://schema.org",
"@type": "GovernmentOrganization",
"sameAs": "https://www.gov.uk/courts-tribunals/queens-bench-division-of-the-high-court"
},
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"@context": "http://schema.org",
"@type": "GovernmentOrganization",
"sameAs": "https://www.gov.uk/courts-tribunals/administrative-court"
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{
"@context": "http://schema.org",
"@type": "GovernmentOrganization",
"sameAs": "https://www.gov.uk/courts-tribunals/chancery-division-of-the-high-court"
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},
{
"@context": "http://schema.org",
"@type": "GovernmentOrganization",
"sameAs": "https://www.gov.uk/courts-tribunals/the-property-trusts-and-probate-list"
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"sameAs": "https://www.gov.uk/courts-tribunals/the-intellectual-property-list"
},
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"@context": "http://schema.org",
"@type": "GovernmentOrganization",
"sameAs": "https://www.gov.uk/courts-tribunals/the-financial-list"

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    },
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    },
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      "sameAs": "https://www.gov.uk/courts-tribunals/financial-remedies-court"
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    "@type": "SearchAction",
    "description": "Find all content from HM Courts \u0026 Tribunals Service",
    "target": "https://www.gov.uk/search/all?keywords={query}\
u0026order=relevance\u0026organisations%5B%5D=hm-courts-and-tribunals-
service",
    "query": "required"
  }
}
</script>


</body></html>

<html class="govuk-template show-global-bar" lang="en"><!--<![endif]--
><head>
<meta http-equiv="Content-Type" content="text/html; charset=utf-8">
<meta property="og:description" content="We carry out sentences given by the
courts, in custody and the community, and rehabilitate people in our care
through education and employment. HMPPS is an executive agency, sponsored
by the Ministry of Justice , supported by 3 agencies and public bodies .">
<meta property="og:title" content="Her Majesty’s Prison and Probation
Service">
<meta property="og:url"
content="https://www.gov.uk/government/organisations/her-majestys-prison-
and-probation-service">
<meta property="og:type" content="article">
<meta property="og:site_name" content="GOV.UK">
<meta name="twitter:card" content="summary">
<meta name="govuk:analytics:organisations" content="<EA1213>">
<meta name="govuk:primary-publishing-organisation" content="Her Majesty’s
Prison and Probation Service">
```

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<meta name="govuk:first-published-at" content="2017-03-15T17:13:09.000+00:00">
<meta name="govuk:content-id" content="37a2a3c3-ccd7-46b0-8b81-199a746a2768">
<meta name="govuk:schema-name" content="organisation">
<meta name="govuk:publishing-application" content="whitehall">
<meta name="govuk:format" content="organisation">
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<meta charset="utf-8">
<title>Her Majesty’s Prison and Probation Service - GOV.UK</title>

<script src="https://www.gov.uk/assets/static/govuk_publishing_components/vendor/lux/lux-measurer-1fdaa6eb0e5e8bf750983972cb84196913379f708d6be5748490926ee493462c.js" async="async"></script>
<script src="https://www.gov.uk/assets/static/govuk_publishing_components/rum-loader-c53469dcb841d7b228c914a2e8bdcf3b831a578adf7d4f21cf9da5b85df7381e.js" async="async" data-lux-reporter-script="https://www.gov.uk/assets/static/govuk_publishing_components/vendor/lux/lux-reporter-0630526d2811f955ec5e421a6233bd828938bf706c2481233ef4efb8831d0625.js"></script>

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<link rel="stylesheet" media="all" href="https://www.gov.uk/assets/static/application-15b4ad64a3fac0e9ea7702c6da76c9afd031000e02524c380d1e8041d4b953fa.css">
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<!--[if lt IE 9]><script src="https://www.gov.uk/assets/static/govuk_publishing_components/ie-94963d6661190bc897905bbbe222a31c7ca0aff3a3b9f808ba15d4cd90780a9b.js" crossorigin="anonymous" integrity="sha256-pFJFRKU9V6fiWbS7lmucMlV8mMkgt35S0JMEZCtoQBo="></script><![endif]-->
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    <link rel="mask-icon" href="https://www.gov.uk/assets/static/govuk-mask-icon-a409a4db4a5e72c99ae3916653710064c43eb4be35821f79c07c5156e7dc5808.svg" color="#0b0c0c">
    <link rel="apple-touch-icon" sizes="180x180" href="https://www.gov.uk/assets/static/govuk-apple-touch-icon-180x180-026deaa34fa328ae5f1f519a37dbd15e6555c5086e1ba83986cd0827a7209902.png">
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    <meta name="theme-color" content="#0b0c0c">
    <meta name="viewport" content="width=device-width, initial-scale=1">
    <meta http-equiv="X-UA-Compatible" content="IE=edge">

    <meta property="og:image" content="https://www.gov.uk/assets/static/govuk-opengraph-image-dade2dad5775023b0568381c4c074b86318194edb36d3d68df721eea7deeac4b.png">


  <link rel="stylesheet" media="screen" href="/assets/collections/application-30a77a1122f02c03d38c3d6e2f0f788f7d18bd0c93d879d763ed8d4e44acab5e.css">
<link rel="alternate" type="application/json" title="Her Majesty’s Prison and Probation Service" href="https://www.gov.uk/api/organisations/her-majestys-prison-and-probation-service">
<link rel="alternate" type="application/atom+xml" title="Her Majesty’s Prison and Probation Service" href="https://www.gov.uk/government/organisations/her-majestys-prison-and-probation-service.atom">
<link rel="stylesheet" media="print" href="/assets/collections/print-f27712d3a0d78c378ff155e202c397384d3262cb8975d1bb90043ac352721ed0.css">
<link rel="canonical" href="https://www.gov.uk/government/organisations/her-majestys-prison-and-probation-service">
<meta name="govuk:rendering-application" content="collections">
</head>
  <body class="gem-c-layout-for-public govuk-template__body js-enabled">
    <script>
      document.body.className = ((document.body.className) ? document.body.className + ' js-enabled' : 'js-enabled');
    </script>
```

```
    <a class="gem-c-skip-link govuk-skip-link govuk-!-display-none-print" data-module="govuk-skip-link" href="#content" data-govuk-skip-link-module-started="true">Skip to main content</a>


    <div id="global-cookie-message" class="gem-c-cookie-banner govuk-clearfix" data-module="cookie-banner" role="region" aria-label="cookie banner" data-nosnippet="" data-cookie-banner-module-started="true" style="display: block;">
  <div class="govuk-cookie-banner js-banner-wrapper" role="region" aria-label="Cookies on GOV.UK">
    <div class="gem-c-cookie-banner__message govuk-cookie-banner__message govuk-width-container">
      <div class="govuk-grid-row">
        <div class="govuk-grid-column-two-thirds">
          <h2 class="govuk-cookie-banner__heading govuk-heading-m">Cookies on GOV.UK</h2>
          <div class="govuk-cookie-banner__content">
            <p class="govuk-body">We use some essential cookies to make this website work.</p>
<p class="govuk-body">We'd like to set additional cookies to understand how you use GOV.UK, remember your settings and improve government services.</p>
<p class="govuk-body">We also use cookies set by other sites to help us deliver content from their services.</p>
          </div>
        </div>
      </div>
          <div class="govuk-button-group">



  <button class="gem-c-button govuk-button" type="submit" data-module="gem-track-click" data-accept-cookies="true" data-track-category="cookieBanner" data-track-action="Cookie banner accepted" data-cookie-types="all" style="display: block;" data-gem-track-click-module-started="true">Accept additional cookies</button>




  <button class="gem-c-button govuk-button" type="submit" data-module="gem-track-click" data-reject-cookies="true" data-track-category="cookieBanner" data-track-action="Cookie banner rejected" data-gem-track-click-module-started="true" style="display: block;">Reject additional cookies</button>


            <a class="govuk-link" href="/help/cookies">View cookies</a>
          </div>
    </div>
  </div>
```

```
  <div class="gem-c-cookie-banner__confirmation govuk-width-container" tabindex="-1" hidden="">
    <p class="gem-c-cookie-banner__confirmation-message" role="alert">You can <a class="govuk-link" data-module="gem-track-click" data-track-category="cookieBanner" data-track-action="Cookie banner settings clicked from confirmation" href="/help/cookies" data-gem-track-click-module-started="true">change your cookie settings</a> at any time.</p>
    <div class="govuk-button-group">
      <button class="gem-c-cookie-banner__hide-button govuk-button" data-hide-cookie-banner="true" data-module="gem-track-click" data-track-category="cookieBanner" data-track-action="Hide cookie banner" data-gem-track-click-module-started="true">Hide this message</button>
    </div>
  </div>
</div>


        <header role="banner" class="gem-c-layout-super-navigation-header">
  <div class="gem-c-layout-super-navigation-header__container govuk-width-container govuk-clearfix">
    <div class="gem-c-layout-super-navigation-header__header-logo">
      <a class="govuk-header__link govuk-header__link--homepage" data-module="gem-track-click" data-track-action="logoLink" data-track-category="headerClicked" data-track-label="https://www.gov.uk" data-track-dimension="GOV.UK" data-track-dimension-index="29" href="https://www.gov.uk" id="logo" title="Go to the GOV.UK homepage" data-gem-track-click-module-started="true">
        <span class="govuk-header__logotype">
          <!--[if gt IE 8]><!-->
          <svg aria-hidden="true" class="govuk-header__logotype-crown gem-c-layout-super-navigation-header__logotype-crown" focusable="false" height="30" viewBox="0 0 132 97" width="36" xmlns="http://www.w3.org/2000/svg">
            <path d="M25 30.2c3.5 1.5 7.7-.2 9.1-3.7 1.5-3.6-.2-7.8-3.9-9.2-3.6-1.4-7.6.3-9.1 3.9-1.4 3.5.3 7.5 3.9 9zM9 39.5c3.6 1.5 7.8-.2 9.2-3.7 1.5-3.6-.2-7.8-3.9-9.1-3.6-1.5-7.6.2-9.1 3.8-1.4 3.5.3 7.5 3.8 9zM4.4 57.2c3.5 1.5 7.7-.2 9.1-3.8 1.5-3.6-.2-7.7-3.9-9.1-3.5-1.5-7.6.3-9.1 3.8-1.4 3.5.3 7.6 3.9 9.1zm38.3-21.4c3.5 1.5 7.7-.2 9.1-3.8 1.5-3.6-.2-7.7-3.9-9.1-3.6-1.5-7.6.3-9.1 3.8-1.3 3.6.4 7.7 3.9 9.1zm64.4-5.6c-3.6 1.5-7.8-.2-9.1-3.7-1.5-3.6.2-7.8 3.8-9.2 3.6-1.4 7.7.3 9.2 3.9 1.3 3.5-.4 7.5-3.9 9zm15.9 9.3c-3.6 1.5-7.7-.2-9.1-3.7-1.5-3.6.2-7.8 3.7-9.1 3.6-1.5 7.7.2 9.2 3.8 1.5 3.5-.3 7.5-3.8 9zm4.7 17.7c-3.6 1.5-7.8-.2-9.2-3.8-1.5-3.6.2-7.7 3.9-9.1 3.6-1.5 7.7.3 9.2 3.8 1.3 3.5-.4 7.6-3.9 9.1zM89.3 35.8c-3.6 1.5-7.8-.2-9.2-3.8-1.4-3.6.2-7.7 3.9-9.1 3.6-1.5 7.7.3 9.2 3.8 1.4 3.6-.3 7.7-3.9 9.1zM69.7 17.7l8.9 4.7V9.3l-8.9 2.8c-.2-.3-.5-.6-.9-.9L72.4 0H59.6l3.5 11.2c-.3.3-.6.5-.9.9l-8.8-2.8v13.1l8.8-4.7c.3.3.6.7.9.9l-5 15.4v.1c-.2.8-.4 1.6-.4 2.4 0 4.1 3.1 7.5 7 8.1h.2c.3 0 .7.1 1 .1.4 0 .7 0 1-.1h.2c4-.6 7.1-4.1 7.1-8.1 0-.8-.1-1.7-.4-2.4V34l-5.1-15.4c.4-.2.7-.6 1-.9zM66 92.8c16.9 0 32.8 1.1 47.1 3.2 4-16.9 8.9-26.7 14-33.5l-9.6-3.4c1 4.9 1.1 7.2 0 10.2-1.5-1.4-3-4.3-4.2-8.7L108.6 76c2.8-2 5-3.2 7.5-3.3-4.4 9.4-10 11.9-13.6 11.2-4.3-.8-6.3-4.6-5.6-7.9 1-4.7 5.7-5.9 8-.5 4.3-8.7-3-11.4-7.6-8.8 7.1-7.2 7.9-13.5 2.1-21.1-8 6.1-8.1 12.3-4.5 20.8-4.7-5.4-12.1-2.5-9.5 6.2 3.4-5.2 7.9-2 7.2 3.1-.6 4.3-6.4 7.8-13.5 7.2-10.3-.9-10.9-8-11.2-13.8 2.5-.5 7.1 1.8 11 7.3L80.2 60c-4.1 4.4-8 5.3-12.3 5.4 1.4-4.4 8-11.6 8-11.6H55.5s6.4 7.2 7.9 11.6c-4.2-.1-8-1-12.3-5.4l1.4 16.4c3.9-5.5 8.5-7.7 10.9-7.3-.3 5.8-.9 12.8-11.1 13.8-7.2.6-12.9-2.9-13.5-7.2-.7-5 3.8-8.3 7.1-3.1 2.7-8.7-4.6-11.6-9.4-6.2 3.7-8.5 3.6-14.7-4.6-20.8-5.8 7.6-5 13.9 2.2 21.1-4.7-2.6-11.9.1-
```

7.7 8.8 2.3-5.5 7.1-4.2 8.1.5.7 3.3-1.3 7.1-5.7 7.9-3.5.7-9-1.8-13.5-11.2 2.5.1 4.7 1.3 7.5 3.3l-4.7-15.4c-1.2 4.4-2.7 7.2-4.3 8.7-1.1-3-.9-5.3 0-10.2l-9.5 3.4c5 6.9 9.9 16.7 14 33.5 14.8-2.1 30.8-3.2 47.7-3.2z" fill="currentColor" fill-rule="evenodd">
</path>
</svg>
<!--<![endif]-->
<!--[if IE 8]>
<img src="https://www.gov.uk/assets/static/govuk-logotype-crown-66ad9a9b8fca42cf0ba18979eef6afc2e8056d5f158ca9b27ce9afdf852aae87.png" alt="" class="govuk-header__logotype-crown-fallback-image" width="36" height="32">
<![endif]-->

GOV.UK

<nav aria-labelledby="super-navigation-menu-heading" class="gem-c-layout-super-navigation-header__content js-module-initialised" data-module="super-navigation-mega-menu" style="margin-bottom: 0px;" data-super-navigation-mega-menu-module-started="true">
<h2 id="super-navigation-menu-heading" class="govuk-visually-hidden">
Navigation menu
</h2>
<button aria-controls="super-navigation-menu" aria-expanded="false" aria-label="Show navigation menu" class="gem-c-layout-super-navigation-header__navigation-top-toggle-button" data-text-for-hide="Hide navigation menu" data-text-for-show="Show navigation menu" data-toggle-desktop-group="hidden" data-toggle-mobile-group="top" data-tracking-key="menu" id="super-navigation-menu-toggle" type="button">

Menu

</button>
<ul id="super-navigation-menu" class="gem-c-layout-super-navigation-header__navigation-items" hidden="hidden">
<li class="gem-c-layout-super-navigation-header__navigation-item gem-c-layout-super-navigation-header__navigation-item--with-children">

Topics
<button aria-controls="super-navigation-menu__section-7d891716" aria-expanded="false" aria-label="Show Topics menu" class="gem-c-layout-super-navigation-header__navigation-second-toggle-button" data-text-for-hide="Hide Topics menu" data-text-for-show="Show Topics menu" data-toggle-desktop-group="top" data-toggle-mobile-group="second" data-tracking-

key="topics" id="super-navigation-menu__section-7d891716-toggle" type="button">
Topics
</button>

Find information and services

<ul class="gem-c-layout-super-navigation-header__navigation-second-items gem-c-layout-super-navigation-header__navigation-second-items--topics">
<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Benefits

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Births, death, marriages and care

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Business and self-employed

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">

```
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/childcare-parenting" data-track-dimension="Childcare
and parenting" data-track-dimension-index="29" href="/browse/childcare-
parenting" data-gem-track-click-module-started="true">Childcare and
parenting</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/citizenship" data-track-dimension="Citizenship and
living in the UK" data-track-dimension-index="29" href="/browse/citizenship"
data-gem-track-click-module-started="true">Citizenship and living in the
UK</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/justice" data-track-dimension="Crime, justice and the
law" data-track-dimension-index="29" href="/browse/justice" data-gem-track-
click-module-started="true">Crime, justice and the law</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/disabilities" data-track-dimension="Disabled people"
data-track-dimension-index="29" href="/browse/disabilities" data-gem-track-
click-module-started="true">Disabled people</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/driving" data-track-dimension="Driving and transport"
data-track-dimension-index="29" href="/browse/driving" data-gem-track-click-
module-started="true">Driving and transport</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
```

action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/education" data-track-dimension="Education and
learning" data-track-dimension-index="29" href="/browse/education" data-gem-
track-click-module-started="true">Education and learning

<li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
<a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/employing-people" data-track-dimension="Employing
people" data-track-dimension-index="29" href="/browse/employing-people"
data-gem-track-click-module-started="true">Employing people

<li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
<a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/environment-countryside" data-track-
dimension="Environment and countryside" data-track-dimension-index="29"
href="/browse/environment-countryside" data-gem-track-click-module-
started="true">Environment and countryside

<li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
<a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/housing-local-services" data-track-
dimension="Housing and local services" data-track-dimension-index="29"
href="/browse/housing-local-services" data-gem-track-click-module-
started="true">Housing and local services

<li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
<a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/tax" data-track-dimension="Money and tax" data-
track-dimension-index="29" href="/browse/tax" data-gem-track-click-module-
started="true">Money and tax

<li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
<a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/abroad" data-track-dimension="Passports, travel and

living abroad" data-track-dimension-index="29" href="/browse/abroad" data-gem-track-click-module-started="true">Passports, travel and living abroad

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Visas and immigration

<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Working, jobs and pensions

 <li class="gem-c-layout-super-navigation-header__navigation-item gem-c-layout-super-navigation-header__navigation-item--with-children">

Government activity
<button aria-controls="super-navigation-menu__section-40a013f2" aria-expanded="false" aria-label="Show Government activity menu" class="gem-c-layout-super-navigation-header__navigation-second-toggle-button" data-text-for-hide="Hide Government activity menu" data-text-for-show="Show Government activity menu" data-toggle-desktop-group="top" data-toggle-mobile-group="second" data-tracking-key="governmentactivity" id="super-navigation-menu__section-40a013f2-toggle" type="button">
Government activity
</button>

```
<div class="govuk-width-container gem-c-layout-super-navigation-header__width-container">
<div class="govuk-grid-row">
<div class="govuk-grid-column-one-third-from-desktop">
<p class="govuk-body-l gem-c-layout-super-navigation-header__menu-description">
Search for a department and find out what the government is doing
</p>
</div>
<div class="govuk-grid-column-two-thirds-from-desktop">
<ul class="gem-c-layout-super-navigation-header__navigation-second-items gem-c-layout-super-navigation-header__navigation-second-items--government-activity">
<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
<a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link gem-c-layout-super-navigation-header__navigation-second-item-link--with-description" data-module="gem-track-click" data-track-action="governmentactivityLink" data-track-category="headerClicked" data-track-label="/government/organisations" data-track-dimension="Departments" data-track-dimension-index="29" href="/government/organisations" data-gem-track-click-module-started="true">Departments</a>
<p class="gem-c-layout-super-navigation-header__navigation-second-item-description">Departments, agencies and public bodies</p>
</li>
<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
<a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link gem-c-layout-super-navigation-header__navigation-second-item-link--with-description" data-module="gem-track-click" data-track-action="governmentactivityLink" data-track-category="headerClicked" data-track-label="/search/news-and-communications" data-track-dimension="News" data-track-dimension-index="29" href="/search/news-and-communications" data-gem-track-click-module-started="true">News</a>
<p class="gem-c-layout-super-navigation-header__navigation-second-item-description">News stories, speeches, letters and notices</p>
</li>
<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
<a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link gem-c-layout-super-navigation-header__navigation-second-item-link--with-description" data-module="gem-track-click" data-track-action="governmentactivityLink" data-track-category="headerClicked" data-track-label="/search/guidance-and-regulation" data-track-dimension="Guidance and regulation" data-track-dimension-index="29" href="/search/guidance-and-regulation" data-gem-track-click-module-started="true">Guidance and regulation</a>
```

```
                        <p class="gem-c-layout-super-navigation-
header__navigation-second-item-description">Detailed guidance, regulations
and rules</p>
                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link gem-c-layout-super-navigation-
header__navigation-second-item-link--with-description" data-module="gem-
track-click" data-track-action="governmentactivityLink" data-track-
category="headerClicked" data-track-label="/search/research-and-statistics"
data-track-dimension="Research and statistics" data-track-dimension-
index="29" href="/search/research-and-statistics" data-gem-track-click-module-
started="true">Research and statistics</a>
                        <p class="gem-c-layout-super-navigation-
header__navigation-second-item-description">Reports, analysis and official
statistics</p>
                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link gem-c-layout-super-navigation-
header__navigation-second-item-link--with-description" data-module="gem-
track-click" data-track-action="governmentactivityLink" data-track-
category="headerClicked" data-track-label="/search/policy-papers-and-
consultations" data-track-dimension="Policy papers and consultations" data-
track-dimension-index="29" href="/search/policy-papers-and-consultations"
data-gem-track-click-module-started="true">Policy papers and
consultations</a>
                        <p class="gem-c-layout-super-navigation-
header__navigation-second-item-description">Consultations and strategy</p>
                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link gem-c-layout-super-navigation-
header__navigation-second-item-link--with-description" data-module="gem-
track-click" data-track-action="governmentactivityLink" data-track-
category="headerClicked" data-track-label="/search/transparency-and-freedom-
of-information-releases" data-track-dimension="Transparency" data-track-
dimension-index="29" href="/search/transparency-and-freedom-of-information-
releases" data-gem-track-click-module-started="true">Transparency</a>
                        <p class="gem-c-layout-super-navigation-
header__navigation-second-item-description">Data, Freedom of Information
releases and corporate reports</p>
                    </li>
                  </ul>
                <hr class="gem-c-layout-super-navigation-header__navigation-
second-footer-break govuk-section-break govuk-section-break--visible">
                <ul class="gem-c-layout-super-navigation-header__navigation-
second-footer-list">
                  <li class="gem-c-layout-super-navigation-header__navigation-
second-footer-item">
```

```
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-footer-link" data-module="gem-track-click" data-
track-action="governmentactivityLink" data-track-category="headerClicked"
data-track-label="/government/how-government-works" data-track-
dimension="How government works" data-track-dimension-index="29"
href="/government/how-government-works" data-gem-track-click-module-
started="true">How government works</a>
                      </li>
                      <li class="gem-c-layout-super-navigation-header__navigation-
second-footer-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-footer-link" data-module="gem-track-click" data-
track-action="governmentactivityLink" data-track-category="headerClicked"
data-track-label="/government/get-involved" data-track-dimension="Get
involved" data-track-dimension-index="29" href="/government/get-involved"
data-gem-track-click-module-started="true">Get involved</a>
                      </li>
                    </ul>
                  </div>
                </div>
              </div>
            </div>
</li>     </ul>

      <button aria-controls="super-search-menu" aria-expanded="false" aria-
label="Show search menu" class="gem-c-layout-super-navigation-
header__search-toggle-button" data-text-for-hide="Hide search menu" data-text-
for-show="Show search menu" data-toggle-mobile-group="top" data-toggle-
desktop-group="top" data-tracking-key="search" id="super-search-menu-
toggle" type="button">
        <span class="govuk-visually-hidden">
          Search GOV.UK
        </span>

<svg class="gem-c-layout-super-navigation-header__search-toggle-button-link-
icon" width="27" height="27" viewBox="0 0 27 27" fill="none"
xmlns="http://www.w3.org/2000/svg" aria-hidden="true" focusable="false">
  <circle cx="12.0161" cy="11.0161" r="8.51613" stroke="currentColor" stroke-
width="3"></circle>
  <line x1="17.8668" y1="17.3587" x2="26.4475" y2="25.9393"
stroke="currentColor" stroke-width="3"></line>
</svg>
        <span aria-hidden="true" class="gem-c-layout-super-navigation-
header__navigation-top-toggle-close-icon" focusable="false">
          ×
        </span>
      </button>

      <div id="super-search-menu" class="gem-c-layout-super-navigation-
header__search-items" hidden="hidden">
        <h3 class="govuk-visually-hidden">
          Search
        </h3>
        <div class="gem-c-layout-super-navigation-header__search-item">
```

```
        <a class="gem-c-layout-super-navigation-header__search-item-link"
href="/search" hidden="hidden">
          <span class="gem-c-layout-super-navigation-header__search-item-link-
text">
            Search GOV.UK
          </span>
          <svg class="gem-c-layout-super-navigation-header__search-item-link-
icon" width="27" height="27" viewBox="0 0 27 27" fill="none"
xmlns="http://www.w3.org/2000/svg" aria-hidden="true" focusable="false">
            <circle cx="10.0161" cy="10.0161" r="8.51613" stroke="currentColor"
stroke-width="3"></circle>
            <line x1="15.8668" y1="16.3587" x2="25.4475" y2="25.9393"
stroke="currentColor" stroke-width="3"></line>
          </svg>
        </a>
      </div>

      <div class="govuk-width-container gem-c-layout-super-navigation-
header__search-and-popular">
        <div class="govuk-grid-row">
          <div class="govuk-grid-column-full">
            <form class="gem-c-layout-super-navigation-header__search-form"
id="search" action="/search" method="get" role="search" aria-label="Site-
wide">

<div class="gem-c-search govuk-!-display-none-print  gem-c-search--large gem-
c-search--on-white gem-c-search--separate-label" data-module="gem-toggle-
input-class-on-focus" data-gem-toggle-input-class-on-focus-module-
started="true">
    <label for="search-main-fc0f5d7c" class="govuk-label govuk-label--
m">Search GOV.UK</label>
  <div class="gem-c-search__item-wrapper">
    <input enterkeyhint="search" class="gem-c-search__item gem-c-
search__input js-class-toggle" id="search-main-fc0f5d7c" name="q"
title="Search" type="search" value="">
    <div class="gem-c-search__item gem-c-search__submit-wrapper">
      <button class="gem-c-search__submit" type="submit" data-track-
category="headerClicked" data-track-action="searchSubmitted" data-track-
label="/search/all" data-track-dimension="Search on GOV.UK" data-track-
dimension-index="29" data-module="gem-track-click" enterkeyhint="search"
data-gem-track-click-module-started="true">
        Search

<svg class="gem-c-search__icon" width="27" height="27" viewBox="0 0 27 27"
fill="none" xmlns="http://www.w3.org/2000/svg" aria-hidden="true"
focusable="false">
  <circle cx="12.0161" cy="11.0161" r="8.51613" stroke="currentColor" stroke-
width="3"></circle>
  <line x1="17.8668" y1="17.3587" x2="26.4475" y2="25.9393"
stroke="currentColor" stroke-width="3"></line>
</svg>
</button>    </div>
  </div>
</div>
```

```
            </form>
          </div>
        </div>
        <div class="govuk-grid-row">
          <div class="govuk-grid-column-full">
            <h3 class="govuk-heading-m">Popular on GOV.UK</h3>
            <ul class="govuk-list">
                <li class="gem-c-layout-super-navigation-header__popular-item">
                  <a class="govuk-link gem-c-layout-super-navigation-
header__popular-link" data-module="gem-track-click" data-track-
action="popularLink" data-track-category="headerClicked"
data-track-label="/guidance/move-to-the-uk-if-youre-from-ukraine" data-track-
dimension="Moving to the UK from Ukraine" data-track-dimension-index="29"
href="/guidance/move-to-the-uk-if-youre-from-ukraine" data-gem-track-click-
module-started="true">Moving to the UK from Ukraine</a>
                </li>
                <li class="gem-c-layout-super-navigation-header__popular-item">
                  <a class="govuk-link gem-c-layout-super-navigation-
header__popular-link" data-module="gem-track-click" data-track-
action="popularLink" data-track-category="headerClicked"
data-track-label="/coronavirus" data-track-dimension="Coronavirus (COVID-19)"
data-track-dimension-index="29" href="/coronavirus" data-gem-track-click-
module-started="true">Coronavirus (COVID-19)</a>
                </li>
                <li class="gem-c-layout-super-navigation-header__popular-item">
                  <a class="govuk-link gem-c-layout-super-navigation-
header__popular-link" data-module="gem-track-click" data-track-
action="popularLink" data-track-category="headerClicked"
data-track-label="/find-a-job" data-track-dimension="Find a job" data-track-
dimension-index="29" href="/find-a-job" data-gem-track-click-module-
started="true">Find a job</a>
                </li>
                <li class="gem-c-layout-super-navigation-header__popular-item">
                  <a class="govuk-link gem-c-layout-super-navigation-
header__popular-link" data-module="gem-track-click" data-track-
action="popularLink" data-track-category="headerClicked"
data-track-label="/personal-tax-account" data-track-dimension="Personal tax
account: sign in" data-track-dimension-index="29" href="/personal-tax-account"
data-gem-track-click-module-started="true">Personal tax account: sign in</a>
                </li>
                <li class="gem-c-layout-super-navigation-header__popular-item">
                  <a class="govuk-link gem-c-layout-super-navigation-
header__popular-link" data-module="gem-track-click" data-track-
action="popularLink" data-track-category="headerClicked"
data-track-label="/sign-in-universal-credit" data-track-dimension="Universal
Credit account: sign in" data-track-dimension-index="29" href="/sign-in-
universal-credit" data-gem-track-click-module-started="true">Universal Credit
account: sign in</a>
                </li>
            </ul>
          </div>
        </div>
      </div>
```

```
      </div>
    </nav>
  </div>
</header>




      <div class="gem-c-layout-for-public__blue-bar
govuk-width-container"></div>


      <div class="wrapper govuk-width-container" id="wrapper">




<div class="gem-c-breadcrumbs govuk-breadcrumbs govuk-breadcrumbs--
collapse-on-mobile" data-module="gem-track-click" data-gem-track-click-
module-started="true">
  <ol class="govuk-breadcrumbs__list">
        <li class="govuk-breadcrumbs__list-item">
          <a data-track-category="homeLinkClicked" data-track-
action="homeBreadcrumb" data-track-label="" data-track-options="{}"
class="govuk-breadcrumbs__link" href="/">Home</a>
        </li>
        <li class="govuk-breadcrumbs__list-item">
          <a data-track-category="breadcrumbClicked" data-track-action="2" data-
track-label="/government/organisations" data-track-
options="{&quot;dimension28&quot;:&quot;2&quot;,&quot;dimension29&quot;:
&quot;Organisations&quot;}" class="govuk-breadcrumbs__link"
href="/government/organisations">Organisations</a>
        </li>
  </ol>
</div>


    <main id="content" role="main" class="content">



  <h1 class="govuk-visually-hidden">Her Majesty’s Prison and Probation
Service</h1>

  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds organisation__margin-bottom">

<div class="gem-c-organisation-logo brand--ministry-of-justice">
    <div class="gem-c-organisation-logo__container gem-c-organisation-
logo__crest gem-c-organisation-logo__crest--single-identity brand__border-
color">
      <span class="gem-c-organisation-logo__name">Her Majesty’s Prison &amp;
Probation Service</span>
    </div>
```

```
</div>

    </div>

      <div class="govuk-grid-column-one-third organisation__margin-bottom">

          <ul class="govuk-list app-c-topic-list app-c-topic-list--small brand--
ministry-of-justice" lang="en">
      <li class="app-c-topic-list__item">
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="https://www.gov.uk/guidance/coronavirus-covid-19-and-
prisons">Coronavirus (COVID-19): prisons</a>
      </li>
      <li class="app-c-topic-list__item">
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="http://www.prisonandprobationjobs.gov.uk">Prison and
probation jobs website</a>
      </li>
      <li class="app-c-topic-list__item">
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="https://www.gov.uk/government/collections/prisons-in-
england-and-wales">Prisons in England and Wales</a>
      </li>
      <li class="app-c-topic-list__item">
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="https://www.gov.uk/government/collections/prison-
probation-policy-frameworks">Prison &amp; Probation Policies</a>
      </li>
</ul>
      </div>
  </div>



<section class="brand--ministry-of-justice brand__border-color
organisation__brand-border-top organisation__section-wrap
organisation__margin-bottom" id="featured-documents">
  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds">
      <h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--
padding govuk-!-margin-bottom-3">Featured</h2>

    </div>
```

```
  </div>

      <div class="gem-c-image-card gem-c-image-card--large brand--ministry-of-justice">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <h3 class="gem-c-image-card__title govuk-heading-m">
              <a class="gem-c-image-card__title-link govuk-link brand__color" href="https://www.gov.uk/government/news/prison-leavers-tagged-to-cut-alcohol-fuelled-crime">Prison leavers tagged to cut alcohol-fuelled crime </a>
</h3>        <p class="gem-c-image-card__context"><time datetime="2022-06-15" lang="en">15 June 2022</time><span aria-hidden="true"> — </span>Press release</p>
      </div>
      <div class="gem-c-image-card__description"><div class="govspeak">
<p>Alcohol-fuelled crime will be cut as offenders released from prisons in England face alcohol bans and having their drinking electronically monitored from today (15 June 2022).</p>
</div></div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-image-card__image" alt="" loading="auto" src="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/feature/image/90675/s712_MicrosoftTeams-image__2_.jpeg"></figure>
  </div>


    <div class="govuk-grid-row">
        <div class="govuk-grid-column-one-third">
            <div class="gem-c-image-card brand--ministry-of-justice">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <h3 class="gem-c-image-card__title govuk-heading-s">
              <a class="gem-c-image-card__title-link govuk-link brand__color" href="https://www.gov.uk/government/news/end-to-friday-releases-to-cut-crime-and-make-streets-safer">End to Friday releases to cut crime and make streets safer </a>
</h3>        <p class="gem-c-image-card__context"><time datetime="2022-06-13" lang="en">13 June 2022</time><span aria-hidden="true"> — </span>Press release</p>
      </div>
      <div class="gem-c-image-card__description"><div class="govspeak">
<p>Prisoners vulnerable to addiction, mental health issues or homelessness will no longer be released on Fridays under new plans to cut reoffending and make streets safer.</p>
</div></div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-image-card__image" alt="" loading="auto" src="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/feature/image/90672/s465_fridayrelease.png"></figure>
  </div>

        </div>
```

```
        <div class="govuk-grid-column-one-third">
            <div class="gem-c-image-card brand--ministry-of-justice">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <h3 class="gem-c-image-card__title govuk-heading-s">
              <a class="gem-c-image-card__title-link govuk-link brand__color"
href="https://www.gov.uk/government/news/thousands-of-prisoners-trained-to-
become-cooks">Thousands of prisoners trained to become cooks</a>
</h3>        <p class="gem-c-image-card__context"><time datetime="2022-05-
31" lang="en">31 May 2022</time><span aria-hidden="true"> —
</span>Press release</p>
      </div>
      <div class="gem-c-image-card__description"><div class="govspeak">
<p>Number of Clink Kitchens quadruples since September 2021.</p>

</div></div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-
image-card__image" alt=" " loading="auto"
src="https://assets.publishing.service.gov.uk/government/uploads/system/
uploads/feature/image/90423/s465_HMP_Exeter_-_Press_Notice_Thumb.jpg"></
figure>
  </div>

        </div>
        <div class="govuk-grid-column-one-third">
            <div class="gem-c-image-card brand--ministry-of-justice">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <h3 class="gem-c-image-card__title govuk-heading-s">
              <a class="gem-c-image-card__title-link govuk-link brand__color"
href="https://www.gov.uk/government/news/plans-to-put-victims-back-at-the-
centre-of-justice-system-published">Plans to put victims back at the centre of
justice system published</a>
</h3>        <p class="gem-c-image-card__context"><time datetime="2022-05-
25" lang="en">25 May 2022</time><span aria-hidden="true">
</span>Press release</p>
      </div>
      <div class="gem-c-image-card__description"><div class="govspeak">
<p>Support for victims of crime will be overhauled under reforms published by
the government today (25 May 2022).</p>
</div></div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-
image-card__image" alt=" " loading="auto"
src="https://assets.publishing.service.gov.uk/government/uploads/system/
uploads/feature/image/90345/s465_woman-with-scales-960x640.jpg"></figure>
  </div>

        </div>
    </div>
    <div class="govuk-grid-row">
        <div class="govuk-grid-column-one-third">
            <div class="gem-c-image-card brand--ministry-of-justice">
```

```
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <h3 class="gem-c-image-card__title govuk-heading-s">
              <a class="gem-c-image-card__title-link govuk-link brand__color"
href="https://www.gov.uk/government/news/location-of-first-ground-breaking-
residential-women-s-centre-revealed">Location of first ground-breaking
Residential Women’s Centre revealed</a>
</h3>        <p class="gem-c-image-card__context"><time datetime="2022-05-
20" lang="en">20 May 2022</time><span aria-hidden="true"> —
</span>Press release</p>
      </div>
      <div class="gem-c-image-card__description"><div class="govspeak">
<p>Site in Swansea will pioneer new approach to tackling female
offending.</p>
</div></div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-
image-card__image" alt=" " loading="auto"
src="https://assets.publishing.service.gov.uk/government/uploads/system/
uploads/feature/image/90346/s465_women-res-home.jpg"></figure>
  </div>

        </div>
        <div class="govuk-grid-column-one-third">
            <div class="gem-c-image-card brand--ministry-of-justice">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
          <h3 class="gem-c-image-card__title govuk-heading-s">
              <a class="gem-c-image-card__title-link govuk-link brand__color"
href="https://www.gov.uk/government/news/new-airport-style-security-in-
prisons-sees-record-level-of-drug-busts">New airport-style security in prisons
sees record level of drug busts</a>
</h3>        <p class="gem-c-image-card__context"><time datetime="2022-05-
15" lang="en">15 May 2022</time><span aria-hidden="true">  —
</span>Press release</p>
      </div>
      <div class="gem-c-image-card__description"><div class="govspeak">
<p>Tougher airport-style security rolled out across the prison estate in England
and Wales has intercepted almost 20,000 attempts to smuggle illegal
contraband behind bars.</p>
</div></div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-
image-card__image" alt="x-ray image showing secreted phone" loading="auto"
src="https://assets.publishing.service.gov.uk/government/uploads/system/
uploads/feature/image/90199/s465_secreted-phone-960x640.jpg"></figure>
  </div>

        </div>
    </div>
</section>
```

<section class="brand--ministry-of-justice brand__border-color organisation__brand-border-top organisation__margin-bottom" id="latest-documents">

      <h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--padding govuk-!-margin-bottom-3">Latest from the Her Majesty’s Prison and Probation Service</h2>

        <ul class="gem-c-document-list">
      <li class="gem-c-document-list__item brand--ministry-of-justice ">

        Risley Prison

        <ul class="gem-c-document-list__item-metadata">

            <li class="gem-c-document-list__attribute">
                <time datetime="2022-06-22">
                  22 June 2022
                </time>

            <li class="gem-c-document-list__attribute">
                Guidance

      <li class="gem-c-document-list__item brand--ministry-of-justice ">

        Living with Covid-19: prisons and youth custody settings

        <ul class="gem-c-document-list__item-metadata">

            <li class="gem-c-document-list__attribute">
                <time datetime="2022-06-22">
                  22 June 2022
                </time>

            <li class="gem-c-document-list__attribute">
                Policy paper


```
    </li>
    <li class="gem-c-document-list__item brand--ministry-of-justice ">

      <a class="gem-c-document-list__item-title brand__color  govuk-link"
lang="en" href="/guidance/preston-prison">Preston Prison</a>



        <ul class="gem-c-document-list__item-metadata">

            <li class="gem-c-document-list__attribute">
                <time datetime="2022-06-21">
                  21 June 2022
                </time>
</li>
            <li class="gem-c-document-list__attribute">
                Guidance
</li>         </ul>


    </li>
   </ul>


    <p class="organisation__margin-bottom brand--ministry-of-justice">
      <a href="/search/all?organisations%5B%5D=her-majestys-prison-and-
probation-service&amp;order=updated-newest&amp;parent=her-majestys-
prison-and-probation-service" class="govuk-link brand__color">
        See all latest documents
      </a>
    </p>

      <section class="gem-c-subscription-links govuk-!-display-none-print brand--
ministry-of-justice gem-c-subscription-links--with-feed-box" data-module="gem-
toggle" data-gem-toggle-module-started="true">
    <h2 class="gem-c-subscription-links__hidden-header
visuallyhidden">Subscriptions</h2>
   <ul class="gem-c-subscription-links__list">
      <li class="gem-c-subscription-links__list-item">
        <a class="govuk-link govuk-link--no-underline gem-c-subscription-
links__item brand__color gem-c-subscription-links__item--link" href="/email-
signup?link=/government/organisations/her-majestys-prison-and-probation-
service">          <svg xmlns="http://www.w3.org/2000/svg" width="21"
height="15.75" class="gem-c-subscription-links__icon" focusable="false"
fill="currentColor" aria-hidden="true"><path d="M19.687 0H1.312C.589 0
0 .587 0 1.313v13.124c0 .726.588 1.313 1.313 1.313h18.374c.725 0 1.313-.587
1.313-1.313V1.313C21 .587 20.412 0 19.687 0zm-2.625 2.625L10.5 7.875l-
6.563-5.25h13.126zm1.313 10.5H2.625V3.937L10.5 10.5l7.875-
6.563v9.188z"></path>
          </svg>Get emails
</a>
      </li>
```

```
        <li class="gem-c-subscription-links__list-item">
          <button class="govuk-link govuk-link--no-underline gem-c-subscription-links__item brand__color gem-c-subscription-links__item--button" data-controls="feed-reader-1854" data-expanded="false" role="button" aria-controls="feed-reader-1854" aria-expanded="false">            <svg xmlns="http://www.w3.org/2000/svg" width="15" height="15" class="gem-c-subscription-links__icon" focusable="false" fill="currentColor" aria-hidden="true"><path d="M1.996 11A2 2 0 0 0 0 12.993c0 1.101.895 1.99 1.996 1.99 1.106 0 2-.889 2-1.99a2 2 0 0 0-2-1.993zM.002 5.097V7.97c1.872 0 3.632.733 4.958 2.059A6.984 6.984 0 0 1 7.015 15h2.888c0-5.461-4.443-9.903-9.9-9.903zM.006 0v2.876c6.676 0 12.11 5.44 12.11 12.124H15C15 6.731 8.273 0 .006 0z"></path>
            </svg>Subscribe to feed
</button>

        </li>
    </ul>

      <div class="gem-c-subscription-links__feed-box js-hidden" id="feed-reader-1854" aria-live="polite" role="region">
        <h3 class="gem-c-subscription-links__feed-hidden-description visuallyhidden govuk-!-margin-top-0">Subscribe to feed</h3>
        <div lang="en">

<div class="govuk-form-group">


  <label for="input-23591bf9" class="gem-c-label govuk-label">Copy and paste this URL into your feed reader</label>









    <input class="gem-c-input govuk-input" id="input-23591bf9" name="feed-reader-box" spellcheck="false" type="text" value="https://www.gov.uk/government/organisations/her-majestys-prison-and-probation-service.atom">
</div>
        </div>
      </div>
</section>
    </div>
  </div>
</section>

<section class="brand--ministry-of-justice brand__border-color organisation__brand-border-top organisation__section-wrap organisation__margin-bottom" id="what-we-do">
  <div class="govuk-grid-row">
```

```
    <div class="govuk-grid-column-two-thirds">
      <h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--
padding govuk-!-margin-bottom-3">What we do</h2>

    </div>
  </div>

  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds">

<div class="gem-c-govspeak govuk-govspeak " data-module="govspeak" data-
govspeak-module-started="true">

         <div class="govspeak">
<p>We carry out sentences given by the courts, in custody and the community,
and rehabilitate people in our care through education and employment.</p>

<p><abbr title="Her Majesty’s Prison and Probation Service">HMPPS</abbr> is
an executive agency, sponsored by the <a class="govuk-link"
href="/government/organisations/ministry-of-justice">Ministry of Justice</a>,
supported by <a class="govuk-link" href="/government/organisations#her-
majestys-prison-and-probation-service">3 agencies and public bodies</a>.</p>
</div>

         <p>
           <a href="/government/organisations/her-majestys-prison-and-probation-
service/about" class="govuk-link brand__color">
             Read more about what we do
           </a>
         </p>

</div>
    </div>

      <div class="govuk-grid-column-one-third">
        <h3 class="gem-c-heading govuk-heading-s govuk-!-margin-bottom-
3">Follow us</h3>

        <div lang="en">
           <div class="gem-c-share-links govuk-!-display-none-print gem-c-share-
links--stacked brand--ministry-of-justice" data-module="gem-track-click" data-
gem-track-click-module-started="true">

    <ul class="gem-c-share-links__list">
        <li class="gem-c-share-links__list-item">
          <a target="_blank" rel="noopener noreferrer external" data-track-
category="social media" data-track-action="twitter" class="govuk-link govuk-
link--no-underline gem-c-share-links__link brand__color"
href="https://twitter.com/hmpps">
           <span class="gem-c-share-links__link-icon">
              <svg viewBox="0 0 24 24" xmlns="http://www.w3.org/2000/svg" aria-
hidden="true" focusable="false">
                <path fill="currentColor" d="M23.953 4.57a10 10 0 01-2.825.775
4.958 4.958 0 002.163-2.723c-.951.555-2.005.959-3.127 1.184a4.92 4.92 0 00-
```

8.384 4.482C7.69 8.095 4.067 6.13 1.64 3.162a4.822 4.822 0 00-.666 2.475c0 1.71.87 3.213 2.188 4.096a4.904 4.904 0 01-2.228-.616v.06a4.923 4.923 0 003.946 4.827 4.996 4.996 0 01-2.212.085 4.936 4.936 0 004.604 3.417 9.867 9.867 0 01-6.102 2.105c-.39 0-.779-.023-1.17-.067a13.995 13.995 0 007.557 2.209c9.053 0 13.998-7.496 13.998-13.985 0-.21 0-.42-.015-.63A9.935 9.935 0 0024 4.59z"></path>
</svg>

Follow on

@hmpps

<li class="gem-c-share-links__list-item">

<svg viewBox="0 0 24 24" xmlns="http://www.w3.org/2000/svg" aria-hidden="true" focusable="false">
<path fill="currentColor" d="M24 12.073c0-6.627-5.373-12-12-12s-12 5.373-12 12c0 5.99 4.388 10.954 10.125 11.854v-8.385H7.078v-3.47h3.047V9.43c0-3.007 1.792-4.669 4.533-4.669 1.312 0 2.686.235 2.686.235v2.953H15.83c-1.491 0-1.956.925-1.956 1.874v2.25h3.328l-.532 3.47h-2.796v8.385C19.612 23.027 24 18.062 24 12.073z"></path>
</svg>

Follow on

Prison Jobs

<li class="gem-c-share-links__list-item">

<svg viewBox="0 0 24 24" xmlns="http://www.w3.org/2000/svg" aria-hidden="true" focusable="false">
<path fill="currentColor" d="M23.498 6.186a3.016 3.016 0 0 0-2.122-2.136C19.505 3.545 12 3.545 12 3.545s-7.505 0-9.377.505A3.017 3.017 0 0 0 .502 6.186C0 8.07 0 12 0 12s0 3.93.502 5.814a3.016 3.016 0 0 0 2.122 2.136c1.871.505 9.376.505 9.376.505s7.505 0 9.377-.505a3.015 3.015 0 0 0 2.122-2.136C24 15.93 24 12 24 12s0-3.93-.502-5.814zM9.545 15.568V8.432L15.818 12l-6.273 3.568z"></path>
</svg>

Follow on

HM Prison and Probation Service


```
        <li class="gem-c-share-links__list-item">
          <a target="_blank" rel="noopener noreferrer external" data-track-
category="social media" data-track-action="blog" class="govuk-link govuk-link--
no-underline gem-c-share-links__link brand__color"
href="https://prisonjobs.blog.gov.uk/">
           <span class="gem-c-share-links__link-icon">
              <svg xmlns="http://www.w3.org/2000/svg" viewBox="0 0 73.84
73.84" aria-hidden="true" focusable="false">
                <path fill="currentColor"
d="M36.92,0A36.92,36.92,0,1,0,73.84,36.92,36.92,36.92,0,0,0,36.92,0ZM56.3,4
8.27a1.42,1.42,0,0,1-1.42,1.42h-19v9.18l-9.18-9.18H19a1.43,1.43,0,0,1-1.43-
1.43V20.52A1.43,1.43,0,0,1,19,19.09H54.88a1.43,1.43,0,0,1,1.42,1.42Z"></
path>
              </svg>
           </span>         <span class="govuk-visually-hidden">
             Follow on
          </span>
          Prison Jobs blog
</a>
        </li>
    </ul>
</div>
        </div>
      </div>
  </div>
</section>

    <section class="brand--ministry-of-justice brand__border-color
organisation__brand-border-top organisation__margin-bottom">
  <div class="visually-hidden">
    <h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--
padding">Documents</h2>

  </div>

    <div class="govuk-grid-row">
        <div class="govuk-grid-column-one-half organisation__supergroup--margin-
bottom">
          <h3 class="gem-c-heading govuk-heading-m gem-c-heading--
padding">Services</h3>

              <ul class="gem-c-document-list">
      <li class="gem-c-document-list__item brand--ministry-of-justice ">

        <a class="gem-c-document-list__item-title brand__color  govuk-link"
lang="en" href="/send-prisoner-money">Send money to someone in prison</a>




      </li>
      <li class="gem-c-document-list__item brand--ministry-of-justice ">
```

```
        <a class="gem-c-document-list__item-title brand__color  govuk-link"
lang="en" href="/prison-visits">Visit someone in prison</a>




      </li>
    </ul>

          <a href="/search/services?organisations%5B%5D=her-majestys-prison-
and-probation-service&amp;parent=her-majestys-prison-and-probation-service"
class="govuk-link brand__color">
            See all services
          </a>
        </div>
        <div class="govuk-grid-column-one-half organisation__supergroup--margin-
bottom">
          <h3 class="gem-c-heading govuk-heading-m gem-c-heading--
padding">Guidance and regulation</h3>

              <ul class="gem-c-document-list">
      <li class="gem-c-document-list__item brand--ministry-of-justice ">

        <a class="gem-c-document-list__item-title brand__color  govuk-link"
lang="en" href="/guidance/wandsworth-prison">Wandsworth Prison</a>



          <ul class="gem-c-document-list__item-metadata">

              <li class="gem-c-document-list__attribute">
                 <time datetime="2022-06-10">
                   10 June 2022
                 </time>
</li>
              <li class="gem-c-document-list__attribute">
                 Guidance
</li>          </ul>


      </li>
      <li class="gem-c-document-list__item brand--ministry-of-justice ">

        <a class="gem-c-document-list__item-title brand__color  govuk-link"
lang="en" href="/guidance/visit-a-prisoner-using-a-video-call">Secure video
calls with prisoners</a>



          <ul class="gem-c-document-list__item-metadata">

              <li class="gem-c-document-list__attribute">
                 <time datetime="2022-02-23">
```

23 February 2022
</time>

<li class="gem-c-document-list__attribute">
Guidance

See all guidance and regulation

<h3 class="gem-c-heading govuk-heading-m gem-c-heading--padding">News and communications</h3>

<ul class="gem-c-document-list">
<li class="gem-c-document-list__item brand--ministry-of-justice ">

£500 million boost to create thousands of new prison places

<ul class="gem-c-document-list__item-metadata">

<li class="gem-c-document-list__attribute">
<time datetime="2022-06-20">
20 June 2022
</time>

<li class="gem-c-document-list__attribute">
Press release

<li class="gem-c-document-list__item brand--ministry-of-justice ">

Prison leavers tagged to cut alcohol-fuelled crime

```
        <ul class="gem-c-document-list__item-metadata">

            <li class="gem-c-document-list__attribute">
                <time datetime="2022-06-15">
                  15 June 2022
                </time>
</li>
            <li class="gem-c-document-list__attribute">
                Press release
</li>         </ul>


     </li>
    </ul>

        <a href="/search/news-and-communications?organisations%5B%5D=her-majestys-prison-and-probation-service&amp;parent=her-majestys-prison-and-probation-service" class="govuk-link brand__color">
          See all news and communications
        </a>
      </div>
      <div class="govuk-grid-column-one-half organisation__supergroup--margin-bottom">
        <h3 class="gem-c-heading govuk-heading-m gem-c-heading--padding">Research and statistics</h3>

            <ul class="gem-c-document-list">
     <li class="gem-c-document-list__item brand--ministry-of-justice ">

       <a class="gem-c-document-list__item-title brand__color  govuk-link" lang="en" href="/government/statistics/hmpps-covid-19-statistics-may-2022">HMPPS COVID-19 statistics : May 2022</a>



        <ul class="gem-c-document-list__item-metadata">

            <li class="gem-c-document-list__attribute">
                <time datetime="2022-06-17">
                  17 June 2022
                </time>
</li>
            <li class="gem-c-document-list__attribute">
                Official Statistics
</li>         </ul>


     </li>
     <li class="gem-c-document-list__item brand--ministry-of-justice ">

       <a class="gem-c-document-list__item-title brand__color  govuk-link" lang="en" href="/government/statistics/her-majestys-prison-and-probation-
```

service-workforce-quarterly-march-2022">Her Majesty’s Prison and Probation Service workforce quarterly: March 2022

<ul class="gem-c-document-list__item-metadata">

<li class="gem-c-document-list__attribute">
<time datetime="2022-05-19">
19 May 2022
</time>

<li class="gem-c-document-list__attribute">
Official Statistics

See all research and statistics

<h3 class="gem-c-heading govuk-heading-m gem-c-heading--padding">Policy papers and consultations</h3>

<ul class="gem-c-document-list">
<li class="gem-c-document-list__item brand--ministry-of-justice ">

Living with Covid-19: prisons and youth custody settings

<ul class="gem-c-document-list__item-metadata">

<li class="gem-c-document-list__attribute">
<time datetime="2022-06-22">
22 June 2022
</time>

<li class="gem-c-document-list__attribute">
Policy paper

<li class="gem-c-document-list__item brand--ministry-of-justice ">

West Kent and West Sussex action plan

<ul class="gem-c-document-list__item-metadata">

<li class="gem-c-document-list__attribute">
<time datetime="2022-06-07">
7 June 2022
</time>

<li class="gem-c-document-list__attribute">
Policy paper

See all policy papers and consultations

<h3 class="gem-c-heading govuk-heading-m gem-c-heading--padding">Transparency and freedom of information releases</h3>

<ul class="gem-c-document-list">
<li class="gem-c-document-list__item brand--ministry-of-justice ">

Youth custody data

<ul class="gem-c-document-list__item-metadata">

<li class="gem-c-document-list__attribute">
<time datetime="2022-06-10">
10 June 2022
</time>

<li class="gem-c-document-list__attribute">
Transparency data

<li class="gem-c-document-list__item brand--ministry-of-justice ">

HM Prison and Probation Service Organisation Chart

<ul class="gem-c-document-list__item-metadata">

<li class="gem-c-document-list__attribute">
<time datetime="2022-06-09">
9 June 2022
</time>

<li class="gem-c-document-list__attribute">
Transparency data

See all transparency and freedom of information releases

</section>

<section class="brand--ministry-of-justice brand__border-color organisation__brand-border-top organisation__margin-bottom">

<h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--padding govuk-!-margin-bottom-3">Our management</h2>

```
      <div class="gem-c-image-card__header-and-context-wrapper">
         <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/jo-farrar">Jo Farrar</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Second Permanent Secretary,
Ministry of Justice and Chief Executive Officer, HM Prison &amp;amp; Probation
Service</div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-
image-card__image" alt="" loading="auto"
src="https://assets.publishing.service.gov.uk/government/uploads/system/
uploads/person/image/2856/s465_Jo_Farrar_960x640.jpg"></figure>
  </div>

         </div>
         <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card brand--ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
         <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/phil-copple">Phil Copple</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Director General,
Prisons</div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-
image-card__image" alt="" loading="auto"
src="https://assets.publishing.service.gov.uk/government/uploads/system/
uploads/person/image/1493/s465_phil-copple.jpg"></figure>
  </div>

         </div>
         <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card brand--ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
         <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/amy-rees">Amy Rees</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Director General of Probation,
Wales and Youth, HMPPS</div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-
image-card__image" alt="" loading="auto"
src="https://assets.publishing.service.gov.uk/government/uploads/system/
uploads/person/image/3366/s465_Amy_Rees.jpg"></figure>
  </div>
```

```
        </div>
        <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card brand--ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
        <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/ian-blakeman">Ian Blakeman</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Executive Director
Performance</div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-
image-card__image" alt="" loading="auto"
src="https://assets.publishing.service.gov.uk/government/uploads/system/
uploads/person/image/1496/s465_ian-blakeman.jpg"></figure>
  </div>

        </div>
      </div>
      <div class="govuk-grid-row">
        <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card brand--ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
        <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/helga-swidenbank">Helga Swidenbank</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Executive Director, Youth
Custody Service</div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-
image-card__image" alt="" loading="auto"
src="https://assets.publishing.service.gov.uk/government/uploads/system/
uploads/person/image/3852/s465_helga-swidenbank.jpg"></figure>
  </div>

        </div>
        <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card brand--ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
        <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/gerrard-lemos">Gerard Lemos</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Non-executive Director</div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-
image-card__image" alt="" loading="auto"
```

src="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/person/image/3569/s465_gerrard-lemos.jpg"></figure>

            Lesley King-Lewis

      Non-executive Director

    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-image-card__image" alt="" loading="auto" src="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/person/image/3570/s465_lesley-king-lewis.jpg"></figure>

            Nick Folland

      Non-Executive Director

    <figure class="gem-c-image-card__image-wrapper">

            David Bernstein

      Non-Executive Director

```
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-
image-card__image" alt="" loading="auto"
src="https://assets.publishing.service.gov.uk/government/uploads/system/
uploads/person/image/4892/s465_david-bernstein.jpg"></figure>
  </div>

        </div>
        <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card brand--ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
        <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/heather-savory">Heather Savory</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Non-Executive Director</div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-
image-card__image" alt="" loading="auto"
src="https://assets.publishing.service.gov.uk/government/uploads/system/
uploads/person/image/4893/s465_heather-savory.jpg"></figure>
  </div>

        </div>
        <div class="govuk-grid-column-one-quarter">
            <div class="gem-c-image-card brand--ministry-of-justice" lang="en">
    <div class="gem-c-image-card__text-wrapper">
      <div class="gem-c-image-card__header-and-context-wrapper">
        <span class="gem-c-image-card__title govuk-heading-s">
            <a class="gem-c-image-card__title-link govuk-link brand__color"
href="/government/people/mark-lloyd">Mark Lloyd</a>
</span>
      </div>
      <div class="gem-c-image-card__description">Non-Executive Director</div>
    </div>
    <figure class="gem-c-image-card__image-wrapper"><img class="gem-c-
image-card__image" alt="" loading="auto"
src="https://assets.publishing.service.gov.uk/government/uploads/system/
uploads/person/image/5076/s465_Mark_Lloyd_photo_2019_3508_.jpg"></figure>
  </div>

        </div>
      </div>
  </section>




    </div>
<div class="govuk-grid-row">
  <div class="govuk-grid-column-two-thirds">
    <section class="brand--ministry-of-justice organisation__margin-bottom"
id="org-contacts">
```

```
  <h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--
padding gem-c-heading--border-top-5 brand--ministry-of-justice brand__border-
color">Contact HMPPS</h2>


    <div class="organisation__contact-section organisation__contact-section--
border-top" lang="en">
    <h3 class="gem-c-heading govuk-heading-s gem-c-heading--padding">Office
address</h3>


    <div class="govuk-grid-row">
        <address class="govuk-grid-column-one-half organisation__margin-bottom
organisation__address">
            102 Petty France<br>London<br>SW1H 9AJ<br>United Kingdom<br>
        </address>

        <div class="govuk-grid-column-one-half">
            <div class="organisation__margin-bottom">
                <p>Email</p>

                <p><a class="govuk-link brand__color"
href="mailto:HMPPSPublicEnquiries@justice.gov.uk">HMPPSPublicEnquiries@just
ice.gov.uk</a></p>
            </div>


            <div class="organisation__margin-bottom">
                <p>Main switchboard</p>
                <p class="organisation__contact-number">01633 630941</p>
            </div>

        </div>
    </div>
    <p>Public enquiry lines are open Monday - Friday 9am - 5pm.</p>
  </div>
  <div class="organisation__contact-section organisation__contact-section--
border-top" lang="en">
    <h3 class="gem-c-heading govuk-heading-s gem-c-heading--padding">Media
enquiries</h3>


    <div class="govuk-grid-row">
        <address class="govuk-grid-column-one-half organisation__margin-bottom
organisation__address">
            Press Office<br>102 Petty France<br>London<br>SW1H
9AJ<br>United Kingdom<br>
        </address>

        <div class="govuk-grid-column-one-half">

            <div class="organisation__margin-bottom">
```

```
            <p><a class="govuk-link brand__color"
href="https://www.gov.uk/government/organisations/ministry-of-justice/about/
media-enquiries">Contact Form: Media enquiries</a></p>
          </div>

          <div class="organisation__margin-bottom">
            <p>Public enquiries</p>
            <p class="organisation__contact-number">0203 334 3555</p>
            <p>Journalist enquiries</p>
            <p class="organisation__contact-number">0203 334 3536</p>
          </div>

        </div>
    </div>

  </div>

</section>

      <section class="brand--ministry-of-justice brand__border-color
organisation__brand-border-top organisation__margin-bottom" id="freedom-of-
information">
    <h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--
padding">Make an FOI request</h2>



<div class="gem-c-govspeak govuk-govspeak " data-module="govspeak" data-
govspeak-module-started="true">

        <ol class="steps">
          <li>
            Read about the Freedom of Information (FOI) Act and <a
href="https://www.gov.uk/make-a-freedom-of-information-request/the-freedom-
of-information-act" class="govuk-link brand__color">how to make a
request</a>.
          </li>
          <li>
            Check <a href="/government/publications?departments%5B%5D=her-
majestys-prison-and-probation-service&amp;publication_type=foi-releases"
class="govuk-link brand__color">our previous releases</a> to see if we've
already answered your question.
          </li>
            <li>Make a new request by contacting us using the details below.</li>
        </ol>

</div>

        <div class="organisation__contact-section " lang="en">
    <h3 class="gem-c-heading govuk-heading-s gem-c-heading--
padding">Freedom of Information requests</h3>


    <div class="govuk-grid-row">
```

```
      <address class="govuk-grid-column-one-half organisation__margin-bottom
organisation__address">
         Disclosure team<br>Postal Point 10.25, Floor 10<br>102 Petty
France<br>London<br>SW1H 9AJ<br>United Kingdom<br>
      </address>

      <div class="govuk-grid-column-one-half">
         <div class="organisation__margin-bottom">
            <p>Email</p>

            <p><a class="govuk-link brand__color"
href="mailto:data.access@justice.gov.uk">data.access@justice.gov.uk</a></
p>
         </div>


         <div class="organisation__margin-bottom">
         </div>

      </div>
   </div>

  </div>

</section>

  </div>
   <div class="organisation__corporate-information" id="corporate-info">
     <div class="govuk-grid-column-one-third organisation__float-section">
     <h2 class="gem-c-heading gem-c-heading--font-size-27 gem-c-heading--
padding gem-c-heading--border-top-5 brand--ministry-of-justice brand__border-
color">Corporate information</h2>

   <div class="">
      <ul class="govuk-list app-c-topic-list app-c-topic-list--margin-bottom
brand--ministry-of-justice" lang="en">
     <li class="app-c-topic-list__item">
      <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="/government/organisations/her-majestys-prison-and-
probation-service/about/our-governance">Our governance</a>
     </li>
     <li class="app-c-topic-list__item">
      <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="/government/organisations/her-majestys-prison-and-
probation-service/about/equality-and-diversity">Equality and diversity</a>
     </li>
     <li class="app-c-topic-list__item">
      <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="/government/organisations/her-majestys-prison-and-
probation-service/about/complaints-procedure">Complaints procedure</a>
     </li>
     <li class="app-c-topic-list__item">
```

```
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="/government/organisations/her-majestys-prison-and-
probation-service/about/research">Research at HMPPS</a>
      </li>
</ul>
    </div>

    <h3 class="gem-c-heading govuk-heading-m govuk-!-margin-bottom-3">Jobs
and contracts</h3>

      <ul class="govuk-list app-c-topic-list app-c-topic-list--margin-bottom brand--
ministry-of-justice" lang="en">
      <li class="app-c-topic-list__item">
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="/government/organisations/her-majestys-prison-and-
probation-service/about/procurement">Procurement at HMPPS</a>
      </li>
      <li class="app-c-topic-list__item">
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="/government/organisations/her-majestys-prison-and-
probation-service/about/recruitment">Working for HMPPS</a>
      </li>
      <li class="app-c-topic-list__item">
        <a class="govuk-link govuk-link--no-underline app-c-topic-list__link
brand__color" href="https://prisonandprobationjobs.gov.uk/">Jobs</a>
      </li>
</ul>

    <p class="organisation__secondary-corporate-information brand--ministry-of-
justice">
      Our <a class="govuk-link brand__color"
href="/government/organisations/her-majestys-prison-and-probation-service/
about/personal-information-charter">Personal information charter</a> explains
how we treat your personal information. Find out <a class="govuk-link
brand__color" href="/government/organisations/her-majestys-prison-and-
probation-service/about-our-services">About our services</a>.
    </p>
</div>

    </div>
</div>

</main>  </div>

      <div class="govuk-width-container">

<div class="gem-c-feedback govuk-!-display-none-print" data-
module="feedback" data-feedback-module-started="true">
  <div class="gem-c-feedback__prompt gem-c-feedback__js-show js-prompt"
tabindex="-1">
  <div class="gem-c-feedback__prompt-questions js-prompt-questions">
    <h2 class="gem-c-feedback__prompt-question">Is this page useful?</h2>

    <ul class="gem-c-feedback__option-list">
```

```
      <li class="gem-c-feedback__option-list-item govuk-visually-hidden"
style="display: none" hidden="">
        <a class="gem-c-feedback__prompt-link" data-track-
category="yesNoFeedbackForm" data-track-action="ffMaybeClick" role="button"
style="display: none" hidden="hidden" aria-hidden="true"
href="/contact/govuk">
          Maybe
</a>      </li>
      <li class="gem-c-feedback__option-list-item">
        <button class="govuk-button gem-c-feedback__prompt-link js-page-is-
useful" data-track-category="yesNoFeedbackForm" data-track-
action="ffYesClick">
          Yes <span class="govuk-visually-hidden">this page is useful</span>
        </button>
      </li>
      <li class="gem-c-feedback__option-list-item">
        <button class="govuk-button gem-c-feedback__prompt-link js-toggle-form
js-page-is-not-useful" data-track-category="yesNoFeedbackForm" data-track-
action="ffNoClick" aria-controls="page-is-not-useful" aria-expanded="false">
          No <span class="govuk-visually-hidden">this page is not useful</span>
        </button>
      </li>
    </ul>
  </div>
  <div class="gem-c-feedback__prompt-questions gem-c-feedback__prompt-
success js-prompt-success" role="alert" hidden="">
    Thank you for your feedback
  </div>
  <div class="gem-c-feedback__prompt-questions gem-c-feedback__prompt-
questions--something-is-wrong js-prompt-questions">
    <button class="govuk-button gem-c-feedback__prompt-link js-toggle-form js-
something-is-wrong" data-track-category="Onsite Feedback" data-track-
action="GOV-UK Open Form" aria-controls="something-is-wrong" aria-
expanded="false">
      Report a problem with this page
    </button>
  </div>
</div>

  <form action="/contact/govuk/problem_reports" id="something-is-wrong"
class="gem-c-feedback__form js-feedback-form" data-track-category="Onsite
Feedback" data-track-action="GOV.UK Send Form" method="post" hidden="">
  <button class="govuk-button govuk-button--secondary gem-c-feedback__close
gem-c-feedback__js-show js-close-form" data-track-category="Onsite Feedback"
data-track-action="GOV.UK Close Form" aria-controls="something-is-wrong"
aria-expanded="true">
    Close
  </button>

  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds">
      <div class="gem-c-feedback__error-summary gem-c-feedback__js-show js-
errors" tabindex="-1" hidden=""></div>
```

```
      <input type="hidden" name="url"
value="https://www.gov.uk/government/organisations/her-majestys-prison-and-
probation-service">

      <h3 class="gem-c-feedback__form-heading">Help us improve GOV.UK</h3>
      <p id="feedback_explanation" class="gem-c-feedback__form-
paragraph">Don’t include personal or financial information like your National
Insurance number or credit card details.</p>

      <div class="govuk-visually-hidden" aria-hidden="true">
        <label for="giraffe">This field is for robots only. Please leave blank</label>
        <input id="giraffe" name="giraffe" type="text" pattern=".{0}" tabindex="-
1" autocomplete="off">
      </div>


<div class="gem-c-textarea govuk-form-group govuk-!-margin-bottom-6">

  <label for="textarea-43fb703e" class="gem-c-label govuk-label">What were
you doing?</label>





  <textarea name="what_doing" class="govuk-textarea" id="textarea-43fb703e"
rows="3" spellcheck="true"
aria-describedby="feedback_explanation"></textarea>

</div>


<div class="gem-c-textarea govuk-form-group govuk-!-margin-bottom-6">

  <label for="textarea-13635976" class="gem-c-label govuk-label">What went
wrong?</label>




  <textarea name="what_wrong" class="govuk-textarea" id="textarea-
13635976" rows="3" spellcheck="true"></textarea>

</div>



  <button class="gem-c-button govuk-button" type="submit">Send</button>


    </div>
  </div>
```

```
<input type="hidden" name="javascript_enabled" value="true"><input
type="hidden" name="referrer" value="unknown"></form>


<script>
  document.addEventListener("DOMContentLoaded", function () {
    var input = document.querySelector("#giraffe"),
      form = document.querySelector("#something-is-wrong")

    form.addEventListener("submit", spamCapture);

    function spamCapture(e) {
      if (input.value.length !== 0) return;
      e.preventDefault();
    }
  });
</script>

  <form action="/contact/govuk/email-survey-signup" id="page-is-not-useful"
class="gem-c-feedback__form gem-c-feedback__form--email gem-c-feedback__js-
show js-feedback-form" data-track-category="yesNoFeedbackForm" data-track-
action="Send Form" method="post" hidden="">
  <button class="govuk-button govuk-button--secondary gem-c-feedback__close
js-close-form" data-track-category="yesNoFeedbackForm" data-track-
action="ffFormClose" aria-controls="page-is-not-useful" aria-expanded="true">
    Close
  </button>

  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds" id="survey-wrapper">
      <div class="gem-c-feedback__error-summary js-errors" tabindex="-1"
hidden=""></div>

      <input name="email_survey_signup[survey_id]" type="hidden"
value="footer_satisfaction_survey">
      <input name="email_survey_signup[survey_source]" type="hidden"
value="/government/organisations/her-majestys-prison-and-probation-service">

      <h3 class="gem-c-feedback__form-heading">Help us improve GOV.UK</h3>
      <p id="survey_explanation" class="gem-c-feedback__form-paragraph">To
help us improve GOV.UK, we'd like to know more about your visit today. We'll
send you a link to a feedback form. It will take only 2 minutes to fill in. Don't
worry we won't send you spam or share your email address with anyone.</p>


<div class="govuk-form-group">


  <label for="input-a10c01e3" class="gem-c-label govuk-label">Email
address</label>
```

```
    <input aria-describedby="survey_explanation" autocomplete="email"
class="gem-c-input govuk-input" id="input-a10c01e3"
name="email_survey_signup[email_address]" spellcheck="false" type="email">
</div>




  <button class="gem-c-button govuk-button" type="submit">Send me the
survey</button>


    </div>
  </div>
</form>

</div>

      </div>

      <footer class="gem-c-layout-footer govuk-footer gem-c-layout-footer--
border" role="contentinfo">
  <div class="govuk-width-container" data-module="gem-track-click" data-gem-
track-click-module-started="true">
      <div class="govuk-footer__navigation">
            <div class="govuk-grid-column-two-thirds govuk-!-display-none-print">
              <h2 class="govuk-footer__heading govuk-heading-m">Topics</h2>
                <ul class="govuk-footer__list govuk-footer__list--columns-2">
                      <li class="govuk-footer__list-item">
                        <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/benefits" data-track-
options="{&quot;dimension29&quot;:&quot;Benefits&quot;}"
href="/browse/benefits">Benefits</a>
                      </li>
                      <li class="govuk-footer__list-item">
                        <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/births-deaths-marriages" data-track-
options="{&quot;dimension29&quot;:&quot;Births, death, marriages and
care&quot;}" href="/browse/births-deaths-marriages">Births, death, marriages
and care</a>
                      </li>
                      <li class="govuk-footer__list-item">
                        <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/business" data-track-
options="{&quot;dimension29&quot;:&quot;Business and self-
employed&quot;}" href="/browse/business">Business and self-employed</a>
                      </li>
```

```
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/childcare-parenting" data-track-
options="{&quot;dimension29&quot;:&quot;Childcare and parenting&quot;}"
href="/browse/childcare-parenting">Childcare and parenting</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/citizenship" data-track-
options="{&quot;dimension29&quot;:&quot;Citizenship and living in the
UK&quot;}" href="/browse/citizenship">Citizenship and living in the UK</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/justice" data-track-
options="{&quot;dimension29&quot;:&quot;Crime, justice and the law&quot;}"
href="/browse/justice">Crime, justice and the law</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/disabilities" data-track-
options="{&quot;dimension29&quot;:&quot;Disabled people&quot;}"
href="/browse/disabilities">Disabled people</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/driving" data-track-
options="{&quot;dimension29&quot;:&quot;Driving and transport&quot;}"
href="/browse/driving">Driving and transport</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/education" data-track-
options="{&quot;dimension29&quot;:&quot;Education and learning&quot;}"
href="/browse/education">Education and learning</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/employing-people" data-track-
options="{&quot;dimension29&quot;:&quot;Employing people&quot;}"
href="/browse/employing-people">Employing people</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/environment-countryside" data-track-
options="{&quot;dimension29&quot;:&quot;Environment and
```

countryside"}" href="/browse/environment-countryside">Environment and countryside

<li class="govuk-footer__list-item">
Housing and local services

<li class="govuk-footer__list-item">
Money and tax

<li class="govuk-footer__list-item">
Passports, travel and living abroad

<li class="govuk-footer__list-item">
Visas and immigration

<li class="govuk-footer__list-item">
Working, jobs and pensions

<h2 class="govuk-footer__heading govuk-heading-m">Government activity</h2>
<ul class="govuk-footer__list govuk-footer__list--columns-1">
<li class="govuk-footer__list-item">
Departments

<li class="govuk-footer__list-item">
<a class="govuk-footer__link" data-track-category="footerClicked" data-track-action="governmentactivityLink" data-

track-label="/search/news-and-communications" data-track-options="{"dimension29":"News"}" href="/search/news-and-communications">News

<li class="govuk-footer__list-item">
Guidance and regulation

<li class="govuk-footer__list-item">
Research and statistics

<li class="govuk-footer__list-item">
Policy papers and consultations

<li class="govuk-footer__list-item">
Transparency

<li class="govuk-footer__list-item">
How government works

<li class="govuk-footer__list-item">
Get involved

<hr class="govuk-footer__section-break">

```
<div class="govuk-footer__meta-item govuk-footer__meta-item--grow">
  <h2 class="govuk-visually-hidden">Support links</h2>
  <ul class="govuk-footer__inline-list govuk-!-display-none-print">
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/help" data-track-
options="{&quot;dimension29&quot;:&quot;Help&quot;}"
href="/help">Help</a>
    </li>
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/help/privacy-notice" data-
track-options="{&quot;dimension29&quot;:&quot;Privacy&quot;}"
href="/help/privacy-notice">Privacy</a>
    </li>
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/help/cookies" data-track-
options="{&quot;dimension29&quot;:&quot;Cookies&quot;}"
href="/help/cookies">Cookies</a>
    </li>
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/help/accessibility-statement"
data-track-options="{&quot;dimension29&quot;:&quot;Accessibility
statement&quot;}" href="/help/accessibility-statement">Accessibility
statement</a>
    </li>
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/contact" data-track-
options="{&quot;dimension29&quot;:&quot;Contact&quot;}"
href="/contact">Contact</a>
    </li>
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink" data-track-label="/help/terms-conditions" data-
track-options="{&quot;dimension29&quot;:&quot;Terms and conditions&quot;}"
href="/help/terms-conditions">Terms and conditions</a>
    </li>
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" lang="cy" data-track-
category="footerClicked" data-track-action="supportLink"
data-track-label="/cymraeg" data-track-
options="{&quot;dimension29&quot;:&quot;Rhestr o Wasanaethau
Cymraeg&quot;}" href="/cymraeg">Rhestr o Wasanaethau Cymraeg</a>
    </li>
    <li class="govuk-footer__inline-list-item">
      <a class="govuk-footer__link" data-track-category="footerClicked"
data-track-action="supportLink"
data-track-label="/government/organisations/government-digital-service" data-
track-options="{&quot;dimension29&quot;:&quot;Government Digital
Service&quot;}" href="/government/organisations/government-digital-
service">Government Digital Service</a>
```

```
            </li>
          </ul>
        <svg aria-hidden="true" focusable="false" class="govuk-footer__licence-logo" xmlns="http://www.w3.org/2000/svg" viewBox="0 0 483.2 195.7" height="17" width="41">
          <path fill="currentColor" d="M421.5 142.8V.1l-50.7 32.3v161.1h112.4v-50.7zm-122.3-9.6A47.12 47.12 0 0 1 221 97.8c0-26 21.1-47.1 47.1-47.1 16.7 0 31.4 8.7 39.7 21.8l42.7-27.2A97.63 97.63 0 0 0 268.1 0c-36.5 0-68.3 20.1-85.1 49.7A98 98 0 0 0 97.8 0C43.9 0 0 43.9 0 97.8s43.9 97.8 97.8 97.8c36.5 0 68.3-20.1 85.1-49.7a97.76 97.76 0 0 0 149.6 25.4l19.4 22.2h3v-87.8h-80l24.3 27.5zM97.8 145c-26 0-47.1-21.1-47.1-47.1s21.1-47.1 47.1-47.1 47.2 21 47.2 47S123.8 145 97.8 145"></path>
        </svg>
        <span class="govuk-footer__licence-description" data-module="gem-track-click" data-track-action="copyrightLink" data-track-category="footerClicked" data-track-label="https://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/" data-track-options="{&quot;dimension29&quot;: &quot;Open Government Licence v3.0&quot;}" data-track-links-only="" data-gem-track-click-module-started="true">
          All content is available under the <a class="govuk-footer__link" href="https://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/" rel="license">Open Government Licence v3.0</a>, except where otherwise stated
        </span>
      </div>
      <div class="govuk-footer__meta-item" data-module="gem-track-click" data-track-action="copyrightLink" data-track-category="footerClicked" data-track-label="https://www.nationalarchives.gov.uk/information-management/re-using-public-sector-information/uk-government-licensing-framework/crown-copyright/" data-track-options="{&quot;dimension29&quot;: &quot;© Crown copyright&quot;}" data-track-links-only="" data-gem-track-click-module-started="true">
        <a class="govuk-footer__link govuk-footer__copyright-logo" href="https://www.nationalarchives.gov.uk/information-management/re-using-public-sector-information/uk-government-licensing-framework/crown-copyright/">© Crown copyright</a>
      </div>
    </div>
  </div>
</footer>
    <script src="https://www.gov.uk/assets/static/application-5063ebe3d20b118b1866c4efa345bcf8f745a35aaae537f82fa4fe957ff75a9d.js">
</script>
<script src="/assets/collections/application-2355bc4ecd767bdaf11f8091d4893928d9d84295e359b6b9d4e00b453a2dc033.js"></script><script type="application/ld+json">
  {
  "@context": "http://schema.org",
  "@type": "BreadcrumbList",
  "itemListElement": [
    {
      "@type": "ListItem",
      "position": 1,
      "item": {
```

```
      "name": "Home",
      "@id": "https://www.gov.uk/"
    }
  },
  {
    "@type": "ListItem",
    "position": 2,
    "item": {
      "name": "Organisations",
      "@id": "https://www.gov.uk/government/organisations"
    }
  }
]
}
</script><script type="application/ld+json">
{
"@context": "http://schema.org",
"@type": "GovernmentOrganization",
"mainEntityOfPage": {
  "@type": "WebPage",
  "@id": "https://www.gov.uk/government/organisations/her-majestys-prison-
and-probation-service"
},
"name": "Her Majesty’s Prison and Probation Service",
"description": "We carry out sentences given by the courts, in custody and the
community, and rehabilitate people in our care through education and
employment. HMPPS is an executive agency, sponsored by the Ministry of Justice
, supported by 3 agencies and public bodies .",
"parentOrganization": [
  {
    "@context": "http://schema.org",
    "@type": "GovernmentOrganization",
    "sameAs": "https://www.gov.uk/government/organisations/ministry-of-justice"
  }
],
"subOrganization": [
  {
    "@context": "http://schema.org",
    "@type": "GovernmentOrganization",
    "sameAs": "https://www.gov.uk/government/organisations/hm-prison-service"
  },
  {
    "@context": "http://schema.org",
    "@type": "GovernmentOrganization",
    "sameAs": "https://www.gov.uk/government/organisations/probation-service"
  },
  {
    "@context": "http://schema.org",
    "@type": "GovernmentOrganization",
    "sameAs": "https://www.gov.uk/government/organisations/youth-custody-
service"
  }
],
"potentialAction": {
```

"@type": "SearchAction",
"description": "Find all content from Her Majesty’s Prison and Probation Service",
"target": "https://www.gov.uk/search/all?keywords={query}\u0026order=relevance\u0026organisations%5B%5D=her-majestys-prison-and-probation-service",
"query": "required"
}
}
</script>

</body></html>

<html class="govuk-template show-global-bar" lang="en"><!--<![endif]--><head>
<meta http-equiv="Content-Type" content="text/html; charset=utf-8">
<meta property="og:description" content="Guidance for families and friends of people in prison in England and Wales during the coronavirus pandemic.">
<meta property="og:title" content="Coronavirus (COVID-19) and prisons">
<meta property="og:url" content="https://www.gov.uk/guidance/coronavirus-covid-19-and-prisons">
<meta property="og:type" content="article">
<meta property="og:site_name" content="GOV.UK">
<meta name="twitter:card" content="summary">
<meta name="description" content="Guidance for families and friends of people in prison in England and Wales during the coronavirus pandemic.">
<meta name="govuk:taxon-slugs" content="health-and-wellbeing,prisons-probation,rules-and-restrictions">
<meta name="govuk:taxon-slug" content="health-and-wellbeing">
<meta name="govuk:taxon-ids" content="0f3357e6-23ae-4ad2-9d31-a55a72cbb227,1dd3f25a-9237-4143-b2d2-cd7f6863c9c0,5c37c642-d4dc-43ff-a7af-3fb30e18c642">
<meta name="govuk:taxon-id" content="0f3357e6-23ae-4ad2-9d31-a55a72cbb227">
<meta name="govuk:themes" content="coronavirus-taxon, crime-justice-and-law">
<meta name="govuk:analytics:organisations" content="<D18><EA1213>">
<meta name="govuk:content-has-history" content="true">
<meta name="govuk:content-id" content="4e71de0b-edd3-4ebb-a918-5e248663f348">
<meta name="govuk:schema-name" content="detailed_guide">
<meta name="govuk:publishing-application" content="whitehall">
<meta name="govuk:format" content="detailed_guide">
<meta name="csrf-token" content="f6M11qvPh_UvwBX5nrJEjv7LD_u3-5Hdd0-NkUzserAVS_86ace8GPnYS-wR_O2oHbZYjc7g_SQn1t33_4FPbA">
<meta charset="utf-8">
<title lang="en">
Coronavirus (COVID-19) and prisons - GOV.UK
</title>

<script src="https://www.gov.uk/assets/static/govuk_publishing_components/vendor/lux/lux-measurer-

1fdaa6eb0e5e8bf750983972cb84196913379f708d6be5748490926ee493462c.js" async="async"></script>
<script src="https://www.gov.uk/assets/static/govuk_publishing_components/rum-loader-c53469dcb841d7b228c914a2e8bdcf3b831a578adf7d4f21cf9da5b85df7381e.js" async="async" data-lux-reporter-script="https://www.gov.uk/assets/static/govuk_publishing_components/vendor/lux/lux-reporter-0630526d2811f955ec5e421a6233bd828938bf706c2481233ef4efb8831d0625.js"></script>

<meta name="csrf-param" content="authenticity_token">
<meta name="csrf-token" content="s+X9Yqt8jBw1NnOP7iHEYm0AlD2/U8bnqf9UEQlgbgktgEjk/9cr3Fl27ca9hOQ92OTKEw3YQ9caK5CVIh5WMQ==">

<link rel="stylesheet" media="all" href="https://www.gov.uk/assets/static/application-15b4ad64a3fac0e9ea7702c6da76c9afd031000e02524c380d1e8041d4b953fa.css">
<link rel="stylesheet" media="print" href="https://www.gov.uk/assets/static/print-53da7f13c2fb1115b956c35ef5e0898aa48fd2e0457f82692fdf8d16ed2e2626.css">
<!--[if lt IE 9]><script src="https://www.gov.uk/assets/static/govuk_publishing_components/ie-94963d6661190bc897905bbbe222a31c7ca0aff3a3b9f808ba15d4cd90780a9b.js" crossorigin="anonymous" integrity="sha256-pFJFRKU9V6fiWbS7lmucMlV8mMkgt35S0JMEZCtoQBo="></script><![endif]-->
<link rel="shortcut icon" href="https://www.gov.uk/assets/static/favicon-9ed7849c462c53aa2cdf1690eb257e801ecbf5696d1d0928868c5b032b4adb36.ico" type="image/x-icon">
<link rel="mask-icon" href="https://www.gov.uk/assets/static/govuk-mask-icon-a409a4db4a5e72c99ae3916653710064c43eb4be35821f79c07c5156e7dc5808.svg" color="#0b0c0c">
<link rel="apple-touch-icon" sizes="180x180" href="https://www.gov.uk/assets/static/govuk-apple-touch-icon-180x180-026deaa34fa328ae5f1f519a37dbd15e6555c5086e1ba83986cd0827a7209902.png">
<link rel="apple-touch-icon" sizes="167x167" href="https://www.gov.uk/assets/static/govuk-apple-touch-icon-167x167-a44a5b317f51a61950697fbe6c61ffe3b5acdd89de60ef70429daa32881d5279.png">
<link rel="apple-touch-icon" sizes="152x152" href="https://www.gov.uk/assets/static/govuk-apple-touch-icon-152x152-828a839e5c83de19f98014eef54cec77aa11063a23ce321970d6f9310eeabb6c.png">
<link rel="apple-touch-icon" href="https://www.gov.uk/assets/static/govuk-apple-touch-icon-5f801db05920bd1eb2b27a7a90328599bb16b6344c3213795af0f20d3ca179b0.png">

<meta name="theme-color" content="#0b0c0c">

```
    <meta name="viewport" content="width=device-width, initial-scale=1">
    <meta http-equiv="X-UA-Compatible" content="IE=edge">

    <meta property="og:image"
content="https://www.gov.uk/assets/static/govuk-opengraph-image-
dade2dad5775023b0568381c4c074b86318194edb36d3d68df721eea7deeac4b.p
ng">


  <link rel="stylesheet" media="screen"
href="/assets/government-frontend/application-
1e0c24370bec17089cdfaeb74c3d6e2c2ffbbe631770723c10ccc33c3eab9344.css
">
<link rel="stylesheet" media="print" href="/assets/government-frontend/print-
ab4a181c48d411edc620f5712756881ced6a6883f891b9296e8849c005a9696a.cs
s">
<link rel="canonical" href="https://www.gov.uk/guidance/coronavirus-covid-19-
and-prisons">
<meta name="govuk:rendering-application" content="government-frontend">
</head>
  <body class="gem-c-layout-for-public govuk-template__body js-enabled">
    <script>
      document.body.className = ((document.body.className) ?
document.body.className + ' js-enabled' : 'js-enabled');
    </script>
    <a class="gem-c-skip-link govuk-skip-link govuk-!-display-none-print" data-
module="govuk-skip-link" href="#content" data-govuk-skip-link-module-
started="true">Skip to main content</a>


    <div id="global-cookie-message" class="gem-c-cookie-banner govuk-clearfix"
data-module="cookie-banner" role="region" aria-label="cookie banner" data-
nosnippet="" data-cookie-banner-module-started="true" style="display:
block;">
  <div class="govuk-cookie-banner js-banner-wrapper" role="region" aria-
label="Cookies on GOV.UK">
    <div class="gem-c-cookie-banner__message govuk-cookie-banner__message
govuk-width-container">
      <div class="govuk-grid-row">
        <div class="govuk-grid-column-two-thirds">
          <h2 class="govuk-cookie-banner__heading govuk-heading-m">Cookies on
GOV.UK</h2>
          <div class="govuk-cookie-banner__content">
            <p class="govuk-body">We use some essential cookies to make this
website work.</p>
<p class="govuk-body">We'd like to set additional cookies to understand how
you use GOV.UK, remember your settings and improve government
services.</p>
<p class="govuk-body">We also use cookies set by other sites to help us deliver
content from their services.</p>
          </div>
        </div>
      </div>
          <div class="govuk-button-group">
```

```
  <button class="gem-c-button govuk-button" type="submit" data-module="gem-track-click" data-accept-cookies="true" data-track-category="cookieBanner" data-track-action="Cookie banner accepted" data-cookie-types="all" style="display: block;" data-gem-track-click-module-started="true">Accept additional cookies</button>




  <button class="gem-c-button govuk-button" type="submit" data-module="gem-track-click" data-reject-cookies="true" data-track-category="cookieBanner" data-track-action="Cookie banner rejected" data-gem-track-click-module-started="true" style="display: block;">Reject additional cookies</button>


          <a class="govuk-link" href="/help/cookies">View cookies</a>
        </div>
    </div>
  </div>
  <div class="gem-c-cookie-banner__confirmation govuk-width-container" tabindex="-1" hidden="">
    <p class="gem-c-cookie-banner__confirmation-message" role="alert">You can <a class="govuk-link" data-module="gem-track-click" data-track-category="cookieBanner" data-track-action="Cookie banner settings clicked from confirmation" href="/help/cookies" data-gem-track-click-module-started="true">change your cookie settings</a> at any time.</p>
    <div class="govuk-button-group">
      <button class="gem-c-cookie-banner__hide-button govuk-button" data-hide-cookie-banner="true" data-module="gem-track-click" data-track-category="cookieBanner" data-track-action="Hide cookie banner" data-gem-track-click-module-started="true">Hide this message</button>
    </div>
  </div>
</div>


        <header role="banner" class="gem-c-layout-super-navigation-header">
  <div class="gem-c-layout-super-navigation-header__container govuk-width-container govuk-clearfix">
    <div class="gem-c-layout-super-navigation-header__header-logo">
      <a class="govuk-header__link govuk-header__link--homepage" data-module="gem-track-click" data-track-action="logoLink" data-track-category="headerClicked" data-track-label="https://www.gov.uk" data-track-dimension="GOV.UK" data-track-dimension-index="29" href="https://www.gov.uk" id="logo" title="Go to the GOV.UK homepage" data-gem-track-click-module-started="true">
        <span class="govuk-header__logotype">
          <!--[if gt IE 8]><!-->
```

```
        <svg aria-hidden="true" class="govuk-header__logotype-crown gem-c-
layout-super-navigation-header__logotype-crown" focusable="false" height="30"
viewBox="0 0 132 97" width="36" xmlns="http://www.w3.org/2000/svg">
          <path d="M25 30.2c3.5 1.5 7.7-.2 9.1-3.7 1.5-3.6-.2-7.8-3.9-9.2-3.6-1.4-
7.6.3-9.1 3.9-1.4 3.5.3 7.5 3.9 9zM9 39.5c3.6 1.5 7.8-.2 9.2-3.7 1.5-3.6-.2-7.8-
3.9-9.1-3.6-1.5-7.6.2-9.1 3.8-1.4 3.5.3 7.5 3.8 9zM4.4 57.2c3.5 1.5 7.7-.2 9.1-3.8
1.5-3.6-.2-7.7-3.9-9.1-3.5-1.5-7.6.3-9.1 3.8-1.4 3.5.3 7.6 3.9 9.1zm38.3-21.4c3.5
1.5 7.7-.2 9.1-3.8 1.5-3.6-.2-7.7-3.9-9.1-3.6-1.5-7.6.3-9.1 3.8-1.3 3.6.4 7.7 3.9
9.1zm64.4-5.6c-3.6 1.5-7.8-.2-9.1-3.7-1.5-3.6.2-7.8 3.8-9.2 3.6-1.4 7.7.3 9.2 3.9
1.3 3.5-.4 7.5-3.9 9zm15.9 9.3c-3.6 1.5-7.7-.2-9.1-3.7-1.5-3.6.2-7.8 3.7-9.1 3.6-
1.5 7.7.2 9.2 3.8 1.5 3.5-.3 7.5-3.8 9zm4.7 17.7c-3.6 1.5-7.8-.2-9.2-3.8-1.5-3.6.2-
7.7 3.9-9.1 3.6-1.5 7.7.3 9.2 3.8 1.3 3.5-.4 7.6-3.9 9.1zM89.3 35.8c-3.6 1.5-
7.8-.2-9.2-3.8-1.4-3.6.2-7.7 3.9-9.1 3.6-1.5 7.7.3 9.2 3.8 1.4 3.6-.3 7.7-3.9
9.1zM69.7 17.7l8.9 4.7V9.3l-8.9 2.8c-.2-.3-.5-.6-.9-.9L72.4 0H59.6l3.5
11.2c-.3.3-.6.5-.9.9l-8.8-2.8v13.1l8.8-4.7c.3.3.6.7.9.9l-5 15.4v.1c-.2.8-.4 1.6-.4
2.4 0 4.1 3.1 7.5 7 8.1h.2c.3 0 .7.1 1 .1.4 0 .7 0 1-.1h.2c4-.6 7.1-4.1 7.1-8.1
0-.8-.1-1.7-.4-2.4V34l-5.1-15.4c.4-.2.7-.6 1-.9zM66 92.8c16.9 0 32.8 1.1 47.1 3.2
4-16.9 8.9-26.7 14-33.5l-9.6-3.4c1 4.9 1.1 7.2 0 10.2-1.5-1.4-3-4.3-4.2-8.7L108.6
76c2.8-2 5-3.2 7.5-3.3-4.4 9.4-10 11.9-13.6 11.2-4.3-.8-6.3-4.6-5.6-7.9 1-4.7 5.7-
5.9 8-.5 4.3-8.7-3-11.4-7.6-8.8 7.1-7.2 7.9-13.5 2.1-21.1-8 6.1-8.1 12.3-4.5 20.8-
4.7-5.4-12.1-2.5-9.5 6.2 3.4-5.2 7.9-2 7.2 3.1-.6 4.3-6.4 7.8-13.5 7.2-10.3-.9-10.9-
8-11.2-13.8 2.5-.5 7.1 1.8 11 7.3L80.2 60c-4.1 4.4-8 5.3-12.3 5.4 1.4-4.4 8-11.6
8-11.6H55.5s6.4 7.2 7.9 11.6c-4.2-.1-8-1-12.3-5.4l1.4 16.4c3.9-5.5 8.5-7.7 10.9-
7.3-.3 5.8-.9 12.8-11.1 13.8-7.2.6-12.9-2.9-13.5-7.2-.7-5 3.8-8.3 7.1-3.1 2.7-8.7-
4.6-11.6-9.4-6.2 3.7-8.5 3.6-14.7-4.6-20.8-5.8 7.6-5 13.9 2.2 21.1-4.7-2.6-11.9.1-
7.7 8.8 2.3-5.5 7.1-4.2 8.1.5.7 3.3-1.3 7.1-5.7 7.9-3.5.7-9-1.8-13.5-11.2 2.5.1 4.7
1.3 7.5 3.3l-4.7-15.4c-1.2 4.4-2.7 7.2-4.3 8.7-1.1-3-.9-5.3 0-10.2l-9.5 3.4c5 6.9
9.9 16.7 14 33.5 14.8-2.1 30.8-3.2 47.7-3.2z" fill="currentColor" fill-
rule="evenodd">
          </path>
        </svg>
        <!--<![endif]-->
        <!--[if IE 8]>
        <img src="https://www.gov.uk/assets/static/govuk-logotype-crown-
66ad9a9b8fca42cf0ba18979eef6afc2e8056d5f158ca9b27ce9afdf852aae87.png"
alt="" class="govuk-header__logotype-crown-fallback-image" width="36"
height="32">
        <![endif]-->
        <span class="govuk-header__logotype-text">
          GOV.UK
        </span>
      </span>
    </a>
  </div>
  <nav aria-labelledby="super-navigation-menu-heading" class="gem-c-layout-
super-navigation-header__content js-module-initialised" data-module="super-
navigation-mega-menu" style="margin-bottom: 0px;" data-super-navigation-
mega-menu-module-started="true">
    <h2 id="super-navigation-menu-heading" class="govuk-visually-hidden">
      Navigation menu
    </h2>
    <button aria-controls="super-navigation-menu" aria-expanded="false" aria-
label="Show navigation menu" class="gem-c-layout-super-navigation-
header__navigation-top-toggle-button" data-text-for-hide="Hide navigation
```

menu" data-text-for-show="Show navigation menu" data-toggle-desktop-group="hidden" data-toggle-mobile-group="top" data-tracking-key="menu" id="super-navigation-menu-toggle" type="button">

Menu

</button>
<ul id="super-navigation-menu" class="gem-c-layout-super-navigation-header__navigation-items" hidden="hidden">
<li class="gem-c-layout-super-navigation-header__navigation-item gem-c-layout-super-navigation-header__navigation-item--with-children">

Topics
<button aria-controls="super-navigation-menu__section-5f9678f7" aria-expanded="false" aria-label="Show Topics menu" class="gem-c-layout-super-navigation-header__navigation-second-toggle-button" data-text-for-hide="Hide Topics menu" data-text-for-show="Show Topics menu" data-toggle-desktop-group="top" data-toggle-mobile-group="second" data-tracking-key="topics" id="super-navigation-menu__section-5f9678f7-toggle" type="button">
Topics
</button>

Find information and services

<ul class="gem-c-layout-super-navigation-header__navigation-second-items gem-c-layout-super-navigation-header__navigation-second-items--topics">
<li class="gem-c-layout-super-navigation-header__dropdown-list-item">
Benefits

```
                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                      <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/births-deaths-marriages" data-track-
dimension="Births, death, marriages and care" data-track-dimension-index="29"
href="/browse/births-deaths-marriages" data-gem-track-click-module-
started="true">Births, death, marriages and care</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                      <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/business" data-track-dimension="Business and self-
employed" data-track-dimension-index="29" href="/browse/business" data-gem-
track-click-module-started="true">Business and self-employed</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                      <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/childcare-parenting" data-track-dimension="Childcare
and parenting" data-track-dimension-index="29" href="/browse/childcare-
parenting" data-gem-track-click-module-started="true">Childcare and
parenting</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                      <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/citizenship" data-track-dimension="Citizenship and
living in the UK" data-track-dimension-index="29" href="/browse/citizenship"
data-gem-track-click-module-started="true">Citizenship and living in the
UK</a>

                    </li>
                    <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                      <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/justice" data-track-dimension="Crime, justice and the
law" data-track-dimension-index="29" href="/browse/justice" data-gem-track-
click-module-started="true">Crime, justice and the law</a>

                    </li>
```

```
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/disabilities" data-track-dimension="Disabled people"
data-track-dimension-index="29" href="/browse/disabilities" data-gem-track-
click-module-started="true">Disabled people</a>

                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/driving" data-track-dimension="Driving and transport"
data-track-dimension-index="29" href="/browse/driving" data-gem-track-click-
module-started="true">Driving and transport</a>

                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/education" data-track-dimension="Education and
learning" data-track-dimension-index="29" href="/browse/education" data-gem-
track-click-module-started="true">Education and learning</a>

                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/employing-people" data-track-dimension="Employing
people" data-track-dimension-index="29" href="/browse/employing-people"
data-gem-track-click-module-started="true">Employing people</a>

                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                          <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/environment-countryside" data-track-
dimension="Environment and countryside" data-track-dimension-index="29"
href="/browse/environment-countryside" data-gem-track-click-module-
started="true">Environment and countryside</a>

                        </li>
                        <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
```

```
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/housing-local-services" data-track-
dimension="Housing and local services" data-track-dimension-index="29"
href="/browse/housing-local-services" data-gem-track-click-module-
started="true">Housing and local services</a>

                      </li>
                      <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/tax" data-track-dimension="Money and tax" data-
track-dimension-index="29" href="/browse/tax" data-gem-track-click-module-
started="true">Money and tax</a>

                      </li>
                      <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/abroad" data-track-dimension="Passports, travel and
living abroad" data-track-dimension-index="29" href="/browse/abroad" data-
gem-track-click-module-started="true">Passports, travel and living abroad</a>

                      </li>
                      <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/visas-immigration" data-track-dimension="Visas and
immigration" data-track-dimension-index="29" href="/browse/visas-
immigration" data-gem-track-click-module-started="true">Visas and
immigration</a>

                      </li>
                      <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
                        <a class="govuk-link gem-c-layout-super-navigation-
header__navigation-second-item-link" data-module="gem-track-click" data-track-
action="topicsLink" data-track-category="headerClicked"
data-track-label="/browse/working" data-track-dimension="Working, jobs and
pensions" data-track-dimension-index="29" href="/browse/working" data-gem-
track-click-module-started="true">Working, jobs and pensions</a>

                      </li>
                    </ul>
                  </div>
                </div>
              </div>
```

```
            </div>
</li>          <li class="gem-c-layout-super-navigation-header__navigation-item gem-c-layout-super-navigation-header__navigation-item--with-children">
          <div class="gem-c-layout-super-navigation-header__navigation-toggle-wrapper govuk-clearfix">
            <a class="gem-c-layout-super-navigation-header__navigation-item-link" data-module="gem-track-click" data-track-action="governmentactivityLink" data-track-category="headerClicked" data-track-label="/search/news-and-communications" data-track-dimension="Government activity" data-track-dimension-index="29" href="/search/news-and-communications" hidden="hidden" data-gem-track-click-module-started="true">Government activity</a>
              <button aria-controls="super-navigation-menu__section-fcd44182" aria-expanded="false" aria-label="Show Government activity menu" class="gem-c-layout-super-navigation-header__navigation-second-toggle-button" data-text-for-hide="Hide Government activity menu" data-text-for-show="Show Government activity menu" data-toggle-desktop-group="top" data-toggle-mobile-group="second" data-tracking-key="governmentactivity" id="super-navigation-menu__section-fcd44182-toggle" type="button">
                <span class="gem-c-layout-super-navigation-header__navigation-second-toggle-button-inner">Government activity</span>
</button>           </div>
            <div hidden="" class="gem-c-layout-super-navigation-header__navigation-dropdown-menu" id="super-navigation-menu__section-fcd44182">
              <div class="govuk-width-container gem-c-layout-super-navigation-header__width-container">
                <div class="govuk-grid-row">
                  <div class="govuk-grid-column-one-third-from-desktop">
                    <p class="govuk-body-l gem-c-layout-super-navigation-header__menu-description">
                      Search for a department and find out what the government is doing
                    </p>
                  </div>
                  <div class="govuk-grid-column-two-thirds-from-desktop">
                      <ul class="gem-c-layout-super-navigation-header__navigation-second-items gem-c-layout-super-navigation-header__navigation-second-items--government-activity">
                          <li class="gem-c-layout-super-navigation-header__dropdown-list-item">
                            <a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link gem-c-layout-super-navigation-header__navigation-second-item-link--with-description" data-module="gem-track-click" data-track-action="governmentactivityLink" data-track-category="headerClicked" data-track-label="/government/organisations" data-track-dimension="Departments" data-track-dimension-index="29" href="/government/organisations" data-gem-track-click-module-started="true">Departments</a>
                            <p class="gem-c-layout-super-navigation-header__navigation-second-item-description">Departments, agencies and public bodies</p>
                          </li>
```

```
                <li class="gem-c-layout-super-navigation-header__dropdown-list-item">
                  <a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link gem-c-layout-super-navigation-header__navigation-second-item-link--with-description" data-module="gem-track-click" data-track-action="governmentactivityLink" data-track-category="headerClicked" data-track-label="/search/news-and-communications" data-track-dimension="News" data-track-dimension-index="29" href="/search/news-and-communications" data-gem-track-click-module-started="true">News</a>
                  <p class="gem-c-layout-super-navigation-header__navigation-second-item-description">News stories, speeches, letters and notices</p>
                </li>
                <li class="gem-c-layout-super-navigation-header__dropdown-list-item">
                  <a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link gem-c-layout-super-navigation-header__navigation-second-item-link--with-description" data-module="gem-track-click" data-track-action="governmentactivityLink" data-track-category="headerClicked" data-track-label="/search/guidance-and-regulation" data-track-dimension="Guidance and regulation" data-track-dimension-index="29" href="/search/guidance-and-regulation" data-gem-track-click-module-started="true">Guidance and regulation</a>
                  <p class="gem-c-layout-super-navigation-header__navigation-second-item-description">Detailed guidance, regulations and rules</p>
                </li>
                <li class="gem-c-layout-super-navigation-header__dropdown-list-item">
                  <a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link gem-c-layout-super-navigation-header__navigation-second-item-link--with-description" data-module="gem-track-click" data-track-action="governmentactivityLink" data-track-category="headerClicked" data-track-label="/search/research-and-statistics" data-track-dimension="Research and statistics" data-track-dimension-index="29" href="/search/research-and-statistics" data-gem-track-click-module-started="true">Research and statistics</a>
                  <p class="gem-c-layout-super-navigation-header__navigation-second-item-description">Reports, analysis and official statistics</p>
                </li>
                <li class="gem-c-layout-super-navigation-header__dropdown-list-item">
                  <a class="govuk-link gem-c-layout-super-navigation-header__navigation-second-item-link gem-c-layout-super-navigation-header__navigation-second-item-link--with-description" data-module="gem-track-click" data-track-action="governmentactivityLink" data-track-category="headerClicked" data-track-label="/search/policy-papers-and-consultations" data-track-dimension="Policy papers and consultations" data-track-dimension-index="29" href="/search/policy-papers-and-consultations" data-gem-track-click-module-started="true">Policy papers and consultations</a>
```

```
                        <p class="gem-c-layout-super-navigation-
header__navigation-second-item-description">Consultations and strategy</p>
                      </li>
                      <li class="gem-c-layout-super-navigation-header__dropdown-
list-item">
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header__navigation-second-item-link gem-c-layout-super-navigation-
header__navigation-second-item-link--with-description" data-module="gem-
track-click" data-track-action="governmentactivityLink" data-track-
category="headerClicked" data-track-label="/search/transparency-and-freedom-
of-information-releases" data-track-dimension="Transparency" data-track-
dimension-index="29" href="/search/transparency-and-freedom-of-information-
releases" data-gem-track-click-module-started="true">Transparency</a>
                        <p class="gem-c-layout-super-navigation-
header__navigation-second-item-description">Data, Freedom of Information
releases and corporate reports</p>
                      </li>
                    </ul>
                  <hr class="gem-c-layout-super-navigation-header__navigation-
second-footer-break govuk-section-break govuk-section-break--visible">
                  <ul class="gem-c-layout-super-navigation-header__navigation-
second-footer-list">
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second-footer-item">
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header__navigation-second-footer-link" data-module="gem-track-click" data-
track-action="governmentactivityLink" data-track-category="headerClicked"
data-track-label="/government/how-government-works" data-track-
dimension="How government works" data-track-dimension-index="29"
href="/government/how-government-works" data-gem-track-click-module-
started="true">How government works</a>
                    </li>
                    <li class="gem-c-layout-super-navigation-header__navigation-
second-footer-item">
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header__navigation-second-footer-link" data-module="gem-track-click" data-
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data-track-label="/government/get-involved" data-track-dimension="Get
involved" data-track-dimension-index="29" href="/government/get-involved"
data-gem-track-click-module-started="true">Get involved</a>
                    </li>
                  </ul>
                </div>
              </div>
            </div>
          </div>
</li>     </ul>

      <button aria-controls="super-search-menu" aria-expanded="false" aria-
label="Show search menu" class="gem-c-layout-super-navigation-
header__search-toggle-button" data-text-for-hide="Hide search menu" data-text-
for-show="Show search menu" data-toggle-mobile-group="top" data-toggle-
desktop-group="top" data-tracking-key="search" id="super-search-menu-
toggle" type="button">
```

```
        <span class="govuk-visually-hidden">
          Search GOV.UK
        </span>

<svg class="gem-c-layout-super-navigation-header__search-toggle-button-link-icon" width="27" height="27" viewBox="0 0 27 27" fill="none" xmlns="http://www.w3.org/2000/svg" aria-hidden="true" focusable="false">
  <circle cx="12.0161" cy="11.0161" r="8.51613" stroke="currentColor" stroke-width="3"></circle>
  <line x1="17.8668" y1="17.3587" x2="26.4475" y2="25.9393" stroke="currentColor" stroke-width="3"></line>
</svg>
        <span aria-hidden="true" class="gem-c-layout-super-navigation-header__navigation-top-toggle-close-icon" focusable="false">
          ×
        </span>
      </button>

      <div id="super-search-menu" class="gem-c-layout-super-navigation-header__search-items" hidden="hidden">
        <h3 class="govuk-visually-hidden">
          Search
        </h3>
        <div class="gem-c-layout-super-navigation-header__search-item">
          <a class="gem-c-layout-super-navigation-header__search-item-link" href="/search" hidden="hidden">
            <span class="gem-c-layout-super-navigation-header__search-item-link-text">
              Search GOV.UK
            </span>
            <svg class="gem-c-layout-super-navigation-header__search-item-link-icon" width="27" height="27" viewBox="0 0 27 27" fill="none" xmlns="http://www.w3.org/2000/svg" aria-hidden="true" focusable="false">
              <circle cx="10.0161" cy="10.0161" r="8.51613" stroke="currentColor" stroke-width="3"></circle>
              <line x1="15.8668" y1="16.3587" x2="25.4475" y2="25.9393" stroke="currentColor" stroke-width="3"></line>
            </svg>
          </a>
        </div>

        <div class="govuk-width-container gem-c-layout-super-navigation-header__search-and-popular">
          <div class="govuk-grid-row">
            <div class="govuk-grid-column-full">
              <form class="gem-c-layout-super-navigation-header__search-form" id="search" action="/search" method="get" role="search" aria-label="Site-wide">

<div class="gem-c-search govuk-!-display-none-print  gem-c-search--large gem-c-search--on-white gem-c-search--separate-label" data-module="gem-toggle-input-class-on-focus" data-gem-toggle-input-class-on-focus-module-started="true">
```

```
    <label for="search-main-1fe42ce4" class="govuk-label govuk-label--
m">Search GOV.UK</label>
  <div class="gem-c-search__item-wrapper">
    <input enterkeyhint="search" class="gem-c-search__item gem-c-
search__input js-class-toggle" id="search-main-1fe42ce4" name="q"
title="Search" type="search" value="">
    <div class="gem-c-search__item gem-c-search__submit-wrapper">
      <button class="gem-c-search__submit" type="submit" data-track-
category="headerClicked" data-track-action="searchSubmitted" data-track-
label="/search/all" data-track-dimension="Search on GOV.UK" data-track-
dimension-index="29" data-module="gem-track-click" enterkeyhint="search"
data-gem-track-click-module-started="true">
        Search

<svg class="gem-c-search__icon" width="27" height="27" viewBox="0 0 27 27"
fill="none" xmlns="http://www.w3.org/2000/svg" aria-hidden="true"
focusable="false">
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width="3"></circle>
  <line x1="17.8668" y1="17.3587" x2="26.4475" y2="25.9393"
stroke="currentColor" stroke-width="3"></line>
</svg>
</button>    </div>
  </div>
</div>

            </form>
          </div>
        </div>
        <div class="govuk-grid-row">
          <div class="govuk-grid-column-full">
            <h3 class="govuk-heading-m">Popular on GOV.UK</h3>
            <ul class="govuk-list">
                <li class="gem-c-layout-super-navigation-header__popular-item">
                  <a class="govuk-link gem-c-layout-super-navigation-
header__popular-link" data-module="gem-track-click" data-track-
action="popularLink" data-track-category="headerClicked"
data-track-label="/guidance/move-to-the-uk-if-youre-from-ukraine" data-track-
dimension="Moving to the UK from Ukraine" data-track-dimension-index="29"
href="/guidance/move-to-the-uk-if-youre-from-ukraine" data-gem-track-click-
module-started="true">Moving to the UK from Ukraine</a>
                </li>
                <li class="gem-c-layout-super-navigation-header__popular-item">
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header__popular-link" data-module="gem-track-click" data-track-
action="popularLink" data-track-category="headerClicked"
data-track-label="/coronavirus" data-track-dimension="Coronavirus (COVID-19)"
data-track-dimension-index="29" href="/coronavirus" data-gem-track-click-
module-started="true">Coronavirus (COVID-19)</a>
                </li>
                <li class="gem-c-layout-super-navigation-header__popular-item">
                  <a class="govuk-link gem-c-layout-super-navigation-
header__popular-link" data-module="gem-track-click" data-track-
action="popularLink" data-track-category="headerClicked"
```

data-track-label="/find-a-job" data-track-dimension="Find a job" data-track-dimension-index="29" href="/find-a-job" data-gem-track-click-module-started="true">Find a job

<li class="gem-c-layout-super-navigation-header__popular-item">
Personal tax account: sign in

<li class="gem-c-layout-super-navigation-header__popular-item">
Universal Credit account: sign in

</nav>

</header>

<!-- TODO: Remove manual_content_item after adding the same tagging to manual and hmrc manual section as the parent manual -->

<ol class="govuk-breadcrumbs__list">
<li class="govuk-breadcrumbs__list-item">
<a data-track-category="homeLinkClicked" data-track-action="homeBreadcrumb" data-track-label="" data-track-options="{}" class="govuk-breadcrumbs__link" href="/">Home

```
        </li>
        <li class="govuk-breadcrumbs__list-item">
          <a data-track-category="breadcrumbClicked" data-track-action="2" data-track-label="/coronavirus-taxon" data-track-options="{&quot;dimension28&quot;:&quot;3&quot;,&quot;dimension29&quot;:&quot;Coronavirus (COVID-19)&quot;}" class="govuk-breadcrumbs__link" href="/coronavirus-taxon">Coronavirus (COVID-19)</a>
        </li>
        <li class="govuk-breadcrumbs__list-item">
          <a data-track-category="breadcrumbClicked" data-track-action="3" data-track-label="/coronavirus-taxon/health-and-wellbeing" data-track-options="{&quot;dimension28&quot;:&quot;3&quot;,&quot;dimension29&quot;:&quot;Health and wellbeing during coronavirus&quot;}" class="govuk-breadcrumbs__link" href="/coronavirus-taxon/health-and-wellbeing">Health and wellbeing during coronavirus</a>
        </li>
  </ol>
</div>

</div>


    <main role="main" id="content" class="detailed-guide" lang="en">




<div class="govuk-grid-row">
  <div class="govuk-grid-column-two-thirds">


<div class="gem-c-title govuk-!-margin-top-8 govuk-!-margin-bottom-8">
      <span class="govuk-caption-xl gem-c-title__context">
    Guidance
  </span>


  <h1 class="gem-c-title__text govuk-heading-l">
    Coronavirus (COVID-19) and prisons
  </h1>
</div>
  </div>

  <div class="govuk-grid-column-two-thirds">
        <p class="gem-c-lead-paragraph">Guidance for families and friends of people in prison in England and Wales during the coronavirus pandemic.</p>

  </div>
</div>

<div class="govuk-grid-row">
  <div class="metadata-logo-wrapper">
    <div class="govuk-grid-column-two-thirds metadata-column">
```

```
      <div class="gem-c-metadata govuk-!-margin-bottom-3" data-module="gem-toggle metadata" data-gem-toggle-module-started="true" data-metadata-module-started="true">
  <dl data-module="gem-track-click" data-gem-track-click-module-started="true">
      <dt class="gem-c-metadata__term">From:</dt>
      <dd class="gem-c-metadata__definition">
          <a class="govuk-link" href="/government/organisations/ministry-of-justice">Ministry of Justice</a> and <a class="govuk-link" href="/government/organisations/her-majestys-prison-and-probation-service">Her Majesty’s Prison and Probation Service</a>

      </dd>
      <dt class="gem-c-metadata__term">Published</dt>
      <dd class="gem-c-metadata__definition">13 March 2020</dd>
      <dt class="gem-c-metadata__term">Last updated</dt>
      <dd class="gem-c-metadata__definition">
        19 January 2022
          — <a href="#full-publication-update-history" class="gem-c-metadata__definition-link govuk-!-display-none-print js-see-all-updates-link" data-track-category="content-history" data-track-action="see-all-updates-link-clicked" data-track-label="history">
            See all updates
          </a>
      </dd>
  </dl>
</div>
    </div>
    <div class="govuk-grid-column-one-third">
    </div>
  </div>
</div>

<div class="govuk-!-display-none-print govuk-!-margin-bottom-6" data-module="gem-track-click" data-gem-track-click-module-started="true">
  <form class="gem-c-single-page-notification-button" action="/email/subscriptions/single-page/new" method="POST" data-track-label="/guidance/coronavirus-covid-19-and-prisons" data-track-action="Subscribe-button-top" data-track-category="Single-page-notification-button" data-button-location="top">
    <input type="hidden" name="base_path" value="/guidance/coronavirus-covid-19-and-prisons">
    <button class="govuk-body-s gem-c-single-page-notification-button__submit" type="submit">  <svg class="gem-c-single-page-notification-button__icon" aria-hidden="true" xmlns="http://www.w3.org/2000/svg" height="18" width="18" viewBox="0 0 459.334 459.334"><path fill="currentColor" d="M177.216 404.514c-.001.12-.009.239-.009.359 0 30.078 24.383 54.461 54.461 54.461s54.461-24.383 54.461-54.461c0-.12-.008-.239-.009-.359H175.216zM403.549 336.438l-49.015-72.002v-89.83c0-60.581-43.144-111.079-100.381-122.459V24.485C254.152 10.963 243.19 0 229.667 0s-24.485 10.963-24.485 24.485v27.663c-57.237 11.381-100.381 61.879-100.381 122.459v89.83l-49.015 72.002a24.76 24.76 0 0 0 20.468 38.693H383.08a24.761 24.761 0 0 0 20.469-38.694z"></path></svg>Get emails about this page
```

```
</button>
</form>
</div>




<div class="govuk-grid-row">
  <div class="govuk-grid-column-two-thirds">



      <div id="contents" class="app-c-contents-list-with-body" data-module="sticky-element-container" data-sticky-element-container-module-started="true">
      <div class="responsive-bottom-margin">
         <nav class="gem-c-contents-list" aria-label="Contents" role="navigation" data-module="gem-track-click" data-gem-track-click-module-started="true">
    <h2 class="gem-c-contents-list__title">
      Contents
</h2>
    <ol class="gem-c-contents-list__list">
        <li class="gem-c-contents-list__list-item gem-c-contents-list__list-item--dashed">
          <a class="gem-c-contents-list__link govuk-link govuk-link--no-underline" data-track-category="contentsClicked" data-track-action="content_item 1" data-track-label="#prison-visits-in-england--wales" data-track-options="{&quot;dimension29&quot;:&quot;Prison visits in England \u0026 Wales&quot;}" href="#prison-visits-in-england--wales">Prison visits in England &amp; Wales</a>

        </li>
        <li class="gem-c-contents-list__list-item gem-c-contents-list__list-item--dashed">
          <a class="gem-c-contents-list__link govuk-link govuk-link--no-underline" data-track-category="contentsClicked" data-track-action="content_item 2" data-track-label="#contact" data-track-options="{&quot;dimension29&quot;:&quot;Contact someone in prison&quot;}" href="#contact">Contact someone in prison</a>

        </li>
        <li class="gem-c-contents-list__list-item gem-c-contents-list__list-item--dashed">
          <a class="gem-c-contents-list__link govuk-link govuk-link--no-underline" data-track-category="contentsClicked" data-track-action="content_item 3" data-track-label="#what-we-are-doing-to-keep-people-safe-in-prisons" data-track-options="{&quot;dimension29&quot;:&quot;What we are doing to keep people safe in prisons&quot;}" href="#what-we-are-doing-to-keep-people-safe-in-prisons">What we are doing to keep people safe in prisons</a>

        </li>
        <li class="gem-c-contents-list__list-item gem-c-contents-list__list-item--dashed">
```

```
        <a class="gem-c-contents-list__link govuk-link govuk-link--no-underline" data-track-category="contentsClicked" data-track-action="content_item 4" data-track-label="#changes-to-regimes" data-track-options="{&quot;dimension29&quot;:&quot;Changes to regimes&quot;}" href="#changes-to-regimes">Changes to regimes</a>

      </li>
      <li class="gem-c-contents-list__list-item gem-c-contents-list__list-item--dashed">
        <a class="gem-c-contents-list__link govuk-link govuk-link--no-underline" data-track-category="contentsClicked" data-track-action="content_item 5" data-track-label="#parole-board-hearings" data-track-options="{&quot;dimension29&quot;:&quot;Parole Board hearings&quot;}" href="#parole-board-hearings">Parole Board hearings</a>

      </li>
      <li class="gem-c-contents-list__list-item gem-c-contents-list__list-item--dashed">
        <a class="gem-c-contents-list__link govuk-link govuk-link--no-underline" data-track-category="contentsClicked" data-track-action="content_item 6" data-track-label="#how-we-will-update-you-about-the-impact-of-coronavirus-on-prisons" data-track-options="{&quot;dimension29&quot;:&quot;How we will update you about the impact of coronavirus on prisons&quot;}" href="#how-we-will-update-you-about-the-impact-of-coronavirus-on-prisons">How we will update you about the impact of coronavirus on prisons</a>

      </li>
      <li class="gem-c-contents-list__list-item gem-c-contents-list__list-item--dashed">
        <a class="gem-c-contents-list__link govuk-link govuk-link--no-underline" data-track-category="contentsClicked" data-track-action="content_item 7" data-track-label="#urgent-concerns-about-someone-in-prison" data-track-options="{&quot;dimension29&quot;:&quot;Urgent concerns about someone in prison&quot;}" href="#urgent-concerns-about-someone-in-prison">Urgent concerns about someone in prison</a>

      </li>
      <li class="gem-c-contents-list__list-item gem-c-contents-list__list-item--dashed">
        <a class="gem-c-contents-list__link govuk-link govuk-link--no-underline" data-track-category="contentsClicked" data-track-action="content_item 8" data-track-label="#other-support-for-families" data-track-options="{&quot;dimension29&quot;:&quot;Other support for families&quot;}" href="#other-support-for-families">Other support for families</a>

      </li>
    </ol>
</nav>
    </div>


<div class="gem-c-print-link govuk-!-display-none-print govuk-!-margin-top-0 govuk-!-margin-bottom-6">
```

```
    <button class="govuk-link govuk-body-s gem-c-print-link__button" data-module="print-link" data-print-link-module-started="true">Print this page</button>
</div>


<div class="gem-c-govspeak govuk-govspeak " data-module="govspeak" data-govspeak-module-started="true">

        <div class="govspeak">
<h2 id="prison-visits-in-england--wales">Prison visits in England &amp;amp; Wales</h2>

<p>Prisons in England and Wales have resumed social visits when safe to do so. This decision is made by HM Prison &amp;amp; Probation Service (HMPPS) in partnership with health partners.</p>

<p><a href="https://www.gov.uk/guidance/visit-someone-in-prison-during-the-coronavirus-covid-19-pandemic" class="govuk-link">Certain restrictions apply</a> because of coronavirus (COVID-19). This means that it’s important to check local guidance regularly as the situation in individual prisons may change.
<br><br>
If you are unable to visit someone in prison you can still keep in touch. Find out about <a href="https://www.gov.uk/guidance/coronavirus-covid-19-and-prisons#contact" class="govuk-link">other ways of keeping in touch</a>.</p>

<h2 id="contact">Contact someone in prison</h2>

<p>If you are unable to visit someone in prison, you can contact them by:</p>

<ul>
  <li>leaving a voice message using the <a rel="external" href="https://prisonvoicemail.com/" class="govuk-link">Prison Voicemail Service</a>
</li>
  <li>sending an email using the <a rel="external" href="https://www.emailaprisoner.com/" class="govuk-link">email a prisoner</a> service</li>
  <li>
<a href="https://www.gov.uk/staying-in-touch-with-someone-in-prison" class="govuk-link">writing to them</a>.</li>
</ul>

<p>Additional temporary secure phone handsets were issued to all prisons that did not have in-cell telephony installed. <a href="https://www.gov.uk/staying-in-touch-with-someone-in-prison" class="govuk-link">More on telephone calls.</a></p>

<p>Prisons and young offender institutions (YOI) across England and Wales have secure video calling. Video calls are currently free for both prisoners and their families. <a href="https://www.gov.uk/guidance/visit-a-prisoner-using-a-video-call" class="govuk-link">Find out more about prison video calling.</a></p>
```

<h2 id="what-we-are-doing-to-keep-people-safe-in-prisons">What we are doing to keep people safe in prisons</h2>

Prisons are working with public health and NHS services and continue to prioritise the safety of staff, prisoners and visitors.

All prisons have introduced COVID19-secure ways of working. Prisons have procedures to manage outbreaks of infectious diseases and are prepared if cases are identified. Plans are in place for dealing with staff absences if staff working in prisons need to self-isolate.

Handwashing facilities are available to prisoners, staff and visitors and we have worked closely with suppliers to ensure the supply of soap and cleaning materials.

<h2 id="changes-to-regimes">Changes to regimes</h2>

Our priority is to limit the spread of the virus and to protect the lives of those who live and work in our prisons.

This means that whilst prisons will aim to maintain current regimes, temporary changes may need to be put into place. All prisons are different and regime changes may vary across the country. We will continue to follow public health advice in relation to prisons.

<h2 id="parole-board-hearings">Parole Board hearings</h2>

The majority of Parole Board hearings are now taking place remotely. For the small number of cases that are so sensitive and complex that they require a face to face hearing, the Parole Board is working with prisons to establish arrangements for safe hearings to take place..

Find out more about Parole Board hearings.

<h2 id="how-we-will-update-you-about-the-impact-of-coronavirus-on-prisons">How we will update you about the impact of coronavirus on prisons</h2>

If there are changes to the general advice for visitors or the operation of the prison system, we will update advice on this guidance page and issue updates on Twitter @HMPPS and @MoJGovUK.

We also have a range of ways to communicate advice and guidance to people in prison, including National Prison Radio

<h2 id="urgent-concerns-about-someone-in-prison">Urgent concerns about someone in prison</h2>

If you have urgent concerns about someone in prison you should contact the prison directly.

<h2 id="other-support-for-families">Other support for families</h2>

<h3 id="prisoners-families-helpline">Prisoners’ Families Helpline</h3>

info@prisonersfamilies.org

Telephone: 0808 808 2003

Monday to Friday, 9am to 8pm

Saturday and Sunday, 10am to 3pm

Find out about call charges

<h3 id="families-outside-support-and-information-helpline">Families Outside Support and Information Helpline</h3>

For prisons in Scotland only

support@familiesoutside.org.uk

Telephone: 0800 254 0088

Monday to Friday, 9am to 5pm

Saturday and Sunday, Closed

Find out about call charges

<h3 id="you-can-also-get-help-and-advice-from">You can also get help and advice from:</h3>

  Prisoners’ Families Helpline
  Partners of Prisoners and Families Support Group
  Prison Advice and Care Trust (PACT)
  Prison Reform Trust

Published 13 March 2020

Last updated 19 January 2022
+ show all updates

<ol class="app-c-published-dates__list">
<li class="app-c-published-dates__change-item">
<time class="app-c-published-dates__change-date timestamp" datetime="2022-01-19T15:27:48.000+00:00">19 January 2022</time>
19 January 2022 update about Plan B measures being lifted

<li class="app-c-published-dates__change-item">
<time class="app-c-published-dates__change-date timestamp" datetime="2021-12-09T12:49:50.000+00:00">9 December 2021</time>
9 December update - move to Plan B

<li class="app-c-published-dates__change-item">
<time class="app-c-published-dates__change-date timestamp" datetime="2021-07-19T00:15:03.000+01:00">19 July 2021</time>
19 July update to reflect England moving to step 4 of the roadmap.

<li class="app-c-published-dates__change-item">
<time class="app-c-published-dates__change-date timestamp" datetime="2021-05-17T00:15:02.000+01:00">17 May 2021</time>
17 May update

<li class="app-c-published-dates__change-item">
<time class="app-c-published-dates__change-date timestamp" datetime="2021-03-29T09:58:27.000+01:00">29 March 2021</time>
Update on 29 March saying prisons in England and Wales will resume social visits when it is safe to do so.

<li class="app-c-published-dates__change-item">
<time class="app-c-published-dates__change-date timestamp" datetime="2021-03-16T12:11:20.000+00:00">16 March 2021</time>
Update on prison visits 16 March

<li class="app-c-published-dates__change-item">
<time class="app-c-published-dates__change-date timestamp" datetime="2021-01-05T17:10:42.000+00:00">5 January 2021</time>

```
            <p class="app-c-published-dates__change-note">Updated with
information about prison social visits being suspended due to the current
national lockdown.</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-12-31T09:58:29.000+00:00">31 December 2020</time>
            <p class="app-c-published-dates__change-note">Updated to reflect
changes in tiering</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-12-20T00:15:02.000+00:00">20 December 2020</time>
            <p class="app-c-published-dates__change-note">Updated to reflect tier
4 in England and alert level 4 in Wales.</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-12-02T14:27:01.000+00:00">2 December 2020</time>
            <p class="app-c-published-dates__change-note">Updated as a result of
local restriction tiers.</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-11-12T17:44:10.000+00:00">12 November 2020</time>
            <p class="app-c-published-dates__change-note">Updated with
information about new rules in Wales</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-11-06T16:03:02.000+00:00">6 November 2020</time>
            <p class="app-c-published-dates__change-note">New information
relating to national restrictions beginning on 5 November.</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-10-22T16:05:05.000+01:00">22 October 2020</time>
            <p class="app-c-published-dates__change-note">Information about
Wales prison visits added.</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-10-16T11:22:32.000+01:00">16 October 2020</time>
            <p class="app-c-published-dates__change-note">Information about
local COVID alert levels added.</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-08-07T11:42:19.000+01:00">7 August 2020</time>
            <p class="app-c-published-dates__change-note">Update to prison
guidance</p>
          </li>
          <li class="app-c-published-dates__change-item">
```

```
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-07-14T16:49:12.000+01:00">14 July 2020</time>
            <p class="app-c-published-dates__change-note">Additional information
regarding prison visits.</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-07-09T17:17:47.000+01:00">9 July 2020</time>
            <p class="app-c-published-dates__change-note">Update to information
on prison visits</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-06-23T17:25:45.000+01:00">23 June 2020</time>
            <p class="app-c-published-dates__change-note">Content updated to
say restrictions due to the coronavirus pandemic remain in place.</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-06-04T15:38:08.000+01:00">4 June 2020</time>
            <p class="app-c-published-dates__change-note">Updated information
on secure video calling.</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-05-15T15:33:15.000+01:00">15 May 2020</time>
            <p class="app-c-published-dates__change-note">Secure video calls will
be introduced to prisons and young offender institutions (YOIs) across England
and Wales.</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-04-09T11:40:15.000+01:00">9 April 2020</time>
            <p class="app-c-published-dates__change-note">We have added
additional contacts to help families and friends of prisoners who have an urgent
concern.</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-03-31T12:37:23.000+01:00">31 March 2020</time>
            <p class="app-c-published-dates__change-note">Updated to provide a
link to our Coronavirus: Q&amp;amp;A for family and friends of prisoners</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-03-26T15:25:52.000+00:00">26 March 2020</time>
            <p class="app-c-published-dates__change-note">Updated information
about Parole Board hearings and regimes in prisons.</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-03-24T17:59:47.000+00:00">24 March 2020</time>
            <p class="app-c-published-dates__change-note">Added an update to
say prison visits are temporarily cancelled.</p>
```

```
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-03-24T10:22:07.000+00:00">24 March 2020</time>
            <p class="app-c-published-dates__change-note">Added information
about visits being closed to visitors on 24 March</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-03-23T19:57:23.000+00:00">23 March 2020</time>
            <p class="app-c-published-dates__change-note">Updates to list of
affected prisons.</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-03-18T14:32:26.000+00:00">18 March 2020</time>
            <p class="app-c-published-dates__change-note">Addition of a
confirmed case of coronavirus at HMP Manchester.</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-03-17T16:08:00.000+00:00">17 March 2020</time>
            <p class="app-c-published-dates__change-note">Updated to reflect
new guidance issued on 16 March.</p>
          </li>
          <li class="app-c-published-dates__change-item">
            <time class="app-c-published-dates__change-date timestamp"
datetime="2020-03-13T11:33:00.000+00:00">13 March 2020</time>
            <p class="app-c-published-dates__change-note">First published.</p>
          </li>
        </ol>
      </div>
</div>

<div class="govuk-!-display-none-print govuk-!-margin-bottom-0" data-
module="gem-track-click" data-gem-track-click-module-started="true">
  <form class="gem-c-single-page-notification-button"
action="/email/subscriptions/single-page/new" method="POST" data-track-
label="/guidance/coronavirus-covid-19-and-prisons" data-track-
action="Subscribe-button-bottom" data-track-category="Single-page-
notification-button" data-button-location="bottom">
    <input type="hidden" name="base_path" value="/guidance/coronavirus-
covid-19-and-prisons">
    <button class="govuk-body-s gem-c-single-page-notification-button__submit"
type="submit">  <svg class="gem-c-single-page-notification-button__icon" aria-
hidden="true" xmlns="http://www.w3.org/2000/svg" height="18" width="18"
viewBox="0 0 459.334 459.334"><path fill="currentColor" d="M177.216
404.514c-.001.12-.009.239-.009.359 0 30.078 24.383 54.461 54.461 54.461
54.461s54.461-24.383 54.461-
54.461c0-.12-.008-.239-.009-.359H175.216zM403.549 336.438l-49.015-72.002v-
89.83c0-60.581-43.144-111.079-100.381-122.459V24.485C254.152 10.963
243.19 0 229.667 0s-24.485 10.963-24.485 24.485v27.663c-57.237 11.381-
100.381 61.879-100.381 122.459v89.83l-49.015 72.002a24.76 24.76 0 0 0
```

20.468 38.693H383.08a24.761 24.761 0 0 0
20.469-38.694z"></path></svg>Get emails about this page
</button>
</form>

<svg class="app-c-back-to-top__icon" xmlns="http://www.w3.org/2000/svg" width="13" height="17" viewBox="0 0 13 17" aria-hidden="true" focusable="false">
<path fill="currentColor" d="M6.5 0L0 6.5 1.4 8l4-4v12.7h2V4l4.3 4L13 6.4z"></path>
</svg>
Contents

<button class="govuk-link govuk-body-s gem-c-print-link__button" data-module="print-link" data-print-link-module-started="true">Print this page</button>

<h2 id="related-nav-related_items-69b92544" class="gem-c-related-navigation__main-heading" data-track-count="sidebarRelatedItemSection">
Related content
</h2>

<nav role="navigation" class="gem-c-related-navigation__nav-section" aria-labelledby="related-nav-related_items-69b92544" data-module="gem-toggle" data-gem-toggle-module-started="true">

<ul class="gem-c-related-navigation__link-list" data-module="gem-track-click" data-gem-track-click-module-started="true">

<li class="gem-c-related-navigation__link">HMPPS COVID-19 weekly data
<li class="gem-c-related-navigation__link">COVID-19 population management strategy for prisons
<li class="gem-c-related-navigation__link">Coronavirus (COVID-19): guidance
<li class="gem-c-related-navigation__link">Visiting someone in prison
<li class="gem-c-related-navigation__link"><a class="govuk-link govuk-link gem-c-related-navigation__section-link govuk-link gem-c-related-navigation__section-link--sidebar govuk-link gem-c-related-navigation__section-link--inline govuk-link gem-c-related-navigation__section-link--other" data-track-category="relatedLinkClicked" data-track-action="1.5 Related content" data-track-label="/government/publications/statutory-sick-pay-employees-statement-of-sickness-sc2" data-track-options="{"dimension28":"5","dimension29":"Employee’s statement of sickness to claim Statutory Sick Pay"}" href="/government/publications/statutory-sick-pay-employees-statement-of-

sickness-sc2">Employee’s statement of sickness to claim Statutory Sick Pay

</nav>

      <nav role="navigation" class="gem-c-related-navigation__nav-section" aria-labelledby="related-nav-topics-3c37882c" data-module="gem-toggle" data-gem-toggle-module-started="true">

    <h2 id="related-nav-topics-3c37882c" class="gem-c-related-navigation__sub-heading gem-c-related-navigation__sub-heading--footer" data-track-count="footerRelatedItemSection">Explore the topic</h2>

  <ul class="gem-c-related-navigation__link-list" data-module="gem-track-click" data-gem-track-click-module-started="true">

        <li class="gem-c-related-navigation__link">Prisons and probation
        <li class="gem-c-related-navigation__link"><a class="govuk-link govuk-link gem-c-related-navigation__section-link govuk-link gem-c-related-navigation__section-link--footer" data-track-category="relatedLinkClicked" data-track-action="1.2 Explore the topic" data-track-label="/coronavirus-taxon/health-and-wellbeing" data-track-options="{"dimension28":"3","dimension29":

"Health and wellbeing during coronavirus"}" href="/coronavirus-taxon/health-and-wellbeing">Health and wellbeing during coronavirus
        <li class="gem-c-related-navigation__link">Rules and restrictions during coronavirus

</nav>

    </main>

    <h2 class="gem-c-feedback__prompt-question">Is this page useful?</h2>

    <ul class="gem-c-feedback__option-list">
      <li class="gem-c-feedback__option-list-item govuk-visually-hidden" style="display: none" hidden="">

          Maybe

      <li class="gem-c-feedback__option-list-item">
        <button class="govuk-button gem-c-feedback__prompt-link js-page-is-useful" data-track-category="yesNoFeedbackForm" data-track-action="ffYesClick">
          Yes this page is useful
        </button>

      <li class="gem-c-feedback__option-list-item">

```
        <button class="govuk-button gem-c-feedback__prompt-link js-toggle-form
js-page-is-not-useful" data-track-category="yesNoFeedbackForm" data-track-
action="ffNoClick" aria-controls="page-is-not-useful" aria-expanded="false">
          No <span class="govuk-visually-hidden">this page is not useful</span>
        </button>
      </li>
    </ul>
  </div>
  <div class="gem-c-feedback__prompt-questions gem-c-feedback__prompt-
success js-prompt-success" role="alert" hidden="">
    Thank you for your feedback
  </div>
  <div class="gem-c-feedback__prompt-questions gem-c-feedback__prompt-
questions--something-is-wrong js-prompt-questions">
    <button class="govuk-button gem-c-feedback__prompt-link js-toggle-form js-
something-is-wrong" data-track-category="Onsite Feedback" data-track-
action="GOV-UK Open Form" aria-controls="something-is-wrong" aria-
expanded="false">
      Report a problem with this page
    </button>
  </div>
</div>

  <form action="/contact/govuk/problem_reports" id="something-is-wrong"
class="gem-c-feedback__form js-feedback-form" data-track-category="Onsite
Feedback" data-track-action="GOV.UK Send Form" method="post" hidden="">
  <button class="govuk-button govuk-button--secondary gem-c-feedback__close
gem-c-feedback__js-show js-close-form" data-track-category="Onsite Feedback"
data-track-action="GOV.UK Close Form" aria-controls="something-is-wrong"
aria-expanded="true">
    Close
  </button>

  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds">
      <div class="gem-c-feedback__error-summary gem-c-feedback__js-show js-
errors" tabindex="-1" hidden=""></div>

      <input type="hidden" name="url"
value="https://www.gov.uk/guidance/coronavirus-covid-19-and-prisons">

      <h3 class="gem-c-feedback__form-heading">Help us improve GOV.UK</h3>
      <p id="feedback_explanation" class="gem-c-feedback__form-
paragraph">Don’t include personal or financial information like your National
Insurance number or credit card details.</p>

      <div class="govuk-visually-hidden" aria-hidden="true">
        <label for="giraffe">This field is for robots only. Please leave blank</label>
        <input id="giraffe" name="giraffe" type="text" pattern=".{0}" tabindex="-
1" autocomplete="off">
      </div>


<div class="gem-c-textarea govuk-form-group govuk-!-margin-bottom-6">
```

```
  <label for="textarea-fadd36e2" class="gem-c-label govuk-label">What were
you doing?</label>




  <textarea name="what_doing" class="govuk-textarea" id="textarea-fadd36e2"
rows="3" spellcheck="true"
aria-describedby="feedback_explanation"></textarea>

</div>


<div class="gem-c-textarea govuk-form-group govuk-!-margin-bottom-6">

  <label for="textarea-95d5b013" class="gem-c-label govuk-label">What went
wrong?</label>




  <textarea name="what_wrong" class="govuk-textarea" id="textarea-
95d5b013" rows="3" spellcheck="true"></textarea>

</div>



  <button class="gem-c-button govuk-button" type="submit">Send</button>


    </div>
  </div>
<input type="hidden" name="javascript_enabled" value="true"><input
type="hidden" name="referrer" value="unknown"></form>


<script>
  document.addEventListener("DOMContentLoaded", function () {
    var input = document.querySelector("#giraffe"),
      form = document.querySelector("#something-is-wrong")

    form.addEventListener("submit", spamCapture);

    function spamCapture(e) {
      if (input.value.length !== 0) return;
      e.preventDefault();
    }
  });
</script>
```

```
  <form action="/contact/govuk/email-survey-signup" id="page-is-not-useful"
class="gem-c-feedback__form gem-c-feedback__form--email gem-c-feedback__js-
show js-feedback-form" data-track-category="yesNoFeedbackForm" data-track-
action="Send Form" method="post" hidden="">
  <button class="govuk-button govuk-button--secondary gem-c-feedback__close
js-close-form" data-track-category="yesNoFeedbackForm" data-track-
action="ffFormClose" aria-controls="page-is-not-useful" aria-expanded="true">
    Close
  </button>

  <div class="govuk-grid-row">
    <div class="govuk-grid-column-two-thirds" id="survey-wrapper">
      <div class="gem-c-feedback__error-summary js-errors" tabindex="-1"
hidden=""></div>

      <input name="email_survey_signup[survey_id]" type="hidden"
value="footer_satisfaction_survey">
      <input name="email_survey_signup[survey_source]" type="hidden"
value="/guidance/coronavirus-covid-19-and-prisons">

      <h3 class="gem-c-feedback__form-heading">Help us improve GOV.UK</h3>
      <p id="survey_explanation" class="gem-c-feedback__form-paragraph">To
help us improve GOV.UK, we'd like to know more about your visit today. We'll
send you a link to a feedback form. It will take only 2 minutes to fill in. Don't
worry we won't send you spam or share your email address with anyone.</p>


<div class="govuk-form-group">


  <label for="input-019896e6" class="gem-c-label govuk-label">Email
address</label>









    <input aria-describedby="survey_explanation" autocomplete="email"
class="gem-c-input govuk-input" id="input-019896e6"
name="email_survey_signup[email_address]" spellcheck="false" type="email">
</div>




  <button class="gem-c-button govuk-button" type="submit">Send me the
survey</button>


    </div>
```

```
  </div>
</form>

</div>

    </div>

    <footer class="gem-c-layout-footer govuk-footer gem-c-layout-footer--
border" role="contentinfo">
  <div class="govuk-width-container" data-module="gem-track-click" data-gem-
track-click-module-started="true">
    <div class="govuk-footer__navigation">
        <div class="govuk-grid-column-two-thirds govuk-!-display-none-print">
          <h2 class="govuk-footer__heading govuk-heading-m">Topics</h2>
            <ul class="govuk-footer__list govuk-footer__list--columns-2">
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/benefits" data-track-
options="{&quot;dimension29&quot;:&quot;Benefits&quot;}"
href="/browse/benefits">Benefits</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/births-deaths-marriages" data-track-
options="{&quot;dimension29&quot;:&quot;Births, death, marriages and
care&quot;}" href="/browse/births-deaths-marriages">Births, death, marriages
and care</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/business" data-track-
options="{&quot;dimension29&quot;:&quot;Business and self-
employed&quot;}" href="/browse/business">Business and self-employed</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/childcare-parenting" data-track-
options="{&quot;dimension29&quot;:&quot;Childcare and parenting&quot;}"
href="/browse/childcare-parenting">Childcare and parenting</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/citizenship" data-track-
options="{&quot;dimension29&quot;:&quot;Citizenship and living in the
UK&quot;}" href="/browse/citizenship">Citizenship and living in the UK</a>
                </li>
                <li class="govuk-footer__list-item">
                  <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
```

data-track-label="/browse/justice" data-track-
options="{"dimension29":"Crime, justice and the law"}"
href="/browse/justice">Crime, justice and the law

<li class="govuk-footer__list-item">
<a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/disabilities" data-track-
options="{"dimension29":"Disabled people"}"
href="/browse/disabilities">Disabled people

<li class="govuk-footer__list-item">
<a class="govuk-footer__link" data-track-
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href="/browse/driving">Driving and transport

<li class="govuk-footer__list-item">
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options="{"dimension29":"Education and learning"}"
href="/browse/education">Education and learning

<li class="govuk-footer__list-item">
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category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/employing-people" data-track-
options="{"dimension29":"Employing people"}"
href="/browse/employing-people">Employing people

<li class="govuk-footer__list-item">
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category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/environment-countryside" data-track-
options="{"dimension29":"Environment and
countryside"}" href="/browse/environment-countryside">Environment and
countryside

<li class="govuk-footer__list-item">
<a class="govuk-footer__link" data-track-
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data-track-label="/browse/housing-local-services" data-track-
options="{"dimension29":"Housing and local services"}"
href="/browse/housing-local-services">Housing and local services

<li class="govuk-footer__list-item">
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category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/tax" data-track-
options="{"dimension29":"Money and tax"}"
href="/browse/tax">Money and tax


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category="footerClicked" data-track-action="topicsLink"
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abroad&quot;}" href="/browse/abroad">Passports, travel and living abroad</a>
                </li>
                <li class="govuk-footer__list-item">
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category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/visas-immigration" data-track-
options="{&quot;dimension29&quot;:&quot;Visas and immigration&quot;}"
href="/browse/visas-immigration">Visas and immigration</a>
                </li>
                <li class="govuk-footer__list-item">
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category="footerClicked" data-track-action="topicsLink"
data-track-label="/browse/working" data-track-
options="{&quot;dimension29&quot;:&quot;Working, jobs and pensions&quot;}"
href="/browse/working">Working, jobs and pensions</a>
                </li>
              </ul>
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            <div class="govuk-grid-column-one-third govuk-!-display-none-print">
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activity</h2>
              <ul class="govuk-footer__list govuk-footer__list--columns-1">
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category="footerClicked" data-track-action="governmentactivityLink" data-
track-label="/government/organisations" data-track-
options="{&quot;dimension29&quot;:&quot;Departments&quot;}"
href="/government/organisations">Departments</a>
                </li>
                <li class="govuk-footer__list-item">
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category="footerClicked" data-track-action="governmentactivityLink" data-
track-label="/search/news-and-communications" data-track-
options="{&quot;dimension29&quot;:&quot;News&quot;}" href="/search/news-
and-communications">News</a>
                </li>
                <li class="govuk-footer__list-item">
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category="footerClicked" data-track-action="governmentactivityLink" data-
track-label="/search/guidance-and-regulation" data-track-
options="{&quot;dimension29&quot;:&quot;Guidance and regulation&quot;}"
href="/search/guidance-and-regulation">Guidance and regulation</a>
                </li>
                <li class="govuk-footer__list-item">
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category="footerClicked" data-track-action="governmentactivityLink" data-
track-label="/search/research-and-statistics" data-track-
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href="/search/research-and-statistics">Research and statistics</a>
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                    </li>
                    <li class="govuk-footer__list-item">
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category="footerClicked" data-track-action="governmentactivityLink" data-
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options="{&quot;dimension29&quot;:&quot;Policy papers and
consultations&quot;}" href="/search/policy-papers-and-consultations">Policy
papers and consultations</a>
                    </li>
                    <li class="govuk-footer__list-item">
                      <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="governmentactivityLink" data-
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href="/search/transparency-and-freedom-of-information-
releases">Transparency</a>
                    </li>
                    <li class="govuk-footer__list-item">
                      <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="governmentactivityLink" data-
track-label="/government/how-government-works" data-track-
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href="/government/how-government-works">How government works</a>
                    </li>
                    <li class="govuk-footer__list-item">
                      <a class="govuk-footer__link" data-track-
category="footerClicked" data-track-action="governmentactivityLink" data-
track-label="/government/get-involved" data-track-
options="{&quot;dimension29&quot;:&quot;Get involved&quot;}"
href="/government/get-involved">Get involved</a>
                    </li>
                </ul>
            </div>
        </div>

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        <div class="govuk-footer__meta-item govuk-footer__meta-item--grow">
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            <ul class="govuk-footer__inline-list govuk-!-display-none-print">
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data-track-action="supportLink" data-track-label="/help" data-track-
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href="/help">Help</a>
                </li>
                <li class="govuk-footer__inline-list-item">
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                <li class="govuk-footer__inline-list-item">
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          <li class="govuk-footer__inline-list-item">
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statement&quot;}" href="/help/accessibility-statement">Accessibility
statement</a>
          </li>
          <li class="govuk-footer__inline-list-item">
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data-track-action="supportLink" data-track-label="/contact" data-track-
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href="/contact">Contact</a>
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          <li class="govuk-footer__inline-list-item">
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href="/help/terms-conditions">Terms and conditions</a>
          </li>
          <li class="govuk-footer__inline-list-item">
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category="footerClicked" data-track-action="supportLink"
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options="{&quot;dimension29&quot;:&quot;Rhestr o Wasanaethau
Cymraeg&quot;}" href="/cymraeg">Rhestr o Wasanaethau Cymraeg</a>
          </li>
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data-track-action="supportLink"
data-track-label="/government/organisations/government-digital-service" data-
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Service&quot;}" href="/government/organisations/government-digital-
service">Government Digital Service</a>
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        </ul>
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31.4 8.7 39.7 21.8l42.7-27.2A97.63 97.63 0 0 0 268.1 0c-36.5 0-68.3 20.1-85.1
49.7A98 98 0 0 0 97.8 0C43.9 0 0 43.9 0 97.8s43.9 97.8 97.8 97.8c36.5 0 68.3-
20.1 85.1-49.7a97.76 97.76 0 0 0 149.6 25.4l19.4 22.2h3v-87.8h-80l24.3
27.5zM97.8 145c-26 0-47.1-21.1-47.1-47.1s21.1-47.1 47.1-47.1 47.2 21 47.2
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</footer>
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restrictions apply\u003c/a\u003e because of coronavirus (COVID-19). This means that it’s important to check local guidance regularly as the situation in individual prisons may change. \n\u003cbr\u003e\u003cbr\u003e\nIf you are unable to visit someone in prison you can still keep in touch. Find out about \u003ca href=\"https://www.gov.uk/guidance/coronavirus-covid-19-and-prisons#contact\" class=\"govuk-link\"\u003eother ways of keeping in touch\u003c/a\u003e.\u003c/p\u003e\n\n\u003ch2 id=\"contact\"\u003eContact someone in prison\u003c/h2\u003e\n\n\u003cp\u003eIf you are unable to visit someone in prison, you can contact them by:\u003c/p\u003e\n\n\u003cul\u003e\n \u003cli\u003eleaving a voice message using the \u003ca rel=\"external\" href=\"https://prisonvoicemail.com/\" class=\"govuk-link\"\u003ePrison Voicemail Service\u003c/a\u003e\n\u003c/li\u003e\n \u003cli\u003esending an email using the \u003ca rel=\"external\" href=\"https://www.emailaprisoner.com/\" class=\"govuk-link\"\u003eemail a prisoner\u003c/a\u003e service\u003c/li\u003e\n \u003cli\u003e\n\u003ca href=\"https://www.gov.uk/staying-in-touch-with-someone-in-prison\" class=\"govuk-link\"\u003ewriting to them\u003c/a\u003e.\u003c/li\u003e\n\u003c/ul\u003e\n\n\u003cp\u003eAdditional temporary secure phone handsets were issued to all prisons that did not have in-cell telephony installed. \u003ca href=\"https://www.gov.uk/staying-in-touch-with-someone-in-prison\" class=\"govuk-link\"\u003eMore on telephone calls.\u003c/a\u003e\u003c/p\u003e\n\n\u003cp\u003ePrisons and young offender institutions (YOI) across England and Wales have secure video calling. Video calls are currently free for both prisoners and their families. \u003ca href=\"https://www.gov.uk/guidance/visit-a-prisoner-using-a-video-call\" class=\"govuk-link\"\u003eFind out more about prison video calling.\u003c/a\u003e\u003c/p\u003e\n\n\u003ch2 id=\"what-we-are-doing-to-keep-people-safe-in-prisons\"\u003eWhat we are doing to keep people safe in prisons\u003c/h2\u003e\n\n\u003cp\u003ePrisons are working with public health and NHS services and continue to prioritise the safety of staff, prisoners and visitors.\u003c/p\u003e\n\n\u003cp\u003eAll prisons have introduced COVID19-secure ways of working. Prisons have procedures to manage outbreaks of infectious diseases and are prepared if cases are identified. Plans are in place for dealing with staff absences if staff working in prisons need to self-isolate.\u003c/p\u003e\n\n\u003cp\u003eHandwashing facilities are available to prisoners, staff and visitors and we have worked closely with suppliers to ensure the supply of soap and cleaning materials.\u003c/p\u003e\n\n\u003ch2 id=\"changes-to-regimes\"\u003eChanges to regimes\u003c/h2\u003e\n\n\u003cp\u003eOur priority is to limit the spread of the virus and to protect the lives of those who live and work in our prisons.\u003c/p\u003e\n\n\u003cp\u003eThis means that whilst prisons will aim to maintain current regimes, temporary changes may need to be put into place. All prisons are different and regime changes may vary across the country. We will continue to follow public health advice in relation to prisons.\u003c/p\u003e\n\n\u003ch2 id=\"parole-board-hearings\"\u003eParole Board hearings\u003c/h2\u003e\n\n\u003cp\u003eThe majority of Parole Board hearings are now taking place remotely. For the small number of cases that are so sensitive and complex that they require a face to face hearing, the Parole Board is working with prisons to establish arrangements for safe hearings to take place..\u003c/p\u003e\n\n\u003cp\u003eFind out more about \u003ca href=\"https://www.gov.uk/government/publications/immediate-cancellation-of-all-face-to-face-hearings\" class=\"govuk-link\"\u003eParole Board hearings\u003c/a\u003e.\u003c/p\u003e\n\n\u003ch2 id=\"how-we-will-update-you-about-the-impact-of-coronavirus-on-prisons\"\u003eHow we will update you about the impact of coronavirus on prisons\u003c/h2\u003e\n\n\u003cp\u003eIf there are changes to the general advice for visitors or the operation of the prison system,

we will update advice on this guidance page and issue updates on Twitter \u003ca rel=\"external\" href=\"https://www.twitter.com/hmpps\" class=\"govuk-link\"\u003e@HMPPS\u003c/a\u003e and \u003ca rel=\"external\" href=\"https://www.twitter.com/MoJGovUK\" class=\"govuk-link\"\u003e@MoJGovUK\u003c/a\u003e.\u003c/p\u003e\n\n\u003cp\u003eWe also have a range of ways to communicate advice and guidance to people in prison, including \u003ca rel=\"external\" href=\"https://www.prison.radio/national-prison-radio/\" class=\"govuk-link\"\u003eNational Prison Radio\u003c/a\u003e\u003c/p\u003e\n\n\u003ch2 id=\"urgent-concerns-about-someone-in-prison\"\u003eUrgent concerns about someone in prison\u003c/h2\u003e\n\n\u003cp\u003eIf you have urgent concerns about someone in prison you should \u003ca href=\"https://www.gov.uk/government/collections/prisons-in-england-and-wales\" class=\"govuk-link\"\u003econtact the prison directly.\u003c/a\u003e\u003c/p\u003e\n\n\u003ch2 id=\"other-support-for-families\"\u003eOther support for families\u003c/h2\u003e\n\n\u003ch3 id=\"prisoners-families-helpline\"\u003ePrisoners’ Families Helpline\u003c/h3\u003e\n\n\u003cp\u003e\u003ca href=\"mailto:info@prisonersfamilies.org\" class=\"govuk-link\"\u003einfo@prisonersfamilies.org\u003c/a\u003e\u003c/p\u003e\n\n\u003cp\u003eTelephone: 0808 808 2003\u003c/p\u003e\n\n\u003cp\u003eMonday to Friday, 9am to 8pm\u003c/p\u003e\n\n\u003cp\u003eSaturday and Sunday, 10am to 3pm\u003c/p\u003e\n\n\u003cp\u003e\u003ca href=\"https://www.gov.uk/call-charges\" class=\"govuk-link\"\u003eFind out about call charges\u003c/a\u003e\u003c/p\u003e\n\n\u003ch3 id=\"families-outside-support-and-information-helpline\"\u003eFamilies Outside Support and Information Helpline\u003c/h3\u003e\n\n\u003cp\u003eFor prisons in Scotland only\u003c/p\u003e\n\n\u003cp\u003e\u003ca href=\"mailto:support@familiesoutside.org.uk\" class=\"govuk-link\"\u003esupport@familiesoutside.org.uk\u003c/a\u003e\u003c/p\u003e\n\n\u003cp\u003eTelephone: 0800 254 0088\u003c/p\u003e\n\n\u003cp\u003eMonday to Friday, 9am to 5pm\u003c/p\u003e\n\n\u003cp\u003eSaturday and Sunday, Closed\u003c/p\u003e\n\n\u003cp\u003e\u003ca href=\"https://www.gov.uk/call-charges\" class=\"govuk-link\"\u003eFind out about call charges\u003c/a\u003e\u003c/p\u003e\n\n\u003ch3 id=\"you-can-also-get-help-and-advice-from\"\u003eYou can also get help and advice from:\u003c/h3\u003e\n\n\u003cul\u003e\n \u003cli\u003e\u003ca rel=\"external\" href=\"https://www.prisonersfamilies.org\" class=\"govuk-link\"\u003ePrisoners’ Families Helpline\u003c/a\u003e\u003c/li\u003e\n \u003cli\u003e\u003ca rel=\"external\" href=\"http://www.partnersofprisoners.co.uk\" class=\"govuk-link\"\u003ePartners of Prisoners and Families Support Group\u003c/a\u003e\u003c/li\u003e\n \u003cli\u003e\u003ca rel=\"external\" href=\"https://www.prisonadvice.org.uk\" class=\"govuk-link\"\u003ePrison Advice and Care Trust (PACT)\u003c/a\u003e\u003c/li\u003e\n \u003cli\u003e\u003ca rel=\"external\" href=\"http://www.prisonreformtrust.org.uk\" class=\"govuk-link\"\u003ePrison Reform Trust\u003c/a\u003e\u003c/li\u003e\n\u003c/ul\u003e\n\u003c/div\u003e"
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out more about probation and prison service jobs.">
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href="https://prisonandprobationjobs.gov.uk/wp/wp-includes/css/dist/block-
library/style.min.css?ver=5.9.1" type="text/css" media="all">
<style id="global-styles-inline-css" type="text/css">
body{--wp--preset--color--black: #000000;--wp--preset--color--cyan-bluish-gray:
#abb8c3;--wp--preset--color--white: #ffffff;--wp--preset--color--pale-pink:
#f78da7;--wp--preset--color--vivid-red: #cf2e2e;--wp--preset--color--luminous-
vivid-orange: #ff6900;--wp--preset--color--luminous-vivid-amber: #fcb900;--wp--
preset--color--light-green-cyan: #7bdcb5;--wp--preset--color--vivid-green-cyan:
#00d084;--wp--preset--color--pale-cyan-blue: #8ed1fc;--wp--preset--color--vivid-
cyan-blue: #0693e3;--wp--preset--color--vivid-purple: #9b51e0;--wp--preset--
gradient--vivid-cyan-blue-to-vivid-purple: linear-
```

gradient(135deg,rgba(6,147,227,1) 0%,rgb(155,81,224) 100%);--wp--preset--gradient--light-green-cyan-to-vivid-green-cyan: linear-gradient(135deg,rgb(122,220,180) 0%,rgb(0,208,130) 100%);--wp--preset--gradient--luminous-vivid-amber-to-luminous-vivid-orange: linear-gradient(135deg,rgba(252,185,0,1) 0%,rgba(255,105,0,1) 100%);--wp--preset--gradient--luminous-vivid-orange-to-vivid-red: linear-gradient(135deg,rgba(255,105,0,1) 0%,rgb(207,46,46) 100%);--wp--preset--gradient--very-light-gray-to-cyan-bluish-gray: linear-gradient(135deg,rgb(238,238,238) 0%,rgb(169,184,195) 100%);--wp--preset--gradient--cool-to-warm-spectrum: linear-gradient(135deg,rgb(74,234,220) 0%,rgb(151,120,209) 20%,rgb(207,42,186) 40%,rgb(238,44,130) 60%,rgb(251,105,98) 80%,rgb(254,248,76) 100%);--wp--preset--gradient--blush-light-purple: linear-gradient(135deg,rgb(255,206,236) 0%,rgb(152,150,240) 100%);--wp--preset--gradient--blush-bordeaux: linear-gradient(135deg,rgb(254,205,165) 0%,rgb(254,45,45) 50%,rgb(107,0,62) 100%);--wp--preset--gradient--luminous-dusk: linear-gradient(135deg,rgb(255,203,112) 0%,rgb(199,81,192) 50%,rgb(65,88,208) 100%);--wp--preset--gradient--pale-ocean: linear-gradient(135deg,rgb(255,245,203) 0%,rgb(182,227,212) 50%,rgb(51,167,181) 100%);--wp--preset--gradient--electric-grass: linear-gradient(135deg,rgb(202,248,128) 0%,rgb(113,206,126) 100%);--wp--preset--gradient--midnight: linear-gradient(135deg,rgb(2,3,129) 0%,rgb(40,116,252) 100%);--wp--preset--duotone--dark-grayscale: url('#wp-duotone-dark-grayscale');--wp--preset--duotone--grayscale: url('#wp-duotone-grayscale');--wp--preset--duotone--purple-yellow: url('#wp-duotone-purple-yellow');--wp--preset--duotone--blue-red: url('#wp-duotone-blue-red');--wp--preset--duotone--midnight: url('#wp-duotone-midnight');--wp--preset--duotone--magenta-yellow: url('#wp-duotone-magenta-yellow');--wp--preset--duotone--purple-green: url('#wp-duotone-purple-green');--wp--preset--duotone--blue-orange: url('#wp-duotone-blue-orange');--wp--preset--font-size--small: 13px;--wp--preset--font-size--medium: 20px;--wp--preset--font-size--large: 36px;--wp--preset--font-size--x-large: 42px;}.has-black-color{color: var(--wp--preset--color--black) !important;}.has-cyan-bluish-gray-color{color: var(--wp--preset--color--cyan-bluish-gray) !important;}.has-white-color{color: var(--wp--preset--color--white) !important;}.has-pale-pink-color{color: var(--wp--preset--color--pale-pink) !important;}.has-vivid-red-color{color: var(--wp--preset--color--vivid-red) !important;}.has-luminous-vivid-orange-color{color: var(--wp--preset--color--luminous-vivid-orange) !important;}.has-luminous-vivid-amber-color{color: var(--wp--preset--color--luminous-vivid-amber) !important;}.has-light-green-cyan-color{color: var(--wp--preset--color--light-green-cyan) !important;}.has-vivid-green-cyan-color{color: var(--wp--preset--color--vivid-green-cyan) !important;}.has-pale-cyan-blue-color{color: var(--wp--preset--color--pale-cyan-blue) !important;}.has-vivid-cyan-blue-color{color: var(--wp--preset--color--vivid-cyan-blue) !important;}.has-vivid-purple-color{color: var(--wp--preset--color--vivid-purple) !important;}.has-black-background-color{background-color: var(--wp--preset--color--black) !important;}.has-cyan-bluish-gray-background-color{background-color: var(--wp--preset--color--cyan-bluish-gray) !important;}.has-white-background-color{background-color: var(--wp--preset--color--white) !important;}.has-pale-pink-background-color{background-color: var(--wp--preset--color--pale-pink) !important;}.has-vivid-red-background-color{background-color: var(--wp--preset--color--vivid-red) !important;}.has-luminous-vivid-orange-background-color{background-color: var(--wp--preset--color--luminous-vivid-orange) !important;}.has-luminous-vivid-amber-background-color{background-color: var(--wp--preset--color--luminous-vivid-

amber) !important;}.has-light-green-cyan-background-color{background-color: var(--wp--preset--color--light-green-cyan) !important;}.has-vivid-green-cyan-background-color{background-color: var(--wp--preset--color--vivid-green-cyan) !important;}.has-pale-cyan-blue-background-color{background-color: var(--wp--preset--color--pale-cyan-blue) !important;}.has-vivid-cyan-blue-background-color{background-color: var(--wp--preset--color--vivid-cyan-blue) !important;}.has-vivid-purple-background-color{background-color: var(--wp--preset--color--vivid-purple) !important;}.has-black-border-color{border-color: var(--wp--preset--color--black) !important;}.has-cyan-bluish-gray-border-color{border-color: var(--wp--preset--color--cyan-bluish-gray) !important;}.has-white-border-color{border-color: var(--wp--preset--color--white) !important;}.has-pale-pink-border-color{border-color: var(--wp--preset--color--pale-pink) !important;}.has-vivid-red-border-color{border-color: var(--wp--preset--color--vivid-red) !important;}.has-luminous-vivid-orange-border-color{border-color: var(--wp--preset--color--luminous-vivid-orange) !important;}.has-luminous-vivid-amber-border-color{border-color: var(--wp--preset--color--luminous-vivid-amber) !important;}.has-light-green-cyan-border-color{border-color: var(--wp--preset--color--light-green-cyan) !important;}.has-vivid-green-cyan-border-color{border-color: var(--wp--preset--color--vivid-green-cyan) !important;}.has-pale-cyan-blue-border-color{border-color: var(--wp--preset--color--pale-cyan-blue) !important;}.has-vivid-cyan-blue-border-color{border-color: var(--wp--preset--color--vivid-cyan-blue) !important;}.has-vivid-purple-border-color{border-color: var(--wp--preset--color--vivid-purple) !important;}.has-vivid-cyan-blue-to-vivid-purple-gradient-background{background: var(--wp--preset--gradient--vivid-cyan-blue-to-vivid-purple) !important;}.has-light-green-cyan-to-vivid-green-cyan-gradient-background{background: var(--wp--preset--gradient--light-green-cyan-to-vivid-green-cyan) !important;}.has-luminous-vivid-amber-to-luminous-vivid-orange-gradient-background{background: var(--wp--preset--gradient--luminous-vivid-amber-to-luminous-vivid-orange) !important;}.has-luminous-vivid-orange-to-vivid-red-gradient-background{background: var(--wp--preset--gradient--luminous-vivid-orange-to-vivid-red) !important;}.has-very-light-gray-to-cyan-bluish-gray-gradient-background{background: var(--wp--preset--gradient--very-light-gray-to-cyan-bluish-gray) !important;}.has-cool-to-warm-spectrum-gradient-background{background: var(--wp--preset--gradient--cool-to-warm-spectrum) !important;}.has-blush-light-purple-gradient-background{background: var(--wp--preset--gradient--blush-light-purple) !important;}.has-blush-bordeaux-gradient-background{background: var(--wp--preset--gradient--blush-bordeaux) !important;}.has-luminous-dusk-gradient-background{background: var(--wp--preset--gradient--luminous-dusk) !important;}.has-pale-ocean-gradient-background{background: var(--wp--preset--gradient--pale-ocean) !important;}.has-electric-grass-gradient-background{background: var(--wp--preset--gradient--electric-grass) !important;}.has-midnight-gradient-background{background: var(--wp--preset--gradient--midnight) !important;}.has-small-font-size{font-size: var(--wp--preset--font-size--small) !important;}.has-medium-font-size{font-size: var(--wp--preset--font-size--medium) !important;}.has-large-font-size{font-size: var(--wp--preset--font-size--large) !important;}.has-x-large-font-size{font-size: var(--wp--preset--font-size--x-large) !important;}
</style>
<link rel="stylesheet" id="google-fonts-css" href="https://fonts.googleapis.com/css?family=Barlow:300,400,500,600,700" type="text/css" media="all">
<link rel="stylesheet" id="main-css" href="https://prisonandprobationjobs.gov.uk/app/themes/ppj/dist/css/landing-

page.css?id=f3b37004b77786020b064f3fb18f95e2" type="text/css" media="all">
<link rel="stylesheet" id="ccfw-style-css" href="https://prisonandprobationjobs.gov.uk/app/plugins/cookie-compliance-for-wordpress/assets/css/ccfw-frontend.css?id=17a49f1b473074167fc703c99a49ba96&ver=5.9.1" type="text/css" media="all">
<script async="" src="https://www.googletagmanager.com/gtm.js?id=GTM-N2SCJMC"></script><script type="text/javascript" src="https://prisonandprobationjobs.gov.uk/wp/wp-includes/js/jquery/jquery.min.js?ver=3.6.0" id="jquery-core-js"></script>
<script type="text/javascript" src="https://prisonandprobationjobs.gov.uk/wp/wp-includes/js/jquery/jquery-migrate.min.js?ver=3.3.2" id="jquery-migrate-js"></script>
<link rel="https://api.w.org/" href="https://prisonandprobationjobs.gov.uk/wp-json/"><link rel="alternate" type="application/json" href="https://prisonandprobationjobs.gov.uk/wp-json/wp/v2/pages/795"><link rel="EditURI" type="application/rsd+xml" title="RSD" href="https://prisonandprobationjobs.gov.uk/wp/xmlrpc.php?rsd">
<link rel="wlwmanifest" type="application/wlwmanifest+xml" href="https://prisonandprobationjobs.gov.uk/wp/wp-includes/wlwmanifest.xml">
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<link rel="alternate" type="text/xml+oembed" href="https://prisonandprobationjobs.gov.uk/wp-json/oembed/1.0/embed?url=https%3A%2F%2Fprisonandprobationjobs.gov.uk%2F&format=xml">
<meta name="google-site-verification" content="0Mzd5mqZp9JUge0E3FtYMnan883dz4HPj-xkzXuC8EU">
<link rel="icon" href="https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2022/04/favicon.png" sizes="32x32">
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<link rel="apple-touch-icon" href="https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2022/04/favicon.png">
<meta name="msapplication-TileImage" content="https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2022/04/favicon.png">
<style type="text/css" id="wp-custom-css">
.charlie-stats {
margin-top: 2rem;
margin-bottom: 2rem;
}

.charlie-stats table {
margin-bottom: 2rem;
}

.charlie-stats td {
padding: 2rem
}

```
.charlie-stats td:first-child {
        text-align: right;
}

.charlie-stats tr:first-child {
        border-top: 1px solid #ccc;
}

.charlie-stats .charlie-stats-provenance {
        font-size: 16px;
        text-align: center;
}

.job-alert-message {
   background-color: #ffffe0;
   padding: 30px 100px;
   text-align: center;
        display:none;
}

.youth-custody .job-alert-message {
        display: none;
}
.job-alert-message p {
  font-weight: 900;
        margin:0;
        display:none;
}

@media only screen and (max-width: 412px) {
  .job-alert-message {
   padding: 30px 40px;
}
}

                    </style>
                          <script>          window.ppj = {};

           window.ppj.handleImageLoaded = function () {
              document.getElementsByClassName('header__image')
[0].classList.add('header__image--loaded');
           };
        </script>
        <script
src="https://cdn.jsdelivr.net/npm/js-cookie@2/src/js.cookie.min.js"></script>
   </head>

   <body class="home page-template-default page page-id-795 landing-page
post-slug--home">

   <svg xmlns="http://www.w3.org/2000/svg" viewBox="0 0 0 0" width="0"
height="0" focusable="false" role="none" style="visibility: hidden; position:
absolute; left: -9999px; overflow: hidden;" aria-hidden="true"><defs><filter
```

id="wp-duotone-dark-grayscale"><feColorMatrix color-interpolation-filters="sRGB" type="matrix" values=" .299 .587 .114 0 0 .299 .587 .114 0 0 .299 .587 .114 0 0 .299 .587 .114 0 0 "></feColorMatrix><feComponentTransfer color-interpolation-filters="sRGB"><feFuncR type="table" tableValues="0 0.49803921568627"></feFuncR><feFuncG type="table" tableValues="0 0.49803921568627"></feFuncG><feFuncB type="table" tableValues="0 0.49803921568627"></feFuncB><feFuncA type="table" tableValues="1 1"></feFuncA></feComponentTransfer><feComposite in2="SourceGraphic" operator="in"></feComposite></filter></defs></svg><svg xmlns="http://www.w3.org/2000/svg" viewBox="0 0 0 0" width="0" height="0" focusable="false" role="none" style="visibility: hidden; position: absolute; left: -9999px; overflow: hidden;" aria-hidden="true"><defs><filter id="wp-duotone-grayscale"><feColorMatrix color-interpolation-filters="sRGB" type="matrix" values=" .299 .587 .114 0 0 .299 .587 .114 0 0 .299 .587 .114 0 0 .299 .587 .114 0 0 "></feColorMatrix><feComponentTransfer color-interpolation-filters="sRGB"><feFuncR type="table" tableValues="0 1"></feFuncR><feFuncG type="table" tableValues="0 1"></feFuncG><feFuncB type="table" tableValues="0 1"></feFuncB><feFuncA type="table" tableValues="1 1"></feFuncA></feComponentTransfer><feComposite in2="SourceGraphic" operator="in"></feComposite></filter></defs></svg><svg xmlns="http://www.w3.org/2000/svg" viewBox="0 0 0 0" width="0" height="0" focusable="false" role="none" style="visibility: hidden; position: absolute; left: -9999px; overflow: hidden;" aria-hidden="true"><defs><filter id="wp-duotone-purple-yellow"><feColorMatrix color-interpolation-filters="sRGB" type="matrix" values=" .299 .587 .114 0 0 .299 .587 .114 0 0 .299 .587 .114 0 0 .299 .587 .114 0 0 "></feColorMatrix><feComponentTransfer color-interpolation-filters="sRGB"><feFuncR type="table" tableValues="0.54901960784314 0.98823529411765"></feFuncR><feFuncG type="table" tableValues="0 1"></feFuncG><feFuncB type="table" tableValues="0.71764705882353 0.25490196078431"></feFuncB><feFuncA type="table" tableValues="1 1"></feFuncA></feComponentTransfer><feComposite in2="SourceGraphic" operator="in"></feComposite></filter></defs></svg><svg xmlns="http://www.w3.org/2000/svg" viewBox="0 0 0 0" width="0" height="0" focusable="false" role="none" style="visibility: hidden; position: absolute; left: -9999px; overflow: hidden;" aria-hidden="true"><defs><filter id="wp-duotone-blue-red"><feColorMatrix color-interpolation-filters="sRGB" type="matrix" values=" .299 .587 .114 0 0 .299 .587 .114 0 0 .299 .587 .114 0 0 .299 .587 .114 0 0 "></feColorMatrix><feComponentTransfer color-interpolation-filters="sRGB"><feFuncR type="table" tableValues="0 1"></feFuncR><feFuncG type="table" tableValues="0 0.27843137254902"></feFuncG><feFuncB type="table" tableValues="0.5921568627451 0.27843137254902"></feFuncB><feFuncA type="table" tableValues="1 1"></feFuncA></feComponentTransfer><feComposite in2="SourceGraphic" operator="in"></feComposite></filter></defs></svg><svg xmlns="http://www.w3.org/2000/svg" viewBox="0 0 0 0" width="0" height="0" focusable="false" role="none" style="visibility: hidden; position: absolute; left: -9999px; overflow: hidden;" aria-hidden="true"><defs><filter id="wp-duotone-midnight"><feColorMatrix color-interpolation-filters="sRGB" type="matrix" values=" .299 .587 .114 0 0 .299 .587 .114 0 0 .299 .587 .114 0 0 .299 .587 .114 0 0 "></feColorMatrix><feComponentTransfer color-interpolation-filters="sRGB"><feFuncR type="table" tableValues="0

0"></feFuncR><feFuncG type="table" tableValues="0
0.64705882352941"></feFuncG><feFuncB type="table" tableValues="0
1"></feFuncB><feFuncA type="table" tableValues="1
1"></feFuncA></feComponentTransfer><feComposite in2="SourceGraphic"
operator="in"></feComposite></filter></defs></svg><svg
xmlns="http://www.w3.org/2000/svg" viewBox="0 0 0 0" width="0" height="0"
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magenta-yellow"><feColorMatrix color-interpolation-filters="sRGB"
type="matrix" values=" .299 .587 .114 0 0 .299 .587 .114 0 0 .299 .587 .114 0 0
.299 .587 .114 0 0 "></feColorMatrix><feComponentTransfer color-
interpolation-filters="sRGB"><feFuncR type="table"
tableValues="0.78039215686275 1"></feFuncR><feFuncG type="table"
tableValues="0 0.94901960784314"></feFuncG><feFuncB type="table"
tableValues="0.35294117647059 0.47058823529412"></feFuncB><feFuncA
type="table" tableValues="1
1"></feFuncA></feComponentTransfer><feComposite in2="SourceGraphic"
operator="in"></feComposite></filter></defs></svg><svg
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focusable="false" role="none" style="visibility: hidden; position: absolute; left: -
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values=" .299 .587 .114 0 0 .299 .587 .114 0 0 .299 .587 .114 0 0 .299 .587 .114
0 0 "></feColorMatrix><feComponentTransfer color-interpolation-
filters="sRGB"><feFuncR type="table" tableValues="0.65098039215686
0.40392156862745"></feFuncR><feFuncG type="table" tableValues="0
1"></feFuncG><feFuncB type="table" tableValues="0.44705882352941
0.4"></feFuncB><feFuncA type="table" tableValues="1
1"></feFuncA></feComponentTransfer><feComposite in2="SourceGraphic"
operator="in"></feComposite></filter></defs></svg><svg
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focusable="false" role="none" style="visibility: hidden; position: absolute; left: -
9999px; overflow: hidden;" aria-hidden="true"><defs><filter id="wp-duotone-
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values=" .299 .587 .114 0 0 .299 .587 .114 0 0 .299 .587 .114 0 0 .299 .587 .114
0 0 "></feColorMatrix><feComponentTransfer color-interpolation-
filters="sRGB"><feFuncR type="table" tableValues="0.098039215686275
1"></feFuncR><feFuncG type="table" tableValues="0
0.66274509803922"></feFuncG><feFuncB type="table"
tableValues="0.84705882352941 0.41960784313725"></feFuncB><feFuncA
type="table" tableValues="1
1"></feFuncA></feComponentTransfer><feComposite in2="SourceGraphic"
operator="in"></feComposite></filter></defs></svg>

<button type="button" class="ccfw-settings-button" id="js-ccfw-settings-button"
style="display: none;" aria-hidden="true">
  <svg aria-hidden="true" class="ccfw-settings-button__background-triangle"
width="94" height="94" viewBox="0 0 94 94"
xmlns="http://www.w3.org/2000/svg">
    <path d="M0 94H94L0 0V94Z"></path>
  </svg>
  <svg aria-hidden="true" focusable="false" data-prefix="fas" data-
icon="cookie-bite" role="img" xmlns="http://www.w3.org/2000/svg" viewBox="0

0 512 512" class="svg-inline--fa fa-cookie-bite fa-w-16 fa-2x ccfw-settings-button__icon">
<path fill="currentColor" d="M510.52 255.82c-69.97-.85-126.47-57.69-126.47-127.86-70.17 0-127-56.49-127.86-126.45-27.26-4.14-55.13.3-79.72 12.82l-69.13 35.22a132.221 132.221 0 0 0-57.79 57.81l-35.1 68.88a132.645 132.645 0 0 0-12.82 80.95l12.08 76.27a132.521 132.521 0 0 0 37.16 72.96l54.77 54.76a132.036 132.036 0 0 0 72.71 37.06l76.71 12.15c27.51 4.36 55.7-.11 80.53-12.76l69.13-35.21a132.273 132.273 0 0 0 57.79-57.81l35.1-68.88c12.56-24.64 17.01-52.58 12.91-79.91zM176 368c-17.67 0-32-14.33-32-32s14.33-32 32-32 32 14.33 32 32-14.33 32-32 32zm32-160c-17.67 0-32-14.33-32-32s14.33-32 32-32 32 14.33 32 32-14.33 32-32 32zm160 128c-17.67 0-32-14.33-32-32s14.33-32 32-32 32 14.33 32 32-14.33 32-32 32z"></path>
</svg>
CookieSettings
</button>

<h2 class="ccfw-banner__heading">
Are you OK with cookies? </h2>

We use small files called ‘cookies’ on prisonandprobationjobs.gov.uk. Some are essential to make the site work, some help us to understand how we can improve your experience, and some are set by third parties. You can choose to turn off the non-essential cookies. Which cookies are you happy for us to use?

<button class="ccfw-banner__button" id="cookie-accept" type="submit" aria-label="I am OK with cookies. Page will reload.">
I am OK with cookies </button>

<button class="ccfw-banner__button" id="cookie-decline" type="submit">
Only use essential cookies </button>

<button type="button" class="ccfw-banner-button ccfw-banner__button--expand-options" id="cookie-more-info">
Choose which cookies we use <svg class="ccfw-banner__button--arrow" width="20" height="20" viewBox="0 0 20 20" xmlns="http://www.w3.org/2000/svg">
<path d="M11.0516 1.86827C10.4659 1.28249 9.51612 1.28249 8.93033 1.86827C8.34454 2.45406
8.34454 3.40381 8.93033 3.98959L11.0516 1.86827ZM17.0621 10L18.1227 11.0607C18.7085 10.4749
18.7085 9.52513 18.1227 8.93934L17.0621 10ZM8.93033 16.0104C8.34454 16.5962 8.34454 17.5459
8.93033 18.1317C9.51612 18.7175 10.4659 18.7175 11.0516 18.1317L8.93033 16.0104ZM8.93033
3.98959L16.0014 11.0607L18.1227 8.93934L11.0516 1.86827L8.93033 3.98959ZM16.0014 8.93934L8.93033

16.0104L11.0516 18.1317L18.1227 11.0607L16.0014
8.93934Z"></path>
</svg>
</button>

<div class="ccfw-banner__modal-container" id="cookie-popup"
role="dialog" aria-labelledby="ccfw-banner-title" aria-modal="true" tabindex="-
1">
<button type="button" id="ccfw-modal-close" class="ccfw-
banner__button ccfw-banner__button--close">
Close
</button>

<h3 class="ccfw-banner__info-heading" id="ccfw-banner-title">Choose
which cookies we use</h3>

<!--Sections -->

<!-- Section heading and universal switch -->

<h4 class="ccfw-banner__toggle-heading" id="ccfw-marketing-
cookies">Marketing cookies</h4>

<button role="switch" aria-labelledby="ccfw-marketing-
cookies" class="ccfw-banner__toggle-slider" id="ccfw-marketing-cookies-toggle"
aria-checked="false" data-allowlist="all" type="button">
<span class="ccfw-banner__toggle-slider--off-text toggle-off"
aria-hidden="true" id="ccfw-all-toggle-off">Off
<span class="ccfw-banner__toggle-slider--on-text toggle-on"
aria-hidden="true" id="ccfw-all-toggle-on">On
</button>

<h3 class="ccfw-banner__toggle-heading" id="ccfw-google-
analytics-cookies">Google Analytics</h3>

<button role="switch" aria-labelledby="ccfw-google-
analytics-cookies" class="ccfw-banner__toggle-slider" id="ccfw-google-analytics-
cookies-toggle" aria-checked="false" data-allowlist="ua" type="button">

<span class="ccfw-banner__toggle-slider--off-text
toggle-off" aria-hidden="true" id="ccfw-ua-toggle-off">Off

<span class="ccfw-banner__toggle-slider--on-text toggle-
on" aria-hidden="true" id="ccfw-ua-toggle-on">On
</button>

```
                <p class="ccfw-banner__summary-text">We use Google
Analytics to measure how you use the website so we can improve it based on
user needs. We do not allow Google Analytics to use or share the data about how
you use this site.</p>
                <details class="ccfw-banner__expanding-section" data-
module="govuk-details">
                  <summary class="ccfw-banner__expanding-section-
summary">
                        <span class="ccfw-banner__expanding-section-
summary-text">
                          See our Google Analytics cookies
                        </span>
                  </summary>
                  <div class="ccfw-banner__expanding-section-text">
                    <table class="ccfw-banner__table">
                      <caption class="ccfw-banner__table-caption">Google
Analytics</caption>
                      <thead>
                      <tr>
                        <th scope="col" class="ccfw-banner__table-
header">Name</th>
                        <th scope="col" class="ccfw-banner__table-
header">Purpose</th>
                        <th scope="col" class="ccfw-banner__table-
header">Expires</th>
                      </tr>
                      </thead>
                      <tbody>
                                                <tr>
                          <th scope="row" class="ccfw-banner__table-
header">_ga</th>
                          <td class="ccfw-banner__table-cell">These help us
count how many people visit on magistrates.judiciary.uk by tracking if you've
visited before</td>
                          <td class="ccfw-banner__table-cell">2 years</td>
                        </tr>
                                                <tr>
                          <th scope="row" class="ccfw-banner__table-
header">_gid</th>
                          <td class="ccfw-banner__table-cell">These help us
count how many people visit on magistrates.judiciary.uk by tracking if you've
visited before</td>
                          <td class="ccfw-banner__table-cell">24 hours</td>
                        </tr>
                                                <tr>
                          <th scope="row" class="ccfw-banner__table-
header">_gat</th>
                          <td class="ccfw-banner__table-cell">These help us
to manage how we collect analytics when we have lots of visitors on the site at
one time</td>
                          <td class="ccfw-banner__table-cell">10
minutes</td>
                        </tr>
```

```
                    </tbody>
                  </table>
                </div>
              </details>
            </div>
                    <div class="ccfw-banner__group">
              <h3 class="ccfw-banner__toggle-heading" id="ccfw-marketing-google-floodlight-cookies">Marketing - Google Floodlight</h3>
                              <div class="ccfw-banner__toggle-label">
                  <button role="switch" aria-labelledby="ccfw-marketing-google-floodlight-cookies" class="ccfw-banner__toggle-slider" id="ccfw-marketing-google-floodlight-cookies-toggle" aria-checked="false" data-allowlist="flc" type="button">

                    <span class="ccfw-banner__toggle-slider--off-text toggle-off" aria-hidden="true" id="ccfw-flc-toggle-off">Off</span>

                    <span class="ccfw-banner__toggle-slider--on-text toggle-on" aria-hidden="true" id="ccfw-flc-toggle-on">On</span>
                  </button>
                </div>

              <p class="ccfw-banner__summary-text">These cookies allow us to track your browsing activity and serve you with relevant adverts based on your interests. These cookies are disabled by default, so if you want to experience targeted content that’s tailored to you, you’ll need to click ‘Accept Cookies’ in the website pop up. If you choose to leave these cookies disabled, you won’t receive personalised advertising, including on platforms such as Facebook and Twitter.</p>
              <details class="ccfw-banner__expanding-section" data-module="govuk-details">
                <summary class="ccfw-banner__expanding-section-summary">
                    <span class="ccfw-banner__expanding-section-summary-text">
                      See our Marketing - Google Floodlight cookies
                    </span>
                </summary>
                <div class="ccfw-banner__expanding-section-text">
                  <table class="ccfw-banner__table">
                    <caption class="ccfw-banner__table-caption">Marketing - Google Floodlight</caption>
                    <thead>
                    <tr>
                      <th scope="col" class="ccfw-banner__table-header">Name</th>
                      <th scope="col" class="ccfw-banner__table-header">Purpose</th>
                      <th scope="col" class="ccfw-banner__table-header">Expires</th>
                    </tr>
                    </thead>
                    <tbody>
                                <tr>
```

<th scope="row" class="ccfw-banner__table-header">IDE</th>
<td class="ccfw-banner__table-cell">One of the main advertising cookies on non-Google sites is named ‘IDE‘ and is stored in browsers under the domain doubleclick.net. Another is stored in google.com and is called ANID. We use other cookies with names such as DSID, FLC, AID, TAID, and exchange_uid. Other Google properties, like YouTube, may also use these cookies to show you more relevant ads</td>
<td class="ccfw-banner__table-cell">2 years</td>
</tr>
<tr>
<th scope="row" class="ccfw-banner__table-header">ANID</th>
<td class="ccfw-banner__table-cell">One of the main advertising cookies on non-Google sites is named ‘IDE‘ and is stored in browsers under the domain doubleclick.net. Another is stored in google.com and is called ANID. We use other cookies with names such as DSID, FLC, AID, TAID, and exchange_uid. Other Google properties, like YouTube, may also use these cookies to show you more relevant ads</td>
<td class="ccfw-banner__table-cell">2 years</td>
</tr>
<tr>
<th scope="row" class="ccfw-banner__table-header">NID</th>
<td class="ccfw-banner__table-cell">One of the main advertising cookies on non-Google sites is named ‘IDE‘ and is stored in browsers under the domain doubleclick.net. Another is stored in google.com and is called ANID. We use other cookies with names such as DSID, FLC, AID, TAID, and exchange_uid. Other Google properties, like YouTube, may also use these cookies to show you more relevant ads</td>
<td class="ccfw-banner__table-cell">2 years</td>
</tr>

</tbody>
</table>

</details>

<h3 class="ccfw-banner__toggle-heading" id="ccfw-marketing-google-conversion-linker-cookies">Marketing - Google Conversion Linker</h3>

<button role="switch" aria-labelledby="ccfw-marketing-google-conversion-linker-cookies" class="ccfw-banner__toggle-slider" id="ccfw-marketing-google-conversion-linker-cookies-toggle" aria-checked="false" data-allowlist="gclidw" type="button">

Off

On
</button>

These cookies allow us to track your browsing activity and serve you with relevant adverts based on your interests. These cookies are disabled by default, so if you want to experience targeted content that’s tailored to you, you’ll need to click ‘Accept Cookies’ in the website pop up. If you choose to leave these cookies disabled, you won’t receive personalised advertising, including on platforms such as Facebook and Twitter.
<details class="ccfw-banner__expanding-section" data-module="govuk-details">
<summary class="ccfw-banner__expanding-section-summary">

See our Marketing - Google Conversion Linker cookies

</summary>

<table class="ccfw-banner__table">
<caption class="ccfw-banner__table-caption">Marketing - Google Conversion Linker</caption>
<thead>
<tr>
<th scope="col" class="ccfw-banner__table-header">Name</th>
<th scope="col" class="ccfw-banner__table-header">Purpose</th>
<th scope="col" class="ccfw-banner__table-header">Expires</th>
</tr>
</thead>
<tbody>
<tr>
<th scope="row" class="ccfw-banner__table-header">_gcl_au</th>
<td class="ccfw-banner__table-cell">Used by Google DoubleClick segment users into audience types and attribute campaign performance to your actions on this website, including conversions.</td>
<td class="ccfw-banner__table-cell">90 days</td>
</tr>
<tr>
<th scope="row" class="ccfw-banner__table-header">_gcl_dc</th>
<td class="ccfw-banner__table-cell">To store ad click information (only if remarketing cookies are enabled), generate unique IDs for visitors to remember preferences and track and gather statistics and conversion rates through the website.</td>
<td class="ccfw-banner__table-cell">90 days</td>
</tr>
<tr>
<th scope="row" class="ccfw-banner__table-header">_gcl_aw</th>

```
                                <td class="ccfw-banner__table-cell">To store ad
click information (only if remarketing cookies are enabled), generate unique IDs
for visitors to remember preferences and track and gather statistics and
conversion rates through the website.</td>
                                <td class="ccfw-banner__table-cell">90 days</td>
                            </tr>

                        </tbody>
                    </table>
                </div>
            </details>
        </div>
                            <div class="ccfw-banner__group">
            <h3 class="ccfw-banner__toggle-heading" id="ccfw-marketing-
facebook-cookies">Marketing - Facebook</h3>
                                <div class="ccfw-banner__toggle-label">
                    <button role="switch" aria-labelledby="ccfw-marketing-
facebook-cookies" class="ccfw-banner__toggle-slider" id="ccfw-marketing-
facebook-cookies-toggle" aria-checked="false" data-allowlist="html"
type="button">

                            <span class="ccfw-banner__toggle-slider--off-text
toggle-off" aria-hidden="true" id="ccfw-html-toggle-off">Off</span>

                        <span class="ccfw-banner__toggle-slider--on-text toggle-
on" aria-hidden="true" id="ccfw-html-toggle-on">On</span>
                    </button>
                </div>

            <p class="ccfw-banner__summary-text">These cookies allow us
to track your browsing activity and serve you with relevant adverts based on
your interests. These cookies are disabled by default, so if you want to
experience targeted content that’s tailored to you, you’ll need to click ‘Accept
Cookies’ in the website pop up. If you choose to leave these cookies disabled,
you won’t receive personalised advertising, including on platforms such as
Facebook and Twitter.</p>
            <details class="ccfw-banner__expanding-section" data-
module="govuk-details">
                <summary class="ccfw-banner__expanding-section-
summary">
                            <span class="ccfw-banner__expanding-section-
summary-text">
                                See our Marketing - Facebook cookies
                            </span>
                </summary>
                <div class="ccfw-banner__expanding-section-text">
                    <table class="ccfw-banner__table">
                        <caption class="ccfw-banner__table-caption">Marketing -
Facebook</caption>
                        <thead>
                        <tr>
                            <th scope="col" class="ccfw-banner__table-
header">Name</th>
```

<th scope="col" class="ccfw-banner__table-header">Purpose</th>
<th scope="col" class="ccfw-banner__table-header">Expires</th>
</tr>
</thead>
<tbody>
<tr>
<th scope="row" class="ccfw-banner__table-header">fr</th>
<td class="ccfw-banner__table-cell">Used by Facebook to deliver advertising. The cookie contains an encrypted Facebook user ID and browser ID. It will receive information from this website to better target and optimise advertising. Information collected includes IP addresses, information about the web browser, page location, document, referrer and device, button clicks, pages visited and page metadata.</td>
<td class="ccfw-banner__table-cell">3 months</td>
</tr>
<tr>
<th scope="row" class="ccfw-banner__table-header">tr</th>
<td class="ccfw-banner__table-cell">Used by Facebook to deliver advertising. The cookie contains an encrypted Facebook user ID and browser ID. It will receive information from this website to better target and optimise advertising. Information collected includes IP addresses, information about the web browser, page location, document, referrer and device, button clicks, pages visited and page metadata.</td>
<td class="ccfw-banner__table-cell">3 months</td>
</tr>
<tr>
<th scope="row" class="ccfw-banner__table-header">_fbc</th>
<td class="ccfw-banner__table-cell">Used by Facebook to deliver advertising. The cookie contains an encrypted Facebook user ID and browser ID. It will receive information from this website to better target and optimise advertising. Information collected includes IP addresses, information about the web browser, page location, document, referrer and device, button clicks, pages visited and page metadata.</td>
<td class="ccfw-banner__table-cell">3 months</td>
</tr>
<tr>
<th scope="row" class="ccfw-banner__table-header">_fbp</th>
<td class="ccfw-banner__table-cell"></td>
<td class="ccfw-banner__table-cell"></td>
</tr>

</tbody>
</table>

</details>

```
<div class="ccfw-banner__section">
<div class="ccfw-banner__toggle-header-container">
<h4 class="ccfw-banner__toggle-heading">Third-party cookies</h4>
</div>
<div class="ccfw-banner__group">
<h3 class="ccfw-banner__toggle-heading" id="ccfw-third-party-cookies-cookies">Third-party cookies</h3>
<p class="ccfw-banner__summary-text">We have no control over cookies set by third parties. You can turn them off, but not through us. In addition, if you share a link to a page, the service you share it on (for example, Facebook) may set a cookie.</p>
<details class="ccfw-banner__expanding-section" data-module="govuk-details">
<summary class="ccfw-banner__expanding-section-summary">
<span class="ccfw-banner__expanding-section-summary-text">
See our Third-party cookies cookies
</span>
</summary>
<div class="ccfw-banner__expanding-section-text">
<table class="ccfw-banner__table">
<caption class="ccfw-banner__table-caption">Third-party cookies</caption>
<thead>
<tr>
<th scope="col" class="ccfw-banner__table-header">Name</th>
<th scope="col" class="ccfw-banner__table-header">Purpose</th>
<th scope="col" class="ccfw-banner__table-header">Expires</th>
</tr>
</thead>
<tbody>
<tr>
<th scope="row" class="ccfw-banner__table-header">YouTube</th>
<td class="ccfw-banner__table-cell">YouTube videos play in privacy-enhanced mode. This mode may set third-party cookies on your computer when you click on the YouTube video player. These cookies will not be personally identifiable.</td>
<td class="ccfw-banner__table-cell"><a href="https://policies.google.com/u/2/privacy?hl=en-GB" class="ccfw-banner__third-party-section-link">Read the YouTube policy</a></td>
</tr>
<tr>
<th scope="row" class="ccfw-banner__table-header">Vimeo</th>
<td class="ccfw-banner__table-cell">Vimeo videos set third-party cookies to enable the video to play and collect analytics data. These cookies do not track individuals.</td>
```

```
                                <td class="ccfw-banner__table-cell"><a
href="https://vimeo.com/cookie_policy" class="ccfw-banner__third-party-section-
link">Read the Vimeo policy</a></td>
                            </tr>
                                                <tr>
                                <th scope="row" class="ccfw-banner__table-
header">Twitter</th>
                                <td class="ccfw-banner__table-cell">Twitter widgets
may add cookies to help analyse usage and remember your session if you are
also logged in to your Twitter account.</td>
                                <td class="ccfw-banner__table-cell"><a
href="https://twitter.com/en/privacy" class="ccfw-banner__third-party-section-
link">Read the Twitter policy</a></td>
                            </tr>

                        </tbody>
                    </table>
                </div>
            </details>
        </div>
                </div>
        <div class="ccfw-banner__section">                <div class="ccfw-
banner__toggle-header-container">
            <h4 class="ccfw-banner__toggle-heading">Essential
cookies</h4>
            <p class="ccfw-banner__toggle-heading--always-on">Always
on</p>                <div>
                            <div class="ccfw-banner__group">
            <h3 class="ccfw-banner__toggle-heading" id="ccfw-all-users-
cookies">All users</h3>
            <p class="ccfw-banner__summary-text">These cookies will
always need to be on because they make our site work.</p>
            <details class="ccfw-banner__expanding-section" data-
module="govuk-details">
                <summary class="ccfw-banner__expanding-section-
summary">
                            <span class="ccfw-banner__expanding-section-
summary-text">
                                See our All users cookies
                            </span>
                </summary>
                <div class="ccfw-banner__expanding-section-text">
                    <table class="ccfw-banner__table">
                        <caption class="ccfw-banner__table-caption">All
users</caption>
                        <thead>
                        <tr>
                            <th scope="col" class="ccfw-banner__table-
header">Name</th>
                            <th scope="col" class="ccfw-banner__table-
header">Purpose</th>
                            <th scope="col" class="ccfw-banner__table-
header">Expires</th>
                        </tr>
```

```
                    </thead>
                    <tbody>
                                        <tr>
                        <th scope="row" class="ccfw-banner__table-
header">wordpress_test_cookie</th>
                        <td class="ccfw-banner__table-cell">This is used to
test whether the browser accepts cookies</td>
                        <td class="ccfw-banner__table-cell">When you close
your browser</td>
                    </tr>
                                        <tr>
                        <th scope="row" class="ccfw-banner__table-
header">PHPSESSID</th>
                        <td class="ccfw-banner__table-cell">This is used to
link your device to the information sent to the server from your browser. It is
typically used to avoid you having to retype information when moving from one
page to another.</td>
                        <td class="ccfw-banner__table-cell">When you close
your browser</td>
                    </tr>
                                        <tr>
                        <th scope="row" class="ccfw-banner__table-
header">ccfw-banner-hidden</th>
                        <td class="ccfw-banner__table-cell">Lets us know
you have chosen which cookies are used so we can stop the cookie banner
appearing when you return to the site.</td>
                        <td class="ccfw-banner__table-cell">1 year</td>
                    </tr>
                                        <tr>
                        <th scope="row" class="ccfw-banner__table-
header">ccfw-gtm-allowed</th>
                        <td class="ccfw-banner__table-cell">Lets us know
you have accepted certain cookies so we can stop them loading when you return
to the site.</td>
                        <td class="ccfw-banner__table-cell">1 year</td>
                    </tr>
                                        <tr>
                        <th scope="row" class="ccfw-banner__table-
header">ccfw-time</th>
                        <td class="ccfw-banner__table-cell">This is used to
store the cookie expiry dates so we know when to ask you again for
consent.</td>
                        <td class="ccfw-banner__table-cell">1 year</td>
                    </tr>

                    </tbody>
                </table>
            </div>
        </details>
    </div>
                    <div class="ccfw-banner__group">
        <h3 class="ccfw-banner__toggle-heading" id="ccfw-logged-in-
users-cookies">Logged in users</h3>
```

```
                <p class="ccfw-banner__summary-text">These cookies will
always need to be on because they make our site work.</p>
                <details class="ccfw-banner__expanding-section" data-
module="govuk-details">
                  <summary class="ccfw-banner__expanding-section-
summary">
                        <span class="ccfw-banner__expanding-section-
summary-text">
                           See our Logged in users cookies
                        </span>
                  </summary>
                  <div class="ccfw-banner__expanding-section-text">
                     <table class="ccfw-banner__table">
                        <caption class="ccfw-banner__table-caption">Logged in
users</caption>
                        <thead>
                        <tr>
                           <th scope="col" class="ccfw-banner__table-
header">Name</th>
                           <th scope="col" class="ccfw-banner__table-
header">Purpose</th>
                           <th scope="col" class="ccfw-banner__table-
header">Expires</th>
                        </tr>
                        </thead>
                        <tbody>
                                                <tr>
                           <th scope="row" class="ccfw-banner__table-
header">wordpress_[hash]</th>
                           <td class="ccfw-banner__table-cell">This
authenticates you when you log in to the admin area</td>
                           <td class="ccfw-banner__table-cell">When you close
your browser</td>
                        </tr>
                                                    <tr>
                           <th scope="row" class="ccfw-banner__table-
header">wordpress_logged_in</th>
                           <td class="ccfw-banner__table-cell">This shows the
site that you're logged in and who you are so you can access the functions you
need</td>
                           <td class="ccfw-banner__table-cell">When you close
your browser</td>
                        </tr>
                                                    <tr>
                           <th scope="row" class="ccfw-banner__table-
header">wordpress_sec</th>
                           <td class="ccfw-banner__table-cell">If you are
logged in as a site admin, this stores your authentication details.</td>
                           <td class="ccfw-banner__table-cell">When you close
your browser</td>
                        </tr>
                                                    <tr>
                           <th scope="row" class="ccfw-banner__table-
header">wp-settings-{time}-[UID]</th>
```

```
                                    <td class="ccfw-banner__table-cell">The number on
the end [UID] is your individual user ID from the users database.</td>
                                    <td class="ccfw-banner__table-cell">1 year</td>
                                </tr>

                            </tbody>
                        </table>
                    </div>
                </details>
            </div>
                    </div>
                <div class="ccfw-banner__save-preferences">
        <button type="submit" id="cookie-save-preferences" class="ccfw-
banner__button" aria-label="Save cookie preferences. Page will reload.">&gt;
            Save cookie preferences          </button>
    </div>
  </div>
</div>
</div>

  <div class="ccfw-background-grey-overlay" aria-hidden="true"></div>


<div id="site-container" aria-hidden="true">
  <div class="page-container">
    <div class="page-container__overlay"
onclick="window.ppj.closeNavMenu()"></div>
    <div class="header header--style-dark">

<div class="header__site-header">
  <div class="site-wide-nav">
    <ul class="site-wide-nav__menu-list">
                    <li class="site-wide-nav__menu-list-element site-wide-
nav__menu-list-element--selected">
            <a href="https://prisonandprobationjobs.gov.uk/" class="site-wide-
nav__menu-list-element-link">
                <span class="site-wide-nav__menu-list-element-text">All
careers</span>
            </a>
          </li>
                    <li class="site-wide-nav__menu-list-element" aria-
hidden="true">
            <a href="https://jobs.justice.gov.uk/role/prison-support-roles/"
class="site-wide-nav__menu-list-element-link">
                <span class="site-wide-nav__menu-list-element-
text">Operational support</span>
            </a>
          </li>
                    <li class="site-wide-nav__menu-list-element" aria-
hidden="true">
            <a href="https://prisonandprobationjobs.gov.uk/prison-officer/"
class="site-wide-nav__menu-list-element-link">
                <span class="site-wide-nav__menu-list-element-text">Prison
officer</span>
```

```
                </a>
            </li>
                        <li class="site-wide-nav__menu-list-element" aria-
hidden="true">
                <a href="https://prisonandprobationjobs.gov.uk/youth-custody/"
class="site-wide-nav__menu-list-element-link">
                    <span class="site-wide-nav__menu-list-element-text">Youth
justice worker</span>
                </a>
            </li>
                </ul>
        <button class="site-wide-nav__open-mobile-nav"
onclick="ppj.openNavMenu()">menu</button>
    </div>

    <div class="leg-specific-nav">

        <a href="https://prisonandprobationjobs.gov.uk/" class="leg-specific-
nav__logo"><img
src="https://prisonandprobationjobs.gov.uk/app/themes/ppj/dist/img/svg/
logo.svg" alt="HM Prison and Probation Service logo"></a>

            </div>
</div>

                        <div class="header__hero">
                <div class="header__img-ratio">

                                        <div class="header__overlay">
                            <div class="l-full" style="opacity: 1;">
                                <div class="header__text-container">
                                                                <div class="header__text">
                                    Prison and probation jobs<br>
                                </div>
                                                                                                    </div>
                            </div>
                        </div>
                                </div>
            </div>
                </div>
  <div class="page-blocks">
    <div class="l-full" style="opacity: 1;">
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        <div class="landing-page-groups">
                        <div class="landing-page-groups__group ">
                <div class="landing-page-groups__group-title-container">
                    <h3 class="landing-page-groups__group-title">Prison and
probation jobs</h3>
                </div>


                <div class="landing-page-groups__card-row">
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page-groups__card--color-one landing-page-groups__card--has-image">
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<h4 class="landing-page-groups__card-title">Prison officer</h4>

Create a safe environment where adult offenders can focus on rehabilitation.

Learn more

<a href="https://www.traintobeaprobationofficer.com/" class="landing-page-

groups__card-link" data-bg-img-url="https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2018/04/probation_officer-768x400.jpg">

<img width="1280" height="720" src="https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2018/04/probation_officer-1280x720.jpg" class="landing-page-groups__card-image" alt="Probation officers working with people on probation" loading="lazy" sizes="(min-width: 1440px) 640px, 480px" srcset="https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2018/04/probation_officer-1280x720.jpg 1280w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2018/04/probation_officer-300x169.jpg 300w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2018/04/probation_officer-768x432.jpg 768w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2018/04/probation_officer-1024x576.jpg 1024w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2018/04/probation_officer-320x180.jpg 320w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2018/04/probation_officer-480x270.jpg 480w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2018/04/probation_officer-640x360.jpg 640w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2018/04/probation_officer-960x540.jpg 960w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2018/04/probation_officer-1600x900.jpg 1600w">

<h4 class="landing-page-groups__card-title">Probation officer</h4>

Advise Courts on sentencing and supervise and support people sentenced by the Courts to community and custodial sentences to reduce reoffending.

Learn more

<a href="https://www.prisonsupportroles.co.uk" class="landing-page-groups__card-link" data-bg-img-url="https://s3-eu-west-

2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2018/12/prison-operational-support-768x400.jpg">

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<h4 class="landing-page-groups__card-title">Operational Support Grade </h4>

Play a crucial role in keeping prisons safe and running smoothly.

Learn more

<img width="1280" height="720" src="https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2019/04/prison-catering-jobs-1280x720.jpg" class="landing-page-groups__card-image" alt="Prison catering jobs" loading="lazy" sizes="(min-width: 1440px) 640px, 480px" srcset="https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2019/04/prison-catering-jobs-1280x720.jpg 1280w,

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<h4 class="landing-page-groups__card-title">Prison catering</h4>

Use your catering qualifications and skills to feed an entire prison.

Learn more

<img width="1280" height="720" src="https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2020/10/L02-Female-Image_MediumRes-1280x720.jpg" class="landing-page-groups__card-image" alt="" loading="lazy" sizes="(min-width: 1440px) 640px, 480px" srcset="https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2020/10/L02-Female-Image_MediumRes-1280x720.jpg 1280w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2020/10/L02-Female-Image_MediumRes-320x180.jpg 320w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2020/10/L02-Female-Image_MediumRes-480x270.jpg 480w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2020/10/L02-Female-Image_MediumRes-640x360.jpg 640w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2020/10/L02-Female-Image_MediumRes-960x540.jpg 960w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2020/10/L02-

Female-Image_MediumRes-1600x900.jpg 1600w">

<h4 class="landing-page-groups__card-title">Forensic psychologist</h4>

Assess risk and treat behaviour to support the rehabilitation of offenders.

Learn more

<img width="1280" height="720" src="https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2020/10/Cynthia-1280x720.jpg" class="landing-page-groups__card-image" alt="approved premises residential worker" loading="lazy" sizes="(min-width: 1440px) 640px, 480px" srcset="https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2020/10/Cynthia-1280x720.jpg 1280w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2020/10/Cynthia-320x180.jpg 320w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2020/10/Cynthia-480x270.jpg 480w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2020/10/Cynthia-640x360.jpg 640w, https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/2020/10/Cynthia-960x540.jpg 960w">

<h4 class="landing-page-groups__card-title">Approved premises - residential workers</h4>

Engaging with offenders to seek positive change and rehabilitating offenders back into the community.

```
</div>

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groups__card-cta-link" href="https://jobs.justice.gov.uk/role/approved-
premises/">Learn more</a>
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                                <div class="landing-page-groups__card-image-ratio-
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https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javvmhmrz/uploads/
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                            </div>

                        <h4 class="landing-page-groups__card-title">Youth justice
worker</h4>

                        <div class="landing-page-groups__card-content"><p>Help
12 to 18 year olds in custody to learn skills for a crime-free life.</p>
</div>

                                                <a class="landing-page-
groups__card-cta-link" href="https://prisonandprobationjobs.gov.uk/youth-
custody/">Learn more</a>
                                            </div>
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</a>
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<h4 class="landing-page-groups__card-title">Probation services officer</h4>

<div class="landing-page-groups__card-content"><p>Settle lower risk offenders into the community as a first step to being a probation officer. Limited vacancies available.</p>
</div>

<a class="landing-page-groups__card-cta-link" href="https://www.probationservicesofficer.co.uk/">Learn more</a>
</div>
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            </div>
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   </div>
</div>
<div class="l-full" id="careers+with+a+difference">
   <div class="text-block-container text-block-container--regular">
      <div class="text-block">
                     <h2 class="text-block__title">
               Careers with a difference              </h2>



            <div class="text-block__content">
               <p>Prison and probation jobs are tough and rewarding.</p>
<p>Play your part in helping to turn lives around. Receive great training, benefits and career opportunities in return.</p>
<h4>Civil Service benefits</h4>
<ul>
<li>25 days annual holiday</li>
<li>pension schemes of up to 20% of your salary</li>
<li>childcare vouchers, cycle to work scheme, travel loans and other benefits</li>
</ul>
<h4>Training and support</h4>
<p>Probation and prison service jobs offer you support and training at every step of your career.</p>
<p>From initial training to on-going specialist courses, you will be able to advance and develop.</p>
<p><strong>Our commitment to diversity and inclusion</strong></p>
<p>We welcome and encourage applications from everyone irrespective of background, identity, experience or circumstance, and particularly those underrepresented in our <a href="https://www.gov.uk/government/collections/hmpps-annual-staff-equalities-report">workforce.</a> We strive for a workforce that is representative of our society and pride ourselves as being an employer of choice.</p>
<p>When people come to work for us we want them to feel safe and that they belong, are treated with empathy and respect, and have the support and solidarity of their colleagues and managers, so we can all deliver our services fairly and in response to individual needs. In joining us, you join an organisation which is committed to the values of humanity, openness, together and purpose.</p>
<p>Find out more about how we champion <a href="https://urldefense.proofpoint.com/v2/url?u=https-3A__www.gov.uk_government_organisations_ministry-2Dof-2Djustice_about_equality-2Dand-2Ddiversity&amp;amp;d=DwMFAg&amp;amp;c=Pf3ZhQnpQFZl3LkiHk9rxQ&amp;amp;r=M7eZr3j9aAF9ZQOijgGW2_SQJQXyC508aNfpNps7gtc&amp;amp;m=kA8ex9jzm5Iu1AQE4_Z2EAy_AkDBlwIAePhbyFjti8A&amp;amp;s=uDMOsXJ9hIHC-0_ryUy2WHi3FzT1XizAapB5aMHfJnE&amp;amp;e=">diversity and inclusion</a> in the workplace.</p>
            </div>


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241x300-96x120.png" class="attachment-award size-award" alt=""
loading="lazy" srcset="https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-
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241x300-96x120.png 96w, https://s3-eu-west-2.amazonaws.com/ppj-prod-
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2019/11/5be59c47b7743d082ea46d6d_5b9670bd04c97444a037a3bb_bitc-
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o683javmhmrz/uploads/2021/05/Plan-for-jobs-Logo_Blue-300x153.png 300w,
https://s3-eu-west-2.amazonaws.com/ppj-prod-storage-o683javmhmrz/uploads/
2021/05/Plan-for-jobs-Logo_Blue.png 641w" sizes="(max-width: 235px) 100vw,
235px">                        </li>



            </ul>
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            <div class="l-full l-full--footer">

                        <div class="footer">
                <div class="footer__container">
                    <ul class="footer__nav-links">
<li class="footer__nav-link"><a href="https://jobs.justice.gov.uk/search-
page/">See all prison and probation jobs</a></li>
<li class="footer__nav-link"><a href="https://prisonjobs.blog.gov.uk/"
target="_blank" rel="noopener">Blog</a></li>
<li class="footer__nav-link"><a href="/terms-conditions">Terms and
conditions</a></li>
<li class="footer__nav-link"><a
href="https://form.jotformeu.com/80654014475354" target="_blank"
rel="noopener">Is there anything wrong with this page?</a></li>
<li><a href="https://prisonandprobationjobs.gov.uk/accessibility-
statement/">Accessibility statement</a></li>
</ul>
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src="https://prisonandprobationjobs.gov.uk/app/themes/ppj/dist/img/svg/
logo.svg" alt="HM Prison and Probation Service logo">
                    </div>
                    <div class="footer__copyright">
                        <span><p>© 2022 HM Prison &amp; Probation Service</p>
</span>
                    </div>
                </div>
            </div>


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    </div>
<div class="mobile-nav">
    <div class="mobile-nav__overlay"></div>
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        <span class="mobile-nav__close-button-text">Close mobile menu</span>
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src="https://prisonandprobationjobs.gov.uk/app/themes/ppj/dist/img/svg/
close.svg" alt="Close mobile navigation menu button image">
    </button>
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list-element--selected">
                <a href="https://prisonandprobationjobs.gov.uk/" class="mobile-
nav__menu-list-element-link">
                    <span class="mobile-nav__menu-list-element-text">All
careers</span>
                </a>
            </li>
                        <li class="mobile-nav__menu-list-element">
                <a href="https://jobs.justice.gov.uk/role/prison-support-roles/"
class="mobile-nav__menu-list-element-link">
                    <span class="mobile-nav__menu-list-element-text">Operational
support</span>
                </a>
            </li>
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                    <span class="mobile-nav__menu-list-element-text">Prison
officer</span>
                </a>
            </li>
                        <li class="mobile-nav__menu-list-element">
                <a href="https://prisonandprobationjobs.gov.uk/youth-custody/"
class="mobile-nav__menu-list-element-link">
                    <span class="mobile-nav__menu-list-element-text">Youth justice
worker</span>
                </a>
            </li>
                </ul>
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</div>
        <script type="text/javascript" aria-hidden="true">
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{e:0,f:0,o:0,s:0,c:0},test:false,newwindow:true,style:"top",insecure:true,unsuppo
rted:true,mobile:true,shift_page_down:true,api:2022.05};

function $buo_f(){
var e = document.createElement("script");
e.src = "//browser-update.org/update.min.js";
document.body.appendChild(e);
};
try {document.addEventListener("DOMContentLoaded", $buo_f, false)}
catch(e){window.attachEvent("onload", $buo_f)}
```

```
</script><script type="text/javascript"
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id=33081d299fb812d2426a40e34bfd6227" id="main-js-js" aria-
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id="wistia-js" aria-hidden="true"></script><style id="wistia_22_style"
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}
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<script src="//browser-update.org/update.min.js"
aria-hidden="true"></script></body></html>